DCTA DENTON COUNTY TRANSPORTATION AUTHORITY
1955 Lakeway Drive, #260, Lewisville, Texas 75057
972.221.4600 | RideDCTA.net

Board of Directors Regular Meeting
June 25, 2026 | 10:00 a.m.

NOTICE IS HEREBY GIVEN that the members of the Denton County Transportation Authority (DCTA) Board of Directors will hold a Regular Meeting on Thursday, June 25, 2026 at 10:00 a.m. at the DCTA Administrative Offices located at 1955 Lakeway Drive, Suite 260, Lewisville, Texas 75057 and by ZOOM Video Conference at which time the following agenda will be discussed.

The public is allowed to use the ZOOM link below to view the Board Meeting. To view the meeting, please use the information below:

Join from PC, Mac, iPad, or Android:
https://us06web.zoom.us/j/81159167912?pwd=xfW8MqaP4NpXpzwKwwPr8uFeA0P5ed.1
Passcode:604800
Phone one-tap:+13462487799
Join via audio:+1 346 248 7799
Webinar ID: 811 5916 7912
Passcode: 604800

As authorized by Section 551.071 of the Texas Government Code, the Board of Directors may convene into Closed Executive Session for the purpose of seeking legal advice from Legal Counsel on any item on the agenda at any time during the meeting.

CALL TO ORDER

INVOCATION

PLEDGE OF ALLEGIANCE

INTRODUCTIONS

PUBLIC COMMENT

This agenda item provides an opportunity for citizens to address the DCTA Board of Directors on any agenda item(s) or other matters relating to DCTA. Each speaker will be given a total of three (3) minutes to address any item(s). Anyone wishing to speak shall be courteous and cordial.

Speakers making personal, impertinent, profane, or slanderous remarks may be removed from the meeting. Unauthorized remarks from the audience, stamping of feet, whistles, yells, clapping and similar demonstrations will not be permitted.

Citizens that are not able to participate in-person must email his or her public comment to djones@dcta.net no later than **3:00 p.m. on Wednesday, June 24, 2026,** to ensure the comment will be distributed to Board Members prior to the meeting.

The Board of Directors is not permitted to take action on any subject raised by a speaker during Public Comments. However, the DCTA Board of Directors may have the item placed on a future agenda for action; refer the item to the DCTA Administration for further study or action; briefly state existing DCTA policy; or provide a brief statement of factual information in response to the inquiry.

CONSENT AGENDA

1. **Consider Approval of Regular Meeting Minutes dated May 28, 2026**
   Action Item
   Background Information: Exhibit 1: Regular Meeting Minutes Dated May 28, 2026

2. **Consider Approval of Monthly Financial Statement – April 2026 -** Action Item
   Background Information: Memo
   Exhibit 1: Year-to-Date Financial Statement – April 2026

3. **Consider Authorizing the Chief Executive Officer (CEO) to Award and Execute a Contract with Capitol Insights for State and Local Legislative Consulting Services in an Amount Not to Exceed $448,440 beginning July 1, 2026 through June 30, 2028 with One Additional Two (2) Year Option through June 30, 2030**
   Action Item
   Background Information: Memo

4. **Consider Approval of an Amendment to Task Order #3 with Lyft in the Amount of $25,000 for a Total Not to Exceed Amount of $53,125 for Taxi Services in Support of the City of Coppell Workforce Transit Program**
   Action Item
   Background Information: Memo

5. **Consider Authorizing the Chief Executive Officer (CEO) to Execute a Contract with Texas Health Benefits (TXHB) for Medical, Dental, and Vision benefits beginning October 1, 2026, in the amount of $2,448,802.56**
   Action Item
   Background Information: Memo

REGULAR AGENDA

1. **Discuss Proposed Fiscal Year (FY) 2027 Operating and Capital Budget and Reserve Policies -** Discussion Item
   Background Information: Memo

INFORMATIONAL REPORTS

1. **Safety, Service, and Ridership Reports – May 2026**
   Background Information: Memo
   Exhibit 1: Safety Performance – FY to Date
   Exhibit 2: Service Performance – FY to Date
   Exhibit 3: Ridership by Mode – May 2026
   Exhibit 4: Connect Ridership Year-Over-Year by Month
   Exhibit 5: A-train Ridership Year-Over-Year by Month
   Exhibit 6: Fixed-Route Ridership – May 2026
   Exhibit 7: UNT Ridership Year-Over-Year by Month

2. **Update on Denton County Transportation Authority (DCTA) Securing an Agreement for an Advertising Revenue Agent**
   Background Information: Memo

3. **Update on Sales and Use Tax Compliance Review and Recovery Services**
   Background Information: Memo

4. **Update on Renewal of Rail Operating Liability Insurance Policy**
   Background Information: Memo

FUTURE AGENDA ITEMS AND BOARD MEMBER REQUESTS

Staff will discuss proposed future agenda items. Board members may request an informational item or action item to be added to the next Board meeting agenda.

Next Regular Board Meeting Date: July 23, 2026

REPORT ON ITEMS OF COMMUNITY INTEREST

Pursuant to Texas Government Section 551.0415 the Board of Directors may report on the following items: (1) expression of thanks, congratulations, or condolences; (2) information about holiday schedules; (3) recognition of individuals; (4) reminders about upcoming DCTA and Member City events; (5) information about community events; and (6) announcements involving imminent threat to public health and safety.

CONVENE EXECUTIVE SESSION

The Board of Directors will convene into Closed Executive Session pursuant to Texas Government Code Chapter 551, Subchapter D, Section 551.071(2), Consultation with Attorney, to discuss and receive legal advice on the following item:

University of North Texas (UNT) Interlocal Cooperation Agreement

Action as a result of Executive Session.

RECONVENE OPEN SESSION

Reconvene and Take Necessary Action on Items Discussed during Executive Session (if applicable).

ADJOURN

Board Members
Andy Eads, Denton County Seat 2, Chair
TJ Gilmore, Lewisville, Vice-Chair
Daniel Jaworski, Highland Village, Secretary
Suzi Rumohr, Denton
Cesar Molina, Denton County Seat 1

Alternates
Kristin Green, Lewisville
Jody Gonzalez, Denton County Seat 1
Pat Smith, Denton
Paul Stevens, Highland Village
Vacant, Denton County Seat 2

Non-Voting Board Members
Jared Eutsler, Corinth
Dennie Franklin, Frisco
Jeremie Maurina, The Colony
Stephen Christo, The Colony (alternate)
Vacant, Flower Mound
Vacant, Little Elm
Vacant, Small Cities

Staff Liaison
Paul Cristina, CEO

This notice was posted on June 18, 2026 by 5pm.

Kisha Morris-Perkins
Executive Assistant & Board Process Manager

DENTON COUNTY TRANSPORTATION AUTHORITY

Board of Directors Regular Meeting Minutes
May 28, 2026 | 10:00 a.m.

The Board of Directors of the Denton County Transportation Authority (DCTA) convened a Regular Board of Directors Meeting with Chair Eads presiding on Thursday, May 28, 2026 at 10:00am, located at the DCTA Administrative Offices, 1955 Lakeway Drive, Suite 260, Lewisville, Texas 75057.

Voting Members
Chair Andy Eads, Denton County
Vice Chair TJ Gilmore, City of Lewisville
Secretary Dan Jaworski, Highland Village
Board Member Cesar Molina, Denton County
Board Member Suzi Rumohr, City of Denton

Alternates
Board Member Jody Gonzalez, Denton County
Board Member Kristin Green, City of Lewisville
Board Member Pat Smith, City of Denton
Board Member Paul Stevens, City of Highland Village

Non-Voting Members
Board Member Dennie Franklin, City of Frisco
Board Member Jeremie Maurina, City of The Colony
Board Member Stephen Christo, Alternate - City of The Colony
Board Member Jared Eutsler, City of Corinth

Legal Counsel
Joe Gorfida, Nichols Jackson

DCTA CEO
Paul A. Cristina

CALL TO ORDER
Chair Eads called the meeting to order at 10:00am. All Board Members were present except for Alternate Board Member Christo. Board Member Smith arrived at 10:01am and departed at 11:35am. Chair Eads excused himself from the meeting at 11:47am to participate in a time-sensitive matter. He returned to the meeting at 11:57am.

INVOCATION
CEO Cristina provided the invocation.

DENTON COUNTY TRANSPORTATION AUTHORITY

PLEDGE OF ALLEGIANCE
The Board and staff recited the pledges to the United States and Texas flags.

INTRODUCTIONS
No introductions.

PUBLIC COMMENT
No public comments.

CONSENT AGENDA

1. Consider Approval of Regular Meeting Minutes dated April 23, 2206

2. Consider Authorizing the Chief Executive Officer (CEO) to Negotiate and Execute a Contract with Good Guard Texas, Inc. in an Amount Not to Exceed $699,300 for Security Guard Services for a Period of Three (3) Years Beginning July 6, 2026, through July 9, 2029, with an Option for Two (2) Additional One (1) Year Terms through July 11, 2031

3. Consider Authorizing the Chief Executive Officer (CEO) to Negotiate and Execute a Contract with Ford Audio-Video Systems, LLC for Digital Passenger Signage and Audio Paging System at Five (5) A-train Station Platforms – Downtown Denton Transit Center (DDTC), MedPark Station, Highland Village/Lake Lewisville Station, Old Town Station and Hebron Station – Utilizing TIPS Cooperative Contract #230901 in an Amount Not to Exceed $392,888

4. Consider Authorizing the Chief Executive Officer (CEO) to Negotiate and Execute a Second Amendment to the Agreement with Planetaria Media, LLC for a Period of One (1) Year Beginning July 13, 2026, and Ending July 13, 2027, Within the Existing Not to Exceed Amount of $200,000 for Web Hosting and Design Services

Motion by Board Member Molina with a second by Vice Chair Gilmore to approve the Consent Agenda as presented. Motion passes 5-0.

