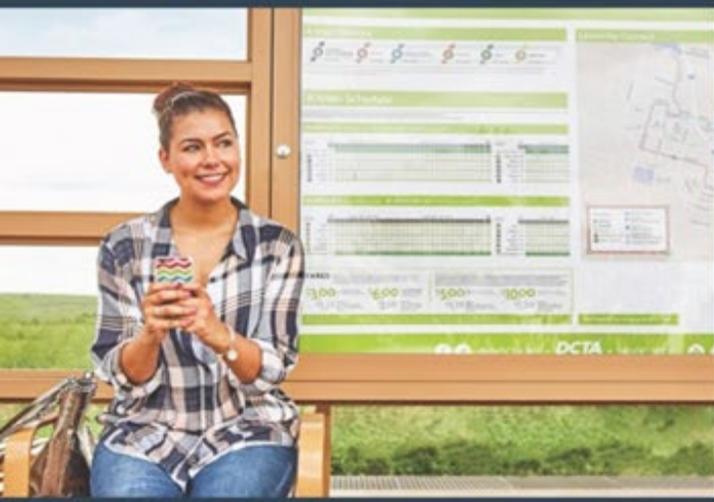




DENTON COUNTY
TRANSPORTATION AUTHORITY



DCTA TITLE VI TIMHTUAHNAK (PROGRAM)

April 28, 2022



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1. Theihternak

Hi Denton County Transportation Authority's (DCTA) Title VI program tharchuahmi(update) hi thleidannak a ngei lo mi le DCTA aa citmi vialte hna caah a tlingmi le a dingmi caanttha(opportunity) asi nak hnga le a dang pawngkam chungtel hna caah mipfun, muici, ratnak ram, silole tangka lutmi thleidannak um lo mi DCTA rianttuannak pawl peknak caah tahfung le quality tlinnak caah timhtuah asi. Chapchih ah, hi program in hin, DCTA nih Mirang holh an holh a silo mi hna caah le carel, cattial, holh, silole Mirang holh fiannak ah ri a ngeimi hna caah a herhmi rianttuanpiaknak pawl le thilri pawl a zohfel.

Hi ka ah langhtermi program ah hin FTA Advisory Circular 4702.1B Ch IV, A khaan 4 ning in a zik(peak) rianttuanpiaknak ah mawtaw 50 nak tlawm deuh in minung 200,000 silole mah nak tam deuh khuachung hmun ah phorhthirnak lei rianttuannak petu ii a herhmi ttengnge(elements) pawl vialte aa tel. Hi program nih DCTA ii a hlaan Title VI Program kha airolnak(supersedes) a tuahmi cu, June 1, 2022 ah hmual a ngei, April 28, 2022 ah fehter a rak si, ii June 2019 in cawlcanghna pawl a tuah. Hi cahren(document) hi United States Census Bureau, North Central Texas Council of Governments, le DCTA pawngkam zohchunhna(surveys) pawl nih pekmi data hman in timhtuahmi asi. DCTA hlathlainak lei rianttuantu, pawngkam(community) stakeholder pawl, le mawtaw aacitmi(passengers) pawl nih data an pek chap. Hi Title VI program DCTA UKtu Bu(Board of Director) pawl nih zohthtanmi le cohlaanmi cahren(documentation) Appendix A nih a aiawh.

DCTA ii Rammi NawlNgeihnak Covo pawl cung ah Biakamnak

DCTA nih mipfun, muici, silole ratnak ram hngatchan in zeibantuk minung hmanh telnak in chuahnak, tthathnemnak pawl elnak, silole thleidannak um lo mi sinak fehternak caah DCTA in biakhannak, tuahphung(policy), le tuah ding mi pawl ansi. Hi program ah aa telmi ca (content) pawl cu a Khaan 601 Title VI ii Mipi NawlNgeihnak Covo Phunghram (Civil Rights Act) 1964, Uknak lei Nawlpeknak (Executive Order) 13166 (Limited English Proficiency [LEP] he Minung han caah Tthanchonak Rianttuanpiaknak Tthanchonak), le Federal Transit Administration (FTA) Circular 4702.1B, October 1, 2012 ah nikhiahi he timhruah asi:

Title VI ii Mipi NawlNgeihnak Covo Phunghram 1964, ah remh asi bantuk in, United States chung ii minung vialte mipfun, muici, silole ratnak ram ruang ah telnak in chuahnak, tthathnemnak pawl elnak, silole a dang zeibantuk program tang ah siseh thleidanding ah ruahnak in a runven hna silole U.S.Department of Transportation (USDOT) sin in Federal tangka lei bawmhna ngahnak cawlcanghna .

FTA le USDOT program pawl tang ah aum mi federal tangka(fund) pawl a caan hman tein direct a ngahmi dirhmun in a cung lei ah langhtermi federal a herhmihalnak pawl ning in, DCTA nih timhtuahnak le biakhiahnak-sernak rianttuannak ah aa tlukruangmi luhnak le caanttha pawl ngahnak caah a mah ii a ttuanvo le ttuandingmi pawl fiang tein aa hngalh. Hi ttuanvo pawl le ttuandingmi pawl nih bia aa kammi cu:

- Rianttuanpiaknak hmunhma chung vialte aa tluk tein thirhphorh rianttuanpiaknak ah tthathnemnak a cheuh cio hna.
- Thirhphorhna rianttuanpiaknak ii a dirhmun le quality cu a rianttuanpiaknak hmunhma chung aa cit tu vialte caah aa tluk mi peknak caah a za.
- DCTA rianttuanpiaknak timhtuahnak le tthanchonak rian chung in a ho hmanh kham ansi lo.
- Mipfun, muici, ci silole ratnak ram thleidannak um lo in rianttuanpiaknak silole sehzung umnak hmun thlennak pawl kong cu biakhiahnak tuah asi.

- Pawngkam tthathnemh tu, tthanchonak le khuapi remtthannak cu, khuaram a tthancho ter ding tu zeibantuk mitlawm bu cung hmanh ah a faakmi pawngkam le ngandamnak lei thilrit pawl buaktlaak lo in tthancheunak nih a ding mi asi ter lai lo.
- Program cu tuahhram mi asi le si lo zong ah, zeibantuk thleidannak paoh remh ding ah chiah asi.

A mah Title VI Program, Mipi Teltumnak Program, LEP Program, le a rianttuanpiaknak le Tuahpiaknak Tahfung pawl telh in DCTA nih a program pawl le phunglam pawl tthanchonak ah a caan hmaan tein mipi he tongthamnak a ngeih.

Buaktlaak in Ko-za-lay Zohnak

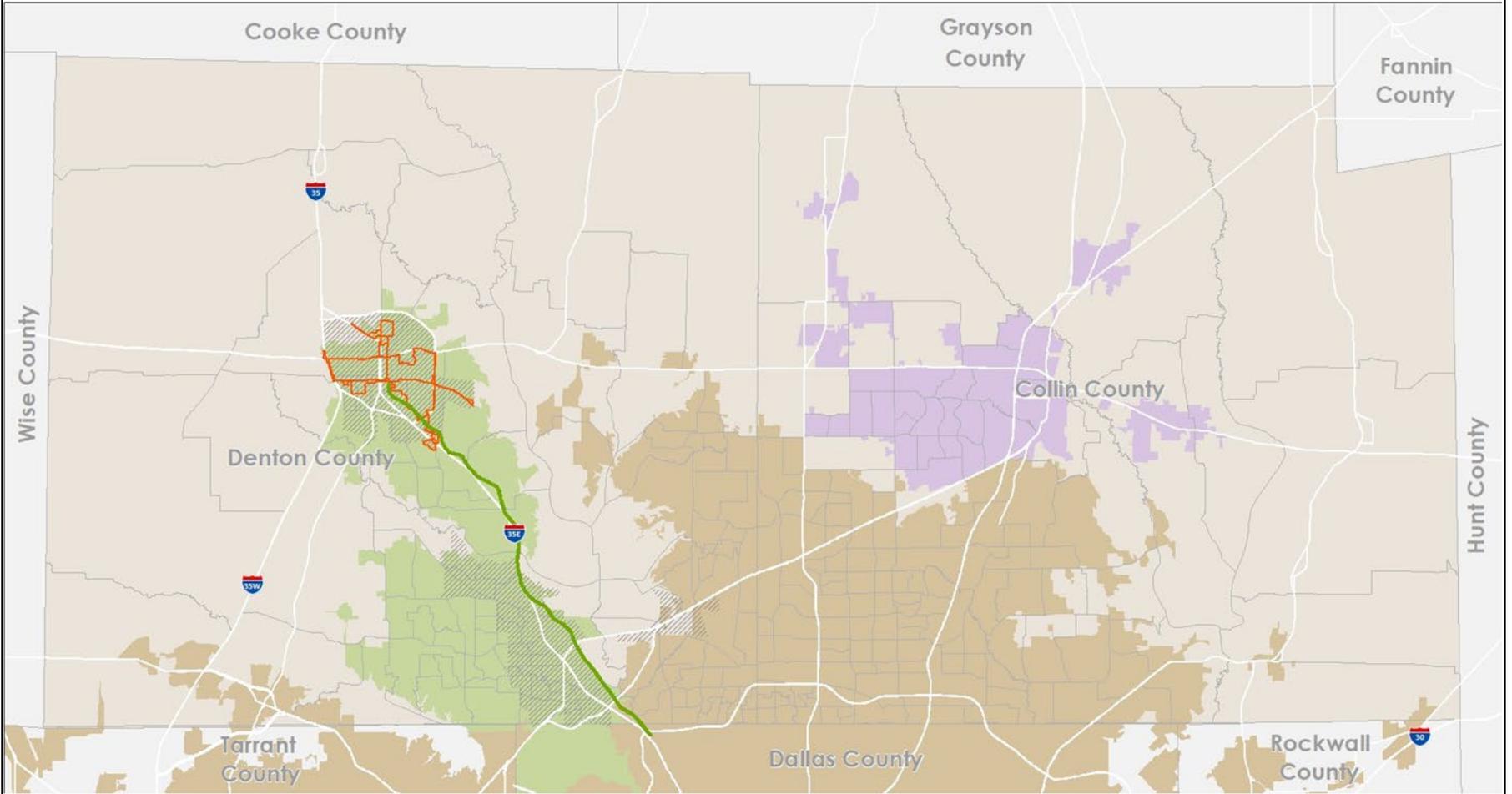
Texas Legislature nih mawtaw lam pihnak pawl zorternak ah le thli quality sanhnak caah a biapimi thirphorhnak lei tthancho ternak caah 2001 ah DCTA cu a rak ser, Denton Pengkomh, Texas khuasami hna an nun tthanchonak le tthatnak a bawmh hna. Denton Pengkomh ii thimnak thlatu zatuak 70 nih 2002 kum ah nawlIngeihnak an pek ii Lewisville, le Highland Village khua pawl in a hlei in zuarnak ngunkhuai in 2003 kum ah tangka lei bawmhnak an pek ii DCTA nih a hlaan ii rianttuanpiaknak timhtuahmi cu 2011 kum ah a tlin ter. March 2012 ah, Agency nih a hlaan ii hramthlaknak(investment) tuahmi cung ah sermi hmai lei tthanchonak he pehtlai in a herhmi pawl tlinternak a tuahtu system ning in tthanchonak tel ding ah a mah nih a tharchuahmi rianttuanpiaknak timhtuahnak cu a cohlaan. March 2012 ah, Agency nih hmai lei rianttuannak thlennak pawl, tangka hramthlaknak pawl le system samh ding lamhmuhsak ding ah a kaumi tuahnak(performance) le design tahfung(standard) pawl cu a cohlaan ii a hman. 2020 le 2021 chung ah, Agency nih an khiahciami lam tampi cu a hnon dih hna ii a herh zat in rianttuanpiaknak athar asi mi GoZone in rianttuannak pawl tuahnak in aa thei tukmi kauhnak huhnak a tuah. Langhternak 1 langhtermi DCTA ii 2010 khuapi hmunhma (UZA), Denton-Lewisville, le aapehmi UZA pawl. langhternak 2 U.S. Census khamnak bu(block group) pawl in Denton le Collin Pengkomh pawl chung milu चाहपान a langhter¹.

¹ Hi cahren(document) tinh mi caah, DCTA ii rianttuanpiaknak hmun cu Denton le Collin Pengkomh pawl ansi tiah ti asi lai.

Langhternak 1. DCTA Rianttuanpiaknak he Pehtlai Hmunhma.

