



Board of Directors Regular Meeting March 26, 2026 | 10:00 a.m.

NOTICE IS HEREBY GIVEN that the members of the Denton County Transportation Authority (DCTA) Board of Directors will hold a Regular Meeting on Thursday, March 26, 2026 at 10:00 a.m. at the DCTA Administrative Offices located at 1955 Lakeway Drive, Suite 260, Lewisville, Texas 75057 and by ZOOM Video Conference at which time the following agenda will be discussed.

The public is allowed to use the ZOOM link below to view the Board Meeting. To view the meeting, please use the information below:

Join from PC, Mac, iPad, or Android:

<https://us06web.zoom.us/j/89277232881?pwd=KsKOaUTGpZisYr0bn04NGwIWnEihDr.1>

Passcode:874114

Phone one-tap:+13462487799

Join via audio:+1 346 248 7799

Webinar ID: 892 7723 2881

Passcode: 874114

As authorized by Section 551.071 of the Texas Government Code, the Board of Directors may convene into Closed Executive Session for the purpose of seeking legal advice from Legal Counsel on any item on the agenda at any time during the meeting.

CALL TO ORDER

INVOCATION

PLEDGE OF ALLEGIANCE

INTRODUCTIONS

PUBLIC COMMENT

This agenda item provides an opportunity for citizens to address the DCTA Board of Directors on any agenda item(s) or other matters relating to DCTA. Each speaker will be given a total of three (3) minutes to address any item(s). Anyone wishing to speak shall be courteous and cordial.

Speakers making personal, impertinent, profane, or slanderous remarks may be removed from the meeting. Unauthorized remarks from the audience, stamping of feet, whistles, yells, clapping and similar demonstrations will not be permitted.

Citizens that are not able to participate in-person must email his or her public comment to kmorris-perkins@dcta.net no later than **3:00 p.m. on Wednesday, March 25, 2026**, to ensure the comment will be distributed to Board Members prior to the meeting.



The Board of Directors is not permitted to take action on any subject raised by a speaker during Public Comments. However, the DCTA Board of Directors may have the item placed on a future agenda for action; refer the item to the DCTA Administration for further study or action; briefly state existing DCTA policy; or provide a brief statement of factual information in response to the inquiry.

CONSENT AGENDA

- 1. Consider Approval of Regular Meeting Minutes dated February 26, 2026**
Action Item
Background Information: Exhibit 1: Regular Meeting Minutes Dated February 26, 2026
- 2. Consider Approval of Monthly Financial Statement – January 2026**
Action Item
Background Information: Memo
Exhibit 1: Year-to-Date Financial Statement – January 31, 2026
- 3. Consider Authorizing the Chief Executive Officer to Execute a Contract for Landscape Maintenance Services with Freedom Commercial Services LLC, Beast Mowed Lawn & Landscape, and Watts Ellison dba D&D Commercial Landscape Management, Establishing a Qualified Contractor Pool for Landscape Maintenance Services**
Action Item
Background Information: Memo
- 4. Consider Authorizing the Chief Executive Officer to Execute Task Order 01 with Beast Mowed Lawn & Landscape in an Amount Not to Exceed \$134,534.40 for Landscape Maintenance Services at DCTA Facilities and A-train Stations for a One-Year Term**
Action Item
Background Information: Memo
- 5. Consider Authorizing the Chief Executive Officer to Execute Task Order 01 with Freedom Commercial Services LLC in an Amount Not to Exceed \$6,897.00 for Large Area Mowing Services at Old Town Station and Hebron Station**
Action Item
Background Information: Memo

REGULAR AGENDA

- 1. Discuss and Consider Approval of a Resolution Approving Budget Revision 2026-05 in the Amount of \$1,882,285 of Revenue and \$1,202,210 of Expenses for City of Frisco Transit Services through September 30, 2026**
Action Item
Background Information: Memo
Exhibit 1: Draft Resolution



- 2. Discuss and Consider Authorizing the Chief Executive Officer (CEO) to Execute a Fourth Amended and Restated Interlocal Agreement (ILA) with the City of Frisco for Transit Services for an Amount Not to Exceed \$15,035,831 for a Period of Three (3) Years Beginning May 1, 2026 through March 31, 2029, with the Option for Up to One (1) Additional Two (2) Year Term**

Action Item

Background Information: Memo

- 3. Discuss and Consider Approval of an Amendment to the Master Services Agreement with River North Transit, LLC dba Via Transportation for GoZone Demand Response Service to Increase the Total Contract Authorization and Issuance of Task Order #2 for Frisco Transit Services for a Period of Five (5) Months Beginning May 1, 2026 through September 30, 2026 in an Amount Not to Exceed \$1,173,195**

Action Item

Background Information: Memo

- 4. Discuss Update on Intermediate Service Plan Phase III**

Discussion Item

Background Information: Memo

- 5. Discuss Update on Fare Policy Development**

Discussion Item

Background Information: Memo

INFORMATIONAL REPORTS

- 1. Safety, Service, and Ridership Reports – February 2026**

Background Information: Memo

Exhibit 1: Safety Performance – FY to Date

Exhibit 2: Service Performance – FY to Date

Exhibit 3: Ridership by Mode – February 2026

Exhibit 4: Connect Ridership Year-Over-Year by Month

Exhibit 5: A-train Ridership Year-Over-Year by Month

Exhibit 6: Fixed-Route Ridership – February 2026

Exhibit 7: UNT Ridership Year-Over-Year by Month

- 2. Update on State Legislative and Local Government Relations Consulting Services**

Background Information: Memo

- 3. Update on Federal Legislative Consulting Services**

Background Information: Memo



4. Update on Task Order with Kimley-Horn in an Amount Not to Exceed \$44,725 for Lighting Condition Assessments

Background Information: Memo

5. Notice of Upcoming Procurement – Classification, Compensation and Total Rewards Study

Background Information: Memo

FUTURE AGENDA ITEMS AND BOARD MEMBER REQUESTS

Staff will discuss proposed future agenda items. Board members may request an informational item or action item to be added to the next Board meeting agenda.

Next Regular Board Meeting Date: April 23, 2026

REPORT ON ITEMS OF COMMUNITY INTEREST

Pursuant to Texas Government Section 551.0415 the Board of Directors may report on the following items: (1) expression of thanks, congratulations, or condolences; (2) information about holiday schedules; (3) recognition of individuals; (4) reminders about upcoming DCTA and Member City events; (5) information about community events; and (6) announcements involving imminent threat to public health and safety.

CONVENE EXECUTIVE SESSION

No items scheduled for this agenda.

RECONVENE OPEN SESSION

Reconvene and Take Necessary Action on Items Discussed during Executive Session (if applicable).

ADJOURN

Board Members

Andy Eads, Denton County Seat 2, Chair
TJ Gilmore, Lewisville, Vice-Chair
Daniel Jaworski, Highland Village, Secretary
Suzi Rumohr, Denton
Cesar Molina, Denton County Seat 1

Alternates

Kristin Green, Lewisville
Jody Gonzalez, Denton County Seat 1
Pat Smith, Denton
Paul Stevens, Highland Village
Vacant, Denton County Seat 2



Non-Voting Board Members

Jared Eutsler, Corinth
Dennie Franklin, Frisco
Jeremie Maurina, The Colony
Stephen Christo, The Colony (alternate)
Vacant, Flower Mound
Vacant, Little Elm
Vacant, Small Cities

Staff Liaison

Paul Cristina, CEO

This notice was posted on March 20, 2026 by 5pm.



Kisha Morris-Perkins
Executive Assistant & Board Process Manager



Board of Directors Regular Meeting Minutes February 26, 2026 | 10:00 a.m.

The Board of Directors of the Denton County Transportation Authority (DCTA) convened a Regular Board of Directors Meeting with Vice Chair Gilmore presiding on Thursday, February 26, 2026 at 10:00am, located at the DCTA Administrative Offices, 1955 Lakeway Drive, Suite 260, Lewisville, Texas 75057.

Voting Members

Chair Andy Eads, Denton County
Vice Chair TJ Gilmore, City of Lewisville
Secretary Dan Jaworski, Highland Village
Board Member Cesar Molina, Denton County
Board Member Suzi Rumohr, City of Denton

Alternates

Board Member Jody Gonzalez, Denton County
Board Member Kristin Green, City of Lewisville
Board Member Pat Smith, City of Denton
Board Member Paul Stevens, City of Highland Village

Non-Voting Members

Board Member Dennie Franklin, City of Frisco
Board Member Jeremie Maurina, City of The Colony
Board Member Stephen Christo, Alternate - City of The Colony
Board Member Jared Eutsler, City of Corinth

Legal Counsel

Joe Gorfida, Nichols Jackson

DCTA CEO

Paul A. Cristina

CALL TO ORDER

Vice Chair Gilmore called the meeting to order at 10:00am. All Board Members were present with the exception of Chair Eads and Board Members Stevens, Eutsler and Christo. Vice-Chair noted that Judge Eads was attending a medical appointment and was unable to attend the meeting.

INVOCATION

The invocation was provided by Board Member Smith.

PLEDGE OF ALLEGIANCE

The Board of Directors recited the pledges to both the United States and Texas flags.

INTRODUCTIONS

CEO Cristina and DCTA staff recognized approximately 20 operations staff members for their steadfast dedication and diligence during the winter storm that impacted North Texas during the period of January 24-26, 2026. Despite challenges, the Operations Team worked tirelessly to maintain service to the community. On behalf of the Operations Department Melvin Barkley, Director of Bus Operations, Erik Hill-Rivera, Training Manager and Bobby Yard, Fleet & Facilities Manager, accepted certificates of appreciation in recognition of the department's collective efforts.

In addition, CEO Cristina recognized John Johnson, an employee of Via who has driven for GoZone for 5 years, for his outstanding service and compassion when he assisted an individual during the storm. Specifically, he provided transportation and personal financial assistance to obtain a hotel room for a wheelchair bound, unsheltered customer that had been denied shelter entry due to capacity during the storm. Mr. Johnson was awarded a certificate of appreciation and DCTA memorabilia along with a standing ovation by the Board of Directors and attendees in recognition of his extraordinary and unselfish act of service. It should be noted that the customer now has an apartment and is doing better.

PUBLIC COMMENT

The following individual addressed the Board of Directors during this time.

Liam Guam-Wakefield
Denton, Texas

CONSENT AGENDA

1. Consider Approval of Regular Meeting Minutes dated January 22, 2026
2. Consider Approval of a Resolution to Approve an Update to the Investment Policy Contained in the DCTA Financial Management Policies
3. Consider Approval of Resolution Designating Derick Sibley as the Investment Officer
4. Consider Approval of Parking License Agreement with Action Behavior Centers Therapy, LLC for MedPark Station

Motion by Board Member Gonzalez with a second by Board Member Molina to approve the Consent Agenda as presented. Motion passes 5-0.

REGULAR AGENDA

1. Discuss and Consider Acceptance of the Fiscal Year (FY) 2025 Financial Audit

LaKeisha Williams, Senior Manager of Budget, along with Keith Szymanski and Amy Tytar of Plante Moran presented to the Board highlighting the following:

- Audit Timeline
- Deliverables
- Independent Auditor's Report (currently in draft form/unmodified opinion)
- Financial Highlights
- Report to the Board
- Single Audit Report
- Other Comments
 - ✓ ERP conversion took place mid-year
 - ✓ Reviewed quarterly investment reports and noted no errors or exceptions
 - ✓ DCTA has been responsive to previous findings and recommendations
 - ✓ National Transit Database procedures to be performed

The Plante Moran staff thanked DCTA and the Finance Department staff who assisted with the audit.

- FY 2025 Audit Prep
 - ✓ Plan Early
 - ✓ Review Prior Audit Results
 - ✓ Communicate
 - ✓ Conduct a Pre-Audit Review

Motion by Board Member Molina with a second by Board Member Rumohr to approve and accept the Fiscal Year 2025 Financial Audit. Motion passes 5-0.