REGULAR AGENDA

1. **Discuss and Consider Approval of Monthly Financial Statement, Grants Report and Investment Report for the Period Ending March 31, 2026, and Receive an Update Regarding Finance Operations**

   LaKeisha Williams, Senior Manager of Accounting, Jane Filarowicz, Senior Manager of Budget and Derick Sibley, Vice President of Finance, presented to the Board highlighting the following:

- Monthly Financial Report (Revenues, Other Income, Operating Expenses)
- Grant Report
  - ✓ Denton-Lewisville UZA
  - ✓ Rail Preventive Maintenance
  - ✓ Bus and Bus Facilities
  - ✓ Mobility Management/Collin County Rides
  - ✓ Surface Transportation Block Grant
  - ✓ Congestion Mitigation and Air Quality
  - ✓ Consolidated Rail Infrastructure and Safety Improvements

  Total Q1 – FY26 Balance = $20,735,433
  Total Q2 – FY26 Balance = $32,120,298
  Total Q2 – FY26 Drawdowns = $3,389,740
- Quarterly Portfolio Review (Book Value, Q2 Net Income, Fiscal YTD Income and Yield to Maturity)
- Portfolio Summary and Characteristics
- Asset Allocation, Maturity and Distribution Changes
- Bank Depository Services – Re-Solicitation

Board discussion on funds allocated for employee development and its utilization.

Motion by Vice Chair Gilmore with a second by Secretary Jaworski to approve Regular Agenda Item 1 as presented. Motion passes 5-0.

2. **Discuss and Consider Authorizing the Chief Executive Officer (CEO) to Negotiate and Execute a Contract with Plante & Moran, PLLC for Annual Audit Services for Fiscal Years 2026 through 2028 in an Amount Not to Exceed $229,400 for a Three (3) Year Term with Two (2) Additional One (1) Year Renewal Options for Fiscal Years 2029 and 2030**

   Derick Sibley, Vice President of Finance, presented to the Board highlighting the following:

   - Annual Audit Services (Procurement process and Award of Contract to Plante & Moran)
   - Audit Services – Fee Comparison

   Motion by Vice Chair Gilmore with a second by Board Member Rumohr to approve Regular Agenda Item 2 as presented. Motion passes 5-0.

3. **Discuss Update on Consolidated Denton County Transportation Authority (DCTA) Customer Service Function**

   Randi Trantham, Customer Experience Manager, presented to the Board highlighting the following:

   - Objectives and Background (October 2023 – February 2026)
   - DCTA Customer Service Model – Proposed (Current & Future State)
   - Current DCTA Customer Service Staffing
   - DCTA and GoZone – Call Volume Reduction Strategy (Initiative/tool, current state and next steps)
   - DCTA Customer Service Current Performance – Mobility
   - DCTA Call Center Performance
   - Monthly GoZone Call Volume Customer Service
   - GoZone Call Integration – Call Type Volume
   - GoZone and DCTA Calls Per Hour (FY26 Dataset)
   - DCTA Transition – 3 Scenario Explorations
   - DCTA Next Steps

   Board discussion regarding Artificial Intelligence (AI) to assist with bookings, the need for additional staff hires, clarification of current and proposed staffing and discussions with phone vendors.

   No Board action required at this time.

4. **Discuss and Consider Approval of the Purchase of a Cloud-Based Phone and Contact Center System using Texas DIR Cooperative Contract #DIR-CPO-5687 and TIPS Cooperative Contract #230105 from DataVox, Inc. in an Amount Not to Exceed $238,277.94**

   Kyler Hagler, Director of Information Technology and Cybersecurity, presented to the Board highlighting the following:

   - Current phone system Background (Aging infrastructure, modern feature support, insourcing the call center, solution identified)
   - Zoom Contact Center (Enabling DCTA to manage inbound customer calls, agent workflows and real-time reporting from a single platform)
   - DCTA Phone System Upgrade – Cost Summary
     - ✓ $238,277.94 = Total 3-year contract
     - ✓ +$61,727 = Net Annual Change
   - Spare AI Voice
     - ✓ Transit-Native AI call service
     - ✓ Case for Action – DCTA is insourcing and scaling its call center to handle higher inbound call volume (i.e. trip booking, ETA's,

cancellations, etc.) AI Voice automates – frees agents for more complex customer issues
- ✓ FY27 Budget Consideration – To be included in the FY27 Expanded Level Project request
- ✓ Key Capabilities – Automated Trip Booking, Live ETA, Multilingual Support, Smart Escalation

Board discussion regarding current video conferencing preferences (i.e. Zoom vs Teams), limitations and challenges associated with the current phone infrastructure, capacity for remote work, exploration of comparable cloud-based telephone systems and analyzing funding between the cloud-based program with and without the inclusion of the call center component.

Motion by Vice Chair Gilmore with a second by Board Member Molina to approve Regular Agenda item 4 as presented. Motion passes 5-0.

5. **Discuss the A-train Enhancement Program Update**
Austin Frith, Vice President of Planning and Development, presented to the Board highlighting the following:

- A-train Enhancement Program Context
  - ✓ Curve and Speed Enhancements
  - ✓ Downtown Carrollton Extension
  - ✓ Expanded Service Hours
  - ✓ 15-Minute Headways
- A-train Enhancement Program Timelines
- Curve and Speed – Carlisle Drive Alignment Update
- Downtown Carrollton Extension – Design Progress
- A-train Extension – Project Cost Estimate
- Platform Design/Waterline Mitigation
- Alignment and PTC Decision Framework
- Quiet Zone Assessment
- Carrollton Hike/Bike Trail
- Expanded Service Hours Analysis
- Expanded Service Hours Options (Bus Bridge Compare)
- Expanded Service Hours Next Steps
- Upcoming Board Deliverables
  - ✓ August 2026 – PTC Assessment Update/Recommendations
  - ✓ September 2026 – Delivery Method Assessment
  - ✓ December 2026 – Final Cost Estimates/Funding Opportunities

Board discussion regarding 15-minute headways, project cost estimate, western alignment and operational costs.

The Board also requested additional information regarding the location of the water main easement and clarification of the related easement rights. Staff will obtain the requested clarification and bring the information back to the Board for information.

No Board action required at this time.

6. **Discuss and Consider Authorizing the Chief Executive Officer (CEO) to Apply for the Railroad Crossing Elimination (RCE) Federal Grant Program with Local Matching Funds Not to Exceed $6.6M to Support Safety Enhancements at Crossings Between the Trinity Mills Station and Downtown Carrollton**

Austin Frith, Vice President of Planning and Development, and Derick Sibley, Vice President of Finance, presented to the Board highlighting the following:

- Funding Opportunities - February 2026 Update
- Grant Strategy and Local Match Commitment
- Best Case – BUILD Grant Received
- Worst Case – BUILD Grant Not Received
- Funding Timeline
- Local Finding Options (Financing)

Board discussion regarding the BUILD Grant and whether the grant is “all or nothing”, clarification of the existing debt service totals for 15 year and 20-year options which both listed at $14M, and whether the proposed funding is solely intended for the extension to Downtown Carrollton.

Staff are scheduled to meet with North Central Texas Council of Governments (NCTCOG) staff next week and additional information will be provided following that meeting.

Motion by Vice Chair Gillmore with a second by Board Member Molina to approve Regular Agenda Item 6 as presented. Motion passes 5-0.

7. **Discuss Update on Transit Fare Policy**

Derick Sibley, Vice President of Finance, presented to the Board highlighting the following:

- Transit Fare Policy (What it Is and Is Not)

- Document Structure (In draft form)
  - ✓ Foundation
  - ✓ Fare Programs
  - ✓ Financial
  - ✓ Process
  - ✓ Governance
- Board Authority and Scope
- Objectives and Delegation of Authority
- Fare Products and New Programs
- Reduced Fares
- Sponsored Trip Program
- Payment Systems and Fare Compliance
- Farebox Recovery Methodology
- Fare Collection Performance
- Regional Fare Coordination
- Process and Governance

No Board action required at this time.

INFORMATIONAL REPORTS

1. Safety, Service, and Ridership Reports – March 2026
2. Update on Transit Asset Management (TAM) Plan
3. Update on Ongoing Architectural/Engineering Support with Kimley-Horn and Associates, Inc.
4. Update on Planning and Scheduling Software with Optibus
5. Update on Task Order 06 with Kimley-Horn and Associates, Inc. in an Amount Not to Exceed $73,000 for Bus Stop Design Support

For informational purposes only. No Board action required at this time.

FUTURE AGENDA ITEMS AND BOARD MEMBER REQUESTS
None at this time.

REPORT ON ITEMS OF COMMUNITY INTEREST

Chair Eads reported on his attendance along with CEO Cristina, at the APTA Mobility Conference. Chair Eads noted that DCTA staff, the Board of Directors, and the agency's vision are well respected beyond our jurisdictional boundaries. He further shared that conversations with vendors and other transit leaders reflected DCTA's reputation as an innovative agency. Chair Eads stated that it was a positive experience to represent DCTA at the conference.

Vice Chair Gilmore reported that year-over-year ridership is down 2.8%, noting that the decrease is associated with UNT-related challenges. Excluding UNT, ridership is up 7%, which he described as outstanding. He also noted that the Lewisville/Highland Village KPIs were adjusted in response to requested goals of reducing seat unavailability below 7% and achieving a maximum wait-time of 20 minutes. Based on April data, seat unavailability is 4.5%, and the average wait time is 20.2 minutes.

Lastly, he appreciated staff and partners for listening to the needs of the community and making the necessary adjustments and stated that he is encouraged by how the year is progressing.

CONVENE EXECUTIVE SESSION
No items scheduled for this agenda.

RECONVENE OPEN SESSION
Not applicable.

ADJOURN
Chair Eads adjourned the meeting at 12:01pm.

_____
Dan Jaworski, Board Secretary

_____
Andy Eads, Board Chair

DCTA DENTON COUNTY TRANSPORTATION AUTHORITY

Board of Directors Memo June 25, 2026

AGENDA ITEM: Consider Approval of Monthly Financial Statement for April 30, 2026

Recommendation
Staff recommends the Board approve the financial statement for April 30, 2026.