DCTA Rianttuanpiaknak he Pehtlai Hmunhma

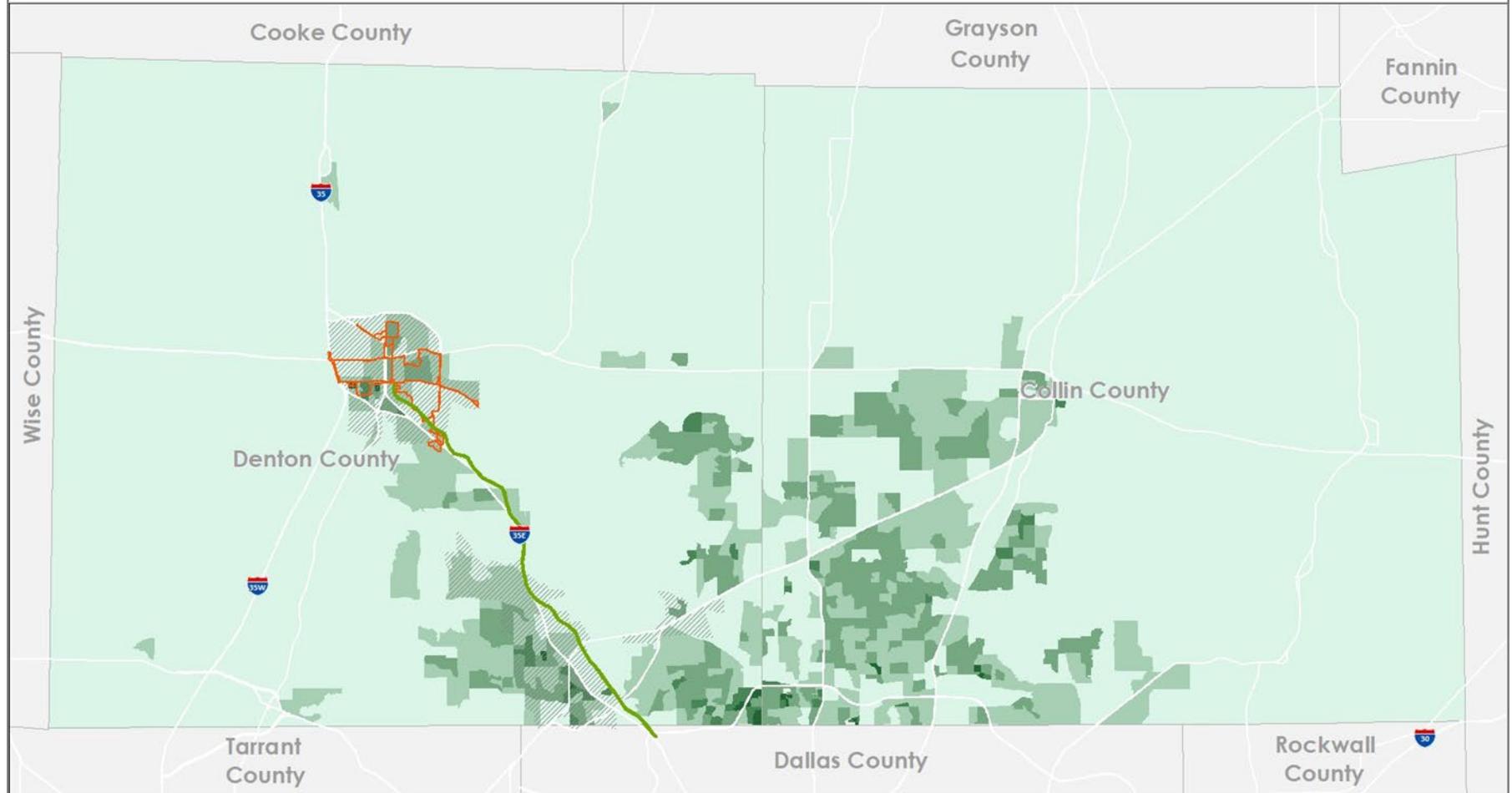
- A-Tlanglawng
- DCTA Bus Lam pawl
- GoZone
- Denton / Collin Pengkomh Milurelnak Ca
- Denton/Lewisville Khuapi Hmunhma
- Dallas/Ft. Khuapi Hmunhma
- McKinney Khuapi Hmunhma
- Denton / Collin Pengkomh



Langhternak 2. DCTA Khiahciami Lam pawl he Milu relnak ca in Milu Chahpan

DCIA Rianttuanpiaknak Hmunhma Milu Chahpan

-  A-Tianglawng
-  DCTA Bus Lam pawl
-  GoZone
-  2500 nak in tlawm deuh
-  2500-5000
-  5000-10000
-  10000-15000
-  15000 nak in tam deuh



Buaktlaak in system Zohnak

DCTA nih Denton le Collin Pengkomh pawl hmanh in thirhphorhnak rianttuannak a pek. DCTA nih khiahciami lam pariat a ttuan, meng 21 phorhthirnak tuahtu tlanglawng system, aherhizat in pek mi rianttuanpiaknak pawl, rikhiahmi dirnak kalnak rianttuanpiaknak pawl, halmi lehnak/pumtlanmtinglo hna caah rianttuanpiaknak, le vanpool rianttuanpiaknak pawl. DCTA nih University of North Texas (UNT) le Frisco le Coppell khua hna caah hnatlakmi rianttuanpiaknak pawl zong tawltrelnak a tuah. DCTA ii 31 a zik rianttuanpiaknak(peak-service) bus citmi, pali a zik rianttuanpiaknak(peak-service) tlanglawng lam citmi, le 175 rianttuantu pawl le hnatlakmi rianttuantu nih kum fatin aa citmi(passengers) nuai pakhat hrawng rian an ttuan piak hna. Thirhphorhnak system nih college silole university pathum rian a ttuan piak, ramchung thirhphorhnak network pawl he a pehtlaih, cun a biapimi rianttuannak, ngandamnak, le cozah rianttuannak hmun pawl ah rian a ttuan piak.

Ramchung Khiahciami Lam Rianttuanpiaknak pawl

Denton chung ah DCTA nih khiahciami lam pariat a ttuan. Nikhatni in Zerhteni tiang lam ah rian an ttuan. Denton ah, a zik(peak) frequency pawl cu lam cung ah hngat chan in an i thleng (30– 45-minute zulhmilam pawl) Denton chung ah off-peak frequency pawl cu lam zong in an i hleng (40–60-minute headways).

Thirhphorhnak Tlanglawng Rianttuanpiaknak

A-tlanglawng, DCTA ii phorhthirnak tlanglawng lam, nih Nikhatni in Zerhteni tiang dinhcaan ni pawl telh lo in Dallas Area Rapid Transit (DART) he cheuhmi station telh in station paruk rianttuannak a pek. Nikhat ah² aa citmi(passengers) 500 buaktlaak in asi mi A-tlanglawng nih, laak caan chung ah minute 30 frequency le laak caan hnu ruahdamh minute 60 frequency rian a ttuan.

A Herhizat(On-Demand) in Pekmi Rianttuanpiaknak pawl

GoZones tiah aumhi, a herhizat in pekmi rianttuanpiaknak pahnih pek ding ah DCTA nih Via he rian an ttuan tti. Denton GoZone nih Denton ah a biapitnak hmun pawl asi mi Golden Triangle Mall, Downtown Denton Khuachung Thlennak(Transit) Hmun, le Rayzor Ranch Thilzuarnak hmun(Marketplace) pawl ah phaknak ah rianttuannak a pek. Lewisville/Highland Village GoZone nih thil laaknak le sertthannak ah Lewisville khua ah a biapitnak hmun pawl asi mi Music City Mall Lewisville, Wayne Ferguson Plaza, le Lewisville Towne Crossing pawl ah rammi pawl phaknak a tuah piak hna. Denton le Lewisville/Highland Village Gozones nih Nikhat ni in Nili ni tiang zing suimilam 5 in zaan 10, Ninga ni zing suimilam 5 in zaan 11, Zerhte ni zing suimilam 8 in zaan 11 tiang, le Zerhpi ni/abiapimi dinhcaan pawl ah zing suimilam 8 in zaan 6 tiang rian an ttuan. Zaan humhinnak caah, DCTA nih zeibantuk GoZone tinhnak hmun paoh Nikhat ni in Nilini tiang zaanlei suimilam 10 le zing lei suimilam 1 le Ninga ni le Zerhte ni hna ah zaan suimilam 11 in zing 2 tiang "Inn Tinnak Aamahkhaan(Guaranteed Ride Home)" a pek.

Rikhiahmi Dir Kalnak cahh Rianttuanpiaknak

September 2016 chung ah, DCTA nih Nikhat ni in Ninga ni tiang rianttuanni Trinity Metro he ceihmaittinak ngeih in North Texas Xpress an thok. Hi lam nih nikhat ni in ningani tiang nikhat ah voihnih rian a ttuan, ruahdamh in zing suimilam 6 le zaan lei suimilam 5 (A biapimi dinhni pawl tel lo in). Phorhthirnak nih I-35W corridor ii point tampi rian a ttuan piak, dum(park) le citnak pahnih aum ii, rianttuannak hmun pawl ah pehtlaihna a pek. Rikhiahmi dirnak khualtlawnnak nih Trinity Railway Express (TRE), University of North Texas (UNT) velchum, le ramchung DCTA khiahciami lam pawl pehtlaihna a pek.

² COVID-19 hlaan ah niikhat ah ruahdamh aa citmi(passenger) 1,500

ADA/Halmi Lehnak

DCTA nih Denton le Lewisville hna ah ADA/paratransit rianttuanpiaknak a pek cun Denton, Lewisville, le Highland Village hna ah kum khua upa deuhmi hna le pumtlanmtinglo halmi lehnak rianttuanpiaknak pawl a pek. Zohnak 3 nih pum tlanmtinglo mi milurelnak cu zatuak in a langhter, cun Zohnak 4 nih kum 65 silole a cung lei milurelnak zatuak a langhter.

Vanpools

Denton silole Wise Pengkomh pawl in kuaatlawn a thok silole a dongmi minung 6 in 15 group caah DCTA nih thlafatin vanpool rianttuanpiaknak a cheu a bawmh. DCTA nih "Inn Ttinak Aamakhhaan(Guaranteed Ride Home) " program zong vanpool aa telmi hna caah a pek. Hi program nih laakhurak silole ruahlo in caanhlei(overtime) rianttuannak a um ni ah minung pakhat cio inn ttinnak ah bawmhak a pek.

Hnatlaknaak-ca(Contract) Rianttuanpiaknak Pawl

DCTA nih ramchung khiahciami bus system le A-tlanglawng a pehtlaih ter tu UNT he rianttuan tti in sianginn chung(campus) phorhthirnak system pawl caah hnatlaaknak-ca chung a um mi a ttuan. Denton ah Cacawnkum chung, Nikhat ni in Ninga ni tiang, rian a ttuanmi lam 12 UNT ah aa tel. Zerhte ni, Zerhpini pawl, le thalcaan le khuasik caan sianginn khar tik ah rikhiahmi rianttuanpiaknak cu pek asi. Sianginn chung phorhthirnak system pawl cu aa tlakmi man he mipi sin ah on asi. DCTA cu siangngakchia pawl, cachimtu, le rianttuantu hna sianginn chung(campus) ah a lak in citnak zing lei suimilam 2 in 7 tiang nifatin peknak caah Lyft le UNT zong he rian an ttuanti.

October 2019 chung, DCTA, City of Coppell le Lyft he i bawm in, aa tlakmi rianttuannak hmun pawl tinhnak ah chia in mipi kalumnak dirnak tam pi ah Lyft citnak mantthumh(discount) peknak in ramchung rianttuantu(employees) pawl a voikhatnak le a hnu bik meng(first-and-last-mile) citnak a pek hna. Hi rianttuanpiaknak hi rianttuantu(employees) pawl nih nifatin zing suimilam 4 in 12 (zaanttim) tiang an hman khawh, a biapimi dinhcaan pawl telh lo in.

City of Frisco ai ah, DCTA nih curb-to-curb halnak tuahmi lehnak thirhphorhnak rianttuanpiaknak a pek, taxi rianttuanpiaknak zong a bawmh, Frisco khua chung um mi hna Frisco chung khual an tlawnnak caah le City of Plano chung tinhnak hmun ah an kal khawhnak caah. Hi rianttuanpiaknak hi Nikhatni in Ningani tiang zing lei suimilam 6 in zaanlei 6 tiang a ngah, a biapimi dinhcaan pawl telh lo in.

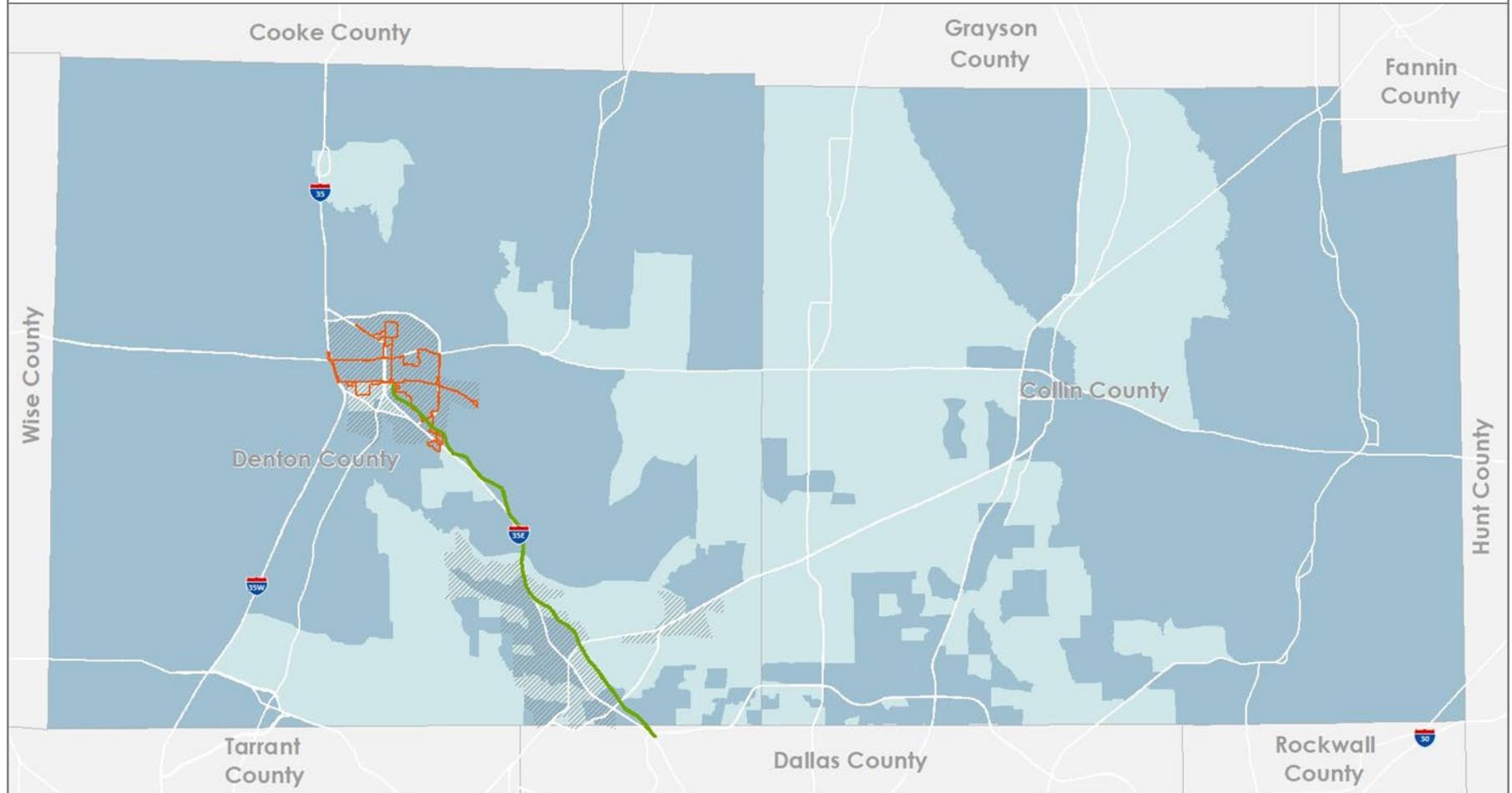
Langhternak 3. Pumtlamtinglo Minung Pawl

