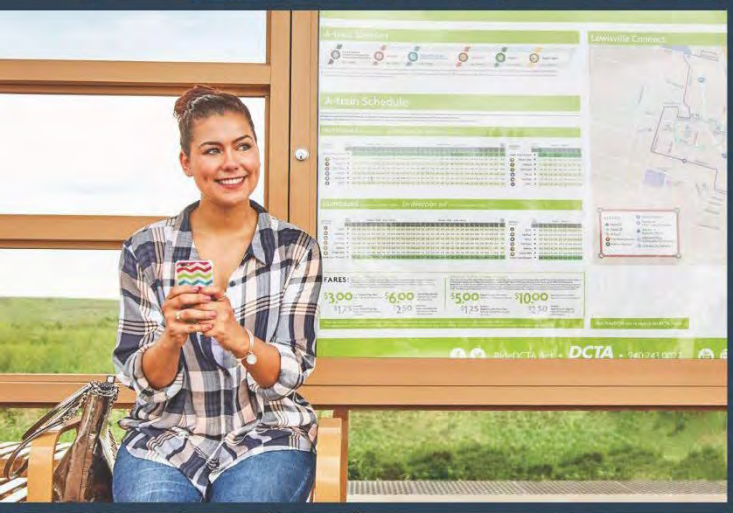
DCTA

DENTON COUNTY
TRANSPORTATION AUTHORITY







DCTA TITLE VI TIMHTUAHNAK (PROGRAM)

April 24, 2025





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Achung um mi

1. Theihternak. *4*

DCTA ii Mipi Nawlngeihnak Covo ah Biakamnak 4
Agency A Huap in Zohnak 5
System ii A Huap in Zohnak 8

2. Atlaangpi in Title VI Herhmi pawl *12*

Mipi sin Theihternak 12
Thleidannak Lungtlinlonak Tuahtawn Tuahning 13
DCTA ii Mipi Teltumnak Timhtuahnak 14
Mirang holh Thiamnak Rikhiahmi Timhtuahnak 19
LEP programs le cawlcanghnak 28
Biakhiahnak Tuahtu Phu pawl, Timhtuahnak, le Ruahnakpeknak Phu ii a Huap in Zohnak 31
Subrecipient nawlngaihnak 32

3. Thlen/tthialnak a tuahtu hna caah a herhmi thil dang *33*

Rianttuannak tahfung le zulhphung hna 33
Rianttuanpiaknak Zohfelnak ii Level le Quality 35
Rianttuanpiaknak Hmun Milurelnak pawl 35

4. Title VI Tlukruannak Kherhhlainak *38*

Lawngcitman le Rianttuanpiaknak Tlukruannak Kherhhlainak Rian 38
Saknak lei Tlukruannak Kherhhlainak 39

5. Tangka Bawmhnak, Zohtthannak, le Cohlaannak Pawl *40*

Appendix A - Boar of Directors Resolution Adopting Title VI Program *42*

Appendix B - Title VI Mipi sin Theihternak *44*

Appendix C – Title VI Lungtlinlonak Tuahtawn Tuahning le Form pawl *45*

Appendix D – Title VI Lungtlinlonak Cahren (Complaint Documentation) *55*

Appendix E – Thazaang chuahnak Phakmizat, Pawngkam Ruahnakpeknak Committee Tonbiaruahnak, le Mipi Rianttuanpiaknak Agency, Cabuaikulh Tonbiaruahnak *56*

Appendix F – Mipi Tonbiaruahnak Thanhnak Bianabia *58*

Appendix G – Abiapimi Rianttuanpiaknak Thlennak le Aadangmi Hnorsuannak Lamhruainak *60*

Appendix H – Title VI Kherhhlainak *61*

Old Town Station Samhnak – Ngeihmi Kherhhlainak 62
GoZone – Title VI – Ngeihmi Kherhhlainak 68
Khuasikthla 2020 Rianttuanpiaknak Thlennak 94

Appendix I – FTA Triennial Title VI Hmuhmi pawl *129*

Appendix J – UNT Caankhiahmi Langhternak pawl *130*

Appendix K– 2022 Aa Cittu Hmuhkhawhnak Rian *131*

Tuaknak Cazin

Langhternak 1. DCTA Rianttuanpiaknak he Pehtlai Hmunhma.....6
Langhternak 2. DCTA Khiahciami Lam pawl he Milu relnak ca in Milu Chahpan.....7
Langhternak 3. Pumtlamtlinglo Minung Pawl.....10
Langhternak 4. Kum 65 le a Cunglei Milu.....11
Langhternak 5. DCTA ii Title VI Theihternak..... 12
Langhternak 6. Chungkhar Mirang Holh Rikhiahnak - Holh Zapi..... 23
Langhternak 7. Chungkhar Mirang Holh Rikhiahnak - Spain Holh..... 24
Langhternak 8. Chungkhar Mirang Holh Rikhiahnak – Indo-European Holh pawl 25
Langhternak 9. Chungkhar Mirang Holh Rikhiahnak – Asian le Pacific Island Holh pawl..... 26
Langhternak 10. Chungkhar Mirang Holh Rikhiahnak – Holh dang dang hna 27
Langhternak 11. Mitlawm Milurelnak. 36
Langhternak 12. Sifahnak Sining 37

Tungrin Cazin

Tungrin 1. Primary Chungkhar hmanmi Holh in LEP Chungkhar Zatuak.....21
Tungrin 2. Duhmi Atlawmbik Rianttuanpiaknak Tahnak..... 34
Tungrin 3. A umcia mi Khiahmi-Lam Rianttuanpiaknak Zat..... 34

1. Theihternak

Hi Denton County Transportation Authority's (DCTA) Title VI program tharchuahmi hi thleidannak a ngei lo mi le DCTA aa citmi vialte hna caah a tlingmi le a dingmi caanttha asi nak hnga le a dang pawngkam chungtel hna caah miphun, muici, ratnak ram, silole tangka lutmi thleidannak um lo mi DCTA rianttuannak pawl peknak caah tahfung le quality tlinnak caah timhtuah asi. Chapchih ah, hi program in hin, DCTA nih Mirang holh an holh a silo mi hna caah le carel, cattial, holh, silole Mirang holh fiannak ah ri a ngeimi hna caah a herhmi rianttuanpiaknak pawl le thilri pawl a zohfel.

Hi ka ah langhtermi program ah hin FTA Advisory Circular 4702.1B Ch IV, A khaan 4 ning in a zik rianttuanpiaknak ah mawtaw 50 nak tlawm deuh in minung 200,000 silole mah nak tam deuh khuachung hmun ah phorhthirnak lei rianttuannak petu ii a herhmi ttengnge pawl vialte aa tel. Hi program nih DCTA ii a hlaan Title VI Program kha airolnak a tuahmi cu, June 1, 2025 ah hmual a ngei, April 24, 2025 ah fehter a rak si, ii June 2022 in cawlcanghnak pawl a tuah. Hi cahren hi United States Census Bureau, North Central Texas Council of Governments, le DCTA pawngkam zohchunhnak pawl nih pekmi data hmang in timhtuahmi asi. DCTA rianttuantu, pawngkam stakeholder pawl, le mawtaw aacitmi pawl nih data an pek chap. Hi Title VI program DCTA Board of Directors pawl nih zohtthanmi le cohlaanmi cahren Appendix A nih a aiawh.

DCTA ii Mipi Nawlngeihnak Covo ah Biakamnak

DCTA nih miphun, muici, silole ratnak ram hngatchan in zeibantuk minung hmanh telnak in chuahnak, tthathnemnak pawl elnak, silole thleidannak um lo mi sinak fehternak caah DCTA in biakhamnak, tuahphung, le tuah ding mi pawl ansi. Hi program ah aa telmi ca pawl cu a Khaan 601 Title VI ii Mipi Nawlngeihnak Covo Phunghram 1964, Uknak lei Nawlpeknak 13166 (Limited English Proficiency [LEP] he Minung han caah Tthanchonak Rianttuanpiaknak Tthanchonak), le Federal Transit Administration (FTA) Circular 4702.1B, October 1, 2012 ah nikhiahmi he timhruah asi:

Title VI ii Mipi Nawlngeihnak Covo Phunghram 1964, ah remh asi bantuk in, United States chung ii minung vialte miphun, muici, silole ratnak ram ruang ah telnak in chuahnak, tthathnemnak pawl elnak, silole a dang zeibantuk program tang ah siseh thleidanding ah ruahnak in a runven hna silole U.S.Department of Transportation (USDOT) sin in Federal tangka lei bawmhnak ngahnak cawlcanghnak.

FTA le USDOT program pawl tang ah aum mi federal tangka pawl a caan hman tein direct a ngahmi dirhmun in a cung lei ah langhtermi federal a herhmihalnak pawl ning in, DCTA nih timhtuahnak le biakhiahnak-sernak rianttuannak ah aa tlukruangmi luhnak le caanttha pawl ngahnak caah a mah ii a ttuanvo le ttuandingmi pawl fiang tein aa hngalh. Hi ttuanvo pawl le ttuandingmi pawl nih bia aa kammi cu:

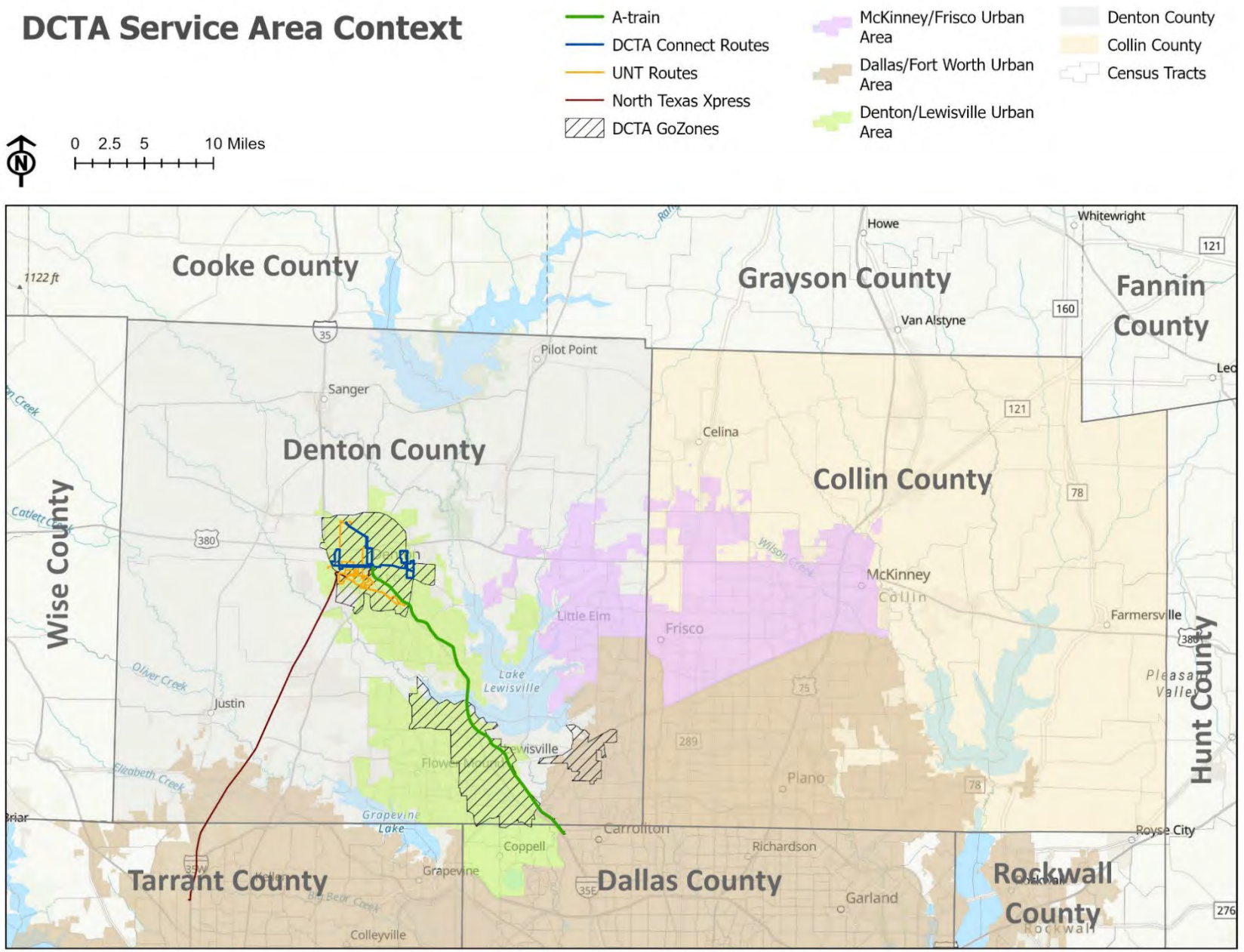
- Rianttuanpiaknak hmunhma chung vialte aa tluk tein thirhphorh rianttuanpiaknak ah tthathnemnak a cheuh cio hna.
- Thirhphorhnak rianttuanpiaknak ii a dirhmun le quality cu a rianttuanpiaknak hmunhma chung aa cit tu vialte caah aa tluk mi peknak caah a za.
- DCTA rianttuanpiaknak timhtuahnak le tthanchonak rian chung in a ho hmanh kham ansi lo.
- Miphun, muici, ci silole ratnak ram thleidannak um lo in rianttuanpiaknak silole sehzung umnak hmun thlennak pawl kong cu biakhiahnak tuah asi.
- Pawngkam tthathnemh tu, tthanchonak le khuapi remtthannak cu, khuaram a tthancho ter ding tu zeibantuk mitlawm bu cung hmanh ah a faakmi pawngkam le ngandamnak lei thilrit pawl buaktlaak lo in tthancheunak nih a ding mi asi ter lai lo.
- Program cu tuahhram mi asi le si lo zong ah, zeibantuk thleidannak paoh remh ding ah chiah asi.

Agency ii A Huap in Zohnak

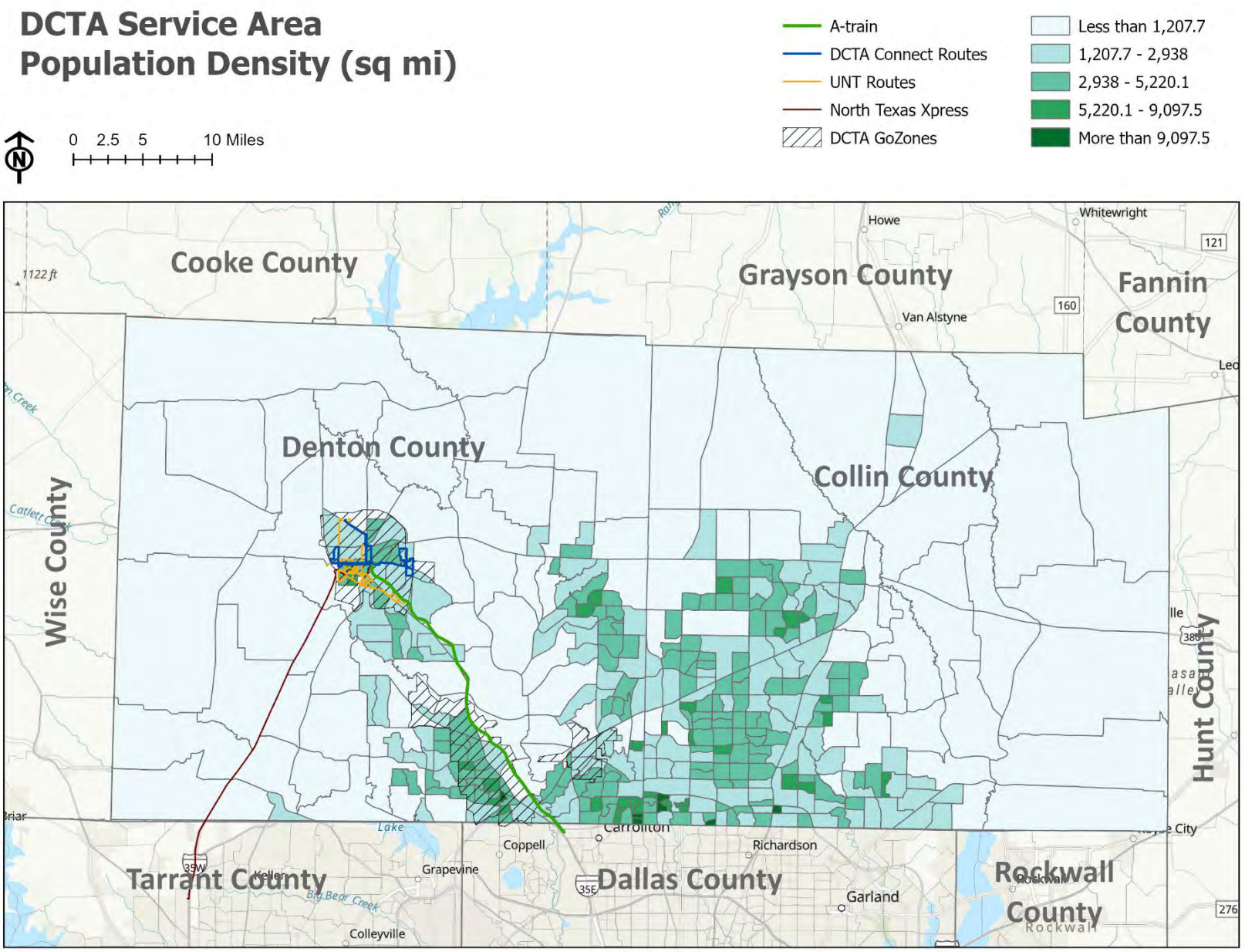
Texas Legislature nih mawtaw lam pihnak pawl zorternak ah le thli quality sanhnak caah a biapimi thirhphorhnak lei tthancho ternak caah 2001 ah DCTA cu a rak ser, Denton Pengkomh, Texas khuasami hna an nun tthanchonak le tthatnak a bawmh hna. Denton Pengkomh ii thimnak thlatu zatuak 70 nih 2002 kum ah nawlngeihnak an pek ii Denton, Lewisville, le Highland Village khua pawl in a hlei in zuarnak ngunkhuai in 2003 kum ah tangka lei bawmhnak an pek ii DCTA nih a hlaan ii rianttuanpiaknak timhtuahmi cu 2011 kum ah a tlin ter. March 2012 ah, Agency nih a hlaan ii hramthlaknak tuahmi cung ah sermi hmai lei tthanchonak he pehtlai in a herhmi pawl tlinternak a tuahtu system ning in tthanchonak tel ding ah a mah nih a tharchuahmi rianttuanpiaknak timhtuahnak cu a cohlaan. March 2012 ah, Agency nih hmai lei rianttuannak thlennak pawl, tangka hramthlaknak pawl le system samh ding lamhmuhsak ding ah a kaumi tuahnak le design tahfung pawl cu a cohlaan. 2020 le 2022 chung ah, Agency nih an khiahciami lam tampi cu a hnon dih hna ii a herh zat in rianttuanpiaknak athar asi mi GoZone in rianttuannak pawl tuahnak in aa thei tukmi kauhnak huhnak a tuah. Langhternak 1 langhtermi DCTA ii 2010 khuapi hmunhma (UZA), Denton-Lewisville, le aapehmi UZA pawl. Langhternak 2 U.S. Census khamnak bu pawl in Denton le Collin Pengkomh pawl chung milu chahpan a langhter.[1].

[1] Hi cahren timhmi caah, DCTA ii rianttuanpiaknak hmun cu Denton le Collin Pengkomh pawl ansi tiah ti asi lai.

Langhternak 1. DCTA Rianttuanpiaknak he Pehtlai Hmunhma



Langhternak 2. DCTA Khiahciami Lam pawl he Milu relnak ca in Milu Chahpan.



System ii A Huap in Zohnak

DCTA nih Denton le Collin Pengkomh pawl hmang in thirhphorhnak rianttuannak a pek. DCTA nih a Connect system ah khiahciami bus lam thum, meng 21 khualtlawnmi tlanglawng system, duhmi lehnak rianttuanpiaknak pawl, rikhiahmi dirnak kalnak rianttuanpiaknak pawl, duhmi lehnak/pumtlamtlinglo hna caah rianttuanpiaknak, le vanpool rianttuanpiaknak pawl a ttuan. DCTA nih University of North Texas (UNT) caah a UNT Shuttle rianttuanpiaknak hmang in khiahciami lam sawmkhat pakhat a pek ii Frisco, Allen, Fairview, le Coppell khua pawl chung ah hnatlaakmi rianttuanpiaknak pawl a tawlrel. DCTA ii azik rianttuanpiaknak bus lawng 23, azik rianttuanpiaknak tlanglawng lawng pali, le rianttuantu 144 le hnatlaakmi rianttuantu hna nih FY 2024 ah ruahdamh khualtlawnnak nuai 3.2 an ttuan piak.

Ramchung Khiahciami Lam Rianttuanpiaknak pawl

DCTA nih Denton chung ah Connect Bus lam thum le UNT Shuttle lam sawmkhat pakhat a ttuan. Connect Bus network (Lam 3, 6, le 7) nih Nikhatni in Zerhteni tiang a ttuan ii Downtown Denton Transit Center, Texas Woman's University, Discovery Park, Ryan High School, le Rayzor Ranch bantuk biapimi hmun pawl a pehtlaih. UNT Shuttle pawl nih a tlaangpi ah sianginn kum chung weekday pawl ah an ttuan ii sianginn hmunhma cu siangngakchia umnakhmun pawl, Discovery Park, le siangngakchia hna duhmi hmun pawl asi mi Union, Pohl Rec Center, le Victory Hall hna he a pehtlaih. Connect bus pawl nih weekday pawl ah zing suimilam 7:00 in zaanlei 9:00 tiang minute 20 in an ttuan, UNT shuttle pawl nih chuannak suimilam pawl chung ah frequency a sangmi rianttuanpiaknak an pek.

Khualtlawnmi Tlanglawng Rianttuanpiaknak

A-train, DCTA ii khualtlawnmi tlanglawng lam, nih Nikhatni in Zerhteni tiang dinhcaan ni pawl telh lo in a ttuan ii tlanglawng station taruk a pek, kha chung ah station pakhat cu DCTA nih Dallas Area Rapid Transit (DART) he a hmang chih. A-train, nikhat ah ruahdamh aacittu 983 a ngeimi, nih weekday pawl ah zing suimilam 6:00 in zaanlei 9:00 tiang minute 30 frequency, le Zerhteni ah zing suimilam 8:00 in zaanlei 10:00 tiang minute 60 frequency a pek.

Duhmi Lehnak Rianttuanpiaknak pawl

DCTA nih zone pahnih ah duhmi lehnak rianttuanpiaknak a pek - pakhat Denton Khua ii chungkhar ah, a dang pakhat Lewisville le Highland Village khua ramri vialte ah. Hi zone nih Golden Triangle Mall, Downtown Denton Transit Center, le Rayzor Ranch Marketplace bantuk biapimi hmun pawl a tel. Lewisville/Highland Village zone nih khuami hna cu Lewisville ah aum mi Music City Mall, Wayne Ferguson Plaza, le Lewisville Towne Crossing bantuk zuarnak le lawmhnak hmun pawl he a pehtlaih. Denton le Lewisville/Highland Village GoZone pawl nih Nikhatni in Nilini tiang zing suimilam 5 in zaanlei 10, Ningani zing suimilam 5 in zaanlei 11, Zerhteni zing suimilam 5 in zaanlei 11, le Zerhpini/dinhcaan ni pawl ah zing suimilam 8 in zaanlei 6 tiang an ttuan. Zaanhna humhimnak caah, DCTA nih "Guaranteed Ride Home" GoZone program a pek cu DART Trinity Mills Station in zeibantuk GoZone hmun ah Nikhatni in Nilini tiang zaanlei 9 in zing suimilam 1 le Ningani Zerhteni ah zaanlei 10 in zing suimilam 2 tiang kalnak a pek.

Rikhiahmi Dirnak Kalnak Rianttuanpiaknak

September 2016 ah, DCTA nih Trinity Metro he rianttuan in North Texas Xpress a thok cu Nikhatni in Ningani tiang a ttuan. Hi lam nih weekday pawl ah nikhat ah voihnih, ruahdamh zing suimilam 6 le zaanlei 5 tiang (dinhcaan ni pawl telh lo in) a ttuan. Khualtlawnmi shuttle nih I-35W corridor cung hmun tampi a pek, park le ride thimnak pahnih a ngeih, le hnatlaaknak hmun pawl he pehtlaihnak a pek. Rikhiahmi dirnak khualtlawnmi shuttle nih Trinity Railway Express (TRE), University of North Texas (UNT) campus shuttle pawl, le ramchung DCTA khiahciami lam pawl he pehtlaihnak a pek.

ADA/Duhmi Lehnak

DCTA nih pumtlamtlinglo hna le kum upa aa cittu hna Denton, Highland Village, le Lewisville ah ADA/ Paratransit Duhmi Lehnak rianttuanpiaknak a pek. Langhternak 3 nih pumtlamtlinglo milurelnak zatuak a langhter, cun Langhternak 4 nih kum 65 silole a cung lei milurelnak zatuak a langhter.

Vanpools

Denton County Transportation Authority (DCTA) nih minung 6 in 15 group, hnatlaaknak caankhiahmi le khualtlawnnak lamhmun a bang mi hna caah vanpool program a pek. Hi program hi tanglei in bawmhnak pek ansi ii Denton silole Wise pengkomh pawl ah a thokmi silole a dongmi khualtlawnnak pawl caah a ttha. DCTA nih Enterprise Rideshare he rianttuan ii mawtaw phun hrang hrang, minivan pawl, SUV pawl, le ADA luhkhawhnak a ngeimi van pawl, thla cio le thla cio biakhiahnak ah a pek. Khualtlawnmi pawl bawmhnak caah, DCTA nih vanpool aa telmi hna caah Guaranteed Ride Home (GRH) program a pek. Hi program nih pumpak sifahnak, chungkhar huaihhuai caan, silole caansuaimi awlomi hnatlaaknak caan pawl ah kumkhat ah voili tiang inn ttinnak bawmhnak pek ansi—khualtlawnnak pakhat ah dollar 50 tiang bawmhnak a pek. Aa telmi nih kha ni ah vanpool hman dih ansi ii tangka pekchap tthannak form le thiltheh cahren hna nawn dih ansi. GRH program cu hlaan in suaimi caan pawl silole thli ruang ah sinak ah hman asi lo.

Hnatlaknaak-ca(Contract) Rianttuanpiaknak Pawl

DCTA nih University of North Texas (UNT) caah hnatlaaknak ca in rianttuanpiaknak a ttuan, Denton chung ah a kal hel mi lam sawmkhat pakhat campus shuttle system a pek. Hi shuttle pawl nih sianginn kum chung Nikhatni in Ningani tiang an ttuan, semester chuang in caankhiahmi a dang ii khuasik le khuarimh caan ah rianttuanpiaknak tlawmter ansi. Azik caan pawl chung Zerhteni le Zerhpini ah rianttuanpiaknak rikhiahmi zong ngah asi. Shuttle system nih DCTA ii khiahciami bus network le A-train khualtlawnmi tlanglawng he aa tluk in pehtlaih ii siangngakchia, chungteltu le rianttuantu hna caah kalnak thimnak kauh a pek. System hi a tlaangpi ah UNT aa cittu hna caah timhtuah ansi ko nain, citman dik a ngeimi mipi vialte caah zong on asi. Chapchih ah, Lyft le UNT he rianttuan in, DCTA nih zaan hna khualtlawnnak thimnak a bawmh cu UNT siangngakchia, chungteltu le rianttuantu hna caah UNT Lyft Zone cung ah zing suimilam 2:00 in 7:00 tiang nifatin campus chung khualtlawnnak a tawk a pek.

City of Coppell le Lyft he rianttuan in, DCTA nih October 2019 ah "Work Hard, Get a Lyft" program a thok cu Coppell ii hnatlaaknak zone pawl chung hnatlaaknak hmun ah kalmi rianttuantu hna caah a voikhatnak le a donghnak meng khualtlawnnak a pek. Hi rianttuanpiaknak nih biapimi mipi khualtlawnnak dirnak pawl in aa neihmi hnatlaaknak hmun pawl ah Lyft khualtlawnnak man tlawmter a pek ii nifatin zing suimilam 4:00 in zaanhna 12:00 tiang, dinhcaan ni pawl telh lo in a ttuan.s.

DCTA nih Frisco, Allen, le Fairview ah a tlingtlakmi khuami hna caah curb-to-curb duhmi lehnak rianttuanpiaknak a pek.

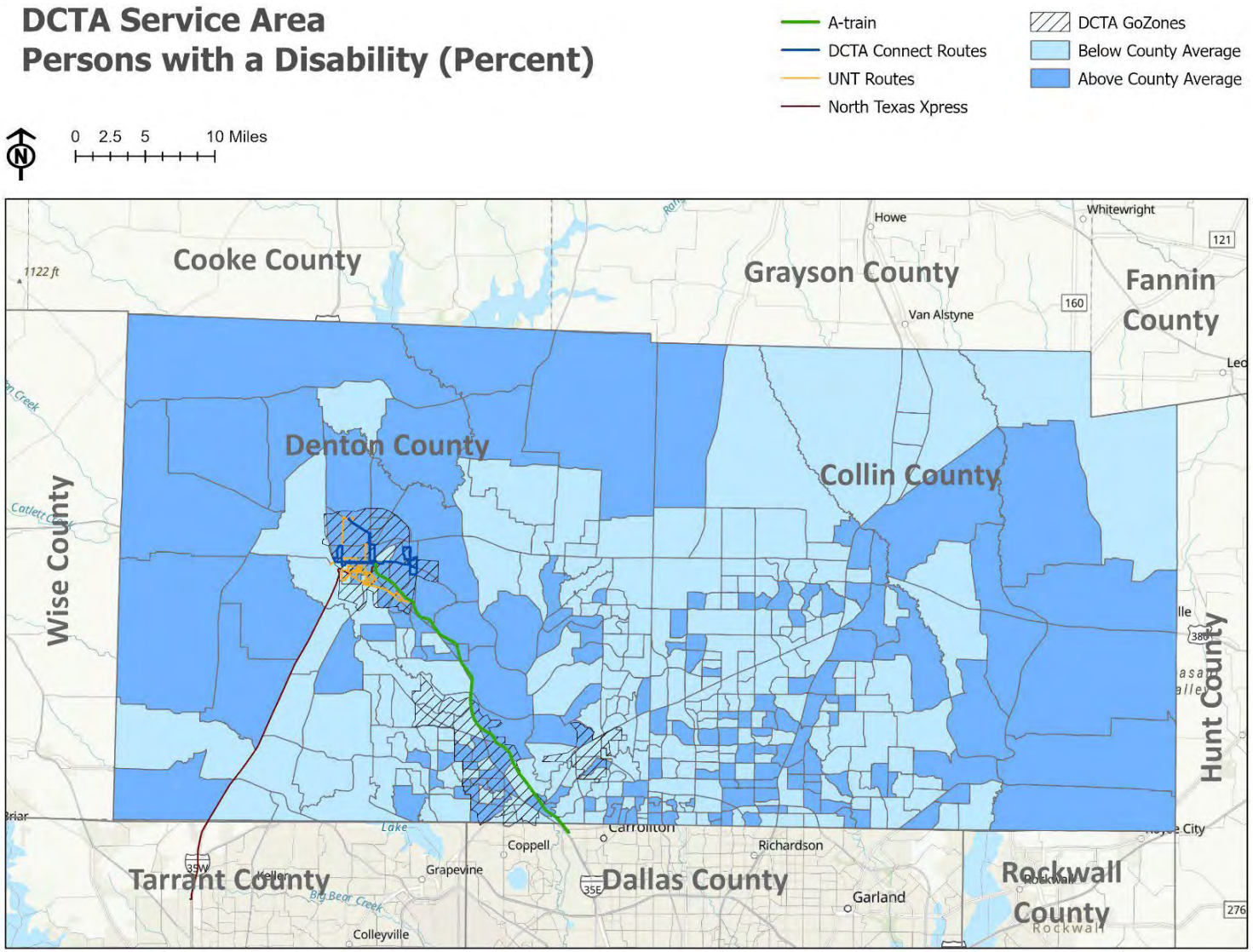
Frisco Duhmi Lehnak: Hi rianttuanpiaknak hi Frisco khuami, kum 65 silole a cung lei, tlingtlakmi pumtlamtlinglonak a ngeimi, silole sifahnak enkawl ruang ah khualtlawnnak a herhmi hna caah ngah asi. Nikhatni in Ningani tiang zing suimilam 6:00 in zaanlei 6:00 tiang, dinhcaan ni pawl telh lo in a ttuan. Rianttuanpiaknak hmun nih Frisco chung le Plano ii chinhchi hmun pawl, Sam Rayburn Tollway (SRT/121) ih thuang ah, President George Bush Turnpike (PGBT) ih lhanglei ah, Coit Road ih chuchuang ah, le West Spring Creek Parkway/ Midway Road ih chualtlang ah ramri a ngeimi pawl a kul.

Collin County Rides (Allen le Fairview): DCTA nih Allen le Fairview khuami, kum 65 silole a cung lei silole tlingtlakmi pumtlamtlinglonak a ngeimi hna caah duhmi lehnak rianttuanpiaknak bang bik a pek. Hi rianttuanpiaknak nih Nikhatni in Ningani tiang zing suimilam 6:00 in zaanlei 6:00 tiang, dinhcaan ni pawl telh lo in a ttuan. Khualtlawnnak pawl nih Allen silole Fairview ah a thok silole a dong dih ii Collin County chung hmun pawl ah rikhiah ansi.

Hi rianttuanpiaknak pawl nih kum upa le pumtlamtlinglo khuami hna caah kalnak kauh ternak, an pawngkam chung biapimi hmun pawl luhnak tlinnak a timhruah.

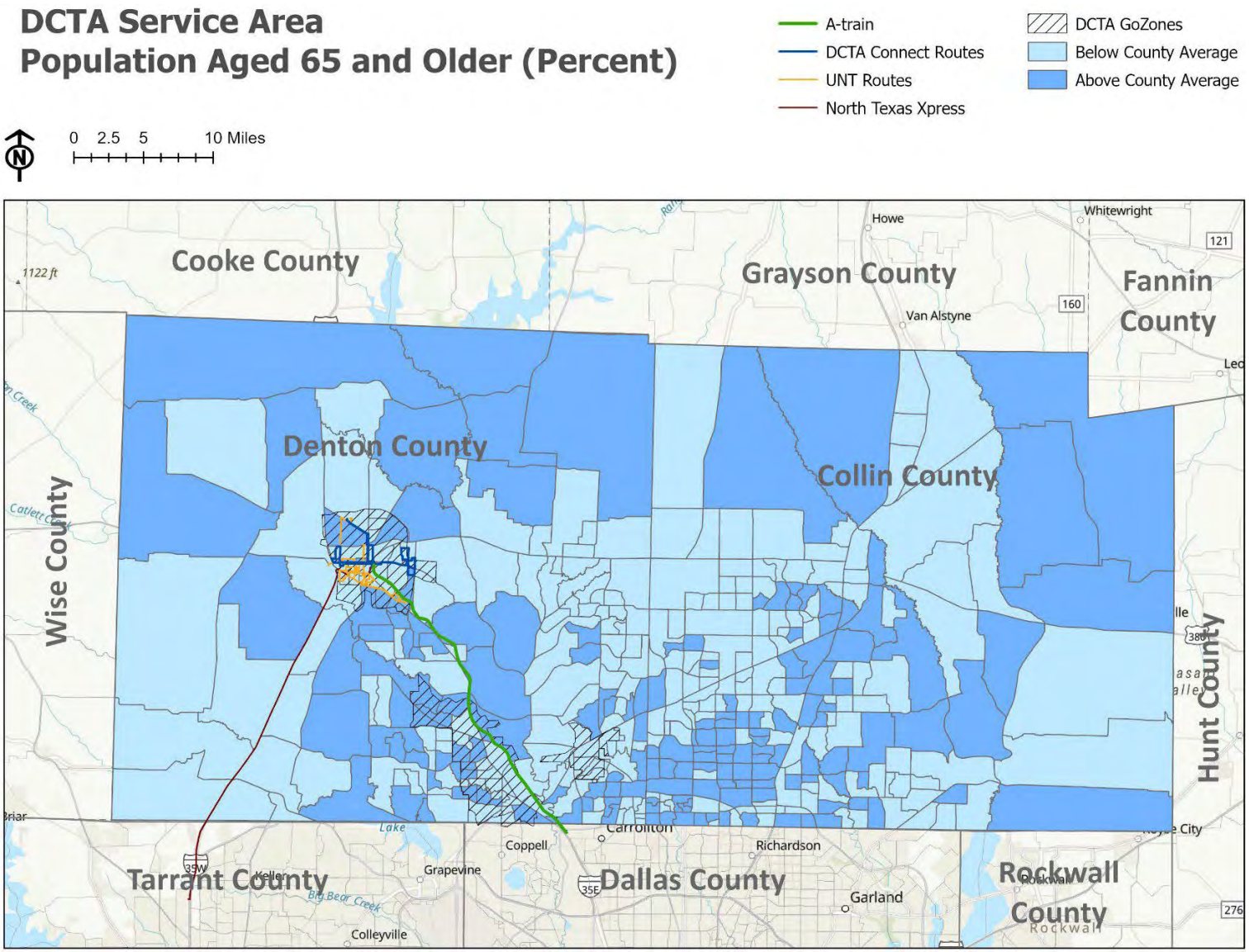
Langhternak 3. Pumtlamtlinglo Minung Pawl

Hmun Pumtlamtlinglo Minung caah DCTA Rianttuanpiaknak



Langhternak 4. Kum 65 le a Cunglei Milu.

Kum 65 le a Cunglei Milu caah DCTA Rianttuanpiaknak Hmun



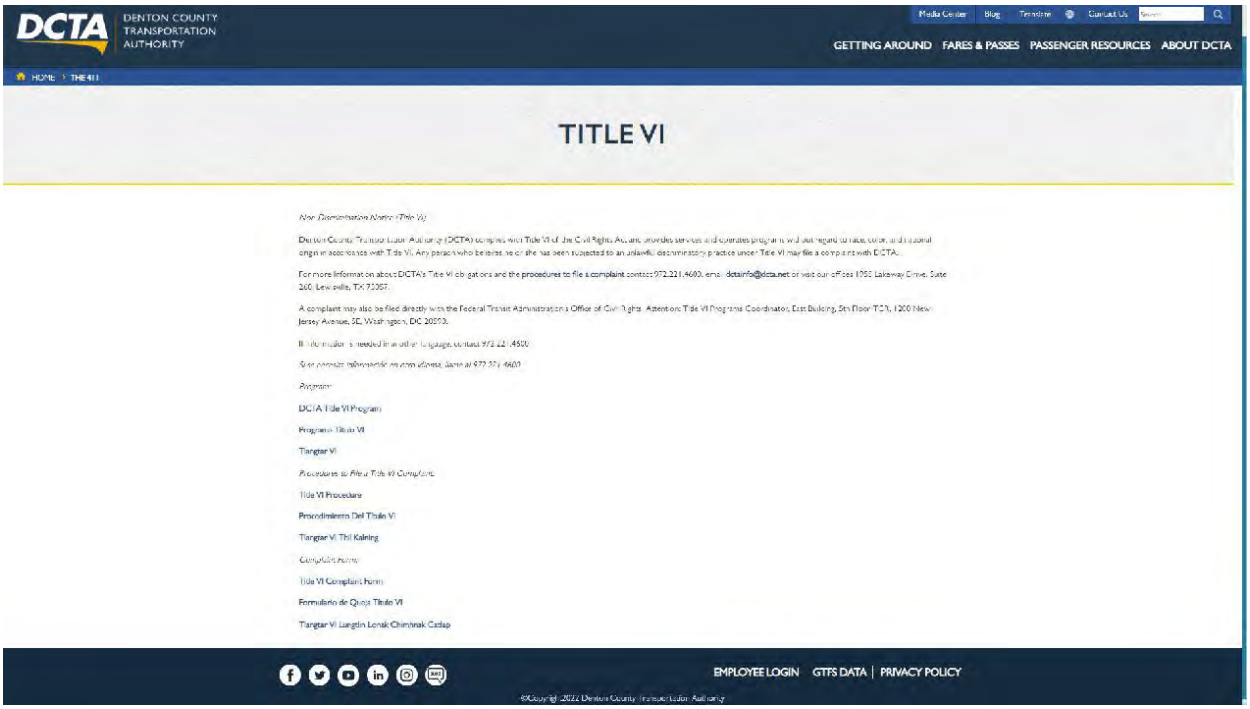
2. Atlaangpi in Title VI Herhmi pawl

Hi a khaan nih DCTA ii a tlangpi in Title VI herhmi pawl tlinnak caah FTA Circular 4702.1B, III.4.a.1-9 he aa tlak in cahren a tuah. A tang lei langhtermi pawl hi aa telmi ansi: DCTA ii Title VI mipi theihternak; phorhthirnak agency ii duhlonak langhternak; DCTA mipi theihternak; phorhthirnak agency ii lungtlinlonak tuahtawn tuahning; aa tlakmi Title VI hlathlainak, lungtlinlonak, le uknak ca cazin; Mipi Teltumnak Timhtuahnak; LEP Timhtuahnak, program, le cawlcanghnak pawl; le DCTA biakhiahnak tuahtu bu pawl ii a huap zohnak.

Mipi sin Theihternak

Title VI zulhnak ah le mipi nawlngeihnak tlinhnak ah agency nih bia aa kammi DCTA aa cittu hna le a tlangpi in mipi theihternak ah, DCTA nih a tang lei holh Mirang, Spain, le Hakha Chin in a website, thirhphorhnak hmun le tlanglawng station hna, le a bus dirnak hna ah a taar hna. Langhternak 5 nih DCTA ii Title VI theihternak a aiawh (cu nih cun Appendix B zong a aiawh ii DCTA website - https://www.dcta.net/rider-info/411/title-vi).

Langhternak 5. DCTA ii Title VI Theihternak



Thleidannak Lungtlinlonak Tuahtawn Tuahning

DCTA nih Title VI tang ah aa cittu pawl lungtlinlonak langhternak caah rianttuannak aser. Miphun, muici, silole ratnak ram hngatchan in thleidannak ka tong tiah aa ruatmi nu silole pa a hopaoh nih DCTA in silole a hnatlaakmi tawlreltu nih DCTA ii Uknak Zung, DCTA's Downtown Denton Transit Center (DDTC) silole DCTA website https://www.dcta.net/contact-us/title-vi-complaint. Appendix C nih DCTA ii Lungtlinlonak tuahtawn tuahning copy pawl le Mirang, Spain le Hakha Chin holh in lungtlinlonak form cu a langhter.

DCTA nih lungtlinlonak cu a can le cangka langhter colh ding in thazaang a pek. DCTA nih lungtlinlonak submit tuahmi pawl cu a ttuan lai ii thil a can hnu ni 180 tiang lungtlinlonak cu a tawlrel lai. Lungtlinlonak ngah asi in, DCTA nih zohtthannak a ngeih lai ii lungtlinlonak langhtertu nih lungtlinlonak cu DCTA nih a hlathlai ding asi le si lo rianttuanni ni 10 chung ah lungtlinlonak langhtertu cu theihternak ca pek a si lai.

Title VI Lungtlinlonak form hmang in lungtlinlonak pawl cu ca in ttial asi kho silole 972- 221- 4600 ah chawnhnak in holh in chim asi kho. DCTA ii Uknak lei Zung P.O. Box 96, Lewisville, Texas 75067 ah mail in lungtlinlonak form phihmi cu kuat asi kho. FTA ii Mipi Nawlngeihnak Covo Zung 1200 New Jersey Avenue SE, Washington, DC, 20590 ah, direct in lungtlinlonak langhter khawh asi silole Texas Department of Transportation's Public Transportation Division, Ttha tein zoh: Title VI, 125 East 11th Street, Austin, TX 78701 ah.

DCTA nih lungtlinlonak hlathlainak caah ni 30 leng a ngei. Ahmuh tawlrelnak caah thawngpang tam deuh a herh ahcun, DCTA nih lungtlinlonak langhtertu tu a pehlaih khawh. Lungtlinlonak a langhtertu nih thawngpang halnak ca a kuat ni thok in hlathlaitu nih a cohlaan tiang ni 30 a ngeih silole ahmuh cu uknak lei in hnon asi kho. Lungtlinlonak a langhtertu nih an ahmuh cu pehzul an duh ti lo ahcun ahmuh cu uknak lei in dirter asi kho.

DCTA nih Operations Department le General Counsel hna he rianttuantti hlathlainak tuahnak ah lam a hruai hna. Hlathlainak ah harnak biakhiahnak caah a hnorsuanmi party vial te he lungtlinlonak ceihhmaittinak aa tel kho. Lungtlinlonak langhtertu le a dang hnorsuanmi party vialte cu sihni silole a mah pa/nu nih aa thimmi a dang aiawhtu nih a aiawh piak khawh ii tatte le tatte khaannak pawl cu hlathlainak ah rak i put khawh asi.

Hlathlainak tuah lio ah hmuhmi le ngahmi thawngpang vialte cung ah ngatchan in, hlathlainak theihternak cu a donghnak bik biakhiahnak caah DCTA President/CEO nih a tuah lai.

A donghnak bik biakhiahnak ser a si tik ah, lungtlinlonak langhtertu nih a donghnak biakhiahnak tuahmi cakuat a ngah lai. Cakuat cu hmuhnak silole kharnak cakuat asi lai. Kharnak cakuat nih sualphawtnak cu a funtom lai ii Title VI fahnakpeknak a um lo tiah a ti lai ii ahmuh cu khar asi lai. Kharnak cakuat ah cun ni 10 chung ah biakhiahnak a yukhaannak caah lungtlinlonak langhtertu covo kong zong aa tel lai. Hmuhnak cakuat nih sualphawtnak pawl le a cangmi thil he pehlai in biahalnak pawl funtomnak a tuah lai ii, zulhphung lei dantatnak asi le si lo, rianttuantu chungtel ii chapmi tintaanpeknak aa tel le tel lo silole a dang thil a can le can lo a fian ter lai, cun ni 10 chung ah ayukhaannak caah biakhiahnak nawl a pek lai.