2. Discuss and Consider Approval of Monthly Financial Statement for December 31, 2025, Quarterly Grants Report for the Period Ended December 31, 2025, and Receive an Update Regarding Finance Operations

Derick Sibley, Vice President of Finance, Jane Filarowicz, Senior Manager of Budget and Grants, and LaKeisha Williams, Senior Manager of Accounting presented to the Board highlighting the following:

- Revenues and Other Income – December 31, 2025
- Status of Invested Assets (Portfolio Characteristics, Portfolio Summary, Allocation Rating and Asset Allocation by Security Type, Maturity Distribution by Security Type)
- Comparison of Grant Balances (October 1-December 31, 2025)

Mr. Sibley also presented a 60-Day Review highlighting the following:

Areas of Focus

- Building relationships with Finance and Executive Leadership
- Assessing Finance processes, procedures and operational challenges
- Review and updating financial policies and internal controls
- Participating in Tyler ERP training
- Evaluating existing contracts and RFPs
- Reviewing Long-Range Financial Plan and Fiscal Year Ending Rebudgeting
- Researching Fare Policy framework and developing outline
- Analyzing Fare Collection per mode relative to ridership trends
- Strengthening understanding of transit industry

What's Next:

- Complete Fiscal Year-End Rebudgeting
- Advance Comprehensive Fare Study and Policy Options
- Continue developing cost allocation and cost of service model
- Continue progressing Long Range Financial Plan to 20-year outlook
- Review and enhance monthly and quarterly financial reporting to strengthen transparency, forecasting and decision making

Motion by Board Member Molina with a second by Board Member Rumohr to approve the Monthly Financial Statement and Quarterly Grants report for December 31, 2025 as presented. Motion passes 5-0.

- 3. Discuss and Consider Approval of a Resolution Approving Budget Revision 2026-03 in the Amount of \$475,000 to be Allocated for the Purchase of Three (3) 40-foot Gillig Diesel Buses from Dallas Area Rapid Transit (DART)**
- 4. Discuss and Consider Approval of a Resolution Authorizing the Chief Executive Officer to Negotiate and Execute Necessary Documents Including the Execution of an Asset Transfer and In-Plant Services Agreement for the Purchase of Three (3) 2020 Gillig Buses from Dallas Area Rapid Transit (DART) in an Amount not to Exceed \$253,000 and an In-Plant Inspection Not to Exceed \$47,000**

Lisa Taylor, Vice President of Operations presented to the Board Regular Agenda Items 3-4 highlighting the following:

- Revenue Fleet Plan Update – 35 Foot Transit Bus
- Dallas Area Rapid Transit (DART) 202 Gillig Buses
- Fleet Plan Review/DART 2020 Gillig Buses
- Asset Transfer and In-Plant Inspection Services

Motion by Secretary Jaworski and a second by Board Member Rumohr to approve Regular Agenda Item 3 as presented. Motion passes 5-0.

Motion by Secretary Jaworski and a second by Board Member Rumohr to approve Regular Agenda Item 4 as presented. Motion passes 5-0.

- 5. Discuss Update on the Denton County Transportation Authority Marketing Program and Consider Approval of a Task Order with Ruby Media in an Amount Not to Exceed \$50,000 for Expanded Marketing Campaign**
- 6. Consider Approval of a Resolution Approving Budget Revision 2026-04 in the Amount of \$50,000 for Expanded Marketing Campaign**

Randy Evans, Marketing and Communications Manager presented Regular Items 5-6 to the Board highlighting the following:

- Social Media Spotlight (over 1 million impressions, 375% more video views, 144.3% increase in engagements, 239 more published posts)
- Impactful Strategies
- Fleet Makeover – Coming Soon!
- A-train Promotions (Haunted A-train, Denton’s Day of the Dead Festival Video, A-train or Treat, Silver Line Grand Opening, Santa at the Station, Holiday Lights at Old Town and DDTTC)
- Community Spotlight (Denton Arts & Jazz Festival, City of Lewisville Health Fair, Highland Village Concerts at the Park & Fallen PD Tribute Event, Lewisville ISD Transition Expo, HVBA Salute to Our Veterans Luncheon, LISD Careers on Wheels, Lewisville Holiday Stroll, Denton Holiday Lighting Festival and Highland Village Christmas at the Ranch)
- APTA 2026 AdWheel Award WINNERS – DCTA wins First Place!
- Expanding Marketing Campaign
- Messaging Specific to “Southern Zone”
- The Creative – Wherever you Go – GoPlay, GoTaste
- Enhanced Marketing Campaign Options
 - ✓ Option 1 – Entire Budget allocated on Southern Zone messaging
 - ✓ Option 2 – Entire Budget allocated on Southern Zone messaging AND Southern Zone connectivity to Flower Mound district

The Board was very complimentary on the efforts of the Marketing and Communication Department and commented on the quality of the content produced across DCTA’s social media platforms. The Board offered suggestions of social media platforms to explore including YouTube and TikTok.

Staff indicated that although they use YouTube to house all DCTA videos, they are evaluating opportunities to utilize the channel differently but are keeping both

YouTube and TikTok in mind to further leverage DCTA's social media footprint as they solidify the current social media platforms.

Motion by Board Member Rumohr and a second by Secretary Jaworski to approve Regular Agenda Item 5 as presented. Motion passes 5-0.

Motion by Board Member Rumohr and a second by Secretary Jaworski to approve the Resolution as presented. Motion passes 5-0.

7. Discuss Update on City of Frisco Technology Based Transit Concept

CEO Cristina presented to the Board highlighting the following:

- Potential DCTA Board Policy Considerations (Contracted Services and Path to Membership – presented to the Board August/October 2024)
- DCTA New Member and Contracted Services Policy
- Service Overview
- Cost Model

Board discussion regarding clarification of DART licensing agreement and costs associated with the pass-through connection, and DCTA connectivity or Frisco connectivity. It was the consensus of the Board for DCTA staff to continue to move in the direction of developing a new Task Order with Via, an Interlocal Agreement with Frisco and DART licensing agreement with potential action in the March 2026 Board Meeting for implementation in the May-June 2026 timeframe.

No Board action required at this time.

8. Discuss Update on Denton County Transportation Authority Data Management and Construction of Data Warehouse

Austin Frith, VP of Planning and Development, presented to the Board highlighting the following:

- Current State: Data and Reporting Environment
- What We Report Today
 - ✓ Ridership data for all modes
 - ✓ Operational Performance
 - ✓ Safety Incident Data
 - ✓ Contracted Services Data
 - ✓ Regulatory Reporting (National Transit Database, NCTCOG, etc.)
- The Vision
 - ✓ Central SQL-based data warehouse
 - ✓ Automated ETL fees from Via, Hopthru, Swiftly, Spare Labs, Tyler
 - ✓ Power BI Dashboards
 - ✓ Roles and Responsibilities (DCTA and Data Warehouse Consultant)

- Path Forward
 - ✓ Ongoing
 - ✓ Near Term Project
 - ✓ Long Term Outcomes
- Data Warehouse Proposals/Options
- Timeline – March (Board Approval)

Board discussion regarding the importance of receiving assurance when DCTA/Vendor develop system pathways and should processes change, DCTA retains access and control over deliverables and data for which the agency has paid, opportunities to publicly share dashboards, and clarification of hardware related costs.

No Board action required at this time.

9. Discuss Update on the A-train Enhancement Program

Austin Frith, VP Planning and Development presented to the Board highlighting the following:

- A-train Program Update
- Curve and Speed Update
- Schematics – Current and Western Alignment
- A-train Extension – Project Cost Estimate
- Funding Opportunities
- Upcoming Discussions Timeline

No Board action required at this time.

10. Discuss Update on Intermediate Service Plan Phase III

Karina Maldonado, Planning Manager, presented to the Board highlighting the following:

- Scenario Recap
- Scenario 2 – Cost Per Passenger
- New Route 2 – Ridership Upside Potential
- Scenario Performance – What the Data Says
- New Route 4 – Ridership Upside Potential
- GoZone Redeployment Options
- GoZone Redeployment Summary
- Intermediate Service Plan Phase 3 Implementation Timeline

Board discussion regarding DCTA's approach on scenario 4 potentially being incremental, is the driving force for Scenario 2 as opposed to other options. The GoZone expansion option to Flower Mound drives a high estimate of required service hours since it's a service that is not currently covered. Other options

include expansion of the Denton zone and allocating more hours to Lewisville and Highland Village to improve Key Performance Indicators. Staff will reach out to Via to provide more concrete numbers and information to the Board.

11. Discuss Update on Consolidated Denton County Transportation Authority (DCTA) Customer Service Function

Randi Trantham, Customer Service Manager and Kyler Hagler, Director of Information Technology and Cybersecurity, presented to the Board highlighting the following:

- Briefing Objectives and Background (October 2023-June 2025)
- DCTA Customer Service Model – Proposed
- DCTA Customer Service Staffing – Current
- DCTA & GoZone – Call Volume Reduction Strategy
- ELP – Cloud Based Phone System (Capital)
- Update on Phone System (Vendors: Dialpad, Five9, Elevate, Zoom Phone, 8x8)
- DCTA Customer Service Current Performance – Monthly
- DCTA – Call Center Performance
- GoZone Call Volume Customer Service – Monthly
- GoZone and DCTA Calls – Per Hour Snapshot (FY26 – Q1 Dataset)
- DCTA Next Steps
 - ✓ Call Reduction
 - ✓ Phone System Upgrade
 - ✓ Self-Service Tools
 - ✓ Call Volume Trends
 - ✓ Call Insourcing

No Board action required at this time.

INFORMATIONAL REPORTS

1. Safety, Service, and Ridership Reports – January 2026
2. Update on the Old Town Lewisville Transit Oriented Development Project
3. Update on Interlocal Agreement Between Dallas Area Rapid Transit (DART) and Denton County Transportation Authority (DCTA) for A-train Corridor Appraisal
4. Update on Data Reporting Support with AECOM
5. Update on Task Order with AECOM in the Amount Not to Exceed \$27,327.70 for Bus Stop Design Guidelines Phase II Stakeholder Engagement
6. Update on Trolley Relocation

No Board action required. These items are for informational purposes only.



FUTURE AGENDA ITEMS AND BOARD MEMBER REQUESTS

No future agenda items or Board Member requests were made during this period. The next Regular Board Meeting date is March 26, 2026.

REPORT ON ITEMS OF COMMUNITY INTEREST

There were no items discussed during this period.

CONVENE EXECUTIVE SESSION

No items scheduled for this agenda.

RECONVENE OPEN SESSION

Due to no Executive Session reconvening into open session was not necessary

ADJOURN

The meeting was adjourned at 12:12pm.

TJ Gilmore, Vice Chair

Daniel Jaworski, Board Secretary

Board of Directors Memo**March 26, 2026**

AGENDA ITEM: Consider Approval of Monthly Financial Statement for January 31, 2026

Recommendation

Staff recommends the Board approve the financial statement for January 31, 2026.

Background

The financial statement is presented monthly to the Board of Directors for approval. The attached report is for the period ending January 31, 2026. This report provides a comparison of year-to-date budget vs. actual performance.

Previous Board Activity & Action

There has been no previous Board activity on this item.

Identified Need

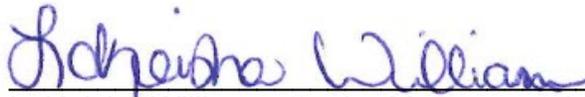
Provides the Board a review of the agency's financial position and performance to budget.

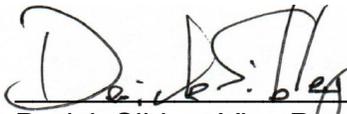
Financial Impact

The financial impact of January 31, 2026, performance has been summarized within the respective document provided. Staff stands ready to answer any questions the Board may have regarding the financial performance.