Hmun Pumtlamtinglo Minung caah DCTA Rianttuanpiaknak

Pumtlamtinglo Minung pawl Zatuak
Denton Pengkomh: 8.0%
Collin Pengkomh: 6.9%



- A-Tianglawng
- DCTA Bus Lam pawl
- GoZone
- Atanglei Pengkomh Buaktlaak (Below County Average)
- Acunglei Pengkomh Buaktlaak (Below County Average)



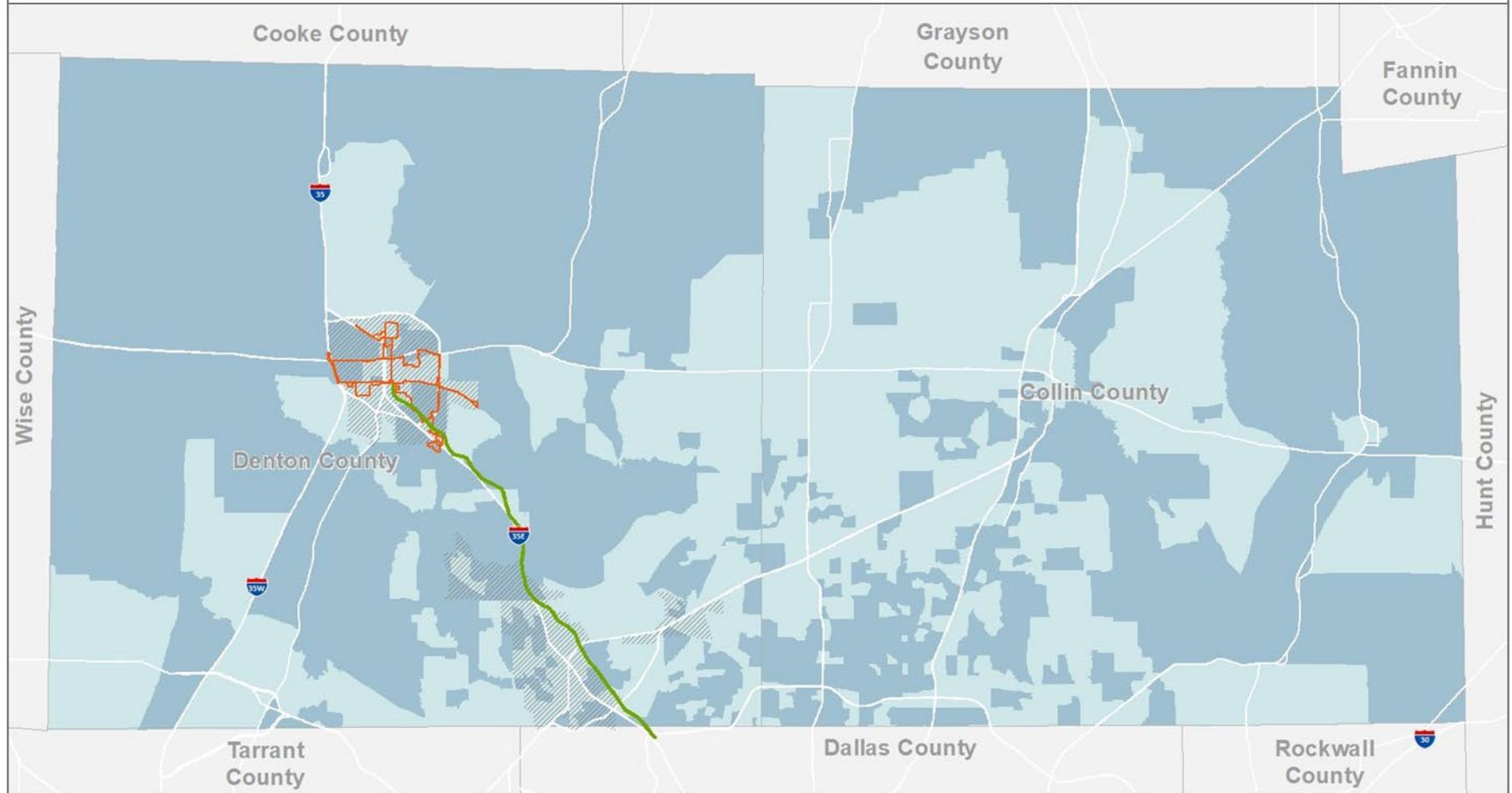
Langhternak 4. Kum 65 le a Cunglei Milu

Kum 65 le a Cunglei Milu caah DCTA Rianttuanpiaknak Hmun

Kum 65 le a Cunglei Buaktlaak
Denton Pengkomh: 9.9%
Collin Pengkomh: 10.7%



- A-Tianglawng
- DCTA Bus Lam pawl
- GoZone
- Atanglei Pengkomh Buaktlaak (Below County Average)
- Acunglei Pengkomh Buaktlaak (Below County Average)



2. Atlaangpi in Title VI Herhmi pawl

Hi a khaan(section) nih DCTA ii a tlangpi in Title VI herhmi pawl tlinnak caah cahren(document) a tuah. A tanglei langhtermi pawl hi aa telmi ansi: DCTA ii Title VI mipi theihternak; phorhthirnak agency ii duhlonak langhternak(complaint procedures); Mipi Teltumnak Timhtuahnak; LEP Timhtuahnak, program, le cawlcanghnak pawl; DCTA biakhiahnak tuahmi ii a tlangpi zohnak; le cohlaang tu ii phunghram zulhnak cahrennak(documentation).

Mipi Theihternak

Title VI zulhnak ah le mipi nawlgeihnak tlinhnak ah agency nih bia aa kammi DCTA aa cittu(passengers) hna le a tlangpi in mipi theihternak ah, DCTA nih a tang lei holh Mirang, Spain, le Hakha Chin in a website, thirhphorhnak hmun le tlanglawng station hna, le a bus dirnak hna ah a taar hna.Langhternak 5 nih DCTA ii Title VI theihternak a aiawh (cu nih cun Appendix B zong a aiawh ii DCTA website - <https://www.dcta.net/rider-info/411/title-vi> ah mipi hmuh khawh ding in a chiah).

Langhternak 5. DCTA ii Title VI Theihternak

DCTA DENTON PENGKOMH PHORHTHIRNAK LEI NAWLNGEIHNAK

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GETTING AROUND FARES & PASSES PASSENGER RESOURCES ABOUT DCTA

HOME THE 411

TITLE VI

Theidannak Umio Theihternak (Title VI)

Denton Pengkomh Phorhthirnak lei Nawlngehnak(Denton County Transportation Authority (DCTA)) nih Title VI i Mipi Nawlngehnak Phung le Title VI he aa tak in mipihun, muoi, le rabnak ram theidannak um io in riadhaangpihnak program pawl a pek. Title VI tang ah phungting io in theidannak ka long rua lah aa ruat mi nu silole pa a hopeah nih DCTA ah lunglintonak(complain) chim khawh asi.

DCTA ii Title VI tuahno thawnggang tam deuh theihnak caah le lunglintonak ah luahlawh_tuahning_tam_deuh_theihnak@9722214600 ah pehtai, dctainfo@dcta.net ah email kua silole kan zung ah rak kan leng 1955 Lakeway Drive, Suite 260, Lewisville, TX 75057.

Lunglintonak cu Federal Transit Administration's Office of Civil Rights zong he direct in chimphan khawh asi. Thi tein zoh(Attention): Title VI Programs Tawirelu, East Building, 5th Floor-TCR, 1200 New Jersey Avenue, SE, Washington, DC 20590.

Hi thawnggang hi a dang hoh in a herh ahcun, 972.221.4600 ah chawh.

Hi thawnggang hi a dang hoh in a herh ahcun, 972.221.4600 ah chawh.

Program:

- [DCTA Tide VI Program](#)
- [Programa Titulo VI](#)
- [Tlangtar VI](#)
- [Title VI Lunglintonak Langlernak caah Tuantawm Tuahning](#)
- [Title VI Procedure](#)
- [Procedimiento Del Titulo VI](#)
- [Tlangtar VI Thi Kaining](#)

Lunglintonak Form:

- [Title VI Lunglintonak Form](#)
- [Formulario de Queja Titulo VI](#)
- [Tlangtar VI Lunglintonak Chihnak Callap](#)

RIANTTUANTU LUHNAK(LOGIN) GTFS DATA| PUMPAK PHUNGHAM(PRIVACY POLICY)

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Thleidannak Lungtlinlonak Tuahtawn Tuahning

DCTA nih Title VI tang ah aa cittu pawl lungtlinlonak langhternak caah rianttuannak aser. Miphun, muici, silole ratnak ram hngatchan in thleidannak ka tong tiah aa ruatmi nu silole pa a hopaoh nih DCTA in silole a hnatlaakmi tawlreltu nih DCTA ii Uknak Zung,DCTA's Denton Khuachung Thlennak(Transit) Hmun (DDTC) silole DCTA website <https://www.dcta.net/contact-us/title-vi-complaint>. ah ngahmi agency Title VI Lungtlinlonak form phitnak le upnak in Title VI Lungtlinlonak a langh ter khawh. Appendix C nih DCTA ii Lungtlinlonak tuahtawn tuahning copy pawl le Mirang, Spain le Hakha Chin holh in lungtlinlonak form cu a langhter.

DCTA nih lungtlinlonak cu a can le cangka langhter colh ding in thazaang a pek. DCTA nih lungtlinlonak submit tuahmi pawl cu a ttuan lai ii thil a can hnu ni 180 tiang lungtlinlonak cu a tawlrel lai. Lungtlinlonak ngah asi in, DCTA nih zohtthannak a ngeih lai ii lungtlinlonak langhtertu nih lungtlinlonak cu DCTA nih a hlathlai ding asi le si lo rianttuanni ni 10 chung ah lungtlinlonak langhtertu cu theihternak ca pek a si lai.

Title VI Lungtlinlonak form hmang in lungtlinlonak pawl cu ca in ttial asi kho silole 972- 221- 4600 ah chawnhnak in holh in chim asi kho. DCTA ii Uknak lei Zung P.O ah mail in lungtlinlonak form phihmi cu kuat asi kho. Box 96, Lewisville, Texas 75067. FTA ii Mipi NawlNgeihnak Covo Zung 1200 New Jersey Avenue SE, Washington, DC, 20590 ah, direct in lungtlinlonak langhter khawh asi silole Texas Department of Transportation's Public Transportation Division, Ttha tein zoh(Attention): Title VI, 125 East 11th Street, Austin, TX 78701.

DCTA nih lungtlinlonak hlathlainak caah ni 30 leng a ngei. Ahmuh(case) tawlrelnak caah thawngpang tam deuh a herh ahcun, DCTA nih lungtlinlonak langhtertu tu a pehlaih khawh. Lungtlinlonak a langhtertu nih thawngpang halnak ca a kuat ni thok in hlathlaitu nih a cohlaan tiang ni 30 a ngeih silole ahmuh cu uknak lei in hnon asi kho. Lungtlinlonak a langhtertu nih an ahmuh cu pehzul an duh ti lo ahcun ahmuh cu uknak lei in dirter asi kho.

DCTA ii Title VI Ceihhmainak tuahtu(Coordinator) nih Operations Department le General Counsel hna he rianttuanti hlathlainak tuahnak ah lam a hruai hna. Hlathlainak ah harnak biakhiahnak caah a hnorsuanmi party vial te he lungtlinlonak ceihhmaittinak(pawl) aa tel kho. Lungtlinlonak langhtertu le a dang hnorsuanmi party vialte cu sihni(attorney) silole a mah pa/nu nih aa thimmi a dang aiawhtu nih a aiawh piak khawh ii tatte(evidence) le tatte khaannak pawl cu hlathlainak ah rak i put khawh asi.

Hlathlainak tuah lio ah hmuhmi le ngahmi thawngpang vialte cung ah ngatchan in , hlathlainak theihternak(report) cu Title VI Coordinator nih langhternak caah a ttial lai ii a donghnak bik biakhiahnak cu DCTA Hautu(President)/CEO nih a tuah lai.

A donghnak bik biakhiahnak ser a si tik ah, lungtlinlonak langhtertu nih a donghnak biakhiahnak tuahmi cakuat a ngah lai. Cakuat cu hmuhnak silole kharnak cakuat asi lai. Kharnak cakuat nih sualhawtnak(allegations) cu a funtom lai ii Title VI fahnakpeknak a um lo tiah a ti lai ii ahmuh cu khar asi lai. Kharnak cakuat ah cun ni 10 chung ah biakhiahnak a yukhaannak(appeal) caah lungtlinlonak langhtertu covo kong zong aa tel lai. Hmuhnak cakuat nih sualhawtnak pawl le a cangmi thil he pehlai in biahlnak pawl funtomnak a tuah lai ii, zultphung lei dantatnak asi le si lo, rianttuantu chungtel(pawl) ii chapmi tintaanpeknak aa tel le tel lo silole a dang thil a can le can lo a fian ter lai, cun ni 10 chung ah ayukhaannak caah biakhiahnak nawl a pek lai.

Lungtlinlonak a langhtertu nih lungtlinlonak cu DCTA le a leng rianttunak bu asimi federal cozah silole ramkomh he voikhat te ah a langhter ahcun, a leng lei agency ii hlathlainak airollhnak/asahtoonak tuah asi lai.

Miphun, muici silole ratnak ram ngatchan in thleidannak a tuah tiah sualphawtmi DCTA minpekmi tazacuainak le lungtlinlonak pawl telh in a chung silole a leng agency pawl nih hruaimi aa hlip hlau mi hlathlainak pawl cazin cu DCTA nih a fim. Cazin ah tthialnak he pehtlai in Title VI hlathlainak nithla, phungning in tazacuianak silole lungtlinlonak langhternak; sualphawtnak(pawl) ii a zapi huap; hlathlainak tlangtar(statures), phungning in tazacuainak, silole lungtlinlonak; le DCTA nih action laak mi lehnak, silole hlathlainak he pehtlai in a hnu bik hmuhmi pawl, phungning in tazacuainak, silole lungtlinlonak pawl an i tel.