Background
The financial statement is presented monthly to the Board of Directors for approval. The attached report is for the period ending April 30, 2026. This report provides a comparison of year-to-date budget vs. actual performance.

Previous Board Activity & Action
There has been no previous Board activity on this item.

Identified Need
Provides the Board a review of the agency's financial position and performance to budget.

Financial Impact
The financial impact of April 30, 2026 performance has been summarized within the respective document provided. Staff stands ready to answer any questions the Board may have regarding the financial performance.

Exhibits
Exhibit 1: Year-to-Date Financial Statement – April 30, 2026

Submitted by: LaKeisha Williams, Senior Manager of Accounting

Reviewed by: Derick Sibley, Vice President of Finance

DENTON COUNTY TRANSPORTATION AUTHORITY

Statement of Revenue and Expenditures
Presented for the Period Ended April 30, 2026
(UNAUDITED)

	Prior Year Actual				FY 2026 - April 30, 2026					
	2022	2023	2024	2025	YTD Actual	YTD Budget	Annual Budget	Actual %	Expected %	Notes
Revenue and Other Income										
Sales Tax Revenues	38,030,250	40,292,936	40,615,026	41,234,879	25,737,655	23,916,667	41,000,000	62.8%	58.3%	
Federal/State Grants - Operating	19,028,351	9,431,745	11,563,170	14,095,704	7,449,400	7,388,033	12,665,200	58.8%	58.3%	1
Federal/State Grants - Capital	95,069	59,828	566,000	119,728	5,899	1,614,495	2,767,706	0.2%	58.3%	
Contract Service Revenues	3,721,321	4,233,303	4,948,287	3,798,461	2,634,695	2,743,073	4,702,412	56.0%	58.3%	2
Passenger Revenues	928,697	1,568,794	1,906,892	1,727,518	877,017	1,725,902	2,958,690	29.6%	58.3%	3
Total Revenues and Other Income	**61,803,687**	**55,586,606**	**59,599,375**	**60,976,290**	**36,704,664**	**37,388,171**	**64,094,007**			
Operating Expenses										
Purchased Transportation Services	19,235,801	22,251,475	23,888,423	22,890,819	14,582,075	16,035,712	27,489,792	53.0%	58.3%	
Salary, Wages and Benefits	9,223,042	9,014,747	10,212,178	11,838,956	7,351,028	8,468,037	14,677,931	50.1%	57.7%	4
Outsourced Services and Charges	6,946,993	5,831,802	6,930,904	7,754,270	2,888,273	3,964,423	6,796,154	42.5%	58.3%	
Materials and Supplies	2,526,060	2,450,760	2,127,167	2,218,893	1,165,241	1,662,879	2,850,649	40.9%	58.3%	
Insurance	1,669,123	1,586,292	1,099,836	1,889,074	1,020,019	1,164,410	1,996,131	51.1%	58.3%	5
Utilities	521,960	497,792	561,653	526,317	371,404	471,695	808,620	45.9%	58.3%	
Employee Development	137,647	180,014	301,748	237,395	114,337	466,931	800,453	14.3%	58.3%	
Leases and Rentals	151,068	142,445	169,862	193,771	153,165	168,170	288,292	53.1%	58.3%	
Depreciation	11,351,683	9,074,912	9,959,074	11,051,662	6,291,397	6,431,158	11,024,842	57.1%	58.3%	
Total Operating Expenses	**51,763,377**	**51,030,239**	**55,250,845**	**58,601,157**	**33,936,938**	**38,833,415**	**66,732,864**			
Income Before Non-Operating Revenues and Expenses	**10,040,310**	**4,556,367**	**4,348,530**	**2,375,133**	**2,767,726**	**(1,445,244)**	**(2,638,857)**			
Non-Operating Revenues/(Expense)										
Investment Income	462,425	4,434,145	5,983,517	5,322,769	2,798,280	2,041,667	3,500,000	80.0%	58.3%	
Other Income/(Expense) - Miscellaneous	447,462	923,293	174,316	90,761	46,828	122,500	210,000	22.3%	58.3%	
Long Term Debt Interest/(Expense)	(233,828)	(212,684)	(192,299)	(171,811)	(75,551)	88,143	151,102	-50.0%	58.3%	
Gain (Loss) on Disposal of Assets	29,719	52,900	2,818	-	-	-	-	0.0%	0.0%	
Total Non-Operating Revenues/(Expenses)	**705,778**	**5,197,654**	**5,968,352**	**5,241,720**	**2,769,558**	**2,252,310**	**3,861,102**			
Income (Loss) includes	**10,746,089**	**9,754,021**	**10,316,882**	**7,616,852**	**5,537,284**	**807,066**	**1,222,245**			
Transfers Out to NTMC	(5,926,669)	(5,577,506)	-	-						
Total Transfers	**(5,926,669)**	(5,577,506)	-	**-**						
Change in Net Position	**4,819,420**	**4,176,515**	**10,316,882**	**7,616,852**	**5,537,284**	**$ 807,066**	**$ 1,222,245**			

NOTES

1 **Annual budget for Federal/State Grants - Operating revenue has been adjusted to include City of Frisco revnenue and will be included in subsequent quarterly updates.**
2 **Annual budget for Contract Services revenue has been adjusted less City of Frisco revnenue.**
3 **This is largely due to the timing of revenue recognition, as fare collections are recorded one month in arrears.**
4 **Trending behind budget due to the timing of hires and vacant positions.**
5 **Insurance expenditures reflects a large payment of this annual premium which occurs at the beginning of the Fiscal year to pay all non-Rail coverages.**

Board of Directors Memo June 25, 2026

AGENDA ITEM: Consider Authorizing the Chief Executive Officer (CEO) to Award and Execute a Contract with Capitol-Insights for State and Local Legislative Consulting Services, in an Amount Not to Exceed $448,440 Beginning July 1, 2026, through June 30, 2028, with One Additional Two (2) Year Option through June 30, 2030

Recommendation
Staff recommends the Board authorize the Chief Executive Officer (CEO) to award and execute a contract with Capitol-Insights for State and Local Legislative Consulting Services, in an amount not to exceed $448,440 beginning July 1, 2026, through June 30, 2028, with one additional two (2) year option through June 30, 2030.

Background
Denton County Transportation Authority (DCTA) released a Request for Proposal (RFP) 26-05 on April 27, 2026, for a State and Local Legislative Consultant. DCTA received four (4) responses. Staff conducted an initial evaluation of all proposals received based on the scoring criteria in the RFP. The following companies submitted proposals that met the required timeframes and documents requested:

Capitol Insights, LLC
Hance Scarborough, LLP
Holland & Knight
One World Strategy Group, LLC

The Evaluation Committee consisted of Chief Executive Officer (CEO) Paul Cristina, Vice President of Engagement and Administration Jackie Bronson and Executive Assistant and Board Process Manager Kisha Morris-Perkins. As a result of the evaluations, staff recommends authorizing the CEO to approve the award and execute a contract with Capitol-Insights, the highest-rated proposer following the evaluation, as DCTA's State and Local Legislative Consultants beginning July 1, 2026, through June 30, 2028, with one additional two (2) year option through June 30, 2030.

Previous Board Activity and Action
None.

Identified Need
The Denton County Transportation Authority (DCTA) has engaged Local and State Legislative Consultants since 2006 to ensure continuity of the Agency's legislative authority and funding structure. Thousands of bills are filed each session that have the potential to affect the agency either intentionally or unintentionally.

As DCTA continues to evolve as an agency by deploying innovative mobility technologies, entering into public-private partnerships, and encouraging economic development along the A-train corridor, it is critical that DCTA's maintain representation regionally and in Austin and locally to advance our legislative priorities, and protect the agency's authority and funding structure.

Financial Impact
The estimated cost of the contract is $448,440 which is included in the proposed Fiscal Year 2027 Budget. Funding for future years will be requested and allocated through the annual budget process as needed.

Exhibits
None.

Submitted By: 

Jackie Bronson, Vice President of Engagement and Administration

Board of Directors Memo June 25, 2026

AGENDA ITEM: Consider Approval of an Amendment to Task Order #3 with Lyft in the Amount of $25,000 for a Total Not to Exceed Amount of $53,125 for Taxi Services in Support of the City of Coppell Workforce Transit Program

Recommendation
Staff recommends approval of an Amendment to Task Order #3 with Lyft in the Amount of $25,000 for a Total Not to Exceed Amount of $53,125 for Taxi Services in Support of the City of Coppell Workforce Transit Program.

Background
Denton County Transportation Authority (DCTA) contracts with Lyft to provide transportation services supporting the City of Coppell's Workforce Transit Program. The program has experienced higher-than-anticipated utilization, resulting in expenses that are projected to exceed the funding available under the current task order.

Approval of this amendment to Task Order #3 will provide additional funding necessary to continue service through the remainder of the contract term.

This task order is directly related to an Interlocal Agreement with the City of Coppell, approved in September 2025, to provide these services through September 2028 in a total amount not to exceed $150,000, inclusive of a 60% administrative fee atop the direct cost of service. Staff will coordinate with the City of Coppell to amend the ILA to reflect this increased demand.

Previous Board Activity & Action
CA17 Coppell ILA – September 24, 2025
CA18 Task Order #3 Lyft-Coppell September 24,2025

Identified Need
Demand for the Workforce Transit Program has exceeded original projections, requiring additional funding to support continued service delivery. Approval of this task order will ensure sufficient funding is available to meet anticipated program demand and maintain service continuity.

Financial Impact
This item brings the total cost of Lyft services under Task Order #3 to a not to exceed amount of $53,125.

Exhibits
None.

Submitted By:

Lisa Taylor, Vice President of Operations

Board of Directors Memo June 25, 2026

AGENDA ITEM: Consider Authorizing the Chief Executive Officer (CEO) to Execute a Contract with Texas Health Benefits (TXHB) for Medical, Dental, and Vision benefits beginning October 1, 2026, in the amount of $2,448,802.56

Recommendation

Staff recommends the Board authorize the Chief Executive Officer (CEO) to Execute a Contract with Texas Health Benefits (TXHB) for Medical, Dental, and Vision benefits beginning October 1, 2026, in the amount of $ 2,448,802.56.