Exhibits

Exhibit 1: Year-to-Date Financial Statement – January 31, 2026

Submitted by:

LaKeisha Williams, Senior Manager of Accounting**Reviewed by:**

Derick Sibley, Vice President of Finance



DENTON COUNTY TRANSPORTATION AUTHORITY
 Statement of Revenue and Expenditures
 Presented for the Period Ended January 31, 2026
 (UNAUDITED)

	Prior Year Actual					FY 2026 - January 31, 2026			Notes		
	2022	2023	2024	2025	2025	YTD Actual	YTD Budget	Annual Budget		Actual %	Expected %
Revenue and Other Income											
Sales Tax Revenues	38,030,250	40,292,936	40,615,026	41,234,879	41,234,879	14,995,139	13,666,667	41,000,000	36.6%	33.3%	1
Federal/State Grants - Operating	19,028,351	9,431,745	11,563,170	14,095,704	14,095,704	3,986,932	3,925,491	11,776,474	33.9%	33.3%	2
Federal/State Grants - Capital	95,069	59,828	566,000	119,728	119,728	-	922,569	2,767,706	0.0%	33.3%	3
Contract Service Revenues	3,721,321	4,233,303	4,948,287	3,798,461	3,798,461	1,403,631	1,642,014	4,926,041	28.5%	33.3%	4
Passenger Revenues	928,697	1,568,794	1,906,892	1,727,518	1,727,518	487,081	580,500	1,741,501	28.0%	33.3%	5
Total Revenues and Other Income	61,803,687	55,586,606	59,599,375	60,976,290	60,976,290	20,872,783	20,737,241	62,211,722			
Operating Expenses											
Purchased Transportation Services	19,235,801	22,251,475	23,888,423	22,890,819	22,890,819	8,342,120	8,772,199	26,316,597	31.7%	33.3%	5
Salary, Wages and Benefits	9,223,042	9,014,747	10,212,178	11,838,956	11,838,956	4,444,062	5,080,822	14,677,931	30.3%	34.6%	6
Outsourced Services and Charges	6,946,993	5,831,802	6,930,904	7,754,270	7,754,270	2,118,472	2,174,362	6,523,085	32.5%	33.3%	7
Materials and Supplies	2,526,060	2,450,760	2,127,167	2,218,893	2,218,893	672,146	916,576	2,749,729	24.4%	33.3%	8
Insurance	1,669,123	1,586,292	1,099,896	1,889,074	1,889,074	1,019,417	1,014,410	1,996,131	51.1%	50.8%	
Utilities	521,960	497,792	561,653	526,317	526,317	202,160	268,873	806,620	25.1%	33.3%	
Employee Development	137,647	180,014	301,748	237,395	237,395	30,295	266,818	800,453	3.8%	33.3%	8
Leases and Rentals	151,068	142,445	169,862	193,771	193,771	87,321	96,097	288,292	30.3%	33.3%	
Depreciation	11,351,683	9,074,912	9,959,074	11,051,662	11,051,662	3,592,207	3,674,947	11,024,842	32.6%	33.3%	
Total Operating Expenses	51,763,377	51,030,239	55,250,845	58,601,157	58,601,157	20,508,199	22,265,104	65,183,679			
Income Before Non-Operating Revenues and Expenses	10,040,310	4,556,367	4,348,530	2,375,133	2,375,133	364,584	(1,527,863)	(2,971,957)			
Non-Operating Revenues/(Expense)											
Investment Income	462,425	4,434,145	5,983,517	5,322,769	5,322,769	1,614,768	1,166,667	3,500,000	46.1%	33.3%	
Other Income/(Expense) - Miscellaneous	447,462	923,293	174,316	90,761	90,761	3,615	70,000	210,000	1.7%	33.3%	
Long Term Debt Interest/(Expense)	(233,828)	(212,684)	(192,299)	(171,811)	(171,811)	-	50,367	151,102	0.0%	33.3%	
Gain (Loss) on Disposal of Assets	29,719	52,900	2,818	-	-	-	-	-	0.0%	0.0%	
Total Non-Operating Revenues/(Expenses)	705,778	5,197,654	5,968,352	5,241,720	5,241,720	1,618,383	1,287,034	3,861,102			
Income (Loss) Includes	10,746,089	9,754,021	10,316,882	7,616,852	7,616,852	1,982,967	(240,829)	889,145			
Transfers Out to NTMC	(5,926,669)	(5,577,506)	-	-	-	-	-	-			
Total Transfers	(5,926,669)	(5,577,506)	-	-	-	-	-	-			
Change in Net Position	4,819,420	4,176,515	10,316,882	7,616,852	7,616,852	1,982,967	(240,829)	889,145			
	NOTES										
1	Sales tax revenue through January indicates strong economic activity.										
2	The capital grants category includes an estimated allocation for Positive Train Control (PTC) expenditures, but no PTC-related spending has occurred as of January 2026.										
3	Contract Services revenue is slightly below the year-to-date budget due to City of Frisco revenue reclassified as operating grants.										
4	The variance is due to invoices being processed one month after the related activity occurs.										
5	The variance in Purchase Transportation spending is driven by the timing of vendor payments which may fall into different months than originally budgeted.										
6	Spending is trending below the year-to-date budget because of delays in hiring and vacant positions.										
7	This category includes expenditures related to Bus Operations and Maintenance, which may fluctuate based on fleet needs, repair cycles, and operational demands.										
8	Training programs, certifications, and professional development initiatives are being used conservatively.										



Board of Directors Memo

March 26, 2026

AGENDA ITEM: Consider Authorizing the Chief Executive Officer to Execute a Contract for Landscape Maintenance Services with Freedom Commercial Services LLC, Beast Mowed Lawn & Landscape, and Watts Ellison dba D&D Commercial Landscape Management, Establishing a Qualified Contractor Pool for Landscape Maintenance Services

Recommendation

Staff recommends the Board Authorize the Chief Executive Officer to execute a contract for Landscape Maintenance Services with Freedom Commercial Services LLC, Beast Mowed Lawn & Landscape, and Watts Ellison dba D&D Commercial Landscape Management, establishing a qualified contractor pool for landscape maintenance services.

Background

On January 23, 2026, DCTA issued Request for Qualifications (RFQ) [26-01] for Landscape Maintenance Services to establish a pool of qualified contractors capable of providing landscape maintenance services at DCTA facilities and properties. The scope of services includes, but is not limited to, mowing, trimming, edging, weed control, irrigation maintenance, seasonal plantings, and general grounds maintenance.

DCTA received three (3) Statements of Qualifications (SOQs) by the submission deadline of February 19, 2026. An evaluation committee reviewed and scored each submission based on the criteria established in the RFQ, including experience, qualifications, references, and proposed approach.

Based on the evaluation results, staff recommends awarding contracts to the following three (3) firms to establish a qualified contractor pool:

#	Contractor Name	Location
1	Freedom Commercial Services	Aubrey, TX
2	Beast Mowed	Krum, TX
3	Watts Ellison dba D&D Landscaping Services	Dallas, TX

The contract establishes a contractor pool with no guaranteed minimum work. Individual task orders will be issued on an as-needed basis based on DCTA's operational requirements, contractor availability, and competitive pricing. The contract term is 1 year with two (2) optional one-year renewal periods.

Previous Board Action

In July 2025, the Board of Directors approved the FY26 Operating Budget, which included funding for landscape maintenance services across DCTA facilities.



In December 2025, the Board of Directors received an update on Landscape Design Standards that will be utilized for future landscape installations that these vendors may be required to do upon approval of future task orders.

Identified Need

DCTA owns and operates multiple facilities, stations, and properties throughout Denton County that require regular landscape maintenance to ensure safe, accessible, and visually appealing environments for passengers, employees, and the public.

The previous landscape maintenance contract with Lakehill Environmental Services expired in November 2024, creating a need to establish new contractor agreements to maintain service continuity.

Establishing a qualified contractor pool provides DCTA with operational flexibility, competitive pricing through task order solicitations, and redundancy to ensure uninterrupted service delivery. This approach allows staff to select contractors based on availability, pricing, and specific project requirements while maintaining compliance with procurement policies.

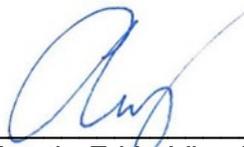
Financial Impact

This contract establishes pre-qualified contractors and unit pricing but does not commit DCTA to a specific expenditure. Actual costs will be determined through individual task orders issued against the contract, subject to available budget and Board-approved spending authority. Funding for landscape maintenance services is included in the FY26 Operating Budget.

Exhibits

None.

Submitted By:



Austin Frith, Vice President of Planning and Development

Board of Directors Memo

March 26, 2026

AGENDA ITEM: Consider Authorizing the Chief Executive Officer to Execute Task Order 01 with Beast Mowed Lawn & Landscape in an Amount Not to Exceed \$134,534.40 for Landscape Maintenance Services at DCTA Facilities and A-train Stations for a One-Year term

Recommendation

Staff recommends the Board authorize the Chief Executive Officer to execute Task Order 01 with Beast Mowed Lawn & Landscape in an amount not to exceed \$134,534.40 for Landscape Maintenance Services at DCTA Facilities and A-train stations for a one-year term.

Background

On January 23, 2026, DCTA issued Request for Qualifications (RFQ) [26-01] for Landscape Maintenance Services to establish a pool of qualified contractors capable of providing landscape maintenance services at DCTA facilities and properties. The scope of services includes, but is not limited to, mowing, trimming, edging, weed control, irrigation maintenance, seasonal plantings, and general grounds maintenance.

In addition, DCTA issued a Request for Proposals (RFP) for scope of services that includes comprehensive landscape maintenance services at the following DCTA facilities:

#	Facility	Location
1	Downtown Denton Transit Center	604 E. Hickory Street, Denton, TX 76205
2	Bus Operations and Maintenance Facility	1101 Teasley Lane, Denton, TX 76205
3	MedPark Station	3220 Medpark Drive, Denton, TX 76210
4	Highland Village/ Lake Lewisville Station	2998 N Stemmons Fwy Lewisville, TX 75077
5	Old Town Station	617 E Main Street, Lewisville, TX 75057
6	Hebron Station	952 Lakeside Circle, Lewisville, TX 75057

The scope of services includes:

- Weekly mowing, trimming, and edging during growing season
- Bi-weekly maintenance during dormant season
- Weed control and herbicide application
- Irrigation system monitoring and minor repairs
- Seasonal flower bed maintenance
- Debris and litter removal from landscaped areas

After reviewing proposals from all qualified contractors, staff recommends awarding Task Order 01 to Beast Mowed Lawn & Landscape based on their competitive pricing, demonstrated experience with similar public agency contracts, and positive interview feedback.



Previous Board Action

In July 2025, the Board of Directors approved the FY26 Rail Operating Budget, which included funding for landscape maintenance services across DCTA facilities.

In December 2025, the Board of Directors received an update on Landscape Design Standards that will be utilized for future landscape installations that these vendors may be required to do upon approval of future task orders.

Identified Need

DCTA facilities require consistent, professional landscape maintenance to maintain safe and attractive environments for passengers, employees, and the general public. Well-maintained grounds contribute to positive customer perception, support ridership goals, and ensure compliance with local property maintenance standards.

Following the expiration of the previous landscape maintenance contract, DCTA established a new qualified contractor pool to provide these essential services. Task Order 01 represents the initial work assignment under this new contract structure, ensuring continuity of landscape maintenance operations across DCTA properties.

Beast Mowed was selected through a competitive proposal process among all pool contractors based on their responsive pricing, relevant experience, and demonstrated capacity to perform the required services.

Financial Impact

Description	Amount
Task Order 01 – Landscape Maintenance (1 Year)	\$122,304.00
Contingency (10%)	\$ 12,230.40
Total Not-to-Exceed Amount	\$134,534.40

Funding for this task order is included in the FY26 Rail Operating Budget.

Exhibits

None.

Submitted By:



Austin Frith, Vice President of Planning and Development



Board of Directors Memo

March 26, 2026

AGENDA ITEM: Consider Authorizing the Chief Executive Officer to Execute Task Order 01 with Freedom Commercial Services LLC in an Amount Not to Exceed \$6,897.00 for Large Area Mowing Services at Old Town Station and Hebron Station

Recommendation

Staff recommends the Board authorize the Chief Executive Officer to execute Task Order 01 with Freedom Commercial Services LLC in an amount not to exceed \$6,897.00 for Large Area Mowing Services at Old Town Station and Hebron Station.

Background

On January 23, 2026, DCTA issued Request for Qualifications (RFQ) [26-01] for Landscape Maintenance Services to establish a pool of qualified contractors capable of providing landscape maintenance services at DCTA facilities and properties. The scope of services includes, but is not limited to, mowing, trimming, edging, weed control, irrigation maintenance, seasonal plantings, and general grounds maintenance. The contract includes multiple service classifications to address varying maintenance requirements across DCTA properties.

DCTA issued Request for Proposals (RFP) for a scope of work that includes large area mowing (Classification C) services at the following DCTA facilities:

#	Facility	Location
1	Old Town Station	617 E Main Street Lewisville, TX 75057
2	Hebron Station	952 Lakeside Circle Lewisville, TX 75057

The scope of services under Class C – Large Area Mowing includes:

- Mowing of large turf areas adjacent to station properties (approximately 4 cycles/year)
- Vegetation management along right-of-way corridors
- Brush and tall grass control in detention and drainage areas
- Seasonal mowing frequency adjustments based on growth conditions
- Debris removal and site cleanup following mowing operations

After reviewing proposals from all qualified contractors, staff recommends awarding Task Order 01 to Freedom Commercial Services based on their competitive pricing, equipment capabilities suited for large area mowing and demonstrated experience with similar scope of work.

Previous Board Action

In July 2025, the Board of Directors approved the FY26 Operating Budget, which included funding for landscape maintenance services across DCTA facilities.