Theihternak pek lio caan ah DCTA nih Title VI lungtlinlonak pawl a ngah lo. Appendix D nih hi lio caan ah lungtlinlonak theihternak(submit) tuahmi a umlo tiah a fehter.

DCTA ii Mipi Teltumnak Timhtuahnak

A hnu bik theihternak tuah ni thawk in, COVID-19 hnorsuannak he pehtlai in le 2021 GoZone Aherhzat a kaunghtayphawnak pawl telh in DCTA ii mipi teltumnak cawlcanghnaak pawl cu rianttuanpiaknak thlennak ah aa hmaithlak.

Mipi Teltumnak Timtuahnak ii achekhaan phunghram pawl le ttengnge pawl he aa tlaak in hi cawlcanghnaak pawl hi mipi pehtlaihnak caanttha(opportunities) pawl sernak le phorhthirnak timhtuahnak i zuamnak pawl he uktu lei tthanchonak phunghram theihternak caah aa dangmi lehnak pawl khawmhnaak cung ah aa hmaithlak. Appendix E nih 2019 thawk in DCTA ii a phanhmi zuamnak pawl a pek.

DCTA nih thimnak thlaknak vial te ii an phuanmi(feedback) a khawmh dih ii agency nih biakhiahnaak sernak rian a ttuannak ah teltumnak thapek ding ah desigh tuah ciami Mipi Teltumnak Timhtuahnak cu a kaunghtay a phaw. Hi akhaan(section) nih hin phunghram pawl le timtuahnak i thimnak, mipi teltumnak lam pawl caah rak hmanmi tuahtawn tuahning pawl, tuahmi tahnak le a dang aa pehtlai mi a dikthlir in cahrennak(document) a tuah.

Abiapimi Zulhphung pawl(Principles)

DCTA ii rianttuanpiaknak timhtuahnak le tthanchonak lei rianttuannak in a hohmanh kham an silo nak hnga DCTA ii Mipi Teltumnak Timhtuahnak cu timhtuah asi. Hi timhtuahnak nih hin:

- Mipi lungfiannak a chuah ter cun pawngkam ah mipi phorhthirnak dirhmun theihhngalhnak a pek.
- Pawngkam, le/silole ngandamnak a hnorsuang khotu hramthlaknak silole hnatlakmi cawlcanghnaak kong biakhiahnaak ah tel khawhnaak caanttha pawngkam chungtel hna nih an ngeihnak hnga a tuah piak lai.
- Mipi teltumnak nih DCTA biakhiahnaak tuahnak cu a uk(influence) khawh lai.
- Biakhiahnaak tuahnak ah zapi tein i teltum dihnak cu ruah asi lai.
- DCTA nih hliphlau tein a kawllai cun hi asi khomi hnorsuannak pawl telnak hi a fawi ter lai.

Mipi caah onmi rianttuannak in, mitlawm asimi le LEP milurelnak in DCTA ii phorhthirnak lei biakhiahnaak tuahnak ah lut kho ding in le mipi teltumnak thazaang chuahnak ah lamhruai ding in le thazaang pek ding ah technique pawl a phun phun hmannak program cu DCTA nih a tthancho ter. Hi program hi DCTA rianttuanpiaknak pawl bawm khotu le uk khotu aa cittu(passengers) pawl le a hnorsuanmi pawngkam pawl he hmuhton biaruahnak caan ttha ser ding ah tinh mi asi. Mipi Teltumnak Timhtuahnak nih aa cittu(passengers) pawl le riantlaitu(stakeholder) pawl chawhnaak ah a huap in thimnak le santlai mi lam pawl a langhter.

Program Thimnak pawl

DCTA ii Mipi Teltumnak Timhtuahnak nih a tlingmi thawngpang, a caan hmaan tein mipi theihternak le a

biapimi biakhiahnak pawl tling tein zohnak caah a hliplhlaumi(pro-active) mipi teltumnak tthancho ternak a kaw. Hi timhtuahnak cu a hlaan le a tu lio mipi teltumnak lei tthanchonak rianttuannak pawl le program pawl bawmhnak ah silole mipi a hnorsuang khotu program pawl le a dang rian pawl zohfelnak caah tinhmi asi.

DCTA nih mipi ralrinnak peknak ah le agency kong, a rianttuannak, program pawl, le a dang te'n tuahnak kong pawl i fiannak ding ah pehtlaihna lam phunphun a hman. Mahleng ah, DCTA nih phorhthirnak biakhiahnak a tuahnak ah a tha dermi pawl aa tinh(target) hna ii hnulei kong a phunphun, milu relnak pawl le tangka lutmi tahfung in rammi hna he ton ter ding aa zuam.

Punghmaan zohthhannak(review) le tuahnak tahnak in, DCTA nih a bik in tangka lut a tlawm, mitlawm asimi hna, LEP milu relnak pawl, le ahmangtu(customer) le pawngkam hrambunh rianttuannak pawl in aa cittu pawl le pawngkam chungtel hna sin in a ra mi phuannak cung ah hrambunh in mipi teltumnak lam cu a tthancho ter.

Mipi Teltumnak Tuahtawn Tuahning pawl

DCTA nih a caanhman tein le a tu le tu rammi le riantlaitu(stakeholder) telnak a kaw. A tlawmbik ah, mipi teltumnak cawlcanghnak timhtuahnak pawl cu tthancho ter asi cun a tang lei pawl a can lio ah biakhiahnak tuahnak ah mipi sin a phaknak hnga a kaunghtay phaw asi:

- *Appendix G* chung ah aa telmi DCTA ii Abiapimi Rianttuanpiaknak le Citman Thlennak phungram hne he aa tlak in a biapimi rianttuanpiaknak thlennak.
- DCTA ii A biapimi Rianttuanpiaknak le Citman Thlennak phungram he aa tlak in citman kainak, citman a thar phun, silole citman peknak phun chung ah aa theimi(significant) thlennak.
- Abiapimi capital project pawl ii a kaunghtay phawnak abiapimi tahtung(milestones) pawl.
- Project pawl tthanchonak Kumfatin Program.
- Caan sau timhtuahnak.

Mipi teltumnak ah a herhmi niambik rikhiahnak a um ko nain, DCTA nih caansernak(schedule) hmete le rianttuanpiaknak thlennak caah a hiphlau mi mipi teltumnak tuambia a ngeih. A tak ah, a ra lai dingmi rianttuanpiaknak pawl le caansernak thlennak le kum fatin rianttuanpiaknak hramthlaknak ah le ngeihchiah ceihhmainak ah Nawlngoitu nih a tlawmbik caanttha pahnih kumfatin an ngeih.

DCTA cu a dang agency pawl le rianttuannakbu pawl he caan a rem tik ah rian a ttuan tti. A luancia caan ah, DCTA nih North Central Texas Council of Government ii an hmanmi Mipi Teltumnak Timhtuahnak a hman cun agency ii kumfatin Program of Project pawl peknak a herhmi tlinhnak caah a ttuan. Ramchung Phorhthirnak Tthanchonak Program theihternak nih FTA Program of Project a herhmi pawl theihternak a tlinh. Mahleng ah, DCTA cu rammi chungtel, donnak hmun pawl, le mipi rianttuannak agency pawl he tinhmi thapetu pawl khawmhnak rianttuannak caah rian a ttuan tti.

DCTA rianttuantu nih mipi pekmi ruahnak ttialnak(comment) vialte a zoh dih. Ruahnak ttialnak pawl cu ralring tein, ruahbu tein pekmi ansi. Ruahnak ttialnak pawl cu a si khawh chung in timhtuahmi thlennak pawl le thoknak chung ah fonh ansi. Mipi nih hmuh khawhmi ruahnak ttialnak vialte cu a biapimi rianttuanpiaknak silole citman thlennak ah ruah khawh ding in DCTA Board of Director ah pek ansi.

Tuakhawhnak(Performance) Tahnak pawl

Timhtuahnak ii thimnak pawl le ngahmi kawltung pawl fehternak ah DCTA nih a caan hmaann tein mipi teltumnak rianttuannak cu zohnak le thianhnak a tuah. Rianttuannak le a phichuakmi pawl cu DCTA Board of Director sin ah timhtuahnak hmualngeihnak tahnak he DCTA ruabttuantu nih hmuhnak a pek, a tanglei thoknak pakhat cio. Tahnak aa tel, nain a tang lei pawl hi cu ri an khiak hna lo:

- Mipi nih teltumnak caah caanttha aum timi an rak thei maw?
- Mipi nih sullam ngeimi teltumnak onhnak caah aa tlakmi hram(resources) pawl le thawngpang an rak ngei maw?
- Zetluk luhnak dah a rak ngah?
- Luhnak nih zeibantuk aa tlakmi dah a rak ngah?
- Tonbiaruahnak ah minung pa zeizah dah an i tel kho?
- Zeibantuk thawngzamh(media) huhnak dah thoknak nih a rak ngah?
- Zeibantuk samhnak lam dah an rak hman?
- Samhnak lam an rak hmanmi pawl nih an duhmi thapetu(audience) a rak phaam maw?
- Zeitindah mipi luhnak(input) nih a donghnak biakhiahnak a bawmh?
- A ttha deuhmi a phichuak ngahnak caah zeidah aa dang deuh in tuah khawh asi lai?

Pehtlaihna le Teltumnak Lampawl(Methods)

DCTA ii mipi teltumnak helhumnak cu agency thawngpang pekmi ii a herhmi pawl tawlrelnak caah asi. Mipi Teltumnak le Pehtlaihna lei Director nih aa tlakmi lam pawl biakhiahnak a tuah lai cun mipi/onhmi inn tonbiaruahnak caah ngahduhmi a phichuak le tinhmi pawl cung ah ngatchan in rianttuannak a tthancho ter lai.

A caan ning in theiinternak mipi teltumnak caanttha pawl he DCTA nih mipi peknak aa zuam. A tlawmbik ah, a voikhatnak mipi teltumnak caanttha in zerhhnih chung ah pehtlaihna fonhmi cu mipi sin ah chuah ding asi. DCTA nih a biapimi biakhiahnak cung ah telnak pek ding ah mipi caah a za mi caan peknak caah thazaang chuahnak zong a ser lai. A tlawmbik ah, a voikhatnak mipi teltumnak caanttha peknak in feedback channel pawl cu ni 21 chung on asi lai.

Hi caansermi(timeframe) hi DCTA tinhmi asi ko nain, a tawinak caansuaimi(timeline) cu fimhnak pek, feedback pawl khomh, le hmuhmi peknak a herh caan pawl zong a um ve kho. Hi nih hin a sau deuhmi ruahnak ttialnak caan caah zeibantuk ramkomh silole federal program pawl silole ca cawnnak pawl hmanh airolnak/asahtonak a tuah lo.

Pehtlaihna lam pawl fonhmi cu aa tel lai, asinain a tang lei caah rikhiah an si lo:

- Ramchung thawngzamhnak(media) ah kuatmi thawngpang pawl
- Tlanglawng le bus mawtaw cung ah taarnak
- Aa Cittu vialte le riantlaitu vialte sin ah kuatmi email
- Sang bu pawl le theihpimi milurelnak sin pehtlaihna ah tinhmi

DCTA nih phaknak thazaang chuahnak ah a dikmi zulhnak a umnak hnga aa tlakmi database pawl cu tthanchothernak le tawlrelnak a tuah lai.

DCTA nih zapi caah a hlaan tonnak phun kha rian a ttuan lo tiah a hmuh. A phichuak ah, DCTA nih a tang lei pakhat silole tam deuh i tel ding in luhnak caanttha pawl a thlen tawn: pakhat-in-pakhat pehtlaihna, online pehtlaihna, zohchunhnak laakmi pawl(surveys), chawnh khawhnak pawl, onhmi inn pawl, le tuahtawnmi langhternak pawl he tonbiaruahnak. Chapmi rammi le riantlaitu(stakeholder) zohnak le ruahnakpek tthannak onhnak caah DCTA nih a tanglei tonbiaruahnak ii langhternak(presentation) pakhat cio ii copy pawl an taar.

Thawngzamhnak

Mipi he pehtlaihna tthanchothernak le zohkhenhnak ah thawngzamhnak hi a biapimi mi ah aa tel tiah DCTA nih a cohlaan. Abiapimi thawngpang mipi peknak ah le abiapimi caan pawl le thoknak kong pawl mipi peknak asi khawh caan paoh ah thawngzamhnak cu hman asi. Cachuah, TV, le radio hna telh in

thawngzamhna database, cu a zami le caan ning in thawngpang thanh khawh asi nak hnga zohkhenh asi. Aa khat lo mi thapetu pawl milu relnak a phaanmi thawngzamhna asi nak hnga DCTA nih lungtual tein thazaang chuahnak zong a tuah.

Mipi teltumnak caah a ra lai dingmi caanttha le a phunphun thoknak pawl kong peknak ah, le a tanglei telh in, ruahnak ttialnak le silole biaruahnak ngaihnak khomhnak lam peknak ah DCTA nih a dang hmanmi thil a phunphun a hman.

