

DENTON COUNTY
TRANSPORTATION AUTHORITY

DCTA



GORequest

Have a question or comment?

We have an answer!



Make your opinion heard with the Denton County Transportation Authority's (DCTA) GOResponse program that allows you to provide real-time feedback to DCTA staff. DCTA encourages passengers to share their feedback, via desktop or mobile phone, and help DCTA in creating an enhanced customer experience.

Using GOResponse is as easy as: open, select and submit. You can even upload a photo! Once your report has been submitted, it will be sent to the appropriate DCTA staff member who can directly handle the request. All requests are reviewed within one week of the submittal, direct responses are sent to the passenger within two weeks of the submittal, and DCTA will even send you status updates along the way!

At DCTA, we recognize the importance of customer feedback, so we are all ears. And with GOResponse, it's never been easier. Let us hear what you have to say today!



GOResponse

On the go? GOResponse is also available for download on your mobile phone.



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RideDCTA.net • 940.243.0077



Your Future is Riding on Us.