In December 2025, the Board of Directors received an update on Landscape Design Standards that will be utilized for future landscape installations that these vendors may be required to do upon approval of future task orders.



Identified Need

Old Town Station and Hebron Station have significant acreage of turf and undeveloped land adjacent to the station platforms and parking areas that require regular large area mowing to maintain safe sight lines, control overgrowth vegetation, and present a well-maintained appearance to transit riders and the surrounding community.

Class C maintenance addresses areas that are beyond the scope of routine station grounds maintenance (Class A) and require specialized equipment capable of efficiently managing large, open areas. Without regular large area mowing, these properties would experience uncontrolled vegetation growth that could create safety hazards, attract pests, and detract from DCTA's public image.

Establishing a dedicated task order for Class C services ensures that large area mowing is performed on a consistent schedule with appropriate equipment, separate from the more frequent routine maintenance activities covered under other task orders.

Financial Impact

Description	Amount
Task Order 1 – Landscape Maintenance (1 Year)	\$6,270.00
Contingency (10%)	\$ 627.00
Total Not-to-Exceed Amount	\$6,897.00

Funding for this task order is included in the FY26 Rail Operating Budget.

Exhibits

None.

Submitted By:



Austin Frith, Vice President of Planning and Development



Board of Directors Memo

March 26, 2026

AGENDA ITEMS (with Recommendations in italics following):

RA01 - Discuss and Consider Approval of a Resolution Approving Budget Revision 2026-05 in the Amount of \$1,882,285 of Revenue and \$1,202,210 of Expenses for City of Frisco Transit Services through September 30, 2026

RA01R - Staff recommends the Board Approve a Resolution Approving Budget Revision 2026-05 in the Amount of \$1,882,285 of Revenue and \$1,202,210 of Expenses for City of Frisco Transit Services

RA02 – Discuss and Consider Authorizing the Chief Executive Officer (CEO) to Execute a Fourth Amended and Restated Interlocal Agreement (ILA) with the City of Frisco for Transit Services for an Amount Not to Exceed \$15,035,831 for a Period of Three (3) Years Beginning May 1, 2026 through March 31, 2029 with the Option for Up to One (1) Additional Two (2) Year Term

RA02R - Staff recommends the Board Authorize the Chief Executive Officer (CEO) to Execute a Fourth Amended and Restated Interlocal Agreement (ILA) with the City of Frisco for Transit Services for an Amount Not to Exceed \$15,035,831 for a Period of Three (3) Years Beginning May 1, 2026 through March 31, 2029 with the Option for Up to One (1) Additional Two (2) Year Term

RA03 – Discuss and Consider Approval of an Amendment to the Master Services Agreement with River North Transit, LLC dba Via Transportation for GoZone Demand Response Service to Increase the Total Contract Authorization and Issuance of Task Order #2 for Frisco Transit Services for a Period of Five (5) Months Beginning May 1, 2026 through September 30, 2026 in an Amount Not to Exceed \$1,173,195

RA03R - Staff recommends the Board Approve an Amendment to the Master Services Agreement with River North Transit, LLC dba Via Transportation for GoZone Demand Response Service to Increase the Total Contract Authorization and Issuance of Task Order #2 for Frisco Transit Services for a Period of Five (5) Months Beginning May 1, 2026 through September 30, 2026 in an Amount Not to Exceed \$1,173,195

Background

The purpose of this item is to provide the DCTA Board opportunity to approve three items required to provide a general public microtransit service in the City of Frisco in accordance with its “New Member and Contracted Services Policy.”

The City of Frisco directed its staff to develop a “technology-based transit solution” for use by the general population within the city. DCTA provided an initial framework to the City of Frisco in mid-2024 to provide the service. Then, DCTA provided a more thorough proposal in Summer 2025 based on the Board’s adopted “New Member and Contracted Services Policy.” The zone of service is located within the City Limits of the City of Frisco and is proposed to connect to the Dallas Area Rapid Transit (DART) Northwest Plano Park and Ride facility. The service would be enabled through an Interlocal Agreement (ILA) with the City of Frisco and a task order for service with Via, DCTA’s GoZone service provider.



DCTA and the City of Frisco have a long record of working together. The City of Frisco holds a Non-Voting Board Member seat on the DCTA Board of Directors, as it participated in the process of standing up the Denton County Transportation Authority. Furthermore, DCTA has provided contracted Demand Response service for elderly and disabled citizens to the City of Frisco since 2015.

The following items will be addressed in this briefing:

RA01 – the FY2026 DCTA operating budget will be amended to enable receipt of revenues from the City of Frisco and expenditure of funds for providing the service. The item includes the continuation of taxi-based elderly and disabled services that were previously approved by the Board in September 2025. However, the budget for the Demand Response service is revised to reflect the not to exceed cost of service through the end of FY2026 with the 60% administrative fee that is in this current cost model.

RA02 – the current iteration of the Interlocal Agreement (ILA) between Frisco and DCTA must be amended to add the On Demand GoZone service to the Demand Response (Elderly / Disabled Taxi) service that has been in place in Frisco since 2015. This agreement provides a base, three-year period plus one additional two-year option in accordance with the DCTA “New Member and Contracted Services Policy.” The “not-to-exceed” budget for Year 1 of the On Demand service agreement enables 11 months of service. However, it is anticipated that initial “ramp up” of the service will provide budget flexibility that will enable additional time to be covered.

RA03 – the current contract between DCTA and River North Transit, LLC dba Via Transportation must be amended to increase the total authorization of the contract in the initial years to cover the additional service hours deployed by this service, since the current contract provides authorization only for the anticipated DCTA service budget. In addition, a specific task order will be issued to provide a “not-to-exceed” budget amount for the Frisco service only, enabling clear tracking and reporting of service hours versus authorized budget. This task order period is for the first five months of service and subsequent task orders will be issued to Via for the duration of the project in alignment with the agency’s typical fiscal year task order cycle.

Previous Board Action

The Board reviewed this opportunity and the New Member and Contracted Services Policy in the following Board items:

February 2024, IR03: Update on City of Frisco Technology Based Transit Concept

October 2024, RA03: Discuss Update on City of Frisco Technology Based Transit Service

January 2025, Strategic Planning Work Session: Discuss Policy on New Member City Admission and Contracted Services

March 2025, CA02: Consider Approval of the Denton County Transportation Authority New Member City Admission and Contracted Services Policy

August 2025, RA07: Discuss Update on DCTA Non-Member City Contracted Services Portfolio

February 2026, RA07: Discuss Update on Frisco Technology Based Transit Concept



Identified Need

The approval of documents addressed by these agenda items is required to enable service launch.

Financial Impact

As specified in the cost model, which complies with the Board’s “New Member and Contracted Services Policy” and will be briefed in the item and shown below

	SERVICE YEAR 1 (11 mos: 5/1/26 - 3/30/27)	SERVICE YEAR 2 (April 2027 - March 2028)	SERVICE YEAR 3 (April 2028 - March 2029)	SERVICE YEAR 4 (April 2029 - March 2030)	SERVICE YEAR 5 (April 2030 - March 2031)
	Hours of Service: 6:00 AM - 6:00PM	Hours of Service: 6:00 AM - 6:00PM	Hours of Service: 6:00 AM - 6:00PM	Hours of Service: 6:00 AM - 6:00PM	Hours of Service: 6:00 AM - 6:00PM
(A) GoZone Cost of Service	\$ 2,586,936	\$ 2,964,478	\$ 3,041,971	\$ 3,121,248	\$ 3,214,935
(B) Demand Response Cost of Service	\$ 243,036	\$ 273,694	\$ 280,538	\$ 287,510	\$ 295,802
Total Administrative Costs	\$ 1,709,582	\$ 1,941,784	\$ 1,993,813	\$ 2,047,375	\$ 2,107,638
(C) Nonmember Fee	\$ 200,000	\$ 220,000	\$ 220,000	\$ 220,000	\$ 220,000
(D) GoZone Indirect Cost of Service	\$ 905,428	\$ 1,037,567	\$ 1,064,690	\$ 1,092,437	\$ 1,125,227
(E) Incremental Staff and Resources	\$ 458,333	\$ 520,000	\$ 540,800	\$ 562,432	\$ 584,929
(F) Demand Response Admin Fee	\$ 145,821	\$ 164,216	\$ 168,323	\$ 172,506	\$ 177,481
(G) TOTALS	\$ 4,539,554	\$ 5,179,955	\$ 5,316,322	\$ 5,456,133	\$ 5,618,375
Total Administrative Cost \$\$	\$ 1,709,582	\$ 1,941,784	\$ 1,993,813	\$ 2,047,375	\$ 2,107,638
Total Administrative Cost %	60%	60%	60%	60%	60%

Annual GoZone Service Hrs: NTE 62,640 (12 months) KPIs: Wait Time NTE 24 mins
Seat Unavailable NTE 17.5%

The costs of service will be reimbursed by the City of Frisco and federal grants.

Exhibits

Exhibit 1: Draft Resolution

Submitted By: _____

Chris Bordman, Director of Operations Support

Reviewed By: _____
Derick Sibley, Vice President of Finance

**DENTON COUNTY TRANSPORTATION AUTHORITY
RESOLUTION NO. R26-XX**

A RESOLUTION OF THE BOARD OF DIRECTORS OF THE DENTON COUNTY TRANSPORTATION AUTHORITY (DCTA) APPROVING FISCAL YEAR 2026 BUDGET REVISION NUMBER 2026-05 REVISED OPERATING & CAPITAL BUDGET, ATTACHED HERETO AS EXHIBIT "A"; PROVIDING A REPEALING CLAUSE; AND PROVIDING AN EFFECTIVE DATE.

WHEREAS, the DCTA budget is a well calculated estimate as to what will be needed for expenditures in the fiscal year; and

WHEREAS, budget estimates are often prepared months in advance of the actual expenditures and the possibility that the actual amount of the expenditure will be known in exact terms at the time of the budget preparation is unlikely; and

WHEREAS, it may become necessary to reforecast the annual expenditures and modify the budget by amendment; and

WHEREAS, the Board of Directors of DCTA desires to amend the Fiscal Year 2026 Operating and Capital Budget as set forth in Exhibit "A".

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE DENTON COUNTY TRANSPORTATION AUTHORITY, THAT:

SECTION 1. The Operating and Capital Budget Revision attached hereto as Exhibit "A," be, and the same is hereby adopted and which shall amend the original budget adopted August 28, 2025, from and after the effective date of this Resolution.

SECTION 2. All provisions of the resolutions of the Board of Directors of the DCTA, in conflict with the provisions of this Resolution be, and the same are hereby, repealed, and all other provisions not in conflict with the provisions of this Resolution shall remain in full force and effect.

SECTION 3. This Resolution shall become effective immediately upon its passage and approval.

DULY PASSED AND APPROVED BY THE BOARD OF DIRECTORS OF THE DENTON COUNTY TRANSPORTATION AUTHORITY THE 26TH DAY OF MARCH, 2026.

APPROVED:

Andy Eads, Chair

ATTEST:

Daniel Jaworski, Secretary

**DENTON COUNTY TRANSPORTATION AUTHORITY (DCTA)
BUDGET TRANSFER / REVISION REQUEST**

TRANSACTION TYPE: Transfer
 Revision Number: 2026-05

Expense	Project #/ Account #	Dept/Account	Current Budget Amount	Budget Revision Amount	Revised Budget Amount
Operating Revenue	1702-40100	Go Zone - Passenger Revenue	\$950,000	\$456,750	\$ 1,406,750
Operating Revenue	1702-40120	Go Zone - Contract Service Revenue	\$0	\$156,590	\$ 156,590
Operating Revenue	1702-40400	Go Zone - Federal Operating Grant	\$4,169,406	\$1,268,945	\$ 5,438,351
Operating Expenses	1702-50318	Go Zone - Credit Card Clearing Fees	\$122,171	\$29,015	\$ 151,186
Operating Expenses	1702-50810	Go Zone - Purchased Transportation	\$11,876,205	\$1,173,195	\$ 13,049,400

Net Position Impact (Revenue)	\$	1,882,285
Net Position Impact (Expense)	\$	1,202,210

EXPLANATION: Budget revision 2026-05 is to set-up new Frisco Go Zone service through Via and an ILA with Frisco for servicing the residents of their city. The initial term of this task order shall begin on May 1, 2026, and continue for a period of 5 months ending on September 30, 2026, for a maximum Purchased Transportation budget of \$1,173,195 for the remainder of the fiscal year. This budget revision covers all applicable revenue and expenses for FY26. Any revenue or expenses for the next fiscal year will be requested through the annual budget process.