- Cachuah: DCTA nih a rianttuanpiaknak hmun chung ah pawngkam thawngzamhca pawl a hman.
- Aleng: DCTA nih a chungtel khua pawl nih pekmi electronic board pawl a hman ii bus cung pawl le tlawnglawng pawl le thlennak(transit) hmun pawl ah theihternak (Mirang le Spain holh in) a taar.
- Website: DCTA ii an website ah caan pawl(events) aa telmi nithla zohnak, Mipi Teltumnak Timhtuahnak, aiawhtu hna langhternak pawl, le online ruannak pektthannak form pawl an i tel. DCTA nih Social Pinpoint, web-based pawngkam pehtlaihna thil pawl, samhnak thazaangchuahnak bawmhnak caah a hman hna.
- Aa Cittu theihternak: DCTA nih aa cittu theihternak caah email in subscribe tuahtu 10,000 hrawng a ngeih hna. Hi theihternak pawl nih mipi luhnak(input) caanttha pawl, a ralai dingmi rianttuanpiaknak thlennak pawl, le rianttuanpiaknak hmualngeihnak kong pawl thawngpang a pek.
- GOREquest GOREquest cu Apple/Android mobile application le web-based luhnak form pawl aa telmi online ruahnak ttialnak langhternak asi. Luhnak le ruahnak ttialnak hnuzulhnak ah le lehnak le rianttuanpiaknak halmi pawl uknak ah GOREquest cu customer pawl le DCTA customer rianttuanpiaknak pawl an hman.
- Social Media: DCTA nih Twitter, Facebook, YouTube, Intstagram, le DCTA's Hop on Board Blog cu customer pawl he pehtlaihna caah a hman hna. DCTA nih Facebook ah 18,035 thapetu, Twitter ah 6,801 zultu, Instagram ah 52 zult, le YouTube ah 156 subscribe tuahtu a ngeih hna. Aa cittu thawngpang le pawngkam tthathnemnak thil pawl Transit Center TV nih a piah.
- Aa relrem tik ah aa cittu hna sin ah direct email kuatnak, pawngkam rianttuanti hawi, le riantlaitu pawl cu hman ansi.
- Speaker's Bureau: DCTA rianttuantu le uktu caanttha halnak caah riantlaitu pawl le mipi lei bu rianttuannak aiawh in biachimnak.
- Mipi Thawngpang Pumhkhawmh caan le Onhmi Inn pawl: A tlawmbik ah, DCTA nih caan aa relrem tik ah kum fatin mipi tonbiaruahnak/onhmi inn pawl voithum ah round hnih tonnak a auh.
- Pawngkam Caan pawl(Community Events): DCTA nih a biapimi pawngkam caan pawl ah thilzuar hmuhsaknak pawl a tuah.
- Mipi Ngaihnak pawl(Public Hearings): Tangka hmanna tthanchonak rian ttuan lio ah a dikmi feedback ngah nak ding ah DCTA nih kum fatin mipi ngaihnak a tuah.
- Phungning Theihternak(Legal Notices): Mipi teltumnak, rianttuannak, le chawleh chawrawl caanttha pawl thanhnak ah DCTA nih a herh ning in phungning theihternak pawl a hman.

Appendix F nih mipi tonbiaruahnak thanhnak bianabia a aiawh.

Pawngkam Pehtlaihna pawl

DCTA nih a biapimi riantlaitu pawl, pawngkam bu pawl he caanhman te'n pehtlaihna aser cun nawngeihna ii mipi teltumnak rianttunnak le Title VI customer pawl le Mirang ca thiamnak rikhiahi a ngeimi hna sin rianttuanpiaknak he bawmhnak caah ram chung in milurelnak a fianter. Hi pehtlaihna pawl hi a tanglei langhterimi in mipi teltumnak kauhnak caah ruahchan ansi:

- An pawngkam chung ah mipi phorhthirnak dirhmun ah mipi theihngalhnak tthanchonak in.

- Mipi he a zaalongmi biaruahnak sernak le zohkhenhnak.
- A tlingmi le a caan hmaan tein thawngpang theihternak.
- DCTA aa cittu phu le chikhat aa cittu phu pawl milurelnak cazin hngalhfiannak le theihnak ah DCTA bawmhnak.

Thimmi nawlgeitu(officials) pawl, sang phu pawl, mipi phu pawl, mitlawm phu pawl, sipuazi phu pawl, mipi rianttuanpiaknak agency pawl, si-pin pawl, le an pawngkam huhnak hmun pawl aa ngatchan mi a dang phu pawl telh in DCTA nih pawngkam database cu a zohkhenh. DCTA ii Marketing le Pehlaihnik lei rianttuantu 972-221-4600 ah chawnhnak in silole dctainfo@dcta.net. ah email kuatnak in zeibantuk pawngkam rianttuannak bu silole minung paoh database ah khumh khawh ansi

Pawngkam Ruahnakpeknak lei Committee(Community Advisory Committee)

Pawngkam ah biaruahnak a caan ah i hmaithlaknak le a tu le tu thapeknak chimnak ii a dang lam cu Pawngkam Ruahnakpeknak lei Committee sernak in asi. DCTA nih Pawngkam Ruahnakpeknak lei Committee tonbiaruahnak cu Lewisville le Denton ah thlali voikhat a tuah, mipi biaruahnak thapeknak le feedback khawmhnak caah a dang lam pakhat can in. DCTA, a aa cittu pawl, le pawngkam thialnak(transit) he aa pehlaimi konglam le DCTA rianttuanpiaknak le program pawl karlak thawngpang pawl i thlennak ding ah Pawngkam Ruahnakpeknak lei Committee cu mibu tonnak can in rian a ttuan.

Committee nih kumkhat thla li ton ding tha an pek tik ah, tonbiaruahnak zat(frequency) cu Pawngkam Ruahnakpeknak lei Committee nih a ser khawh, cun mipi thialnak(public transit) a ngahnak hmun pawl ah tonbiaruahnak cu tuah ding asi lai.

Chungtelsinak cu a tlangpi mipi le DCTA caan hman tein tonbiaruahnak a kaimi thok in a thar aa telmi hna tiang hopaoh caah on asi. Ramchung sianghleiruun pawl, le mipi rianttuannak bu chungtel pawl in aiawhtu, thialnak cohlaangtu pawl(transit advocates), aa cittu pawl teltumnak ah a tu lio an i tel.

Mirang holh Thiamnak Rikhiahmi Timhtuahnak(Limited English Proficiency Plan)

DCTA ii LEP Timhtuahnak nih Mirang holh thiamnak rikhihmi he pakhat cio ii an herhmi tlinnak ah federal tangka lei bawmhnak a cohlaangmi hna caah, agency ii ttuanvo pawl a langh ter. *LEP a Ngeimi hna caah Rianttuanpiaknak Ngahmi Tthanchoternak* minpekmi Uknak lei Nawlpeknak 13166 cu minung pakhat ii Mirang holh holhnak, relnak, ttialnak, silole i fiannak pawl tuah khawh lo nak cung ah ngatchan in aa dangmi cawnnak pek asi. This order applies to all state and local agencies that receive federal funds, including DCTA. DCTA nih U.S. DOT in federal bawmhnak a ngah, cu ah cun FTA, Federal Tlanglawnglam Uknak(Federal Railroad Administration), le Federal Lamhlat Mawtawlam Uknak(Highway Administration) hna an i tel.

DCTA rianttuanpiaknak pawl ngah ding a duhmi LEP a ngeimi minung hna holh lei bawmh ding caah aa tlakmi cawlcanghnak pawl theihnak bawmhnak ah DCTA nih hi LEP Timhtuahnak cu a Title VI Program can ah a tthanchoter. Uknak lei Nawlpeknak 13166 ah fiannak tuah asi bantuk in, LEP minung pawl cu an pakhatnak holh ah Mirangholh asilo mi hna le Mirang holh relnak, holhnak, ttialnak, silole fiannak ah thiamnak ri a ngeimi hna ansi.

Program pawl le cawlcanghnak pawl ah sullam ngeimi luhnak asi khawh ding ah, le thialnak agency pawl ii citnak(ridership) lei le LEP a ngeimi hna luhnak ah aa tlakmi lam pawl nih halnak tuahmi in a ttihihmi holh lei rianttuanpiaknak pawl DCTA nih Four Factor Analysis ah a ngahmi thawng pang pawl cu a hman. Hi nih hin hmualngei tein LEP minung hna pehlaihnik a ngeih le ngeihlo le holh lei ngahnak timhtuahnak thanhnak le aa cittu thawngpang tthanchoternak biakhiahnik ah hi ttha tein zohnak nih hin DCTA biakhiahnik ah a bawmh.

Pali-rianttuannak(four-factor) ttha tein zohnak cu a tanglei langhter U.S. DOT ruahnak in ramchung luhnak langhternak asi:

1. Rianttuan ding ah a tlingtlakmi silole DCTA nih ton hnga dingmi LEP minung zat silole phun.
2. DCTA rianttuanpiaknak le program pawl he pehtlaih ah zeibantuk LEP minung dah a ra timi a zat(frequency).
3. Minung nunnak ah DCTA rianttuanpiaknak le program pawl ii a sining le a biapitnak.
4. LEP samhnak caah DCTA nih a ngahmi hram(resources) pawl le cu samhnak he pehtlai in a dih ding mi pawl.

Hi timhtuahnak nih aa tinhmi pawl caah, nambar in(statistically) aa theimi LEP phu pawl cu DCTA rianttuanpiaknak hmun ii zatuak pahnih silole mah nak in a tam deuhmi(Agency Overview a khaan ah langhter asi bantuk in) LEP a ngeimi, a pakhatnak holh aa khatmi tiah ruah ansi lai. Mahleng ah, Safe Harbor Provision ii FTA Circular 4702.1B he aa tlak in, DCTA nih a biapimi cahren pawl lehnak ttialmi (Factor 1 ceihhmainak tang ah langhter asi, atang ah) cu minung 1,000, silole a tlawm deuhmi milurelnak fonhmi rianttuannak silole ton khawhmi le hnorsuankhawhmi zatuak 5 in sermi a tlingtlakmi LEP phu pakhat cio caah a pek. A tang lei ah tam deuh in langhter U.S. DOT ttha tein zohnak cung ngatchan in, DCTA nih Lewisville, TX, rianttuanpiaknak hmun chung ah Hakha Chin holh in a holh mi hna le a tlingtlakmi milurelnak phu rianttuanpiaknak hmun chung Spain holh in a holhmi hna a hmuh hna.

Tuahtu 1: Tlingtlakmi Milurelnak Rianttuanpiaknak(Eligible Service Population) chung ah LEP nih Rianttuanpiakmi Minung pawl silole a rak Tonmi hna Zat le aa Rupmi(Proportion).

Agency Overview dal ah langhter ter asi bantuk in, Denton, Lewisville, le Highland Village khaan pawl chung lamremhnak rianttuannak pawl remh asi lio ah, Denton le Collin Pengkomh chung hmun vialte ii DCTA rianttuanpiaknak cahren tinhnak caah. A-tlanglawng nih Dallas Khuachung kalumnak caah caanttha pawl bawmhtu Carrollton ah station pakhat a ngeih ii Dallas Area Rapid Transit (DART) in a zaangmi tlanglawng le bus rianttuanpiaknak pawl in pehtlaih asi. DCTA in aa hel bantuk in North Texas Xpress ah Trinity Metro North Park in dongcatlo rianttuanpiaknak le Denton pawng hrawng ah dirnak hmun tampi he Denton Khuachung Thlennak(Transit) Hmun (DDTC) ah ah i cit. Frisco Khuapi he hnatlaknak ca tang ah, DCTA nih Frisco chung ah khaultlawnnak pawl caah a tlingtlakmi Frisco khaan chung um pawl le Plano Khuachung a ummi khiahciami tinvo caah curb-to-curb duhnak lehnak rianttuanpiaknak a tawlrel.

A tanglei hram pawl hi hmang in DCTA milurelnak cazin cu ser asi:

- U.S. Census Data Zohnak: American Community Survey (ACS) 2019 ii kum 5 Suaimi(Estimate) data zohthhannak nih Denton Pengkomh, Collin Pengkomh, Denton (khuapi), le Lewisville ah Mirang holh rikhih in Spain holh a holh mi chungkhar pawl hmuh ansi, cu leng ah, Denton Pengkomh, Collin Pengkomh, Frisco, le Lewisville ah Mirang holh rikhih in Asia ram le Pacific Island holh a holh mi innchungkhar pawl zong hmuh asi. Tungrin 1 nih chungkhar pakhat ii mitam bik hmanmi holh in sermi LEP in hmuhmi geography pakhat cio ii chungkhar fonhmi zatuak a aiawh

Tungrin 1. Primary Chungkhar hmanmi Holh in LEP Chungkhar Zatuak

Geography		Spain	A dang Indo- European Holh	Asian le Pacific Island Holh	Holh dang dang
A biapimi Khuapi pawl	Denton	7.5%	1.1%	1.9%	0.4%
	Frisco*	1.5%	0.9%	2.2%	0.0%
	TLANGCUNG KHUATE(HIGH LAND VILLAGE)	0.6%	0.0%	0.3%	0.0%
	Lewisville	11.1%	0.6%	5.4%	0.0%
Pengkomh Fonhzat(totals)	Denton Pengkomh	5.8%	1.8%	4.5%	0.5%
	Collin Pengkomh	7.5%	0.9%	3.7%	0.2%

Hram(Source): US Census Bureau, 2019 ACS 5-Year Suaimi pawl(Estimates)

Chinhchiahnak(Note): A biapimi khua pawl nih Denton ii hmuhma silole Collin pengkomh pawl an aiawh, curuang ah khuapi fonhzat ah pengkomh fonhzat aa tel lo.

*Frisco ramri pawl nih pengkomh ramri pawl an tan cu ruang ah khuapi cu Denton le Collin pengkomh pawl chung ah a um.