Background

DCTA leverages its contract with Holmes Murphy & Associates to market employee benefits, when necessary. DCTA's benefit years align with the fiscal year, running from October to September, with the Open Enrollment period beginning in early August, prior to implementation in October.

Fiscal Year (FY) 2026 Medical/RX rates are set to expire on September 30, 2026. Carriers are required to provide renewal numbers no later than July 1, 2026, with ancillary benefit renewal numbers due 60 to 90 days prior to the expiration of the rate guarantee on October 1, 2026. TXHB has provided carrier rates for Fiscal Year (FY) 2027 reflecting a 15% increase, driven by catastrophic member claims and a plan-year loss ratio exceeding the actuarial target. Going to market is not advisable given DCTA's current claims profile However, even inclusive of this year's 15% increase, DCTA's five-year average annual medical rate increase remains 7.89%, reflecting long-term plan stability.

DCTA received a rate pass from TXHB for dental and vision and rates for those coverages did not increase for Fiscal Year (FY) 2027. Life, accidental death & dismemberment, and short-term and long-term disability are under rate guarantees through October 1, 2026. Renewal rates for life, accidental death & dismemberment, and short-term and long-term disability are pending, normally received in late August/early September annually and have been requested on an expedited basis. The broker anticipates any increase to those lines to be nominal. The table below summarizes these changes.

Benefit	Rate Change	Status
Medical Prescription (RX)	15%	Final renewal rate
Dental	0%	Rate pass from TXHB
Vision	0%	Rate pass from TXHB
Life & AD&D	Pending/Nominal	
Disability-STD/LTD	Pending/Nominal	
FSA/Cobra Administration	Pending/Nominal	

Existing contracts for flexible spending accounts and COBRA administration remain under fee guarantees through October 1, 2026. Updated rates are anticipated in August; the broker projects no changes to those coverages.

Beginning in Fiscal Year 2027, DCTA will right-size the medical plan cost-sharing model to ensure equity across all coverage categories for employee medical contributions. The impact of these changes to employees is illustrated in the table below.

Type of Plan	# of EEs in Plan/# of Lives	Monthly Increase to Employee
Employee Only	70/70	0
Employee + Spouse	9/18	1.6% (up $3.91)
Employee + Child(ren)	12/40	6.5% (up $11.54)
Employee + Family	15/57	16.3% (up $68.06)

Previous Board Activity & Action
None.

Identified Need
The current DCTA benefit rates are set to expire as of September 30, 2026. Board Approval is required for renewal of medical and prescription, dental, and vision coverage and communication to employees regarding plan cost changes. Open Enrollment will begin August 3, 2026, for benefit coverage effective October 1, 2026.

Financial Impact
The TXHB final renewal included a 15% increase to the Medical rate, equating to an annual total premium of $2,448,802.56 based on eligible enrollment with current workforce on the plan. The total amount is subject to change based on employee election changes and employee turnover throughout the year. This amount is included within the proposed FY2027 budget being presented this month.

Exhibits
None.

Submitted By: _____
Brittany Manyika, Senior Manager of Human Resources

Final Review: _____
Jackie Bronson, Vice President of Engagement & Administration

Board of Directors Memo June 25, 2026

AGENDA ITEM: Discuss Proposed Fiscal Year (FY) 2027 Operating & Capital Budget and Reserve Policies

Recommendation
This item is included for discussion purposes only.

Background
Staff is presenting the Proposed FY 2027 Operating & Capital Budget for discussion on June 25, 2026 at the Board meeting. At the Board meeting scheduled for July 23, 2026, staff will discuss any changes from this meeting as well as present the Long-Range Financial Plan. At the meeting scheduled on August 27, 2026, or September 24, 2026, the Board will be able to approve the FY 2027 Operating & Capital Budget.

Previous Board Activity and Action
There has been no previous Board activity on this item.

Identified Need
Provide the Board a review of the agency's financial position and initial review of Proposed FY 2027 Operating & Capital Budget and Reserve Policies.

Financial Impact
The FY 2027 operating budget includes total revenues of $81 million, expenses net depreciation of $61.2 million, and capital outlay and major maintenance of $20.3 million.

Exhibits
None – all information is contained in the June 25, 2026, meeting slides, distributed along with the Board package.

Submitted By: Jane Filarowicz

Jane Filarowicz, Senior Manager of Budget & Grants

Final Review:

Derick Sibley, Vice President of Finance

Board of Directors Memo June 25, 2026

AGENDA ITEM: Safety, Service, and Ridership Reports – May 2026

Recommendation
This item is for information only. No Board action is required.

Introduction
Attached Exhibits 1-7 provide an overview of total monthly safety, service, and ridership trends across all DCTA services for May 2026.

Monthly Report
May 2026 produced 192,103 total passenger trips, a 4.7% increase over May 2025 (183,526 trips) even as ridership stepped down 37.0% from April's 304,740. The month-over-month decline is the expected seasonal pattern as the UNT spring semester concluded and university-driven demand fell off; the more meaningful signal is that the system still posted year-over-year growth. GoZone led the non-university modes at 74,305 trips, up 5.1% over May 2025 and essentially flat with April, underscoring its role as a steady year-round base. Vanpool again posted exceptional year-over-year strength at 31,500 trips, 44.2% above May 2025 and holding its April level. A-train carried 21,313 passengers, 1.1% above May 2025 and down 20.0% from April as commuter demand softened with the academic calendar. Bus totaled 62,821 trips—down 62.9% from April and 6.6% below May 2025—reflecting the end of the UNT semester, which drives the large swing in fixed-route volume between the spring and summer service periods. Access paratransit recorded 2,164 trips, 21.8% below April and 17.4% under the prior May.

May extended the steady tightening of the FY26 cumulative picture. Year-to-date ridership through May now stands at 2,048,197 unlinked passenger trips, trailing the FY25 pace of 2,092,431 by 2.1%—a further improvement on the 2.8% gap reported through April. Non-university services remain the engine: together they account for 1,252,973 trips year-to-date and are running 7.6% ahead of the FY25 non-UNT total of 1,164,331. Vanpool (+36.6%) and Connect fixed-route (+11.8%) remain the standout performers, with Access paratransit (+3.9%) and A-train (+2.7%) also posting positive year-over-year movement. GoZone has continued to close its FY25 gap, narrowing to −1.0% (555,952 trips) from −1.9% through April. UNT ridership remains the principal headwind at 795,224 trips (14.3% below FY25's 928,100), but the broader pattern—steady non-UNT growth and a shrinking GoZone gap.

With eight months of FY26 performance now on the books (October 2025 through May 2026), the system is averaging approximately 256,025 trips per month, putting DCTA on a simple linear pace of ending near 3 million unlinked passenger trips for the full fiscal year. As expected, that average eased from the seven-month figure as the system moved into its lower-ridership summer period. The more telling indicator remains the trajectory: each month has shaved a portion off the year-over-year gap, moving from −5.6% through January to −4.4% through February, −3.5% through March, −2.8% through April, and now −2.1% through May. Several tailwinds support continued progress through the balance of the year, including Vanpool's sustained climb, ongoing Connect growth, and GoZone's steady performance.

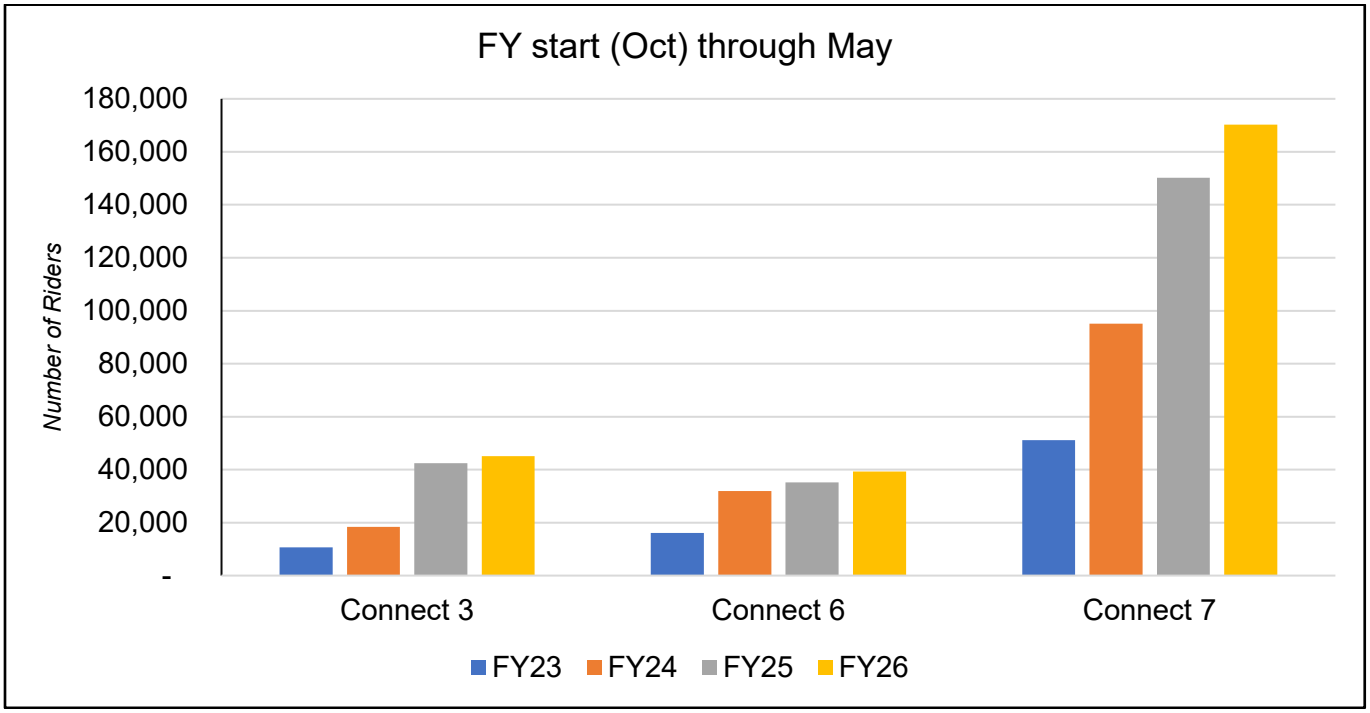
The three-month trend of passenger trips on major modes is presented in the following table.