Approvals:	Title
Requested By: <u><i>Lisa Doyle</i></u>	VP, Operations
Reviewed By: <u><i>Jane Fikrowicz</i></u>	Senior Manager of Budget & Grants
Approved By: <u><i>D. S. [Signature]</i></u>	VP, Finance

Board of Directors Memo

March 26, 2026

AGENDA ITEM: Discuss Update on Intermediate Service Plan Phase III

Recommendation

This is a discussion item only. No Board action required.

Background

The Intermediate Service Plan was structured as a phased approach to improving service performance, customer experience, and financial sustainability across DCTA's multimodal network.

- **Phase I** demonstrated that increased frequency on core fixed routes can drive ridership growth and reduces reliance on microtransit for high-volume origin-destination corridors.
- **Phase II** focused on network integration, including university service efficiency, A-train connectivity, and the introduction of GoZone buffers near high-performing fixed routes.
- **Phase III** builds on these outcomes by evaluating where fixed route expansion and microtransit flexibility can be best aligned to improve overall system performance.

Phase III evaluates targeted service expansion. The analysis is designed to answer a central question: *Where can fixed route service provide more trips more cost effectively, and where does microtransit remain the most effective tool?*

To address this, staff developed multiple network scenarios that vary the level of fixed route expansion, university service configuration, and corresponding reallocation of microtransit capacity. In February, staff focused on microtransit savings and reallocation opportunities from two scenarios. In addition, staff briefed a menu of options through which GoZone service could be re-allocated if either scenario was implemented.

In this presentation, DCTA staff will provide the net total operating cost of selected scenario(s) and associated GoZone savings, as well as the total capital costs to implement preferred options. No implementation decisions are requested at this time. Staff anticipates making a Board recommendation for action in April for implementation of service modifications, if approved, in July.

Previous Board Activity and Action

April 24, 2025 – (RA05) Discuss Update on Intermediate Service Plan Phase II

July 24, 2025 – (RA04) Discuss Update on Intermediate Service Plan Phases II and III

October 23, 2025 – (RA03) Discuss Update of Intermediate Service Plan Phase III and Bus Stop Design Guidelines Development

January 22, 2026 – Discuss Update on the Intermediate Service Plan Phase III

February 26, 2026 – Discuss Update on Intermediate Service Plan Phase III

Identified Need

DCTA's current service strategy focuses on replacing high-volume, repetitive microtransit trips on with corridors where fixed-route service can operate more efficiently. At the same time, demand in lower-density and more dispersed areas continues to require flexible service to maintain coverage and



performance. Phase III addresses the need to better align service modes with demand patterns to improve ridership, control operating costs, and equitably distribute service across member cities.

Exhibits

None.

Submitted By:

A handwritten signature in black ink, appearing to read "K. Maldonado", is written over a horizontal line.

Karina Maldonado, Planning Manager

Board of Directors Memo

March 26, 2026

AGENDA ITEM: Discuss Update on Fare Policy Development

Recommendation

This is a discussion item only. No Board action required.

Background

DCTA's Financial Management Policies state that "*DCTA shall develop and maintain fair and equitable fares for all public transportation services which it operates.*"

A well-structured fare policy is essential to DCTA's long-term financial sustainability, equitable service delivery, operational efficiency, and regional coordination.

DCTA collects fares through five primary channels:

- Downtown Denton Transportation Center (DDTC) - in-person cash, credit card, and check transactions.
- GoPass App – the regional mobile ticketing platform operated by DART
- Shopify – online pass sales
- Ticket Vending Machines (TVMs) - located at A-Train commuter rail platforms
- VIA (GoZone) - on-demand microtransit services fares

The briefing will review the following topics related to creation of a fare policy:

- Current sources and collection of fare revenue
- Review of current pass products
- Proposed outline of fare policy to be developed
- Anticipated timeline and next steps

Staff does not anticipate making a recommendation for a new fare structure as part of this effort. Rather, its intent is to create a policy that governs establishment of a new fare structure then proceed with its creation, along with exploration of fare collection technologies.

Previous Board Activity and Action

April 27, 2023 – Informational Report: DCTA Fare Policy included in Board Package as background as background information No Board action taken

July 27, 2023 – Informational Report: DCTA Fare Policy Scope Development included in Board package. No Board action taken.

August 27, 2023 – Informational Report (IR04): Update on Fare Policy Development presented to the Board. Staff outlined the framework for establishing DCTA's future fare policy, including five key study tasks. No Board action required; item was for information only.



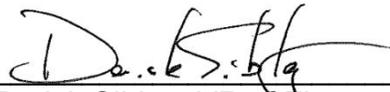
Identified Need

DCTA's Financial Management Policies state that "*DCTA shall develop and maintain fair and equitable fares for all public transportation services which it operates.*" A well-structured fare policy is essential to DCTA's long-term financial sustainability, equitable service delivery, operational efficiency, and regional coordination.

Exhibits

None.

Submitted By:



Derick Sibley, VP of Finance



Board of Directors Memo

March 26, 2026

AGENDA ITEM: Safety, Service, and Ridership Reports – February 2026

Recommendation

This item is for information only. No Board action is required.

Introduction

Attached Exhibits 1-7 provide an overview of total monthly safety, service, and ridership trends across all DCTA services for February 2026.

Monthly Report

In February 2026, DCTA recorded 278,063 total passenger trips, a 22.3% increase from January's 227,451 trips and essentially flat compared to February 2025 (278,313 trips, -0.1%). The strong month-over-month rebound reflects the full resumption of service following the January 23–27 winter storm, which had caused service cancellations and reductions across multiple DCTA services. February's near-parity with the prior year marks a notable recovery from the year-over-year deficits observed earlier in the fiscal year.

The three-month trend from December through February illustrates a clear recovery arc. December 2025 recorded 184,740 trips at the seasonal low driven by UNT winter break. January rebounded to 227,451 trips as regular service resumed, though totals were tempered by the late-month winter storm. February's 278,063 trips completed the recovery, returning ridership to near prior-year levels. Bus ridership led the rebound, increasing 34.9% month-over-month from 118,000 to 159,180 trips, though remaining 5.0% below February 2025. A-train ridership was a standout, reaching 23,429 trips in February—a 22.2% increase over January and a 12.6% increase year-over-year, reflecting strong commuter rail demand. GoZone ridership increased 11.0% from January to 65,669 trips but remained 2.9% below February 2025. Vanpool continued its exceptional year-over-year performance at 27,632 trips (+39.3% year-over-year), though declining modestly from January's 28,939 trips (-4.5%). Access paratransit declined slightly to 2,153 trips (-1.6% month-over-month, -9.2% year-over-year).

Overall, FY26 year-to-date ridership through February totals 1,280,274 unlinked passenger trips, compared to 1,339,887 trips during the same period in FY25, representing a 4.4% decrease year-over-year, as shown in the FY26 cumulative trend chart.

Overall ridership impact continues to be driven primarily by a 15.6% decrease in UNT ridership (521,616 trips in FY26 versus 618,187 in FY25). Non-UNT services collectively total 758,658 trips year-to-date, a 5.1% increase over the FY25 non-UNT total of 721,700 trips, reflecting continued strength across Connect fixed-route (+12.4%), A-train (+1.2%), Access paratransit (+12.0%), and Vanpool (+30.1%). GoZone has seen a modest decline to 332,251 trips (-4.2%). These trends underscore the resilience and growth of non-university services and support continued progress as ISP Phase III planning advances.



The three-month trend of passenger trips on major modes is presented in the following table.

Unlinked Passenger Trips Three-Month Trend						
	FY25		FY26			
	February	December	January	February	January-February % Change	February 2025-2026 % Change
Bus*	167,635	68,243	118,000	159,180	34.9%	-5.0%
Rail	20,808	21,068	19,180	23,429	22.2%	12.6%
GoZone	67,659	67,672	59,144	65,669	11.0%	-2.9%
Access	2,372	2,277	2,188	2,153	-1.6%	-9.2%
Van Pool**	19,839	25,480	28,939	27,632	-4.5%	39.3%
TOTAL	278,313	184,740	227,451	278,063	22.3%	-0.1%
* UNT, Connect, and Non-Connect Fixed Routes						
**Vanpool data lags by one month						

[https://dcta1-my.sharepoint.com/personal/afriht_dcta_net/Documents/\[Copy of FY19-FY25Compare_Mar 26 BOARD.xlsx\]Memo_Tables](https://dcta1-my.sharepoint.com/personal/afriht_dcta_net/Documents/[Copy of FY19-FY25Compare_Mar 26 BOARD.xlsx]Memo_Tables)

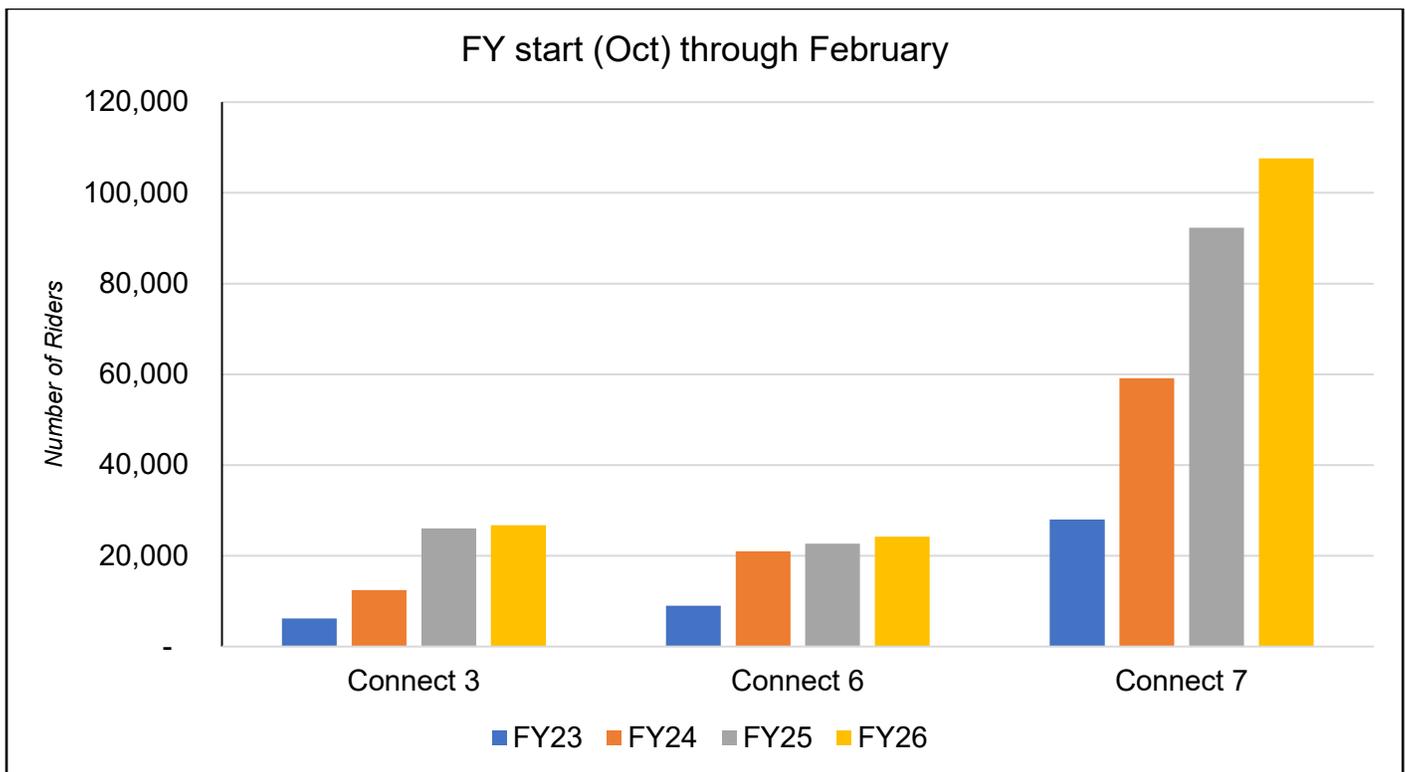
The following chart below presents a summary view of the overall ridership trend by mode from fiscal year start through February comparison for FY2021 to FY2026.