Lungtlinlonak a langhtertu nih lungtlinlonak cu DCTA le a leng rianttunak bu asimi ramkomh silole federal cozah he voikhat te ah a langhter ahcun, a leng lei agency ii hlathlainak airolhnak tuah asi lai.

Miphun, muici silole ratnak ram ngatchan in thleidannak a tuah tiah sualphawtmi DCTA minpekmi tazacuainak le lungtlinlonak pawl telh in a chung silole a leng agency pawl nih hruaimi aa hlip hlau mi hlathlainak pawl cazin cu DCTA nih a fim. Cazin ah tthialnak he pehtlai in Title VI hlathlainak nithla, phungning in tazacuianak silole lungtlinlonak langhternak; sualphawtnak ii a zapi huap; hlathlainak tlangtar, phungning in tazacuainak, silole lungtlinlonak; le DCTA nih action laak mi lehnak, silole hlathlainak he pehtlai in a hnu bik hmuhmi pawl, phungning in tazacuainak, silole lungtlinlonak pawl an i tel.

Theihternak pek lio caan ah DCTA nih Title VI lungtlinlonak pawl a ngah lo. Appendix D nih hi lio caan ah lungtlinlonak theihternak tuahmi a umlo tiah a fehter.

Tthialnak he Pehtlaimi Title VI Hlathlainak, Lungtlinlonak, le Phungning Cakuat Cazin

DCTA nih June 2022 ah a hlaan Title VI Program submit hnu in tthialnak he pehtlaimi Title VI Lungtlinlonak silole Phungning Cakuat zeihmanh a ngah lo. Cu ruang ah, Title VI hlathlainak zeihmanh tuah cuah asi lo.

DCTA ii Mipi Teltumnak Timhtuahnak

DCTA nih aa cittu vialte in phuannak khawmh ding ah le project program timhtuahnak ah le citman thlennak silole rianttuanpiaknak zawrternak, C4702.1B, a khaan III.8 ah fiantermi cung ah ngatchan in agency biakhiahnak tuahnak ah teltumnak thazaang chuah ding ah timhtuahmi Mipi Teltumnak Timhtuahnak a ngeih. Hi a khaan nih timhtuahnak ii zulhphung le tinhmi pawl, mipi teltumnak strategy timhtuahnak caah hmanmi tuahtawn tuahning pawl, tuahkhawhnak tahnak, le a dang aa pehtlaimi thilri pawl a cahren.

Biapimi Zulhphung pawl

DCTA ii rianttuanpiaknak timhtuahnak le tthanchonak lei rianttuannak in a hohmanh kham an silo nak hnga DCTA ii Mipi Teltumnak Timhtuahnak cu timhtuah asi. Hi timhtuahnak nih hin:

- Mipi lungfiannak a chuah ter cun pawngkam ah mipi phorhthirnak dirhmun theihhngalhnak a pek.
- Pawngkam, le/silole ngandamnak a hnorsuang khotu hramthlaknak silole hnatlakmi cawlcanghnak kong biakhiahnak ah tel khawhnak caanttha pawngkam chungtel hna nih an ngeihnak hnga a tuah piak lai.
- Mipi teltumnak nih DCTA biakhiahnak tuahnak cu a uk khawh lai.
- Biakhiahnak tuahnak ah zapi tein i teltum dihnak cu ruah asi lai.
- DCTA nih hliphlau tein a kawl lai cun hi asi khomi hnorsuannak pawl telnak hi a fawi ter lai.

Mipi caah onmi rianttuannak in, mitlawm asimi le LEP milurelnak in DCTA ii phorhthirnak lei biakhiahnak tuahnak ah lut kho ding in le mipi teltumnak thazaang chuahnak ah lamhruai ding in le thazaang pek ding ah technique pawl a phun phun hmannak program cu DCTA nih a tthancho ter. Hi program hi DCTA rianttuanpiaknak pawl bawm khotu le uk khotu aa cittu pawl le a hnorsuanmi pawngkam pawl he hmuhton biaruahnak caan ttha ser ding ah tinh mi asi. Mipi Teltumnak Timhtuahnak nih aa cittu pawl le riantlaitu pawl chawnhnak ah a huap in thimnak le santlai mi lam pawl a langhter.

Program Thimnak pawl

DCTA ii Mipi Teltumnak Timhtuahnak nih a tlingmi thawngpang, a caan hmaan tein mipi theihternak le a biapimi biakhiahnak pawl tling tein zohnak caah a hliphlaumi mipi teltumnak tthancho ternak a kawl. Hi timhtuahnak cu a hlaan le a tu lio mipi teltumnak lei tthanchonak rianttuanpiaknak pawl le program pawl bawmhnak ah silole mipi a hnorsuang khotu program pawl le a dang rian pawl zohfelnak caah tinhmi asi.

DCTA nih mipi ralrinnak peknak ah le agency kong, a rianttuannak, program pawl, le a dang te'n tuahnak kong pawl i fiannak ding ah pehtlaihnak lam phunphun a hman. Mahleng ah, DCTA nih phorhthirnak biakhiahnak a tuahnak ah a tha dermi pawl aa tinh hna ii hnulei kong a phunphun, milu relnak pawl le tangka lutmi tahfung in rammi hna he ton ter ding aa zuam.

Punghmaan zohtthannak le tuahnak tahnak in, DCTA nih a bik in tangka lut a tlawmmi, mitlawm asimi hna, LEP milu relnak pawl, le ahmangtu le pawngkam hrambunh rianttuannak pawl in aa cittu pawl le pawngkam chungtel hna sin in a ra mi phuannak cung ah hrambunh in mipi teltumnak lam cu a tthancho ter.

Mipi Teltumnak Tuahtawn Tuahning pawl

DCTA nih a caanhman tein le a tu le tu rammi le riantlaitu telnak a kawl. A tlawmbik ah, mipi teltumnak cawlcanghnak timhtuahnak pawl cu tthancho ter asi cun a tang lei pawl a can lio ah biakhiahnak tuahnak ah mipi sin a phaknak hnga a kaunghtay phaw asi:

- Appendix G chung ah aa telmi DCTA ii Abiapimi Rianttuanpiaknak le Citman Thlennak phungram hne he aa tlak in a biapimi rianttuanpiaknak thlennak.
- DCTA ii A biapimi Rianttuanpiaknak le Citman Thlennak phungram he aa tlak in citman kainak, citman a thar phun, silole citman peknak phun chung ah aa theimi thlennak.
- Project pawl tthanchonak Kumfatin Program.

DCTA cu a dang agency pawl le rianttuannak bu pawl he caan a rem tik ah rian a ttuan tti. A luancia caan ah, DCTA nih North Central Texas Council of Government ii an hmanmi Mipi Teltumnak Timhtuahnak a hman cun agency ii kumfatin Program of Project pawl peknak a herhmi tlinhnak caah a ttuan. Ramchung Phorhthirnak Tthanchonak Program theihternak nih FTA Program of Project a herhmi pawl theihternak a tlinh. Mahleng ah, DCTA cu rammi chungtel, donnak hmun pawl, le mipi rianttuannak agency pawl he tinhmi thapetu pawl khawmhnak rianttuanak caah rian a ttuan tti.

DCTA rianttuantu nih mipi pekmi ruahnak ttialnak vialte a zoh dih. Ruahnak ttialnak pawl cu ralring tein, ruahbu tein pekmi ansi. Ruahnak ttialnak pawl cu a si khawh chung in timhtuahmi thlennak pawl le thoknak chung ah fonh ansi.

Tuahkhawhnak Tahnak pawl

Timhtuahnak ii thimnak pawl le ngahmi kawltung pawl fehternak ah DCTA nih a caan hmaann tein mipi teltumnak rianttuannak cu zohnak le thianhnak a tuah. Rianttuannak le a phichuakmi pawl cu DCTA Board of Director sin ah timhtuahnak hmualngeihnak tahnak he DCTA ruabttuantu nih hmuhnak a pek, a tanglei thoknak pakhat cio. Tahnak aa tel, nain a tang lei pawl hi cu ri an khiak hna lo:

- Mipi nih teltumnak caah caanttha aum timi an rak thei maw?
- Mipi nih sullam ngeimi teltumnak onhnak caah aa tlakmi hram le thawngpang an rak ngei maw?
- Zetluk luhnak dah a rak ngah?
- Luhnak nih zeibantuk aa tlakmi dah a rak ngah?
- Tonbiaruahnak ah minung pa zei zah dah an i tel kho?
- Zeibantuk thawngzamh huhnak dah thoknak nih a rak ngah?

- Zeibantuk samhnak lam dah an rak hman?
- Samhnak lam an rak hmanmi pawl nih an duhmi thapetu a rak phaan maw?
- Zeitindah mipi luhnak nih a donghnak biakhiahnak a bawmh?
- A ttha deuhmi a phichuak ngahnak caah zeidah aa dang deuh in tuah khawh asi lai?

Pehtlaihnak le Teltumnak Lampawl

DCTA ii mipi teltumnak helhumnak cu agency thawngpang pekmi ii a herhmi pawl tawlrelnak caah asi. Mipi Teltumnak le Pehtlaihnak lei Director nih aa tlakmi lam pawl biakhiahnak a tuah lai cun mipi/onhmi inn tonbiaruahnak caah ngahduhmi a phichuak le tinhmi pawl cung ah ngatchan in rianttuannak a tthancho ter lai.

A caan ning in theihternak mipi teltumnak caanttha pawl he DCTA nih mipi peknak aa zuam. A tlawmbik ah, a voikhatnak mipi teltumnak caanttha in zerhhnih chung ah pehtlaihnak fonhmi cu mipi sin ah chuah ding asi. DCTA nih a biapimi biakhiahnak cung ah telnak pek ding ah mipi caah a za mi caan peknak caah thazaang chuahnak zong a ser lai. A tlawmbik ah, a voikhatnak mipi teltumnak caanttha peknak in feedback channel pawl cu ni 21 chung on asi lai.

Hi caansermi hi DCTA tinhmi asi ko nain, a tawinak caansuaimi cu fimhnak pek, feedback pawl khomh, le hmuhmi peknak a herh caan pawl zong a um ve kho. Hi nih hin a sau deuhmi ruahnak ttialnak caan caah zeibantuk ramkomh silole federal program pawl silole ca cawnnak pawl hmanh airolnak a tuah lo.

Pehtlaihnak lam pawl fonhmi cu aa tel lai, asinain a tang lei caah rikhiah an si lo:

- Ramchung thawngzamhnak ah kuatmi thawngpang pawl
- Tlanglawng le bus mawtaw cung ah taarnak
- Aa Cittu vialte le riantlaitu vialte sin ah kuatmi email

DCTA nih phaknak thazaang chuahnak ah a dikmi zulhnak a umnak hnga aa tlakmi database pawl cu tthanchoternak le tawlrelnak a tuah lai.

DCTA nih zapi caah a hlaan tonnak phun kha rian a ttuan lo tiah a hmuh. A phichuak ah, DCTA nih a tang lei pakhat silole tam deuh i tel ding in luhnak caanttha pawl a thlen tawn: pakhat-in-pakhat pehtaihnak, online pehtlaihnak, zohchunhnak laakmi pawl, chawnh khawhnak pawl, onhmi inn pawl, le tuahtawnmi langhternak pawl he tonbiaruahnak. Chapmi rammi le riantlaitu zohnak le ruahnakpek tthannak onhnak caah DCTA nih a tanglei tonbiaruahnak ii langhternak pakhat cio ii copy pawl an taar.

Thawngzamhnak

Mipi he pehtlaihnak tthanchoternak le zohkhenhnak ah thawngzamhnak hi a biapimi mi ah aa tel tiah DCTA nih a cohlaan. Abiapimi thawngpang mipi peknak ah le abiapimi caan pawl le thoknak kong pawl mipi peknak asi khawh caan paoh ah thawngzamhnak cu hman asi. Cachuah, TV, le radio hna telh in thawngzamhnak database, cu a zami le caan ning in thawngpang thanh khawh asi nak hnga zohkhenh asi. Aa khat lo mi thapetu pawl milu relnak a phaanmi thawngzamhnak asi nak hnga DCTA nih lungrual tein thazaang chuahnak zong a tuah.
Mipi teltumnak caah a ra lai dingmi caanttha le a phunphun thoknak pawl kong peknak ah, le a tanglei telh in, ruahnak ttialnak le silole biaruahnak ngaihnak khomhnak lam peknak ah DCTA nih a dang hmanmi thil a phunphun a hman.

- Cachuah: DCTA nih a rianttuanpiaknak hmun chung ah pawngkam thawngzamhca pawl a hman.
- Aleng: DCTA nih a chungtel khua pawl nih pekmi electronic board pawl a hman ii bus cung pawl le tlawnglawng pawl le thlennak hmun pawl ah theihternak (Mirang le Spain holh in) a taar.
- DCTA ii an website ah caan pawl aa telmi nithla zohnak, Mipi Teltumnak Timhtuahnak, aiawhtu hna langhternak pawl, le online ruannak pektthannak form pawl an i tel.
- Aa Cittu theihternak: DCTA nih aa cittu theihternak caah email in subscribe tuahtu 10,000 hrawng a ngeih hna. Hi theihternak pawl nih mipi luhnak caanttha pawl, a ralai dingmi rianttuanpiaknak thlennak pawl, le rianttuanpiaknak hmualngeihnak kong pawl thawngpang a pek.
- GORequest: GORequest cu Apple/Android mobile application le web-based luhnak form pawl aa telmi online ruahnak ttialnak langhternak asi. Luhnak le ruahnak ttialnak hnuzulhnak ah le lehnak le rianttuanpiaknak halmi pawl uknak ah GORequest cu customer pawl le DCTA customer rianttuanpiaknak pawl an hman.
- Social Media: DCTA nih X, Facebook, YouTube, Instagram, le DCTA's Hop on Board Blog cu customer pawl he pehtlaihnak caah a hman hna. DCTA nih Facebook ah 17,814 thapetu, X ah 6,391 zultu, Instagram ah 608 zult, le YouTube ah 270 subscribe tuahtu a ngeih hna.
- Aa relrem tik ah aa cittu hna sin ah direct email kuatnak, pawngkam rianttuantti hawi, le riantlaitu pawl cu hman ansi.
- Speaker's Bureau: DCTA rianttuantu le uktu caanttha halnak caah riantlaitu pawl le mipi lei bu rianttuannak aiawh in biachimnak.
- Mipi Thawngpang Pumhkhawmh caan le Onhmi Inn pawl: A tlawmbik ah, DCTA nih caan aa relrem tik ah kum fatin mipi tonbiaruahnak/onhmi inn pawl voithum ah round hnih tonnak a auh.
- Pawngkam Caan pawl: DCTA nih a biapimi pawngkam caan pawl ah thilzuar hmuhsaknak pawl a tuah.
- Mipi Ngaihnak pawl: Tangka hmannak tthanchonak rian ttuan lio ah a dikmi feedback ngah nak ding ah DCTA nih kum fatin mipi ngaihnak a tuah.
- Phungning Theihternak: Mipi teltumnak, rianttuannak, le chawleh chawrawl caanttha pawl thanhnak ah DCTA nih a herh ning in phungning theihternak pawl a hman.

Appendix F nih mipi tonbiaruahnak thanhnak bianabia a aiawh

Pawngkam Pehtlaihnak pawl

DCTA nih a biapimi riantlaitu pawl, pawngkam bu pawl he caanhman te'n pehtlaihnak aser cun nawlngeihnak ii mipi teltumnak rianttunnak le Title VI customer pawl le Mirang ca thiamnak rikhiahmi a ngeimi hna sin rianttuanpiaknak he bawmhnak caah ram chung in milurelnak a fianter. Hi pehtlaihnak pawl hi a tanglei langhtermi in mipi teltumnak kauhnak caah ruahchan ansi:

- An pawngkam chung ah mipi phorhthirnak dirhmun ah mipi theihhngalhnak tthanchonak in.
- Mipi he a zaalongmi biaruahnak sernak le zohkhenhnak.
- A tlingmi le a caan hmaan tein thawngpang theihternak.
- DCTA aa cittu phu le chikhat aa cittu phu pawl milurelnak cazin hngalhfiannak le theihnak ah DCTA bawmhnak.

Thimmi nawlngeitu pawl, sang phu pawl, mipi phu pawl, mitlawm phu pawl, sipuazi phu pawl, mipi rianttuanpiaknak agency pawl, si-pin pawl, le an pawngkam huhnak hmun pawl aa ngatchan mi a dang phu pawl telh in DCTA nih pawngkam database cu a zohkhenh. DCTA ii Marketing le Pehtlaihnak lei rianttuantu 972-221-4600 ah chawnhnak in silole dctainfo@dcta.net. ah email kuatnak in zeibantuk pawngkam rianttuannak bu silole minung paoh database ah khumh khawh ansi dctainfo@dcta.net.

A Hlaan Theihternak Pek Lio Hnu Mipi Teltumnak

DCTA ii Title VI zulhnak le rianttuanpiaknak le citman thlennak chung ah mipi teltumnak herhmi le tuahmi cu tahnak caah ruahchan asi ding thil pathum a um. A voikhatnak ah, April 2025 tiang ah, DCTA nih a weekday azik khiahciami lam rianttuanpiaknak ah mawtaw 25 a ttuan. FTA Circular 4702.1B, A thang IV.1 nih azik rianttuanpiaknak ah khiahciami lam mawtaw 50 nak tlawm deuh a ttuan ii minung 200,000 leng aum mi UZA chung ah aum mi petu nih system vialte ah phunghram le tahfung pawl ser asi ding nain data khawmhnak le theihternak peknak, rianttuanpiaknak le citman tlukruannak thlennak tahnak, silole Title VI zulhnak tinhnak caah thirhphorhnak rianttuanpiaknak zohfelnak herhmi an si lo tiah a langhter. DCTA nih April 2022 le April 2025 kar lak caan ah mawtaw 50 khalhmun cu a phak lo.

A pahnihnak ah, DCTA ii "Abiapimi Rianttuanpiaknak Thlennak le Aadangmi Hnorsuannak Lamhruainak," 2022 Title VI Program ii Appendix G le hi cahren ii Appendix G ah aa ngahmi cu, DCTA nih azik khiahciami lam mawtaw 50 a ttuan lo nain "DCTA nih azik mawtaw 50 silole mah nak tam deuh ah a kir tik ah silole DCTA nih a mah biakhiahnak he aa tlak in hi kherhhlainak pawl tuah ding ah a thim tik ah" phunghram a feh ter tiah a fehter. Hi phunghram nih GoZone bantuk microtransit rianttuanpiaknak thlennak pawl kong he aa khat lo.

A pathumnak ah, DCTA nih July 2021 ah "DCTA GoZone Title VI le Ngeihmi Kherhhlainak" a cuah cu UNT silole a dang khiahciami lam rianttuanpiaknak vialte DCTA rianttuanpiaknak hmun in hlawtnak le GoZone rianttuanpiaknak in airolnak ii hnorsuannak cu a tahnak. Appendix H ah pekmi le 2022 Title VI Program Cahren ah aa telmi hi kherhhlainak nih "add-on rianttuanpiaknak zone pawl timhtuahnak tel silole tel lo in, GoZone chapnak in rianttuanpiaknak thlennak nih aadangmi hnorsuannak silole aa zatlomi thilrit a si lo ding tiah ruah asi" (A khaan 4) tiah a hmuh.

A hlaan theihternak pek lio hnu in, DCTA nih a "Comprehensive Operations Analysis" (COA) he rianttuan in mipi teltumnak rianttuannak a cuah cu July 2022 ah Board of Directors nih rianttuanpiaknak thlennak biakhiahnak a tuah.

COA ii tinhmi pawl cu a tang lei ansi:

1. Khiahciami lam rianttuanpiaknak caah aa cittu suimilam pakhat ah aa theimi tuahnak a tlawm bik khalhmun sernak
2. September 2021 ah rianttuanpiaknak thoknak hnu in aa ummi GoZone thanhnak citman in thlennak caah GoZone rianttuanpiaknak caah a reng reng citman phunghram sernak
3. GoZone rianttuanpiaknak thlennak he a tlawm in DCTA ii pass thilri pawl remhtthannak

A cung lehnak kherhhlainak silole mipi teltumnak herhmi an si lo caah COA nih a hlaan khiahciami lam in microtransit ah thlennak ii tuknak cu dongter ding caah tinhmi asi. Asinain, DCTA nih COA timhtuahnak a donghnak biakhiahnak tuah hlaan ah mipi samhnak a tuah. Mipi feedback zohchunhnak laaknak a tuah ii June 2022 Board tonbiaruahnak ah a langhter. Chapchih ah, DCTA nih thanhnak, email, social media, le mipi pehtlaihnak campaign kauh a tuah cu July 2022 Board tonbiaruahnak ah langhtermi ca a ngeih. Board tonbiaruahnak ah langhtermi pehtlaihnak thilri dihmi cu Appendix K ah hmuh khawh asi.

A donghnak ah, COA nih Denton Khua chung ah bus lam thum cu a rakhawm: Connect 3, Connect 6, le Connect 7. A caan khat ah, Board nih Connect 6 ah weekday pakhat cio ii a chuang ah minute 20 le Connect 7 ah ni khat vial ah frequency kaihnak a thim. July 2021 Title VI kherhhlainak nih bus lam vialte hlawtmi ahcun aadangmi hnorsuannak aum lo tiah a hmuh caah, bus network ii a donghnak tlangtar cu tangka lut tlawmmi le mitlawm u milurelnak caah aadangmi hnorsuannak um lo in ruah khawh asi.

COA ii a dang tinhnak pakhat cu GoZone rianttuanpiaknak caah a reng reng citman phunghram sernak asi, cu cu thoknak hnu in khualtlawnnak pakhat $0.75 thanhnak citman phunghram tang ah a rak ttuan. Citman kong ah mipi luhnak le feedback cu COA rianttuannak hmang in Board ah halnak a tuah ii a cung ah langhtermi cung ah ngatchan. A donghnak ah, GoZone citman cu khualtlawnnak pakhat $1.50 ah a suai, ramchung AM / PM pass citman he a tlawm ter. Denton Khua ah dannak a ser, kha hmun ah khiahciami lam rianttuanpiaknak aa tel hrim. Kha hmun ah, GoZone citman cu khualtlawnnak pakhat $1.50 le meng 4 a cung lei khualtlawnnak caah meng pakhat $0.50 kha pi ii khualtlawnnak pakhat $5.00 a tam bik tiang.

DCTA nih Intermediate Service Plan thoknak hmang in a network remhtthannak cu a pehzul, Denton ah thirhphorhnak network cu a hlawm bik, hlawm bik khiahciami lam le microtransit rianttuanpiaknak suainak in tthanchoternak ding a timhruah. Data kherhhlainak kauh le biaruahnak hmang in, Board nih May 2024 ah Connect 3, Connect 6, le Connect 7 ah weekday pakhat cio ah zing suimilam 7 in zaanlei 9 tiang lam pakhat cio ah minute 20 frequency kainak biakhiahnak a tuah. A caan khat ah, Connect network ramri chung ah GoZone hman duhmi hna nih khiahciami lam hman thei ding in GoZone rianttuanpiaknak cu remh ansi. Hi thazaang chuahnak caah a 50-mawtaw khalhmun acung a umnak in ngatchan in mipi samhnak a dang silole luhnak halnak tuah asi lo.

Hi rianttuanpiaknak thlennak thoknak pawl telh in, DCTA nih a phun phun mipi le pawngkam rianttuanhawi pawl hmang in le a Community Advisory Committee le Social Services Agency Roundtable caah a sermi system le phunghram pawl hmang in phungning le phungning silomi pawngkam samhnak a tuah. A hlaan theihternak pek lio caan ah DCTA ii mipi teltumnak kong tam deuh theih duhnak cu Appendix E ah hmuh khawh asi.

Mirang holh Thiamnak Rikhiahmi Timhtuahnak

DCTA ii LEP Timhtuahnak nih Mirang holh thiamnak rikhiahmi he pakhat cio ii an herhmi tlinnak ah federal tangka lei bawmhnak a cohlaangmi hna caah, agency ii ttuanvo pawl a langh ter. LEP a Ngeimi hna caah Rianttuanpiaknak Ngahmi Tthanchoternak minpekmi Uknak lei Nawlpeknak 13166 cu minung pakhat ii Mirang holh holhnak, relnak, ttialnak, silole i fiannak pawl tuah khawh lo nak cung ah ngatchan in aa dangmi cawnnak pek asi. Hi uknak nih ramkomh le ramchung agency vialte federal tangka ngahmi, DCTA telh in, caah a umh. DCTA nih U.S. DOT in federal bawmhnak a ngah, cu ah cun FTA, Federal Tlanglawnglam Uknak, le Federal Lamhlat Mawtawlam Uknak hna an i tel.

DCTA rianttuanpiaknak pawl ngah ding a duhmi LEP a ngeimi minung hna holh lei bawmh ding caah aa tlakmi cawlcanghnak pawl theihnak bawmhnak ah DCTA nih hi LEP Timhtuahnak cu a Title VI Program can ah a tthanchoter. Uknak lei Nawlpeknak 13166 ah fiannak tuah asi bantuk in, LEP minung pawl cu an pakhatnak holh ah Mirangholh asilo mi hna le Mirang holh relnak, holhnak, ttialnak, silole fiannak ah thiamnak ri a ngeimi hna ansi.

Program pawl le cawlcanghnak pawl ah sullam ngeimi luhnak asi khawh ding ah, le tthialnak agency pawl ii citnak le LEP a ngeimi hna luhnak ah aa tlakmi lam pawl nih halnak tuahmi in a ttihciahmi holh lei rianttuanpiaknak pawl DCTA nih Four Factor Analysis ah a ngahmi thawng pang pawl cu a hman. Hi nih hin hmualngei tein LEP minung hna pehtlaihnak a ngeih le ngeihlo le holh lei ngahnak timhtuahnak thanhnak le aa cittu thawngpang tthanchoternak biakhiahnak ah hi ttha tein zohnak nih hin DCTA biakhiahnnak ah a bawmh.

Pali-rianttuannak ttha tein zohnak cu a tanglei langhtermi U.S. DOT ruahnak in ramchung luhnak langhternak asi:

1. Rianttuan ding ah a tlingtlakmi silole DCTA nih ton hnga dingmi LEP minung zat silole phun.
2. DCTA rianttuanpiaknak le program pawl he pehtlaihnak ah zeibantuk LEP minung dah a ra timi a zat.
3. Minung nunnak ah DCTA rianttuanpiaknak le program pawl ii a sining le a biapitnak.
4. LEP samhnak caah DCTA nih a ngahmi hram pawl le cu samhnak he pehtlai in a dih ding mi pawl.

Hi timhtuahnak caah, nambar in aa theimi LEP phu pawl cu DCTA rianttuanpiaknak hmun ii zatuak pahnih silole mah nak in a tam deuhmi (Agency Overview a khaan ah langhter asi bantuk in) LEP a ngeimi, a pakhatnak holh aa khatmi tiah ruah ansi lai. Mahleng ah, Safe Harbor Provision ii FTA Circular 4702.1B he aa tlak in, DCTA nih a biapimi cahren pawl lehnak ttialmi (Factor 1 ceihhmainak tang ah langter asi, atang ah) cu minung 1,000, silole a tlawm deuhmi milurelnak fonhmi rianttuannak silole ton khawhmi le hnorsuankhawhmi zatuak 5 in sermi a tlingtlakmi LEP phu pakhat cio caah a pek. A tang lei ah tam deuh in langhtermi four-factor ttha tein zohnak cung ngatchan in, DCTA nih Lewisville, TX, rianttuanpiaknak hmun chung ah Hakha Chin holh in a holh mi hna le a tlingtlakmi milurelnak phu rianttuanpiaknak hmun chung Spain holh in a holhmi hna a hmuh hna.

Tuahtu 1: Tlintlaknak Milurelnak Rianttuanpiaknak chung ah LEP nih Rianttuanpiakmi Minung pawl silole a rak Tonmi hna Zat le aa Rupmi.

Agency Overview dal ah langh ter asi bantuk in, Denton, Lewisville, le Highland Village khua pawl chung lamremhnak rianttuannak pawl remh asi lio ah, Denton le Collin Pengkomh chung hmun vialte ii DCTA rianttuanpiaknak cahren tinhnak caah. A-tlanglawng nih Dallas Khuachung kalumnak caah caanttha pawl bawmhtu Carrollton ah station pakhat a ngeih ii Dallas Area Rapid Transit (DART) in a zaangmi tlanglawng le bus rianttuanpiaknak pawl in pehtlaih asi. DCTA in aa hel bantuk in North Texas Xpress ah Trinity Metro North Park in dongcatlo rianttuanpiaknak le Denton pawng hrawng ah dirnak hmun tampi he Denton Khuachung Thlennak Hmun (DDTC) ah ah i cit. Frisco Khuapi he hnatlaknak ca tang ah, DCTA nih Frisco chung ah khualtlawnnak pawl caah a tlingtlakmi Frisco khua chung um pawl le Plano Khuachung a ummi khiahciami tinvo caah curb-to-curb duhnak lehnak rianttuanpiaknak a tawlrel.

A tanglei hram pawl hi hmang in DCTA milurelnak cazin cu ser asi:

- U.S. Census Bureau ii 2019–2023 American Community Survey (ACS) 5-Year Estimates, December 2024 ah chuahmi, kherhhlainak nih ram chung biapimi hmun pawl ah Mirang Holh Thiamnak Rikhiahmi (LEP) chungkhar a theimi umnak a cang tiah a fehter. Data cung ah ngatchan in, Mirang holh thiamnak rikhiahmi Spain holh a hmang mi chungkhar hna cu Denton Pengkomh, Collin Pengkomh, Denton Khua, le Lewisville Khua ah aa theimi ngaimi in an um. Chapchih ah, a tlaangpi in Asian le Pacific Island holh a hmang ii Mirang holh thiamnak rikhiahmi chungkhar hna cu Denton Pengkomh, Collin Pengkomh, Frisco Khua, le Lewisville ah aa theimi ngaimi in an um. Tungrin 1 nih geography pakhat cio ah inn ah a pakhatnak hmang holh cung ah ngatchan in LEP tiah ruahmi chungkhar vialte ii zatuak a langhter. Tungrin 1 nih geography pakhat cio ah chungkhar ii a pakhatnak inn holh cung ah ngatchan in LEP tiah ruahmi chungkhar fonhzat zatuak a aiawh.

Tungrin 1. Primary Chungkhar hmanmi Holh in LEP Chungkhar Zatuak

	Geography	Spanish	Other Indo-Europen Languages	Asian and Pacific Island languages	Other languages
Key Cities	Denton	13.4%	11.3%	34.3%	3.7%
	Frisco*	5.6%	4.4%	11.2%	1.6%
	Highland Village	0.0%	0.0%	30.0%	0.0%
	Lewisville	16.7%	7.7%	23.8%	8.7%
County Totals	Denton County	13.5%	6.6%	16.3%	3.1%
	Collin County	12.0%	8.9%	15.8%	9.2%

Source: U.S. Census Bureau, U.S. Department of Commerce. "Limited English Speaking Households." American Community Survey, ACS 5-Year Estimates Subject Tables, Table S1602, 2023, https://data.census.gov/table/ACSST5Y2023.S1602?g=050XX00US48085,48121_160XX00US4819972,4827684,4833848,4842508. Accessed on April 16, 2025.
Note: Key cities represent a portion of Denton or Collin counties, therefore city totals do not sum to county totals.
**The borders of Frisco cross county borders so that the city is in both Denton and Collin Counties.*

- DCTA Hlathlainak Data Zohtthannak: DCTA nih system rianttuannak tahnak caah, thoknak pawl le papeknak pawl rianttuanpiaknak khawmhnak caah, le thapetu miluzat theihfiannak caah a ahmangtu hna ii kumkhat voikhat hlathlainak a tawlrel. 2019 thok in hlathlainak data chung ah, Mirang holh le Spain holh cu DCTA ahmangtu pawl nih hmanbik mi holh pawl ansi. 2019 chung ii thapetu zatuak 7 tluk nih Spain holh cu kan pakhatnak holh asi an ti. Hlathlainak chung ah langhtermi a dang holh pawl ah Hakha Chin (0.06 zatuak) le Mirang holh (86 zatuak) an i tel.
- A hlaan hmuhtonmi pawl checkhlatnak: DCTA thlennak operator pawl, thapetu rianttuanpiaknak aiawhtu pawl le chawnhnak hmun pawl he ceihhmainak in Mirang holh thiamnak tlawmpal a ngeimi silole pakhat hmanh a thiam lo mi Spain holh a hmang mi hna he tonnak cu a tu le tu a cang tiah fehter asi. Thil a cangmi tam deuh ah, halmi thawngpang pawl cu lam pawl, caankhiahmi pawl, a dang thlennak system pawl he pehtlaihnak pawl, a biapimi tinhnak hmun pawl (thilchuahnak, sii lei he aa pehtlaimi, mipi rianttuanpiaknak pawl, le rianttuanmi pawl), le cit man thawngpang pawl he aa pehtlaimi ansi.
- Rianttuantti hawi khuapi pawl, ramchung sianginn hmun pawl, le riantlaitu pawl he ceihmainak nig an data le hmuhtonnak ah Spain holh a hmang mi hna caah an nuhrin holh in thawngpang peknak an herh ti a langhter. Kha thil sining hngalh buin, DCTA nih ramchung sianginn hmun pawl, Texas Workforce Commission, le mipi rianttuanpiaknak agency pawl he hi pakhat cio, a bik in LEP pawl an herhmi tlinhnak caah rian an ttuan tti.
- Lewisville Khuapi he ceihhmainak nih Spain holh a holhmi pakhat cio nih Safe Harbor threshold pawl an phak nak hnga chap chih in a dang milurelnak a langhter. Myanmar in Chin ralzaam 3,500 leng cu Catholic Charities bawmhnak he Lewisville ah an i tthial. Lewisville milurelnak ah a tlawm te asimi, hi mi hna lak ii mitam deuh nih mawtaw an ngei lo cun mipi thirhphorhnak an herh lai. DCTA nih thlennak thawngpang le hram pawl rianttuannak pek ding ah Lewisville Khuapi he neihniam tein rian a ttuan. DCTA nih holhlehnak vialte le Chatholic Charities ah chawnhbiaknak ah le Lewisville Khuapi caah holhlehnak a herh caan ah bawmhnak caah holhlehnak company pawl a hman. DCTA ii a biapimi cahren vialte cu Hakha Chin holh in leh dih ansi ii download tuah khawh asi. A biapimi cahren ah hi tinhmi pawl an i tel:
    - Bus, A-tlanglawng le duhzat rianttuanpiaknak pawl caah agency vialte Lam Hruainak
    - DCTA ii Title VI Program, zulhphung pawl, tuahtawn tuahning pawl, le lungtlinlonak form pawl cu Title VI thawngpang ah i tel dih.
    - Zulhphung pawl, tuantawn tuahning pawl, le soknak ca pawl telh in thawngpang ngahnak.

Factor 1 ah langhtermi hlathlainak nih rianttuanpiaknak hmun pawl zapi ah Spain holh ttuanpiaknak le Lewisville ah Hakha Chin holh a herh tiah a langh ter. LEP ii rianttuanpiaknak hmun chung a ummi milurelnak an i fian chihnak zong a tthahem lai. Langhternak 6 in langhternak 10 tiang nih DCTA rianttuanpiaknak hmun chung ii LEP chungkhar umnak hmun caah spatial reference a aiawh.

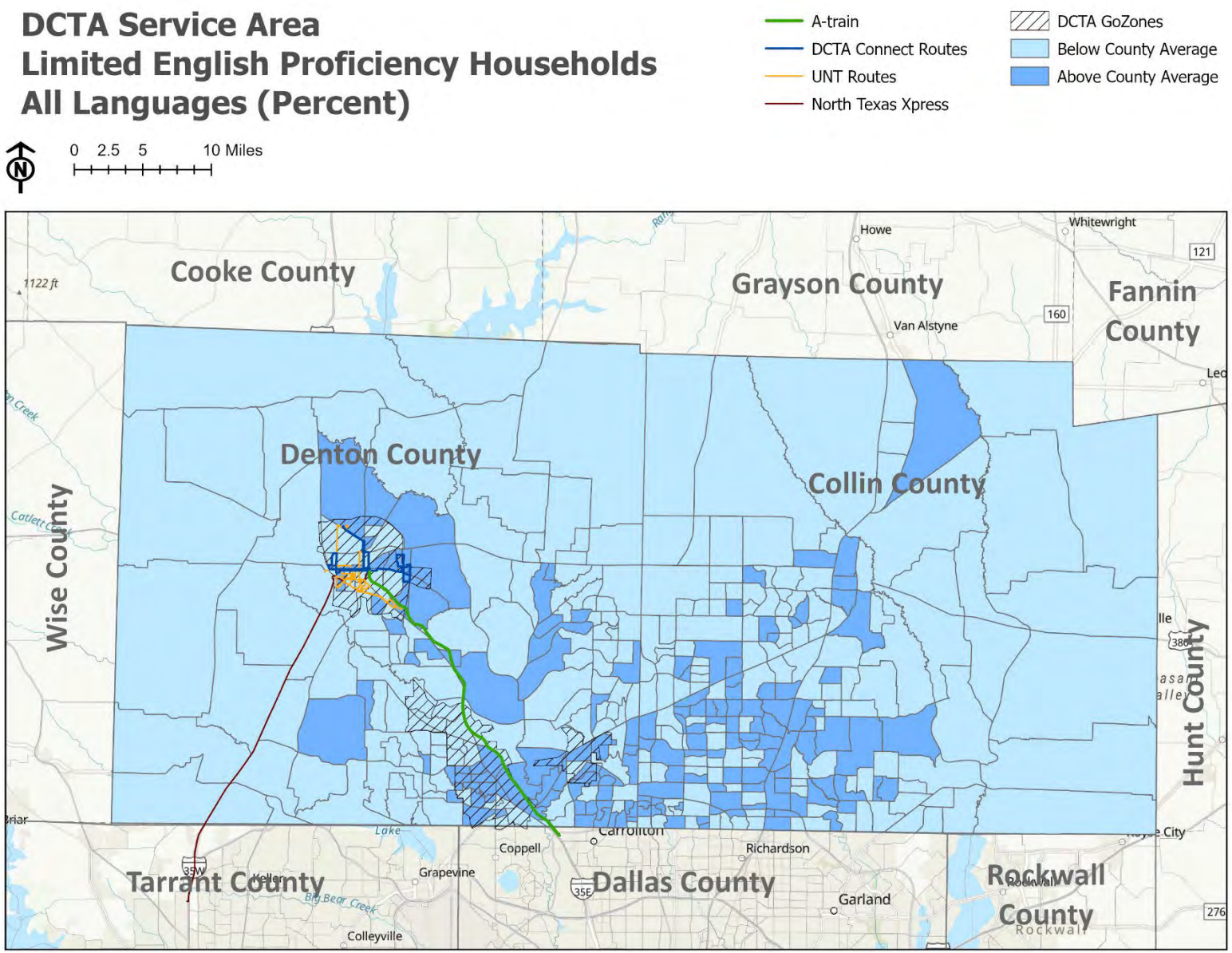
Tuahtu 2: DCTA Program pawl, Cawlcanghnak pawl le Rianttuanpiaknak pawl he Rat ii Achung ah Pehtlaihnak a ngeimi LEP minung hna rat Zat.

LEP milurelnak chungtel a rat ii a chung ah DCTA rianttuannak pawl he aa pehtlaih khawhnak hmun tampi a um. DCTA ii Holh lei Pehtlaihnak Timhtuahnak tthanchonak ah a biapimi cu pehtlaihnak hmun pawl ttha tein a khingthlai asi.

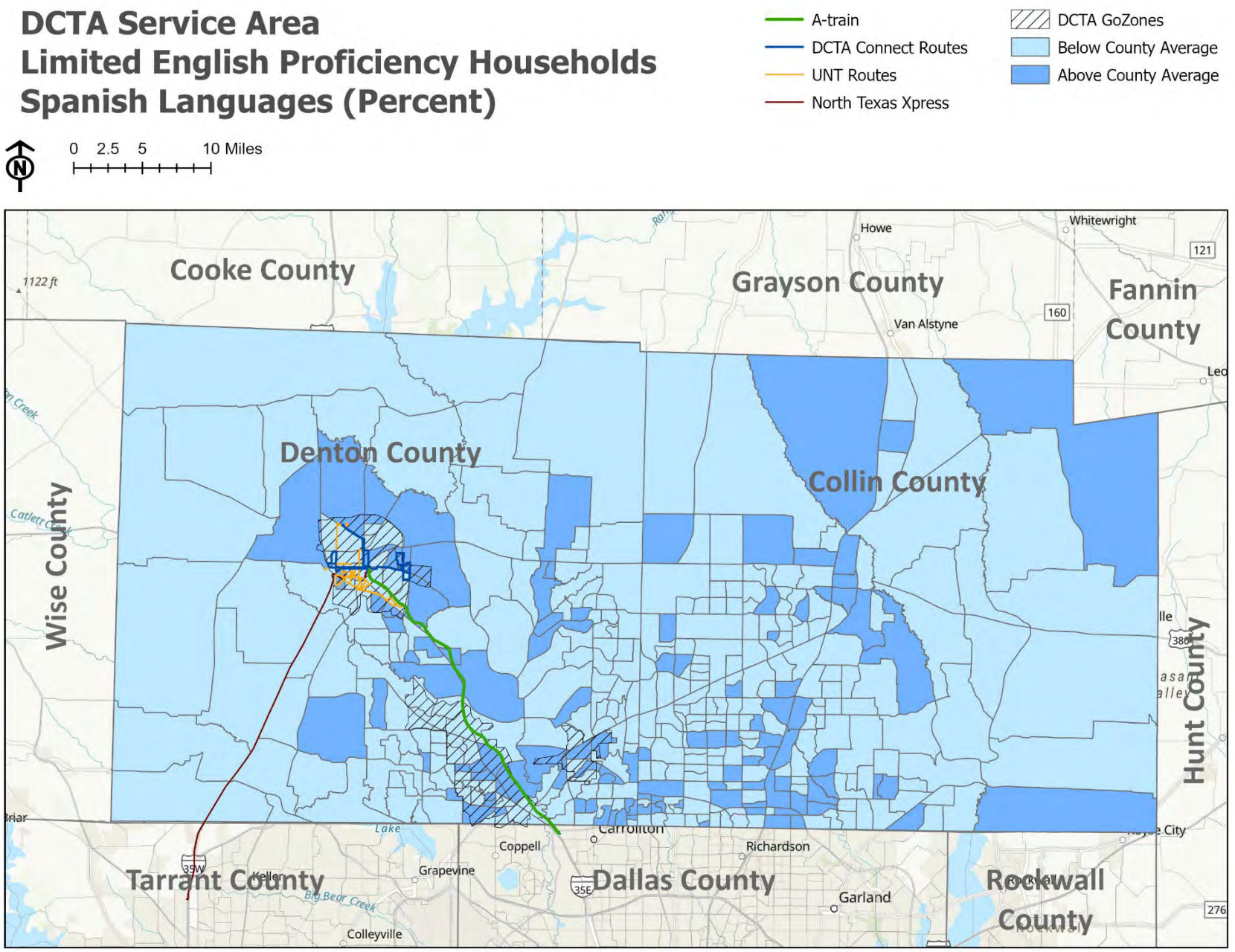
DCTA thlennak operator pawl, thapetu rianttuanpiaknak aiawhtu pawl, le agency chawnhnak hmun pawl he ceihhmai ttinak nih Spain holh lawng a hmangmi pawl he a tu le tu chawnhnak a can a langhter. Hi pumpak cio hi DCTA ii khiahmi lam le duhmi lehnak rianttuanpiaknak a tu le tu a hmangmi ansi. Holh lei in a mah lawng chiah asi ko nain midang he i chawnhbiak tik ah Spain holh a hmang lo mi cu rikhiah ansi, a cang tuk lo mi thil pawl ansi. African, Asian, le Middle Eastern holh pawl hi a pahnihnak ah a tu le tu a cang mi ansi.

Factor 2 le ceihhmainak langhtermi cung ah ngatchan in, aa theikhunmi a dang holh silole milurelnak pawl cu a tlingtlakmi teltumnak phu ah chiah ansi lo (Factor 1 nih a langhternak tang ah Spain le Hakha Chin).

