



**Board of Directors Regular Meeting  
April 23, 2026 | 10:00 a.m.**

**NOTICE IS HEREBY GIVEN** that the members of the Denton County Transportation Authority (DCTA) Board of Directors will hold a Regular Meeting on Thursday, April 23, 2026 at 10:00 a.m. at the DCTA Administrative Offices located at 1955 Lakeway Drive, Suite 260, Lewisville, Texas 75057 and by ZOOM Video Conference at which time the following agenda will be discussed.

The public is allowed to use the ZOOM link below to view the Board Meeting. To view the meeting, please use the information below:

Join from PC, Mac, iPad, or Android:

<https://us06web.zoom.us/j/89859693461?pwd=4w4aLVMIOXaYIEVBrh0VbK mz5GzDdZ.1>

Passcode:539001

Phone one-tap:13462487799

Join via audio:1 346 248 7799

Webinar ID: 898 5969 3461

Passcode: 539001

As authorized by Section 551.071 of the Texas Government Code, the Board of Directors may convene into Closed Executive Session for the purpose of seeking legal advice from Legal Counsel on any item on the agenda at any time during the meeting.

CALL TO ORDER

INVOCATION

PLEDGE OF ALLEGIANCE

INTRODUCTIONS

PUBLIC COMMENT

This agenda item provides an opportunity for citizens to address the DCTA Board of Directors on any agenda item(s) or other matters relating to DCTA. Each speaker will be given a total of three (3) minutes to address any item(s). Anyone wishing to speak shall be courteous and cordial.

Speakers making personal, impertinent, profane, or slanderous remarks may be removed from the meeting. Unauthorized remarks from the audience, stamping of feet, whistles, yells, clapping and similar demonstrations will not be permitted.

Citizens that are not able to participate in-person must email his or her public comment to [kmorris-perkins@dcta.net](mailto:kmorris-perkins@dcta.net) no later than **3:00 p.m. on Wednesday, April 22, 2026**, to ensure the comment will be distributed to Board Members prior to the meeting.

The Board of Directors is not permitted to take action on any subject raised by a speaker during Public Comments. However, the DCTA Board of Directors may have the item placed on a future agenda for action; refer the item to the DCTA Administration for further study or action; briefly state existing DCTA policy; or provide a brief statement of factual information in response to the inquiry.

## CONSENT AGENDA

### 1. Consider Approval of Regular Meeting Minutes dated March 26, 2026

Action Item

Background Information: Exhibit 1: Regular Meeting Minutes Dated March 26, 2026

### 2. Consider Approval of Monthly Financial Statement for February 2026

Action Item

Background Information: Memo

Exhibit 1: YTD Financial Statement – February 2026

## REGULAR AGENDA

### 1. Discuss Update on Electronic Security and Access Control Project and Digital Passenger Signage at A-train Stations

Discussion Item

Background Information: Memo

### 2. Discuss Update on Task Order with AECOM in an Amount Not to Exceed \$50,000 for Fleet Transition Plan

Discussion Item

Background Information: Memo

## INFORMATIONAL REPORTS

### 1. Safety, Service, and Ridership Reports – February 2026

Background Information: Memo

Exhibit 1: Safety Performance – FY to Date

Exhibit 2: Service Performance – FY to Date

Exhibit 3: Ridership by Mode – February 2026

Exhibit 4: Connect Ridership Year-Over-Year by Month

Exhibit 5: A-train Ridership Year-Over-Year by Month

Exhibit 6: Fixed-Route Ridership – February 2026

Exhibit 7: UNT Ridership Year-Over-Year by Month

### 2. Update on Unarmed Uniformed Security Guard Services Request for Proposals (RFP)

Background Information: Memo

### 3. Update on Request for Proposals (RFP) for Audit Services for Fiscal Year 2026-2027

Background Information: Memo



## FUTURE AGENDA ITEMS AND BOARD MEMBER REQUESTS

Staff will discuss proposed future agenda items. Board members may request an informational item or action item to be added to the next Board meeting agenda.

**Next Regular Board Meeting Date:** May 28, 2026

## REPORT ON ITEMS OF COMMUNITY INTEREST

Pursuant to Texas Government Section 551.0415 the Board of Directors may report on the following items: (1) expression of thanks, congratulations, or condolences; (2) information about holiday

schedules; (3) recognition of individuals; (4) reminders about upcoming DCTA and Member City events; (5) information about community events; and (6) announcements involving imminent threat to public health and safety.

## CONVENE EXECUTIVE SESSION

**The Board of Directors will convene into Closed Executive Session pursuant to Texas Government Code Section 551.074, Personnel Matters, to deliberate the duties and evaluation of the Chief Executive Officer (FY 2026 Mid-Year Performance Evaluation).**

### **Action as a Result of Executive Session.**

**The Board of Directors will convene into Closed Executive Session pursuant to Texas Government Code Chapter 551, Subchapter D, Section 551.071(2), Consultation with Attorney, to discuss and receive legal advice on the following item:**

### **University of North Texas (UNT) Interlocal Cooperation Agreement**

## RECONVENE OPEN SESSION

Reconvene and Take Necessary Action on Items Discussed during Executive Session (if applicable).

## ADJOURN

### **Board Members**

Andy Eads, Denton County Seat 2, Chair  
TJ Gilmore, Lewisville, Vice-Chair  
Daniel Jaworski, Highland Village, Secretary  
Suzi Rumohr, Denton  
Cesar Molina, Denton County Seat 1



**Alternates**

Kristin Green, Lewisville  
Jody Gonzalez, Denton County Seat 1  
Pat Smith, Denton  
Paul Stevens, Highland Village  
Vacant, Denton County Seat 2

**Non-Voting Board Members**

Jared Eutsler, Corinth  
Dennie Franklin, Frisco  
Jeremie Maurina, The Colony  
Stephen Christo, The Colony (alternate)  
Vacant, Flower Mound  
Vacant, Little Elm  
Vacant, Small Cities

**Staff Liaison**

Paul A. Cristina, CEO

This notice was posted on April 17, 2026 by 5pm.

  
Kisha Morris-Perkins  
Executive Assistant & Board Process Manager



**Board of Directors Regular Meeting Minutes  
March 26, 2026 | 10:00 a.m.**

The Board of Directors of the Denton County Transportation Authority (DCTA) convened a Regular Board of Directors Meeting with Vice Chair Gilmore presiding on Thursday, March 23, 2026 at 10:00am, located at the DCTA Administrative Offices, 1955 Lakeway Drive, Suite 260, Lewisville, Texas 75057.

**Voting Members**

- Chair Andy Eads, Denton County
- Vice-Chair TJ Gilmore, City of Lewisville
- Secretary Daniel Jaworski, City of Highland Village
- Board Member Cesar Molina, Denton County
- Board Member Suzi Rumohr, City of Denton

**Alternates**

- Board Member Jody Gonzalez, Denton County
- Board Member Kristin Green, City of Lewisville
- Board Member Pat Smith, City of Denton
- Board Member Paul Stevens, City of Highland Village

**Non-Voting Members**

- Board Member Dennie Franklin, City of Frisco
- Board Member Jeremie Maurina, City of The Colony
- Board Member Stephen Christo, Alternate - City of The Colony
- Board Member Jared Eutsler, City of Corinth

**Legal Counsel**

Joe Gorfida, Nichols Jackson

**DCTA CEO**

Paul A. Cristina

**CALL TO ORDER**

Vice Chair Gilmore called the meeting to order at 10:00 a.m. All Board Members were present with the exception of Chair Eads and Alternate Board Member Christo. Vice Chair Gilmore announced that Courtney Morris of Nichols Jackson was serving as Legal Counsel in the absence of Joe Gorfida.

**INVOCATION**

Board Member Molina provided the invocation.

**PLEDGE OF ALLEGIANCE**

The Board recited the pledges to the United States and Texas flags.



INTRODUCTIONS

There were no introductions.

