



Board of Directors Regular Meeting Minutes
April 24, 2025 | 10:00 a.m.

The Board of Directors of the Denton County Transportation Authority (DCTA) convened a Regular Board of Directors Meeting with Chair Gilmore presiding on Thursday, April 24, 2025 at 10:00am, located at the DCTA Administrative Offices, 1955 Lakeway Drive, Suite 260, Lewisville, Texas 75057.

Voting Members

Chair TJ Gilmore, City of Lewisville
Vice-Chair Cesar Molina, Denton County
Secretary Andy Eads, Denton County
Board Member Daniel Jaworski, City of Highland Village
Board Member Alison Maguire, City of Denton

Alternates

Board Member Jody Gonzalez, Denton County
Board Member Kristin Green, City of Lewisville
Board Member Pat Smith, City of Denton
Board Member Paul Stevens, City of Highland Village

Non-Voting Members

Board Member Dennie Franklin, City of Frisco
Board Member Jeremie Maurina, City of The Colony
Board Member Stephen Christo, Alternate - City of The Colony
Board Member Jared Eutsler, City of Corinth

Legal Counsel

Joe Gorfida, Nichols Jackson

DCTA CEO

Paul A. Cristina

CALL TO ORDER

Chair Gilmore called the meeting to order at 10:02am. All Board Members were present except for Board Member Stevens, Board Member Christo, and Board Member Eutsler. Secretary Eads arrived at 10:04am and Board Member Maguire arrived at 10:05am. Board Member Gonzalez departed at 10:06am and returned at 10:11am. Vice Chair Molina departed at 10:21am and returned at 10:23am. Secretary Eads departed at 10:31am and returned at 10:33am. Board Member Jaworski departed at 10:49am and returned at 10:53am.

In the absence of Legal Counsel Joe Gorfida, Attorney Courtney Morris served as legal counsel for this meeting.

INVOCATION

Board Member Smith provided the invocation.



PLEDGE OF ALLEGIANCE

The Board recited the pledges to the United States and Texas flags.

INTRODUCTIONS

Chair Gilmore announced Attorney Courtney Morris representing Nichols Jackson as the Legal Counsel for this meeting.

Austin Frith, VP of Planning and Development, introduced Jennifer Kiesel as the new Capital Planning & Maintenance Manager.

PUBLIC COMMENT

No public comment during this time.

CONSENT AGENDA

1. Consider Approval of Monthly Financial Statement for February 28, 2025
2. Consider Approval of the 2025 Title VI Policy and Approve a Resolution Adopting the Program
3. Consider Authorizing the Chief Executive Officer (CEO) to Execute a Contract Renewal with Holmes Murphy for the Employee Benefit Broker/Consultant Services in an amount not to exceed \$35,000.00 for a Contract Term of August 1, 2025 through July 31, 2026
4. Consider Approval of Special Meeting (Strategic Planning Work Session) Minutes dated January 31, 2025 and Regular Meeting Minutes dated March 27, 2025

Motion by Secretary Eads with a second by Board Member Jaworski to approve the Consent Agenda as presented. Motion passes 5-0.

REGULAR AGENDA

1. **Discuss and Consider Approval of a Master Services Agreement with River North Transit, LLC dba Via Transportation for GoZone Demand Response Service for the period of October 1, 2025 through September 30, 2028 with Up to Two (2) Additional One (1) Year Periods**

CEO Paul Cristina presented Regular Agenda Item 1 highlighting the following:

- DCTA Mobility as a Service - Background
- Contract Reset: On-Demand and Demand Response
 - Proposed Solicitations: Demand-Response Services vs On-Demand Services
- Service Definition and RFP Timeline: Demand Response Service (i.e., GoZone)
 - Request for Proposal Timeline – DCTA received two (2) proposals for the service and both firms were interviewed.
- Recommended Vendor
- Via Transportation (dba River North Transit, LLC)
- Cost/Structural Considerations
 - Annual Hourly Rate
 - Customer Service

Board discussion regarding other vendors who submitted information to the solicitation, (MV Transportation), clarification of whether DART GoLink system will work with Uber/Lyft, and concerns with seat unavailability increasing with Denton and Highland Village.