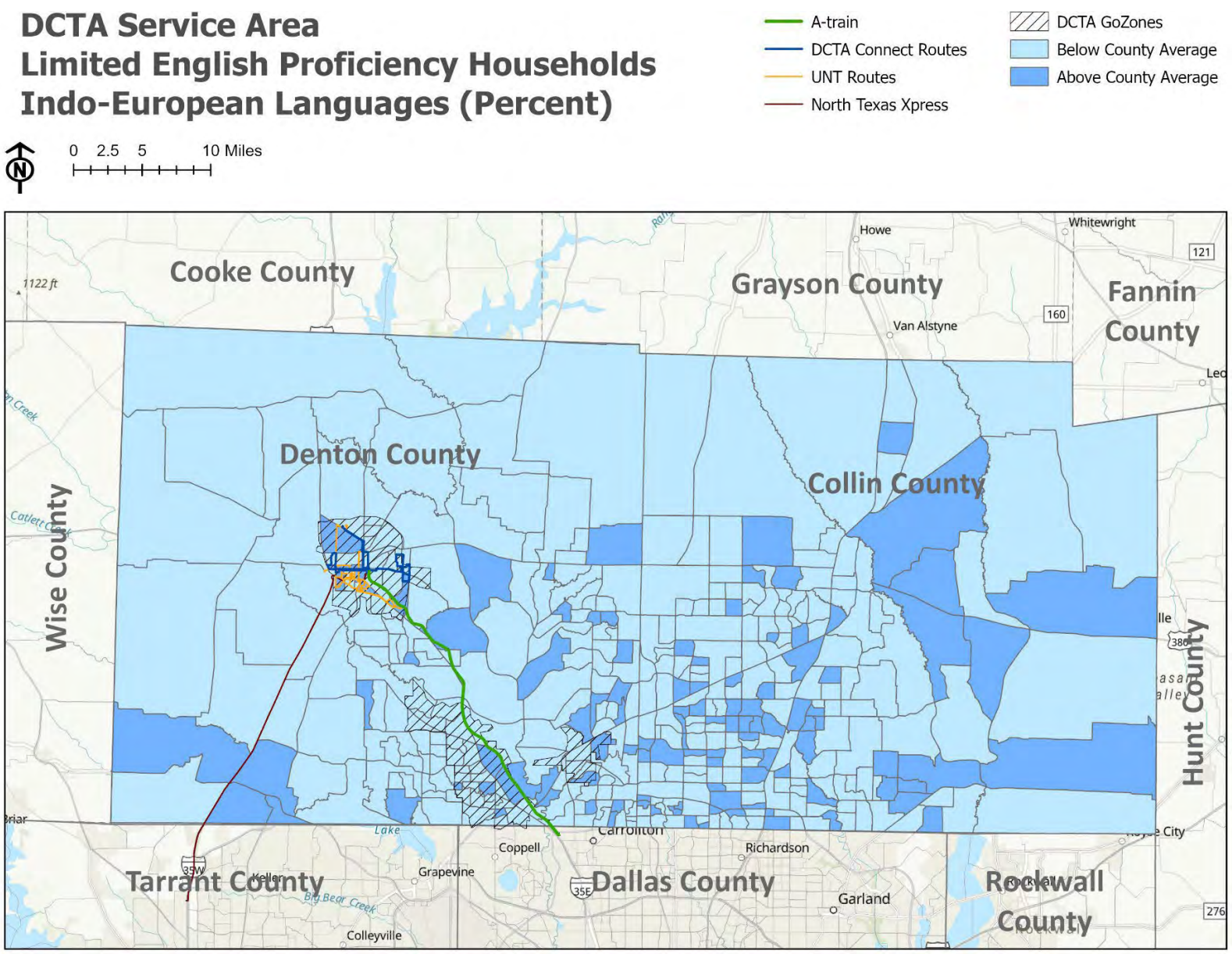
Langhternak 6. Chungkhar Mirang Holh Rikhiahnak - Holh Zapi



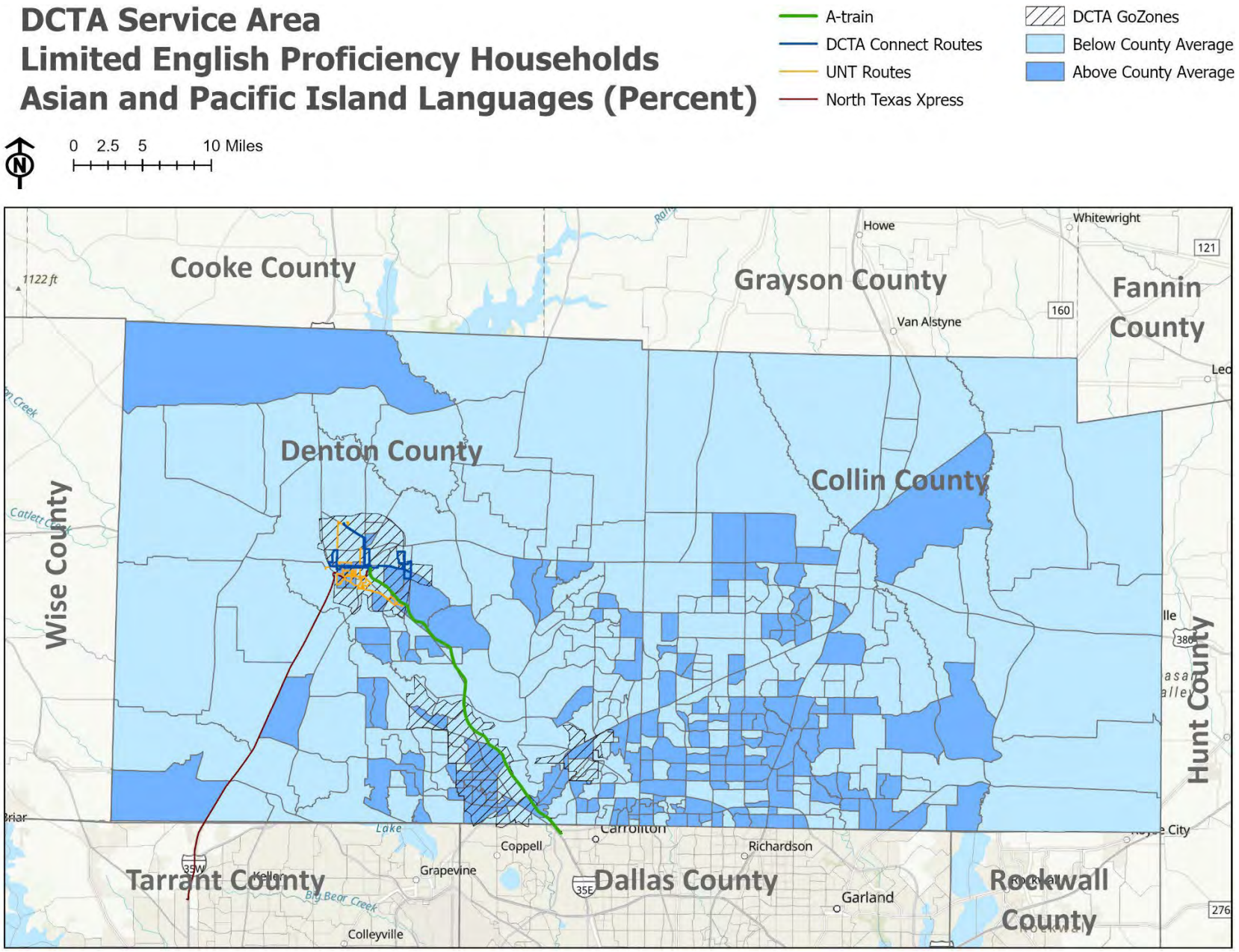
Langhternak 7. Chungkhar Mirang Holh Rikhiahnak - Spain Holh



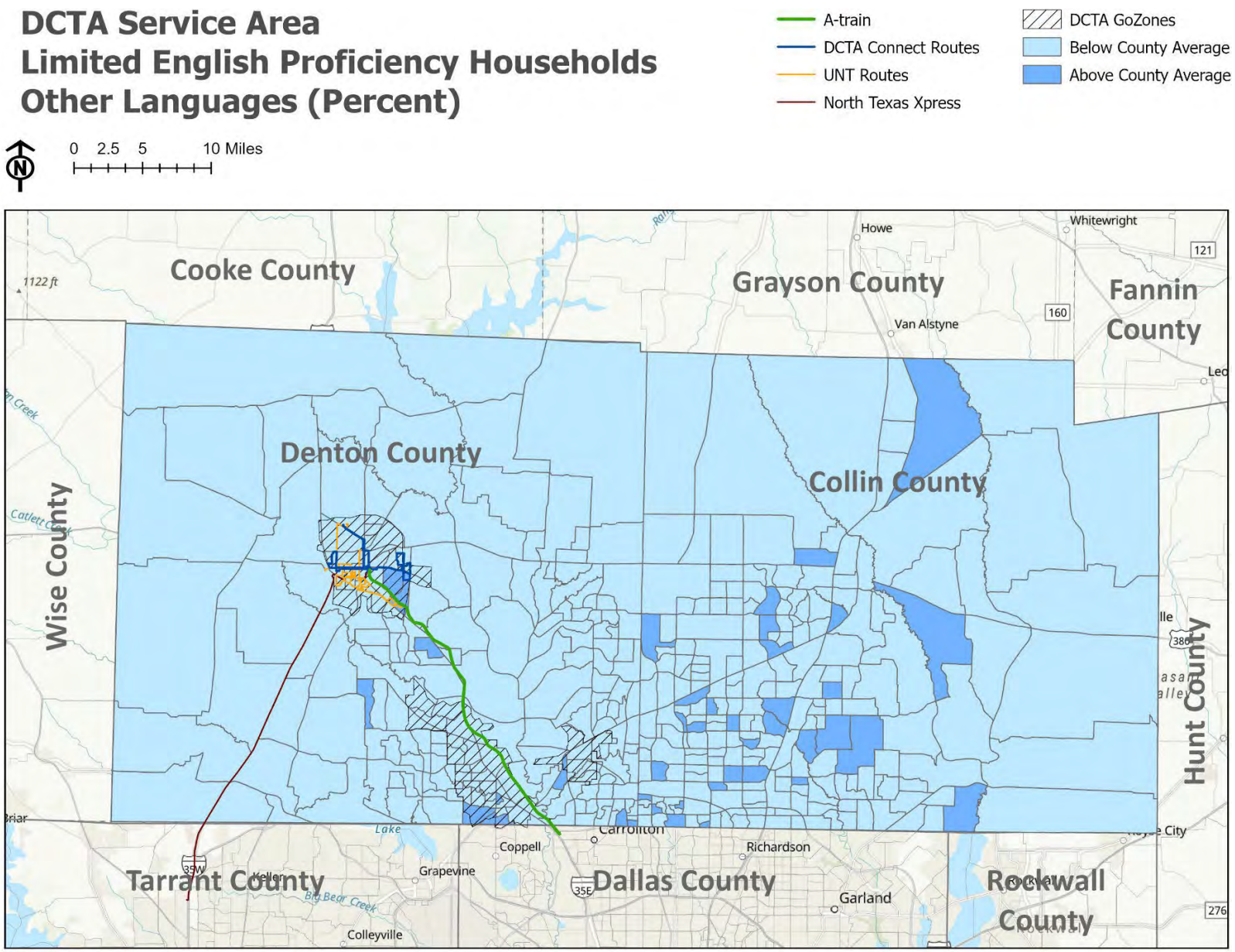
Langhternak 8. Chungkhar Mirang Holh Rikhiahnak – Indo-European Holh pawl



Langhternak 9. Chungkhar Mirang Holh Rikhiahnak – Asian le Pacific Island Holh pawl



Langhternak 10. Mirang holh a hmang dih lomi inn chungkhar - Holh dang dang hna



Tuahtu 3: DCTA programs, cawlcanghnak le rianttuanpiaknak hna ii LEP minung hna sin ah an biapit ning

DCTA nih an tuahmi rianttuanpiaknak ah a herh ngaingai mi sining ruang ah, holh thiam lo cu hi thil chung luhkhawhnak ding ah a poinak a um lo ti mipi nih an theihnak hnga thirhphornak lei agency nih ttha te le faak piin langhternak lei ah an ii zuam a hau.

Leng lei pehtlainak hna le, agency chung a ummi hna le, khual a tlawng mi hna ii an lungsinak zohhlainak thawng in, phorhthirnak agency rianttuanpiaknak cu LEP ii a ummi hna caah a biapi bik thil phorhnak a si tiah DCTA nih zumh le hmuh khawh a si. Hi thil phorhthirnak nih a chuahpi khawh mi ii ralring awk a si mi hna cu:

- Lam hmuhsaknak
- ii cit man le phaisa peknak hngalhternak (Lam hmuhsaknak cazin chung ii aa tel mi ning in)
- GoZone nih a ngeih mi rianttuanpiaknak zulhphung, aa changchang ten rianttuannak le smartphone application
- Title VI hmuhkhawhmi
- Title VI Complaint Form and Procedures

DCTA rianttuanpiaknak hlathlainak ah hmuh khawhmi cu, Spanish holh a hmang mi pumpak minung lawng cu LEP ii a ummi minung dihlak chung ah a bipi ti in langhtermi LEP group an si (holh ah aa tel mi zatuak 2% silole a tam deuh DCTA rianttuannak, LEP a ngei mi) rianttuannak chung ah. A cung ii cazin pawl cu Spanish in hmuhkhawh dih an si.

Tuahtu 4: LEP Resources Available to DCTA and the Costs

DCTA nih a thilri pawl cu LEP bawmhnak an pek caah a man a khiah, caholh leh le a dangdang a herhmi thilri pawl chuah, cun thilri pawl an sinning zoh le holh dang in thawngthanh a herh colh mi pawl hna zong telh an si. Rianttuantu hna le thil phorhnak ii a herh mi lei ah rian a chim tu hna cung zong ah zawnruahnak cu chiah a si ve.

Agency a hmet ruang ah le thilri ii tinzo lo nak ruang ah, DCTA nih cun bupi le zatlang rianttuannak hna he LEP bawmhnak hmuhnak ding ah rian a ttuan tti. Mirang ca le Spanish ca hna chuahpiaknak thawng le Hakha-Chin ii a herhmi thilri pawl digital pungsan in chuahpiaknak thawng in DCTA nih kumfatin a dihmi cu tlawmter deuh aa zuam. DCTA website nuh Google Translate zong santlai tein a hman, cu thawng cu Spanish telhin holh phun17 in leh khawhnak ding ah lam a on piak, cu lawng siloin DCTA le a cawtu hna caah alakaa in hman khawh a si. DCTA nih a phaisa tlaihnak ii a herhmi caholh lehnak ca hmanmi hna cu zohtthannak a ngeih peng.

LEP programs le cawlcanghnak

Hi a tuahtu thil pali zul in, DCTA nih cun, Spanish caah a herhmi thil dang chap khawhnak ding and le Hakha-Chin holh in nunnak he aa pehtlaimi, ram chung ii a dang LEP milrelnak pawl bawmhnak caah a herhmi a um.

A phichuakmi ah, DCTA ii LEP Program nih zeitindah holh lei bawmhnak a herhmi minung theih khawh asi lai, zeibantuk bawmhnak lam dih pek khawh asi lai, a herh khomi rianttuantu training le bawmhnak a ngahmi zeitindah LEP minung theihter asi lai timi a langhter. A herhmi le bawmhnak biakhiahnak pawl ah:

- Holh lei bawmhnak caah halnak tuahmi a hlaan ah a rak ngah le ngah lo, tonbiaruahnak ah silole phone in, hmai lei caan ah tah holh bawmhnak pawl cu a herh hnga le herh lo hmuhnak caah khumhmi checkhlatnak.
- DCTA bawmhnak pekmi tonnak caan paoh ah rianttuantu nih aa telmi pawl an rat le cang kaa chawnhbiaknak an tuah khawh nak hnga donnak cabuai. Biaruahnak ah aa telmi pawl he zalong te'n biaruahnak in, a rak ra mi pakhat cio ii Mirang holh an holh khawhnak le an i fian khawhnak cu tah khawh asi.

- A mah le mah Mirang holh ka thiam lo tiah aa ruatmi minung pawl cu tonnak caan chung ah holhlehnak lei bawmhnak an ngah lo kho men, asinain mah nih khan DCTA cu hmai lei tonnak caan ah holh bawmhnak a herhmi a theih ter lai. Teltumnak pehtthannak caanttha pawl cu phone chawnhnak in silole cakuatnak in holh lehpiaktu nih an nuhrin holh hmang in kha pumpak pakhat cio kha a pek hna lai.
- Holh phunhnih in rianttuantu pawl cu khawm hna.
- LEP pumpak pakhat cio phone in silole a leng ah tonnak ah ahmangtu ii a nuhrin holh hmaan tein bawmhnak caah Petu pawl le caansuaitu pawl zong nih Holh Langhternak Flashcard pawl an ngeih lai. Cubantuk pumpak pawl ton ansi ahcun, petu pawl le caansuaitu pawl cu bawmhnak caah zeitindah Language Line rianttuanpiaknak pawl cu pehtlaih ansi lai timi chimh ansi.
- Holh Langhternak Flashcard pawl cu Denton Khuachung Thlennak Hmun (DDTC) ah le a biapibik zung ii donnak cabuai ah an ngah lai. Station nih ramchung thlennak system le tlanglawng pehtlaihnak a pahnih in a hman ruang ah a bik in ahmangtu rianttuanpiaknak aiawhtu pawl nih hi card a ngahmi pawl an ngeih ding a biapi tuk. Rianttuantu pawl cu an tonmi LEP pumpak paoh bawmhnak caah zeitindah Language Line rianttuanpiaknak pehtlaih asi timi chimh ansi.
- DCTA ii Title VI le rikhiahmi Mirang holh Thiamnak program pawl caah chiahciami web cattialnak cu a tang lei ah hmuh khawh ansi:
    - Title VI - https://www.dcta.net/rider-info/411/title-vi
    - LEP - https://www.dcta.net/rider-info/411/limited-english-proficiency-plan

Holh Bawmhnak Tahnak

Spain le Hakha Chin holh in a holhmi LEP pumpak pawl cu an nuhrin holh in a biapimi thawngpang theihnak ah a herhmi aa thei ngaimi milurelnak ah chiah ansi. DCTA nih a tang lei tahnak pawl hi pumpak le a dang LEP pumpak pawl he pehtlaihnak ah a pek lai:

- Holhlehpiaknak pawl cu mipi tonbiaruahnak vialte ah a hlei in halnak he an ngah dih. Hi thawngpang ah hin tonbiaruanak chung ii chimhmi pawl aa tel.
- Holh Langhternak Flashcard pawl cu DCTA lawng pawl vialte, DDTC ah le ticket zuarnak silole thawngpang thanhnak tawlrelnak zung pawl ii thlennak system ah zeitikcaan paoh ah an ngah.
- DCTA Title VI Phunglam, Lungtlinlonak Form, le LEP Timhtuahnak cu agency website at www.RideDCTA.net. ah taar ansi.
- DCTA nih DDTC ah le DCTA lawng vialte ah Title VI theihternak ii holhlehmi version cu Mirang holh he a taar chih hna.
- DCTA rianttuanpiaknak pawl hmualngei tein an hman khawhnak hnga aa cittu caah a biapimi cahren pawl le a herhmi thawngpang pawl cu agency in holhlehnak a pek.
- Pumpak in mipi thawngpang halnak tuahnak caah, DCTA program pawl ah ruahnak ttialnak caah silole mipi teltumnak rianttuannak lio ah, silole DCTA pekmi rianttuanpiaknak silole program pawl lungtlinlonak langhternak ah DCTA nih sullam ngeimi a pek.
- DCTA nih holh pahnih a hmang khomi rianttuantu, ahmangtu rianttuanpiaknak lei aiawhtu, le operator pawl hlaannak caah thazaang vialte a chuah.
- Phone in silole minung in, Holhlettu herh asi tik ah, rianttuantu nih zei holh dah a herhmi asi timi biakhiahnak caah khua a ruah lai ii holh lei bawmhnak rianttuanpiaknak pawl cu ramchung college pawl in silole sianghleirun pawl in, mipi rianttuanpiaknak agency pawl in silole www.languagelin.com. in a pehtlaih hna lai.
- Rianttuantu pawl nih cahren remhnak silole LEP pakhat cio tel ding ah ruahchan mi milurelnak tinhmi caah tonbiaruahnak caan an ser tik ah, cahren pawl, tonbiaruahnak theihternak pawl, kutpek cazual pawl le agenda pawl cu LEP milurelnak theihnak cung ah ngatchan in a dang holh in an chuah lai.

Rianttuantu Chimhcawnpiaknak

A tang lei chimhcawnpiaknak hi DCTA rianttuantu le DCTA operation tlaitu sin ah pek ansi.

- DCTA Title VI Phunghram le LEP ttuanvo pawl thawngpang.
- Mipi sin ah pekmi holh lei bawmhnak rianttuanpiaknak langhternak.
- LEP pawl telhin ahlei in milurelnak rianttuannak peknak ah DCTA a bawm khomi agency pawl le hrampawl langhternak.
- Holh Langhternak Flashcard pawl Hmannak.
- Zeitindah Title VI/LEP lungtlinlonak tawlrel asi lai

Timhtuahnak Zohfelnak le Remhtthannak

Hi timhtuahnak hmualngeihnak cu Planning and Operations rianttuantu nih Fakthanhnak le Pehtlaihnak Zungtthen he pehtlai in an zohfel lai. Zohfelnak ah LEP milurelnak thlennak, ramchung rianttuantti hawi le pawngkam phu hna he rianttuan tti lio nak, le a cangmi thil khingthlainak langhternak pawl caah North Central Texas Council of Governments he ceihhmaittinak in kumfatin census data zohtthannak aa tel. Cu lawng si lo in, rianttuantu nih holh phunphun in hmualngeimi le tikhawhmi khualtlawnnak thawngpang pawl peknak caah thawngzamh a thar caanttha pawl ngahnak a pehzulh.

LEP timhtuahnak tharchuahnak ah a tang lei pawl an i tel lai:

- Zeitindah LEP minung hna herhmi pawl tlin ter asi.
- Holhlehnak caah aa tlakmi cahren pawl biakhiahnak.
- Rianttuanpiaknak hmun chung ii a tu lio LEP le Safe Harbor milurelnak pawl biakhiahnak.
- Holhlehnak rianttuanpiaknak pawl a herhmi aa thlen le thlen lo biakhiahnak.
- A herhmi phaknak ah ramchung holh bawmhnak program pawl cu hmual angeimi le a zami an si le si lo biakhiahnak.
- Holh lei bawmhnak hram a herhmi tangka bawmhnak caah thlennak system ii tangka lei hram pawl cu a zami an si le si lo biakhiahnak.
- Hi LEP Rianttuannak tinhmi pawl caah DCTA nih tling tein a zulh dih le zulh lo biakhiahnak.
- LEP pumpak pawl herhmi tlinnak caah agency ii sunghnak he pehtlai in lungtlinlonak ca ngah asi le si lo biakhiahnak.

DCTA ii LEP TimhtuahnakSamhnak

DCTA timhtuahnak luhnak cu DCTA website https://www.dcta.net/rider- info/411/limited- english-proficiency-plan.

Internet a ngeimi a ho paoh nih silole agency paoh nih timhtuahnak cu DCTA website in luh ii download tuah khawh asi lai. A dang in cun, Hopaoh nih silole agency paoh nih telephone, fax, mail, silole mah pumpak minung in, timhtuahnak copy cu hal khawh asi lai, cun tangka zeihmanh dih lo in timhtuahnak copy cu pek asi lai. LEP pumpak pakhat cio nih timhtuahnak copy pawl cu holhlehpiakmi in hal khawh asi lai, asi khawh ahcun DCTA nih a pek dingmi asi.

LEP Timhtuahnak ii biahalnak pawl silole ruahnak ttialnak pawl cu DCTA President sin silole Excutive Team ii agency chungtel sin paoh ah pek khawh asi.

Biakhiahnak Tuahtu Phu pawl, Timhtuahnak, le Ruahnakpeknak Phu ii a Huap in Zohnak

Agency le a uknak phunghram ii theimi thlennak hmang in, DCTA nih a hlaan thimmi asilo committee le nawlngeihnak pawl cu a dir ter. Cu ruang ah, hi bu pawl ii aa telmi kong theihternak pek ding data a um lo. Hi bu pawl kha remh ser tik ah DCTA nih Title VI herhmi pawl cu ruah lai.

Board of Directors

DCTA cu ramkhel lei in rianpekmi Board of Directors chungtel 5 nih an uk. Hi Thimmi Aa Tel pawl nih Denton Pengkomh (seat pahnih) le DCTA a ttuanpiakmi tangka bawmhnak pekmi khua pawl, Denton Khua, Highland Village Khua, le Lewisville Khua pakhat cio seat pakhat an ngeih. Denton Pengkomh le khua thum nih an board aa telmi a um lo caan ah an tuanvo tu changkan board aa telmi pakhat cio an ngeih. Board caan cu pumpan kum hnih asi, November 13 ah a thok. Board uktu pawl (Chair, Vice Chair, le Secretary) nih kum khat caan an ttuan. DCTA nih direct in position zeihmanh rian a pe lo. Board tonbiaruahnak pawl cu thla pakhat cio ii Nilini a pathli ah zing suimilam 10:00 thok in DCTA Board Room ah tuah ansi.

Texas Transportation Code 460 [Section 460.202] nih board ah aa tel khawhnak tlingtlaknak a langhter. Tonnak caah tlintlak ding ah, minung pakhat nih: (i) phorhthirnak, chawleh chawrawl, ramkomh, engineer lei silole phung lei ah thiamnak a ngei hrim hrim lai; cun (ii): (A) Nawlngeihnak hmunhma chung ah a um lai; silole (B) nawlngeihnak hmunhma leng ah a ummi asinain Nawlngeihnak a cheu umnak hmunhma asimi si-pin hmunhma ah a ummi asi lai.

Subrecipient nawlngaihnak

DCTA nih cun zei subrecipients hmanh a ngei lo.

3. Thlen/tthialnak a tuahtu hna caah a herhmi thil dang

DCTA nih FTA Circular 4702.1B he aa tlak in mipi phorhthirnak petu ah rianttuanpiaknak tahfung le phunghram pawl sernak a herhmi asi.

Rianttuannak tahfung le zulhphung hna

DCTA nih miphun, muici, silole ratnak ram ngatchan in thleidannak chuah ter lo ding ah rianttuanpiaknak design le tuahnak cu timhruah ding ah a tang lei system vialte ah tahfung le phunghram pawl a pek. Rianttuanpiaknak phunghram pawl cu rianttuanpiaknak tahfung pawl in aa dang cu an nih nambar tahfung cung ah aa ngatchan a riat ansi lo ruang ah asi. Mawtaw dirnak, mawtaw kalnak lam, caan hmaan tein tuahnak, le rianttuanpiaknak ngahkhawhnak caah nambar tahfung pawl cu a tang ah cazin ansi.

Rianttuanpiaknak tahfung le phunghram pawl nih khiahmi lam rianttuanpiaknak pawl sernak, samhnak le tahnak ding ah biakhiahnak lamhruainak tungtlang a pek. Fiantermi tuahkhawhnak tahfung peknak in, DCTA rianttuantu le Board nih rianttuanpiaknak pawl cu zeitindah cheuhbauh, tlaangpi ah chiah, le tuah ding kong ah tahfung tlukruat an ngeih.

Hi rianttuanpiaknak tuahkhawhnak le design tahfung pawl ah a tang lei pawl an i tel:

- Lam tthancheunak.
- Duhmi a tlawmbik rianttuanpiaknak lei le a zat pawl.
- Duhmi a tlawmbik lam-level tahfung sernak.
- Caan hmaanmi rianttuannak

Lam Tthancheunak System

Thlennak rianttuanpiaknak pawl cu design he rem tein an um caan ah le pawngkam nih an herhmi an tuahpiak hna caan ah hmual a ngei bik ansi. Timhtuahnak tinhmi caah, DCTA nih a pekmi rikhiahmi lam rianttuanpiaknak a phun le hmai lei ah DCTA nih a pek khawhmi rianttuanpiaknak a phun pahnih ning in tthancheu zohnak caah a tang lei rianttuanpiaknak phun pawl ii a sullam hrilhfiahmi pawl cu hman asi lai.

- **Ramchung Pehtlaihnak Tlanglawng Rianttuanpiaknak pawl:** Hi rianttuanpiaknak hi rikhiahmi dirnak pawl, a rangmi khualtlawnnak caan pawl, le minung tambik an umnak hmun pawl silole abiapimi rianttuannak hmun tinhnak ii station pawl ah a ummi lampahnih tlanglawng rianttuanpiaknak tiah a ttha bik in hmuh asi. A-tlanglawng cu hi rianttuanpiaknak phun chung ah telh asi.
- **Ramchung Bus Rianttuanpiaknak:** Hi rianttuanpiaknak hi ramri rikhiahmi chung atlaangpi mipi caah luhnak a phundannak level tlinnak caah design ansi. Hlaan in suaimi dirnak, caankhiahmi, le zat a ngeimi khiahciami lam a hmang. Connect rianttuanpiaknak cu Ramchung Bus rianttuanpiaknak ii bianabia asi.
- **Sianghleiruun Shuttle Bus Rianttuanpiaknak:** Hi rianttuanpiaknak hi Denton ah University of North Texas ah luhnak tlinnak caah design ansi. DCTA le Sianghleiruun kar lak rianttuanpiaknak hnatlaaknak ca tang ah pek ansi ii hlaan in suaimi dirnak, caankhiahmi, le zat a ngeih. Hi rianttuanpiaknak cu Connect rianttuanpiaknak nak in aa dang in brand ansi ii dirnak, caankhiahmi, le zat pawl cu Sianghleiruun sianginn caansernak cung ah ngatchan in aa dang deuh khawh asi.
- **Ramchung Express Bus Rianttuanpiaknak pawl**: Hi rianttuanpiaknak phun cu azik khualtlawnmi caan pawl ah rianttuanpiaknak a pek, khua pawl silole sang pawl cu rikhiahmi hnatlaaknak hmun silole biapimi thlennak center ah kalmi rianttuantu tampi a ummi hmun pawl he pehtlaihnak ah aa hmaithlak. DCTA ii North Texas Xpress (NTX) cu ramchung express bus rianttuanpiaknak ii bianabia asi.

Atlawmbik Rianttuanpiaknak Tahnak le a Zat

Rianttuanpiaknak Tahnak

Lam cung ah ttuanmi khualtlawnnak a hramthoknak le a donghnak kar lak caan kha rianttuanpiaknak tahnak tiah ti asi. Chapmi ah, rianttuanpiaknak tahnak nih system chung ii point vialte ah a tlawmbik rianttuanpiaknak caan kha a khiah. Kha nih khan Tahnak suimilam caan chung ah direct in le pehtlaihnak rianttuanpiaknak a pek lai tiah a hmangtu pawl cu zumhnak a pek hna. Rianttuanpiaknak phun nih a pek awk asi mi rianttuanpiaknak tahnak dikthlir cu a tang lei tungrin ah hmuh khawh asi. Sianghleiruun Shuttle Bus Rianttuanpiaknak caankhiahmi dikthlir caah Appendix J: UNT Caankhiahmi Langhternak pawl zoh.

Tungrin 2. Duhmi Atlawmbik Rianttuanpiaknak Tahnak

Lam Phun	Nikhatni in Ningani		Zerhteni	Zerhpini
Lamhlat Khualtlawng Tlanglawng	6am - 9pm		8am - 10pm	N/A
Ramchung Express Bus	6am - 6pm		N/A	N/A
Ramchung Bus Rianttuanpiaknak	7am - 9pm		8am - 6pm	N/A
UnivSianghleiruun Shuttle Bus Rianttuanpiaknakersity Shuttle Bus Service	7am – 10pm		Limited Service	N/A
GoZone	**Nikhatni - Nilini**	**Ningani**	5am - 11pm Inn Ttinnak Aamahkhaan 10pm - 2am	8am – 6pm
	5am - 10pm Inn Ttinnak Aamahkhaan 10pm - 1am	5am - 11pm Inn Ttinnak Aamahkhaan 10pm - 2am		

A voizat

Thlennak citnak ah rianttuanpiaknak a voizat nih a biapimi uknak a ngeih. Pekding ah a tu le tu rianttuanpiaknak cu a man a tam ko nain a hmangpeng tu silole a caan ah a hmangtu hna nih man an ngeih ter. Tungrin 3 nih DCTA khiahciami-lam sining pawl caah a tu lio rianttuanpiaknak a zat a langhter.

Tungrin 3. A umcia mi Khiahmi-Lam Rianttuanpiaknak Zat

Lam Phun	Nikhatni in Ningani Azik	Nikhatni in Ningani Chunlaifa	Zerhteni	Zerhpini
A-tlanglawng (Lamhlat Khualtlawng Tlanglawng)	30	30	60	N/A
North Texas Xpress	Nikhat ah voihnih (6:30 am, 5:00pm)	N/A	N/A	N/A
Connect Lam 3	20	20	45	N/A
Connect Lam 6	20	20	40	N/A
Connect Lam 7	20	20	45	N/A

* North Texas Express nih AM/PM azik caan pawl ah khualtlawnnak pakhat lawng a tuah

**UNT Rianttuanpiaknak Caankhiahmi dikthlir caah Appendix J zoh

DCTA nih thlennak duhnak a sangmi hmun pawl ah helnak le rianttuanpiaknak zat pawl tthanchoter nak ding ah khiahciami lam network cu mit in cuai a thlai.

Caan hmaan tein Rianttuannak

DCTA nih tawlrelmi khiahciami lam vialte caah caan hmaan tein rianttuannak cu caansermi in minute pakhat hlaan ah phak lo ding le caansermi in minute panga hnu ah phak lo ding in a tah. Hi metric caah a tang ii zatuak pahra um lam pawl cu rianttuannak tthanchonak caah silole caankhiahmi mersannak pawl hngalhnak caah zohtthan a herh..

Rianttuanpiaknak Tuahmi Tahfung

DCTA nih rianttuannak bu ii hlawhtlinnak tahnak caah rak dirhciami tinhmi pawl hman in a biapimi system a ning in a zohfel lai. Citnak, humhimnak, zumhtlaksinak, le a hmangtu lungdiriamhnak pawl telh in a kau ngaimi ri system rianttuannak tahfung nih a huh chih. DCTA ii GoZone rianttuanpiaknak nih "Teikhaan Ngahlonak" le "Ngahnak Caan" tahnak a hman, kha tahfung pawl cu system cung duhnak level cung ah ngatchan in aa dang khawh asi.

Rianttuanpiaknak Zohfelnak ii Level le Quality

DCTA nih rianttuanpiaknak quality pawl ttha tein pek ding ah punghmaan kherhhlainak a tuah. A hlaan deuh zuamcawh kherhhlainak pawl nih mitlawm milurelnak ukmi hmun pawl ah kal umnak rianttuanpiaknak level a sang tiah a langhter ii mitlawm milurelnak hmun pawl ah minung tampi nih an i cit tiah ruahnak a pek. Kaupi in lam tthancheunak pawl cu tangka lutmi kilvennak ah a herhmi rianttuanpiaknak thlennak pawl le aa cittu zeizah ansi timi cazin pawl theihternak a tuah.

Mitlawm u le Tangka Lut a Tlawmmi Pumpak pawl Rianttuannak Peknak

Khiahmi lam rianttuanpiaknak cu buaktlaak mitlawm u milurelnak nak in a tam deuhmi Denton le Lewisville ii hmunhma pawl ah aa theimi ngaimi luhnak a pek. DCTA nih khuami vial te caah quality a ngeimi rianttuanpiaknak asi hrim nak hnga a ngahmi rianttuanpiaknak le milurelnak cazin thawngpang pawl pehzul in cuaithlainak a tuah.

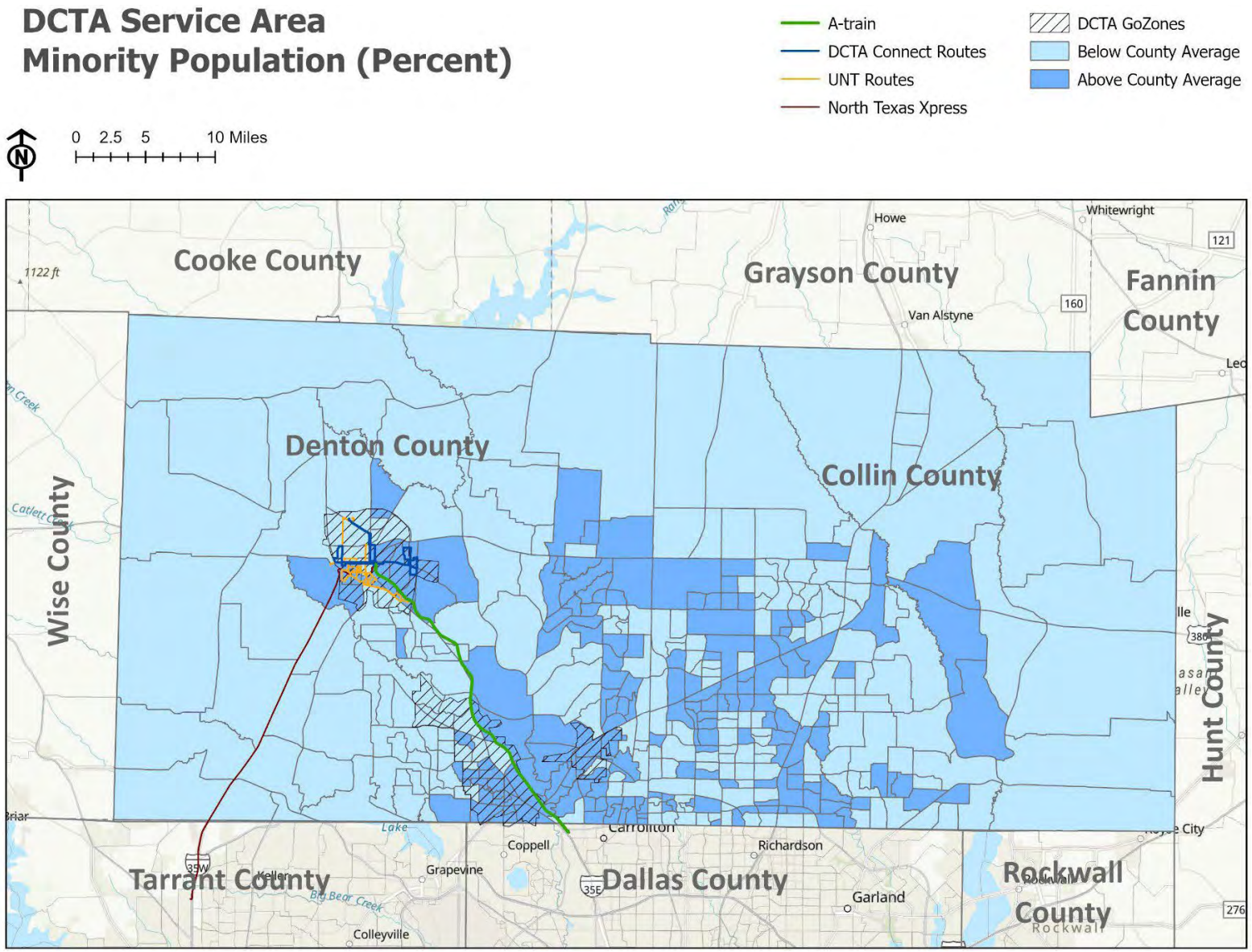
Rianttuanpiaknak Hmun Milurelnak pawl

Agency Ahuap in Zohnak dal chung ah fianter asi bantuk in, hi cahren ii aa ruahchanmi caah DCTA ii rianttuanpiaknak hmun pawl ah Denton le Collin Pengkomh vialte an i tel. DCTA ii a tulio a khiahmi lam rianttuanpiaknak pawl cu Denton Khuapi pawl le Lewisville ah aa hmaithlak cun on- demand rianttuanpiaknak cu Denton, Lewisville, le Tlangcung Khua hna ah an ngah. Milurelnak le aa tlukruang tein kherhhlainak tinhnak caah, Denton Pengkomh ii milurelnak cazin cu a dang chungkhar cazin pawl he zohttinak a chekhaan cazin rianttuanpiaknak cazin tiah ruah asi lai. DCTA nih Carrollton Khuapi chung ii ramchung thlennak pehtlaihnak he a pehtlaih tertu ram chung khualtlawngmi tlangtlawng rianttuanpiaknak zong a ngeih.

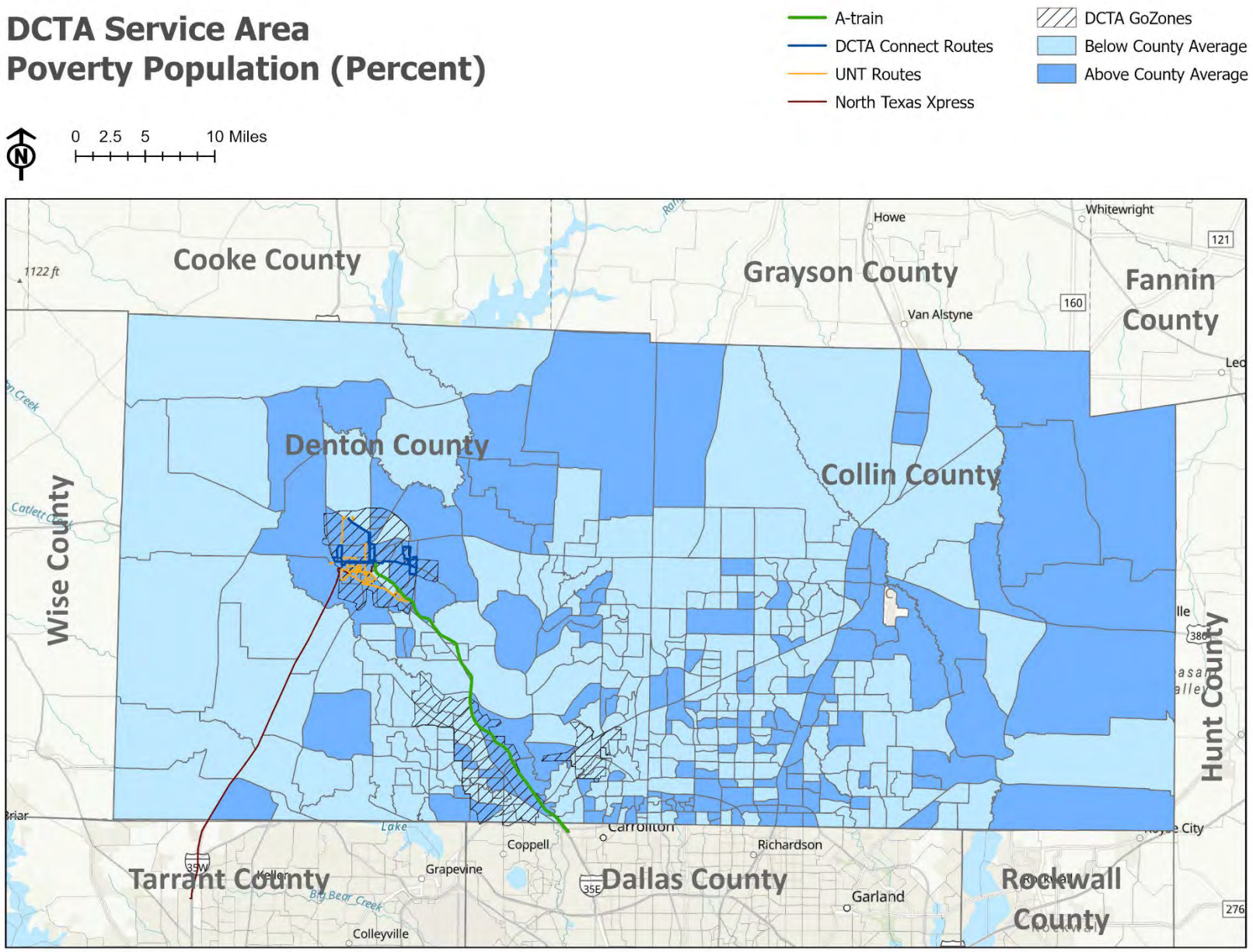
Langhternak 11 nih DCTA rianttuanpiaknak hmun ii buaktlaak mitlawm u milurelnak lonh in mitlawm u umnak chungkhar cazin khammi phu pawl ii umnak pawl a langhter. Langhternak 12nih DCTA ii rianttuanpiaknak hmun chung ii pengkomh pahnih chung um tangka lut a tlawmmi milurelnak ii buaktlaak zatuak nak tam deuh chungkhar cazin khammi phu pawl a langhter.

Langhternak 11. Mitlawm Milurelnak

DCTA Rianttuanpiaknak Hmun Mitlawm Milurelnak



Langhternak 12. Sifahnak Sining



4. Title VI Tlukruannak Kherhhlainak

DCTA nih minung 200,000 leng umnak hmun ah azik rianttuanpiaknak ah mawtaw 50 nak tlawm deuh khiahciami lam thirhphorhnak rianttuanpiaknak a ttuan. FTA Circular 4702.1B cung ah ngatchan in, DCTA nih a rianttuanpiaknak pawl caah rianttuanpiaknak tahfung le phunghram pawl timhtuah a hau. DCTA nih thlennak rianttuanpiaknak tuahkhawhnak kherhhlainak, a rianttuanpiaknak hmun ii milurelnak cazin kherhhlainak le a huap in langhternak, silole abiapimi rianttuanpiaknak le citman thlennak he pehtlaimi tlukruannak harnak kong kherhhlainak timhtuahnak a hau ti lo caah DCTA nih azik khiahciami lam rianttuanpiaknak ah mawtaw 50 nak tam deuh a ttuan lo. Asinain, DCTA nih azik rianttuanpiaknak ah mawtaw 50 silole mah nak tam deuh a ttuan caan ah hi Title VI Phunghram a khaan pawl hi a sermi a si ii DCTA nih hi tahnak pawl hnuzulhnak silole kherhhlainak pehzul ding a thim ahcun hi pawl hi hmai lei ah thok ansi. Hi a khaan nih hi thoknak pakhat cio ii cahren a tuah.

DCTA nih rianttuanpiaknak le citman thlennak ii zeibantuk hnorsuannak tahnak caah tlukruannak kherhhlainak tuah ding a thim khawh asi. Zeibantuk thil cu abiapimi thlennak ruah khawh le tlukruannak tahnak khalhmun kong ruahnakpeknak lamhruainak cu Appendix G ah hmuh khawh asi. Hi theihternak ah pekmi Title VI tlukruannak kherhhlainak pawl cu mipi thirhphorhnak pawngkam chung lam le sullam hrilhfiahnak hmanmi FTA lamhruainak cung ah aa ngatchan.