- DCTA Hlathlainak Data Zohthhannak: DCTA nih system rianttuannak tahnak caah, thoknak pawl le papeknak pawl rianttuanpiaknak khawmhnak caah, le thapetu(customer) miluzat theihfiannak caah a ahmangtu hna ii kumkhat voikhat hlathlainak(survey) a tawlrel. 2019 thok in hlathlainak data chung ah, Mirang holh le Spain holh cu DCTA ahmangtu(customer) pawl nih hmanbik mi holh pawl ansi. 2019 chung ii thapetu(customer) zatuak 7 tluk nih Spain holh cu kan pakhatnak holh asi an ti. Hlathlainak chung ah langhtermi a dang holh pawl ah Hakha Chin (0.06 zatuak) le Mirang holh (86 zatuak) an i tel.
- A hlaan hmuhtonmi pawl checkhlatnak: DCTA thlennak operator pawl, thapetu(customer) rianttuanpiaknak aiawhtu pawl le chawnhnak hmun(center) pawl he ceihhmainak in Mirang holh thiamnak tlawmpal a ngeimi silole pakhat hmanh a thiam lo mi Spain holh a hmanh mi hna he tonnak cu a tu le tu a cang tiah fehter asi. Thil a cangmi tam deuh ah, halmi thawngpang pawl cu lam pawl, caankhiahmi pawl(schedules), a dang thlennak system pawl he pehtlaihnik pawl, a biapimi tinhnak hmun pawl(thilchuhannak, sii lei he aa pehtlaimi, mipi rianttuanpiaknak pawl, le rianttuanmi pawl), le cit man thawngpang pawl he aa pehtlaimi ansi.
- Rianttuanti hawi khuapi pawl, ramchung sianginn hmun pawl, le riantlaitu pawl(stakeholders) he ceihhmainak nig an data le hmuhtonnak ah Spain holh a hmanh mi hna caah an nuhrin holh in thawngpang peknak an herh ti a langhter. Kha thil sining hngalh buin, DCTA nih ramchung sianginn hmun pawl, Texas Workforce Commission, le mipi rianttuanpiaknak agency pawl he hi pakhat cio, a bik in LEP pawl an herhmi tlinhnak caah rian an ttuan tti.
- Lewisville Khuapi he ceihhmainak nih Spain holh a holhmi pakhat cio nih Safe Harbor threshold pawl an phak nak hnga chap chih in a dang milurelnak a langhter. Myanmar in Chin ralzaam 3,500 leng cu Catholic Charities bawmhnak he Lewisviller ah an i thial. Lewisville milurelnak ah a tlawm te asimi, hi mi hna lak ii mitam deuh nih mawtaw an ngei lo cun mipi thirhphorhnak an

herh lai. DCTA nih thlennak(transit) thawngpang le hram pawl rianttuannak pek ding ah Lewisville Khuapi he neihnam tein rian a ttuan. DCTA nih holhlehnak vialte le Chatholic Charities ah chawnhbiaknak ah le Lewisville Khuapi caah holhlehnak a herh caan ah bawmhnak caah holhlehnak company pawl a hman. DCTA ii a biapimi cahren vialte cu Hakha Chin holh in leh dih ansi ii download tuah khawh asi. A biapimi cahren ah hi tinhmi pawl an i tel:

- Bus, A-tlanglawng le duhzat rianttuanpiaknak pawl caah agency vialte Lam Hruainak(Route Guides)
- DCTA ii Title VI Program, zulhphung pawl, tuahtawn tuahning pawl, le lungtlinlonak form pawl cu Title VI thawngpang ah i tel dih.
- Zulhphung pawl, tuantawn tuahning pawl, le soknak ca pawl telh in thawngpang ngahnak.

Factor 1 ah langhtermi hlathlainak nih rianttuanpiaknak hmun pawl zapi ah Spain holh ttuanpiaknak le Lewisville ah Hakha Chin holh a herh tiah a langh ter. LEP ii rianttuanpiaknak hmun chung a ummi milurelnak an i fian chihnak zong a ttahem lai. Langhternak 6 in langhternak 10 tiang nih DCTA rianttuanpiaknak hmun chung ii LEP chungkhar umnak hmun caah spatial reference a aiawh.

Tuahtu 2: DCTA Program pawl, Cawlcanghnak pawl le Rianttuanpiaknak pawl he Rat ii Achung ah Pehtlaihna a ngeimi LEP minung hna rat Zat(Frequency).

LEP milurelnak chungtel a rat ii a chung ah DCTA rianttuannak pawl he aa pehtlaih khawhnak hmun tampi a um. DCTA ii Holh lei Pehtlaihna Timhtuahnak ttanchonak ah a biapimi cu pehtlaihna hmun pawl ttha tein a khingthlai asi.

DCTA thlennak operator pawl, thapetu(customer) rianttuanpiaknak aiawhtu pawl, le agency chawnhnak hmun pawl he ceihhmai ttinak nih Spain holh lawng a hmangmi pawl he a tu le tu chawnhnak a can a langhter. Hi pumpak cio hi DCTA ii khihmi lam le duhmi lehnak rianttuanpiaknak a tu le tu a hmangmi ansi. Holh lei in a mah lawng chiah asi ko nain midang he i chawnhbiak tik ah Spain holh a hmang lo mi cu rikhiah ansi, a cang tuk lo mi thil pawl ansi. African, Asian, le Middle Eastern holh pawl hi a pahnihnak ah a tu le tu a cang mi ansi.

Rianttuanpiaknak thlen lio ah DCTA thil pawl le a dang mipi hmun pawl ngahnak caan ttha le ceihhmainak DCTA nih a caan hman tein a tuah silole rianttuanpiaknak cung ah feedback khawmhnak caah.

Factor 2 le ceihhmainak langhtermi cung ah ngatchan in, aa theikhunmi a dang holh silole milurelnak pawl cu a tlingtlakmi teltumnak phu ah chiah ansi lo (Factor 1 nih a langhternak tang ah Spain le Hakha Chin).

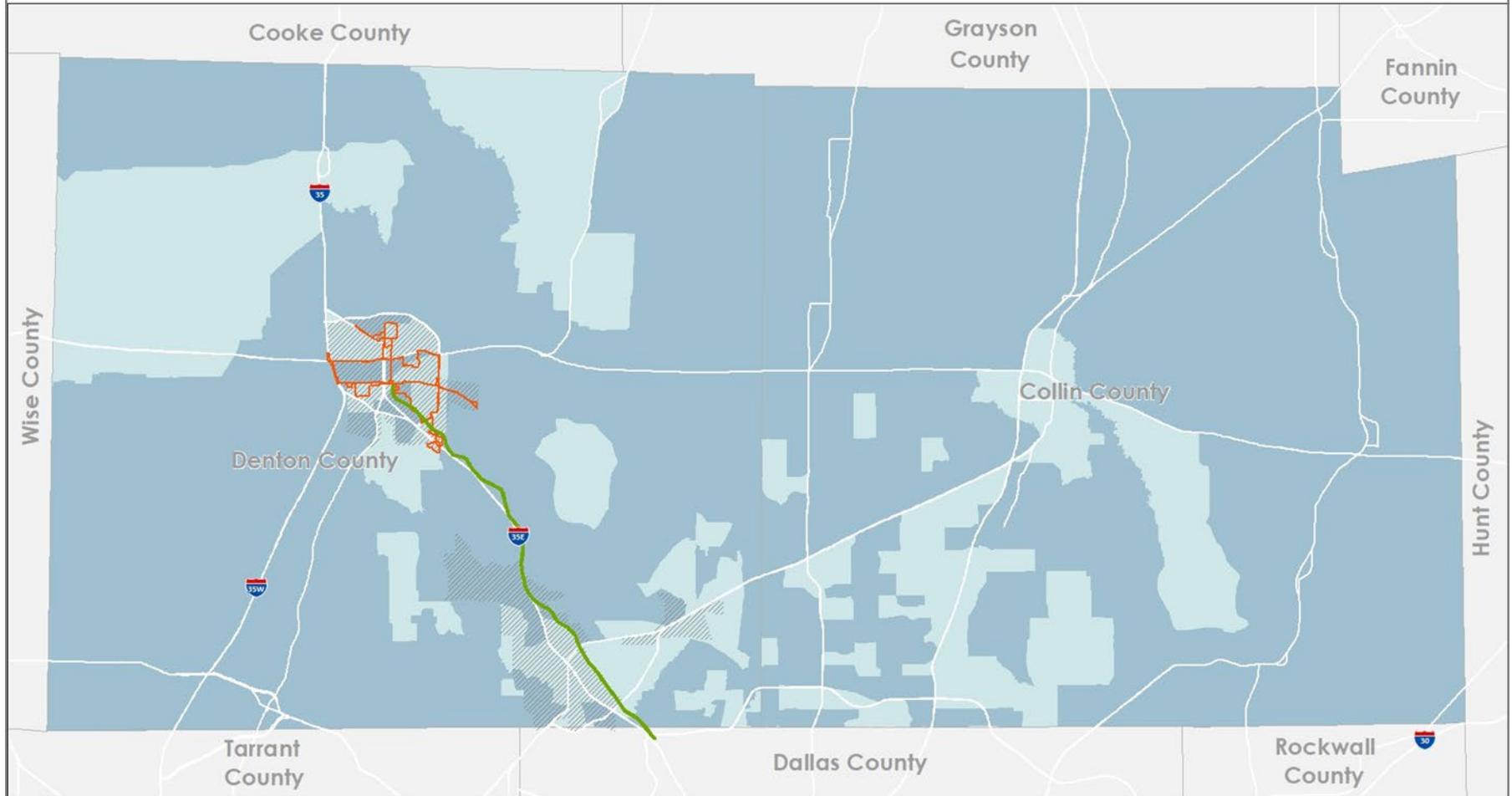
Langhternak 6. Chungkhar Mirang Holh Rikhiahnak - Holh Zapi

**Mirang caholh a thiam dih lomi inn chungkhar
Holh Zapi**

- A-Tlanglawng
- DCTA Bus Lam pawl
- GoZone
- Atanglei Pengkomh Buaktlaak (Below County Average)
- Acunglei Pengkomh Buaktlaak (Below County Average)



LEP Avg Zapi:
Denton: 3.7%
Collin: 5.2%



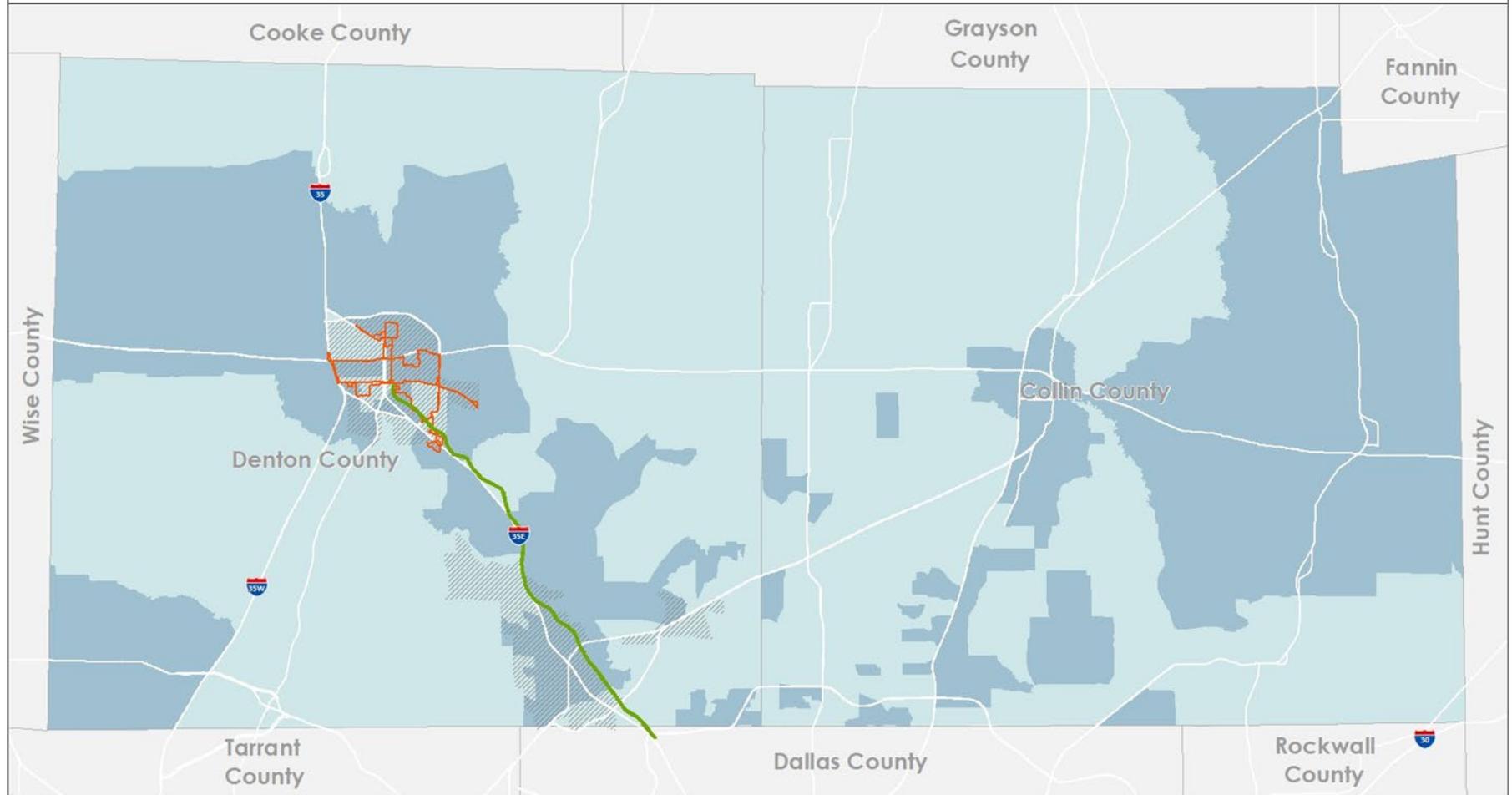
Langhternak 7. Chungkhar Mirang Holh Rikhiahnak - Spain Holh.