	Unlinked Passenger Trips Three-Month Trend						
	FY25		FY26				
	May	March	April	May	April-May % Change		May 2025-2026 % Change
Bus*	67,280	138,332	169,544	62,821	-62.9%		-6.6%
Rail	21,072	25,341	26,643	21,313	-20.0%		1.1%
GoZone	70,716	75,177	74,219	74,305	0.1%		5.1%
Access	2,620	2,274	2,769	2,164	-21.8%		-17.4%
Van Pool**	21,838	29,956	31,565	31,500	-0.2%		44.2%
TOTAL	**183,526**	**271,080**	**304,740**	**192,103**	**-37.0%**		**4.7%**
*** UNT, Connect, and Non-Connect Fixed Routes**							
****Vanpool data lags by one month**							
S:\STRATEGIC PLANNING\MONTHLY BOARD REPORTING\[Copy of FY19-FY25Compare_June26 BOARD.xlsx]Memo_Tables							

The following chart below presents a summary view of the overall ridership trend by mode from fiscal year start through April comparison for FY2022 to FY2026.

	Unlinked Passenger Trips - FY through May					FY26 % Change
	2022	2023	2024	2025	2026	
UNT	723,680	1,019,970	171,159	928,100	795,224	-14.3%
Connect	85,272	83,309	145,346	227,828	254,670	11.8%
Non-Connect	9,454	3,007	1,681	1,556	2,303	48.0%
A-train	115,203	147,640	171,159	187,321	192,442	2.7%
GoZone	344,559	564,326	580,798	561,549	555,952	-1.0%
Access	14,471	16,891	16,375	20,127	20,908	3.9%
Vanpool*	145,503	155,635	171,041	165,950	226,698	36.6%
TOTAL	1,438,142	1,990,778	1,257,559	**2,092,431**	**2,048,197**	**-2.1%**
***Vanpool data lags by one month**						
Non-UNT Total				**1,164,331**	**1,252,973**	**7.6%**
S:\STRATEGIC PLANNING\MONTHLY BOARD REPORTING\[Copy of FY19-FY25Compare June26 BOARD.xlsx]Memo Tables						

The chart below summarizes Connect ridership from the start of the fiscal year (October) through April, comparing FY23 through FY26 for Connect 3, Connect 6, and Connect 7.



Connect ridership reached 254,670 unlinked passenger trips through May, up 11.8% over the FY25 same-period total of 227,828. All three routes posted year-over-year gains: Connect 7 at approximately 170,000 trips (FY25: ~150,000), Connect 3 at approximately 45,000 (FY25: ~42,000), and Connect 6 at approximately 39,000 (FY25: ~36,000).

Connect 7 continues to drive the majority of network volume and growth, consistent with the trajectory established since the ISP Phase I changes. Fixed-route performance remains a positive input to the service-structure and frequency planning now underway.

Identified Need
None.

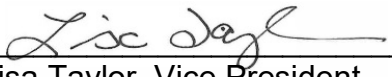
Exhibits
Exhibit 1: Safety Performance – FY26 to Date
Exhibit 2: Service Performance – FY26 to Date
Exhibit 3: Ridership by Mode – May 2026
Exhibit 4: Connect Ridership Year-Over-Year by Month
Exhibit 5: A-train Ridership Year-Over-Year by Month
Exhibit 6: Fixed-Route Ridership – May 2026
Exhibit 7: UNT Ridership Year-Over-Year by Month

Final Review: 

Jackie Bronson, Vice President
Engagement and Administration

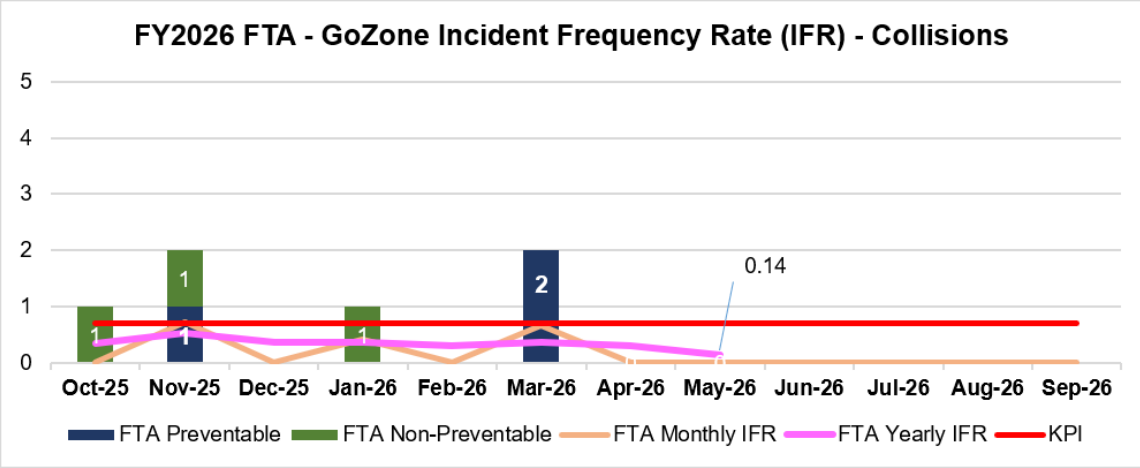
Final Review: 

Austin Frith, Vice President
Planning and Development

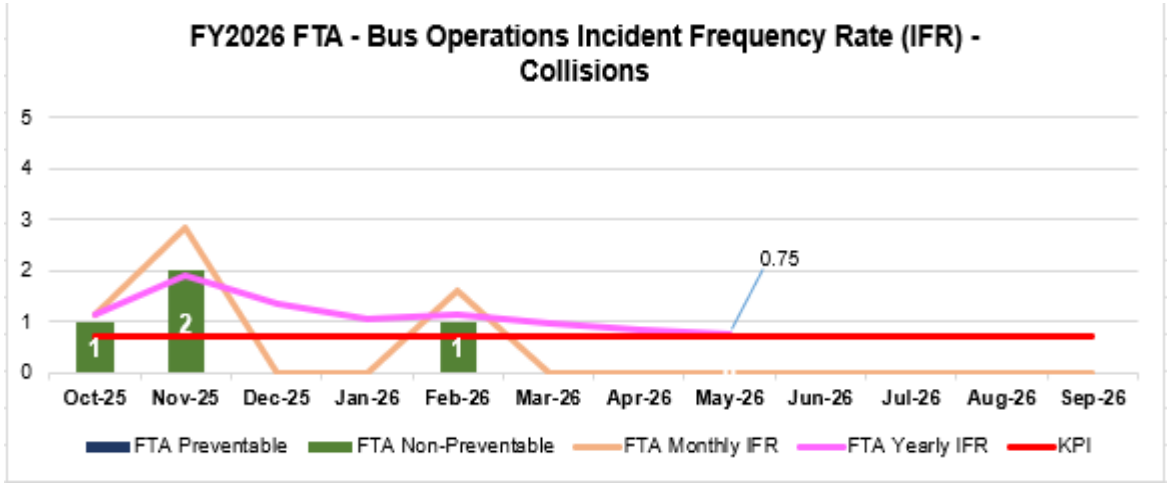
Final Review: 