<u>Lawngcitman le Rianttuanpiaknak Tlukruannak Kherhhlainak Rian</u>
Lawngcitman le Rianttuanpiaknak Tlukruannak Kherhhlainak hruainak caah, DCTA nih a tang lei tuahnak pawl hi a hman khawh:

1. Lawngcitman silole rianttuanpiaknak pekmi chung ah thlennak a um le cangkaa, DCTA rianttuantu nih a dikthlir in thlennak cu an langhter. A dikthlir in langhternak ah zeilam pawl, zeitik caan, le rianttuanpiaknak hmuhsaktu (level le/silole rianttuanpiaknak ii quality) an ii tel. Cu leng ah, thlennak caah rianttuantu nih a herhmi silole thazaang chuahnak a langhter.
2. Agency ii a Biapimi Citman le Rianttuanpiaknak Thlennak Phunghram tang ah thlennak quality cu a biapimi citman silole rianttuanpiaknak thlennak asi ahcun biakhiahnak cu tuah asi. Hmailei ah, biakhiahnak pahnih ning in fim asi lai.
3. Biakhiahnak cu lungtlin asi asi ahcun, kherhhlainak tuah chap a herh, cun mipi teltumnak cu warrant chuah asi.
4. Thlennak nih a hnorsuanmi hna caah a um ciami riattuanpiaknak le pekmi rianttuanpiaknak kar lak ii an i dannak biakhiah ding ah thlaichunhnak cu ser asi.
5. Asi khomi tthatlonak pawl kherhhlainak caah, DCTA rianttuantu nih a tang lei hna hi an hman:
    a) A hnorsuanmi hmun biakhiahnak
    b) Milurelnak le aa cittu data a langhter cun aa cittu data cu kherhhlainak caah le zeitindah rak khomh ansi timi caah hman asi.
    c) Pekmi thlennak nih fapi in hnorsuannak a ngeih ahcun zeitindah data cu hman asi lai timi biakhiahnak langhter.
    d) File chung ii aa naih bik mi milurelnak data le pekmi thlennak hmun tahchunh hna. Data ning in, hnorsuannak hmun hi mitlawm u, tangka lut a tlawmmi, silole LEP hmun pawl asi maw?
    e) Atlaangpi in aa citmi milurelnak he tahchunh asi bantuk in thlennak nih a hnorsuan hnga dingmi aa cittu milurelnak cu tahchunh hna. Aa dangmi hnorsuannak silole a zat aa khat lo mi thilrit a um kho lai maw? Fianter.
    f) A dikthlir in langhternak ah le a si khomi hnorsuannak samhnak caah data cu kherhhlainak tuah.
        i. Lam thawngpang he hnorsuannak hmun pawl le milurelnak data a piahtu lamzohnak ser.
        ii. Thlennak pakhat cio le hnorsuannak le aa cittu milu zat huap in hnorsuannak a langhtertu tungrin pawl ser.

iii. Phunghram pakhat cio ah ttialmi rikhiahnak pawl hmang in a tlangpi in milurelnak he tahchunh tik ah hnorsuanmi mitlawm u le silole tangka lut a tlawmmi minung hna ii a zat aa theih le theih lo biakhiahnak tuah. Aa theih lo ahcun, kherhhlainak cu dih ter law Board sin ah pe. Aa theih ahcun, hi tthatlonak lei hoih in hnorsuannak pawl hi langhter ding ah le kha hnorsuannak pawl kha zawrterding ah, hrial ding ah, silole ttumterding ah a dang thimnak pawl langhter a herh.
iv. A dang thimnak ca paoh ah kherhhlainak nolhtthannak.
v. Hmuhmi zohtthannak le cohlaannak caah Board of Director sin ah langhter.

6. Mipi Teltumnak Timhtuahnak nih aa tlaak ning in ruahnak ttialnak caan le aa tlakmi pehtlaihnak le teltumnak lam pawl biakhiahnak a tuah.
7. Ruahnak ttialnak vialte cu khumh dih ansi ii biakhiahnak tuahnak caah Board of Director pawl sin ah pek ansi.

Appendix H nih 2019 DCTA ii Title VI Program Tharchuah lio in a rak cang cang mi pakhat cio pekmi rianttuanpiaknak thlennakcaah Title VI kherhhlainak cahren a langh ter.

Saknak lei Tlukruannak Kherhhlainak

DCTA nih inn saknak silole kauhnak an i timh tik ah, agency nih timhtuahnak ngeihchung caan inn hmun cung ah Title VI Tlukruannak Kherhhlainak a hruai lai. A tang lei phunghram pawl hi kherhhlainak caah tuahmi ansi.

1. Pawngkam le sipuazi, silole mitlawm u le tangka lut a tlawmmi hna telh in, faak piin minung ngandamnak le pawngkam vawlei a hnorsuang tu hrial, tlawmter, silole ttumternak caah.
2. Phorhthirnak biakhiahnak sernak rian chung ah a hnorsuanmi pawngkam vialte tling tein le ttha tein an i teltumhrim nak ding ah.
3. Mitlawm u le tangka lut a tlawmmi hna ii tthathnemnak ngahnak ah elnak, tthumhnak silole aa thei ngaimi hnahnawhnak pawl khamnak ding ah.

5. Grants, reviews, le certifictions

DCTA nih an chiahchungmi mitampi nih an ii cuh len mi FRA tangka bawmhnak pakhat, FTA nih an ii 13, le FTA nih lungdannak le tuahnak ngah dingmi dil pathli a ngeih.

Hi kumthum chung ah hin Civil Rights Compliance Reviews pawl ah DCTA kong hi ceih a si bal lo. Appendix I ii langhter bantuk in, Title VI plan/cawlcangh ning pawl he pehtlai in DCTA 2022 Triennial Review nih thil phun hnih in a hmuh lo. DCTA cu a tu lio 2025 Triennial Review ii rianttuannak chung ah a um cu July 2025 ah dong ding tiah zumh asi.

DCTA nih a herh a ti bantuk in FTA sin in a hlaan bik Certifications le Assurances pawl cu a tuah cuahmah.

Contact

DCTA ii Title VI Plan, silole Civil Rights Act of 1964 silole Executive Order 13166 Improving Access to Services for Persons with Limited English Proficiency he an ii pehtlaihnak kong tam deuh theih na duh a si ah cun, zaangfahnak in hi kaa hmuh hin pehtlaihnak rak kan tuah:

Jackie Bronson, SHRM-SCP
Vice President, Engagement & Administration
Denton County Transportation Authority
jbronson@dcta.net
972-316-6107

Appendix A - Board of Directors Resolution Adopting Title VI Program

DENTON PENGKOMH PHORHTHIRNAK LEI NAWLNGEIHNAK

BIAKHIAHMI NO. R25-04

TITLE VI PROGRAM THARCHUAHNAK HE PEHTLAI IN DENTON COUNTY TRANSPORTATION AUTHORITY ("DCTA") BOARD OF DIRECTORS BIAKHIAHNAK FIANTERNAK; HRAWHHRAL A SINAK DIRPINAK CATLANG; LE A NITHLA KHIAH A SINAK.

WHEREAS, Denton Pengkomh Phorhthirnak Lei Nawlngeihnak cu federal tangka a cohlang cu an si caah Federal Transit Administration Circular 4702.1B le Civil Rights Act of 1964 ii Title VI le a mah he aa pehtlaimi phunglam zulhnak a herh; le

WHEREAS, DCTA nih FTA Circular 4702.1B ning in Title VI Phunghram cu a thlen. he aa tlak in a timhtuah; le

WHEREAS, Civil Rights Act of 1964 ii Title VI le a mah he aa tlak in miphun, biaknak, muici, ratnak ram, nu pa sinnak, kum, silole ngandamlonak tibantuk thleidannak hna dirternak he aa pehtlaimi; le

WHEREAS, DCTA cu federal tangka a bawmtu le Federal Transit Administration ii cohlangtu ah khiahmi a si caah kumthum lengmang Title VI Program caah zohtthannak le lungtlinnak a ngei leng mang mi Title VI zulhnak a herh; le

WHEREAS, DCTA nih Title VI phunghram pawl cu a thar in a tuah ii cu cu 2025 Title VI Program Tharchuahnak ah telh a si lai.

CU A SI CAAH, DENTON PENGKOMH PHORHTHIRNAK LEI NAWLNGEIHNAK BOARD OF DIRECTORS HNA NIH BIA NA KHIAH MI CU, HIHI:

SECTION 1. Denton Pengkomh Phorhthirnak Lei Nawlngeihnak Board of Directors hna nih DCTA 2025 Title VI Program Tharchuahnak he pehtlai in an lung an tlin pimi, hi biakhiahmi ii a ni le thla cung ah langhtermi Vice President of Engagement and Administration zung ah chiah ding a si.

SECTION 2. Hi biakhiahmi cu Federal Transit Administration le a dang tangka hramsih piaknak hmun dangdang ah a herh ning in tthial a si lai.

SECTION 3. DCTA ii Board of Directors biakhiahmi pawl ii thilri vialte lei i biakhiahnak lei in hi biakhiahmi thilri he pehtlai in, a khat in hi bia in an hrawh than, cun a dang vialte cu hi biakhiahmi thilri he pehtlai in aa khat lo pawl cu thazaang tlingtein le hmual a ngei lai.

SECTION 4. Hi biakhiahnak cu a catlang le hnatlakpinak cung ah hmual a ngei colh mi a si lai.

DULY PASSED AND APPROVED BY THE BOARD OF DIRECTORS OF THE DENTON COUNTY TRANSPORTATION AUTHORITY THE 24TH DAY OF APRIL 2025.

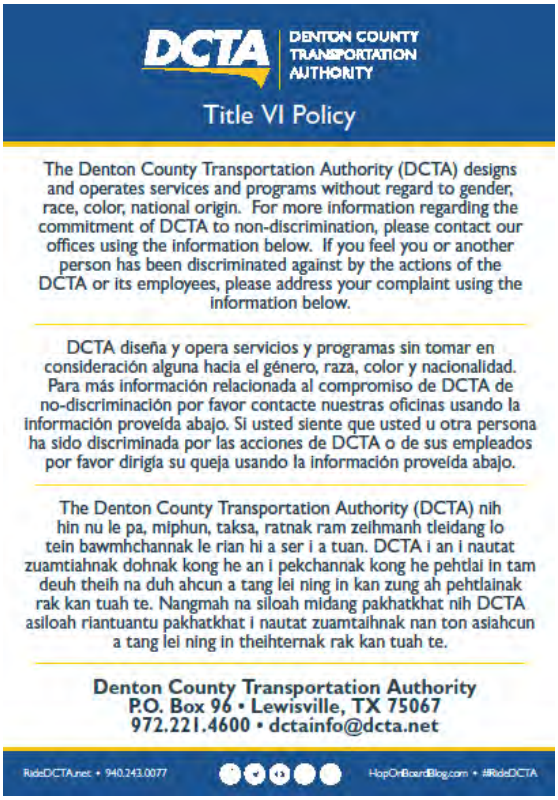
APPROVED:

TJ Gilmore, Board Chair

ATTEST:

Andy Eads, Board Secretary

Appendix B - Title VI Mipi sin Theihternak



Appendix C – Title VI Lungtlinlonak Tuahtawn Tuahning le Form pawl

TITLE VI PROCEDURE

DCTA has established a process for passengers to file a complaint under Title VI. Any person who believes that he or she has been discriminated against on the basis of race, color, or national origin by DCTA or its contract operators may file a Title VI compliant by completing and submitting the agency's Title VI Complaint form available at DCTA administrative office, DCTA's Downtown Denton Transit Facility or on our website at www.dcta.net.

DCTA encourages complaints to be filed immediately. DCTA will investigate complaints up to 180 days after the alleged incident. DCTA will process complaints that are complete. Once the compliant is received, DCTA will review it and the complainant will receive an acknowledgement letter within 10 working days informing them whether the complaint will be investigated by DCTA.

Complaints can be filed in writing using the Title VI Complaint form or verbally by calling 972-221-4600. Completed forms are mailed to DCTA's Administrative Office at P.O. Box 96, Lewisville, Texas 75067. A person may also file a complaint directly to FTA's Office of Civil Rights at 1200 New Jersey Avenue SE in Washington, DC 20590.

DCTA has up to 30 days to investigate the complaint. If more information is needed to resolve the case, DCTA may contact the complainant. The complainant has 30 days from the date of the letter to send requested information to the investigator assigned to the case or the case could be administratively dismissed. A case may also be administratively dismissed if the complainant no longer wishes to pursue their case.

DCTA's Title VI Coordinator conducts all investigations in cooperation with the Human Resources Department and the General Counsel. The investigation may include discussion(s) of the complaint with all affected parties to determine the problem. The complainant and other affected parties may be represented by an attorney or other representative of his/her own choosing and may bring witnesses and present testimony and evidence in the course of the investigation.

Based upon all the information received and discovered during the investigation, an investigation report will be written by the Title VI Coordinator for submittal and final determination by the DCTA President.

Once the final determination is made, the complainant will receive a letter stating the final decision. The letter will either be a letter of finding or a closure letter. A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed. The closure letter will also include information about the complainant's right to appeal the decision within 10 days. A letter of finding summarizes the allegations and the interviews regarding the alleged incident, explains whether any disciplinary action, additional training of the staff member or other action will occur, and the right to appeal the decision within 10 days.

If the complainant simultaneously files a complaint with DCTA and with an external organization such as the state or federal government, the jurisdiction and investigation of the external agency will supersede DCTA's procedures and DCTA's investigation will be suspended.

PROCEDIMIENTO DEL TÍTULO VI

DCTA ha establecido un proceso para que los pasajeros presenten una queja bajo el Título VI. Cualquier persona que crea que ha sido discriminada por motivos de raza, color o nacionalidad por DCTA o sus contratistas puede presentar una queja que cumpla con el Título VI completando y enviando el formulario de Queja del Título VI de la agencia, que se encuentra disponible en la oficina administrativa de DCTA, en el Centro de Tránsito de DCTA del Centro de la ciudad de Denton o en nuestro sitio web en www.dcta.net.

DCTA insta a los demandantes a presentar las quejas inmediatamente. DCTA investigará las quejas hasta 180 días después de sucedido el presunto incidente. DCTA procesará las quejas que estén completas. Una vez recibida la queja, DCTA la revisará y el demandante recibirá una carta de reconocimiento dentro de los 10 días hábiles posteriores a su recepción, en la que se le informará si la queja será investigada por DCTA o no.

Las quejas se pueden presentar por escrito usando el formulario de Queja del Título VI, o verbalmente llamando al 972-221-4600. Los formularios completados se envían por correo a la Oficina administrativa de DCTA a la siguiente dirección: P.O. Box 96, Lewisville, Texas 75067. Una persona también puede presentar una queja directamente a la Oficina de Derechos Civiles de la FTA en 1200 New Jersey Avenue SE en Washington, DC 20590.

DCTA cuenta con hasta 30 días para investigar la queja. Si se precisa más información para resolver el caso, DCTA puede contactar al demandante. El demandante tiene 30 días a partir de la fecha de la carta para enviar la información solicitada al investigador asignado al caso; de lo contrario el caso puede ser desestimado administrativamente. Un caso también puede ser desestimado administrativamente si el demandante ya no desea proseguir con su caso.

El Coordinador del Título VI de DCTA lleva adelante todas las investigaciones en cooperación con el Departamento de Recursos Humanos y el Director de Asesoría Jurídica. La investigación puede incluir una discusión(es) sobre la queja con todas las partes afectadas para determinar el problema. El demandante y las otras partes afectadas pueden ser representados por un abogado o por otro representante de su elección, y pueden aportar testigos y presentar testimonios y evidencia durante el transcurso de la investigación.

A partir de toda la información recibida y exhibida durante la investigación, el Coordinador del Título VI escribirá un informe sobre la investigación para presentarlo al Presidente de DCTA, quien tomará la decisión final.

Una vez tomada la decisión final, el demandante recibirá una carta que contendrá la decisión final. La carta será una carta de resultados o una carta de cierre. Una carta de cierre resume las acusaciones y afirma que no existió una violación del Título VI y que el caso se cerrará. La carta de cierre también incluirá información acerca del derecho de apelación del demandante dentro de los 10 días posteriores. Una carta de resultados resume las acusaciones y las entrevistas con respecto al presunto incidente,

explica si tendrá lugar cualquier medida disciplinaria, capacitación adicional del miembro del personal u cualquier otra acción, y el derecho a apelar la decisión dentro de los 10 días posteriores.

Si el demandante presenta una queja de manera simultánea ante DCTA y ante una organización externa como el gobierno del estado o el gobierno federal, la jurisdicción e investigación de la agencia externa reemplazará a los procedimientos de DCTA y la investigación de DCTA se suspenderá.

TLANGTAR VI THIL KALNING

DCTA nih hin Tlangtal VI tangah lungtlinlonak langhter khawhnak a tuah.Ahohmanh nih miphun, taksa, ratnak ram hna ruangah DCTA le rian ngeihtu pakhatkhat sinin nautat zuamtaih ka tong tiah aa ruah asi ahcun Tlangtar VI ning in lungtlinlonak cu Tlangtar VI lungtlinlonak catlap ah tial in DCTA Tawlreltu Zung, , DCTA's Downtown Denton Transit Facility ah siseh kan maivan www.dcta.net. Ah siseh arak tial khawh.

Lungtlinlonak a um ahcun makhat te ah chim colh lengmang dingin DCTA nih a duh. Lungtlinlonak langhter hnu ni 180 chung ah DCTA nih hlattlainak a tuah lai. Lungtlilonak tlamtling te I tuahmi pawl cu DCTA nih rian a thok colh lai. Lungtlinlonak ca a hmuh le cangka, DCTA nih a zohfel lai i, lungtlinlonak catial tu sinah an lungtlinlonak hlattlai piak an si lai maw si lailo timi cu ni 10 chungah thawng an thanh than lai.

Tlangtar VI Lungtlinlonak Catlap mang in siseh, mah te bakin 972-221-4600 ah auh in siseh lungtlinlonak langh ter khawh asi. Ca cu tlamtling te in DCTA Tawlreeltu Zung e P.O. Box 96, Lewisville, Texas 75067 ah na kuat lai. Na duh ai ahcun FTA's Office of Civil Rights at 1200 New Jersey Avenue SE in Washington, DC 20590 zongah kuat khawh asi thiamthiam.

DCTA nih hin a tlawmbik ni 30 chung tal lungtlinlonak langhter mi kong ah hlatltainak a tuah lai. Theih aherhmi a um rih ahcun lungtlinlonak a lang tertu sinah DCTA nih a hal chap lai. Lungtlinlonak a lang ter tu nih ca a kuat hnu ni 30 chungah thil cang kong hlattlai piak dingin a hal khawh bantukin, hlattlai ti lo ding zongain a hal khawh. Hi thil cang kongah an peh duh tilo asi ahcun lungtlinlonak langter tu pehzulh tilo dingin a um khawh.

DCTA i Tlangtar VI kong Bawmchantu nih Human Resources Zung le General Counsel he i bawm in hlattlainak a tuah lai. Hi hlattlainak ahhin lungtlinlotu le nawlbualtu hna remdaihnak tuahnak ding caah bia i ruah tinak zong aa tel kho. Lungtling lotu le a dangdang pawl nih hin anmah aiawhtu an ngei lai I cucu anmah te in an I thim chommi zong asi kho thiamthiam/ cun hi thil cang kong i a hmumi midang le thildangdang zonh an ratpi khawh.

Hi hlatltainak chung i a ummi le hmuhmi thil hna chirhchan in, hlatlainak theihternak ca cu Tlangtar VI bawmchantu niha tial lai i a hnu bik apnak le biakhiahnak caah DCTA Hotu sinah a kuat lai.

Biakhiahnak an tuah khawh le cangka, lungtlinglotu sinah biakhiahnak ca kuat colh asi lai. Cu ca cu thilcang kong cung i hmuhmi asiloah tuaktaanmi kong asi lai. Tuaktanmi ca ahcun Tlangtar VI ning in nautat zuamtaihnak a um lo zia tu langhter asi lai. Tuaktanmi ca chungah lungtlinlotu nih biakhiahnak cung i a lungtlinlo asiahcun ni 10 chungah a chal tthan khawh timi zong aa tel lai. Thilcang cung I hmuhnak ca ahcun thil a cangmi vialte le biahalnak le bia I ruahnak vialte le hi thil kongah zeitindah dantatnak le remhnak a um lai timi le himinung pawl cawnnak pekchap ding kong le thildang dagn kongah ni 10 chungah zungah chimh tthan khawhnak nawl pawl tial asi lai.

Lungtlinglotu nih DCTA kongah lungtlinlonak DCTA sinah siseh adang zung tate le pengtlang zung tibantuk ahsiseh pehzulh in voi tampi a langhter ahcun, biakhiahnak le hlattlainak hi DCTA nih tuah tiloin, cu bu dang pawl nih an pehzulh lai I DCTA nih peh tilo in a ngol ta rih lai.

Title VI Complaint Form
Denton County Transportation Authority (DCTA)

DCTA is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended. Title VI complaints must be filed within 180 days from the date of the alleged discrimination.

The following information is necessary to assist us in processing your complaint. If you require any assistance in completing this form, please contact the Title VI coordinator by calling (972) 221-4600. The completed form must be returned to DCTA, P.O. Box 96, Lewisville, Texas 75067.

Your Name:	Phone:
Street Address:	Alt Phone:
	City, State & Zip Code
Person(s) discriminated against (if someone other then complainant): Name(s):	
Street Address, City State & Zip Code:	

Which of the following best describes the reason the alleged discrimination took place? (Circle one)

- Race
- Color
- National Origin (Limited English Proficiency)

Date of the Incident:

_____

Please describe the alleged discrimination incident. Provide the names of and titles of all DCTA employees involved if available. Explain what happened and who you believe was responsible. Please use the back of this form is additional space is required.

Complete reverse side of form

Title VI Complaint Form
Denton County Transportation Authority (DCTA)

Describe the alleged discrimination incident (continued)

Have you filed a complaint with any other federal, state or local agency? (Circle one) Yes / No
If so, list the agency/agencies along with their contact information below:

Agency:	Contact Name:
Street Address, City State & Zip Code:	Phone:
Agency:	Contact Name:
Street Address, City State & Zip Code:	Phone:

I affirm that I have read the above charge and it is true to the best of my knowledge and belief.

Complainant Signature Date

Print or Type Name of Complainant

Date Received: _____
Received By: _____

Formulario de Queja Título VI
Autoridad de Transporte del Condado Denton (DCTA)

DCTA está comprometido con asegurar que nadie sea excluido de participar o sea negado los beneficios de sus servicios basado en raza, color u origen nacional, conforme a lo dispuesto por el Título VI del Acta de Derechos Civiles de 1964, en su forma enmendada. Quejas de Título VI deben ser sometidas dentro de 180 días de la fecha del presunto incidente de discriminación.

La siguiente información es necesaria para asistirnos en procesar su queja. Si usted requiere asistencia para llenar este formulario, por favor comuníquese con un coordinador de Título VI llamando al (972) 221-4600. El formulario completo debe regresarse a DCTA, P.O.Box 96, Lewisville, Texas 75067.

Su Nombre:	Numero de teléfono:
Dirección:	Número de teléfono sustituto:
	Ciudad, Estado & Código Postal
Persona(s) discriminada(s) (si es alguien aparte del acusador): Nombre(s):	
Dirección, Ciudad Estado & Código Postal:	

¿Cuál de los siguientes mejor describe la razón por la cual el presunto incidente de discriminación ocurrió?(Circular uno)

- Raza
- Color
- Origen Nacional (competencia de Ingles limitada)

Fecha del incidente:

_____

Por favor describa el presunto incidente de discriminación. Proporcione los nombres y títulos de todos los empleados de DCTA involucrados si es posible. Explique lo sucedido y quien usted cree que fue responsable. Por favor utilice el lado reverso de este formulario si requiere de espacio adicional.

Complete el lado reverso de este formulario

Formulario de Queja Título VI
Autoridad de Transporte del Condado Denton (DCTA)

Describa el presunto incidente de discriminación (continuado)

¿Usted ha sometido una queja con alguna otra agencia federal, estatal o local? (Circular uno) Si/No. De ser así, nombre la agencia/agencias con su información de contacto:

Agencia:	Nombre de contacto:
Dirección, Ciudad Estado & Código Postal:	Teléfono:
Agencia:	Nombre de contacto:
Dirección, Ciudad Estado & Código Postal:	Teléfono:

Yo afirmo que he leído el cargo previo y que este es verdadero de acuerdo a mi mejor entendimiento y creencia.

_____

Firma del acusador Fecha

_____

Escriba a mano o por computadora el nombre del acusador

Fecha de Recibo: _____

Recibido Por: _____

Tlangtar VI Lungtlin Lonak Chimhnak Catlap
Denton County Transportation Authority (DCTA)

DCTA nih hin ahohmanh a miphun, a taksa le rami sinak ruangah nautat entainak tonglo in acoawk thil zeipauh a hmuh nakhnga Rammi Covo 1964, Tlangtar VI (Title VI of the Civil Rights Act of 1964) ningin riantuanmi asi. Tlangtar VI ahhin nautat entainak a tong mi nih ni 180 chung ah rianngeitu theihternak a tuah ahau.

A tang lei thil pawl hi theihternak na tuahnak ah bawmchantu dingah aherhmi an si. Hi catlap kongah bawmhnak na herh ahcun, Tlangtar VI nak bawmchantu sinah (972) 221-4600 bawmh halh khawh asi.. Hi cca chugn thil pawl na tial dih hnu ah atang lei hmun ah na kuat lai DCTA, P.O. Box 96, Lewisville, Texas 75067.

Na Min:	Phone:
Na umnak:	Phone dang:
	Khua, State & Cabuk Nambat
Nautat zuamtaih a tongmi (hica tialtu asilomi a dang pakhatkhat): Min (pawl)	
Umnak, Khua, State & Cabuk Nambat	

Zeiruang bikah dah an in nautat zuamtaih? (pakhat I thim ding)

- Miphun ruangah
- Taksa
- Rammi sinak (Mirang hol le ca thiam lo ruangah)

Thil a can ni:

_____

Nautat zuamtaihnak na tonnak kong cu hika ah tial. Hi kong i aa telmi DCTA upat pawl min le rengh na theih khawh tak na tial lai. Thil a cangmi tial law, ahonih dah tuanvo ngei bik tiah na ruah timi zong tial chih. Cahmai dang na herh asi ahcun hika catlap a hnu lei zongah tial ko.

Hi catlap a hnu zongah tial chap rih

Tlangtar VI Lungtlin Lonak Chimhnak Catlap
Denton County Transportation Authority (DCTA)

Thil cangmi zeipauh tial (a peh)

Hmun dang, state dang le khua zung pakhatkhat ah lungtlinlonak ca na kuat bal maw? Pakhat I thim kuat/ kuatlo
Ti sicun, cuka phu pawl hi an konglam cu a tang lei ah tial.

Phu min:	Pehtlaihnak Min:
Umnak, Khua, State & Cabuk Nambat	Phone:
Phu min:	Pehtlaihnak Min:
Umnak, Khua, State & Cabuk Nambat	Phone:

A cung lei thilcang pawl hi that e in ka reel i lungthiang le le zumhnak in ka feh ter.

_____

Lungtling lo tuMinsenthut Ni

_____

Lungtling Lotu hi Min tial

Hmuh Ni: _____

A Cohlang tu: _____

Appendix D – Title VI Lungtlinlonak Cahren(Complaint Documentation)

FY 2022 - DCTA cung ah tazacuainak/lungtlinlonak aum lo
FY 2023 - DCTA cung ah tazacuainak/lungtlinlonak aum lo
FY 2024 - DCTA cung ah tazacuainak/lungtlinlonak aum lo

Appendix E – Thazaang chuahnak Phakmizat, Pawngkam Ruahnakpeknak Committee Tonbiaruahnak, Mipi Rianttuanpiaknak Agency Cabuaikulh Tonbiaruahnak

Pawngkam Ruahnakpeknak Committee Tonbiaruahnak pawl

2023

February 1, 2023 – 6:00 p.m.
May 3, 2023 – 6:00 p.m.
August 1, 2023 – 6:00 p.m.
November 7, 2023 – 6:00 p.m.

2024

May 8, 2024 – 6:00 p.m.
August 7, 2024 – 6:00 p.m.
November 6, 2024 – 6:00 p.m.

Mipi Rianttuanpiaknak Agency Tonbiaruahnak pawl

2023

February 7, 2023 – 6:00 p.m.
May 9, 2023 – 6:00 p.m.
August 8, 2023 – 6:00 p.m.
November 7, 2023 – 6:00 p.m.

2024

May 14, 2024 – 9:00 a.m.
August 13, 2024 – 9:00 a.m.
November 12, 2024 – 9:00 a.m.

Denton	Date	NOTES
Denton Black Film Festival	January 26-28, 2023	
Denton Arts and Jazz Festival	October 6-8, 2023	
Denton Black Film Festival	January 24-28, 2024	
Denton United Way Tribute Gala	January 27, 2024	
Denton Juneteenth	June 17-22, 2024	
Denton Arts & Jazz Festival	October 4-6, 2024	
Denton Halloween Town	October 2024	
Denton United Way Tribute Gala	January 25 2025	Sponsorship
Denton Black Film Festival Opening	January 27, 2025	Sponsorship
Siangngakchia rianttuanpiaknak kong ah UNT he Samhnak	A tu le tu	Caan pawl ah UNT Siangngakchia Hngalhnak Caan pawl ah table chiah le DCTA thoknak pawl ceihnak le DCTA rianttuanpiaknak pawl chimhnak caah punghmaan tonbiaruahnak pawl an i tel.
Denton Halloween Boo	Oct. 1 – 31, 2025	Denton Khua he rianttuan in thla sau caan langhternak le downtown Denton kaltu kauh ternak; caan hmun pawl ah khualtlawnnak caanttha pawl peknak
Our Daily Bread he Rianttuannak	A tu le tu	Chuahmi thilri pawl le hmun ah table chiah hmang in khuami hna DCTA hmang in zeitindah citnak theihnak chimhnak le khuami hna hmannak caah bus pass pawl peknak.

Lewisville	Date	NOTES
Lewisville Colorpalooza	April 22, 2023	
Zimmerer Kubota Lewisville	September 16, 2023	
Lewisville Western Days	September 29-30, 2023	
Serve Denton & Serve Lewisville – A Giant Celebration	April 13, 2024	
Lewisville Colorpalooza	April 27, 2024	
Lewisville Chamber Award Gala	May 3, 2024	
Lewisville Western Days	September 27-28, 2024	
khuabawi pawl he cycle	May 31, 2025	Lewisville, Denton le Corinth khua pawl he Khuapi Hautu pawl he rianttuan in motorcycle le thirhphorhnak thanhnak. Lam cu Rail Trail cung ah a kal.
Community Impact he thawngthanhnak tonnak	A tu le tu	Tuaktaannak fakthanhnak ceihnak caah advertorial tonbiaruahnak; thla cio thanhnak pawl peknak package pawl tuahnak

Highland Village	Date	NOTES
Salute Our Veterans Luncheon	November 10, 2023	
Cross Timbers Rotary Club Christmas Luncheon	December 2023	Sponsorship
McAuliffe Elementary Cook Off	March 21, 2024	
Concerts in the Park	October 2024	
Cross Timbers Gazette he Advertorial Tonbiaruahnak	A tu le tu	Thla pathum cio tuaktaannak fakthanhnak caanttha le tuanbia ruahnak pawl ceihnak tonbiaruahnak
Atlaangpi Pawngkam Samhnak	A tu le tu	Highland Village ah caanttha pawl hmuhnak caah atlaangpi hlathlainak.
Highland Village Dawr pawl	A tu le tu	Hmun ah thanhnak caanttha pawl hlathlainak

https://www.dcta.net/media-center/news/2020/denton-county-transportation-authoritys-june-2020-public-meeting-goes- digital

Appendix F – Mipi Tonbiaruahnak Thanhnak Bianabia

DCTA | DENTON COUNTY TRANSPORTATION AUTHORITY

DROP BY OUR NEXT OPEN HOUSE MEETING!

PROPOSED FARE CHANGES

DCTA is recommending a new fare structure in an effort to simplify your fare options and to provide system-wide access. DCTA's Local Fare Promotion is set to expire on January 13, 2019 and be replaced by the new fare structure on January 14, 2019.

OPEN HOUSE TOPIC:
New Fare Structure and Fare Programs Effective January 14, 2019



LEWISVILLE
Saturday, November 3, 2018 | 9:00 a.m. – noon*
Lewisville Community Resource Expo | Next Steps Center
1305 TX-121 BUS | Lewisville, TX 75067

HIGHLAND VILLAGE
Saturday, November 3, 2018 | 10:00 a.m. – 2:00 p.m.*
City of Highland Village Fall Festival | Unity Park
2200 Briarhill Blvd | Highland Village, TX 75077

DENTON
Thursday, November 8, 2018 | 3:00 p.m. – 6:00 p.m.
Downtown Denton Transit Center | Lobby
604 E. Hickory Street, Denton, TX 76205

DENTON
Saturday, November 10, 2018 | 10:00 a.m. – 2:00 p.m.
Denton Welcome Center on the Square
111 W. Hickory St | Denton, TX 76201

ONLINE
Review the presentation and submit feedback online at dcta.net/about-dcta/public-engagement between Monday, October 29, and Friday, November 16.

*Come to this free event and locate the DCTA table for more information.

Everyone is welcome to attend the open house meetings. Those who need materials in large-print or translated in a different language, or persons with hearing or sight interpretive service needs are asked to contact DCTA at least five (5) days in advance of the specific meeting at 940.243.0077 or via email at dctainfo@dcta.net so that DCTA can accommodate requests.

RideDCTA.net • 940.243.0077 HopOnBoardBlog.com • #RideDCTA

Denton County Transportation Authority's June 2020 Public Meeting Goes Digital

June 01, 2020



The Denton County Transportation Authority (DCTA) invites the public to view its online June public meeting video presentation to provide feedback on upcoming proposed agency projects. In lieu of in-person public meetings, DCTA will host its June public meeting presentation online due to the coronavirus (COVID-19) health emergency.

The agency regularly holds public meetings to inform and engage with the community regarding DCTA projects, programs and services. DCTA encourages people to provide feedback that will help the agency deliver mobility options that benefit the many communities DCTA serves.

The online video presentation will be available online from Monday, June 15, until Friday, June 26, and will include all the information on the proposed DCTA service changes and projects usually presented during an in-person public meeting.

Appendix G – Abiapimi Rianttuanpiaknak Thlennak le Aadangmi Hnorsuannak Lamhruainak

DCTA nih azik(peak) lawng 50 nak tlawm deuh a tawlrel ii hi phunghram pawl sernak silole abiapimi rianttuanpiaknak thlennak kherhhlainak tuahnak a herhmi asi lo, FTA Advisory Circular 4702.1B Ch IV, Section 4 ning in. Asinain, DCTA nih a mah ii biakhiahnak he aa tlak in hi kherhhlainak pawl tuah ding ah thim asiahcun hman ding caah hi thawngpang cu pek asi.

Aadangmi Hnorsuannak
DCTA nih citman thlennak, abiapimi rianttuanpiaknak thlennak, silole a dang phunghram pakhat nih aadangmi hnorsuannak a ngeih tiah a ser ahcun mitlawm u milurelnak nih thilrit fonhmi ii zatuak (5) panga nak in a tam deuh an tong lai silole tthathnemnak fonhmi ii zatuak (5) panga nak in a tlawm deuh an ngah lai, mitlawm u asilo mi hna he tahchunh tik ah. Aadangmi hnorsuannak veng ding, tlawmter ding, silole dansakterding caah, DCTA nih tthatlonak hnorsuannak can ter ding ruahchanmi thlennak pawl caah a dang thimnak le/silole siamremhnak pawl a tthancho ter lai ii a kherhhlai lai.
DCTA nih tthatlonak hnorsuannak kong tuah ding ruahchanmi thlennak pawl caah a dang thimnak silole siamremhnak pawl a tuahpiak lai, asi khawh caan telh lo in:

- Thlennak caah phungning in tlukruannak a biapi a um ahcun, cun
- Miphun, muici silole ratnak ram cung ah ngatchan in aa tlukruang lo deuhmi hnorsuannak neia aakhatmi phungning in tinhmi thimnak vialte tuahpiak tu a dang thimnak a um lo ahcun.

Aatlukruang lomi Thilrit
DCTA nih citman thlennak, abiapimi rianttuanpiaknak thlennak, silole a dang phunghram pakhat nih aatlukruang lomi thilrit a ngeih tiah a ser ahcun tangka lut a tlawmmi milurelnak nih thilrit fonhmi ii zatuak (5) panga nak in a tam deuh an tong lai silole tthathnemnak fonhmi ii zatuak (5) panga nak in a tlawm deuh an ngah lai, tangka lut a tlawmmi asilo mi hna he tahchunh tik ah, aatlukruang lomi hnorsuannak pawl dansak asi ahcun telh lo in.

Abiapimi Rianttuanpiaknak Thlennak Phunghram
DCTA nih abiapimi rianttuanpiaknak thlennak a tuah tik paoh ah rianttuanpiaknak tlukruannak kherhhlainak tuah khawh asi. Abiapimi rianttuanpiaknak thlennak cu a tang lei thil pakhat silole tam deuh ii a cangmi thlennak asi:

- Khiahmi bus lam sernak silole hlawtnak.
- Lam pakhat cio ah a nganmi vawleilei umtuning hmun ii zatuak 25 silole a tam deuhmi aa theimi thlennak.
- Nifatin pekmi tangka ngahmi suimilam zat ii thlennak tuahtu siamremhnak cu a hlaan pekmi nifatin suimilam pawl ii zatuak 25 silole a tam deuhmi karhnak silole tlawmnak he aa khat.

Hi cahren chuahnak nithla tiang ah a biapi tiah chimhnak cu, FTA nih GoZone bantuk microtransit silole duhzat(on-demand) rianttuanpiaknak pawl caah Abiapimi Rianttuanpiaknak Thlennak fiannak caah sullam pawl a ser rih lo ii hi rianttuanpiaknak pawl caah aadangmi hnorsuannak khiahmi pawl zong a fian rih lo. Asinain, DCTA nih aa khatmi khiahmi pawl hmang in GoZone le a dang duhzat rianttuanpiaknak pawl ah hi sullam pawl hman zong khawh asi.

Citman Thlennak Phunghram
FTA Circular 4702.1B ah aa khat lomi tiah langhtermi thlennak pawl telh lo in, DCTA nih citman thlennak a tuah tik paoh ah, karhnak silole tlawmnak a zat zeitluk paoh ah citman tlukruannak kherhhlainak tuah khawh asi. Citman thlennak cu citman karhnak silole tlawmnak tiah fian asi:

- System vialte ah,
- Acheu phorthirnak lei mode pawl ah, silole
- Citman peknak phun silole citman thawngzamhnak in.

Appendix H – Title VI Kherhhlainak pawl

Achungum Ca

- Old Town Station Samhnak
- GoZone

Old Town Station Samhnak – Ngeihmi Kherhhlainak

Title VI Equity Analysis:
Old Town Station Expansion

Background and Purpose

Denton County is the 25th fastest-growing county in United States with over 850,000 residents, according to the U.S. Census Bureau. On November 5, 2002, Denton County approved the creation of the Denton County Transportation Authority (DCTA) to advance public transportation alternatives. DCTA was funded in 2003 by a dedicated half-cent sales tax from the cities of Denton, Lewisville and Highland Village and fulfilled its initial service plan in June of 2011 with the launch of its A-train commuter rail service. In December 2011, DCTA updated its service plan to include system-wide improvements to build on the initial investments and meet the public transit needs caused by the area's dynamic growth. Today DCTA serves nearly three million passengers annually and provides service within Denton and Collin county as well as service into Tarrant and Dallas counties with transit connections to Trinity Metro and Dallas Area Rapid Transit.

DCTA is committed to improving mobility, air quality, economic development and livability in the areas we serve. For the past 16 years, DCTA has accelerated innovative transportation solutions which have been critical to reducing traffic congestion and enhancing air quality, while contributing to orderly growth and development and improving the quality of life for Denton County residents.

DCTA plans to expand its current A-train commuter rail station in Old Town Lewisville through purchase of the John Burns Construction Company property (± 5 acres) located at 655 East Main Street and adjacent to the existing station. Upon buildout, the Old Town Station will encompass an Intermodal Transportation Center (ITC) and future DCTA administrative offices in downtown Lewisville. The expansion's initial phase will reconfigure existing parking and bus lanes to allow for construction of bus transfer facilities to include a roundabout for bus parking/transfers, first/last mile solutions and pedestrian connections, covered bus bays, passenger information booth, sidewalks, curbs, and driveways. At full buildout, the ITC will include a building for passenger amenities and waiting area, community meeting space and will serve as a regional hub connecting DCTA rail and bus routes with first/last mile solutions through direct access to TNC, taxi, rail, trail, and bicycle/pedestrian connections.

DCTA is committed to ensuring that no person is excluded from participation in, or denied benefits of, its transit services based on race, color, or national origin, as protected by Title VI of the Civil Rights Act of 1964. The requirements specified FTA C. 4702.1B for complying with 49 CFR Section 21.9(b)(3) state that, *"In determining the site or location of facilities, a recipient or applicant may not make selections with the purpose or effect of excluding persons from, denying them the benefits of, or subjecting them to discrimination under any program to which this regulation applies, on the grounds of race, color, or national origin; or with the purpose or effect of defeating or substantially impairing the accomplishment of the objectives of the Act or this part."*

On October 2019, FTA found that DCTA's proposed station expansion qualifies as a *Categorical Exclusion* ("C List", Type 9) in accordance with 23 CFR 771.117(c).

Title VI Tlukruannak Kherhhlainak:
Old Town Station Samhnak

Hnulei Konglam le Tinhmi

U.S. Census Bureau ning in, Denton Pengkomh cu United States chung ah khuami 850,000 he a pa 25nak karh a reng bikmi pengkomh asi. November 5, 2002 ah Denton Pengkomh nih mipi phorhthirnak thirnak a tthabik asi khawh nak hnga Denton Pengkomh Phorhthirnak Nawlngeihnak (DCTA) sernak cu a cohlaan. DCTA nih Denton, Lewisville le Highland Village Khua pawl in cheuhbauhnak zuarmi ngunkhuai in 2003 kum chung ah bawmhnak an pek ii A-tlanglawng lam rianttuanpiaknak thoknak in 2011 kum June thla ah a voikhatnak bik rianttuanpiaknak cu a rak tuah. December 2011 ah, a voikhatnak hramthlaknak(investments) le hmunhma karhnak nih a chuahpimi mipi kalumnak herhmi tlinternak sernak ah DCTA nih a rianttuanpiaknak timhtuahnak cu system ning in tthanchonak telh in tharchuahnak a rak tuah. Nihin ah cun DCTA nih kumfatin aa cittu nuai(million) pathum dengmang rian a ttuanpiak hna ii Denton le Collin pengkomh cun Tarrant le Dallas pengkomh hna ah Trinity Metro le Dallas Area Rapid Transit in rianttuanpiaknak a pek hna.

Kan rianttuannak hmun ah tthialkaamnak, thli quality, sipuazi tthanchonak le umnak tthatnak tthancho ter ding ah DCTA nih bia aa kam. Aluancia kum 16 ah DCTA nih Denton Pengkomh a ummi hna caah aa rem ten karhnak le tthanchonak le khuami hna nun cawisannak tuah lio ah, motor lam pihnak zawrter ding ah le thli quality sanhnak ding ah a biapi ii a tharmi phorhthirnak a phi pawl cu a khulrang te'n a tuah.

655 East Main Street le station he aa peh ah a ummi on Burns Construchtion Company ngeihmi (± 5 acres) cawknak in Old Town Lewisville ah a ummi a tu lio A-tlanglawng lam cu DCTA nih kauhnak caah a timhtuah. Saknak cung ah, Old Town Station nih ntermodal Transportation Center (ITC) le Lewisville khuachung um hmailei DCTA administrative zung pawl cu a kulh lai. Bus dirnak/thlennak, a pakhatnak/ donghnak meng phishinank le minung umkalnak pehtlaihnak, bus gate pawl huhnak, aa cittu thawngpang(information) piahnak, minung lam kalnak, rikhiahnak, le lamhlat mawnghnak pawl telh ding ah bus thlennak hmun pawl ii innsaknak caah bus lam pawl onhnak le a um cia mi bus dirnak cu a hlaan te'n a rak ummi dot nih a remh tthan lai. Sak dih tik ah, ITC nih aa cittu tlamtlinnak le hngahnak hmun caah inn, mipi tonnak hmun aa tel lai cun TNC, taxi, tlanglawng lam, le sat-bing le minung umkal pehtlaihnak in a voikhatnak/donghnak meng phishinnak he DCTA tlanglawng le bus lam pawl cu ramchung a biapimi hmun pakhat in rian a ttuan lai.

Title VI Mipi Nawlngeihnak Phung 1964 nih a huhpehnh bantuk in, miphun, muici silole ratnak ram cung ah ngatchan in a rianttuanpiaknak tthathnemnak in zeibantuk minung hmanh hnon lo ding le chuah lo ding in DCTA nih bia aa kam. Aherhmi halnak FTA C. 4702 1B a herhmi zulhnak caah 49 CFR Section 21.9(b)(3) nih a langhter mi cu, *"Rianttuanak hmun(site) silole inn ii a hmunhma biakhiahnak tuah tik ah, cohlaangtu silole a soktu nih minung pawl an tthathnemnak hnon ding hnorsuannak silole tinhnak an thim lai lo, silole miphun, muici, silole ratnak ram ngatchan in zulhphung peknak progam tang ah thleidannak an tuah lai lo; silole Act zulhphung silole hi a khaan ii a ummi dihding ah tinhnak silole sunghnak hnorsuan nak an tuah lai lo".*

October 2019 ah, FTA nih DCTA ii biakhiahmi station *Samhnak Phun(Categorial)* ah tlinnak a ngeih a langhter.
23 CFR 771.117(c) he aa tlak in (“C List”, Type 9)

Hi ka zawn ah Title VI tlukruannak kherhhlainak cu DCTA nih a tawlrelmi station samhnak caah hmunhma cu miphun, muici, silole ratnak ram he pehtlai lo in a tuahnak langhternak caah tinhmi asi.

Rianttuannak hmun(Site) Thimnak Rianttuannak

Ruahdamh acre-panga cu (Langhternak 1) Old Town station in dum le citnak hmun ii tlanglei hmunhma he aa peh in a um mi a hmetngan le umnak hmun ruang ah thim asi. Title 46 CFR Part 21, Appendix C, Dal 3(iv) nih a langhter mi cu "Rianttuanak hmun timhmi le minung pawl an umnak in le an business pawl in tthial ternak cu miphun, muici, silole ratnak ram cung ah biakhiah asi lai lo". John Burns Construction Company caah Rianttuannak hmun cu innsaknak hmun ah a tu lio hman asi cun a ngeitu an i khat. Title VI huhphenhmi khaan nih thilri silole innnsaknak cu a ngeih mi asi lo. Tungrin 1 cahren(documents) pumpak nih DCTA, a mah ii aiawhmi (Stateside) le thil a ngeitu hnorsuannak kar lak cawlcanghnak a phak.