	Unlinked Passenger Trips - FY through February					FY25-FY26 %
	2022	2023	2024	2025	2026	
UNT	468,876	652,886	104,475	618,187	521,616	-15.6%
Connect	61,971	48,662	92,562	141,037	158,534	12.4%
Non-Connect	5,433	2,545	964	1,214	1,350	11.2%
A-train	68,988	87,750	104,475	117,736	119,145	1.2%
GoZone	195,022	337,466	360,713	346,738	332,251	-4.2%
Access	8,623	10,079	10,265	12,237	13,701	12.0%
Vanpool*	86,295	97,354	103,427	102,738	133,677	30.1%
TOTAL	895,208	1,236,742	776,881	1,339,887	1,280,274	-4.4%
*Vanpool data lags by one month						
Non-UNT Total				721,700	758,658	5.1%

The chart below summarizes Connect ridership from the start of the fiscal year (October) through February, comparing FY23 through FY26 for Connect 3, Connect 6, and Connect 7. FY26 Connect ridership through February totals 158,534 unlinked passenger trips, a 12.4% increase over the FY25 total of 141,037 trips during the same period. This marks the continuation of sustained year-over-year growth across the Connect network, building on the significant gains achieved following ISP Phase I improvements.

Connect 7 continues to demonstrate the strongest growth trajectory among the Connect routes, with FY26 ridership through February approaching an estimated 108,000 trips—well above the approximately 92,000 trips recorded during the same period in FY25. The sustained upward trend reflects increasing utilization and growing demand on this corridor. Connect 3 ridership in FY26 remains generally consistent with FY25 at approximately 26,000 trips through February, following the significant growth realized in the transition from FY23 and FY24, indicating sustained and stable demand. Connect 6 maintains steady performance with FY26 ridership at approximately 24,000 trips, modestly above FY25 levels, consistent with ongoing demand for service connecting to Discovery Park and surrounding activity centers.

Overall, Connect ridership trends through February FY26 confirm continued strength in fixed-route services and validate the network improvements implemented under ISP Phase I. These results support continued evaluation of service structure and frequency as part of ongoing service planning efforts.



Identified Need
None.



Exhibits

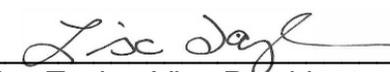
- Exhibit 1: Safety Performance – FY26 to Date
- Exhibit 2: Service Performance – FY26 to Date
- Exhibit 3: Ridership by Mode – February 2026
- Exhibit 4: Connect Ridership Year-Over-Year by Month
- Exhibit 5: A-train Ridership Year-Over-Year by Month
- Exhibit 6: Fixed-Route Ridership – February 2026
- Exhibit 7: UNT Ridership Year-Over-Year by Month

Final Review: 

Jackie Bronson, Vice President
Engagement and Administration

Final Review: 

Austin Frith, Vice President
Planning and Development

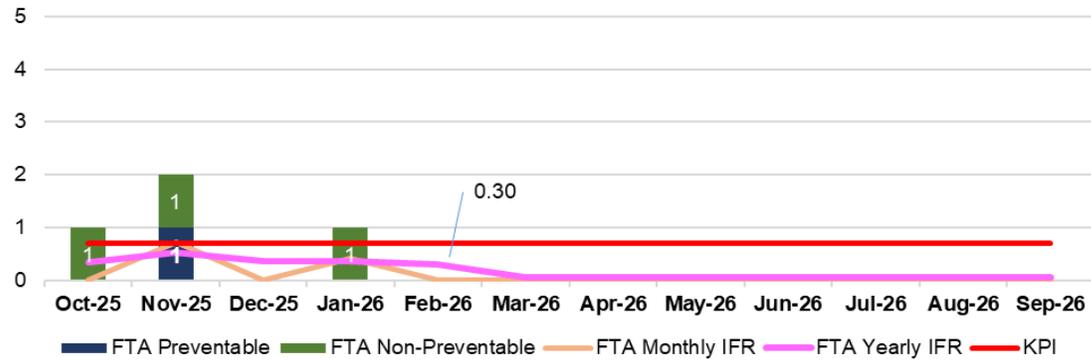
Final Review: 

Lisa Taylor, Vice President
Operations

SAFETY PERFORMANCE

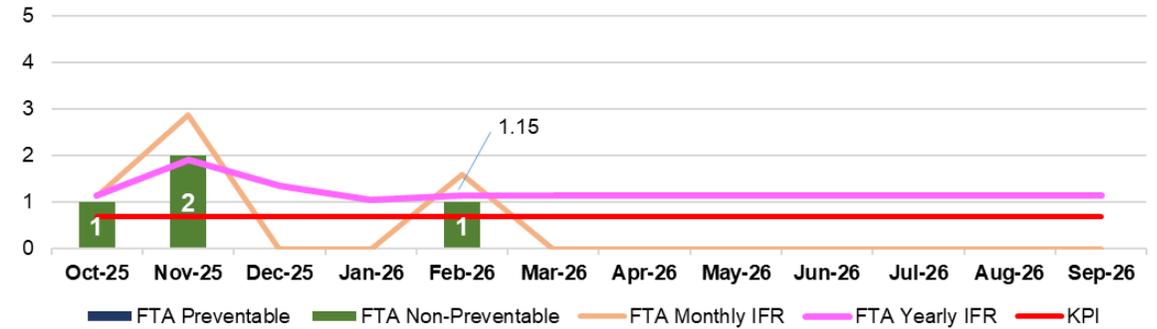


FY2026 FTA - GoZone Incident Frequency Rate (IFR) - Collisions



FY2025 IFR : 0.34

FY2026 FTA - Bus Operations Incident Frequency Rate (IFR) - Collisions

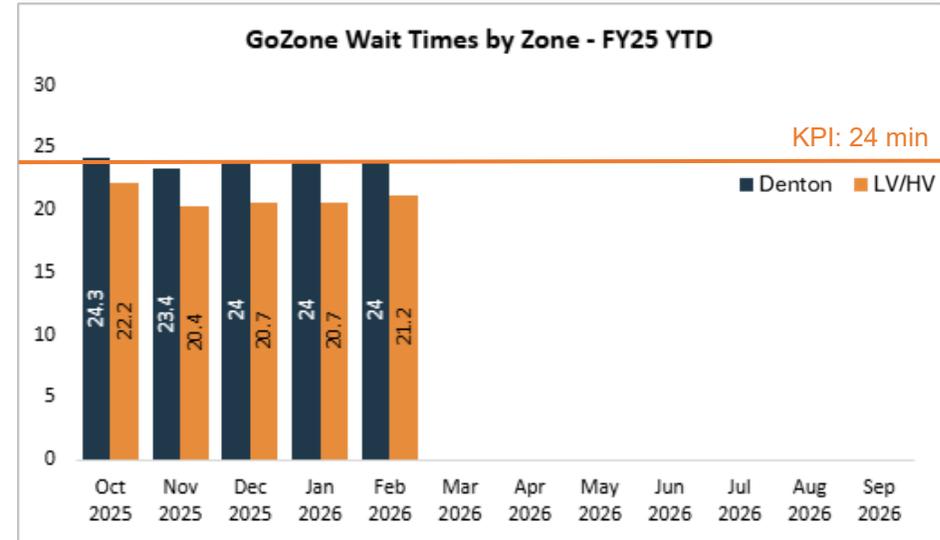
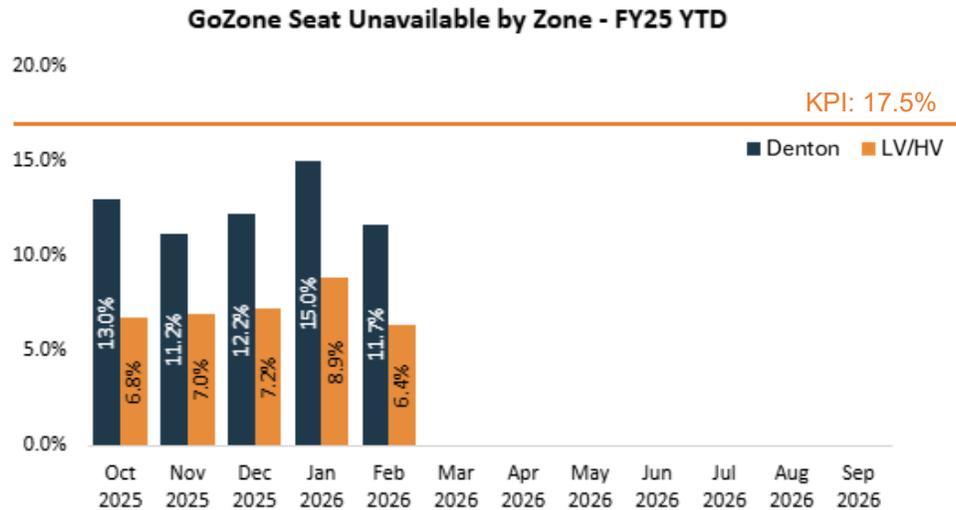
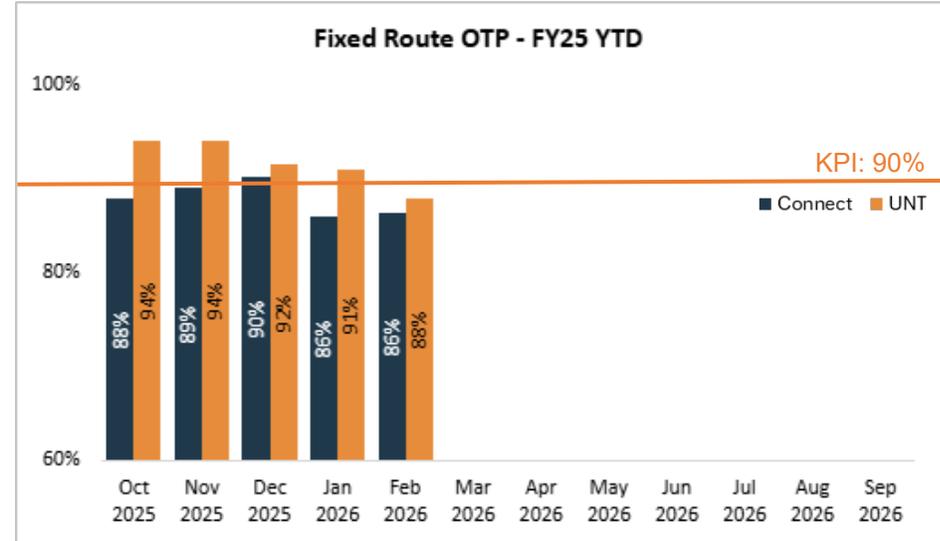
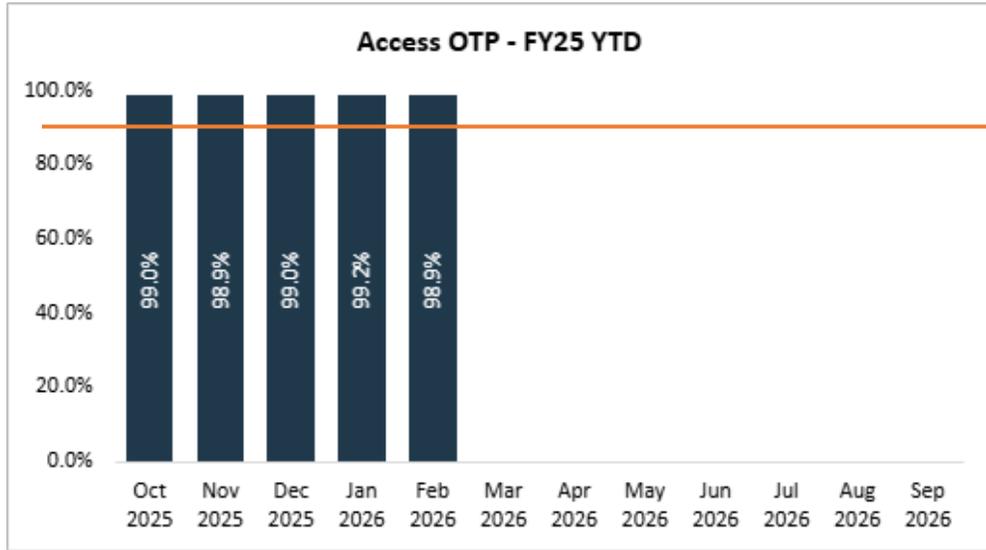


FY2025 IFR : 0.72

Rio Grande Pacific Operations	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26
1. FRA Preventable	0	0	0	0	0							
2. FRA Non-Preventable	0	0	0	0	0							
3. FRA Yearly IFR	0	0	0	0	0							
FRA Rail Crossing Reportable	0	0	0	0	0							

