Downtown Denton Transit Center Evening On-Demand Zone

The Denton County Transportation Authority (DCTA) reduced service hours and frequency in response to the coronavirus (COVID-19) health emergency. **As some Denton Connect bus routes will end prior to A-train service, DCTA is providing on-demand service to assist rail passengers to get to their final destination.**

This on-demand service will be provided from the Downtown Denton Transit Center (DDTC) to existing stops along Denton Connect Routes 1, 2, 3 and 6. The pickup location for this service is the DDTC, but passengers may be dropped off at any of the stops along those routes.
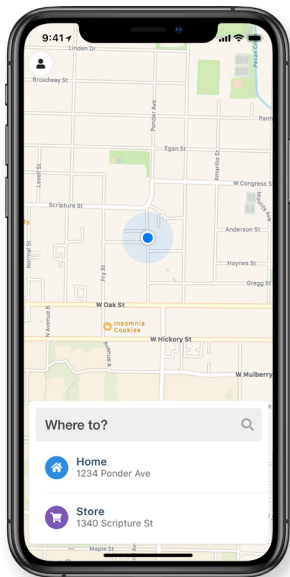
Service Provided Monday through Friday:
- DDTC: 6:20 p.m. - 9:40 p.m.

DOWNLOAD THE DCTA ON-DEMAND APP ON THE APPLE OR GOOGLE PLAY STORE TODAY!

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HOW TO BOOK A TRIP
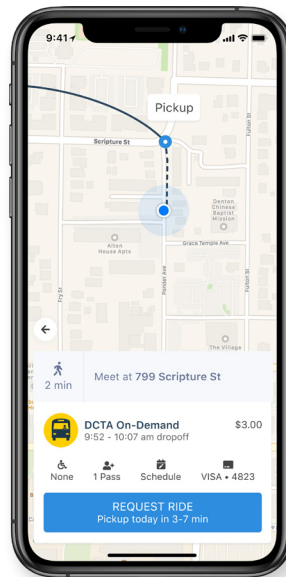Booking a trip is easy. Follow these steps below:

STEP 1
Enter your destination in the "Where to?" box.
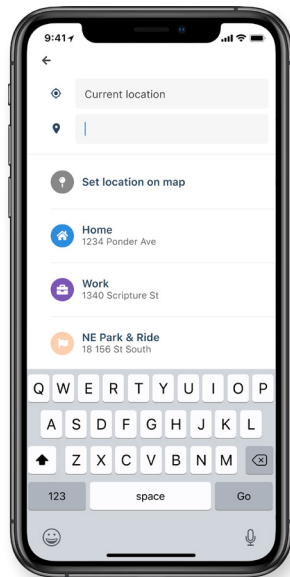
STEP 2
Adjust your pickup location to the DDTC and dropoff location to one of the suggested virtual stops along Denton Connect fix routes 1, 2, 3 and 6.

STEP 3
Add in any additional information by tapping on the "Passenger" or "Wheelchair" icon. If you want to schedule your trip in advance, you can select a later time and date by tapping "Schedule". When you're ready, tap "Request Ride."
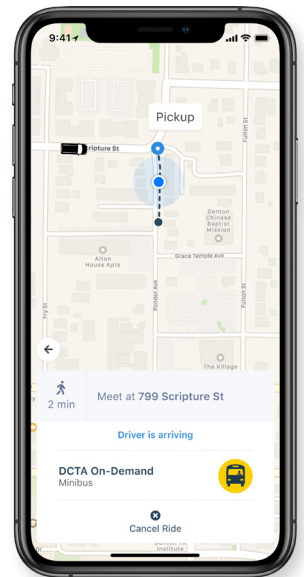
STEP 4
Receive real-time updates of pickup time via text and the app.

Once you have created a trip, you can track the vehicle on the "trip view" in the DCTA On-Demand mobile app. You will be able to see the vehicle's location and an estimated arrival time.

TRIP PLANNING ASSISTANCE AND HELPFUL RESOURCES
Passengers can call DCTA's Customer Service team at 940.243.0077 to ask questions or get assistance booking a trip. If mobile app account assistance is needed, you can go to "Settings" and click "Help."