Tungtin 1. Hnorsuanmi Inn/Business Ngeitu sin Phaknak

Nithla	Cawlcanghnak
March 22, 2017	Mr. O'Malley le aiawhtupawl, DCTA le Stateside he cawknak lei le a man khiahnak lei ceihttinak Pumpak Tonbiaruahnak
February 11, 2019	Cawknak lei he pehtlai in ceihtti ding ah Mr. O'Malley caah aiawhtu a thar Pumpak Tonbiaruahnak
March 13, 2019	Pumpak Tonbiaruahnak, DCTA le Mr. O'Malley ii aiawhtu nih vawlei thlennak thawnnak peknak kong an ceih
May 28, 2019	Pumpak Tonbiaruahnak, Pumpak Tonbiaruahnak, DCTA, Mr. O'Malley ii aiawhtu le Stateside nih vawlei thlennak thawnnak peknak kong an ceih

Langhternak 1

DCTA Intermodal Center/Administrative Zung Complex



Subject Ngeihmi(Subject Property)

0 0.05 0.1 Meng

DCTA

N

P:\TIM_GIS\MXD\OldTownEquityAnalysisV2.mxd

Nithla - 2/4/2020

Tthathnemnak pawl le Thilrit pawl Kherhhlainak

Amah ii *a Phundannak Kherhlainak Rianttuanak ca* remh asi lio ah, DCTA nih a mah ii ITC le subject lei pehtlai in tawlrenak(administrative) zung pawl hmunhma peknak ii a tthatnak le thilrit pawl zohtthannak. Site pawnghrawng a tu lio tthanchonak a chene cu minung um lonak, a zaangmi seh lei hmannak pawl an si ii, Lewisville's Old Town Mixed-Use District he aa neih bik asi ii thlennak-bawmhnak(transit-supportive) pungsan in tthancho ding tuah mi ah inn pawl le business pawl cuaithlainak aa tel. Tungrin 2 nih site he aa pehtlai mi tthathnemnak pawl le thilrit pawl cu an funtom.

Tungrin 2: Tthathnemnak pawl le Thilrit pawl

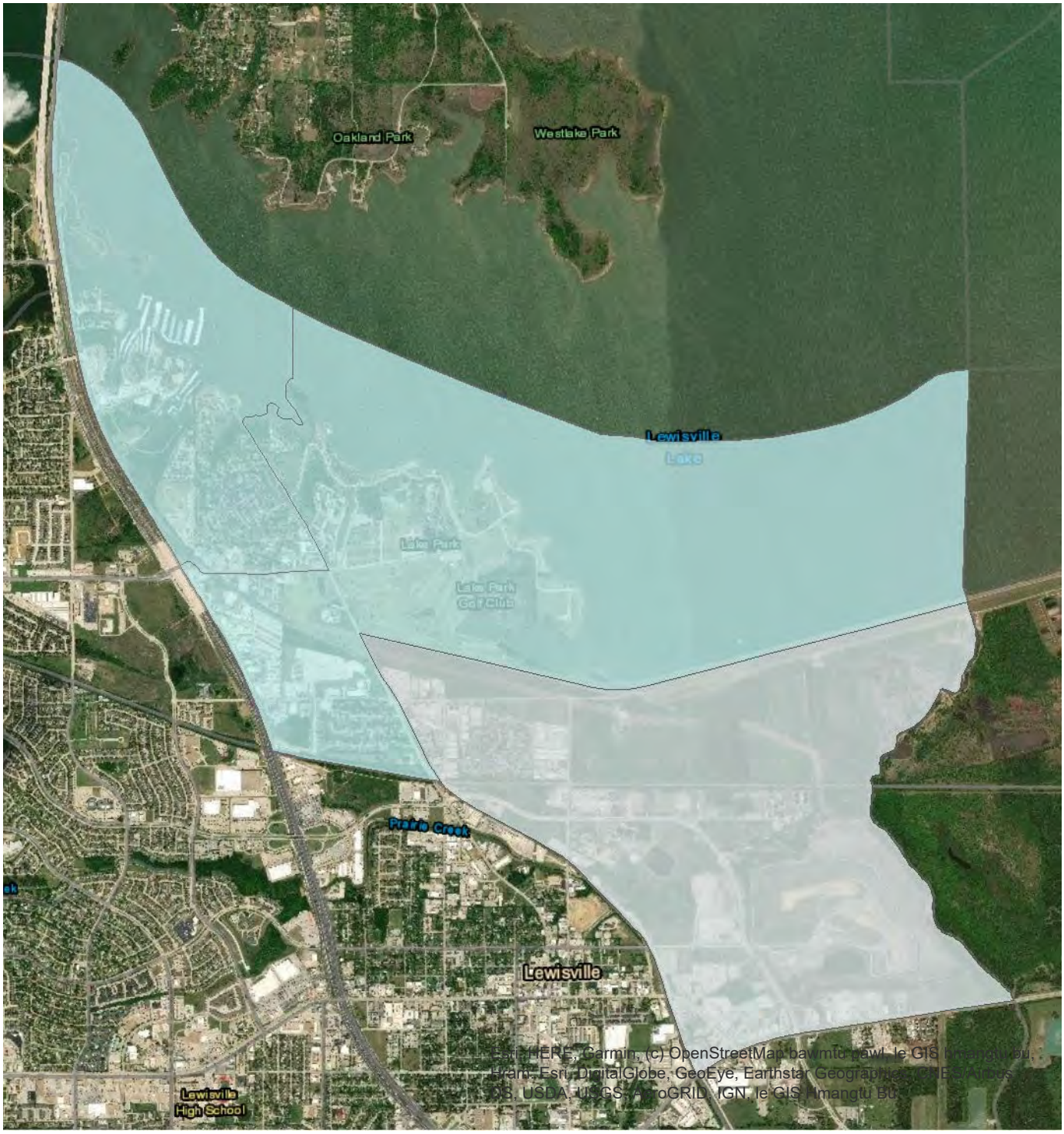
Tthathnemnak pawl/Tthatnak Hmanthlak pawl(Benefits/Positive Images)	**Thilrit pawl/Tthatlonak Hnorsuannak pawl(Burdens/Adverse Impacts)**
• Old Town A-tlanglawng station he peh-in(adjacency) • Tthanchoter liomi thil • Lewisville Khua ii Abiapimi Lam Bawmhnak tthanchoter tthannak vision	• Site ah business tuah lio mi

Ngeihmi Kherhhlainak le Akarhmi Hnorsuannak

DCTA nih 2017 American Community Survey (ACS) site he aa pehtlaimi kum 5 a raumi Khamnak Phu Tuaktaannak(Block Group Estimate) pawl hmang in thimnak ah miphun, muici silole ratnak ram thleidannak a um lo ding fehter ding ah DCTA nih cahrennak(documented) a tuah. Langhternak 2 ah langhter bantukin site cu Census Tract 21502, Block Group 3 luhnak ah a um. Tungrin 3 nih thimmi site ah a um mii Denton County and the Census Tract le Khamnak Phu(Block Group) hna he aa pehtlai milurelnak hmelchunhnak a langhter.

Langhternak 2

DCTA Intermodal Center/Administrative Zung Complex



Census Tract: 21502

Khammi Phu(Block Group): 3

Subject Ngeihmi(Subject Property)

0 0.5 Meng 1

N

P:\TIM_GIS\MXD\OldTownEquityAnalysisV2Fig2.mxd

Nithla - 2/4/2020

Tungrin 3(Table 3): Milurelnak Hmelchunhnak

	Khammi Phu 3 Tract 21502	Tract 21502	Denton Pengkomh, TX
Milurelnak Fonhzat(Total Population)	1,242	4,649	859,064
Mirang	1,129	3,560	655,466
Mirang asilomi	113	1,089	203,598
Mirang asilomi Zatuak	9%	23%	24%
Sifahnak Tang Zatuak(Percent Below Poverty)	35.7%	6.1%	7.3%
Median Chungkhar Tangkalut Cazin	$32,221	$86,532	$83,376
Mirangholh Thiamnak Rikhiahmi Zatuak	26.0%	20.3%	23.1%

Hram(Source): US Census Geodatabase: 'ACS_2017_5YR_BG_48_TEXAS.gdb'

Site pawngkam ummi milurelnak hmelchunhnak pawl zohtthannak cu site ah a um mi hna ii chungkhar cazin khammi phu ah a ngan deuhmi chungkhar cazin silole Denton pengkomh he tahchunh tik ah mirang asi lomi minung an tawm deuh tuk a langh ter. Khammi phu level ah, sifak chungkhar hna lutmi tangka hna ii a zat cu tampiin a sang deuh ii cu cu khammi phu(block group) ii tlangnitlak lei(northwest) um hmun pawl ruang ah asi kho tiah ruah asi. Site caah remhmi *Phundannak Kherhlainak Rianttuanak caa* bawmtu NEPA zohtthannak ah kha tangka lut a tlawmmi pawngkam caah fak piin a hnorsuannak hmuh asi lo.

Adonghnak (Conclusion)

Hi hmun ah aa telmi cahren(documentation) pawl zohtthan tik ah, subject parcel ngahnak in a cang dingmi dannak hnorsuannak pawl a um lai lo tiah fiang tein a lang.

GoZone – Title VI – Ngeihmi Kherhhlainak

KITTELSON & ASSOCIATES

DCTA GOZONE TITLE VI IE NGEIHMI KHIRHLAINAK

April 15, 2022



DCTA GOZONE TITLE VI IE NGEIHMI KHIRHLAINAK

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Project Number 24618.004

July 9, 2021

Lawnter Hrammi Catlap

Achungum Ca pawl(Contents)

THEIHTERNAK 6

1. HNATLAAKMI THLENNAK II A HUAPIN ZOHNAK 6

1.1 AHRAM LEI RIANTTUANPIAKNAK 7

1.2 RIANTTUANPIAKNAK TUAHNAK DOT 10

2. PEER AHUAP IN ZOHNAK 12

3. LAM(METHODOLOGY) 12

3.1 DCTA TITLE VI PHUNGHRAM 13

AADANGMI HNORSUANNAK(DISPARATE IMPACT) 13

CITMAN THLENNAK PHUNGHRAM 13

AATLUKRUANG LOMI THILRIT 13

AUMMI KHIAHNAK PAWL 13

3.2 SULLAM HRILHFIAHNAK PAWL LE KHERHHLAINAK 14

4. APHICHUAK PAWL 17

5. RUAHNAKPEKNAK PAWL 22

THEIHTERNAK

DCTA ii a rianttuanpiaknak hmun chung le DCTA ii a tu lio Title VI phunghram lamhmuhsaknak ning in, hi cahren nih aa tinhmi cu Denton Pengkomh Phorhthirnak lei Nawlngeitu (DCTA) in tangka lut a tlawmmi, mitlawm u le mirang ca thiamnak ah riakhiahnak a ngeimi (LEP) milurelnak pawl caah Khiahmi lam in GoZone ah a herhzat thlennak lei(transition) rianttuanpiaknak pawl feh ter ding ah a si khomi hnorsuannak pawl cu kherhhlai ding ah asi. Federal Transit Administration (FTA) ii Title VI lam hmuhsaknak pawl cu miphun/mitlawm u le/silole tangka lut a tlawmmi mipi (hi kherhhlainak ah federal sifahnak level cu 125% tang asi) pawl aa tlukruang lo in thilrit a can ter tu phorhthirnak lei thlennak cu kham asi. Chapmi ah, hi nih hin Mirangholh Thiamnak Riakhiahmi (LEP) minung pawl a hnorsuannak hna a kherhhlai.

DCTA website cung ah DCTA ii aa tlukruang lomi thilrit phunglam pawl le a faakmi hnorsuannak a ning in ttialnak cu zoh khawh asi.

Hi lam(methodology) hi Title VI kherhhlainak caah Federal Transit Administration (FTA) a herhmi pawl he an i tlak. Asinain, a tu lio FTA lam hmuhsaknak (October 1, 2012 nithla aa telmi Circular 4702.1B ah hmuh asi bantukin) ii duhzat in rianttuanpiaknak cu zeitindah kherhhlai ding asi timi he pehtlai in a dikthlir in lam hmuhsaknak pek asi lo caah kherhhlaitu hna nih a mah ii rianttuan ning he pehtlai in a dang catlap pawl an bawmh.

Hi cahren cu a tanglei bantuk in ser asi:

- Dal 1 nak nih DCTA ii bus rianttuanpiaknak caah hnatlaakmi thlennak pawl a huap in a pek
- Dal 2 nak nih a herh ning in rianttuanpiaknak a tuah mi a dang thlennak(transit) agency pawl he ttuanttimi Title VI lam(methodology) cu a ttha bik cawnnak(practices) pawl fianding ah tawlrelmi a huap zohnak cu a funntom
- Dal 3 nak nih DCTA ii khiahmi lam in GoZone duhzat rianttuanpiaknak pekmi in Title VI kherhhlainak tuahnak caah hmanmi lam(methodology) pawl a langh ter
- Dal 4 nak nih a hram thok lei kherhhlainak phichuak pawl an funtom
- Dal 5 nak nih hi kherhhlainak le GoZone tuahnak peknak he pehtlai in ruahnak cheuhnak pawl a pek.

Hmanmi lam ning in, hnatlaakmi GoZone pehtlaihnak cu tangka lut tlawmmi hna le mitlawm u hna caah cohlaan khawhmi ri pakhat chung ah tthathnemnak can ternak, tangka lut tlawmmi hna kumfatin rianttuanpiaknak ii 12.0-13.2% karhnak a langhter, an mah pawl caah ngahkhawhmi khuallam pawl le rianttuanpiaknak ii 43.4-45.7% cu a cohlaangtu mitlawm u(minority) an karh. Rianttuanpiaknak ah chapmi thlennak tuah a hau ti lai maw, hi kherhhlainak cu tharchuah a hau kho.

Hi kherhhlainak leng ah DCTA nih Title VI runvennak pekmi hmangtu pawl le pawngkam pawl cu theihnak pekding ah le tonnak pek ding ah milurelnak cazin thawngpang(information) pawl hmang in a fekmi thawngpeknak le tonnak rian pawl a tuah. DCTA ii hnatlaakmi tinhnak pawl le ruahchanmi pawl tlinnak ding ah a biapimi rianttuanpiaknak cuaithlainak, data khomhnak, zohfelnak le samhnak(outreach) pawl lamhruai ding ah biakhiahnak tuahtu pawl ii an lungretheihnak kong pawl theihter ding ah mah samhnak le a phi pawl cu a dang tein langhter asi.

1. HNATLAAKMI THLENNAK II A HUAPIN ZOHNAK

Denton Pengkomh Phorhthirnak lei Nawlngeitu hna (DCTA) nih DCTA ii a tu lio khiahmi thlennak(transit) lam pawl tam deuh cu Denton Pengkomh um le a caan ah khiahmi hmun pawl kar lak ii khualtlawnnak pawl caah duhzat(on-demand) citnak rianttuanpiak in airol dingmi GoZone cu a kaunghtayphaw ding ah a timhtuah. Project nih DCTA ii rianttuanpiaknak hmun kauh ter deuh nak ding ah le duhzat fawi tein hman khawhmi hlaanmi lawng rianttuanpiaknak pek ding in aa zuam. A tak in tuah colhnak nih khiahciami lam tam deuh cu a herhmi rianttuanpiaknak in airolnak a tuah lai ii, hmai lei rianttuanpiaknak ah duhzat rianttuanpiaknak lam vialte hnonnak in khiahmi lam vialte cu a hlawt lai.

1.1 AHRAM LEI RIANTTUANPIAKNAK

DCTA rianttuanpiaknak pawl in rianttuan piakmi milurelnak cung ah GoZone hnatlaknak ii a si khomi hnorsuannak pawl fian ding ah hlathlaitu phu nih 2019 kum December ah halmi GoZone hnatlaknak tang ii rianttuanpiaknak pawl cu DCTA rianttuanpiaknak he a tahchunh. Hi a cannak a ruang cu punghman caan pawl ah a nganmi thlennak tiah ruah khawh asi mi COVID-19 Pandemic chung ah khiahmi lam rianttuanpiaknak tampi an hnon caah asi. GoZone hnatlaknak cu Covid hlaan rianttuannak pawl he tahchunhnak nih hi lam pawl hnon an sinak leng ah GoZone rianttuanpiaknak zong telh khawh asi. Cu leng ah, Highland Village Shuttle khiahmi lam cung rianttuanpiaknak cu hmai lei project ii a telmi a cheuchum in a herhmi rianttuanpiaknak in airolnak tuah asi ko naan, Highland Village Shuttle cu a chekhaan kherhhlainak chung ah chiah asi.

Hi kherhhlainak ah hin UNT he rianttuan ttinak pekmi le GoZone he hmun chung ah a taang te lai ding mi, University of North Texas (UNT) aa tel lo.

December 2019 rianttuanpiaknak hmun le hmelchunhnak pawl cu langhternak 1 ah langhter ansi cun a tanglei link ah hin hmuh khawh ansi: https://platform.remix.com/map/8e183926?latlng=33.11761,-97.08022,10.5&public=true

A chekhaan kherhhlainak ah aa telmi Azik(peak) helnak lam pawl cu Tungrin 1 le Langhternak 2 ah pek ansi.

Tungrin 1. December 2019 ah Helnak Lam Umnak(Existing Route Headways)(Hram: Remix)

Lam Min	Peak Headway
1	44
2	31
3	21
4	30
5	17
6	26
7	30
8	19
21 Lewisville Connect	29
22 Lewisville Connect	30
A-tlanglawng	29
Highland Village Pehtlaihnak Lawng	30

Langhternak 1. Aummi DCTA Rianttuanpiaknak(Existing DCTA Service) (December 2019)





Langhternak 2. Aummi DCTA Rianttuanpiaknak – Peak Headways (December 2019)



A-Tlanglawng
Lampawl
Tlanglawng Station pawl
Peak Thlennak(Transit) Headway (minutes)
7-20
21-94



A-Tlanglawng
Lampawl
Tlanglawng Station pawl
Peak Thlennak(Transit) Headway (minutes)
7-20
21-94

1.2 RIANTTUANPIAKNAK TUAHNAK DOT

Cahmai 147 June 24, 2021 caah chuahmi Board of Directors Punghman Tonbiaruahnak ah langhter asi bantuk in, GoZone rianttuanpiaknak cu a dot in tuah asi lai. Hi kherhhlainak nih September 2021 ah tuahding in caansuai ciami Dot I(Phase I) a huh. Dot II(Phase II) cu 2022 chung vialte tuahding caah caansuai asi. Phase I khiahmi lam rianttuanpiaknak, GoZones telh lo, cu a tang lei link ah hmuh khawh asi: https://platform.remix.com/map/14617d69?latlng=33.11761,-97.08022,10.5&public=true

Dot I(Phase I) khiahmi lam rianttuanpiaknak le GoZone rianttuanpiaknak cu Langhternak 3.ah hmuhsak asi.

Denton le Lewisville/Highland Village GoZones rianttuanpiaknak peknak in, September 2021 chung ah Dot I(Phase I) nih a tang lei rianttuanpiaknak suimilam pawl cung ah aa ruahchanmi thoknak a tuah lai.

- Nikhatni - Nili ni - Zing suimilam 5 – zaanlei 10
- Ningani - Zing suimilam 5 – zaanlei 11
- Zerhteni - Zing suimilam 8 – zaaanlei 8

Dot I chapmi a tanglei rianttuanpiaknak samhnak peknak ah, tuah asi ahcun:

- Zaanlei suimilam 11 ah zerhteni rianttuanpiaknak suimillam
- Zerhteni le dinhni rianttuanpiaknak: Zing suimilam 8 – zaaanlei 6 (kumkhat ah dinhcaan ni 10 um tiah ruah asi)
- Denia tel ding ah Denton hmun kauhnak
- Business 121 North Zone Kauhnak (First Park 121 he) chung Rianttuanpiaknak
- Lewisville/Highland Village GoZone le Business 121 North Zone Kauhnak (First Park 121 he) kar lak Rianttuanpiaknak
- Denton le Lewisville/Highland Village hmun pawl kar lak Zerhpini pawl ah rianttuanpiaknak
- Lewisville/Highland Village GoZone le DART Frankford Station Nikhatni- Nihnihni zing suimilam 5 – zaanlei 10 le Ningani zing suimilam 5 – zaanlei 11 karlak rianttuanpiaknak.
- DART Trinity Mills Station in Denton Zone silole Lewisvillee/Highland Village Zone tiang rianttuanpiaknak hrampi donghnak hnu suimilam pathum chapmi caah, Nikhatni in Zerhteni "Inn Ttinnak Aamahkhaan (Guaranteed Ride Home)" rianttuanpiaknak. Hi rianttuanpiaknak suimilam pawl hi kan kherhhlainak chung ruahchanmi rianttuanpiaknak suimilam pawl thoknak ah an i tel lo.
- Zerhpini A-Tlanglawng Chiatthannak, zinglei suimilam 8 – zaanlei 6.

Dot I(Phase I) a chekhaan rianttuanpiaknak can ah ruahlo in hnonnak caah a tanglei bus lam thluan pawl hi suai ansi:

- Denton Lam pawl 1, 2, 4, le 6[1]
- Highland Villange Pehtlaihnak Lawng
- Lewisville Lam thluan 21 le 22

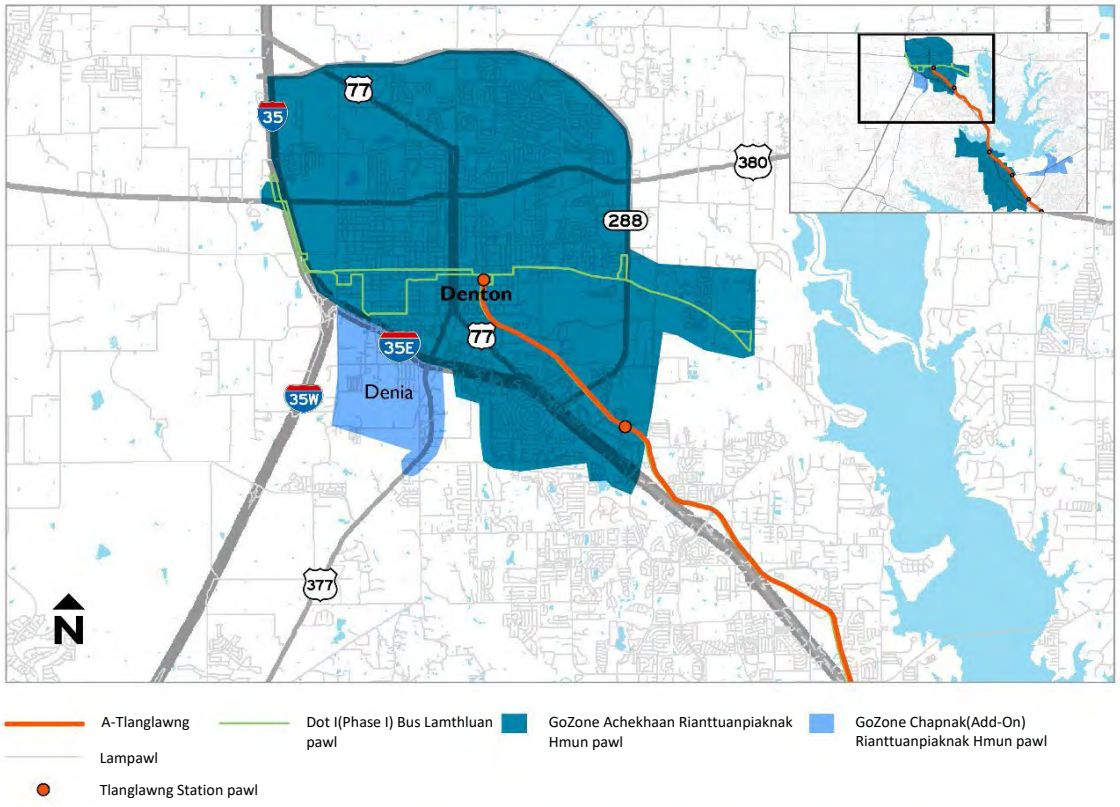
Chapchihmi ah, Denton lam thluan 3 le 7 cu hnonnak caah asi khomi ruahnak he, GoZone rianttuanpiaknak ii a voikhatnak thlaruk caah zofel ansi lai. Rianttuanpiaknak tuahnak a phak hlaan thlaruk a lonh hlaan ah Title VI kherhhlainak cu tuah ding asi ii, rianttuanpiaknak thlennak cu thla 12 nak tam deuh a rau kho tiah ruahchan asi ahcun Lam 3 le 7 peh hlaan ah a hlei kherhhlainak pakhat tuah ding asi.

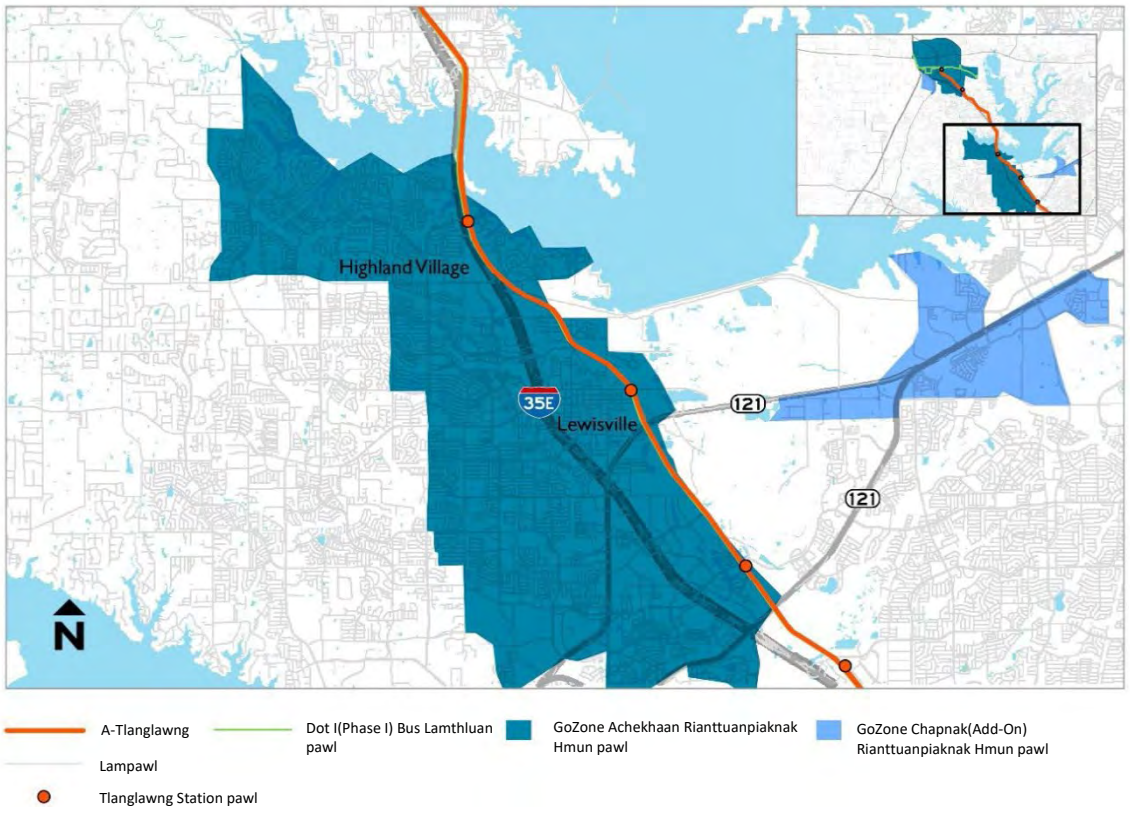
A tanglei duhzat tuahnak hmun(on-demand zones) pawl cu Dot I (Phase I) ii ruahlo in hnonnak caah suai ansi:

- Lewisville Lakeway Zone
- Highland Village Lyft Zone
- Denton Evening On-Demand Zone
- Lewisville to Flower Mound Lyft Zone

[1] A hlaan ah langhter asi bantuk in, lam thluan 5 le 8 cu Covid asi hlaan tein helnak an tuah kho rih lo; asinain, an nih cu a dang tein Title VI kherhhlainak tuahlo in hnon an si caah an mah pawl hi kherhhlainak caah a hlaan te'n hnatlaakmi lam thluan pehtlaihnak ii a cheukhat ansi tiah ruah asi.

Langhternak 3. Dot I(Phase I) DCTA GoZone Rianttuanpiaknak





2. PEER AHUAP IN ZOHNAK

2012 nithla aa tel mi FTA Circular C 4702.1B ah langhtermi FTA Circular C 4702.1B cu langhtermi Title VI kherhhlainak caah a tu lio lamhruainak cu khiahmi lam thluan in duhzat(on-demand) rianttuanpiaknak ah thlennak pawl cu, a hlei in hman ansi lo caah dothlattu hna nih a rauh hlaan ah, chapmi agency pawl ii aa khatmi zohtthannak an tuah, silole a umciami khiahmi lam thluan rianttuanpiaknak tlinnak ah silole a hlaan thlennak(transitions) rianttuanpiaknak a umlomi hmun pawl caah rianttuanpiaknak thar pakhat a herh. Tungrin 2 nih langhtermi agency pawl a funtom.

Tungrin 2. Peer Agency Ceihhmainak Funtomnak

Agency	Hmunhma	Rianttuanpiaknak Thlennak
Green Mountain Thlennak(Transit)	Montpelier, VT	Duhmi lehnak rianttuanpiaknak he ramchung khiahmi lam rianttuanpiaknak airolnak.
Maryland Phorhthirnak Zungtthen – Maryland Thlennak Nawlngeihnak	Baltimore, MD	Duhmi lehnak rianttuanpiaknak he khuapi khiahmi lam rianttuanpiaknak airolnak ruah asi. COVID-19 ruang ah hi pilot project hi dir ter asi.
King County Metro	Seattle, WA	A zaangmi tlanglawng station pawl in an pawngkam ummi sang pawl ah a pakhatnak/donghnak meng pehtlaihnak bawmh ding ah rianttuanpiaknak a chap chih. Khiahmi lam rianttuanpiaknak airolnak a rak tuah lo.

Mipi ngah khawhmi cahren pawl ii a huap in zohnak ah an rianttuanpiaknak pawl cu Title VI kherhhlainak tuah ding ah hi agency pawl sin in zeihmanh a herh lo nak kong an hmuhsak leng ah dohtlattu hna nih khiahciami lam rianttuanpiaknak cu DCTA in hnatlak cang bantuk in duhnak(demand)-lehnak ah thlenmi agency pakhat ii bianabia cu hmuh asi. Hi a rak um hmasa mi cuaithlainak cu cohlaan asi ii a dang agency hna cu duhzat(on-demand) rianttuanpiaknak ah zeitindah an neih timi tthat tein theihfian ding ah hlathlaitu phu cu a cung langhtermi agency pakhat he pehzul in rian an ttuan tti.

Aherhmi lehnak rianttuanpiaknak pilot caah hi agency pakhat nih Title VI kherhhlainak tuah ding ah a herh lo nak kong a feh ter ii Oakland um AC Transit lawng hi mah bantuk in kherhhlainak tuahding aa thim.[2] DCTA ah hi biahalnak tuahnak pawl ii a huap cu pek asi. Hlathlaitu nih Mipi Nawlngeihnak Covo Rianttuantu zong FTA Region 6 caah an phak ii Title VI kherhhlainak ii duhzat(on-demand) rianttuanpiaknak ai in FTA nih chuahmi ah lamhruaitu a um lo tiah an fehter.

DCTA ii a hmangtu(customer) le mipi tonnak neihnak he aa khat in, King County Metro nih a hmuhmi ah aa cit lengmang khotu phaknak ii duhnak lehnak caah lam a ttha bik cu zumhmi pawngkam hrambunh rianttuanbu in asi. Hi organizations nih agency pawl kha an tuanpiak mi hna pehtlaih khawhnak ding caah hmualngei mi rianttuan ningcang hngalh khawhnak ding caah an bawmh hna, dawntu ngeimi mino pawl le tamtlinlonak a ngeimi zong telchih. Zumhkhawhmi pawngkam rianttuan ttinak cu a hlaan rianttuanpiaknak timhnak ii a cheu asi silole rianttuanpiaknak hmun a kauhter, asinain hi kauhnak cu program ah a hnu bik aa cittu an tam biknak hmun asi.

Peer agency pawl nih cahren pawl cu an pek ii biahalnak tuahmi a huap cu DCTA ah pek asi.

3. LAM(METHODOLOGY)

Duhzat(on-demand) rianttuanpiaknak caah Title VI kherhhlainak caah a tu lio a ttha bik mi cinhnak a um lo tiah feh ter asi hnu in, phu nih FTA ii hmai lei lamhruainak lehnak caah hi lam(methodology) cu hmai lei thlen a hau kho tiah theihpi can ah phu nih a tang ii langhter mi lam(methodology) cu an tthancho ter. Hi lam(methodology) cu GoZone langhtermi he pehtlai in hlathlaitu phu cu pekmi ruahnak pawl cung ah aa ngatchan; rianttuanpiaknak hmun le GoZone tuahsernak pawl in data ngah khawh le cang kaa kha ruahnak pawl kha zohtthan ding a herh. Hi dal nih a ummi DCTA Title VI Phunghram, sullam pawl, le kherhhlainak thoknak pawl an ceih.

[2] *MDOT MTA he biahalnak(interview) tuahnak hmuhmi.*

3.1 DCTA TITLE VI PHUNGHRAM

DCTA Title VI Phunghram nih a nganmi rianttuanpiaknak thlennak pakhat in a tthami(qualifies) thil pawl, Title VI kherhhlainak pakhat ser ding ah zeibantuk khamnak pawl dah an hman, le a zawr kho mi strategy pawl silole dannak(exception) a ngei timi a feh ter[3].

DCTA ning in, Abiapimi rianttuanpiaknak thlennak cu a tang lei pakhat silole tam deuh ruang ah a cangmi thlennak asi:

i. Khiahmi bus lam sernak silole hlawtnak.
ii. Amah ii a lutmi tangka zatuak 25 leng a simi a nganmi vawleilei umtuning thlennak.
iii. Nifatin pekmi suimilam relnak ii thlennak asi ter kho tu remhnak pakhat cu bawmhnak pekmi a hlaan suimilam pawl ii zatuak 25 silole mahnak tam deuhmi karhnak silole zawrnak he aa khat.

Hnatlaakmi GoZone Pehtlaihnak cu khiahmi bus lam pawl duhnak(demand)-lehnak rianttuanpiaknak pawl in airolnak a tuah, cu ruang ah a biapimi rianttuanpiaknak thlennak ah a tling(qualifies) .

AADANGMI HNORSUANNAK(DISPARATE IMPACT)

Milurelnak ah mitlawm u nih zatuak (5) nak in a tam deuhmi a karhmi thilrit an ton ahcunm silole mitlawm asilo mi hna he tahchunh tik ah akarhmi tthathnemnak cu zatuak (5)nak tlawm an ngah ahcun, DCTA nih citman thlennak, a biapimi rianttuanpiaknak thlennak, silole a dang phunghram chung ah aadangmi hnorsuannak(disparate impact) a um tiah a ruah lai. Aadangmi hnorsuannak hrialnak, tlawmternak, silole tthumnak caah, DCTA nih a faakmi hnorsuannak a can ter khotu chimciami thlennak caah a dang thimnak le/silole remhnak cu a tthanchoter lai. DCTA nih a faakmi hnorsuannak pawl phi-shin ding ah chimciami thlennak pawl caah a dang thimnak silole remhnak a tuah lai:

i. Thlennak caah phungning in tlukruannak a um lo ah cun, cun
ii. Aakhatmi phungning in tinhmi pawl ttuanpiaktu a dang thimnak a um lo nain miphun, muici silole ratnak ram cung ah ngatchan in aa tlukruang lo mi hnorsuannak a tlawm deuh.

CITMAN THLENNAK PHUNGHRAM

FTA Circular 4702.1B ah aa khatlomi(exceptions) in langhtermi kha thlennak pawl telh lo Nawlngeitu nih lawng citman a kai a ttum zeitluk in siseh lawng citman thlennak cu a tak ah a tuah tik paoh ah citman lei ngeihmi(equity) kherhhlainak a tuah khawh. Lawng citman thlennak cu lawngcit man ii a kai silole a ttum ah fianter asi.

i. System vialte ah,
ii. Acheu phorthirnak lei mode pawl, silole
iii. Lawng citman peknak phun in silole citman thawngzamhnak in.

AATLUKRUANG LOMI THILRIT

Tangka lut a tlawmmi zatuak (5) nak in a tam deuhmi a karhmi thilrit an ton ahcun silole tangka lut a tlawmmi asilo mi hna he tahchunh tik ah akarhmi tthathnemnak cu zatuak (5)nak tlawm an ngah ahcun, citman thlennak, a biapimi rianttuanpiaknak thlennak, silole a dang phunghram chung ah aa tlukruang lomi thilrit aum tiah DCTA nih a ruah lai. Federal sifahnak level ii 125% ah silole a niam deuh ah a um ahcun tangka lut a tlawmmi milurelnak ah chiah ansi lai.

AUMMI KHIAHNAK PAWL

DCTA nih mi tlawm u cung ah aa dangmi hnorsuannak le tangka lut tlawmmi hna sin ah aa zatlomi thilrit cung ah 5% rikhiahnak a tuah. A tak ah, hi nih a chim duhmi cu mitlawm u le tangka lut a tlawmmi

[3] *https://www.dcta.net/sites/default/files/documents/Title%20VI/Title%20VI%20Program%202019_0.pdf*

milurelnak caah rianttuanpiaknak tlawmternak cu an mah he aa pehtlaimi milurelnak ii share pawl nak in 5% nak in a tam deuh hrim lai lo, cu leng ah mitlawm u le tangka lut tlawmmi milurelnak caah rianttuanpiaknak sanhnak zat cu a tlambik asi ding asi. Milurelnak ii share pawl nak in 5% a tlawm deuh. Denton Pengkomh ah, milurelnak ii 41% cu mirang le/silole Hispanic/Latino pawl telh lo a dang cu miphun/miphun ttengnge an si ii milurelnak ii 8% cu federal sifahnak level ii 125% silole a tang ah a um.[4] Cu ruang ah rianttuanpiaknak kherhhlainak cu rianttuanpiaknak zawrternak ii 46% nak in tam deuh lo nak(Chimduhmi cu, 41% nak in zatuak 5 a tam deuh lai) nih mitlawm khuami hna cung ah hnorsuannak a um ding asi ii a tlawmbik rianttuanpiaknak ii 36% a kai (chimduhmi cu,41% nak in za tuak 5 a tlawm deuh lai) nak cu mitlawm khuami hna nih an ngah ding asi. Rianttuanpiaknak zawr termi ii 13% nak in kai ter lo ding (chimduhmi cu, 8% nak in zatuak 5 a tam deuh lai) cu tangka lut tlawmmi hna caah hnorsuannak a um ii a tlawm bik 3% kai ternak (chimduhmi cu 8%nak in zatuak 5a tlawm deuh lai) nih tangka lut tlawmmi pawl nih an ngah ding asi.

DCTA nih Mirang holh Thiamnak Rikhiahnak a ngeimi milurelnak caah an khiahmi a um lo; cu ruang ah kha pawngkam hna caah hnorsuannak pawl cu a zat in cuaithlai asi lai nain hnorsuannak/thilrit sinnak caah khiahmi ri a um lai lo. Mirang holh "ttha tein" a holh lo mi pawl cu Denton Pengkomh milurelnak ah 8% an i tel.

3.2 SULLAM HRILHFIAHNAK PAWL LE KHERHHLAINAK

Mitlawm u le tangka lut tlawm mi pawngkam hna caah rianttuanpiaknak karhnak le zawrternak pawl cu cuaithlai ding ah le hi cuaithlainak pawl chung "Person-Trips" lam(methodology) cu hman asi lai. Person-Trips pawl cu 2010 Census Block Grop richung ah an tuak ii ACS 2019 5-Year Counts cu Census Block Group tan in a kalmi bus khualtlawnnak fonh zat cu hi khuatlawnnak pawl ah a lut khomi zat karhnak in ruahdamh asi. Khiahmi lam rianttuanpiaknak pawl caah, bus line ah a lut khomi minung zat cu line cung um mi bus drinak in ¼ meng chung ah Block Group ii minung chap pan karhnak in biachahnak tuah asi. Bus pawl cu nikhat ah voi 10, kumkhat chung nifatin (ni 365) a um ii cu bus drinak pawl in meng ¼ chung minung 10 an um ahcun, hi nih hin kum fa tin aa cittu 36,500 he aa tluk (10 x 365 x 10).

Buaktlaak in minute 11 in 14 tiang hngahnak caan ruahdamh asi ii duhnak(demand) a karh caah GoZone ah chapmi lawng pawl cu chapchih ding ah hnatlak asi ii hi minute 11 in 14 tiang hngahnak caan cu i chiah asi. Duhnak(demand)-lehnak rianttuanpiaknak caah, rianttuanpiaknak hmun chung khua asa mi vialte caah buaktlaak 12.5 minute 11 in 14 tiang hngah caan cu buaktlaak in aa zatmi khiahmi lam ah thlennak in khualtlawnnak zat cu tuak a si. Rianttuanpiaknak a lut khomi zat cu Census Block Group nih milurelnak a chah pan cu duhnak(demand)-lehnak rianttuanpiaknak hmun chung ii fonhmi a hmetngan in karhnak in biakhiah asi – A dang in kan chim ah cun, hi kherhhlainak ah a um mi vialte nih GoZone khualtlawnnak pawl cu aa tlukruang tein luhnak nawl an ngeih tiah ruah asi, cun rianttuanpiaknak hmun pawl le khualtlawnnak pawl rianttuanpiaknak geography chung vialte aa tluk ruang tein tthan cehu aso. Aa pehtlaimi minung pakhat cio le aa pehtlaimi rianttuanpiaknak pakhat cio caah, pumpak pakhat cio le rianttuanpiaknak hmun chung Block Group vialte cu tuak si, cu hnu ah fonh asi. Langhternak 4 ah aihre muici in langhtermi hmun pawl cu ¼ meng chung ii khiahmi lam bus dirnak pawl ansi ii a hring muici GoZone pawl cu hman duhnak(demand) lehtthannak rianttuanpiaknak hmang ding nawl onhmi pawl ansi.

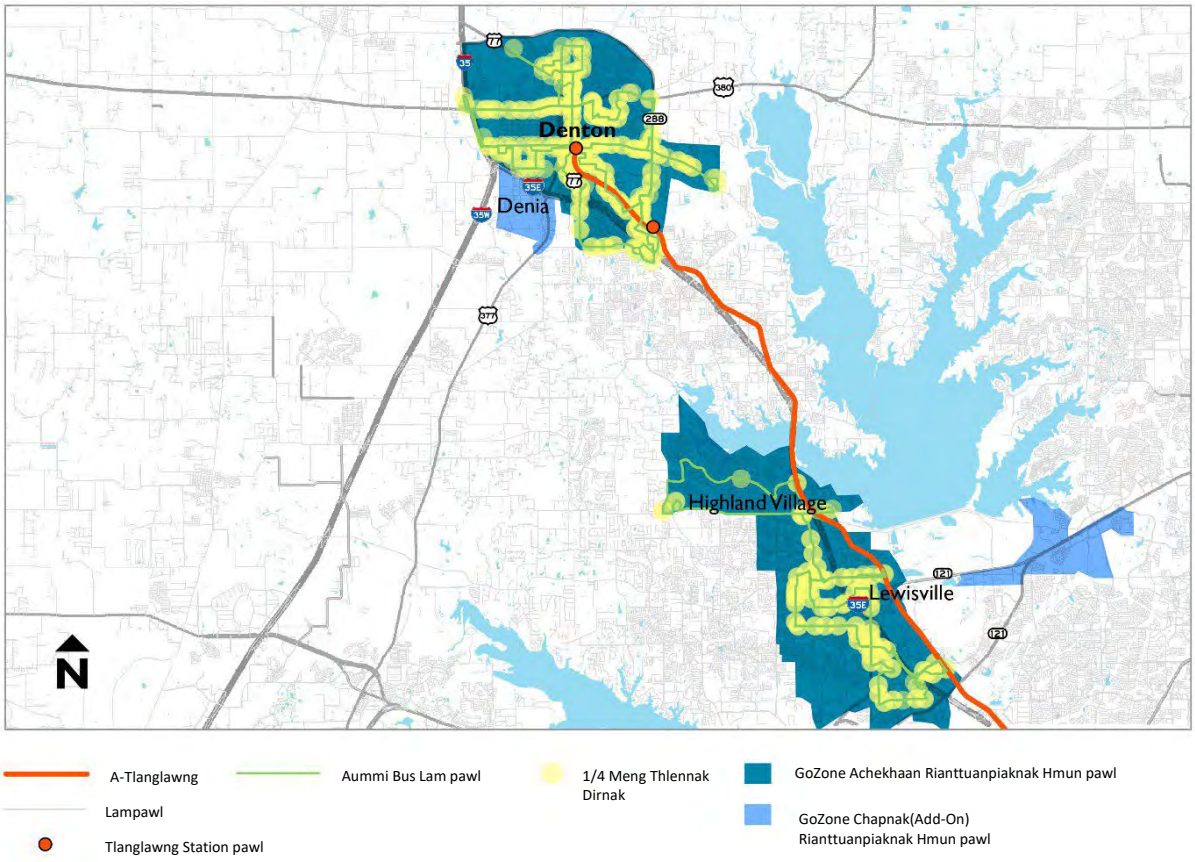
Kum khat voikhat thlennak(transit) khualtlawnnak pawl nambar in hi man pawl cu karh ansi. Khiahmi lam rianttuanpiaknak pawl caah, kumfatin lawng khualtlawnnak nambar cu lam caansermi(schedules) pawl nih bia an khiah. Duhmi(demand)-lehnak rianttuanpiaknak pawl caah, kumkhat chung lawng khualtlawnnak zat cu Via Simulation Results for Year One hmannak in lawng suimilam pakhat ah buaktlaak aacittu zat, vans nambar, le rianttuanpiaknak suimilam pawl cu biakhiah asi.[5]

Hi tuaknak langhternak(graphical ilustration) caah Langhternak 5 le Langhternak 6 ah zoh.