Lisa Taylor, Vice President
Operations

SAFETY PERFORMANCE



FY2025 IFR : 0.34

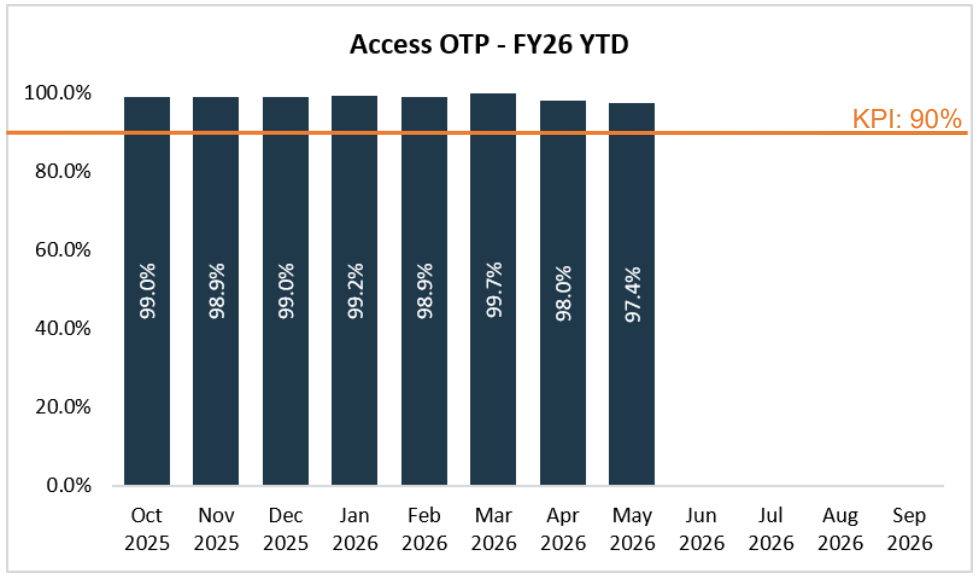


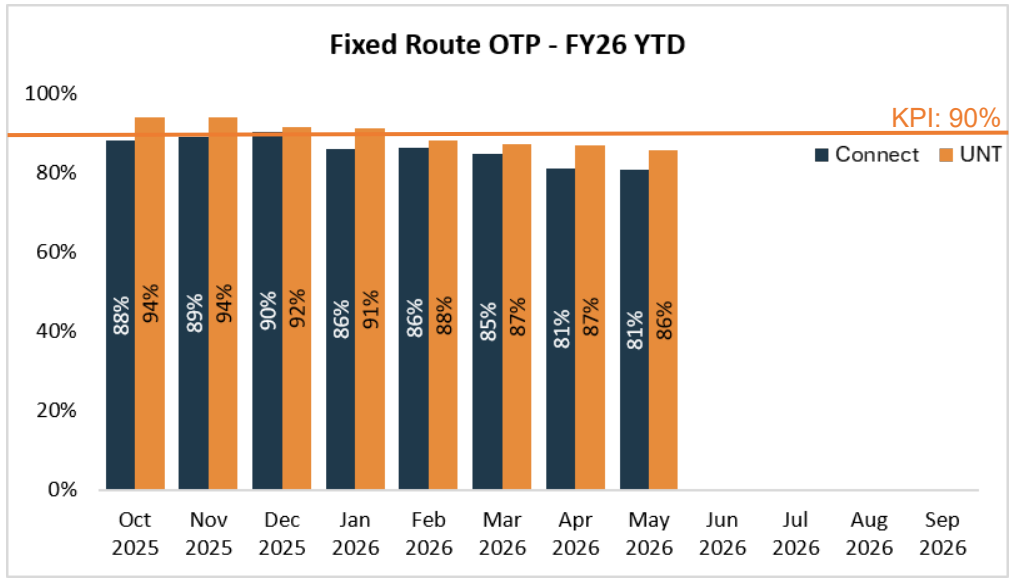
FY2025 IFR : 0.72

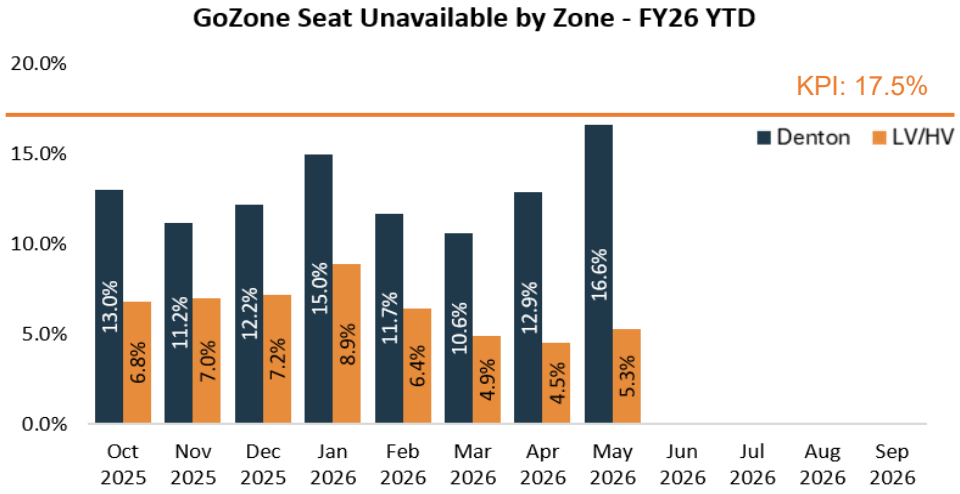
Rio Grande Pacific Operations	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26
1. FRA Preventable	0	0	0	0	0	0	0	0				
2. FRA Non-Preventable	0	0	0	0	0	0	0	0				
3. FRA Yearly IFR	0	0	0	0	0	0	0	0				
FRA Rail Crossing Reportable	0	0	0	0	0	0	0	0				