PUBLIC COMMENT

The following individual provided comments to the Board during this time:

Liam Guame-Wakefield  
Denton, Texas

CONSENT AGENDA

1. Consider Approval of Regular Meeting Minutes dated February 26, 2026
2. Consider Approval of Monthly Financial Statement – January 2026
3. Consider Authorizing the Chief Executive Officer to Execute a Contract for Landscape Maintenance Services with Freedom Commercial Services LLC, Beast Mowed Lawn & Landscape, and Watts Ellison dba D&D Commercial Landscape Management, Establishing a Qualified Contractor Pool for Landscape Maintenance Services
4. Consider Authorizing the Chief Executive Officer to Execute Task Order 01 with Beast Mowed Lawn & Landscape in an Amount Not to Exceed \$134,534.40 for Landscape Maintenance Services at DCTA Facilities and A-train Stations for a One-Year Term
5. Consider Authorizing the Chief Executive Officer to Execute Task Order 01 with Freedom Commercial Services LLC in an Amount Not to Exceed \$6,897.00 for Large Area Mowing Services at Old Town Station and Hebron Station

***Motion by Board Member Gonzalez with a second by Board Member Rumohr to approve the Consent Agenda as presented. Motion passes 5-0.***

REGULAR AGENDA

1. **Discuss and Consider Approval of a Resolution Approving Budget Revision 2026-05 in the Amount of \$1,882,285 of Revenue and \$1,202,210 of Expenses for City of Frisco Transit Services through September 30, 2026**
2. **Discuss and Consider Authorizing the Chief Executive Officer (CEO) to Execute a Fourth Amended and Restated Interlocal Agreement (ILA) with the City of Frisco for Transit Services for an Amount Not to Exceed \$15,035,831 for a Period of Three (3) Years Beginning May 1, 2026 through March 31, 2029, with the Option for Up to One (1) Additional Two (2) Year Term**

Action Item

Background Information: Memo

**3. Discuss and Consider Approval of an Amendment to the Master Services Agreement with River North Transit, LLC dba Via Transportation for GoZone Demand Response Service to Increase the Total Contract Authorization and Issuance of Task Order #2 for Frisco Transit Services for a Period of Five (5) Months Beginning May 1, 2026 through September 30, 2026 in an Amount Not to Exceed \$1,173,195**

CEO Paul Cristina presented Regular Agenda Items 1-3 to the Board highlighting the following:

- Potential DCTA Board Policy Considerations (Contracted Services and Path to Membership – Recap from August/October 2024 Board Meeting)
- Service Overview
  - ✓ Initial Term: 3-year Agreement with two-year renewal option
  - ✓ Service Start: May 2026
  - ✓ Budget enables service area flexibility
- Cost Model – GoZone and Demand Response (Service Years 1-5)
  - ✓ Service Years 1-3 – Not to Exceed \$15,035,831

Board discussion regarding clarification of demand response components, suggestions of consolidating efforts under one single agreement, City of Frisco breakdown of federal and local contributions, verification of potential start date of May 5, 2026, verification of no service connection to Lewisville zone, GoZone app functionality connecting to Frisco zone, marketing efforts by Frisco, Via and DCTA, and clarification of Denton County boundaries

CEO Cristina expressed appreciation to the Board for their support. He provided special acknowledgment to Board Member Dennie Franklin, Frisco Representative, as well as staff, for their contributions and collaboration.

***Motion by Board Member Molina with a second by Secretary Jaworski to approve Regular Agenda Item 1 as presented. Motion passes 5-0.***

***Motion by Board Member Molina with a second by Secretary Jaworski to approve Regular Agenda Item 2 as presented. Motion passes 5-0.***

***Motion by Board Member Molina with a second by Secretary Jaworski to approve Regular Agenda Item 3 as presented. Motion passes 5-0.***

**4. Discuss Update on Intermediate Service Plan Phase III**

Karina Maldonado, Planning Manager, presented to the Board highlighting the following:

- Scenario Recap (Scenarios 1-5 highlighting Scenarios 2 and 4)
- Scenario 2 – Can be considered on basis on DCTA costs and benefits only
- Scenario 2 – Recommendation Summary
  - ✓ Scenario 2 OPEX Impact

- ✓ Capital Impact (Preliminary Estimates)
- GoZone Redeployment Option Summary – Scenario 2
- Alternatives for Access to Flower Mound Zones
- Scenario 4 and UNT Network Interaction
- Modification to Current UNT Colorado Express Route Could Enable Cost Sharing and Scenario 4 Feasibility
- Scenario 4 Concepts
- GoZone Redeployment Summary – Scenario 4
- Scenario 4 Bus Stop Infrastructure
- Upcoming Decisions
  - ✓ Scenario 2/Scenario 4/Status Quo
  - ✓ GoZone Redeployment Options A-D
  - ✓ If GoZone Option C, then:
    - Alternative A or Alternative B
- Intermediate Service Plan Phase 3 Implementation Timeline

Board discussion regarding Alternative B option. The Board provided additional information/suggestions to protect sales taxes within member cities, clarification of Scenario 2 and 4, August 2026 implementation timeline, status of conversations with UNT, and reducing service costs.

***This item is for discussion only. No Board action required at this time.***

## 5. Discuss Update on Fare Policy Development

Derick Sibley, VP of Finance, presented to the Board highlighting the following:

- Overview
- About the Analysis – What We Did & How
  - ✓ Collected Raw Fare Data
  - ✓ Organized by Mode
  - ✓ Allocated Pooled Revenue
  - ✓ Calculated Farebox Recovery
- What is Farebox Recovery?
  - ✓ Measures how much of a service’s operating cost is offset by the fares riders pay. It is expressed as a percentage and calculated the same way for every mode.
- Understanding Our Fare Products – Types Tracked in This Analysis
- Fare Policy Outline
  - ✓ Purpose and Authority
  - ✓ Policy Scope and Applicability
  - ✓ Fare Policy Objectives
  - ✓ Fare Structure Authority
  - ✓ Fare Pricing and Cost Considerations
  - ✓ Fare Calculation Methodologies
  - ✓ Fare Products

- ✓ Reduced Fare and Discount Programs
- ✓ Regional Fare Coordination
- ✓ Fare Schedule Adoption
- ✓ Fare Collection and Enforcement
- ✓ Public Notice and Fare Changes
- ✓ Performance Monitoring and Reporting
- ✓ Legal and Regulatory Compliance
- ✓ Policy Review and Amendment
- Conclusion – Discussion Questions and Next Steps
  - ✓ Priorities for new fare policy
  - ✓ Important benchmarks and considerations
  - ✓ Concerns about public reaction to fare changes and priorities to mitigate those impacts
  - ✓ Identify peers for comparison/best practices
  - ✓ Opportunities to streamline/reduce current fare products
  - ✓ Identify farebox recovery targets by mode
  - ✓ Opportunities to reduce case collection on system
  - ✓ Begin drafting policy

*Note: Staff will begin considering modifications to existing fares as policy work progresses. The fare change process will begin in conjunction with final review and adoption of the policy.*

Board discussion regarding identifying peer agencies to compare to DCTA, availability of data on discounts to non-profits, importance of regional fare coordination, seamless network integration, cost recovery by mode excluding GoZone, increasing bus ridership, interested in drafting a policy that promotes flexibility, consideration of including the public in the review - while public engagement is not required under Title VI or Federal Transit Administration (FTA) policy, DCTA has expressed a desire to incorporate community feedback, simplicity of fares (easy to use), cashless fare opportunities and associated convenience fees, operational costs to collect coins, and the financial impact of current diesel fuel prices.

***This item is for informational purposes only. No Board action required at this time.***

## INFORMATIONAL REPORTS

- 1. Safety, Service, and Ridership Reports – February 2026**
- 2. Update on State Legislative and Local Government Relations Consulting Services**
- 3. Update on Federal Legislative Consulting Services**
- 4. Update on Task Order with Kimley-Horn in an Amount Not to Exceed \$44,725 for Lighting Condition Assessments**
- 5. Notice of Upcoming Procurement – Classification, Compensation and Total Rewards Study**

***These items are for informational purposes only. No Board action required at this time.***



## FUTURE AGENDA ITEMS AND BOARD MEMBER REQUESTS

None. The next Regular Board Meeting is scheduled for April 23, 2026.

## REPORT ON ITEMS OF COMMUNITY INTEREST

- ✓ Ad Campaign Update: **High gas prices don't care about your budget. WE DO.**
- ✓ Regional Transit Tour – April 1, 2026

## CONVENE EXECUTIVE SESSION

No items scheduled for this agenda.

## RECONVENE OPEN SESSION

Reconvene and Take Necessary Action on Items Discussed during Executive Session (if applicable).

Not applicable.

## ADJOURN

The meeting was adjourned at 11:33am.

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TJ Gilmore, Board Vice Chair

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Dan Jaworski, Board Secretary



**Board of Directors Memo**

**April 23, 2026**

AGENDA ITEM: Consider Approval of Monthly Financial Statement for February 28, 2026

**Recommendation**

Staff recommends the Board approve the financial statement for February 28, 2026.

**Background**

The financial statement is presented monthly to the Board of Directors for approval. The attached report is for the period ending February 28, 2026. This report provides a comparison of year-to-date budget vs. actual performance.

**Previous Board Activity & Action**

There has been no previous Board activity on this item.

**Identified Need**

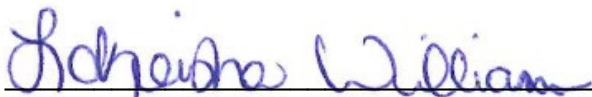
Provides the Board a review of the agency’s financial position and performance to budget.