[4] *American Community Survey, 2019 Kum 5 Relnak*

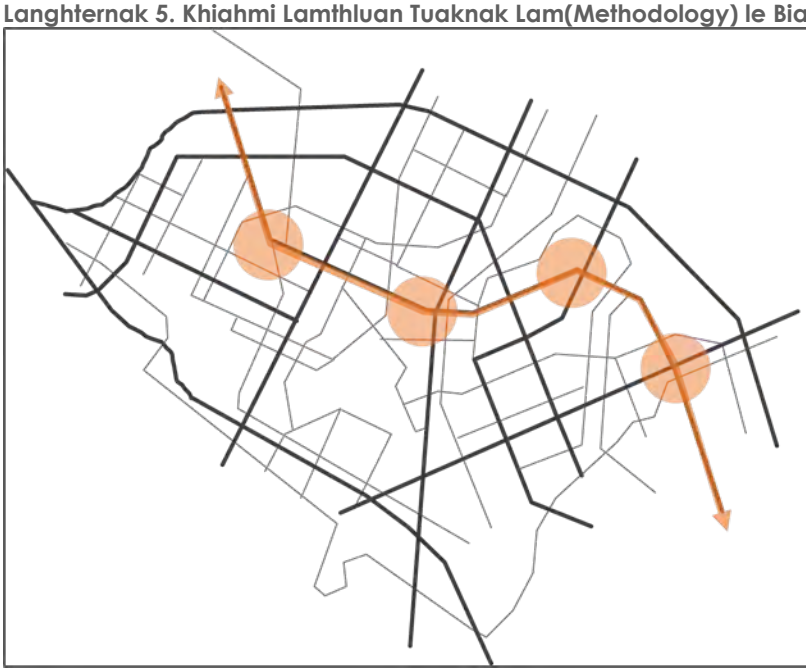
[5] https://dctafeedback.net/gozone/home*https://dctafeedback.net/gozone/home; July 8, 2021 ah Chuahmi*

Langhternak 4. Phorthirnak lei Rianttuanpiaknak ah Luhnak Langhternak



Abianabia ah – Simulation Result pawl in GoZone Base cu buaktlaak in lawng suimilam 3.8 zat silole suimilam pakhat ah 3.8 "lawng khualtlawnnak" (Voikhat ah aa cittu pakhat lawng rianttuanpiaknak pek asi). Rianttuan caan suimilam pawl cu Nikhat ni in Nilini, Zinglei 5 in zaanlei 10, Ningani zinglei 5 in zaanlei 11 le Zerhteni Zinglei 8 in Zaanlei 8 pawl ansi. Kumkhat voikhat, kumkhat cio nih zerhkhat ah nikhat 51 a um tiah kan ruah. Pumpak pakhat cio ii kumfatin rianttuan caan suimilam a ngahmi 4,998 he a tluk lai. Suimilam pakhat lawng khualtlawnnak 3.8 ah, hi hi a kum khatnak chung GoZones caah kum khat ah 18,992 khualtlawnnak asi. A hlaan hmun pawl ii milurelnak 187,890 he, a tlangpi milu relnak ii kum fatin pumpak-khualtlawnnak pawl cu 3,568,482,036 asi lai.

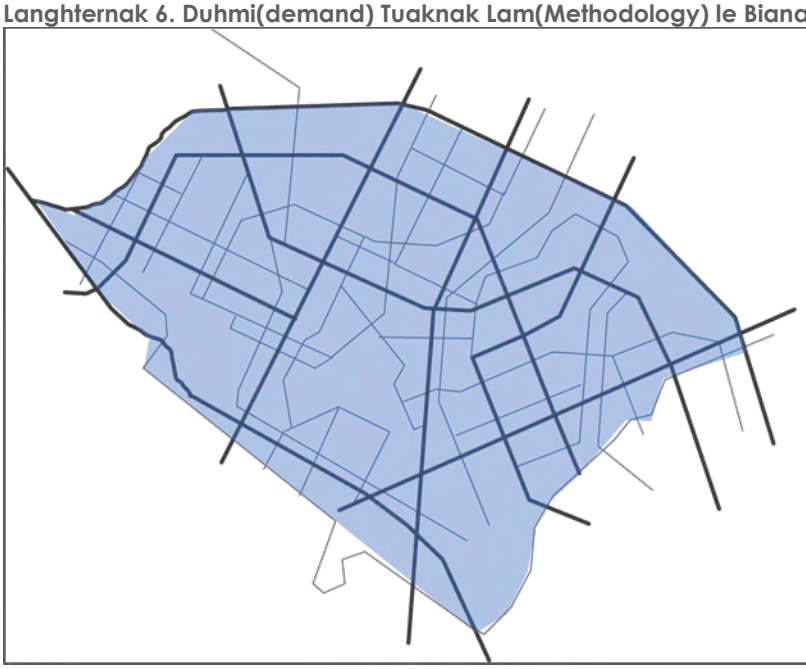
Langhternak 5. Khiahmi Lamthluan Tuaknak Lam(Methodology) le Bianabia



Khiahmi Lamthluan Tuaknak:
- Kumkhat ah lawng thlennak(transit) nambar
- Ngahnak hmun chung a um mi minung pawl zat in karhnak (dirnak pakhat cio in meng cheuli cheukhat)

Khiahmi Lamthluan Tuaknak Bianabia:
- Bus lam (lingmaw line) nih kumlkhat ah lawng 1,000 rian a ttuanpiak
- Ngahnak hmun chung ah minung 1,000 an um (lingmaw kulhmi)
- Kumkhat ah pumpak-khualtlawnnak a si khomi nambar cu **nuai(million) pakhat** asi

Langhternak 6. Duhmi(demand) Tuaknak Lam(Methodology) le Bianabia



Duhzat(On Demand) Rianttuanpiaknak Tuahnak:
- Kumkhat ah khualtlawnak a petu nambar ruahmi
- Ngahkhawhmi hmun chung a um mi minung pawl he karhnak (GoZone chung vialte)

Duhzat(On Demand) Tuaknak Bianabia:
- Duh Zat(On Demand) petu nih kumkhat ah khualtlawnnak 1,000 tlik ding in ruah asi.
- Rianttuanpiaknak hmun chung a um mi minung 1,000,000 (Apia muici in piahmi)
- Kumkhat ah pumpak-khualtlawnnak a si khomi nambar cu **billion pakhat** asi

Existing Network tang ah hi kherhhlainak nih Proposed Network he a tang lei phu pawl ii pumpak-khualtlawnnak cu a tuak.

- Mirang asilo mi le/silole Hispanic/Latino khuami (Mitlawm u) caah Pumpak-Khualtlawnnak pawl
- Sifahnak line tang ah tangka lut tlawmmi khuami caah Pumpak-Khualtlawnnak pawl (Tangkalut tlawm)
- Mirang holh rikhiahmi (LEP) khuami hna caah Pumpak-Khualtlawnnak pawl
- Khuami vialte caah Pumpak-Khualtlawnnak pawl

Hi man pawl cu mitlawm u le tangka lut tlawmmi hna nih an tonmi rianttuanpiaknak fonhmi karhnak silole zawrternak cuaithlainak tuaknak caah onh asi ii cu bantuk cuaithlainak zulh ding biakhiahnak caah a cung lei langhtermi khiahmi pawl he tahchunh asi lai.

Hi kherhhlainak cu dot hnih in tuah asi. A pakhatnak, khiahmi lam rianttuanpiaknak hnonnak ii hnorsuannak cu zalong in zohn asi. Cu hnu ah GoZone rianttuanpiaknak ruahdamh minung khualtlawnnak cu fonh in ngahmi a phi cu zohchunh asi. Hi kherhhlainak cu Dot I(Phase I) GoZone rianttuanpiaknak hram caah le, hi memo ii Section 1.2 ah langhtermi betmi(add-ons) Dot I(Phase I) a chekhaan rainttuanpiaknak pawl ca zong ah tuah asi.

4. APHICHUAK PAWL

Chapmi program rianttuanpiaknak hmun chung ah aa tel lomi Title VI kherhhlainak ii a phichuak mi pawl cu Tungrin 3 ah a huap in langhter asi -- Khiahmi Mirang holh Thiamnak kherhhlainak cu Tungrin 4 ah huap asi.Title VI a phichuak chapmi rianttuanpiaknak ah aa telmi hmun pawl cu Tungrin 5 ah huap in langhter ansi -- chapmi Khiahmi Mirang holh Thiamnak kherhhlainak cu Tungrin 6 ah huap asi. GoZone Dot I(Phase I) caah Censsu Block Group-level ah minung-khuatlawnnak thlennak huapmi cu Langhternak 7 ah langhter asi.Minung-khualtlawnnak ah thlennak pawl cu GoZone Do I(Phase I) a chekhaan rianttuanpiaknak caah Census Block Group-level Langhternak 8 ah a huap in telh asi.

GoZone ii chapmi he rianttuanpiaknak ah thlennak cu chapmi rianttuanpiaknak hmun pawl ii a tak in tuah nak in silole aa tlukruang lo mi thilrit a si ter lo tiah ruah asi.

A cung ah ceih asi bantuk in, hi kherhhlainak nih a tang lei GoZone rianttuanpiaknak pawl a ruah:

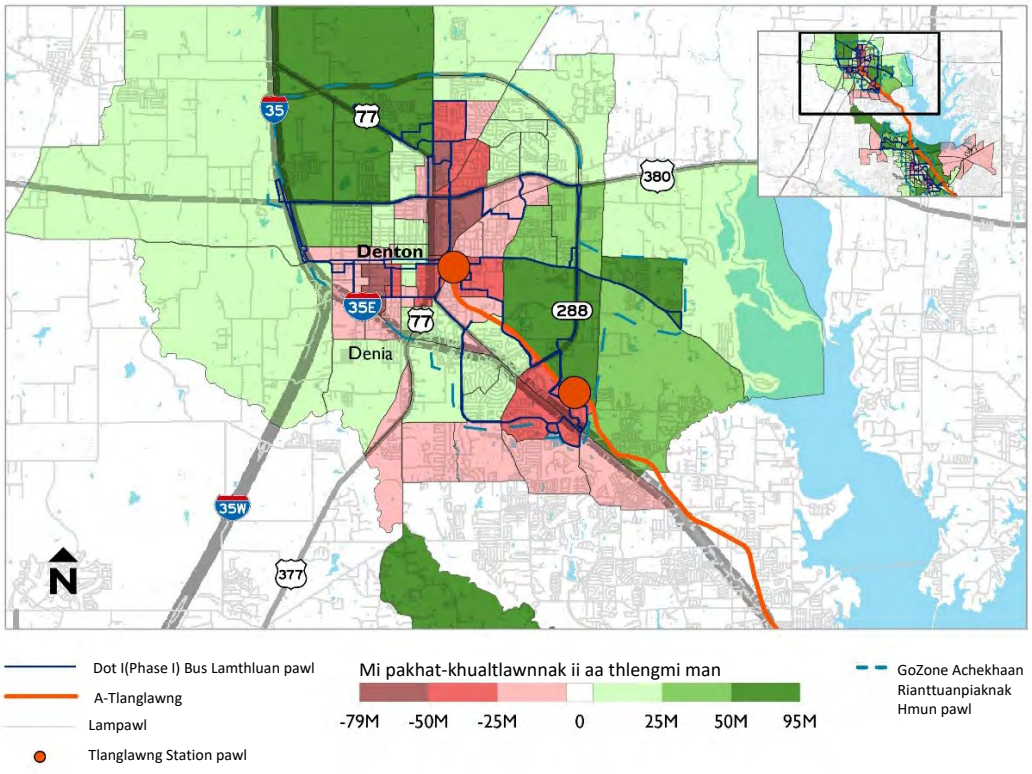
- Lawng suimilam pakhat ah buaktlaak minung 3.8 khualtlawnnak rianttuanpiaknak a pek lai tiah ruahchan asi[6]. Tahchunhnak caah, DCTA ii a um cia mi bus rianttuanpiaknak nih 2019 kum ah lawng suimilam pakhat ah 17 minung khualtlawnnak a pek.[7]
- Azik duhnak tam caan pawl ah tinbaw(fleet) sin ah lawng pawl fonhnak in minute 11 in 14 tiang hngahnak caan pawl cu chiahchap ding in bia khiah asi.
- Minute 11 in 14 hngah caan cu khiahmi-lam thlennak rianttuanpiaknak aa cittu minute 12.5 he aa khat.
- GoZone rianttuanpiaknak hmun pawl ah a um mi hna nih rianttuanpiaknak aa khat in an hmuh lai. Aa tlukruang in a veng kho tu rianttuannak pawl cu ngahnak ah aa tel, asinain rikhiah an silo:
    - Zeitindah GoZone rianttuanpiaknak ka ngah lai timi aa dannak pawl theihnak ah
    - A ba in cawknak card(credit cards) pawl le mobile app pawl hmannak he tahchunh ahcun tangka sa in peknak hmannak fawi deuhnak le phone chawnnak a chekhaan a hlaan kan in laaknak system pawl dannak ah.
    - Aa cittu pawl khual lawm he aa tlak in hmanmi algorithm ah ruah lo in geographic thleidannak

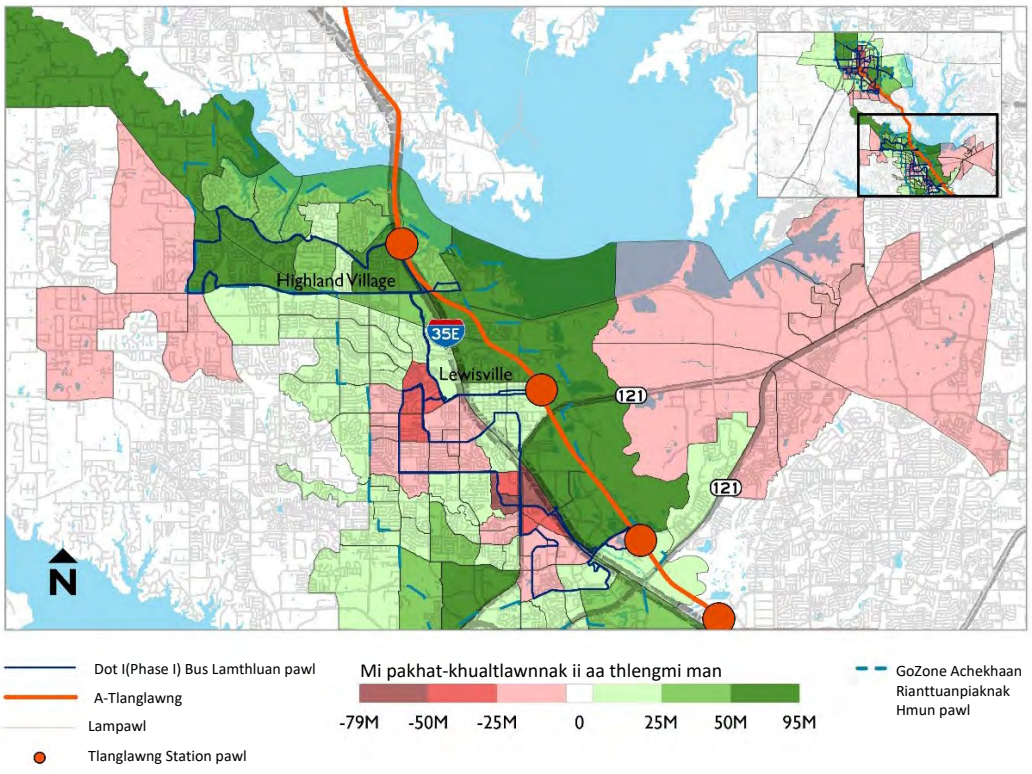
Langhternak 9inlanghternak 14nih a zohmi cu a um cia phrohthirnak thil sining remhmi-lam, ¼ meng bus dirnak danhmi, le Denton le Lewisville ii Title VI milu rel. Langhter cang bang in, Title VI milu rel ii a tam deuh aa telmi cu a tu a um cuahmah mi phorhthirnak rianttuannak pawngkam ah an um ruang ah cu rianttuannak cu dirter nih pawngkam a um mi hna caah hmual a ngei deuh lai. Sihmanhsehlaw, GoZones can ter a sinak cu hi mipi hna caah rianttuanpiaknak a si khawh bantuk in Nichuah lei Denton le Thlang le Lewisville bantuk in bus a dirnak hmun ii meng ¼ chung a um lo mi hna ca zong ah rianttuanpiak khawh ding in kauhterchin a ngah.

[6] https://dctafeedback.net/gozone/home*https://dctafeedback.net/gozone/home; July 8, 2021*

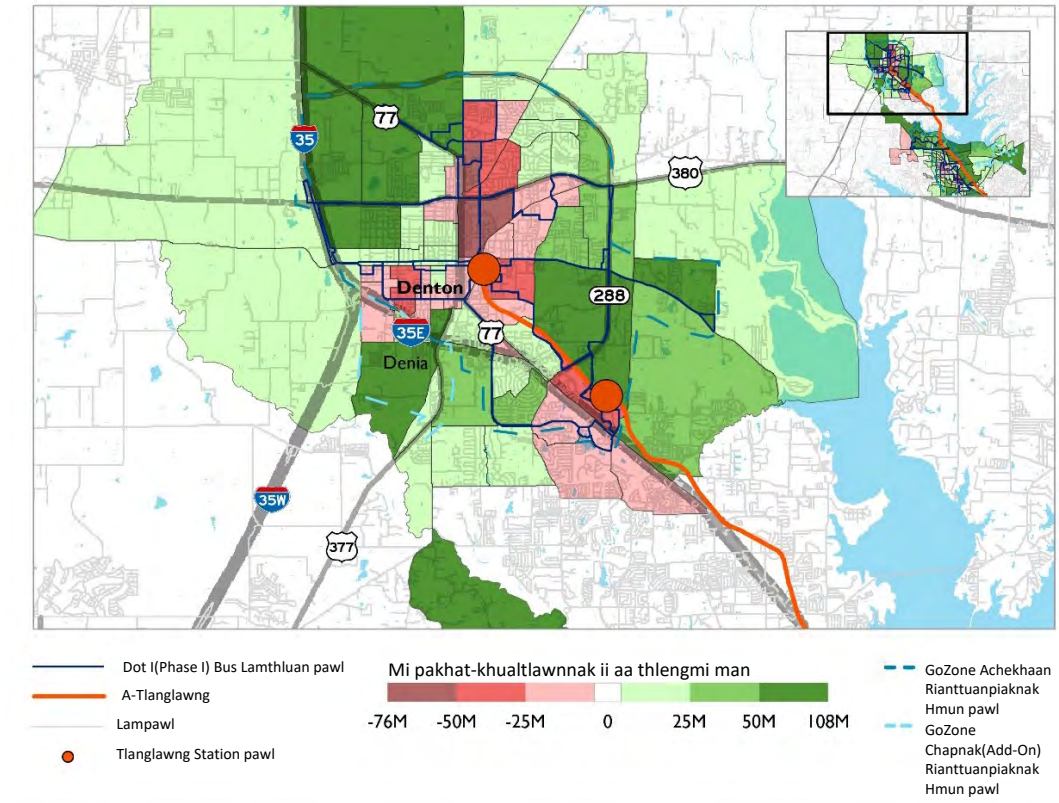
[7] *Federal Transit Administration National Transit Database.*

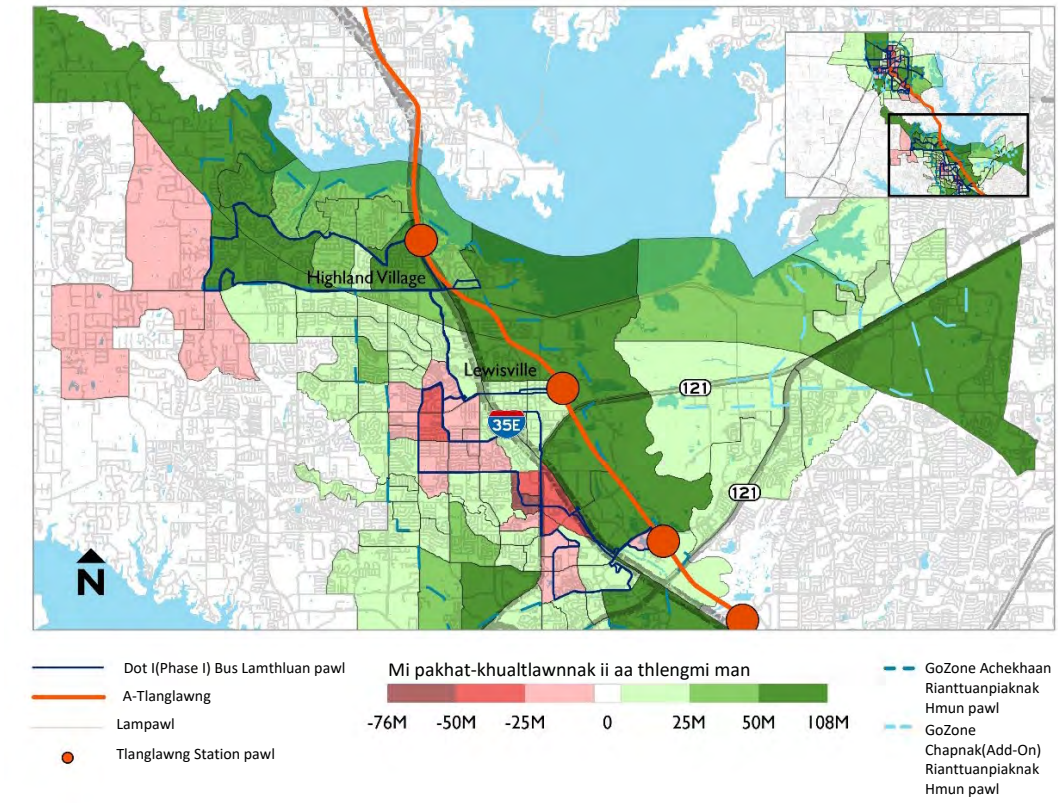
Langhternak 7. Census Block Group nih tuahmi, mi pakhat khualtlawnnak thawng in aa thlengmi man - GoZone Phase I Base Service





Langhternak 8. Census Block Group nih tuahmi, mi pakhat khualtlawnnak thawng in aa thlengmi man - GoZone Phase I Base Service with Add-Ons





Tungrin 3. Title VI zohtthannak a phichuak - Phase I Base rianttuanpiaknak.[1]

	Milu rel dih lak	Tangka hmuh a niam mi milu rel	**Mi tlawm deuh** milu rel	Tangka hmuh a tlawmmi milu rel zatuak nih a chuahpi mi	Mi tlawm milu rel zatuak nih a chuahpi mi	Cohl khaw Range ah Tang Tlaw Hnorsuc
A um cia kumfatin Pumpak Khualtlawnnak pawl Rianttuanpiaknak	1,814,779,200	430,144,600	1,011,819,000	-	-	-
Hnon khawhmi Khiahmi Lam Rianttuanpiaknak he Kumfatin Pumpak-Khualtlawnnak ah Thlennak	-1,524,006,800	-343,503,600	-855,897,500	22.5% (Thilrit)	56.2% (Thilrit)	Asi
A Taangmi Khiahmi Lam Rianttuanpiaknak LAWNG **he** Kumfatin Pumpak**-** Khualtlawnnak	290,772,400	86,641,000	155,921,500	-	-	-
GoZone Kumfatin Pumpak Khualtlawnnak pawl Rianttuanpiaknak Suainak	3,553,617,500	587,522,300	1,737,166,500	16.5% (Tthahnemnak)	48.9% (Tthahnemnak)	-
GoZone le A taangmi Khiahmi Lam Rianttuanpiaknak **he** Tuakmi Kumfatin Pumpak Khualtlawnnak	3,844,389,900	674,163,300	1,893,088,000	-	-	-
Kumfatin Mi pakhat-khualtlawnnak ii aa thlengmi man Suainak	**2,029,610,700**	**244,018,700**	**881,269,000**	**12.0% (Tthahnemnak)**	**43.4% (Tthahnemnak)**	**As**

Tungrin 4. Rikhiahmi Mirang holh Thiamnak (LEP) Kherhhlainak Phichuak pawl – Dot I(Phase I) Ngatchan Rianttuanpiaknak.[2]

	Milu rel dih lak	LEP Milurelnak	LEP mi
A um cia kumfatin Pumpak Khualtlawnnak pawl Rianttuanpiaknak	1,814,779,200	231,065,300	
Hnon khawhmi Khiahmi Lam Rianttuanpiaknak he Kumfatin Pumpak-Khualtlawnnak ah Thlennak	-1,524,006,800	-200,881,900	
A Taangmi Khiahmi Lam Rianttuanpiaknak LAWNG **he** Kumfatin Pumpak**-** Khualtlawnnak	290,772,400	30,183,400	
GoZone Kumfatin Pumpak Khualtlawnnak pawl Rianttuanpiaknak Suainak	3,553,617,500	346,264,500	
GoZone le A taangmi Khiahmi Lam Rianttuanpiaknak **he** Tuakmi Kumfatin Pumpak Khualtlawnnak	3,844,389,900	376,447,900	
Kumfatin Mi pakhat-khualtlawnnak ii aa thlengmi man Suainak	**2,029,610,700**	**145,382,600**	

[1] *Mi pakhat-khualtlawnnak pawl cu aa naih bik 100 in tuak piak a si.*
[2] *Mi pakhat-khualtlawnnak pawl cu aa naih bik 100 in tuak piak a si.*

Table 3. Title VI Analysis Results – Phase I Base Service[8]

	Entire Population	Low-Income Population	**Minority** Population	Low-Income Population Percent Impact	Minority Population Percent Impact	Low-Income Impacts Within Acceptable Range?	Minority Impacts Within Acceptable Range?
Existing Service Annual Person-Trips	1,814,779,200	430,144,600	1,011,819,000	-	-	-	-
Change in Annual Person-Trips with Removal of Fixed-Route Service	-1,524,006,800	-343,503,600	-855,897,500	22.5% (Burden)	56.2% (Burden)	No	No
Annual Person-Trips **with** Remaining Fixed-Route Service ONLY	290,772,400	86,641,000	155,921,500	-	-	-	-
Estimated GoZone Service Annual Person-Trips	3,553,617,500	587,522,300	1,737,166,500	16.5% (Benefit)	48.9% (Benefit)	-	-
Estimated Annual Person Trips **with** GoZone and Remaining Fixed-Route Service	3,844,389,900	674,163,300	1,893,088,000	-	-	-	-
Estimated Net Change in Annual Person-Trips	**2,029,610,700**	**244,018,700**	**881,269,000**	**12.0% (Benefit)**	**43.4% (Benefit)**	**Yes**	**Yes**

Table 4. Limited English Proficiency (LEP) Analysis Results – Phase I Base Service[9]

	Entire Population	LEP Population	LEP Population Percent Impact
Existing Service Annual Person-Trips	1,814,779,200	231,065,300	-
Change in Annual Person-Trips with Removal of Fixed-Route Service	-1,524,006,800	-200,881,900	13.2% (Burden)
Annual Person-Trips **with** Remaining Fixed-Route Service ONLY	290,772,400	30,183,400	-
Estimated GoZone Service Annual Person-Trips	3,553,617,500	346,264,500	9.7% (Benefit)
Estimated Annual Person Trips **with** GoZone and Remaining Fixed-Route Service	3,844,389,900	376,447,900	-
Estimated Net Change in Annual Person-Trips	**2,029,610,700**	**145,382,600**	**7.2% (Benefit)**

[8] *Person-Trips are rounded to the nearest 100*
[9] *Person-Trips are rounded to the nearest 100*

Table 5. Title VI Analysis Results – Phase I Base + Add-On Service[10]

	Entire Population	Low-Income Population	**Minority** Population	Low-Income Population Percent Impact	Minority Population Percent Impact	Low-Income Impacts Within Acceptable Range?	Minority Impacts Within Acceptable Range?
Existing Service Annual Person-Trips	1,814,779,200	430,144,600	1,011,819,000	-	-	-	-
Change in Annual Person-Trips with Removal of Fixed-Route Service	-1,524,006,800	-343,503,600	-855,897,500	22.5% (Burden)	56.2% (Burden)	No	No
Annual Person-Trips **with** Remaining Fixed-Route Service ONLY	290,772,400	86,641,000	155,921,500	-	-	-	-
Estimated GoZone Service Annual Person-Trips	4,311,087,700	710,081,400	2,130,201,400	16.5% (Benefit)	49.4% (Benefit)	-	-
Estimated Annual Person Trips **with** GoZone and Remaining Fixed-Route Service	4,601,860,100	796,722,400	2,286,122,900	-	-	-	-
Estimated Net Change in Annual Person-Trips	**2,787,080,900**	**366,577,800**	**1,274,303,900**	**13.2% (Benefit)**	**45.7% (Benefit)**	**Yes**	**Yes**

Table 6. Limited English Proficiency (LEP) Analysis Results – Phase I Base + Add-On Service[11]

	Entire Population	LEP Population	LEP Population Percent Impact
Existing Service Annual Person-Trips	1,814,779,200	231,065,300	-
Change in Annual Person-Trips with Removal of Fixed-Route Service	-1,524,006,800	-200,881,900	13.2% (Burden)
Annual Person-Trips **with** Remaining Fixed-Route Service ONLY	290,772,400	30,183,400	-
Estimated GoZone Service Annual Person-Trips	4,311,087,700	413,105,600	9.6% (Benefit)
Estimated Annual Person Trips **with** GoZone and Remaining Fixed-Route Service	4,601,860,100	443,289,000	-
Estimated Net Change in Annual Person-Trips	**2,787,080,900**	**212,223,700**	**7.6% (Benefit)**

[10] *Person-Trips are rounded to the nearest 100*
[11] *Person-Trips are rounded to the nearest 100*

5. RUAHNAKPEKNAK PAWL

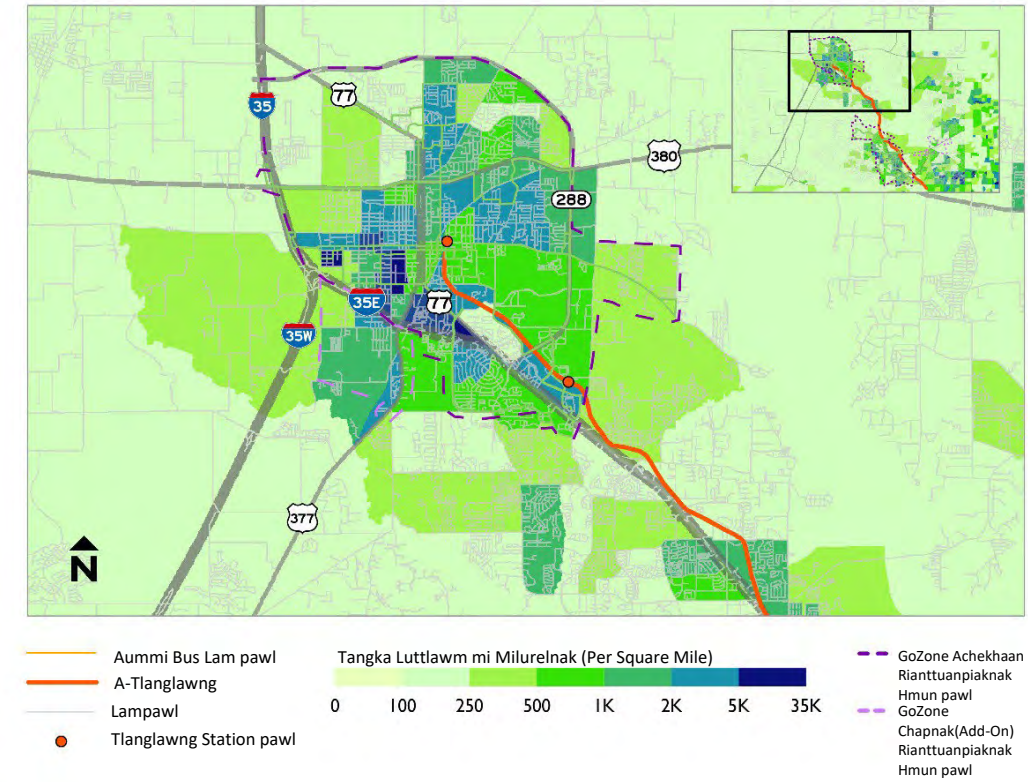
Hlathlatitu phu nih GoZone chimnak ah langhtermi cinak level le rianttuanpiaknak pawl cung ah ngatchan in a mah ii kherhhlainak pawl cu a ser. A hlaan deuh Dot I(Phase I), samhnak data ngah dih le cangka, kha zohfelnak ah zohtthannak tuah asi ii citnak, virtual dirnak hmun pawl le tangka lei rianttuanpiaknak suimilam he pehtlai in hmuhmi data pawl hmannak in hi kherhhlainak ah hmanmi lam(methodology) tam deuh in thiannh a herh tiah biakhiahnak cu aa tlak ko.

Khiahmi lam thlennak caah hi Title VI kherhhlainak ah, hnatlaakmi thlennak pawl cu khiahmi rianttuanpiaknak tuah ding ah Agency in Biakhamnak tuahmi a aiawh. A tak ah rianttuanpiaknak a kaunghtayphawnak cu a cung lei ah langhtermi ruahnak he aa lawh lo ahcun, tangka lut tlawmmi, mitlawm u le/silole LEP pawngkam hna caah tthatlonak hnorsuannak pawl aa chap kho. GoZone a kaughtyaphawnak ii a dikthir cu a dongh tiang suainak ah a cung lei langhtermi cu fehter ding ah le hi kherhhlainak ah hmuhmi he aa tlak ding in rianttuanpiaknak pawl cu zohfel ding ah faak piin ruahnak pek asi. DCTA nih Title VI he aa tlak in aa tluk ruang mi rianttuanpiaknak he tlak ding caah Census Block Group in khuatlawnnak kong pawl theihternak caah duhzat(on-demand) rianttuanpiaknak petu contractor pawl he a herhmi pawl a ruah chih awk asi. Asi khawhnak hmun paoh ah data pawl cu a leng minung(third party) nih an zoh ding asi. A dongnak bik ah, DCTA nih rianttuanpiaknak cu ruahning tluk in aa tlukruang mi asi feh ternak ah aa cittu pawl milurelnak thawngpang a kawl ding asi. Hi hi pumpek in tuahmi survey pawl in tuah ding asi. Tthanchonak caah punghman survey pawl cu DCTA ii lam thazaangchuahnak can ah tuah asi cang.

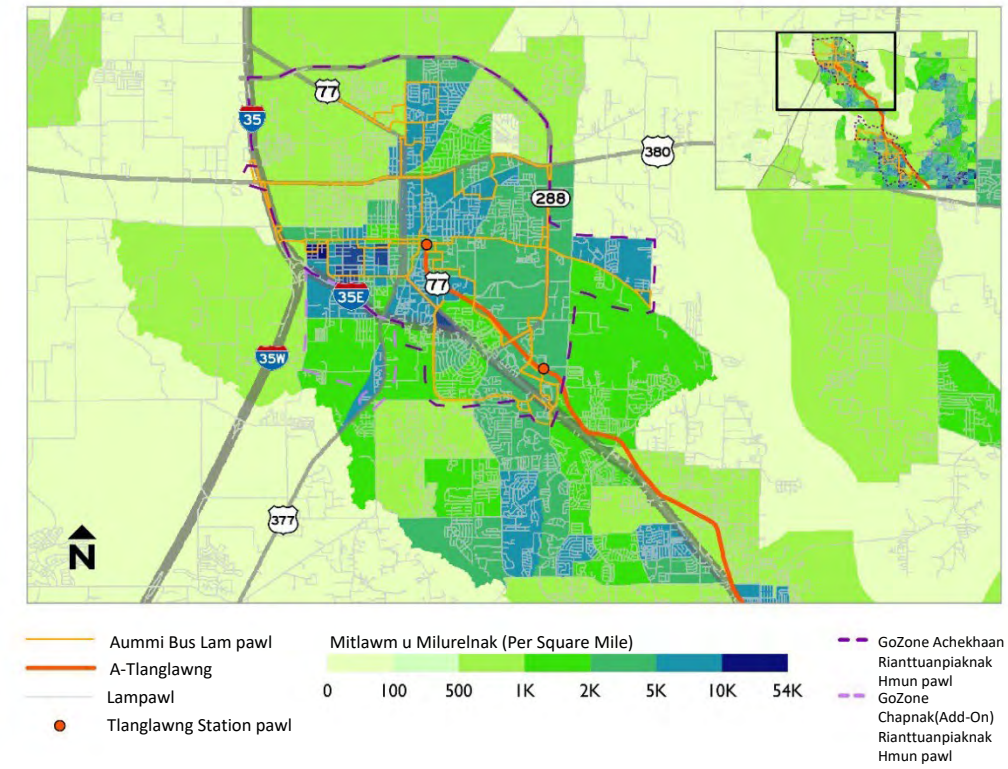
GoZone rianttuanpiaknak nih a hmasa bik thlaruk rianttuannak caah citman promotion pek nak a ngeih te lai. GoZone caah caan sau ca citman phunghram cu a donghnak biachah asi rih lo. March 2022 ah a donghnak bik citman phunghram cu DCTA ah pek asi te lai. Title VI zulhnak caah citman phunghram nih aa dangmi kherhhlainak cu a herh te lai.

FTA nih duhzat(on-demand) rianttuanpiaknak pawl cung ah Title VI kherhlainak pawl tuah ding ah lam hruainak pawl cu chiah asi rih lo caah, an mah ii ruahnak peknak caah hi kherhhlainak cu FTA he i hrawmh ding ah aa tlak kho.

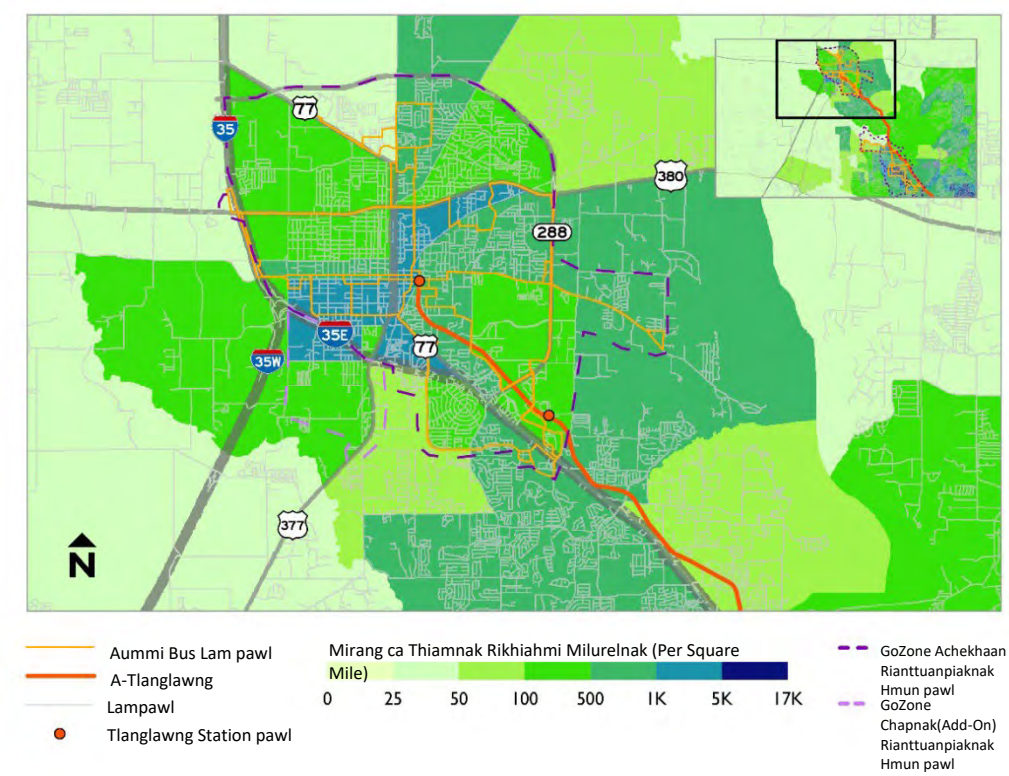
Langhternak 9. Denton khua ah Tangka Lutl Tlawmmi Milurealnak pawl



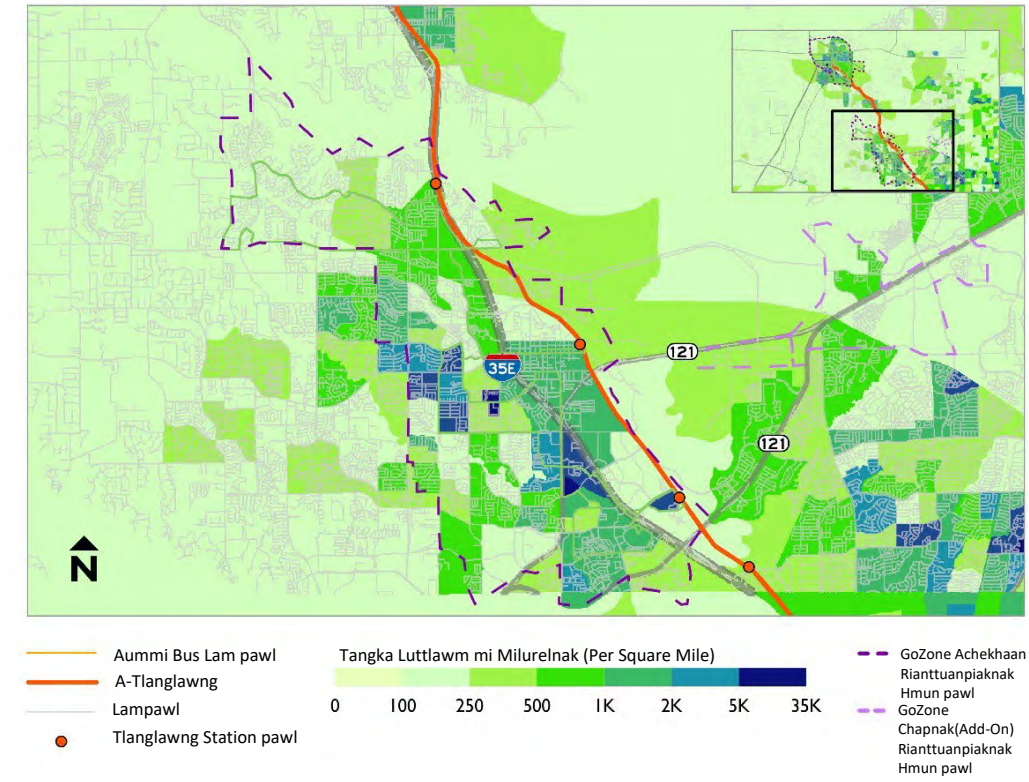
Langhternak 10. Denton khua ah Mitlawm u Milurelnak



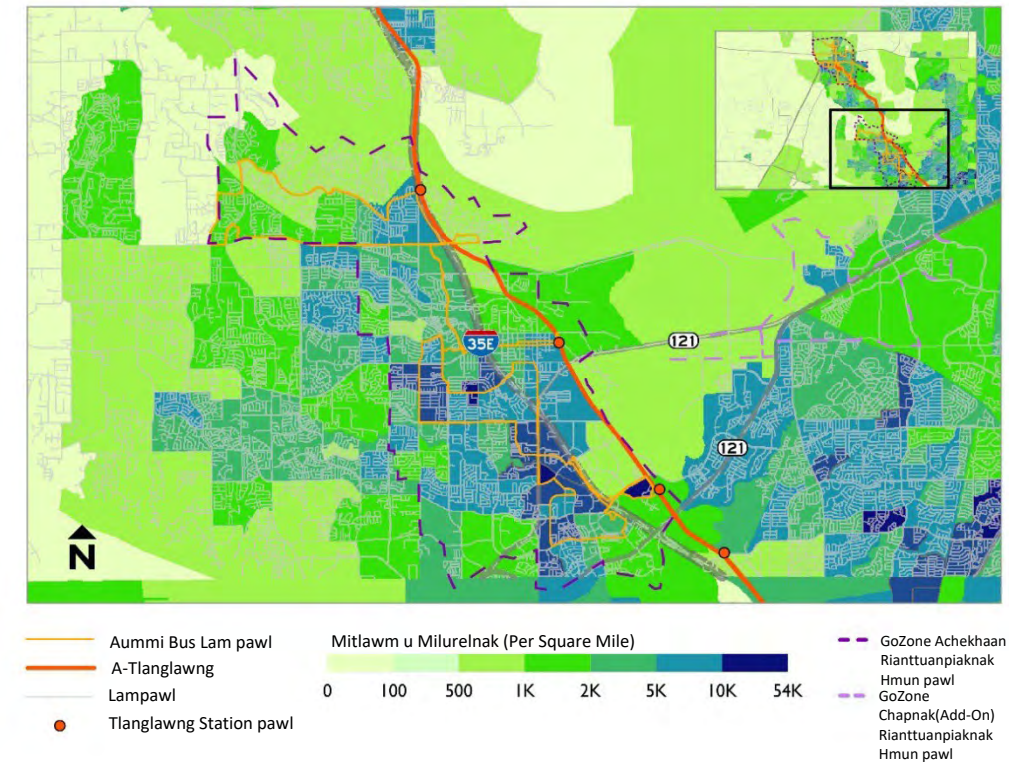
Langhternak 11. Denton ah Mirang ca Thiamnak Rikhiahmi Milurelnak



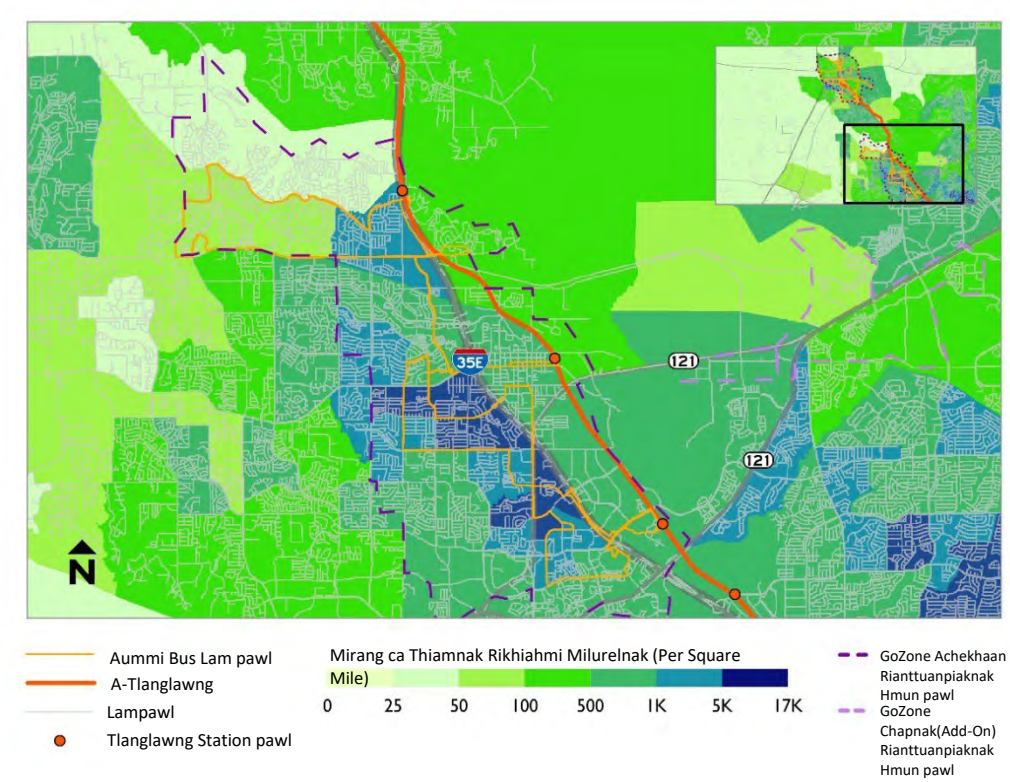
Langhternak 12. Lewisville khua ah Tangka Lut Tlawmmi Milurealnak pawl



Langhternak 13. Lewisville khua ah Mitlawm u Milurelnak



Langhternak 14. Lewisville ah Mirang ca Thiamnak Rikhiahmi Milurelnak



Khuasikthla 2020 Rianttuanpiaknak Thlennak

DENTON COUNTY TRANSPORTATION AUTHORITY

ONLINE OPEN HOUSE MEETING

Presentation and Video Online: June 15 – June 26, 2020
Available at RideDCTA.net

TABLE OF CONTENTS



- DCTA's COVID-19 Response
- Proposed Service Change Modification Overview
- Proposed Connect Bus Service Modifications
- Proposed A-train Service Modifications
- On-Demand Service Modifications
- University of North Texas Service Modifications
- City of Coppell Lyft Program Continuation
- Title VI Analysis
- Feedback Opportunities
- Contact Information

DCTA'S COVID-19 RESPONSE

DCTA'S COVID-19 RESPONSE

- DCTA is closely monitoring what is happening with the novel coronavirus (COVID-19)
- At DCTA, our top priorities are keeping our passengers and employees healthy and ensure a safe commute for our riders
- DCTA has continued to operate as an essential business during COVID-19
- Due to the current COVID-19 risks, DCTA has increased precautions to protect our passengers and staff and have dedicated a webpage to communicate actions and updates with riders
- Information on the dedicated webpage includes, but is not limited to:
  - Efforts to keep passengers and staff safe
  - DCTA service updates related to COVID-19
  - Appreciation video dedicated to frontline workers
  - COVID-19 facts and resources
  - How to protect yourself and prevent the spread of illness
  - Downloadable resources
  - FAQs
- To view DCTA's dedicated webpage, visit https://www.dcta.net/media-center/news/2020/denton-county-transportation-authority-coronavirus-covid-19-update

PROPOSED SERVICE CHANGE MODIFICATION OVERVIEW

PROPOSED SERVICE CHANGE MODIFICATION OVERVIEW



- Due to COVID-19, stay-at-home orders and state-wide disaster declarations, DCTA experienced ridership declines across the system.
- Due to existing ridership declines and the impacts of projected ridership growth as businesses reopen, DCTA is proposing system-wide service modifications.
- On March 23, 2020, DCTA implemented temporary system-wide service modifications due to the impacts of COVID-19
- On May 11, 2020, DCTA implemented additional temporary system-wide service modifications due to the continued impacts of COVID-19
- On August 24, 2020, DCTA is proposing the permanent adoption of the system-wide service modifications made in March and May

PROPOSED CONNECT BUS SERVICE MODIFICATIONS

PROPOSED CONNECT BUS SERVICE MODIFICATIONS

The table below showcases the individual Connect service modifications that were made in both March and April, as well as the proposed modifications slated for August

Service	March 23 Changes	May 11 Changes	August 24 Changes
Route 1	• Saturday schedule with 60-minute frequency • Additional morning run	Continued	Continued
Route 2	• Saturday schedule with 60-minute frequency • Additional morning run	Continued	Continued
Route 3	• Saturday schedule with 60-minute frequency • Additional morning run	Continued	Continued
Route 4	• Saturday schedule with 60-minute frequency • Additional morning run	Continued	Continued
Route 5	• Saturday schedule with 60-minute frequency • Additional morning run	Suspended Service	Removal of Route
Route 6	• Saturday schedule with 60-minute frequency • Additional morning run	Continued	Continued
Route 7	• Saturday schedule with 60-minute frequency • Additional morning run	Continued	Continued
Route 8	• Saturday schedule with 60-minute frequency • Additional morning run	Suspended Service	Removal of Route
Route 21	• Saturday schedule with 60-minute frequency • Additional morning run	Continued	Continued
Route 22	• Saturday schedule with 60-minute frequency • Additional morning run	Continued	Continued
Highland Village Connect Shuttle	• Discontinued of service	N/A	N/A

PROPOSED CONNECT BUS SERVICE MODIFICATIONS



Passengers who previously utilized [Denton Connect Route 5] can utilize [Denton Connect Route 6] to get to the majority of destinations.