FY2025 IFR : 0.00

SERVICE PERFORMANCE



RIDERSHIP – FEBRUARY 2026



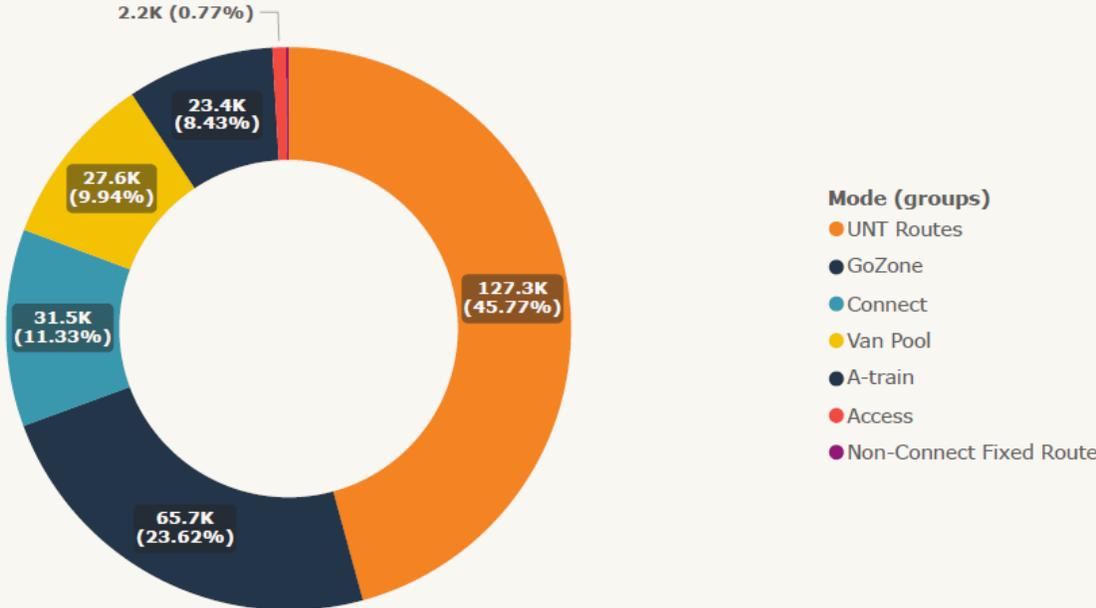
Total Ridership - Feb 2026

278.1K

Total Ridership FYTD

1.3M

Ridership by Travel Mode - Feb 2026





Total Ridership - Feb 2026

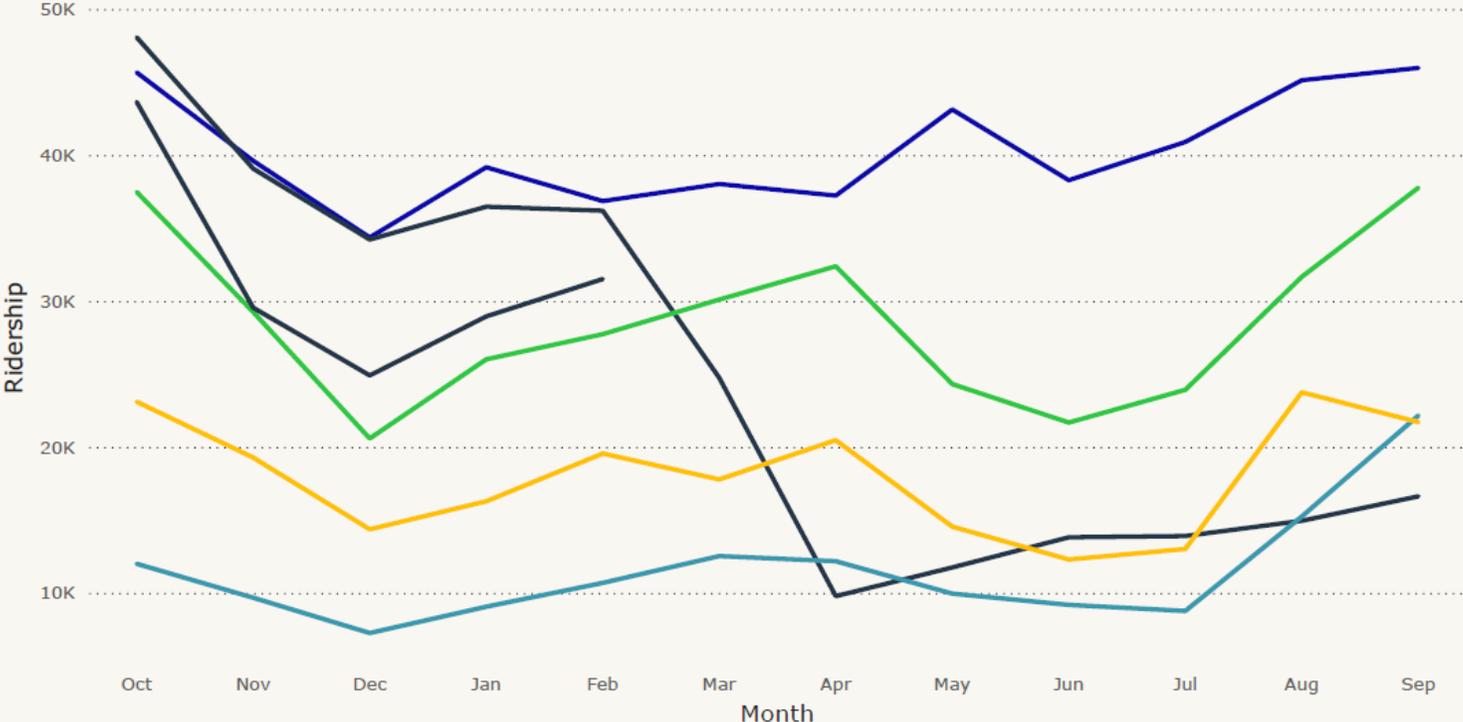
278.1K

Total Ridership FYTD

1.3M

Ridership by Month and Fiscal Year - Connect

Fiscal Year ● 2019 ● 2020 ● 2023 ● 2024 ● 2025 ● 2026





Total Ridership - Feb 2026

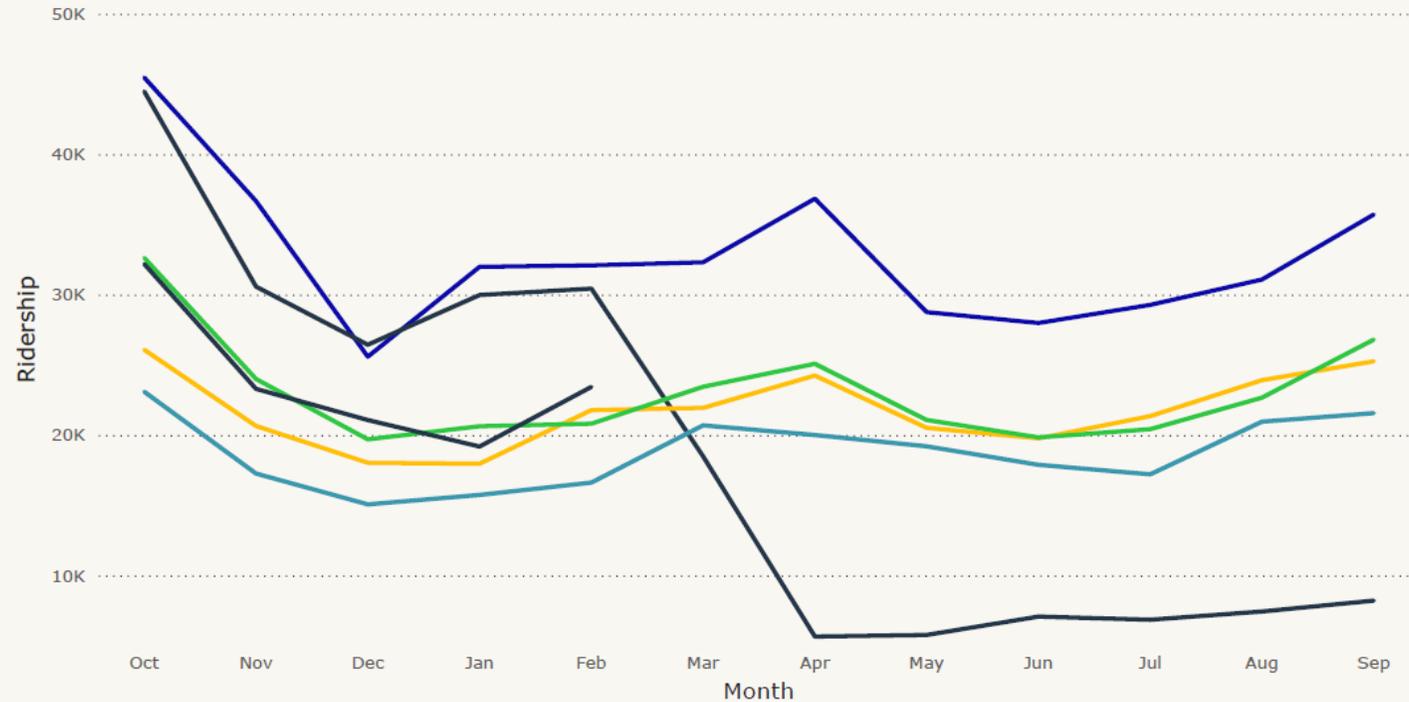
278.1K

Total Ridership FYTD

1.3M

Ridership by Month and Fiscal Year - A-train

Fiscal Year ● 2019 ● 2020 ● 2023 ● 2024 ● 2025 ● 2026



FIXED ROUTE – FEBRUARY 2026



Total Ridership - Feb 2026

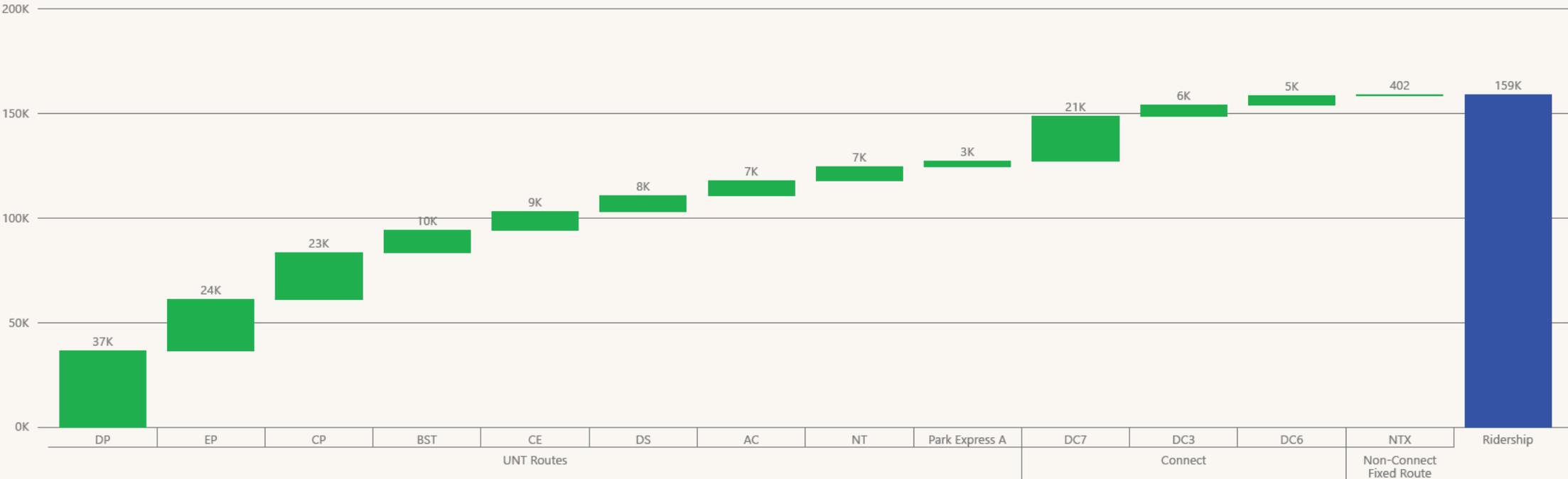
278.1K

Total Ridership FYTD

1.3M

Mode (groups)	Ridership
UNT Routes	127,270
Non-Connect Fixed Route	402
Connect	31,508
Total	159,180

