

Powered by via

Tap, book and ride with GoZone

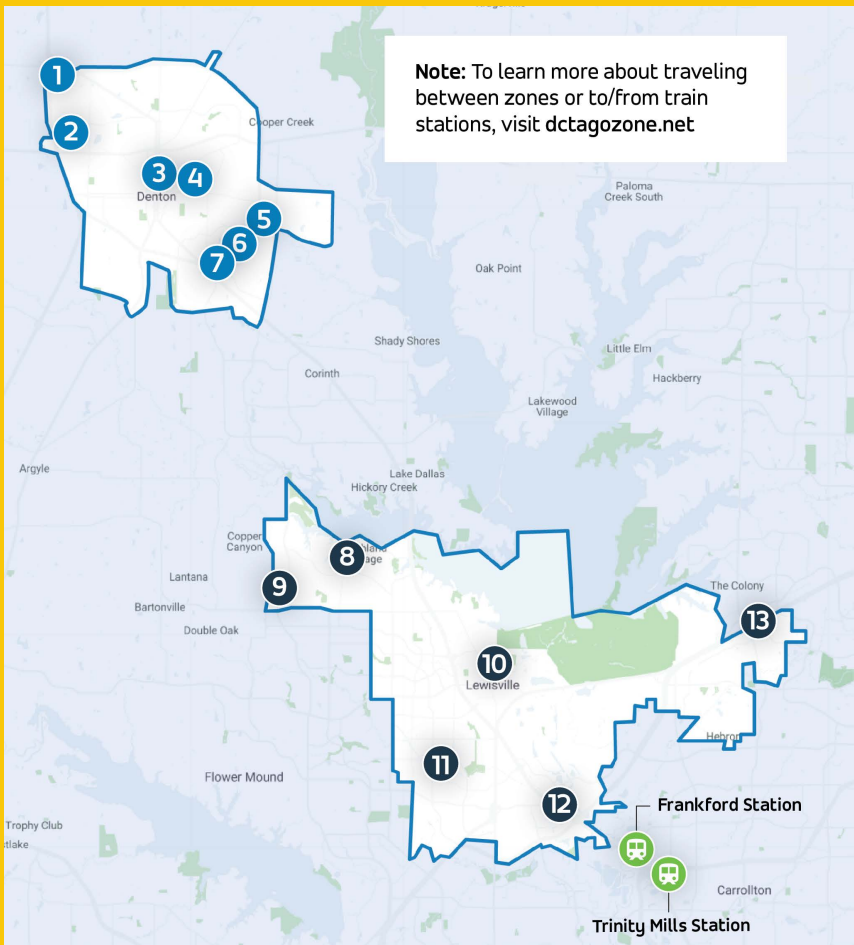
How do I book a ride in the app?

- 1. Create an account.**
Download the **DCTA GoZone** mobile app from the **Apple** or **Google Play** store and follow the simple signup steps.
- 2. Book a ride.**
Enter your pickup and dropoff addresses and choose the ride option that works for you. Then tap **Book This Ride**.
- 3. Meet your driver.**
We'll assign you a "virtual bus stop" where you'll meet the vehicle, usually at a nearby corner. Check the app for directions and follow your driver's progress in real-time, so you know exactly when to head outside.

Get in touch with the **GoZone** team.
Email: gozone@dcta.net | **Phone:** 940-243-0077



For more information, visit dctagozone.net



Note: To learn more about traveling between zones or to/from train stations, visit dctagozone.net

What is GoZone?

GoZone, DCTA's new on-demand service, works like a minibus that comes when you want, where you want. Book rides straight from your phone, get picked up in a branded vehicle, and commute or run your errands in Denton, Highland Village, or Lewisville without needing a car.

where to go. Elderly riders or those with mobility impairments can get picked up at the curb right outside their pickup point — please reach out if you require this extra assistance!

How far in advance should I book my ride?

GoZone is an on-demand service, meaning you can book just before you're ready to leave.

When can I ride?

Service hours are:
 Monday-Thursday 5am-10pm,
 Friday 5am-11pm,
 Saturday 8am-11pm,
 Sunday and holidays 8am-6pm.

Can I book rides if I don't have a smartphone?

Of course. Call us at 940-243-0077 to book over the phone.

How much do rides cost?

Rides cost \$1.50 per rider.

Are wheelchair accessible vehicles available?

Yes! Please let us know if you need a wheelchair accessible vehicle by tapping the wheelchair icon at the top of your app screen, or by giving us a call at 940-243-0077.

Can I pay in cash?

Yes - you need exact change. In addition to cash and credit, GoZone will accept DCTA passes.

Where can I ride?

You can travel anywhere within each of the two zones shown on the map. Note that you can't book a ride that goes from one zone and to another.

Can I bring my bicycle?

Yes! Most vehicles come with a bike rack.

Where do I get picked up?

To avoid detours, we'll assign you a "virtual bus stop" where you'll meet the vehicle, usually at a nearby corner, and provide directions on

Popular destinations:

Denton:

- 1 Presidio Plaza
- 2 Rayzor Ranch Marketplace
- 3 Denton County Courthouse Square
- 4 Downtown Denton Transit Center
- 5 Denton County Public Health
- 6 Denton Crossing West
- 7 Golden Triangle Mall

Highland Village/Lewisville:

- 8 Highland Village Municipal Complex
- 9 The Shops at Highland Village
- 10 Wayne Ferguson Plaza
- 11 Lewisville Thrive Recreation Center
- 12 Music City Mall Lewisville
- 13 Lewisville Towne Crossing



For all GoZone information, scan the QR code to the left or visit dctagozone.net