PROPOSED CONNECT BUS SERVICE MODIFICATIONS



Passengers who previously utilized [Denton Connect Route 8] can ride [Denton Connect Route 7] to get to the majority of their destinations.



PROPOSED A-TRAIN SERVICE MODIFICATIONS

PROPOSED A-TRAIN SERVICE MODIFICATIONS

- A-train service will be provided hourly Monday through Friday from 6 a.m. to 9 p.m.
- Saturday service will remain the same



PROPOSED ON-DEMAND SERVICE MODIFICATIONS

PROPOSED ON-DEMAND SERVICE MODIFICATIONS

- Due to Connect bus service modifications, Connect bus service ends prior to A-train service
- To address last-mile connections during that time, DCTA implemented an on-demand service from four A-train stations
- On May 11, 2020, DCTA maintained the on-demand service at both the Hebron Station and the DDTC Station due to prior ridership trends
- On August 24, 2020, DCTA is recommending maintaining the on-demand service at the DDTC Station and utilizing the existing Lewisville Lakeway on-demand service for trips out of the Hebron Station

March 23 Changes	May 11 Changes	August 24 Changes
Hebron Station	Continued	Discontinued (Lewisville Lakeway Zone meets the needs)
Old Town Station	Discontinued	N/A
MedPark Station	Discontinued	N/A
DDTC Station	Continued	Made Permanent

NOTE: On-demand service was never added to the Highland Village/Lewisville Lake Station due to existing service through the Highland Village Lyft Program that met the last-mile needs of riders

PROPOSED UNT SERVICE MODIFICATIONS

PROPOSED UNT SERVICE MODIFICATIONS – FALL/SPRING ROUTES

- **{NEW} Parking Express (PE)**
  - Will operate two (2) buses from 7:30 a.m. until 3:15 p.m. each scheduled weekday
  - Frequency of 20 minutes



- **Mean Green (MG)**
  - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
  - Frequency of 20 minutes

- **North Texan (NT)**
  - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
  - This route will also include one (1) morning peak vehicle that will provide additional service from 7 a.m. until 11 a.m., Monday through Friday on scheduled days
  - Frequency
    - 11 minutes from 7 a.m. until 11 a.m.
    - 21 minutes from 11 a.m. until 5 p.m.

PROPOSED UNT SERVICE MODIFICATIONS – FALL/SPRING ROUTES



- **Eagle Point (EP)**
  - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
  - Frequency of 30 minutes



- **Colorado Express (CE)**
  - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
  - This route will also include one (1) morning peak vehicle that will provide additional service from 7 a.m. until 11 a.m., Monday through Thursday on scheduled days



- **Centre Place (CP)**
  - Will operate four (4) buses from 7 a.m. until 5 p.m. each scheduled weekday
  - This route will also include
    - Extended evening service that will operate one (1) bus until 9 p.m., Monday through Thursday on scheduled days
  - Frequency
    - 28 minutes from 7 a.m. until 11 a.m.
    - 55 minutes from 11 a.m. until 5 p.m.

PROPOSED UNT SERVICE MODIFICATIONS – FALL/SPRING ROUTES

- **Discovery Park (DP)**
  - Will operate three (3) buses from 7 a.m. until 5 p.m. each scheduled weekday
  - This route will also include
    - {NEW} One (1) mid-day peak vehicle that will provide additional service from 9 a.m. until 3 p.m., Monday through Friday on scheduled days
    - Extended evening service that will operate one (1) bus until 9 p.m., Monday thru Friday on scheduled days
  - Frequency
    - 12 minutes from 7 a.m. until 9 a.m.
    - 9 minutes from 9 a.m. until 3 p.m.
    - 12 minutes from 3 p.m. until 5 p.m.

- **Bernard Street (BST)**
  - Will operate two (2) buses from 7 a.m. until 5 p.m. each scheduled weekday
  - Frequency of 10 minutes

PROPOSED UNT SERVICE MODIFICATIONS – FALL/SPRING ROUTES

- **Mean Green Night Rider (MGNR)**
  - Will operate one (1) bus from 6 p.m. until 10 p.m. each scheduled weekday
  - Frequency of 30 minutes

- **Mean Green Night Rider Late-Night (MGNR-LN)**
  - Will operate one (1) bus from 10 p.m. until 2 a.m. each scheduled weekday
  - Frequency of 30 minutes



PROPOSED UNT SERVICE MODIFICATIONS – SUMMER ROUTES



- **Mean Green (MG)**
  - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
  - Frequency of 20 minutes



- **North Texan (NT)**
  - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
  - Frequency of 21 minutes



- **Eagle Point (EP)**
  - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
  - Frequency of 30 minutes



- **Colorado Express (CE)**
  - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
  - Frequency of 55 minutes

PROPOSED UNT SERVICE MODIFICATIONS – SUMMER ROUTES



- **Centre Place (CP)**
  - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
  - Frequency of 27 minutes



- **Discovery Park (DP)**
  - Will operate one (1) bus from 7 a.m. until 7 p.m. each scheduled weekday
  - Frequency of 35 minutes



- **Bernard Street (BST)**
  - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
  - Frequency of 20 minutes

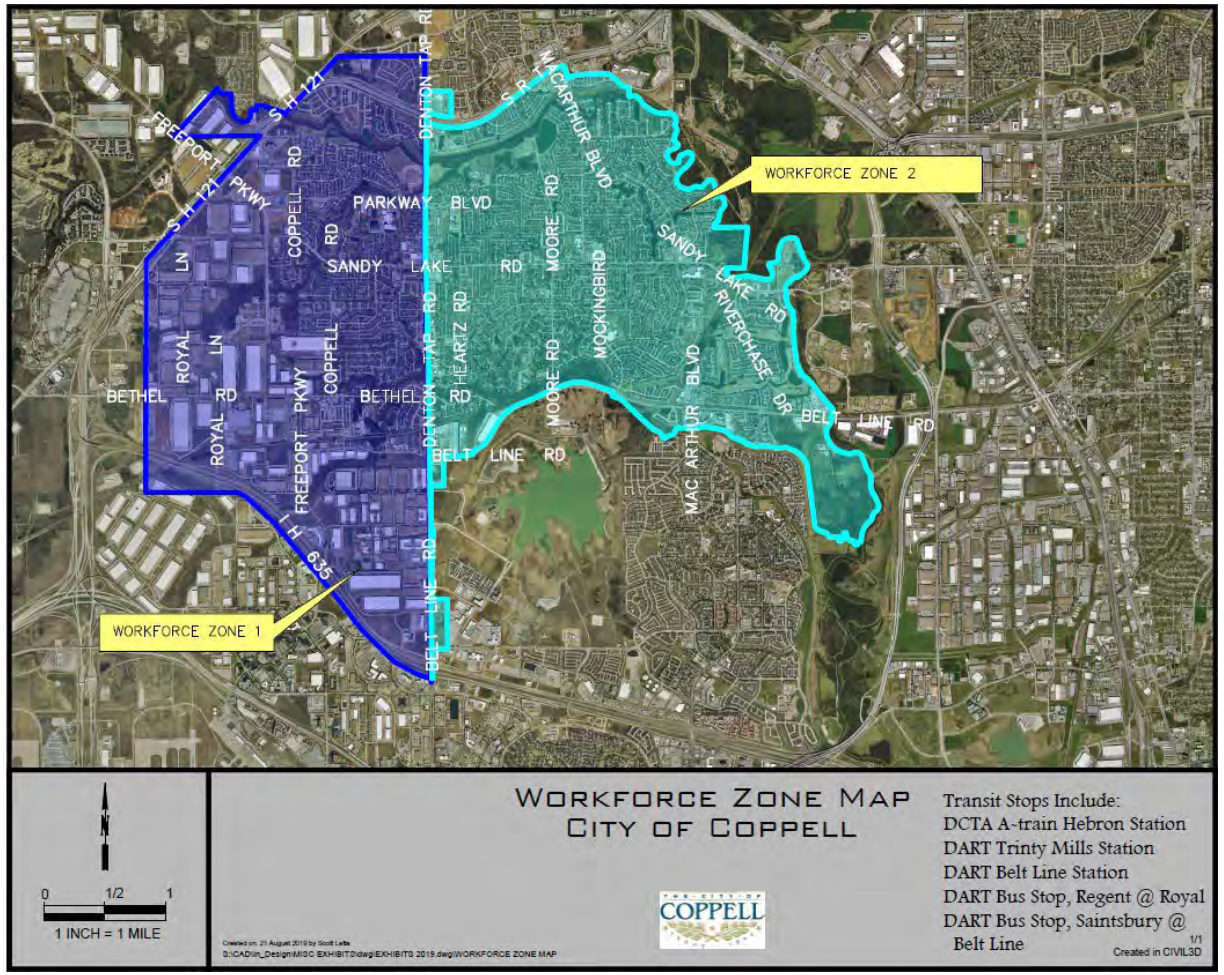


- **Mean Green Night Rider (MGNR)**
  - Will operate one (1) bus from 5 p.m. until 9 p.m. each scheduled weekday
  - Frequency of 30 minutes

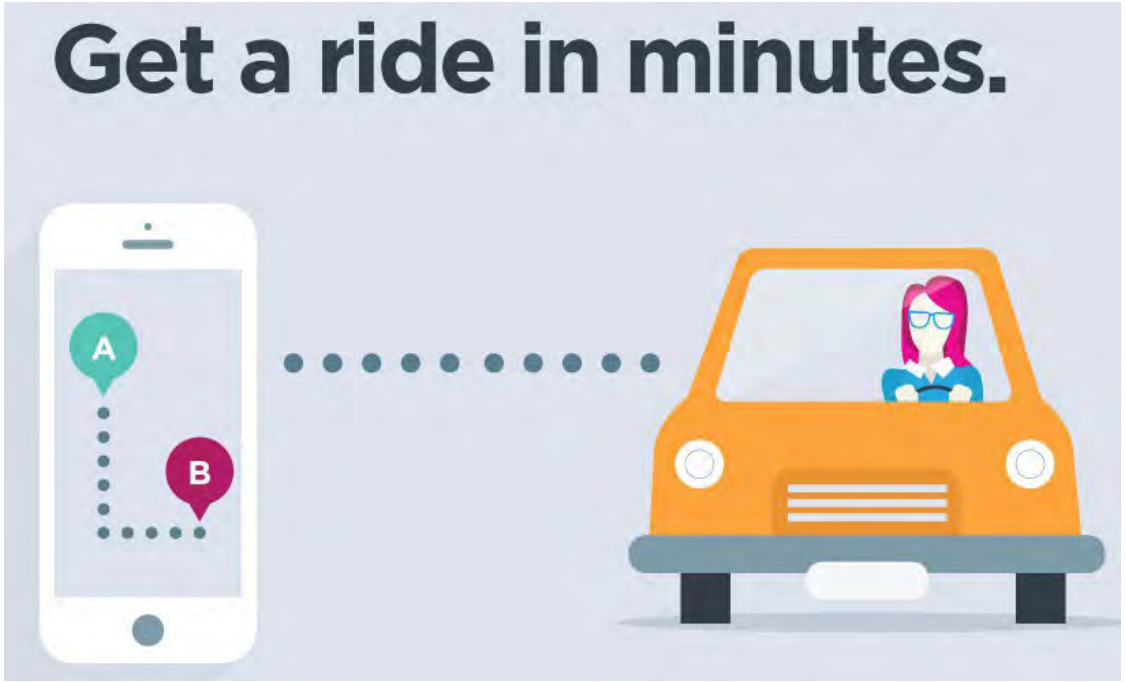
CITY OF COPPELL LYFT PROGRAM CONTINUATION

CITY OF COPPELL LYFT PROGRAM CONTINUATION

- DCTA and the City of Coppell partnered to provide workforce transportation to Coppell's west side business park, which includes large distribution facilities, and an east side zone
- The program began on October 1, 2019 as a 12-month pilot, scheduled to end September 30, 2020
- DCTA and the City of Coppell are in discussion to continue the Lyft Program for another 12 months, beginning October 1, 2020
- DCTA's agreement with Lyft provides first/last mile connections between area transit stops and the east and west side zones within the City of Coppell



CITY OF COPPELL LYFT PROGRAM CONTINUATION



- Services are available from 4 a.m. – 12 a.m., Monday - Sunday
- The customer pays the first $2 and the City of Coppell pays the next $12 for a total trip cost of $17
- Anything over $17 is the customer's responsibility
- The average Lyft trip using this program is $12

TITLE VI ANALYSIS (FIXED ROUTE ONLY)

TITLE VI ANALYSIS - OVERVIEW

What is Title VI?

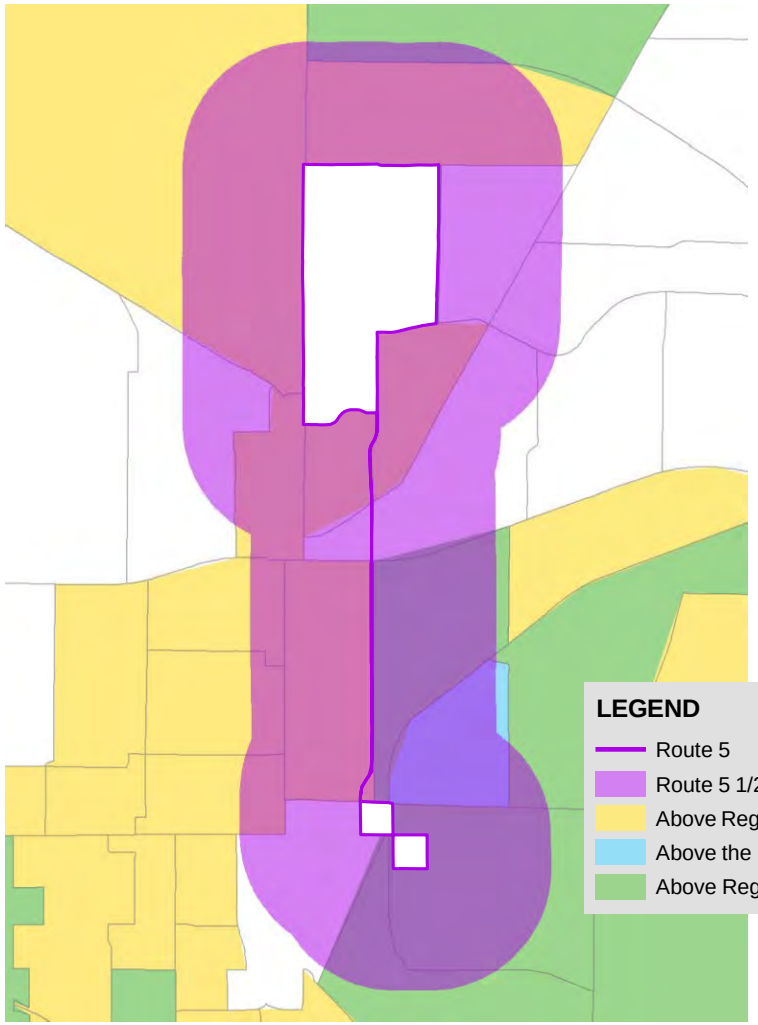
Title VI is part of the Civil Rights Act of 1964 which ensures that no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.

What is a Title VI Analysis?

It is a detailed analysis of proposed fixed-route bus service modifications and/or fare media adjustments to ensure that those modifications do not result in a disparate impact or a disproportionate burden on low-income populations.

DCTA is committed to ensuring that no person is excluded from participation in, or denied benefits of, its transit services based on race, color, or national origin.

TITLE VI ANALYSIS – DISPARATE IMPACT

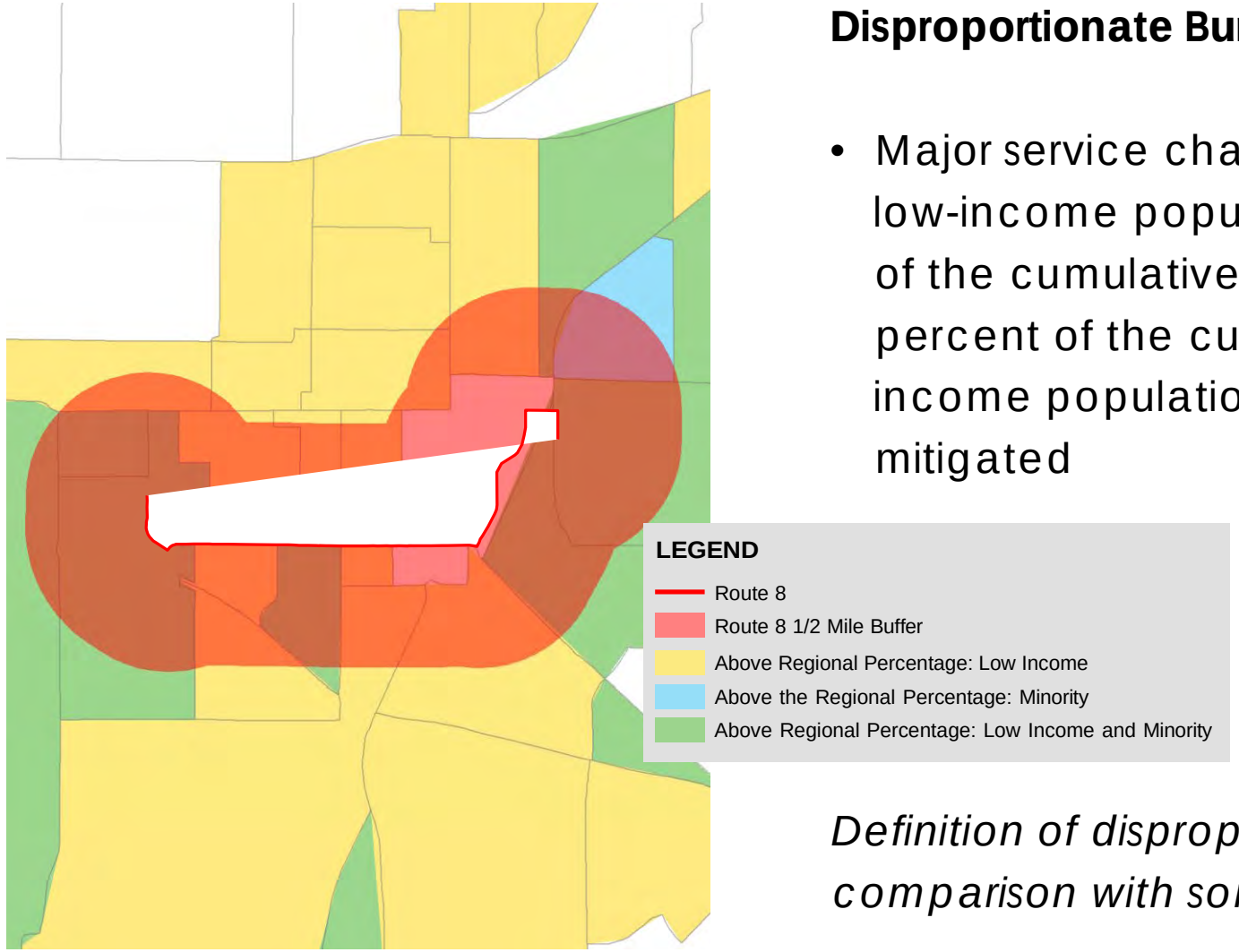


Disparate Impact Test

- Major service changes have a ***disparate impact*** if the minority populations experience five percent more of the cumulative burden, or experience less than five percent of the cumulative benefit, relative to the non-minority populations
- To avoid, minimize, or mitigate disparate impacts, DCTA develops and assesses alternatives and/or modifications to proposed changes that result in adverse impacts

Definition of disparate – essentially different in kind; not allowing comparison

TITLE VI ANALYSIS – DISPROPORTIONATE BURDEN



Disproportionate Burden Test

- Major service changes have a ***disproportionate burden*** if low-income populations experience more than five percent of the cumulative burden, or experience less than five percent of the cumulative benefit, relative to non-low-income populations unless the disproportionate impacts are mitigated

Definition of disproportionate – too large or too small in comparison with something else

TITLE VI ANALYSIS – ROUTE 5 RESULTS

Census Block Groups With 1/2 Mile of Denton Connect Route 5

Census Tract	Block Group	Total Population	Total Minority Population	Percent Total Minority	Ratio Total Minority to Regional Percentage	Individuals for Whom Poverty Status in Known	Total Below Poverty Population	Percent Below Poverty	Ratio Below Poverty to Regional Percentage	Minority Population Above Regional Percentage	Low Income Above Regional Percentage	Minority and Low Income Above Regional Percentage	SERVED BY DENTON CONNECT ROUTE 6
0211001	1	883	316	35.8%	0.683	883	129	14.6%	0.803	N	N	N	YES
0205042	2	2,033	979	48.2%	0.919	2,016	655	32.5%	1.785	N	Y	N	YES
0212023	3	2,402	1,628	67.8%	1.293	1,077	485	45.0%	2.475	Y	Y	Y	YES
0205041	1	1,231	725	58.9%	1.124	1,231	286	23.2%	1.277	Y	Y	Y	
0205053	3	950	101	10.6%	0.203	950	88	9.3%	0.509	N	N	N	
0212021	1	1,369	1,281	93.6%	1.785	1,323	593	44.8%	2.463	Y	Y	Y	YES
0206013	3	2,979	1,491	50.1%	0.955	1,197	444	37.1%	2.038	N	Y	N	YES
0205034	4	1,310	539	41.1%	0.785	1,310	234	17.9%	0.982	N	N	N	
0206012	2	813	586	72.1%	1.375	675	339	50.2%	2.760	Y	Y	Y	YES
0206022	2	2,525	1,654	65.5%	1.250	2,525	650	25.7%	1.415	Y	Y	Y	YES
0206023	3	577	500	86.7%	1.653	577	59	10.2%	0.562	Y	N	N	YES
0207003	3	614	203	33.1%	0.631	614	266	43.3%	2.381	N	Y	N	YES
0204011	1	4,984	1,925	38.6%	0.737	4,965	1,448	29.2%	1.603	N	Y	N	YES
0204023	3	1,251	128	10.2%	0.195	1,043	36	3.5%	0.190	N	N	N	YES
0204024	4	762	383	50.3%	0.959	699	132	18.9%	1.038	N	Y	N	YES
0204031	1	628	67	10.7%	0.204	628	206	32.8%	1.803	N	Y	N	YES
0204033	3	834	375	45.0%	0.858	834	380	45.6%	2.504	N	Y	N	YES
0205031	1	3,064	1,799	58.7%	1.120	3,064	1,091	35.6%	1.957	Y	Y	Y	YES
0205032	2	918	374	40.7%	0.777	918	234	25.5%	1.401	N	Y	N	YES
0205033	3	1,376	230	16.7%	0.319	1,376	621	45.1%	2.480	N	Y	N	YES
0205054	4	1,230	110	8.9%	0.171	1,230	17	1.4%	0.076	N	N	N	
0205055	5	1,151	263	22.8%	0.436	1,139	115	10.1%	0.555	N	N	N	
0205051	1	971	99	10.2%	0.195	971	133	13.7%	0.753	N	N	N	YES

Source: US Census Geodatabase: 'ACS_2017_5YR_BG_48_TEXAS.gdb'

TITLE VI ANALYSIS – ROUTE 8 RESULTS

Census Block Groups With 1/2 Mile of Denton Connect Route 8

Census Tract	Block Group	Total Population	Total Minority Population	Percent Total Minority	Ratio Total Minority to Regional Percentage	Individuals for Whom Poverty Status in Known	Total Below Poverty Population	Percent Below Poverty	Ratio Below Poverty to Regional Percentage	Minority Population Above Regional Percentage	Low Income Above Regional Percentage	Minority and Low Income Above Regional Percentage	SERVED BY DENTON CONNECT ROUTE 7
0211003	3	1,256	622	49.5%	0.945	1,256	859	68.4%	3.758	N	Y	N	YES
0211001	1	883	316	35.8%	0.683	883	129	14.6%	0.803	N	N	N	YES
0212023	3	2,402	1,628	67.8%	1.293	1,077	485	45.0%	2.475	Y	Y	Y	YES
0209002	2	2,575	1,398	54.3%	1.036	493	115	23.3%	1.282	Y	Y	Y	YES
0211002	2	995	506	50.9%	0.970	995	600	60.3%	3.314	N	Y	N	YES
0208001	1	1,570	1,025	65.3%	1.246	1,570	848	54.0%	2.968	Y	Y	Y	YES
0207001	1	1,253	454	36.2%	0.691	1,135	399	35.2%	1.932	N	Y	N	YES
0212021	1	1,369	1,281	93.6%	1.785	1,323	593	44.8%	2.463	Y	Y	Y	YES
0206013	3	2,979	1,491	50.1%	0.955	1,197	444	37.1%	2.038	N	Y	N	YES
0207002	2	935	441	47.2%	0.900	935	589	63.0%	3.462	N	Y	N	YES
0208002	2	3,248	1,069	32.9%	0.628	3,248	1,393	42.9%	2.357	N	Y	N	YES
0210004	4	944	492	52.1%	0.994	944	366	38.8%	2.131	N	Y	N	YES
0206012	2	813	586	72.1%	1.375	675	339	50.2%	2.760	Y	Y	Y	YES
0206022	2	2,525	1,654	65.5%	1.250	2,525	650	25.7%	1.415	Y	Y	Y	YES
0206023	3	577	500	86.7%	1.653	577	59	10.2%	0.562	Y	N	N	YES
0207003	3	614	203	33.1%	0.631	614	266	43.3%	2.381	N	Y	N	YES
0209001	1	2,301	1,498	65.1%	1.242	1,863	1,127	60.5%	3.324	Y	Y	Y	YES
0210001	1	694	303	43.7%	0.833	438	297	67.8%	3.726	N	Y	N	YES
0210002	2	3,704	1,793	48.4%	0.924	715	450	62.9%	3.459	N	Y	N	YES
0210003	3	785	464	59.1%	1.128	726	462	63.6%	3.497	Y	Y	Y	YES
0213011	1	3,254	983	30.2%	0.576	3,254	1,727	53.1%	2.916	N	Y	N	

Source: US Census Geodatabase: 'ACS_2017_5YR_BG_48_TEXAS.gdb'

TITLE VI ANALYSIS - FINDINGS

Route 5 Results:

- 18 of the 23 census block groups associated with Route 5's service area are also located in the Route 6 service area
- Findings demonstrate that Routes 5 and Route 6 serve the same communities and that minority and low-income populations will be able to access Route 6 to get to their destinations and connect to the larger DCTA network

Route 8 Results:

- 20 of the 21 census block groups associated with Route 8's service area also located in the Route 8 service area
- Findings demonstrate that Routes 8 and 7 serve the same communities and that minority and low-income populations will be able to access Route 7 to get to their destinations and connect to the larger DCTA network

DCTA's initial Title VI Analysis and review of demographic characteristics associated with the proposed fixed route modifications demonstrates that no adverse disparate impacts will result from the proposed service changes.

TITLE VI ANALYSIS

Denton County Transportation Authority (DCTA) complies with Title VI of the Civil Rights Act and provides services and operates programs without regard to race, color, and national origin in accordance with Title VI. Any person who believes he or she has been subjected to an unlawful discriminatory practice under Title VI may file a complaint with DCTA.

For more Information about DCTA's Title VI obligations and the procedures to file a complaint contact 972.221.4600, email dctainfo@dcta.net or visit our offices 1955 Lakeway Drive, Suite 260, Lewisville, TX 75057.

A complaint may also be filed directly with the Federal Transit Administration's Office of Civil Rights, Attention: Title VI Programs Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Avenue, SE, Washington, DC 20590.



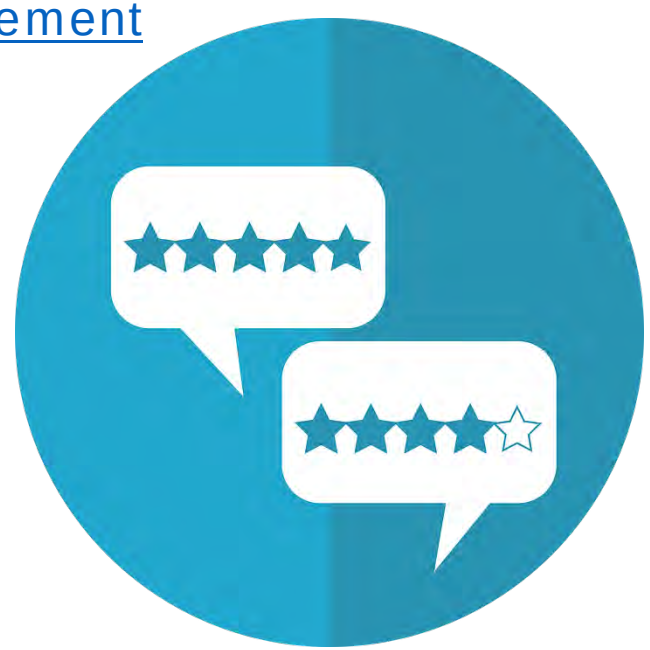
FEEDBACK OPPORTUNITIES

FEEDBACK OPPORTUNITIES

Your feedback is critical to best inform the agency's decision-making process related to services, programs and projects.

DCTA welcomes all feedback. Below are various options you can use to submit detailed feedback for consideration.

- **Online Feedback Form** – https://www.dcta.net/about-dcta/public-engagement
- **Email** – mworthington@dcta.net
- **Mail** – Written feedback can be sent to DCTA, Attn: Community Relations, P.O. Box 96, Lewisville, TX 75067
- **Phone** – Contact Mary Worthington at 972.316.6121
- **GORequest** – Available via mobile and desktop at https://www.dcta.net/gorequest

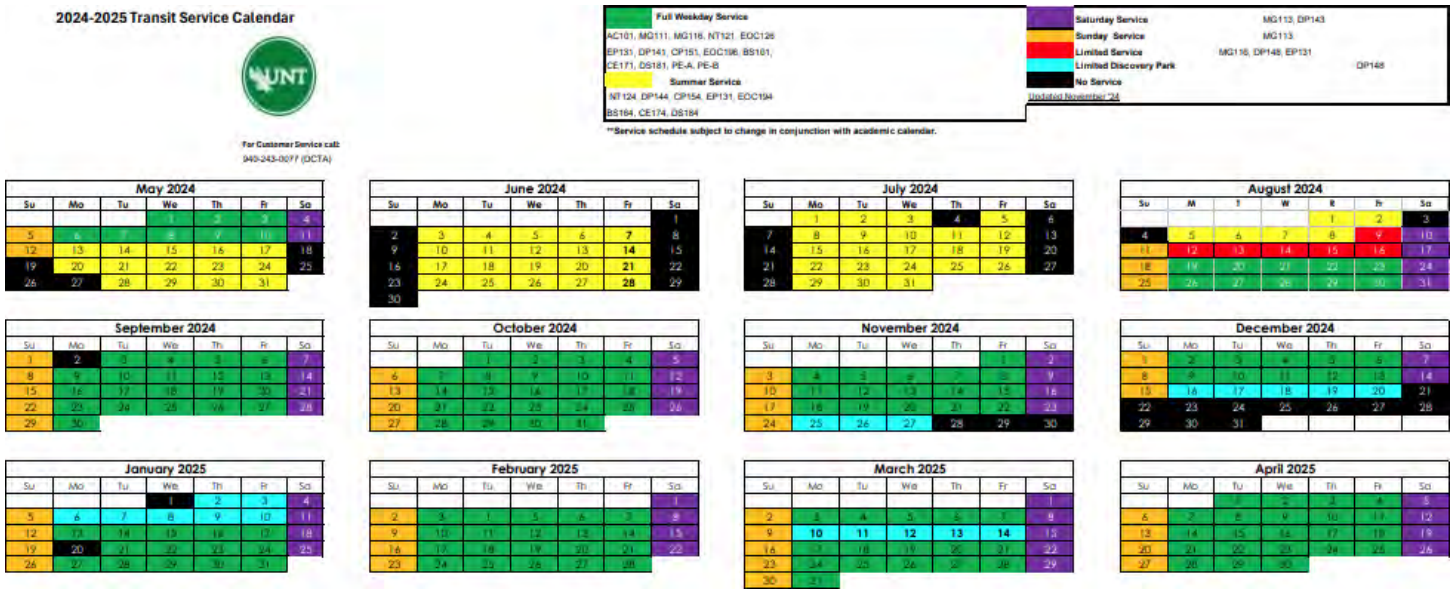


Appendix I – FTA Triennial Title VI Findings

There were no Title VI Findings in the 2022 FTA Triennial Review

Appendix J – UNT Schedule Exhibits

Type	ROUTE	Route Name	Existing Weekday Start Time	Existing Weekday End Time	Existing Weekday Average Frequency (min)	Existing Weekend Start Time	Existing Weekend End Time
UNT	AC101	AC	7:30 AM	4:03 PM	15.0	-	-
UNT	BST161	BST	7:00 AM	5:41 PM	12.0	-	-
UNT	CE171	CE	6:59 AM	8:14 PM	34.6	-	-
UNT	CP151	CP	6:50 AM	9:45 PM	16.0	-	-
UNT	DP144	DP	7:00 AM	10:21 PM	11.4	6:58 AM	10:35 PM
UNT	DS181	DS	7:15 AM	6:25 PM	24.9	-	-
UNT	EOC	EOC	5:45 PM	10:34 PM	30.0	-	-
UNT	EP131	EP	7:18 AM	11:54 PM	31.0	-	-
UNT	MGP113	MGP	-	-	-	8:02 AM	9:55 PM
UNT	PEXA	PEA	7:15 AM	6:47 PM	24.9	-	-
UNT	NT121	NT	7:00 AM	6:06 PM	20.8	-	-
NT	NTX	NTX	6:45 AM	5:15 PM	630.0	-	-



Appendix K – 2022 Ridership Campaign

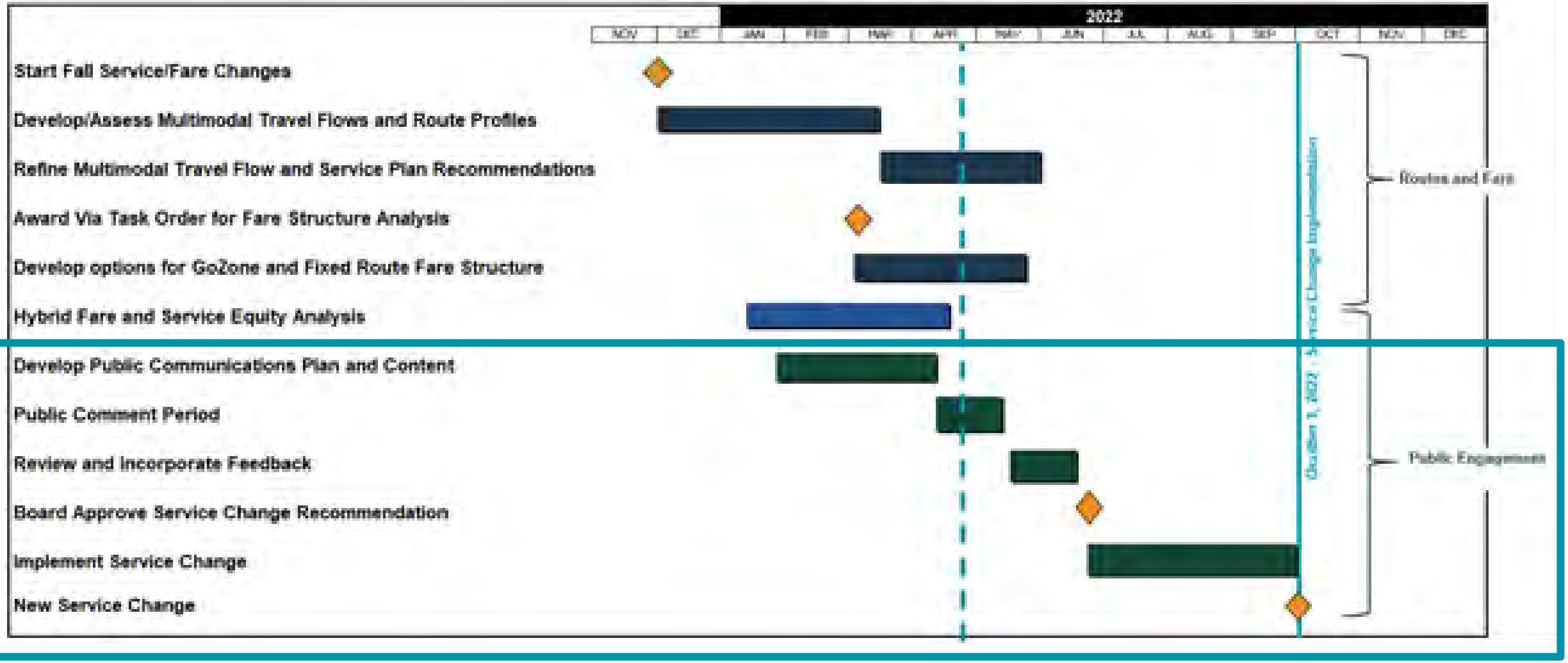
REGULAR AGENDA – ITEM 4

Discuss Public Involvement Plan as it Relates to Comprehensive Operations and Fare Structure Analysis and General Communications Plan Update

Presenter: Pamela Burns
Director of Public Involvement & Communications

SERVICE AND FARE PUBLIC INVOLVEMENT PLAN

PUBLIC INVOLVEMENT TIMELINE



LISTENING: APRIL 18 – MAY 17

Town Hall	Consultation	Presentation	Tabling/Pop Up	Direct Outreach (1:1)
City of Denton Public Meeting	City of Denton PIO	Chambers of Commerce (member cities)	Colorpalooza (Lewisville)	Friend of the Family
City of Highland Village Public Meeting*	City of Highland Village PIO	City of Denton City Council	Denton Community Market	Salvation Army
City of Lewisville Public Meeting	City of Lewisville PIO	City of Highland Village City Council	Denton Visitor Center	Social Service Agencies
NTMC Operators	Community Advisory Committee	City of Lewisville City Council	Libraries	SPAN, Inc. Denton County
Virtual Town Hall (am)	Denton County Commissioners Court	Denton County Veteran's Coalition	MLK Rec Center (Denton)	United Way of Denton County
Virtual Town Hall (noon)	Denton ISD	Grace Line Rain Ministries	Music City Mall	
Virtual Town Hall (pm)	Lewisville ISD	MHMR	Senior Centers	
Virtual Town Hall (evening)	University of North Texas	Serve Denton	Thrive Rec Center (Lewisville)	
		Texas Women's University		

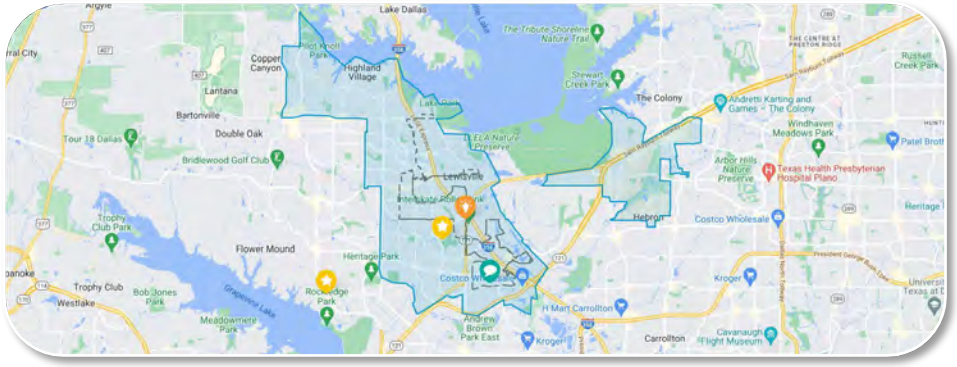
**pending*

ADVERTISING: PIP LISTENING PHASE

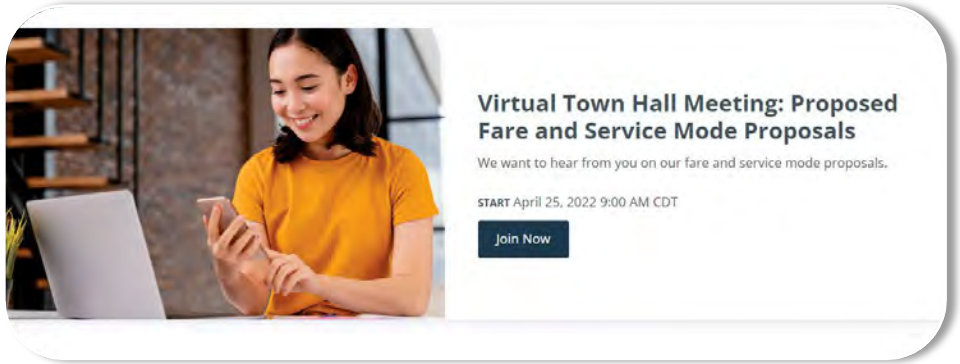
Print
$26,000

Digital
$27,000

Social
$5,000



Public Involvement Website



Public Meetings

Adjusting service and fare decision to July Board meeting enables additional public involvement