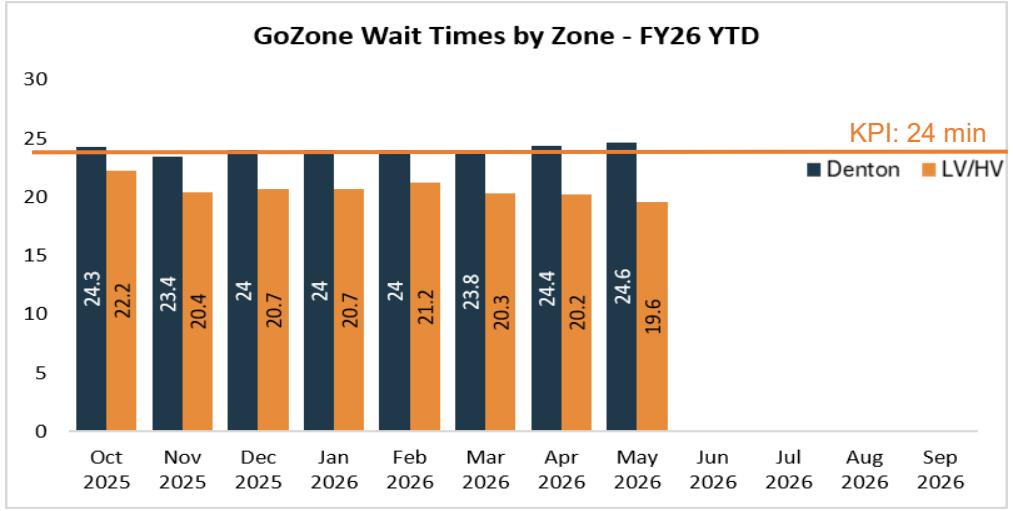
FY2025 IFR : 0.00

SERVICE PERFORMANCE









RIDERSHIP – MAY 2026

DENTON COUNTY TRANSPORTATION AUTHORITY

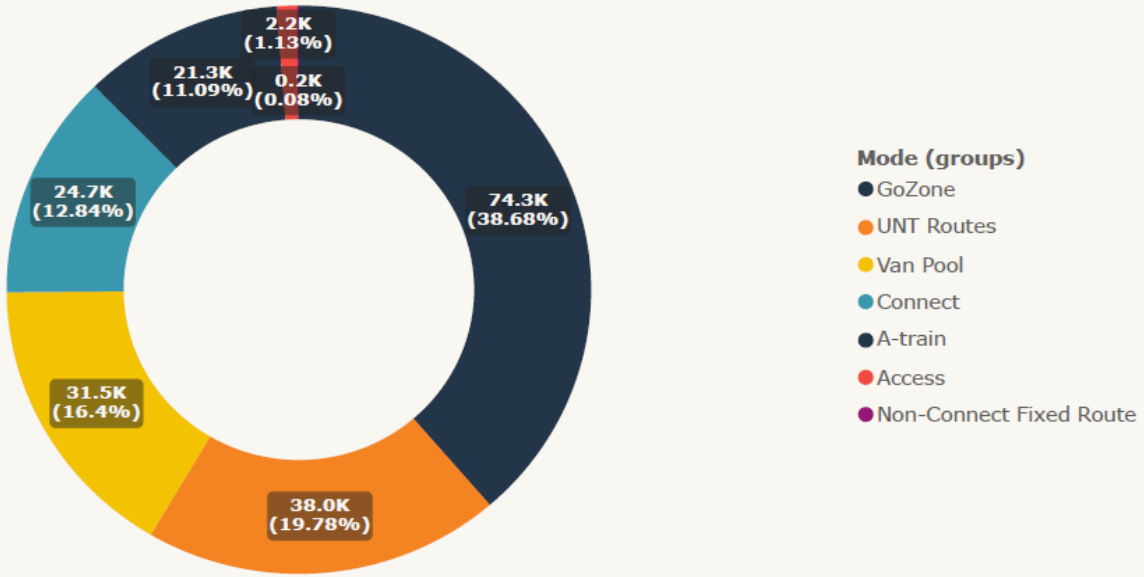
Total Ridership - May 2026

192.1K

Total Ridership FYTD

2.0M

Ridership by Travel Mode - May 2026



CONNECT – MAY 2026

DENTON COUNTY TRANSPORTATION AUTHORITY

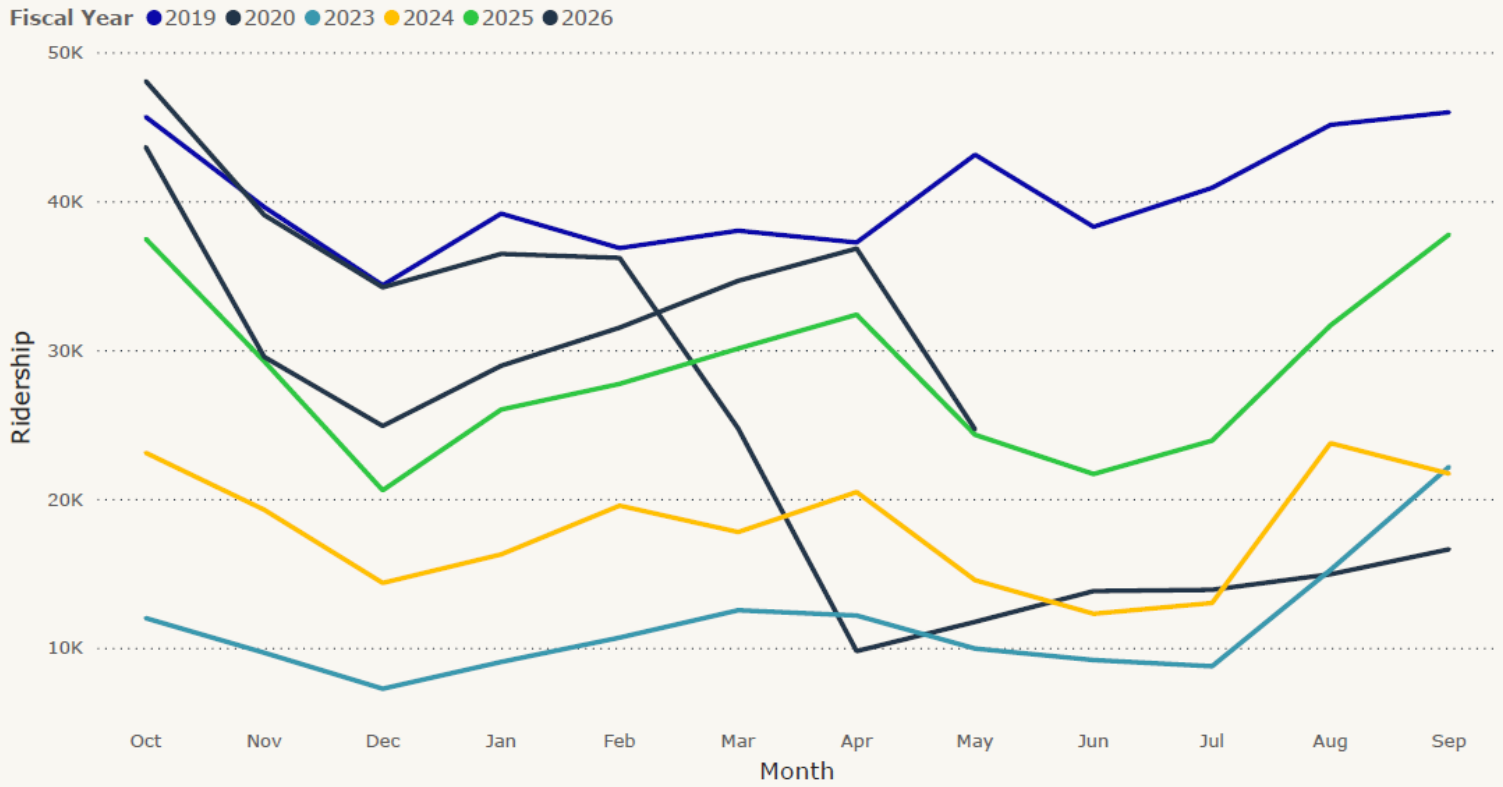
Total Ridership - May 2026

192.1K

Total Ridership FYTD

2.0M

Ridership by Month and Fiscal Year - Connect



A-TRAIN – MAY 2026

DENTON COUNTY TRANSPORTATION AUTHORITY

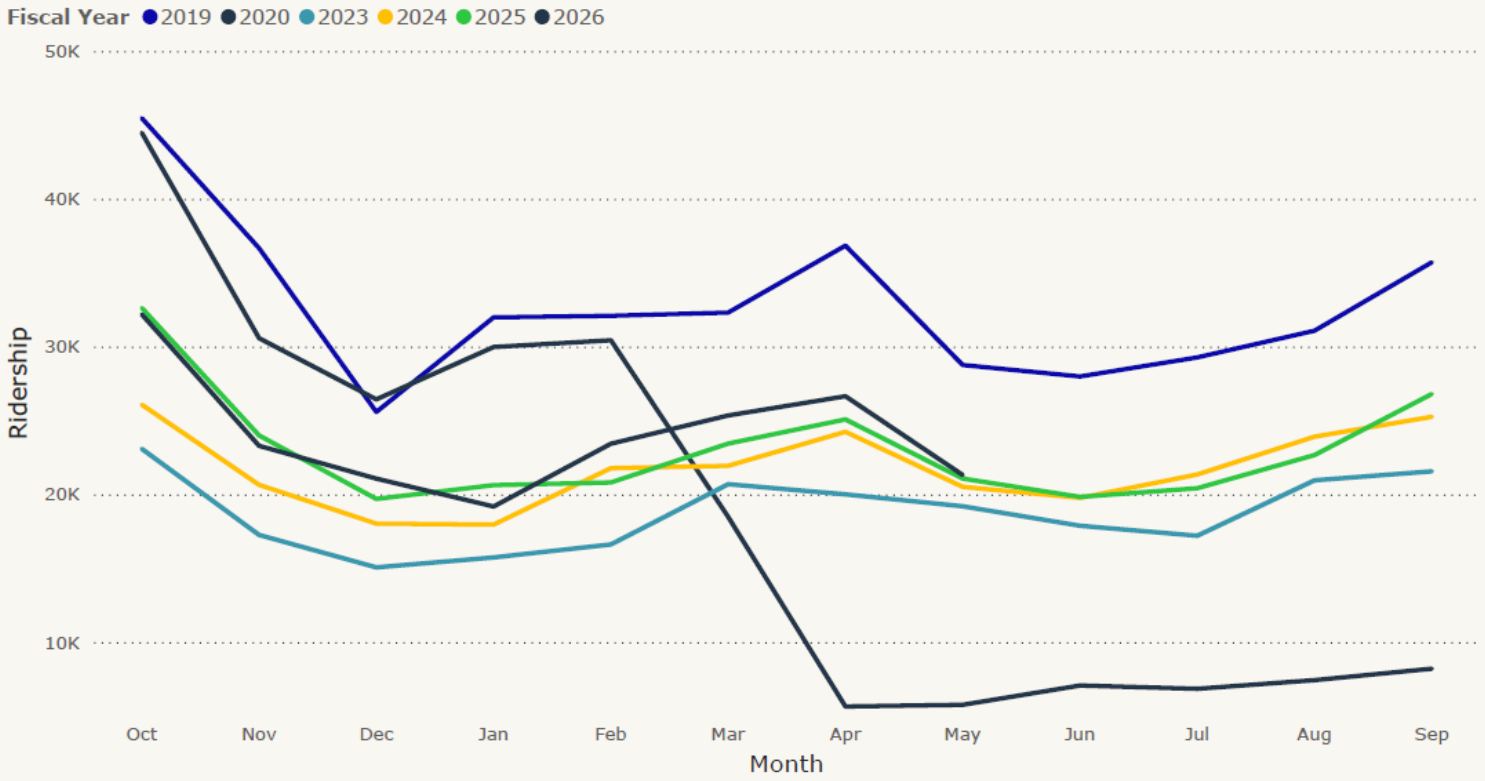
Total Ridership - May 2026

192.1K

Total Ridership FYTD

2.0M

Ridership by Month and Fiscal Year - A-train



Fixed Route – May 2026

DENTON COUNTY TRANSPORTATION AUTHORITY

Total Ridership - May 2026

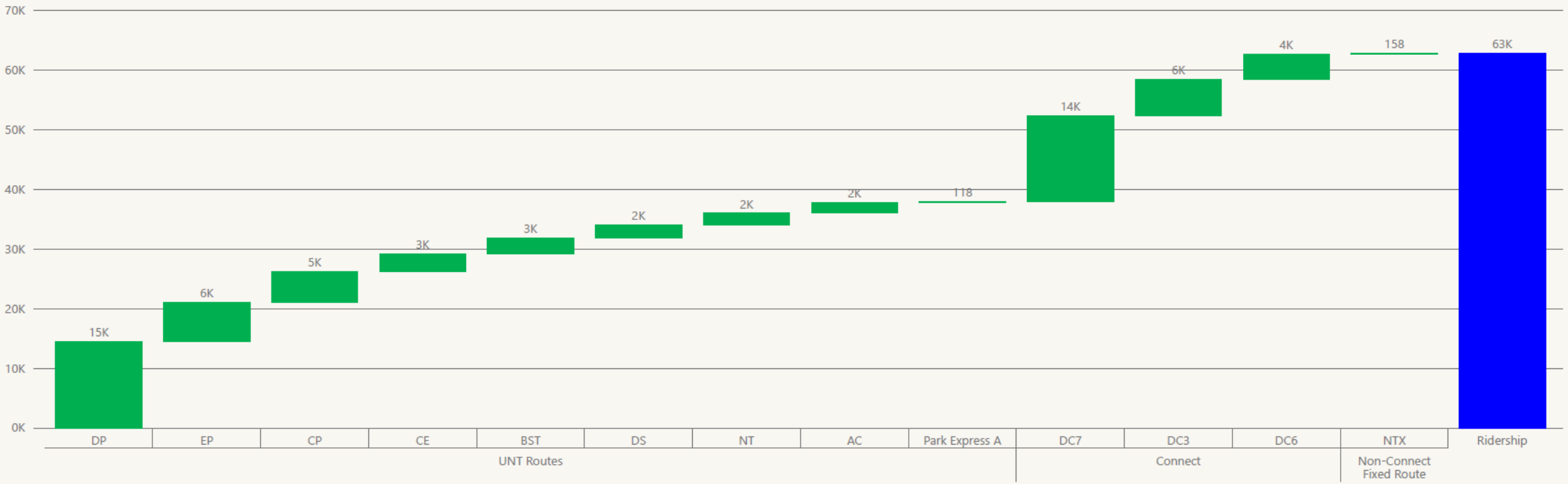
192.1K

Total Ridership FYTD

2.0M

Mode (groups)	Ridership
UNT Routes	37,997
Non-Connect Fixed Route	158
Connect	24,666
Total	**62,821**