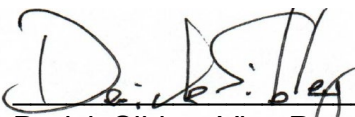
**Financial Impact**

The financial impact of February 28, 2026 performance has been summarized within the respective document provided. Staff stands ready to answer any questions the Board may have regarding the financial performance.

**Exhibits**

Exhibit 1: Year-to-Date Financial Statement – February 28, 2026

**Submitted by:**   
LaKeisha Williams, Senior Manager of Accounting

**Reviewed by:**   
Derick Sibley, Vice President of Finance



## DENTON COUNTY TRANSPORTATION AUTHORITY

Statement of Revenue and Expenditures  
Presented for the Period Ended February 28, 2026  
(UNAUDITED)

	Prior Year Actual				FY 2026 - February 28, 2026					
	2022	2023	2024	2025	YTD Actual	YTD Budget	Annual Budget	Actual %	Expected %	Notes
<b>Revenue and Other Income</b>										
Sales Tax Revenues	38,030,250	40,292,936	40,615,026	41,234,879	18,035,119	17,083,333	41,000,000	44.0%	41.7%	
Federal/State Grants - Operating	19,028,351	9,431,745	11,563,170	14,095,704	4,012,170	4,906,864	11,776,474	34.1%	41.7%	1
Federal/State Grants - Capital	95,069	59,828	566,000	119,728	-	1,153,211	2,767,706	0.0%	41.7%	2
Contract Service Revenues	3,721,321	4,233,303	4,948,287	3,798,461	1,794,046	2,052,517	4,926,041	36.4%	41.7%	3
Passenger Revenues	928,697	1,568,794	1,906,892	1,727,518	603,262	725,625	1,741,501	34.6%	41.7%	4
<b>Total Revenues and Other Income</b>	<b>61,803,687</b>	<b>55,586,606</b>	<b>59,599,375</b>	<b>60,976,290</b>	<b>24,444,597</b>	<b>25,921,551</b>	<b>62,211,722</b>			
<b>Operating Expenses</b>										
Purchased Transportation Services	19,235,801	22,251,475	23,888,423	22,890,819	10,344,859	10,965,249	26,316,597	39.3%	41.7%	5
Salary, Wages and Benefits	9,223,042	9,014,747	10,212,178	11,838,956	5,337,981	6,209,894	14,677,931	36.4%	42.3%	6
Outsourced Services and Charges	6,946,993	5,831,802	6,930,904	7,754,270	2,362,817	2,771,225	6,650,939	35.5%	41.7%	
Materials and Supplies	2,526,060	2,450,760	2,127,167	2,218,893	836,468	1,143,604	2,744,649	30.5%	41.7%	7
Insurance	1,669,123	1,586,292	1,099,836	1,889,074	1,020,019	1,164,410	1,996,131	51.1%	58.3%	
Utilities	521,960	497,792	561,653	526,317	259,660	336,092	806,620	32.2%	41.7%	
Employee Development	137,647	180,014	301,748	237,395	66,761	333,522	800,453	8.3%	41.7%	8
Leases and Rentals	151,068	142,445	169,862	193,771	109,910	120,122	288,292	38.1%	41.7%	
Depreciation	11,351,683	9,074,912	9,959,074	11,051,662	4,491,622	4,593,684	11,024,842	40.7%	41.7%	
<b>Total Operating Expenses</b>	<b>51,763,377</b>	<b>51,030,239</b>	<b>55,250,845</b>	<b>58,601,157</b>	<b>24,830,096</b>	<b>27,637,800</b>	<b>65,306,454</b>			
<b>Income Before Non-Operating Revenues and Expenses</b>	<b>10,040,310</b>	<b>4,556,367</b>	<b>4,348,530</b>	<b>2,375,133</b>	<b>(385,500)</b>	<b>(1,716,249)</b>	<b>(3,094,732)</b>			
<b>Non-Operating Revenues/(Expense)</b>										
Investment Income	462,425	4,434,145	5,983,517	5,322,769	1,984,950	1,458,333	3,500,000	56.7%	41.7%	
Other Income/(Expense) - Miscellaneous	447,462	923,293	174,316	90,761	3,622	87,500	210,000	1.7%	41.7%	
Long Term Debt Interest/(Expense)	(233,828)	(212,684)	(192,299)	(171,811)	-	62,959	151,102	0.0%	41.7%	
Gain (Loss) on Disposal of Assets	29,719	52,900	2,818	-	-	-	-	0.0%	0.0%	
<b>Total Non-Operating Revenues/(Expenses)</b>	<b>705,778</b>	<b>5,197,654</b>	<b>5,968,352</b>	<b>5,241,720</b>	<b>1,988,571</b>	<b>1,608,793</b>	<b>3,861,102</b>			
<b>Income (Loss) includes</b>	<b>10,746,089</b>	<b>9,754,021</b>	<b>10,316,882</b>	<b>7,616,852</b>	<b>1,603,071</b>	<b>(107,457)</b>	<b>766,370</b>			
Transfers Out to NTMC	(5,926,669)	(5,577,506)	-	-						
<b>Total Transfers</b>	<b>(5,926,669)</b>	<b>(5,577,506)</b>	<b>-</b>	<b>-</b>						
<b>Change in Net Position</b>	<b>4,819,420</b>	<b>4,176,515</b>	<b>10,316,882</b>	<b>7,616,852</b>	<b>1,603,071</b>	<b>\$ (107,457)</b>	<b>\$ 766,370</b>			

**NOTES**

- 1 Reimbursement for Operating Grants are recorded on a quarterly basis and will be recognized for Q2.
- 2 The capital grants category includes an estimated allocation for Positive Train Control (PTC) expenditures, but no PTC-related spending has occurred as of February 2026.
- 3 Contract Services revenue is slightly below the year-to-date budget due to City of Frisco revenue reclassified as operating grants.
- 4 The variance is due to invoices being processed one month after the related activity occurs.
- 5 The variance in Purchase Transportation spending is driven by the timing of vendor payments which may fall into different months than originally budgeted.
- 6 Spending is trending below the year-to-date budget because of delays in hiring and vacant positions.
- 7 This category includes expenditures related to Rail operating and fuel demand.
- 8 Training programs, certifications, and professional development initiatives are being used conservatively.



**Board of Directors Memo**

**April 23, 2026**

AGENDA ITEM: Discuss Update on Electronic Security and Access Control Project and Digital Passenger Signage at A-train Stations

**Recommendation**

This is a discussion item only. No Board action is required at this time. Staff intend to return to the Board next month for approval to execute a contract with a selected vendor for the digital passenger signage component of the program.

**Background**

On July 25, 2024, the Board authorized this project expenditure in an amount not to exceed \$5,766,000 for the Security and Access Control Project. The Project consists of two primary components. First, on July 25, 2024, the Board authorized a contract with Preferred Technologies, LLC (PREFtech) for the Electronic Security and Access Control (ESAC) program in an amount not to exceed \$5,102,421.33, funded through an FY24 Expanded Level Project (ELP). PREFtech is executing the security camera and access control portions of the program, and work is progressing on schedule and on budget with a targeted completion in Quarter 4 (Q4) of FY2026.

Second, the project includes addition of digital passenger signage on the A-train platforms at DDTC, MedPark, Highland Village / Lewisville Lake, Old Town Station, and Hebron Station. Staff have obtained a proposal from FordAV in the amount of \$376,377.00, utilizing TIPS Cooperative Contract #230901. The scope covers digital signage displays and an audio paging system across all the A-train station platforms listed here.

The combined PREFtech and Passenger Station Signage costs total \$5,478,798, remaining within the approved ELP allocation. Staff will bring the proposal forward for Board approval at the next regular meeting.

**Previous Board Activity and Action**

As described above.

**Identified Need**

None at this time. Staff will return to the Board next month with a contract for the digital passenger signage portion of the program.

**Financial Impact**

None. This is a discussion item only. Funding for the digital passenger signage is included in the FY26 budget.

**Submitted By:**

  
\_\_\_\_\_  
Kylee Hagler, Director  
Information Technology and Cybersecurity

## Board of Directors Memo

April 23, 2026

AGENDA ITEM: Discuss Update on Task Order with AECOM in an Amount Not to Exceed \$50,000 for Fleet Transition Plan

### **Recommendation**

This is a discussion item only. No Board action required.

### **Background**

Denton County Transportation Authority (DCTA) has been actively engaged in fleet planning activities to address the age, condition, and long-term replacement needs of its revenue and non-revenue vehicles. In March 2025, AECOM prepared a Fleet Planning Summary Memo that evaluated DCTA's existing bus fleet lifecycle, useful life benchmarks, ridership growth projections, and future fleet acquisition schedules.