The Board appreciated all the conversations and asked that negotiations continue specifically answering questions such as the ability to split zones (the costs, challenges - GoZone systems independent and not connecting, and acceptable tolerances), the expansion into other cities and the development of a policy noting that demands could be different depending upon the zone.

Motion by Board Member Maguire with a second by Vice Chair Molina to approve Regular Agenda Item #1 as presented. Motion passes 5-0.

2. **Discuss and Consider Authorizing the Chief Executive Officer (CEO) to Negotiate and Enter into a Master Services Agreement for Transportation Network Company Services for the Period of June 1, 2025 through September 30, 2028 with Up to Two (2) Additional One (1) Year Periods**
 - a. Lyft
 - b. Raiser, LLC (Uber)
 - c. Onward Health, Inc.
 - d. UZURV Holdings
3. **Discuss and Consider Authorizing the Chief Executive Officer (CEO) to Negotiate and Enter into a Master Services Agreement for On-Demand Transportation Services for the Period of June 1, 2025 through September 30, 2028 with Up to Two (2) Additional One (1) Year Periods**
 - a. UZURV Holdings
 - b. WHC DFW LLC, Dba zTrip

CEO Paul Cristina presented Regular Agenda Items 2 and 3 highlighting the following:

- DCTA Mobility as a Service – Background (December 2024 Recap)
- Contract Reset: On-Demand and Demand Response
 - Proposed Solicitations (Demand-Response Services, On-Demand Services)
- Service Definitions and RFP Timeline (On-Demand Services)
 - On-Demand Services definitions
 - Transportation Network Company (TCN) Services definitions

DCTA received six (6) proposals for the two (2) services. Five (5) proposers were recommended for Master Services Agreements.

- On-Demand: UZURV Holdings, WHC DFW, LLC, dba zTrip
- TNC: Lyft, Onward Health, Inc., Raiser, LLC (Uber), UZURZ Holdings
- Proposer Profiles: Lyft, Onward Health, Inc., Raiser, LLC (Uber), UZURV, WHC DFW, LLC, dba zTrip
- Overall Summary and Next Steps
 - Confirm understanding of service offerings

- Complete rate negotiations and finalize Master Agreements
- Consider service offerings versus current and emerging needs
- Formulate task orders for Board approval as required
- RFP: There is no guarantee of a minimum award that may be given to any selected proposer.

Motion by Vice Chair Molina with a second by Board Member Jaworski to approve Regular Agenda Item #2 as presented. Motion passes 5-0.

Motion by Vice Chair Molina with a second by Board Member Maguire to approve Regular Agenda Item #3 as presented. Motion passes 5-0.

4. Discuss and Consider Approval of a Contract Amendment with Rio Grande Pacific to Exercise a Five (5) Year Option for A-train Operations and Maintenance Support with Positive Train Control Maintenance from October 1, 2025 through September 30, 2030

CEO Paul Cristina thanked Matthew Mattiza, Operations Services Director, for his attendance during the Board Meeting and then presented Regular Agenda Item 4, highlighting the following:

- Rio Grande Pacific A-train Operating Agreement Timeline (March 2016-September 30, 2025)
- Rio Grande Pacific Corporation – Corporate Overview
- What is the A-train O&M Contract?
- Performance Standards and Reporting
- Current Price Schedule Components
- Positive Train Control (PTC) System Maintenance Amendment
- Approval Request

Board discussion regarding potential tariffs on parts sourced from overseas.

Motion by Board Member Maguire with a second by Secretary Eads to approve Regular Agenda Item 4. Motion passes 5-0.