Fixed-Route Ridership Waterfall

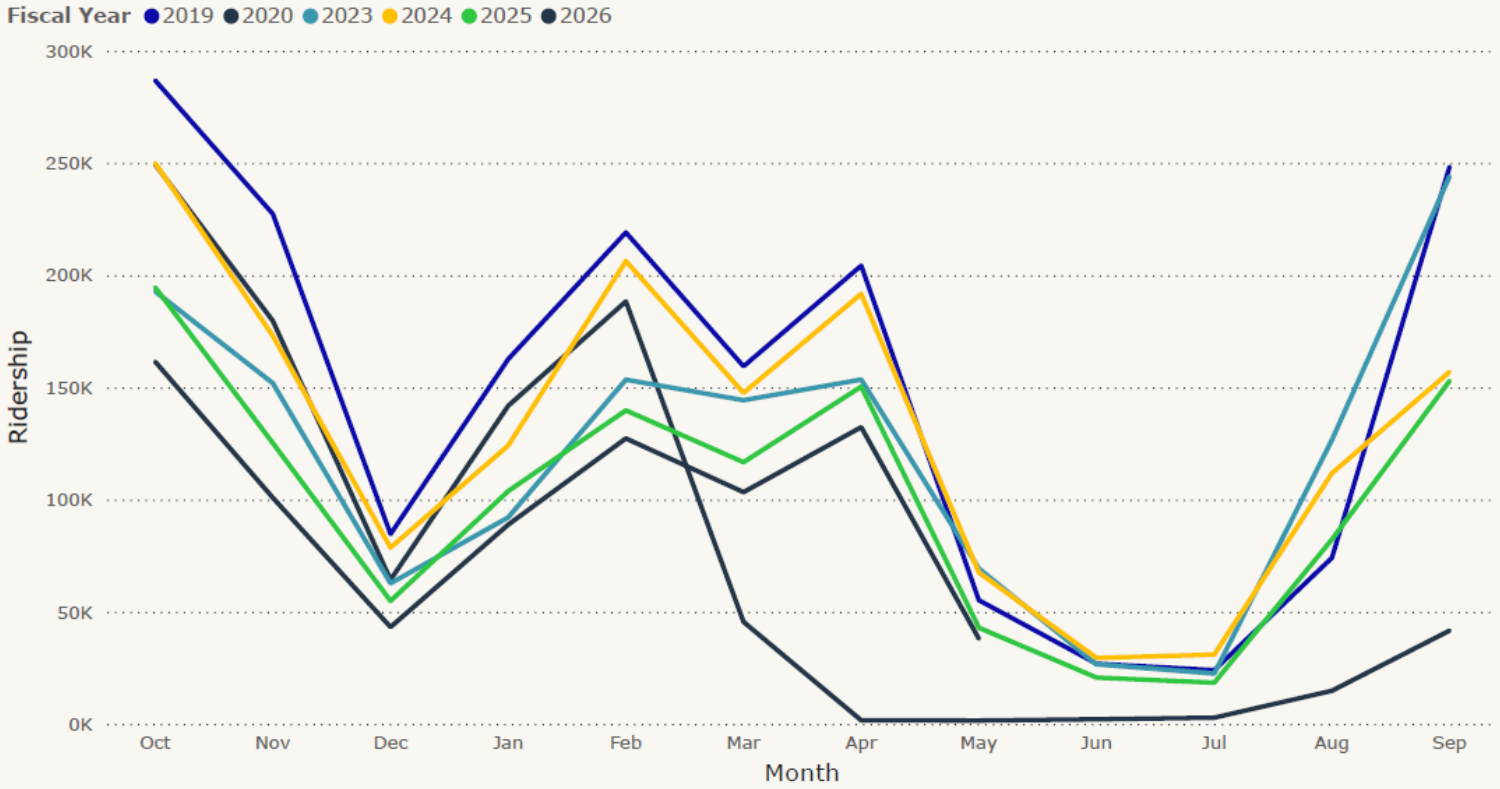


UNT (ALL) – MAY 2026

DENTON COUNTY TRANSPORTATION AUTHORITY

Total Ridership - May 2026	Total Ridership FYTD
192.1K	2.0M

Ridership by Month and Fiscal Year - UNT



Board of Directors Memo June 25, 2026

AGENDA ITEM: Update on Denton County Transportation Authority (DCTA) Securing an Agreement for an Advertising Revenue Agent

Recommendation
This item is for information only. No Board action is required.

Background
In support of the effort to lease selected DCTA assets for advertising space, the Board in September 2025 approved the Advertising Revenue Policy, which outlined the guidelines and process a vendor must follow, including:

Advertising Placement Guidelines

- All advertising must be revenue-generating.
- Array of advertising options: full or partial wraps, side murals, rear panels, or digital displays.
- All ads require DCTA approval prior to placement.
- Ads must not interfere with the safe operation of vehicles.
- Contractor held responsible for any damages caused during installation.

Prohibited Advertising Content

- DCTA prohibits false, vulgar, obscene, disparaging, or contemptuous advertising.
- No advertising of tobacco or alcoholic beverages.
- No advertising that distracts or interferes with operation.

Staff evaluated available procurement options and determined that leveraging an existing Dallas Area Rapid Transit (DART) contract with Vector Media is the best approach. Vector Media is an experienced national advertising agency with the capacity to lease advertising on DCTA's full inventory of assets. Staff is currently negotiating contract terms and anticipates bringing the contract to the Board for approval in the coming months.

Previous Board Activity and Action

- The Board received a briefing on this item in August 2025.
- The Board approved the Ad Revenue Policy in September 2025.
-

Identified Need
Execution of an Advertising Revenue Contract is required to begin generating revenue from DCTA's available assets.

Financial Impact
None. When approved, staff anticipates the contract will feature a revenue-sharing arrangement with the provider. Thus, the agency will experience no “out of pocket” costs for the service.

Exhibits
None.

Submitted By: _____

Randy Evans, Marketing and Communications Manager

Reviewed By: _____

Jackie Bronson, Vice President of Engagement and Administration

Board of Directors Memo June 25, 2026

AGENDA ITEM: Update on Sales and Use Tax Compliance Review and Recovery Services

Recommendation: This is an informational item only. No Board action is required.

Background

DCTA has historically retained a qualified outside firm to perform continuous sales and use tax compliance reviews, recovery, and consulting services on a contingency-plus-fixed-fee basis. In 2020, DCTA conducted a competitive procurement and awarded a Professional Services Agreement to HdL Companies (HdL) through August 31, 2025 with a one (1) year extension ending on August 31, 2026. The cost of the services is approximately $7,200 per year.

Previous Board Activity and Action

None.

Identified Need

Current Contract Scope and Status

- Error and Omission Identification: Identify businesses operating without proper licensing or failing to remit appropriate sales taxes and detect misallocations, reporting errors, and underreported remittances.
- Recovery Services: Assist businesses in filing amended returns, correct registration information for taxes reported to wrong jurisdictions, and coordinate with Texas Comptroller of Public Accounts.
- Quarterly Status Reporting: Provide quarterly updates on the status of all active sales and use tax review initiatives.
- Consultation and Forecasting: Provide ongoing consultation on sales and use tax matters, including revenue forecasting, legislative and regulatory tracking, and budget analysis.
- Web-Based Reporting Portal: Deliver monthly sales and use tax data reports through a secure, client-specific online portal with access to trend analysis, variance reports, top taxpayer rankings, and industry segment data.

Re-Procurement Plan

Procurement has been developing a new Request for Proposals for Sales and Use Tax Compliance Review, Recovery, and Consulting Services. The new solicitation has been substantially updated relative to the 2020 procurement to reflect current best practices, expanded scope requirements, and DCTA's operational experience with these services.

The solicitation will be issued through PlanetBids, DCTA's current e-procurement platform.

Financial Impact

The new agreement will be structured on the same contingency-plus-fixed-fee basis as the current contract. Funding for this project is included in the FY26 budget and the proposed FY27 budget.

Exhibits
None.

Submitted By: _____

Justin Frost, Senior Manager
Contracts and Procurement

Board of Directors Memo June 25, 2026

AGENDA ITEM: Update on Renewal of Rail Operating Liability Insurance Policy

Recommendation
This is an informational item only. No Board action required.

Background
Rail operating liability insurance is required by federal law.

To manage the rising required coverage limits and the cost of insurance, the North Central Texas Council of Governments (NCTCOG) proposed the Regional Rail Liability Insurance Program in 2020. Under this program, DART obtains a single regional policy through its broker of record and then invoices each participating agency for its agreed-upon share. The cost-sharing percentages were established when NCTCOG formed the program, and this regional approach has proven to be cost-effective for all participating agencies. The current policy insures DART for rail operations, the Trinity Railway Express (TRE), Trinity Metro for TRE and TEXRail, DCTA for A-train, the City of Grapevine for GVRR, and the DART Silver Line. DCTA is a named insured and is responsible for a portion of the annual premium.

The current policy period runs November 1, 2025, through November 1, 2026, at a required coverage limit of $323 million, which satisfies the federal Fixing America's Surface Transportation (FAST) Act requirement. Pursuant to current FAST Act, the required coverage limit will increase from $323 million to $401 million, an increase of approximately $78 million in liability limits, effective July 1, 2026.

Previous Board Activity and Action
On September 23, 2021, the DCTA Board of Directors approved rail liability coverage with DART, establishing DCTA's participation in the regional pool. The coverage is provided through the Regional Rail Liability Insurance Program, which NCTCOG first proposed in 2020. DART has obtained and invoiced the annual renewals since that time.

Identified Need
The required insurance limit is subject to increase by law. DCTA must continue to participate in the regional policy at the higher required limit.

DART obtained preliminary pricing from the broker of record (via DART) in late April 2026 reflecting the higher limit that is anticipated to take effect in July. Because final pricing depends on the coverage quotes received during the renewal marketing process, the figures presented below are estimates. Exact amounts will not be known until quotes are received.

Financial Impact
DART obtains insurance coverage and invoices each participating agency for its share. DCTA's share of the regional program is approximately 10.6 percent of the total, consistent with the cost-sharing percentages established by NCTCOG when the program was formed. That percentage is expected to remain unchanged.

Current annual premium. For the current policy period beginning November 1, 2025, the total program premium and DCTA's portion are as follows:

Current Annual Policy (Nov 1, 2025 – Nov 1, 2026)	Total Program	DCTA Portion (≈10.6%)
Premium	$5,752,237	$610,392
Surplus lines taxes & fees	$306,781	$32,552
Total	**$6,059,018**	**$642,944**

Premium increase from the higher coverage limit. Adding approximately $78 million in liability coverage is estimated to add $790,000 in premium plus $31,600 in federal excise tax (FET), for a total annual increase of approximately $821,600. Because the increased limit takes effect July 1, 2026 — partway through the current policy year — a prorated increase applies for the remaining four months (July 1, 2026, through November 1, 2026). The full annual increase applies beginning with the November 1, 2026, renewal.

Premium Increase (Estimated)	Total Program	DCTA Portion (≈10.6%)
Prorated increase (Jul 1 – Nov 1, 2026)	≈ $274,000	≈ $29,000
Full annual increase (eff. Nov 1, 2026)	**≈ $821,600**	**≈ $87,100**

Funding for DCTA's portion of the prorated increase can be accommodated within the current FY26 budget. DCTA's portion of the full annual increase will be incorporated into the FY27 proposed budget planning beginning with the November 1, 2026, renewal.

Exhibits
None.

Submitted By:

Derick Sibley, Vice President, Finance