That analysis identified that 64 percent of DCTA's bus fleet had reached or exceeded its Useful Life Benchmark (ULB) as of 2025 and that all vehicles will reach the end of ULB by 2035 without replacement. The memo further noted that extending vehicles beyond their useful life can negatively impact service reliability, maintenance costs, and rider experience, consistent with Federal Transit Administration guidance. DCTA proceeded with fleet acquisition in FY2025 and FY2026 under its current diesel-powered fleet parameters.

Subsequent work included development of a 5-Year Fleet Plan and alignment with the Intermediate Service Plan (ISP). These task orders explicitly included fleet planning, repower and rebuild strategies, and preparation of decision-support materials for capital and procurement planning.

Under the proposed Task Order with AECOM, staff will build upon prior fleet planning efforts by developing a Fleet Transition Plan focused specifically on transitioning both revenue and non-revenue vehicles to preferred alternative fuel technologies with tasks that will include:

- Alternatives analysis and a preferred alternative recommendation for the type of alternative fuel technology to be pursued. The alternatives analysis will consider purchase and life-cycle economics of various technologies and opportunities to complement regional alternative fuel strategies already in place.
- Development of a phased transition strategy for replacing existing diesel and gasoline vehicles, both revenue and non-revenue, with alternative fuel vehicles;
- Evaluation of repower, rebuild, and replacement options consistent with the fleet lifecycle framework already established;
- Identification of infrastructure requirements necessary to support alternative fuel vehicles, including maintenance and facility considerations;
- Development of cost estimates and implementation timelines aligned with DCTA's existing fleet replacement program; and
- Integration of findings into ongoing fleet, service, and capital planning efforts.

This work will not recommend or cause DCTA to proceed on a course to begin alternative fuels implementation. Rather, having the document on hand will enable DCTA to make alternative fuels transition(s) when advantageous to the agency and respond to future opportunities, including discretionary grant opportunities, as they may arise in the future.

While the scope of this item is within the CEO's signature authority, the purpose of this briefing is to provide the Board additional information on the project and an opportunity to provide feedback on the approach.

**Previous Board Activity and Action**

June 2025 Board (Budget presentation of FY2025 Expanded Level Projects – ELPs)

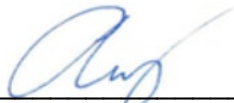
**Identified Need**

As DCTA continues to replace revenue and non-revenue vehicles that have reached or exceeded their useful life, the agency has the opportunity continue replacing vehicles with traditional diesel and gasoline models or to strategically transition toward alternative fuel technologies if it is advantageous to do so.

**Exhibits**

None.

**Submitted By:**



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Austin Frith, Vice President  
Planning & Development

## Board of Directors Memo

April 23, 2026

AGENDA ITEM: Safety, Service, and Ridership Reports – March 2026

### Recommendation

This item is for information only. No Board action is required.

### Introduction

Attached Exhibits 1-7 provide an overview of total monthly safety, service, and ridership trends across all DCTA services for March 2026.

### Monthly Report

In March 2026, DCTA recorded 271,080 total passenger trips, a 2.5% decrease from February's 278,063 trips but a 1.5% increase compared to March 2025 (267,039 trips). Several services posted strong year-over-year gains in March. A-train ridership reached 25,341 trips, an 8.2% increase over February and an 8.1% increase year-over-year, continuing the strong commuter rail demand trend observed throughout FY26. GoZone ridership surged 14.5% from February to 75,177 trips, exceeding March 2025 by 2.2%. Vanpool maintained its exceptional growth trajectory at 29,956 trips (+45.7% year-over-year). Bus ridership declined 13.1% from February to 138,332 trips and remained 5.8% below March 2025. Access paratransit totaled 2,274 trips, a 5.6% increase from February but 11.0% below the prior year.

Overall, FY26 year-to-date ridership through March totals 1,551,354 unlinked passenger trips, compared to 1,606,926 trips during the same period in FY25, representing a 3.5% decrease year-over-year, as shown in the FY26 cumulative trend chart. This is an improvement from the 4.4% deficit reported through February, driven by March's positive year-over-year performance. The cumulative decline continues to be driven by a 15.0% decrease in UNT ridership (624,944 trips in FY26 versus 734,857 in FY25). Non-UNT services collectively total 926,410 trips year-to-date, a 6.2% increase over the FY25 non-UNT total of 872,069 trips, reflecting continued strength across Connect fixed-route (+12.9%), A-train (+2.3%), Access paratransit (+8.0%), and Vanpool (+32.7%). GoZone has narrowed its year-over-year gap to 407,428 trips (-3.1%), improving from the -4.2% deficit through February. These trends underscore the resilience and accelerating growth of non-university services and support continued progress as ISP Phase III planning advances.

Based on the first six months of FY26 performance (October 2025 through March 2026), DCTA is on pace for approximately 3.1 million total unlinked passenger trips for the full fiscal year. This linear projection is based on a monthly average of approximately 258,600 trips through the first two quarters. However, the year-over-year gap has been steadily narrowing—from -5.6% through January, to -4.4% through February, to -3.5% through March—suggesting that if the improving trend continues through the second half of the fiscal year, full-year ridership could trend closer to FY25's annual total. The second-half outlook will depend on several factors, including UNT fall semester enrollment and ridership patterns, the continuation of strong non-UNT service growth (particularly Vanpool and Connect), and seasonal GoZone demand during the summer months.

The three-month trend of passenger trips on major modes is presented in the following table.

	Unlinked Passenger Trips Three-Month Trend				February- March % Change	March 2025-2026 % Change
	FY25	FY26				
	March	January	February	March		
<b>Bus*</b>	146,900	118,000	159,180	138,332	-13.1%	-5.8%
<b>Rail</b>	23,438	19,180	23,429	25,341	8.2%	8.1%
<b>GoZone</b>	73,587	59,144	65,669	75,177	14.5%	2.2%
<b>Access</b>	2,554	2,188	2,153	2,274	5.6%	-11.0%
<b>Van Pool**</b>	20,560	28,939	27,632	29,956	8.4%	45.7%
<b>TOTAL</b>	<b>267,039</b>	<b>227,451</b>	<b>278,063</b>	<b>271,080</b>	<b>-2.5%</b>	<b>1.5%</b>

\* UNT, Connect, and Non-Connect Fixed Routes

\*\*Vanpool data lags by one month

[https://dcta1-my.sharepoint.com/personal/afriith\\_dcta\\_net/Documents/\[Copy of FY19-FY25Compare\\_Apr26 BOARD.xlsx\]Memo\\_Tables](https://dcta1-my.sharepoint.com/personal/afriith_dcta_net/Documents/[Copy of FY19-FY25Compare_Apr26 BOARD.xlsx]Memo_Tables)

The following chart below presents a summary view of the overall ridership trend by mode from fiscal year start through February comparison for FY2021 to FY2026.

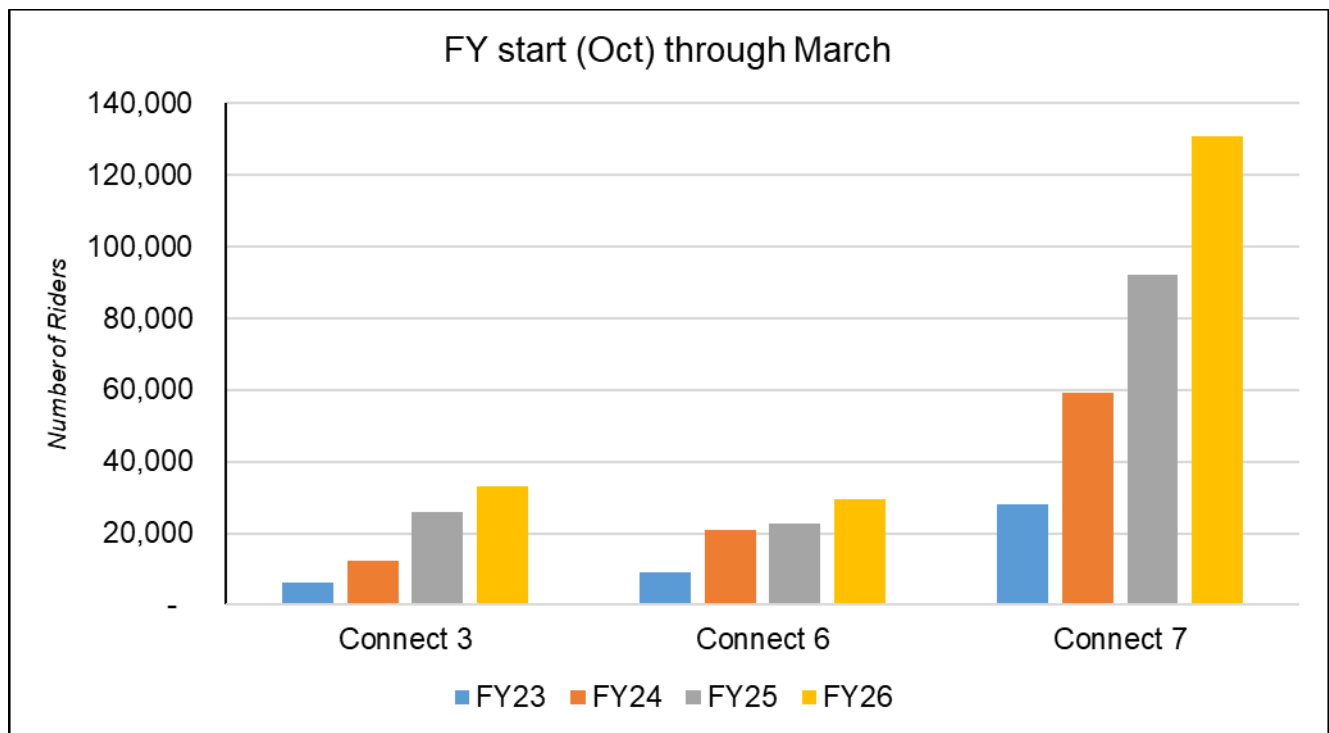
	Unlinked Passenger Trips - FY through March					FY25- FY26 %
	2022	2023	2024	2025	2026	
UNT	571,675	797,182	126,410	734,857	624,944	-15.0%
Connect	70,336	61,187	110,338	171,139	193,185	12.9%
Non-Connect	6,921	2,737	1,231	1,342	1,703	26.9%
A-train	85,014	108,441	126,410	141,174	144,486	2.3%
GoZone	242,776	412,683	433,338	420,325	407,428	-3.1%
Access	10,585	12,400	12,232	14,791	15,975	8.0%
Vanpool*	104,341	115,465	124,318	123,298	163,633	32.7%
<b>TOTAL</b>	<b>1,091,648</b>	<b>1,510,095</b>	<b>934,277</b>	<b>1,606,926</b>	<b>1,551,354</b>	<b>-3.5%</b>
<b>*Vanpool data lags by one month</b>						
<b>Non-UNT Total</b>				<b>872,069</b>	<b>926,410</b>	<b>6.2%</b>