MAY 18 – JUNE 23

Additional Community Events

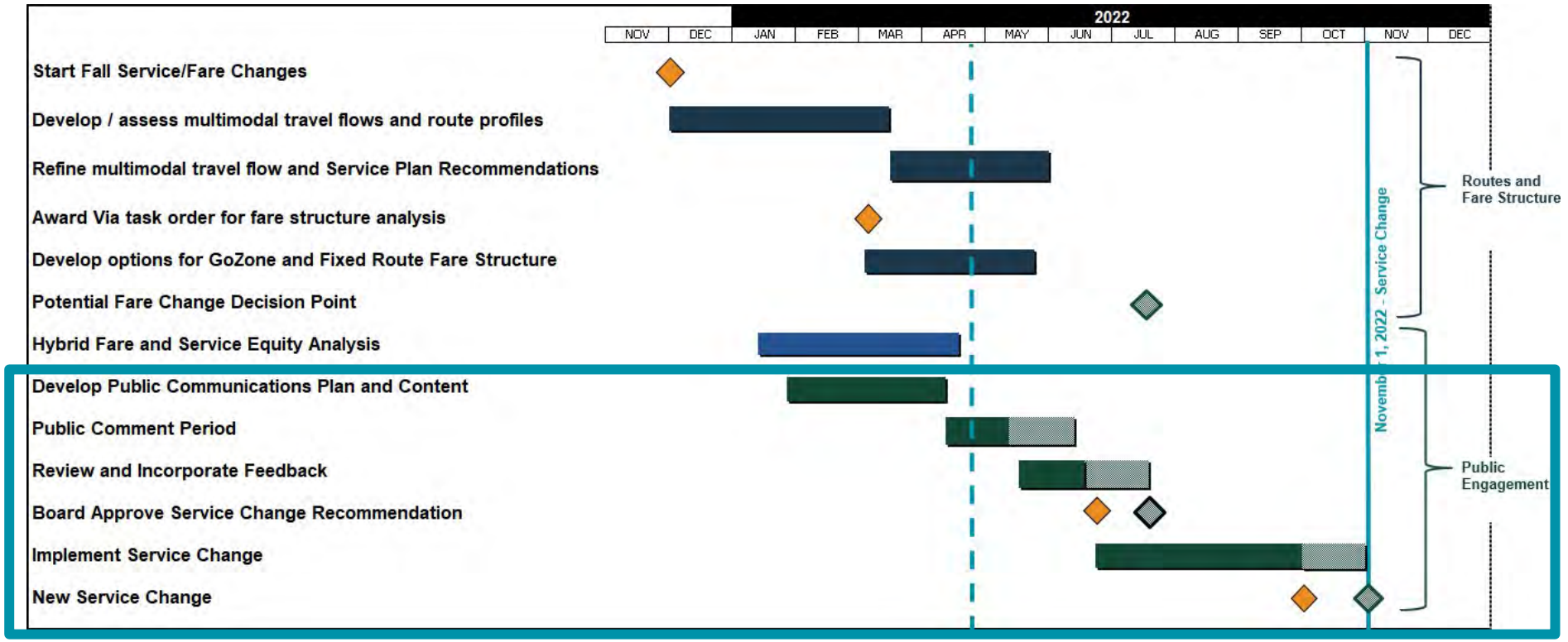
- Bike to Work Day – 5/20
- National Trail Day – 6/4
- Sounds of Lewisville – 6/7

Pop-Ups and Tabling Events

Newsletters/Blog articles

Additional advertising (approximately $13,000 for both print and digital; ~250,000 impressions)

Additional social media (~40,000 impressions per $500)



REGULAR AGENDA – ITEM 4

Discuss GoZone Performance, Fare Structure Alternatives, Route Alternatives for Connect Fixed Route Service and Comprehensive Operations Analysis Public Feedback Summary

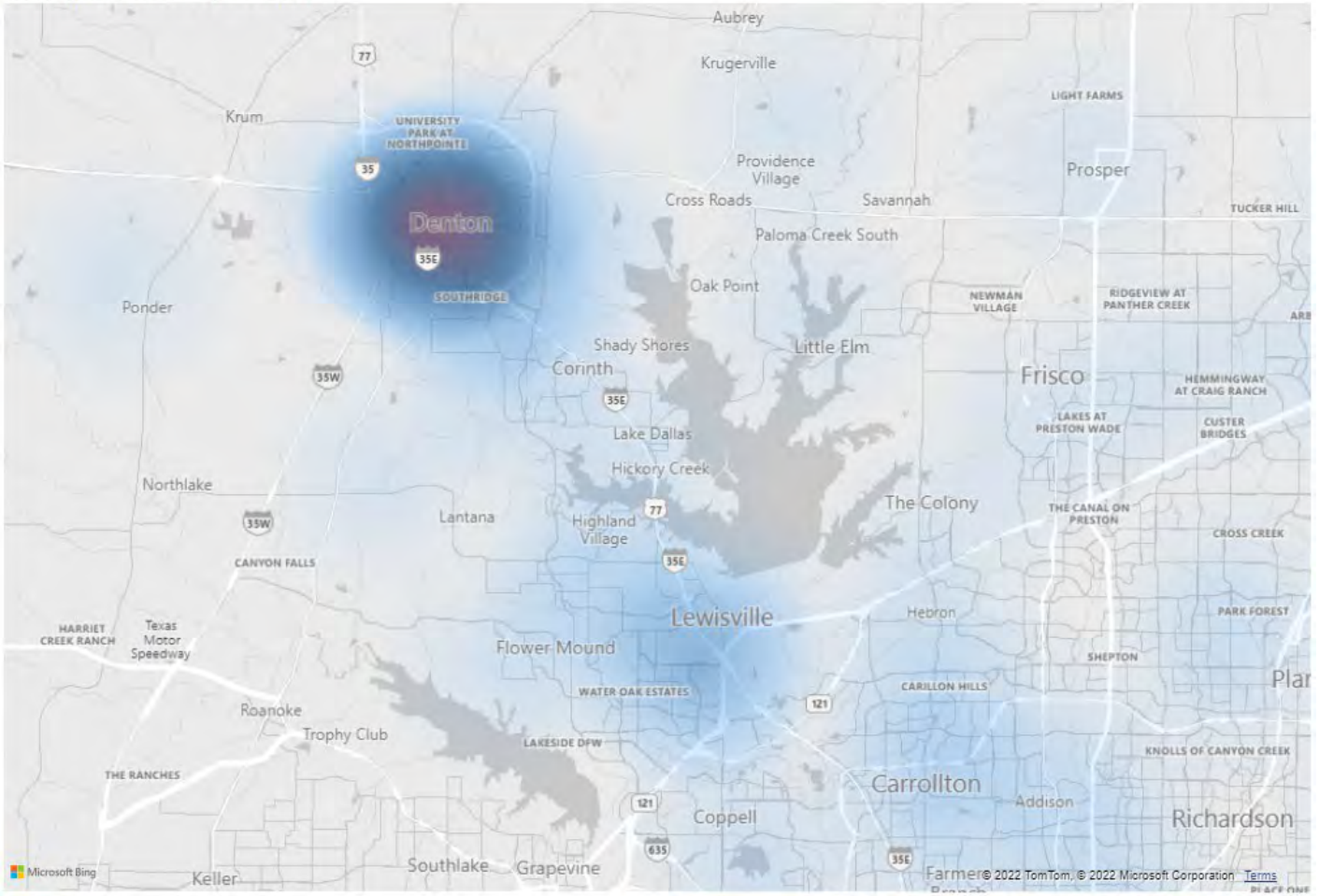
Presenter: Javier Trilla
AVP – Innovation and Information Technology

Public Involvement Process – Feedback Summary

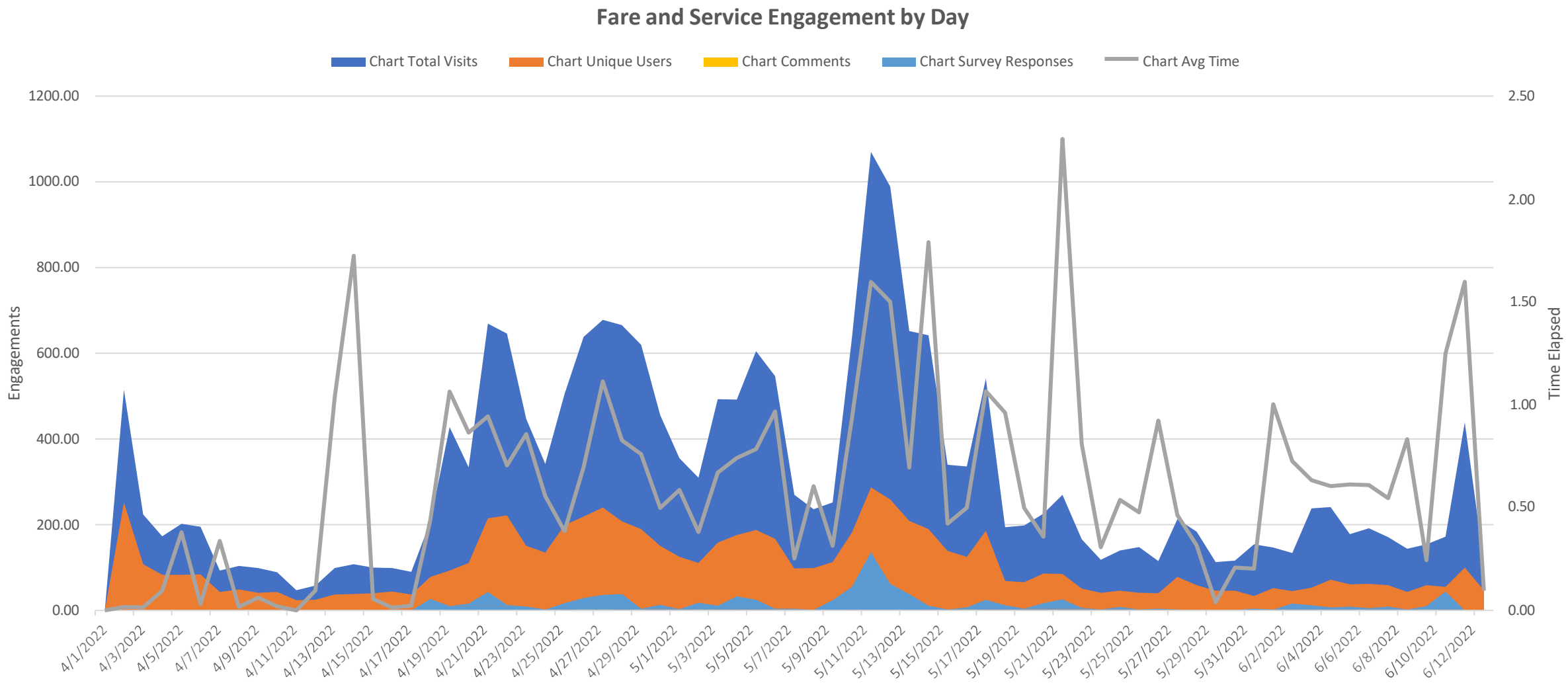
Survey Responses

- Total Survey Responses – 796
- 69.2% of all responses came from within Denton County
- 28% of responses came from the 76201 zip code

Survey Responses by Location

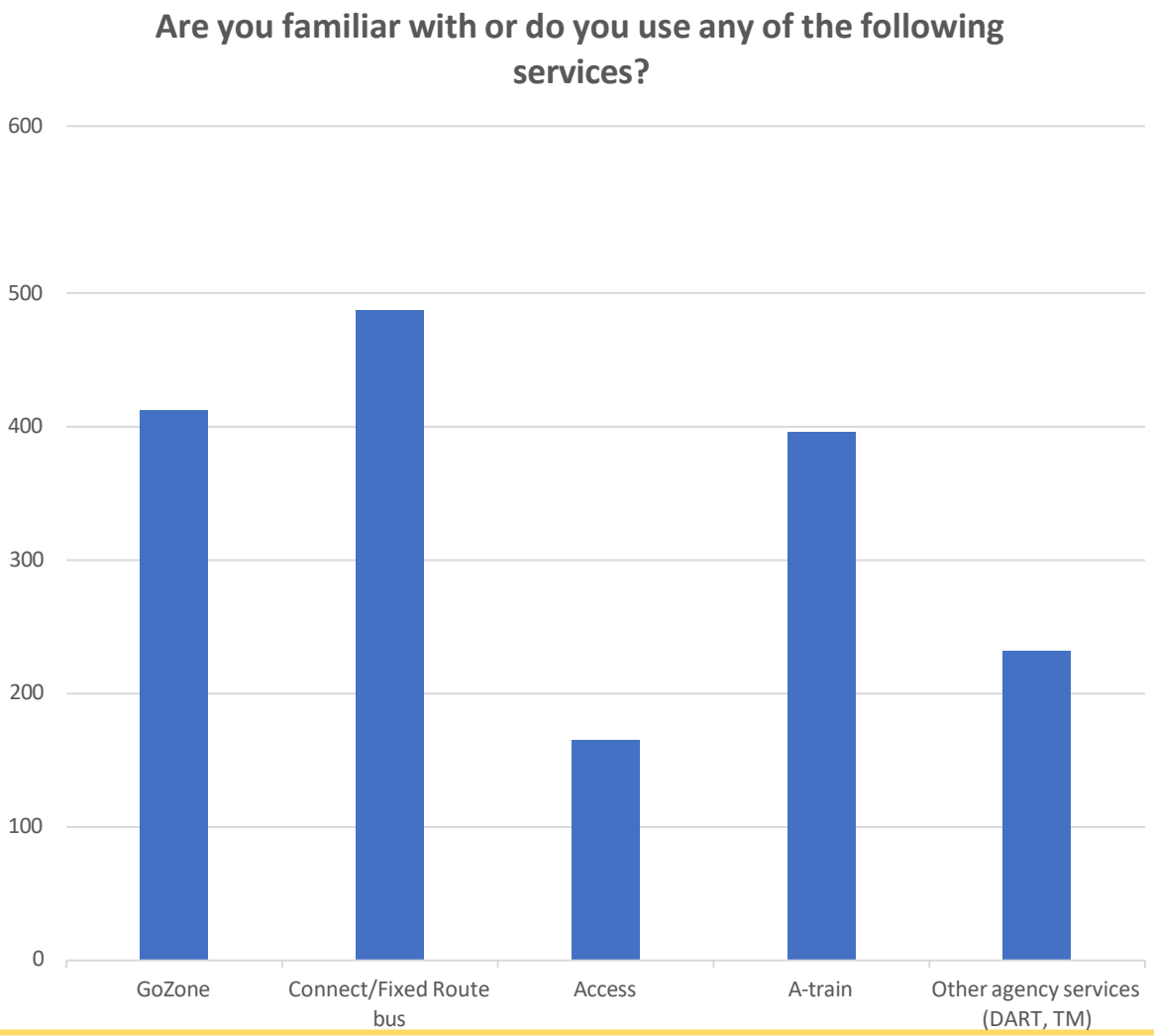


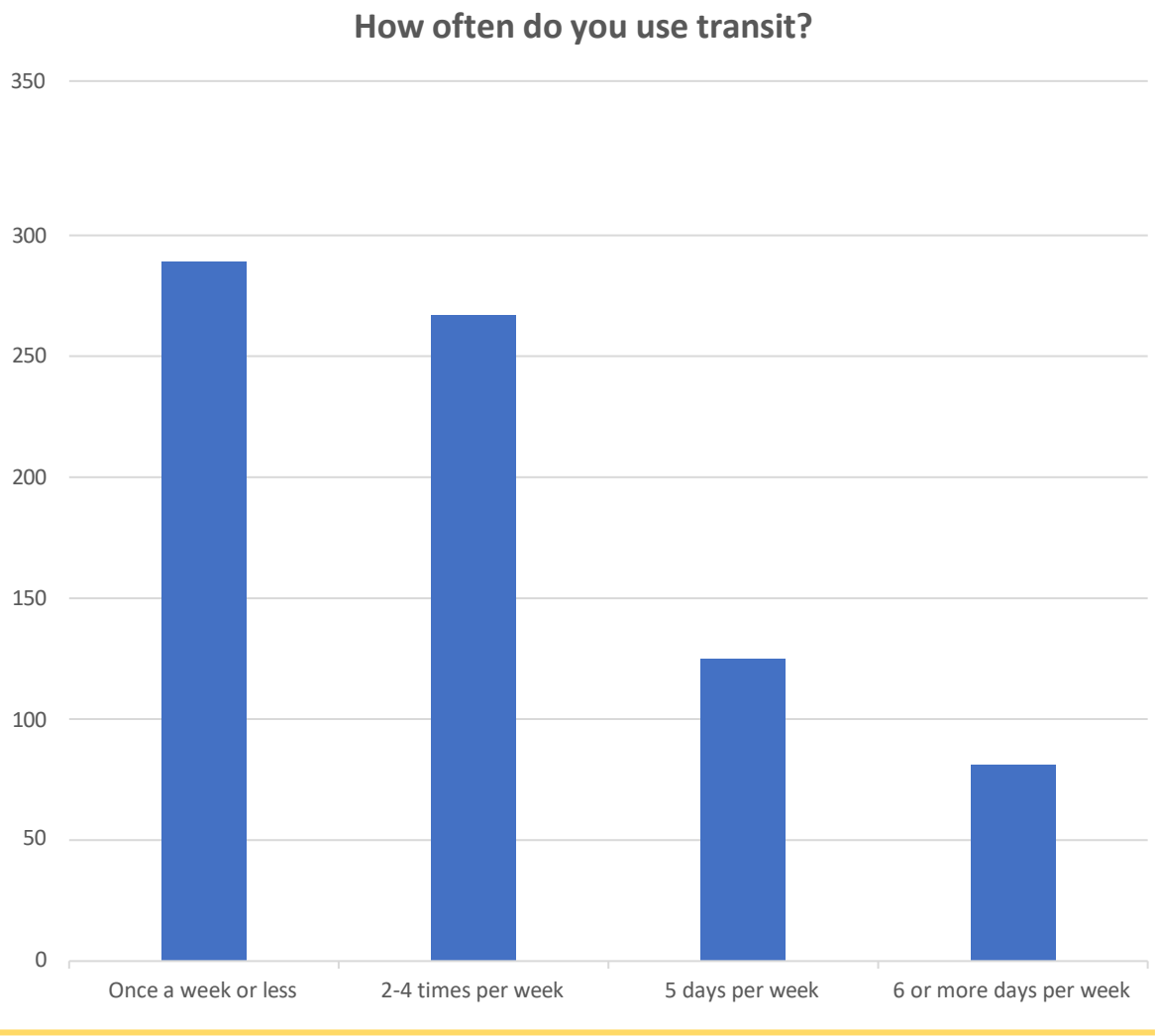
Public Involvement Snapshot



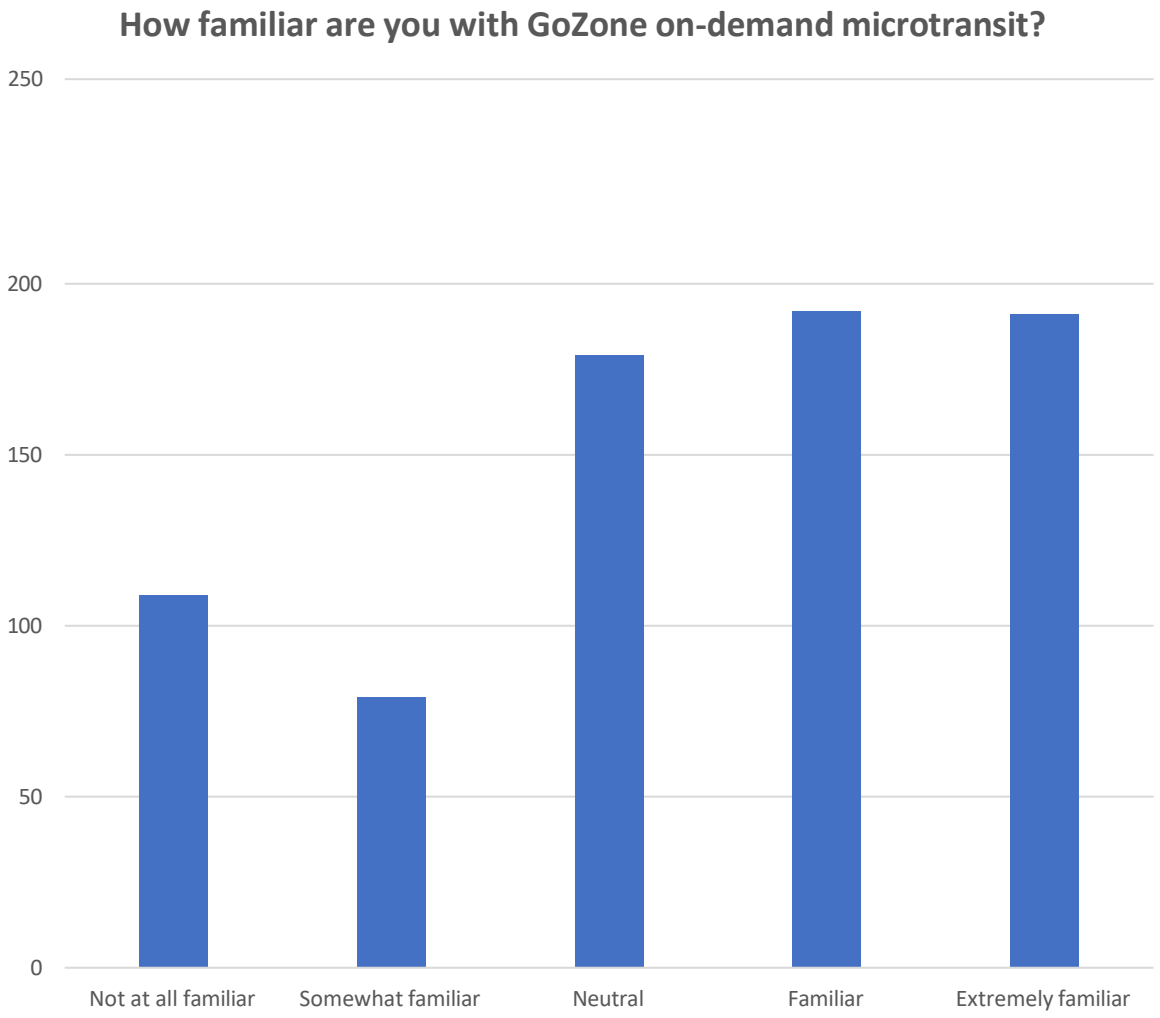
All data as of 6/12/22

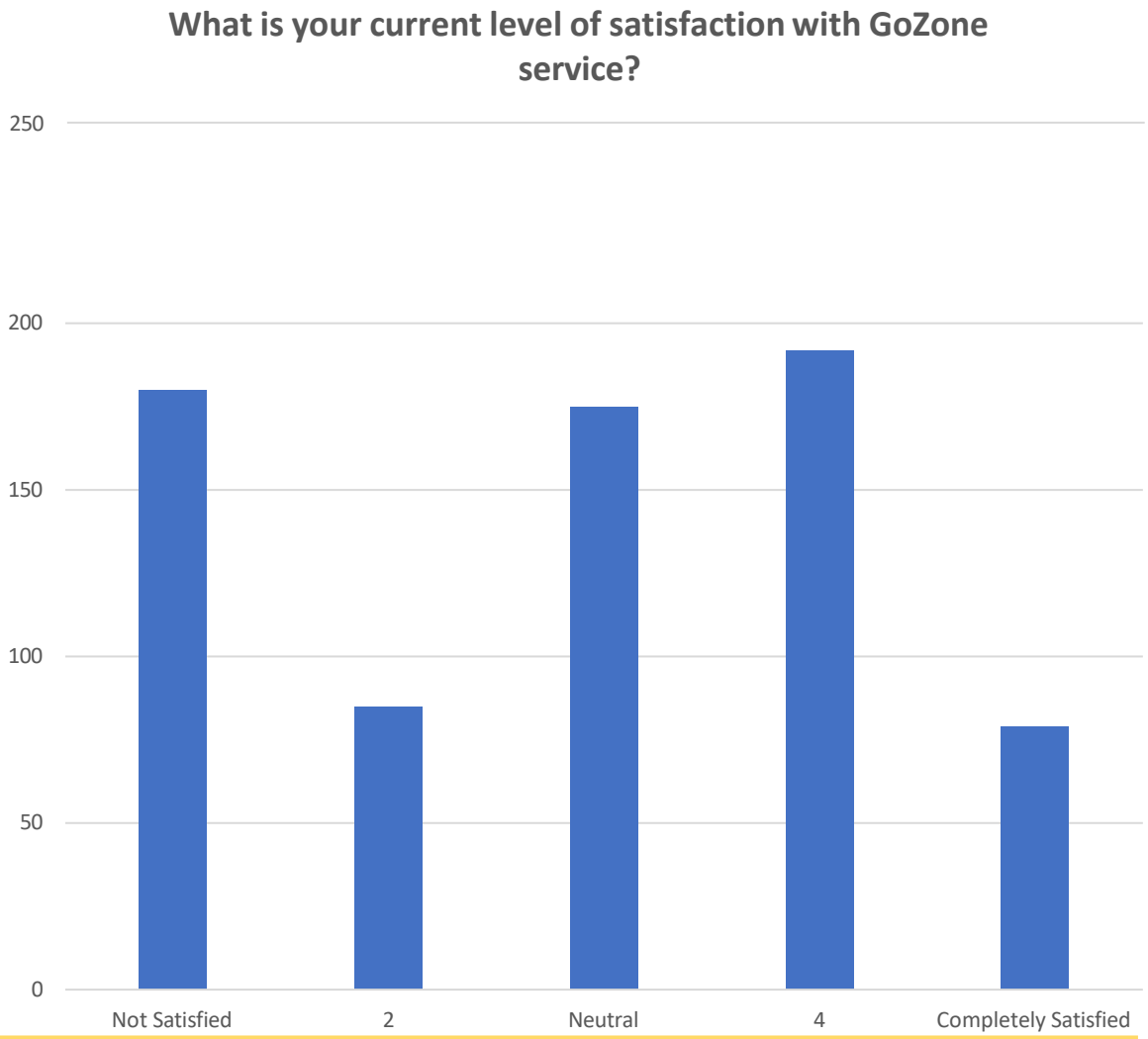
Survey Responses



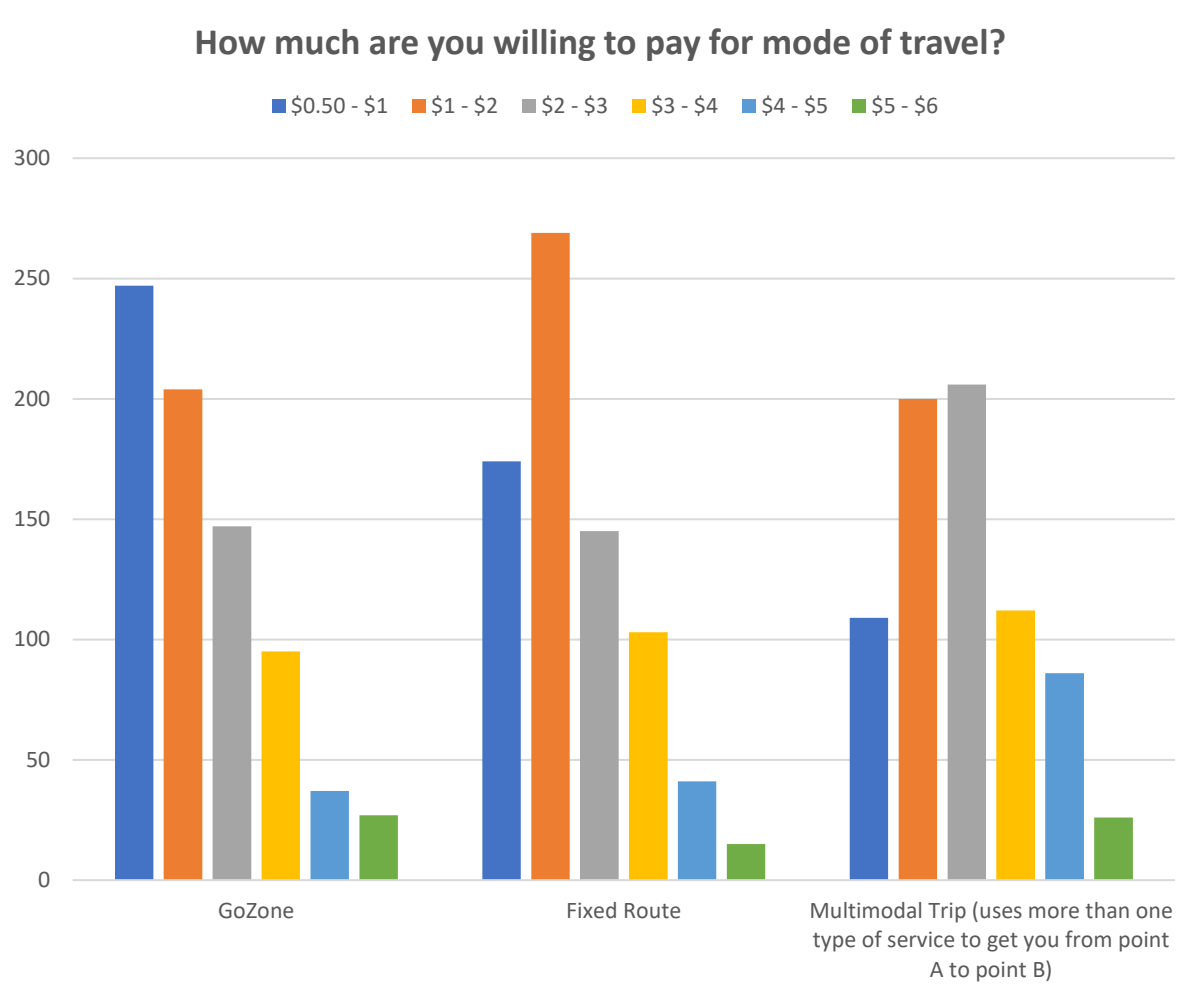


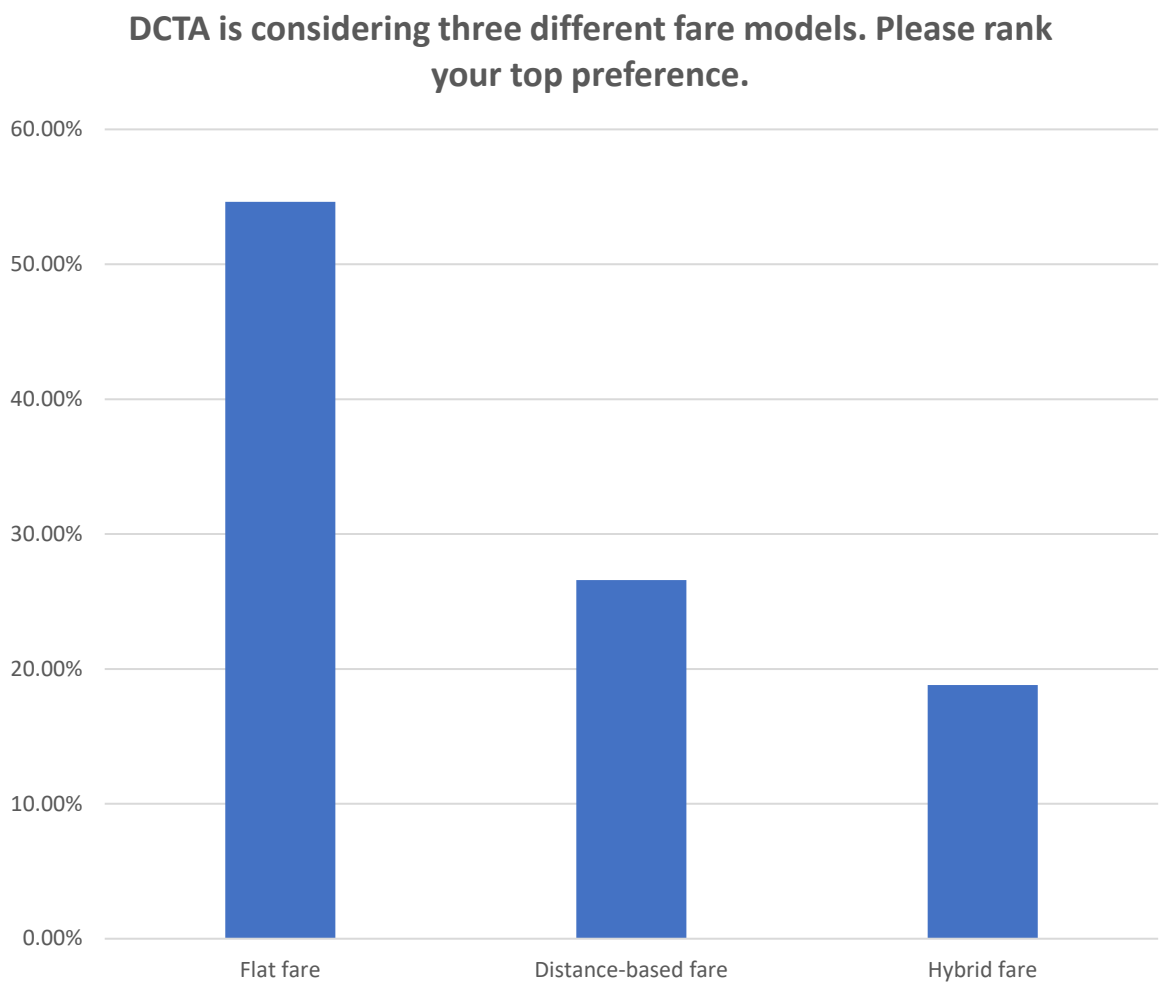
Survey Responses



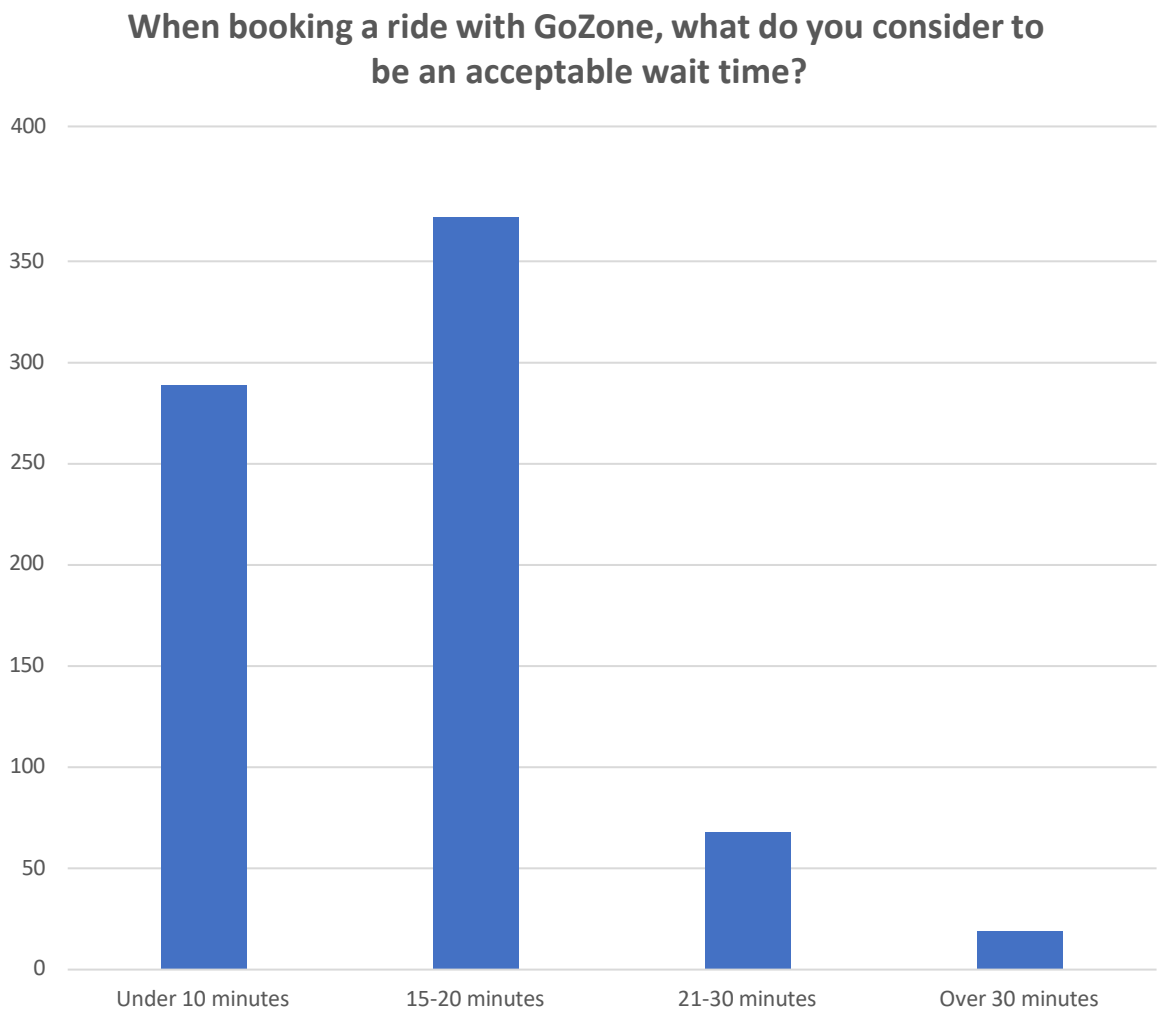


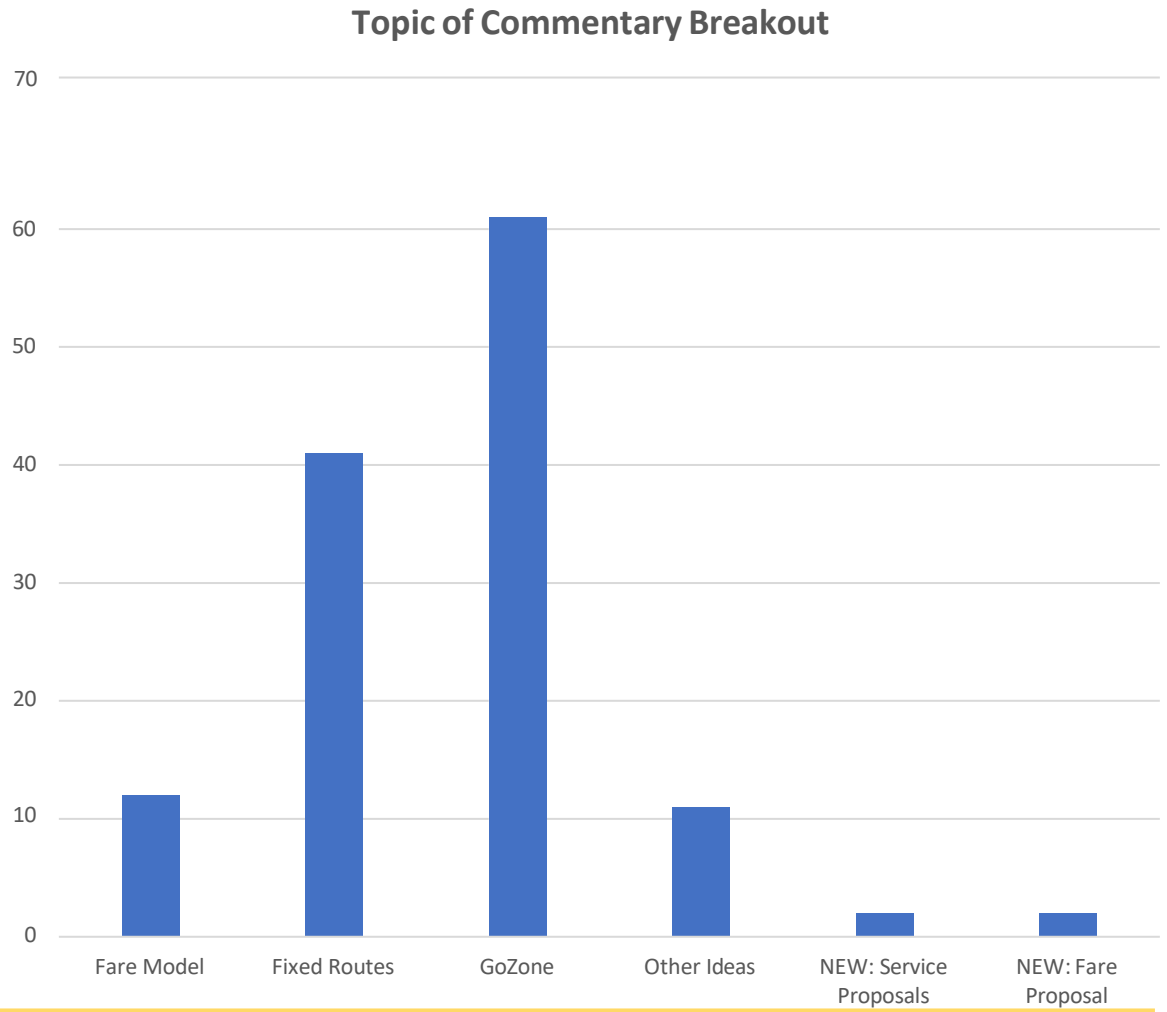
Survey Responses





Survey Responses





Survey Responses – Word Cloud



REGULAR AGENDA – ITEM 2

Discuss Public Feedback and Consider Approval of Service Change and Fare and Pass Structure Effective No Later Than November 1, 2022

Presenters:

Paul Cristina, Interim CEO
Javier Trilla, AVP Innovation and Information Technology
Pamela Burns, Director of Public Involvement and Communications
Chris Newport, Accenture
Daniel Berkovits, Via

ACTION ITEM

Public Involvement Process – Feedback Summary

Marketing and Communications Promotion

6 million Total Advertising Impressions

31 Media Article Secured/89,947,138 Total Readership

- ~90 million Total Readership
- $167,759 Ad Equivalency Value ($60K actual spend)

480,574 Social Media Impressions/4,096 Engagements

5 Emails Distributed

- 57,587 Recipients
- >94% open rate

30 Partner Features and Mentions

Community/Stakeholder Outreach

67 Calls and Emails

5,210 In-Person Impressions

11 Community Presentations

374 Brand Ambassador Hours

21,495 Mailers

Microsite

24,131 Total Visits

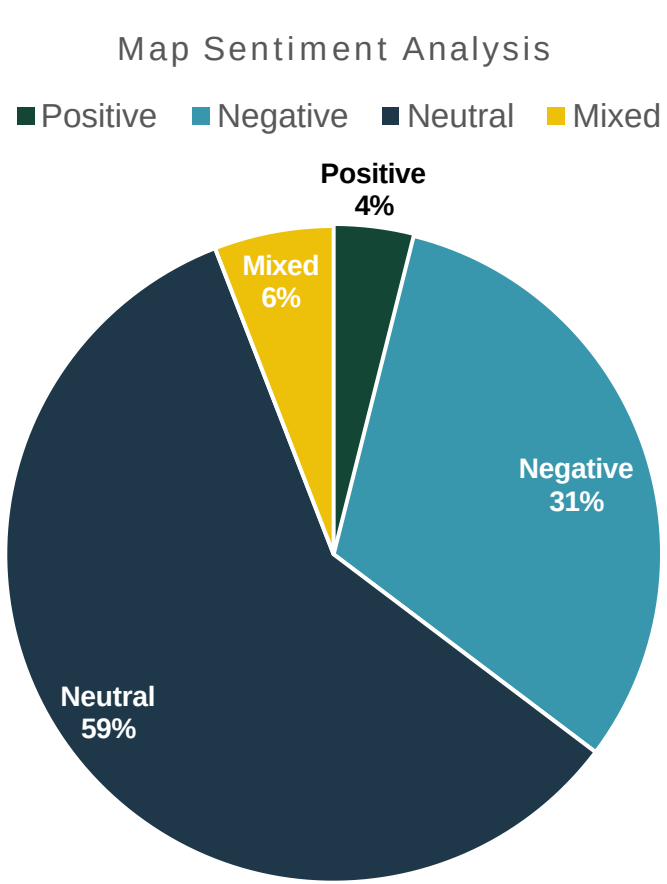
8,109 Unique Users/990 Unique Stakeholders

775 Fare and Service Survey Responses

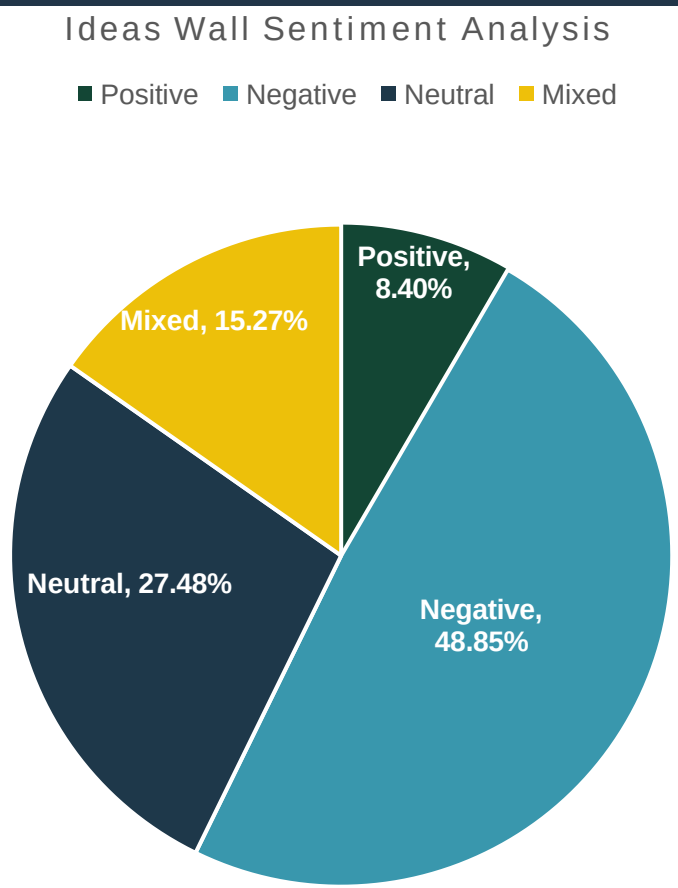
325 Total Comments

- 51 Map Comments
- 128 Ideas Wall Comments
- 146 General Feedback Comments

Public Feedback Sentiment Analyses



Positive: Suggestions for new stops
Negative: Safety issues (GZ driver behavior, stop locations); wait times/frequency
Neutral/Mixed: Inclusion of more areas (NCTC, Flower Mound, points of interest)



Positive: Cost of GoZone; suggestions to improve fixed route
Negative: Safety issues (GZ driver behavior, stop locations); accessibility for disabled (non-wheelchair users)
Neutral/Mixed: Better integration between GoZone/Connect/Rail; use of fares to influence behavior

Survey Responses

- 69.2% of all responses came from within Denton County
- 28% of responses came from the 76201 zip code
- Received more survey responses than 2021

Survey Responses by Location