Mirang caholh a thiam dih lomi inn chungkhar Spain Holh pawl

-  A-Tlanglawng
-  DCTA Bus Lam pawl
-  GoZone
-  Atanglei Pengkomh Buaktlaak (Below County Average)
-  Acunglei Pengkomh Buaktlaak (Below County Average)



Spain LEP Avg:
Denton: 2.1%
Collin: 2%

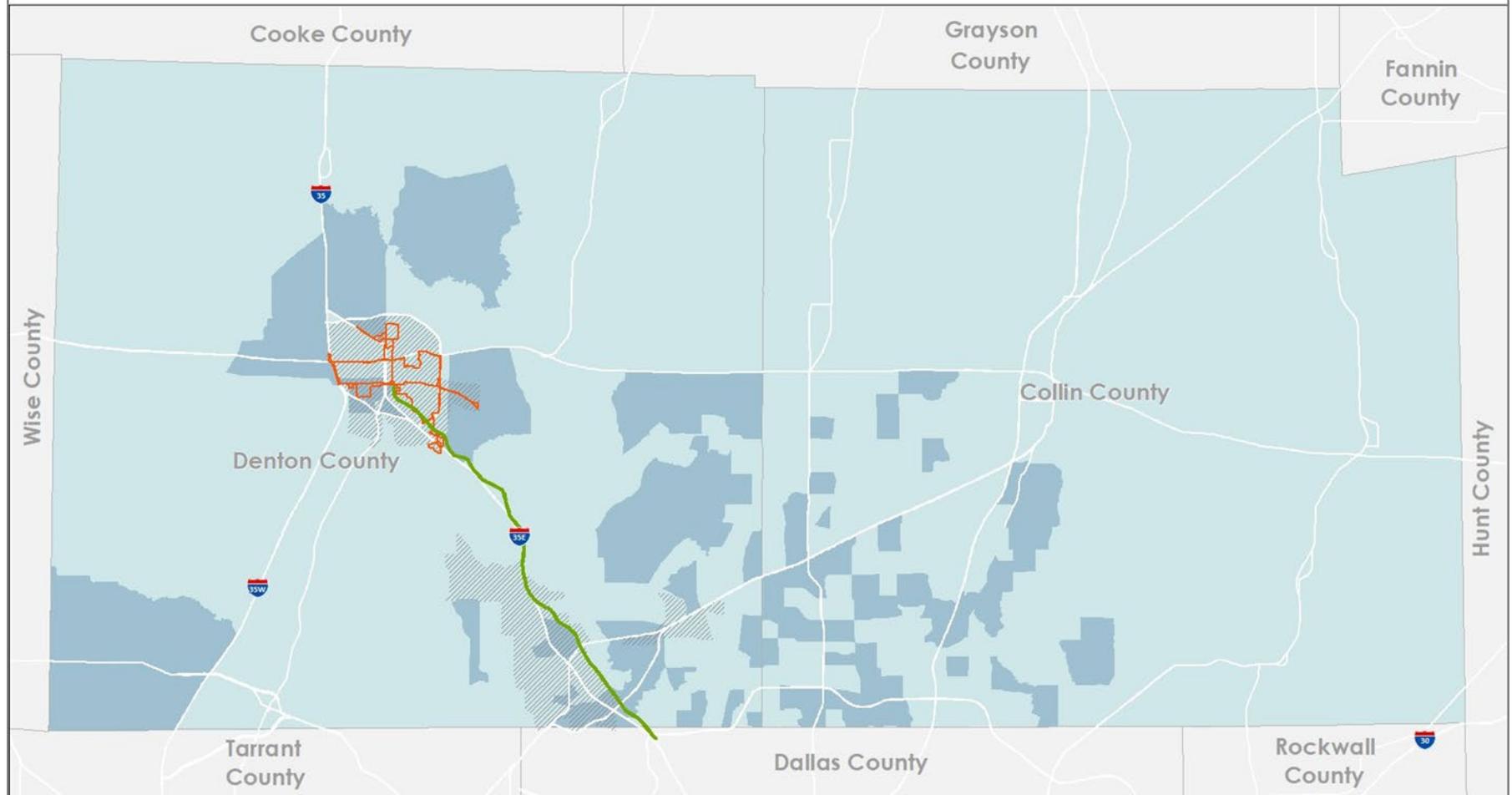


Langhternak 8. Chungkhar Mirang Holh Rikhiahnak – Indo-European Holh pawl

Mirang caholh a thiam dih lomi inn chungkhar Indo-European Holh pawl

-  A-Tlanglawng
-  DCTA Bus Lam pawl
-  GoZone
-  Atanglei Pengkomh Buaktlaak (Below County Average)
-  Acunglei Pengkomh Buaktlaak (Below County Average)

Adang Indo- European LEP Avg:
Denton: 0.3%
Collin: 0.9%

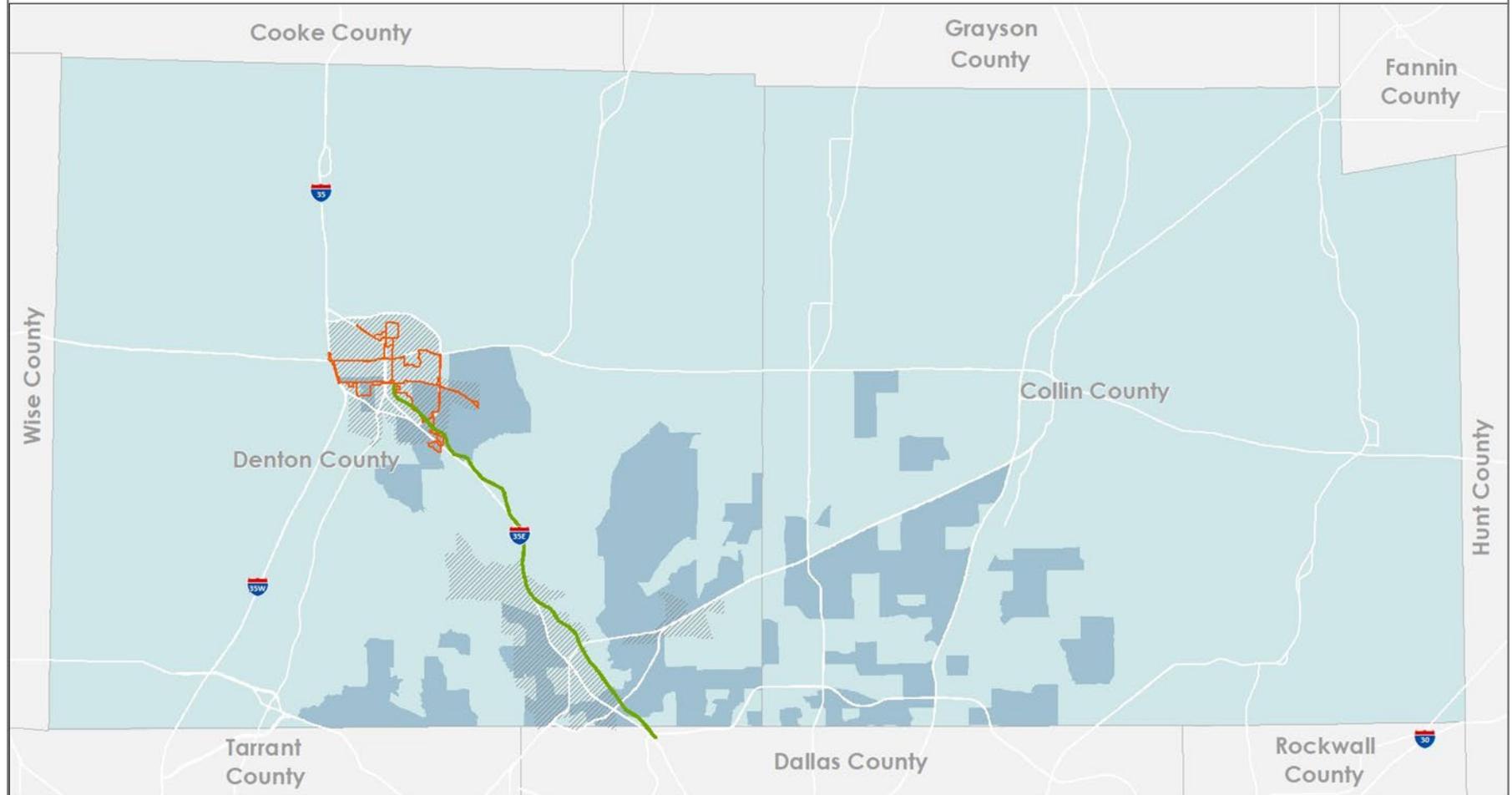


Langhternak 9. Chungkhar Mirang Holh Rikhiahnak – Asian le Pacific Island Holh pawl.

**Mirang caholh a thiam dih lomi inn chungkhar
Asian le Pacific Island Holh pawl**

-  A-Tlanglawng
-  DCTA Bus Lam pawl
-  GoZone
-  Atanglei Pengkomh Buaktlaak (Below County Average)
-  Acunglei Pengkomh Buaktlaak (Below County Average)

Asian le Pacific Island LEP zatuak:
Denton: 1.2%
Collin: 2.2%



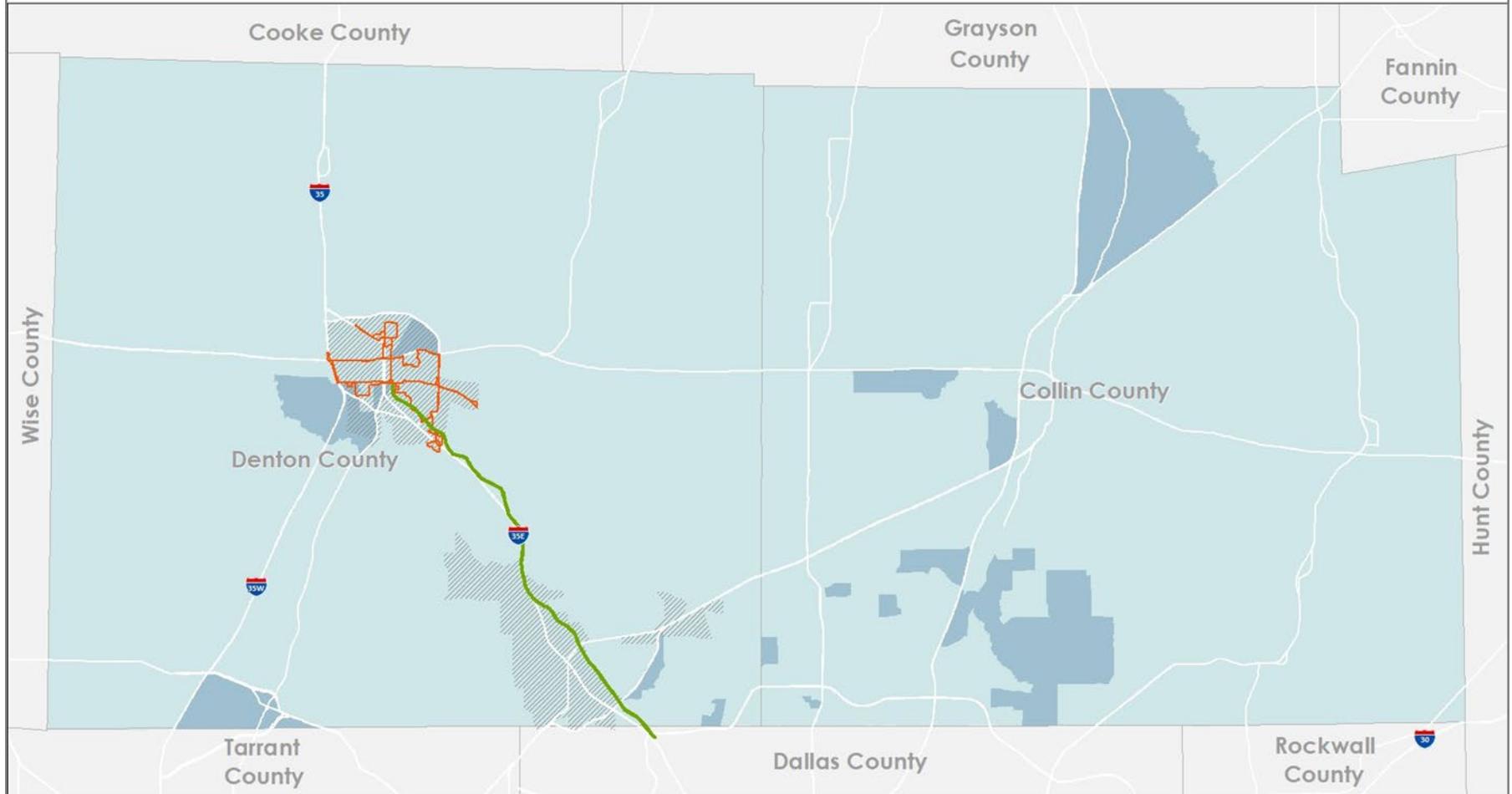
Langhternak 10. Mirang holh a hmang dih lomi inn chungkhar - Holh dang dang hna

**Mirang caholh a thiam dih lomi inn chungkhar
Holh dang dang**

-  A-Tianglawng
-  DCTA Bus Lam pawl
-  GoZone
-  Atanglei Pengkomh Buaktlaak (Below County Average)
-  Acunglei Pengkomh Buaktlaak (Below County Average)



a dang LEP zatuak:
Denton: 0.1%
Collin: 0.2%



Tuahtu 3: DCTA programs, cawlcanghna le rianttuanpiaknak hna ii LEP minung hna sin ah an biapit ning

DCTA rianttuanpiaknak ii luh khawhna, fehtermi lam le a si hrimhrim a hau mi hna cu kha hmun ii a um mi vialte caah an biapi. Mi tampi nih DCTA ii fehtermi lam rianttuanpiaknak cu rian hmuhna ding, fim cawna ding, le a herh ngai ngai mi zaatlang rianttuanna caah an ii hngatchan. DCTA nih an tuahmi rianttuanpiaknak ah a herh ngaingai mi sining ruang ah, holh thiam lo cu hi thil chung luhkhawhna ding ah a poinak a um lo ti mipi nih an theihna hnga thirhphorna lei agency nih ttha te le faak piin langhterna lei ah an ii zuam a hau.

Leng lei pehtlaina hna le, agency chung a ummi hna le, khual a tlawng mi hna ii an lungsinak zohlaina thawng in, phorhthirna agency rianttuanpiaknak cu LEP ii a ummi hna caah a biapi bik thil phorna a si tiah DCTA nih zumh le hmuh khawh a si. Hi thil phorhthirna nih a chuahpi khawh mi ii ralring awk a si mi hna cu:

- Lam hmuhsaknak
- ii cit man le phaisa peknak hngalhterna (Lam hmuhsaknak cazin chung ii aa tel mi ning in)
- GoZone nih a ngeih mi rianttuanpiaknak zuluhphung, aa changchang ten rianttuanna le smartphone application
- Title VI hmuhkhawhmi
- Title VI Complaint Form and Procedures

DCTA rianttuanpiaknak hlathlaina ah hmuh khawhmi cu, Spanish holh a hman mi pumpak minung lawng cu LEP ii a ummi minung dihlak chung ah a bipi ti in langhtermi LEP group an si (holh ah aa tel mi zatuak 2% silole a tam deuh DCTA rianttuanna, LEP a ngei mi) rianttuanna chung ah. A cung ii cazin pawl cu Spanish in hmuhkhawh dih an si.

Tuahtu 4: LEP Resources Available to DCTA and the Costs:

DCTA nih a thilri pawl cu LEP bawmna an pek caah a man a khiah, caholh leh le a dangdang a herhmi thilri pawl chuah (printing) , cun thilri pawl an sinning zoh le holh dang in thawngthanh a herh colh mi pawl hna zong telh an si. Rianttuanta hna le thil phorna ii a herh mi lei ah rian a chim tu hna cung zong ah zawnruahna cu chiah a si ve.