The chart below summarizes Connect ridership from the start of the fiscal year (October) through March, comparing FY23 through FY26 for Connect 3, Connect 6, and Connect 7.

FY26 Connect ridership through March totals 193,185 unlinked passenger trips, a 12.9% increase over the FY25 total of 171,139 trips during the same period. This marks the continuation of sustained year-over-year growth across the Connect network, building on the significant gains achieved following ISP Phase I improvements.

Connect 7 continues to demonstrate the strongest growth trajectory among the Connect routes, with FY26 ridership through March reaching approximately 135,000 trips—substantially above the approximately 92,000 trips recorded during the same period in FY25. The sustained upward trend reflects increasing utilization and growing demand on this corridor. Connect 3 ridership in FY26 totals approximately 30,000 trips through March, modestly above FY25 levels at approximately 28,000, following the significant growth realized in the transition from FY23 and FY24. Connect 6 maintains steady performance with FY26 ridership at approximately 28,000 trips through March, above FY25 levels of approximately 25,000, consistent with ongoing demand for service connecting to Discovery Park and surrounding activity centers.

Overall, Connect ridership trends through March FY26 confirm continued strength in fixed-route services and validate the network improvements implemented under ISP Phase I. These results support continued evaluation of service structure and frequency as part of ongoing service planning efforts.




**Identified Need**

None.


**Exhibits**

- Exhibit 1: Safety Performance – FY26 to Date
- Exhibit 2: Service Performance – FY26 to Date
- Exhibit 3: Ridership by Mode – March 2026
- Exhibit 4: Connect Ridership Year-Over-Year by Month
- Exhibit 5: A-train Ridership Year-Over-Year by Month

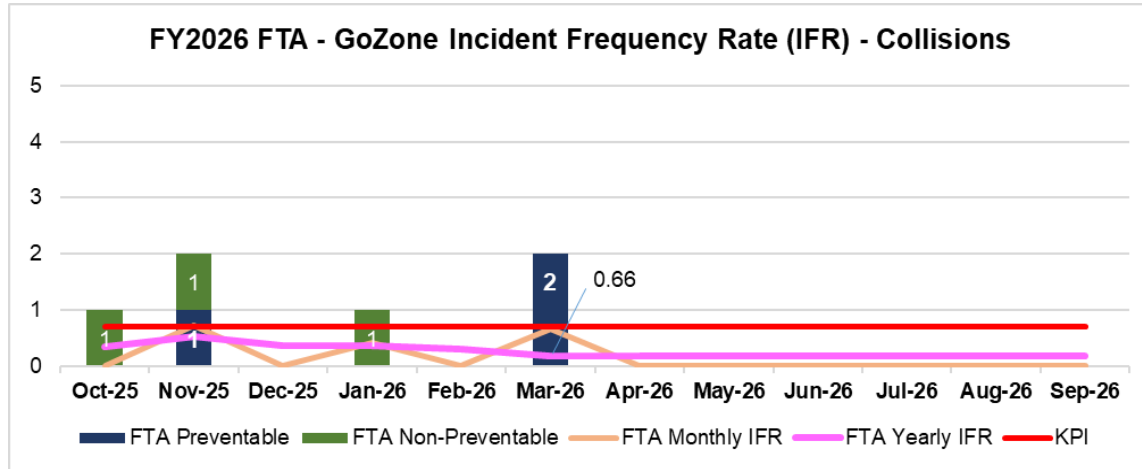
Exhibit 6: Fixed-Route Ridership – March 2026  
Exhibit 7: UNT Ridership Year-Over-Year by Month

Final Review:   
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Jackie Bronson, Vice President  
Engagement and Administration

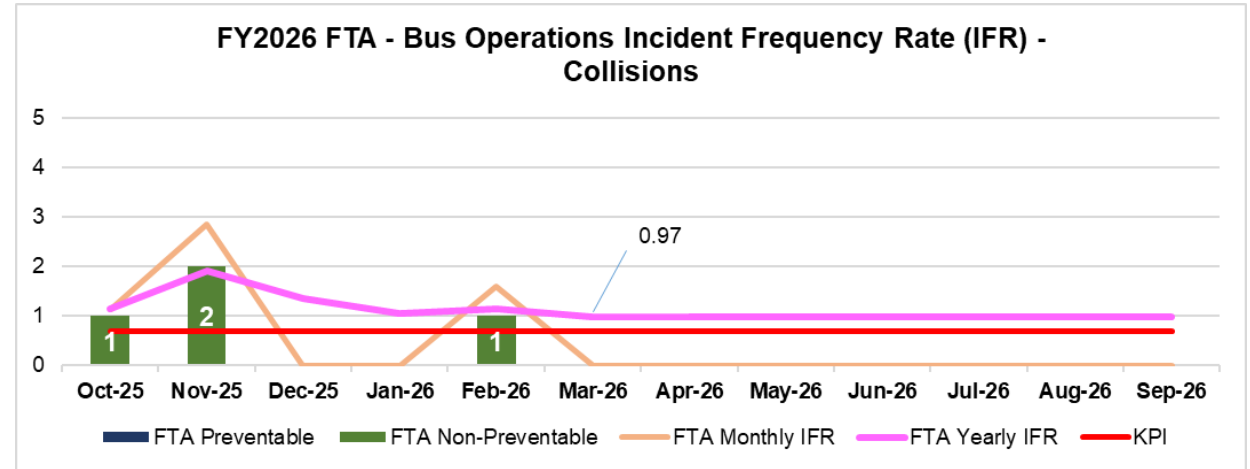
Final Review:   
\_\_\_\_\_  
Austin Frith, Vice President  
Planning and Development

Final Review:   
\_\_\_\_\_  
Lisa Taylor, Vice President  
Operations

# SAFETY PERFORMANCE



FY2025 IFR : 0.34



FY2025 IFR : 0.72

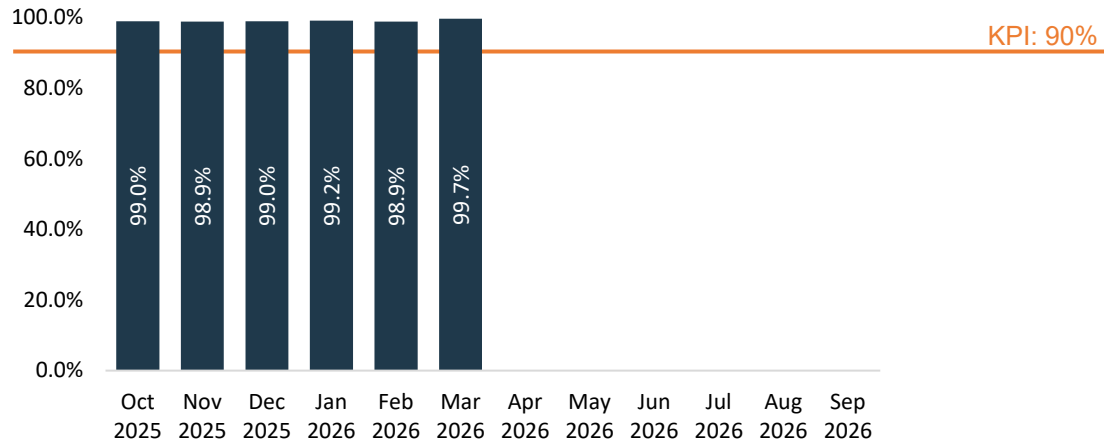
Rio Grande Pacific Operations	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26
1. FRA Preventable	0	0	0	0	0	0						
2. FRA Non-Preventable	0	0	0	0	0	0						
3. FRA Yearly IFR	0	0	0	0	0	0						
FRA Rail Crossing Reportable	0	0	0	0	0	0						