Fixed-Route Ridership Waterfall



UNT (ALL) – FEBRUARY 2026



Total Ridership - Feb 2026

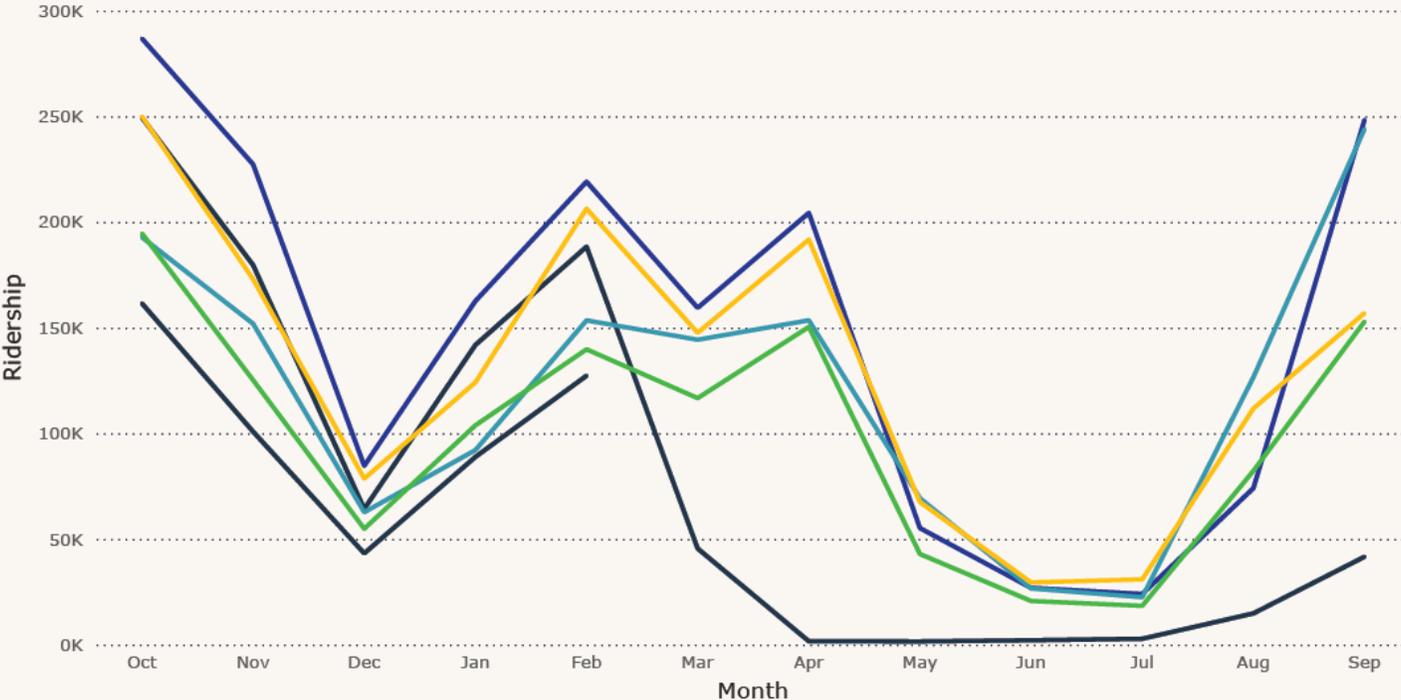
278.1K

Total Ridership FYTD

1.3M

Ridership by Month and Fiscal Year - UNT

Fiscal Year ● 2019 ● 2020 ● 2023 ● 2024 ● 2025 ● 2026





Board of Directors Memo

March 26, 2026

AGENDA ITEM: Update on State Legislative and Local Government Relations Consulting Services

Recommendation

This item is for informational purposes only.

Background

DCTA has engaged State Legislative Consultants since 2006 to ensure the protection of the Agency's authority and funding structure. Thousands of bills are filed each session that have the potential to affect the agency either intentionally or unintentionally. During the 89th Texas Legislative Regular Session there were approximately 11,500 bills introduced. As DCTA continues to evolve as an agency by deploying innovative mobility technologies, entering public-private partnerships, and encouraging economic development, it is critical that DCTA's legislative priorities and funding structure are statutorily protected.

On July 28, 2022, the Board authorized the Interim Chief Executive Officer (CEO) to Award and Execute a contract with Capitol-Insights beginning on or about September 1, 2022, for two (2) years through June 30, 2024, with the optional two (2) year renewal through June 30, 2026. In addition, on January 25, 2024, the contract was amended to also include Local Government Relations consulting that expires on June 30, 2026, concurrent with the term of the base contract.

Staff anticipates developing a Request for Proposals and advertising for a new contract in the coming months. Depending on the timing of the advertising and selection process and award, it is possible the current contract may need to be extended slightly to ensure no lapse in coverage. The Board of Directors will be required to approve the new contract once the process is complete and a recommendation is produced.

Previous Board Activity and Action

None.

Identified Need

As stated above.

Financial Impact

None. This is for informational purposes only.

Exhibits

None.

Submitted By:

Jackie Bronson, Vice President
Administration and Engagement



Board of Directors Memo

March 26, 2026

AGENDA ITEM: Update on Federal Legislative Consulting Services

Recommendation

This item is for informational purposes only. No Board action required. Staff will provide an update in July 2026.

Background

DCTA has retained federal legislative consulting services to serve as its representation in Washington, D.C. before the United States Congress and appropriate federal agencies to provide situational awareness about pending policies and legislation that impact the agency. The current contract term for Federal Legislative Consultant, approved by the Board in August 2022, began on October 1, 2022, and initially expired on September 30, 2024, with the option to extend for three (3) additional one (1) year terms through September 30, 2027.

On August 22, 2024, the Board authorized the Chief Executive Officer (CEO) to execute a one (1) year option with Capital Edge for Federal Legislative Consulting Services beginning on October 1, 2024, which expires on September 30, 2025.

On October 3, 2025, this consultant agreed to initiate the second one-year option being paid on a month-to-month basis through and including September 30, 2026, to enable the agency to re-advertise for procurement of the services before the end of the fiscal year. Staff anticipates developing a Request for Proposals and advertising for a new contract in the coming months. Depending on the timing of the advertising and selection process and award, it is possible the current contract may need to be extended slightly into FY 2027 to ensure no lapse in coverage. The Board of Directors will be required to approve the new contract once the process is complete and a recommendation is produced.

Previous Board Activity & Action

None.

Identified Need

As stated above.

Financial Impact

None. This item is for informational purposes only.

Exhibits

None.

Submitted By:

Jackie Bronson, Vice President, Engagement & Administration

Board of Directors Memo

March 26, 2026

AGENDA ITEM: Update on Task Order with Kimley Horn in an Amount Not to Exceed \$44,725 for Lighting Condition Assessments

Recommendation

This item is for informational purposes only. No Board Action Required.

Background

DCTA's lighting infrastructure at rail stations and maintenance facilities has reached a point of obsolescence, with many fixtures failing, inefficient, or beyond their useful life. This assessment is necessary to evaluate current conditions and identify replacement options, allowing DCTA to align future capital needs with the Long-Range Financial Plan.

At A-train rail platforms, the architectural lighting fixtures are aged, and many are inoperable. At the Bus Operations and Maintenance Facility and the Rail Operations and Maintenance Facility, exterior and parking lot lighting relies on older metal halide and incandescent technology. Upgrading these fixtures presents an opportunity to improve light coverage, reduce ongoing maintenance requirements, and achieve energy efficiencies.

The FY2026 Budget includes \$100,000 for facility assessments covering both roofing and lighting (ELP – Facility Assessment). This task order addresses the lighting assessment component. Kimley-Horn was selected under the Master Agreement for Continuing Professional Architectural/Engineering Services executed December 12, 2025.

Scope of Services

The task order includes the following components:

Task 1 – Meetings and Agency Coordination (\$7,610)

- Monthly status reports and invoicing over 3-month project duration
- Kick-off meeting with DCTA staff
- Up to 20 hours of coordination (meetings, emails, calls)

Task 2 – A-Train Station Lighting Assessment (\$8,580)

- Photographic documentation of existing light poles at all five (5) A-train stations
- Generic schematic layout and existing photometric analysis
- Light pole selection coordination with DCTA (new poles to match existing aesthetics and use same foundations)
- Proposed photometrics demonstrating equivalent or better lighting levels
- Final memorandum with findings and recommendations

Task 3 – Maintenance Facility Lighting Assessment (\$28,535)

- Assessment of exterior safety lights and parking lot lights at bus and rail maintenance facilities (4 sites total)
- Photographic documentation and schematic layouts using NearMap aerial imagery
- Existing and proposed photometric analysis
- Light pole and exterior fixture selection recommendations
- Final memorandum with findings and recommendations

Cost Summary

Task	Amount
Task 1: Meetings and Agency Coordination	\$7,610
Task 2: A-Train Station Lighting Assessment	\$8,580
Task 3: Maintenance Facility Lighting Assessment	\$28,535
TOTAL	\$44,725

This work was identified as part of a \$100,000 Expanded Level Project in the FY26 budget, accompanied by a roofing condition assessment that was previously briefed in a January 2026 Informational Report. These assessments are best performed under two (2) separate task orders by Kimley-Horn utilizing two (2) different subconsultant teams of differing expertise and on different timelines. Therefore, this Informational Report is provided for clarity on the disposition of the work that was approved as a single ELP that would have exceeded the CEO's signature authority if performed as a single project along with the roofing assessment.

Previous Board Activity and Action

- September 2025 – Board adopted FY2026 Operating Budget, which includes \$100,000 for ELP – Facility Assessment (Roofing and Lighting)
- December 2025 – Board approved Master Agreement for Continuing Professional Services with Kimley-Horn and Associates, Inc.
- January 2026 – Informational Report 03, Update on Roofing Assessment Task Order with Kimley-Horn

Identified Need

Assessments are necessary to identify future capital projects that will ensure state of good repair and maintain safety and functionality of DCTA facilities. The lighting assessment will document existing conditions, evaluate fixture performance, and develop recommendations that inform capital planning and budgeting for lighting infrastructure replacement.

Exhibits

N/A



Submitted By:

Austin Frith, Vice President of Planning and Development

Board of Directors Memo

March 26, 2026

AGENDA ITEM: Notice of Upcoming Procurement – Classification, Compensation, and Total Rewards Study

Recommendation

For information only. No action required.

Background

The DCTA organization has evolved significantly since March 2021, including the launch of a microtransit service, the integration of North Texas Mobility Corporation into DCTA, and the launch of new contracted services. As part of the FY26 Budget adoption, the Board reviewed and approved the Agency's Expanded Level Project (ELP), which includes advancing workforce stability, strengthening organizational effectiveness, and positioning the Agency as a local employer of choice.

Consistent with those priorities, Staff intends to issue a Request for Proposals (RFP) for a comprehensive Classification, Compensation, and Total Rewards Study. The study will evaluate the Agency's current organization and classification structure, compensation framework, Fair Labor Standards Act (FLSA) designations, and overall market competitiveness.

The Agency has not conducted a comprehensive, external review of its classification and compensation system since November 2021. Instead, staff has utilized internal resources to make mission- and market-based decisions on organizational structure, job duties, salary bands, and compensation while relying on the legacy employee handbook that outlines time off, benefits, etc. At the same time, the regional labor market competition has intensified, particularly in operational, technical, and safety-sensitive roles common to public transit agencies and public administration in general. Reassessing the Agency's organizational structure, job duties, compensation philosophy, pay bands, and total rewards structure enables it to remain competitive in the marketplace to attract top talent.

The RFP will seek a qualified consulting firm to:

- Review organizational structure, job classifications, and duties, and pay bands
- Develop a defined compensation philosophy and supporting policy aligned with the Agency's strategic objectives
- Conduct a Texas-specific FLSA review of identified positions
- Perform a market analysis using appropriate local public-sector and transit comparators with a high-level comparison of total rewards elements, including paid time off, holidays, and retirement benefits
- Assess internal equity and pay relationships
- Deliver implementation recommendations, including financial impact and phased options

This procurement aligns directly with the Board-approved FY26 ELP and supports the Agency's commitment to attracting, retaining, and motivating a high-performing workforce.



Staff anticipates issuing the RFP in the near future, with evaluation and award recommendation to follow in accordance with the Agency's procurement policies. A request for award will be presented to the Board at a future meeting.

Previous Board Activity & Action

The Board reviewed and approved the FY26 Budget and associated ELP, which include workforce and organizational effectiveness initiatives.

Identified Need

To ensure continued operational excellence and workforce stability, the Agency must maintain a classification and compensation structure that is:

- Legally compliant
- Internally equitable
- Competitive within the North Texas labor market
- Strategically aligned with the Agency's mission and fiscal stewardship

The proposed study will provide objective analysis and actionable recommendations to support informed decision-making.

Financial Impact

Funding for this procurement was included in the FY26 Budget as approved by the Board. This item is informational only. No Board action is required at this time.

Exhibits

None.

Submitted By:

Jackie Bronson, Vice President of Engagement and Administration