5. Discuss Update on Intermediate Service Plan Phase II

Vice President of Planning and Development, Austin Frith, presented Regular Agenda Item 5 highlighting the following:

- Intermediate Service Plan – Optimization Results (Denton/Lewisville)
- Intermediate Service Plan – Phase 1 New Stops Data (1-5)
 - EB Hickory @ Bernard
 - NB Heritage Trail @ Panhandle
 - NB Locust @ Coronado
 - SB Bonnie Brae @ Crescent
 - Winco Foods

- GoZone Capacity Management: 2 Stages (May 2024 Board Briefing)
- Intermediate Service Plan – Phase II
- Intermediate Service Plan – Buffer Zone Analysis
- Proposed Route Efficiencies Overview (14 existing routes, 9 proposed routes)
- Route Efficiencies – Centre Place – Fall 2025
- Route Efficiencies – Eagle Point – Fall 2025
- Route Efficiencies – North Texas – Fall 2025
- Intermediate Service Plan – A-train integration
- UNT Shuttle Contract Adjustment
- Intermediate Service Plan – Phase III (Look Forward)

Board discussion regarding clarification of geo-fencing data specifically in relation to the percentage of seat unavailability, public knowledge of geo-fencing and clarification of implementation timeframes.

No Board action required at this time.

6. Discuss Update on the Electronic Security and Access Control Program

Vice President of Innovation and Information Technology, Javier Trilla, presented to the Board highlighting the following:

- Electronic Security Technology Planning Assessment
- FY2024 ELP – Electronic Security and Digital Passenger Signage
- Electronic Security Program Review
- Electronic Security Program – Timeline Update (Project milestones and completion dates – December 2024 through September 2026)
- Laying the Groundwork (conduit work for DCTA Administrative office, Rail Operations and Maintenance Facility, Bus Operations and Maintenance Facility and the Downtown Denton Transit Center)
- Access Control Systems (Major completed milestones and upcoming major milestones)
- Genetec – Server Infrastructure
- Security Operations Center
- Electronic Surveillance – Phase 1
- Upcoming Phases – FY2026

Mr. Trilla outlined the upcoming phases of the project, which include the installation of security cameras on A-train station platforms and vehicles, as well as standardizing security cameras across the DCTA bus fleet. Additionally, network video recorders will be installed on both the bus fleet and A-train vehicles.

He emphasized the importance of ensuring a safe and secure experience for both operators and passengers. Once these security enhancements are deployed, DCTA will join 88% of public transit agencies, according to APTA statistics, that have equipped their bus fleets with security cameras.



Mr. Trilla also publicly acknowledged PrefTech for their outstanding work on the project, noting their professionalism and consideration in minimizing noise disruptions during business hours. He further expressed appreciation to the Board for their continued support of the initiative.

No Board action required at this time.

7. Discuss Local and Regional Updates and Legislative Issues

The Board mentioned Early Voting begins on April 22, 2025 and Election Day is May 3, 2025. The Board also mentioned the potential impact of House Bill 3187.

INFORMATIONAL REPORTS

1. Safety, Service, and Ridership Reports – March 2025

No Board action required at this time. These reports are for informational purposes only.

FUTURE AGENDA ITEMS AND BOARD MEMBER REQUESTS

None at this time.

REPORT ON ITEMS OF COMMUNITY INTEREST

Lewisville Color Palooza
Saturday, April 25, 2025
10am until 5pm
Old Town Lewisville

CONVENE EXECUTIVE SESSION

The Board of Directors will convene into Closed Executive Session to Discuss the Duties of the Chief Executive Officer Pursuant to the Texas Government Code Section 551.074, Personnel Matters. Action as a Result of Executive Session

The Board convened into Closed Executive Session at 11:24am.

RECONVENE OPEN SESSION

The Board reconvened into Open Session at 12:20pm with no action taken.



ADJOURN

The meeting was adjourned at 12:21pm.

A handwritten signature in blue ink, appearing to read "TJ Gilmore", written over a horizontal line.

TJ Gilmore, Board Chair

A handwritten signature in blue ink, appearing to read "Andy Eads", written over a horizontal line.

Andy Eads, Board Secretary