FY2025 IFR : 0.00

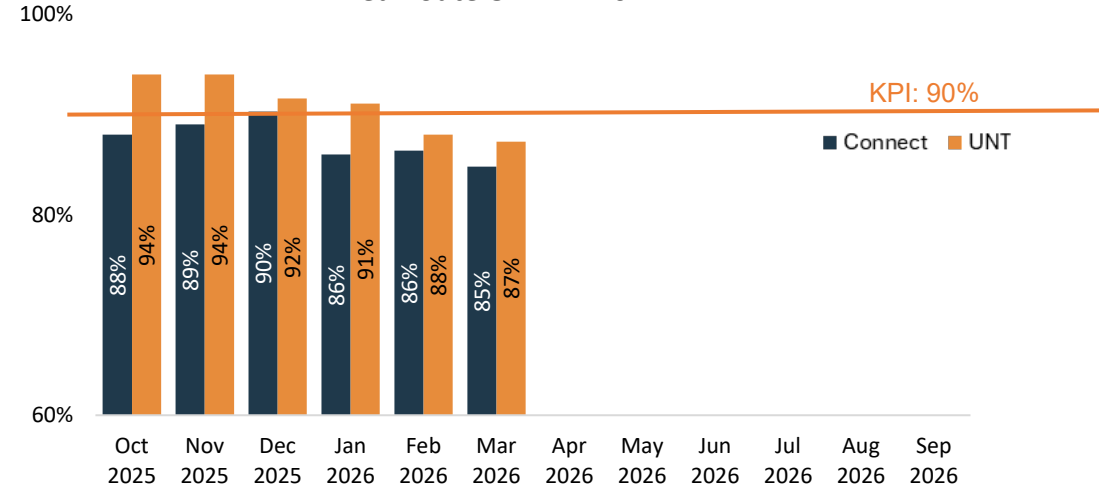
# SERVICE PERFORMANCE



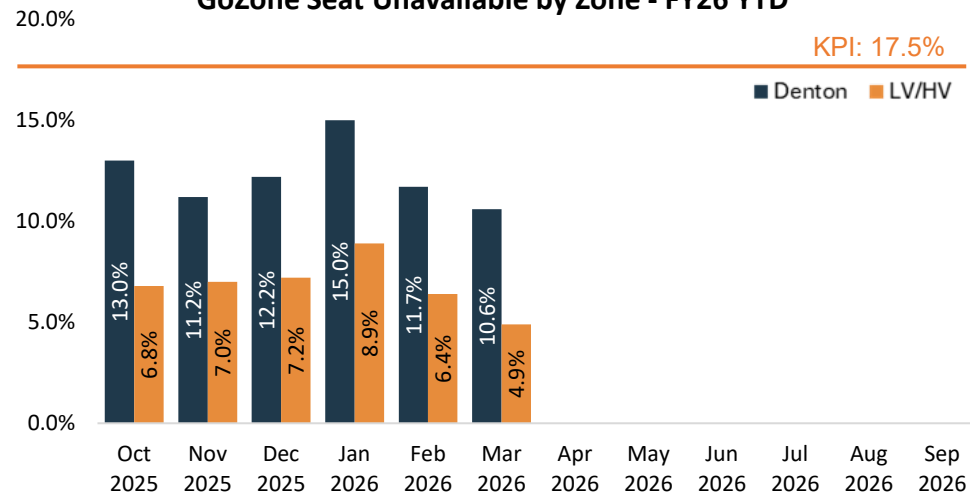
**Access OTP - FY26 YTD**



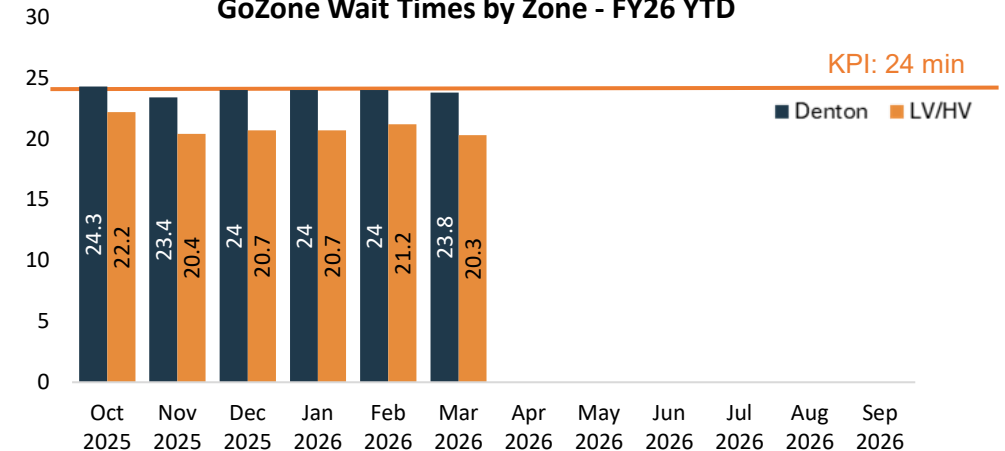
**Fixed Route OTP - FY26 YTD**



**GoZone Seat Unavailable by Zone - FY26 YTD**



**GoZone Wait Times by Zone - FY26 YTD**



# RIDERSHIP – MARCH 2026



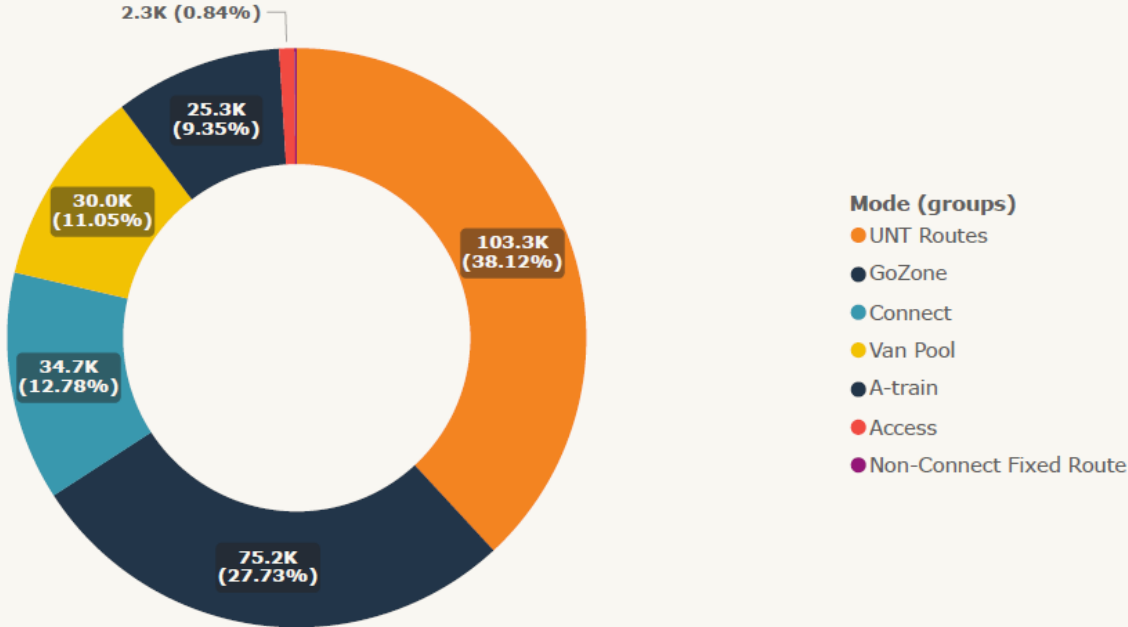
Total Ridership - Mar 2026

271.1K

Total Ridership FYTD

1.6M

Ridership by Travel Mode - Mar 2026





Total Ridership - Mar 2026

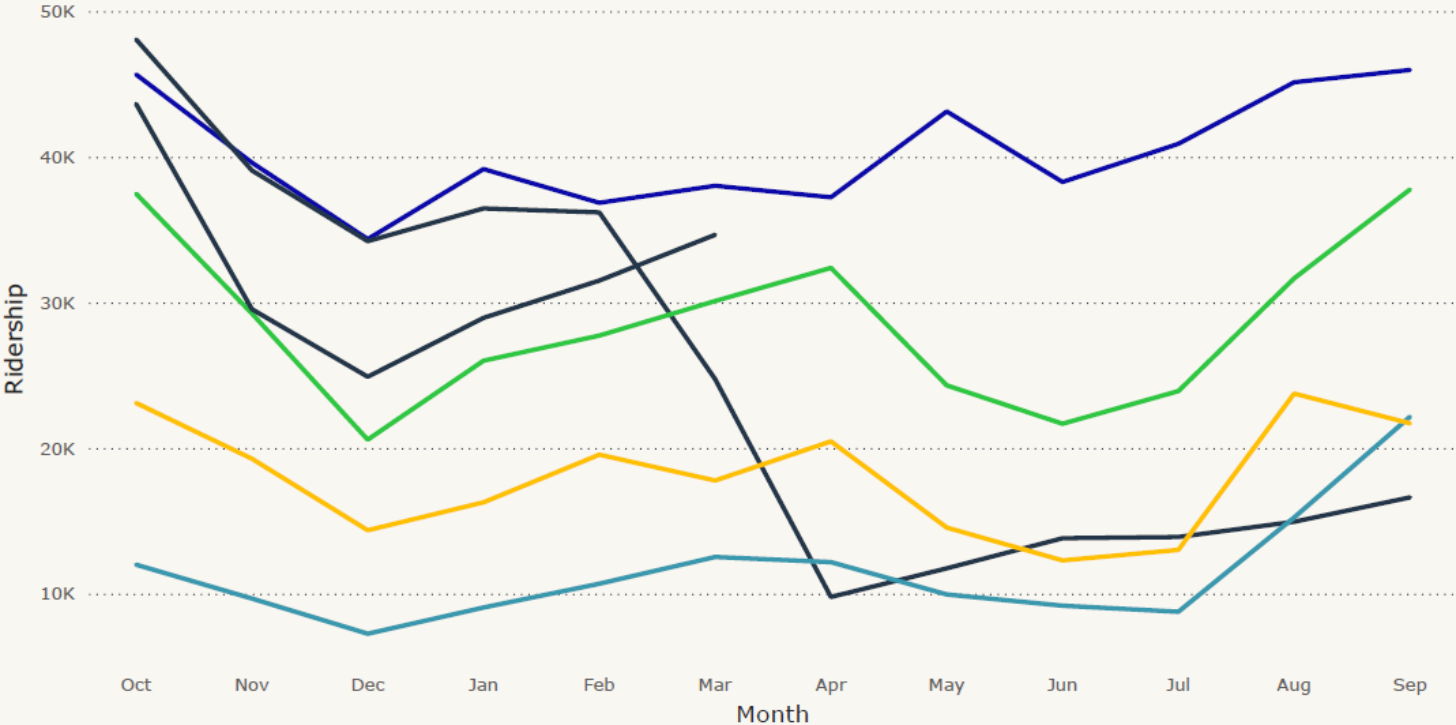
271.1K

Total Ridership FYTD

1.6M

Ridership by Month and Fiscal Year - Connect

Fiscal Year ● 2019 ● 2020 ● 2023 ● 2024 ● 2025 ● 2026



# A-TRAIN – MARCH 2026



Total Ridership - Mar 2026

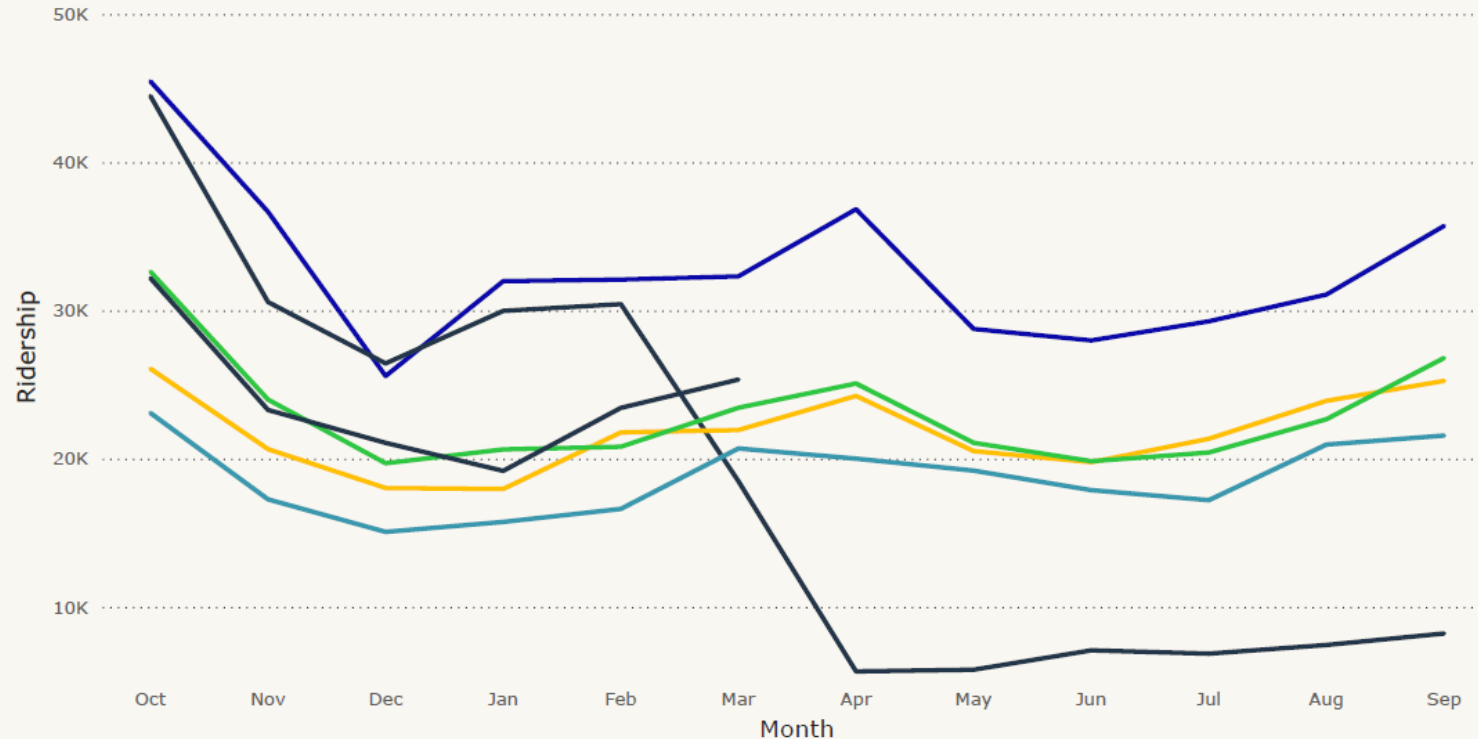
271.1K

Total Ridership FYTD

1.6M

Ridership by Month and Fiscal Year - A-train

Fiscal Year ● 2019 ● 2020 ● 2023 ● 2024 ● 2025 ● 2026



# FIXED ROUTE – MARCH 2026



Total Ridership - Mar 2026

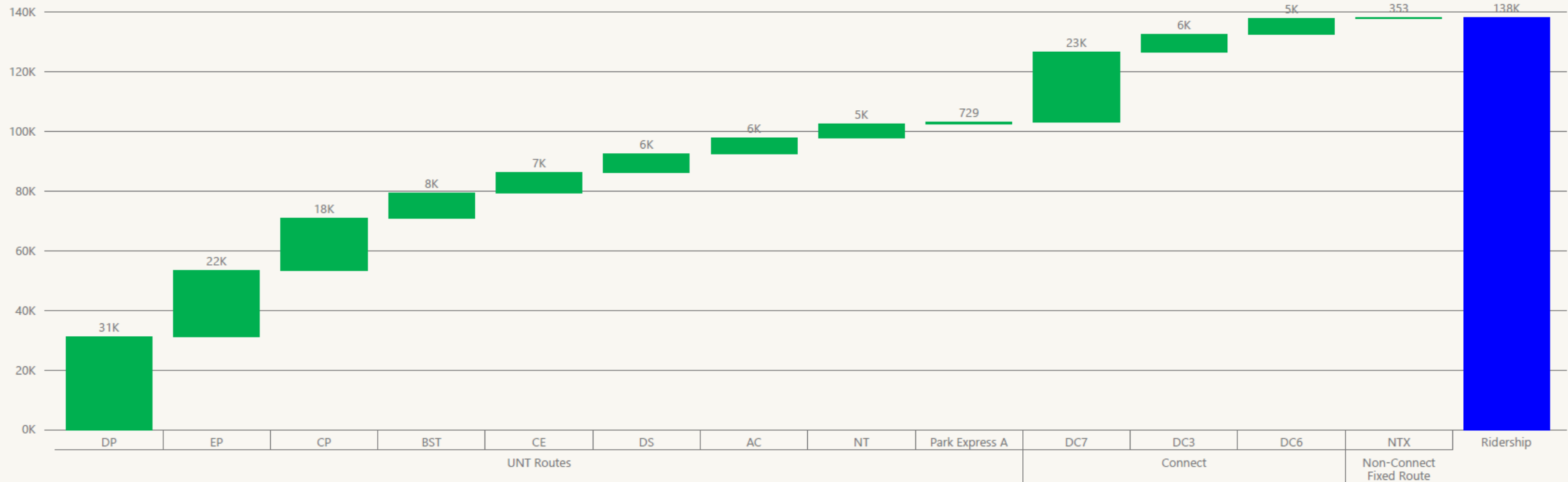
271.1K

Total Ridership FYTD

1.6M

Mode (groups)	Ridership
UNT Routes	103,328
Non-Connect Fixed Route	353
Connect	34,651
<b>Total</b>	<b>138,332</b>

Fixed-Route Ridership Waterfall



# UNT (ALL) – MARCH 2026



Total Ridership - Mar 2026

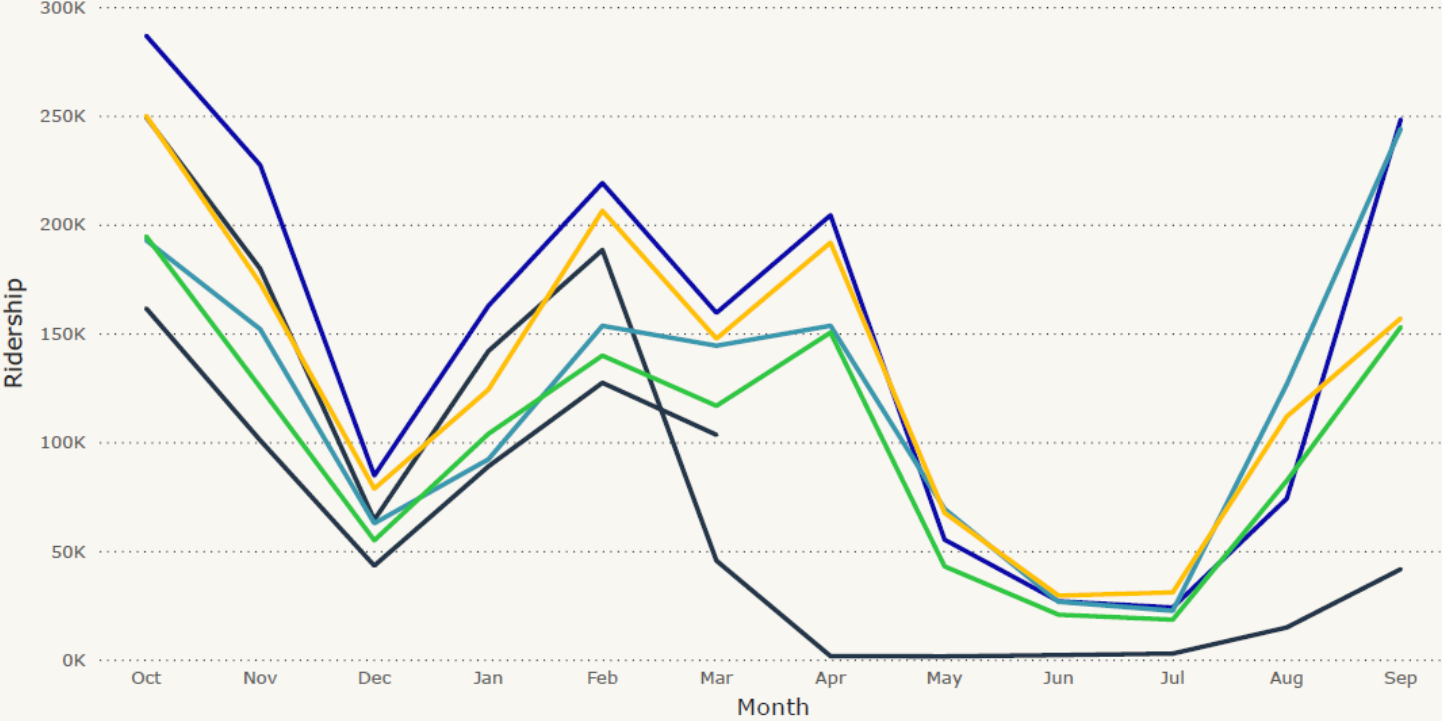
271.1K

Total Ridership FYTD

1.6M

Ridership by Month and Fiscal Year - UNT

Fiscal Year ● 2019 ● 2020 ● 2023 ● 2024 ● 2025 ● 2026



**Board of Directors Memo**

**April 23, 2026**

**AGENDA ITEM: Update on Unarmed Uniformed Security Guard Services Request for Proposals RFP)**

**Recommendation**

This is an information item only. No action is required.

**Background**

In July 2022, the Denton County Transportation Authority (DCTA) entered into an agreement with Vets Securing America to provide unarmed security services at two (2) DCTA facilities: the Bus Operations and Maintenance facility located at 1101 Teasley Lane, Denton, Texas, and the Downtown Denton Transit Center (DDTC) located at 604 East Hickory Street, Denton, Texas.

These security services support the safety and security of DCTA facilities, employees, and customers. At the Bus Operations facility, security personnel monitor the exterior of the property after regularly scheduled business hours and during scheduled holidays. At the DDTC, security personnel provide a visible presence during operation hours by monitoring both interior and exterior activities, providing customer assistance when appropriate, and intervening or reporting incidents as necessary.

The current contract, including exercised extensions, is scheduled to expire in July 2026. The cost of the contract was \$805,000 (total) averaging approximately \$219,000 per year. To ensure continuity of these services, DCTA has released a Request for Proposals (RFP) for Unarmed Uniformed Security Guard Services through PlanetBids procurement platform. The solicitation is intended to secure a qualified contractor to continue providing security services that support DCTA' s operational safety needs.

The current RFP closed on April 9, 2026, and staff anticipates bringing a new contract to the Board for approval when the procurement process is complete.

**Previous Board Activity & Action**

None.

**Identified Need**

DCTA requires a qualified security contractor to continue providing unarmed security services to maintain the safety, security, and operational integrity of its facilities, employees, and customers.

**Previous Board Activity & Action**

None.

**Exhibits:**

None.



**Submitted By:**

A handwritten signature in blue ink that reads "Randi Trantham".

\_\_\_\_\_  
Randi Trantham, Customer Experience Manager

**Reviewed By:**

A handwritten signature in blue ink that reads "Jackie Bronson".

\_\_\_\_\_  
Jackie Bronson, Vice President  
Engagement and Administration

## Board of Directors Memo

April 23, 2026

AGENDA ITEM: Update on Request for Proposals (RFP) for Audit Services for Fiscal Year 2026-2027

### **Recommendation**

This is an informational item only. No Board action required. Staff will bring an action item to the Board for future consideration of approval.

### **Background**

The Texas Transportation Code, Chapter 460, requires Denton County Transportation Authority (DCTA) to conduct an annual audit of the Agency's financials, prepared by an independent certified public accountant. In addition to the annual financial audit, DCTA's audit engagement includes performance of a Single Audit in accordance with 2 CFR Part 200, preparation of the Annual Comprehensive Financial Report (ACFR) for submission to the Government Finance Officers Association (GFOA) for the Certificate of Achievement for Excellence in Financial Reporting, a Report to Management, and agreed-upon procedures required for DCTA's National Transit Database (NTD) reporting.

The Board last approved an audit services contract in March 2021. That contract covered an initial three (3) year term for fiscal years 2021 through 2023, with two (2) one-year renewal options for fiscal years 2024 and 2025. Both renewal options were exercised, and the agreement has now been fully utilized through the completion of the FY2025 audit.

To ensure continuity of these services, DCTA released Request for Proposals No. 26-02 for Annual Audit Services in February 2026. Proposals were received on March 20, 2026, and eight (8) firms submitted responses. Staff are evaluating all proposals based on qualifications and experience, project approach, past performance and references, and price. The new contract is structured as a three (3) year initial term covering fiscal years 2026 through 2028, with two (2) additional one-year renewal options for fiscal years 2029 and 2030.

Staff anticipates bringing a recommendation for award to the Board for approval at an upcoming Board meeting.

### **Previous Board Activity and Action**

None.

### **Identified Need**

As stated above.

### **Financial Impact**

None. This is for informational purposes only.

### **Exhibits**

None.



**Submitted By:**

LaKeisha Williams, Senior Manager  
Accounting

**Reviewed By:**

Derick Sibley, Vice President  
Finance