Agency a hmet ruang ah le thilri ii tinzo lo nak ruang ah, DCTA nih cun bupi le zatlang rianttuanna hna he LEP bawmna hmuhna ding ah rian a tuan tti. Hi agencies pawl cu Lewisville Independent School District (ISD), Denton ISD, Carrollton/Farmers Branch ISD, Lake Dallas ISD, UNT, Texas Woman's University, NCTC, the Salvation Army, the City of Denton, the City of Lewisville, the City of Highland Village, Immaculate Conception Catholic Church, Catholic Charities, Serve Denton, REACH of Denton, Southeast Denton Neighborhood Association, Denton County My Health My Resources (MHMR), Veterans Services Offices in Denton and Collin Pengkomh, Christian Community Action, le Our Daily Bread an si.

Hi rianttuanna pawl nih ca in chuahmi thawngpaang karhterna, khualtlawn cawna, a sinning le fmthiamna lei pehtonna ii aa telmi le a dangdang leng lei ah LEP minung hna nih caanttha an hmuh khawhna ding ah an bawmna hna.

Mirang ca le Spanish ca hna chuahpiaknak thawng le Hakha-Chin ii a herhmi thilri pawl digital pungsan in chuahpiaknak thawng in DCTA nih kumfatin a dihmi cu tlawmter deuh aa zuam. DCTA website nuh Google Translate zong santlai tein a hman, cu thawng cu Spanish telhin holh phun17 in leh khawhna ding ah lam a on piak, cu lawng siloin DCTA le a cawtu hna caah alakaa in hman khawh a si. DCTA nih a phaisa tlaihna ii a herhmi caholh lehna ca hmanmi hna cu zohthannak a ngeih peng.

LEP programs le cawlcanghna

Hi a tuahtu thil pali (4) zul in, DCTA nih cun, Spanish caah a herhmi thil dang chap khawhna ding and le Hakha-Chin holh in nunnak he aa pehtlaimi, ram chung ii a dang LEP milrelnak pawl bawmhna caah a herhmi a um.

A phichuakmi ah, DCTA ii LEP Program nih zeitindah holh lei bawmhna a herhmi minung theih khawh asi lai, zeibantuk bawmhna lam dih pek khawh asi lai, a herh khomi rianttuantu training le bawmhna a ngahmi zeitindah LEP minung theihter asi lai timi a langhter. A herhmi le bawmhna biakhiahna pawl ah:

- Holh lei bawmhna caah halnak tuahmi a hlaan ah a rak ngah le ngah lo, tonbiaruahna ah silole phone in, hmai lei caan ah tah holh bawmhna pawl cu a herh hnga le herh lo hmuhna caah khumhmi checkhlatnak.
- DCTA bawmhna pekmi tonnak caan(sponsored event) paoh ah rianttuantu nih aa telmi pawl an rat le cang kaa chawnhbiakna an tuah khawh nak hnga donnak cabuai. Biaruahna ah aa telmi pawl he zalong te'n biaruahna in, a rak ra mi pakhat cio ii Mirang holh an holh khawhna le an i fian khawhna cu tah khawh asi.
- A mah le mah Mirang holh ka thiam lo tiah aa ruatmi minung pawl cu tonnak caan chung ah holhlehnak lei bawmhna an ngah lo kho men, asinain mah nih khan DCTA cu hmai lei tonnak caan ah holh bawmhna a herhmi a theih ter lai. Teltumnak pehtthannak caanttha pawl cu phone chawnhna in silole cakuatna in holh lehpiaktu nih an nuhrin holh hmang in kha pumpak pakhat cio kha a pek hna lai.
- Aa cittu ii holh lei bawmhna a herhmi ttha tein lawng operator nih a hngalhnak hnga bawmhna caah Holh Langhternak Flashcard pawl cu lawng thlennak(vehilce transit) vialte ah chiah ansi. Kha bantuk pumpak pawl kha ton ansi ahcun, lawng operator pawl nih Language Line rianttuanpiakna bawmhna in pehtthannak tuahna caah Operations Manager sin ah pehtlaihna thawngpang pawl ngah ding ah lawng operator pawl cu a chimh hna lai.
- Holh phunhni in rianttuantu pawl cu khawm hna.
- LEP pumpak pakhat cio phone in silole a leng ah tonnak ah ahmangtu ii a nuhrin holh hmaan tein bawmhna caah Petu pawl le caansuaitu pawl zong nih Holh Langhternak Flashcard pawl an ngeih lai. Cubantuk pumpak pawl ton ansi ahcun, petu pawl le caansuaitu pawl cu bawmhna caah zeitindah Language Line rianttuanpiakna pawl cu pehtlaih ansi lai timi chimh ansi.
- Holh Langhternak Flashcard pawl cu Denton Khuachung Thlennak(Transit) Hmun (DDTC) ah le a biapibik zung ii donnak cabuai ah an ngah lai. Station nih ramchung thlennak(transit) system le tlanglawng pehtlaihna a pahni in a hman ruang ah a bik in ahmangtu rianttuanpiakna aiawhtu pawl nih hi card a ngahmi pawl an ngeih ding a biapi tuk. Rianttuantu pawl cu an tonmi LEP pumpak paoh bawmhna caah zeitindah Language Line rianttuanpiakna pehtlaih asi timi chimh ansi.
- DCTA ii Title VI le rikhiahmi Mirang holh Thiamnak program pawl caah chiahciami web cattialna cu a tang lei ah hmuh khawh ansi:
 - Title VI - <https://www.dcta.net/rider-info/411/title-vi>
 - LEP - <https://www.dcta.net/rider-info/411/limited-english-proficiency-plan>

Holh Bawmhna Tahna

Spain le Hakha Chin holh in a holhmi LEP pumpak pawl cu an nuhrin holh in a biapimi thawngpang theihna ah a herhmi aa thei ngaimi milurelnak ah chiah ansi. DCTA nih a tang lei tahna pawl hi pumpak le a dang LEP pumpak pawl he pehtlaihna ah a pek lai:

- Holhlepiaknak pawl cu mipi tonbiaruahnak vialte ah a hlei in halnak he an ngah dih. Hi thawngpang ah hin tonbiaruahnak chung ii chimhmi pawl aa tel.
- Holh Langhternak Flashcard pawl cu DCTA lawng pawl vialte, DDTC ah le ticket zuarnak silole thawngpang thanhnak tawlrlnak zung pawl ii thlennak(transit) system ah zeitikcaan paoh ah an ngah.
- DCTA Title VI Phunglam, Lungtlinlonak Form, le LEP Timhtuahnak cu agency website at www.RideDCTA.net. ah taar ansi.
- DCTA nih DDTC ah le DCTA lawng vialte ah Title VI theihternak ii holhlehmi version cu Mirang holh he a taar chih hna.
- DCTA rianttuanpiaknak pawl hmualngei tein an hman khawhnak hnga aa citty caah a biapimi cahren pawl le a herhmi thawngpang pawl cu agency in holhlehnak a pek.
- Pumpak in mipi thawngpang halnak tuahnak caah, DCTA program pawl ah ruahnak ttialnak caah silole mipi teltumnak rianttuannak lio ah, silole DCTA pekmi rianttuanpiaknak silole program pawl lungtlinlonak langhternak ah DCTA nih sullam ngeimi a pek.
- DCTA nih holh pahnih a hmang khomi rianttuantu, ahmangtu rianttuanpiaknak lei aiawhtu, le operator pawl hlaannak caah thazaang vialte a chuah.
- Phone in silole minung in, Holhlettu herh asi tik ah, rianttuantu nih ze holh dah a herhmi asi timi biakhiahnak caah khua a ruah lai ii holh lei bawmhnak rianttuanpiaknak pawl cu ramchung college pawl in silole sianghleirun pawl in, mipi rianttuanpiaknak agency pawl in silole www.languagelin.com. in a pehtlaih hna lai.
- Rianttuantu pawl nih cahren(document) remhnak silole LEP pakhat cio tel ding ah ruahchan mi milurelnak tinhmi caah tonbiaruahnak caan an ser tik ah, cahren pawl(documents), tonbiaruahnak theihternak pawl, kutpek cazual(flyers) pawl le agenda pawl cu LEP milurelnak theihnak cung ah ngatchan in a dang holh in an chuah lai.

Rianttuantu Chimhcawnpiaknak(Training)

A tang lei chimhcawnpiaknak(training) hi DCTA rianttuantu le DCTA operation tlaitu(contractor) sin ah pek ansi.³

- DCTA Title VI Phunghram le LEP ttuanvo pawl thawngpang.
- Mipi sin ah pekmi holh lei bawmhnak rianttuanpiaknak langhternak.
- LEP pawl telhin ahlei in(special) milurelnak rianttuannak peknak ah DCTA a bawm khomi agency pawl le hrampawl langhternak.
- Holh Langhternak Flashcard pawl Hmannak.
- Zeitindah Title VI/LEP lungtlinlonak tawlrrel asi lai.

Timhtuahnak Zohfelnak le Remhtthannak

Hi timhtuahnak hmualngeihnak cu Planning and Operations rianttuantu nih Fakthanhnak le Pehtlaihnak Zungtthen(The Marketing and Communications Department) he pehtlai in an zohfel lai. Zohfelnak ah LEP milurelnak thlennak, ramchung rianttuanti hawi le pawngkam phu hna he rianttuan tti lio nak, le a cangmi thil khingthlainak langhternak pawl caah North Central Texas Council of Governments he ceihhmaittinak in kumfatin census data zohhtthannak aa tel. Cu lawng si lo in, rianttuantu nih holh phunphun in hmualngeimi le tikhawhmi khaulawnnak thawngpang pawl peknak caah thawngzamh a thar caanttha pawl ngahnak a pehzulh.

LEP timhtuahnak tharchuahnak ah a tang lei pawl an i tel lai:

- Zeitindah LEP minung hna herhmi pawl tlin ter asi.

³ 2021 ah A hnubik tharchuahmi, NCTCOG Title VI Onboarding Training cahren pawl in thawngpang cu pek ansi.

- Holhlehnak caah aa tlakmi cahren pawl biakhiahnak.
- Rianttuapiaknak hmun chung ii a tu lio LEP le Safe Harbor milurelnak pawl biakhiahnak.
- Holhlehnak rianttuapiaknak pawl a herhmi aa thlen le thlen lo biakhiahnak.
- A herhmi phaknak ah ramchung holh bawmhnak program pawl cu hmual angeimi le a zami an si le si lo biakhiahnak.
- Holh lei bawmhnak hram a herhmi tangka bawmhnak caah thlennak(transit) system ii tangka lei hram(resources) pawl cu a zami an si le si lo biakhiahnak.
- Hi LEP Rianttuannak tinhmi pawl caah DCTA nih tling tein a zulh dih le zulh lo biakhiahnak.
- LEP pumpak pawl herhmi tlinnak caah agency ii sungnakh he pehtlai in lungtlinlonak ca ngah asi le si lo biakhiahnak.

DCTA ii' LEP Timhtuahnak Samhnak

DCTA timhtuahnak luhnakh cu DCTA website <https://www.dcta.net/rider-info/411/limited-english-proficiency-plan>.ah aa tel.

Internet a ngeimi a ho paoh nih silole agency paoh nih timhtuahnakh cu DCTA website in luh ii download tuah khawh asi lai. A dang in cun, Hopaoh nih silole agency paoh nih telephone, fax, mail, silole mah pumpak minung in, timhtuahnakh copy cu hal khawh asi lai, cun tangka zehmanh dih lo in timhtuahnakh copy cu pek asi lai. LEP pumpak pakhat cio nih timhtuahnakh copy pawl cu holhlehpikmi in hal khawh asi lai, asi khawh ahcun DCTA nih a pek dingmi asi.

LEP Timhtuahnakh ii biahalnak pawl silole ruahnakh ttialnak pawl cu DCTA President sin silole Excutive Team ii agency chungtel sin paoh ah pek khawh asi.

Biakhiahnak Tuahthu Phu pawl, Timhtuahnakh, le Ruahnakhpeknakh Phu ii a Huap in Zohnakh

Board of Director paw telh in, DCTA nih committee panga a ngeih, an lak ii pakhat asimi, Pawngkam Ruahnakhpeknakh Committee ah, mipi chungtel pawl thim-lomi an i tel. Board ii rianpaw le committee pakhat cio cu a tang lei ah a huap(summarized) ansi.

DCTA Biakhiahnak Tuahthu Phu pawl cung ah Mitlawm(Minority) Teltumnakh Thazaangpeknakh caah i Zuamnakh

DCTA nih a timhtuahnakh, ruahnakh peknakh, le phunghram sernakh phu pawl ah dannakh teltumnakh aum a biapitnak a cohlaan. DCTA nih a Board of Directors sin ah chung tel pawl direct in rian a pek hna lo tik ah, an DCTA nih an thimnak rian ah dannakh a ngeimi ruah ding ah rian a pekmi phu pawl thazaang peknakh a pehzulh lai. DCTA nih Mipi Ruahnakh Peknakh Committee ah le Mipi Rianttuapiaknak Roundtable ah lungtho tein teltumnakh halhnakh a pehzulh lai cun mipi rianttuapiaknak agency pawl le pawngkam bu pawl direct in pehtlaihnhakh in mitlawm bu, tangka lut tlawmmi, le LEP milurelnakh caah rianttuannakh thazaang chuahmi a karh ter lai. Cu leng ah, DCTA nih project timhtuahnakh thazaang chuahnakh he bawmh ding ah ad-hoc riantlaitu(stakeholder) rianttuannakh phu pawl a caan ah a ser lai. DCTA nih rianttuannakh phu pawl nih aa khat lo mi pawngkam(community) a he aa tlaak ninga in a langhter tiah a fianter. Abianabia ah, October 2020 le September 2021 kar lak ah, rianttuantu pawl, mipi rianttuapiaknak agency pawl, senior phu pawl, Denton Black film puai, siangngakchia bu pawl, le pawngkam ah khuasami pawl telh in riantlaitu(stakeholder) phu pawl le pawngkam chungtel pawl sin ah DCTA nih zohfelnhakh tuahmi 73 lam a hruai.

Appendix E nih hi thazaang chuahnakh cazin dihmi a pek.

Board of Directors

DCTA cu ramkhel lei in rianpekmi Bord of Directors chungtel 11, thimfung thlatu chungtel 5 le thimfung

thla-lo-tu chungtel 6 nih an uk. November 13 thok in, board caan(term) cu kum hnih asi tawn. Board zung rianttuantu pawl (Chair, Vice Chair, le Secretary) cu kum-khat caanrian an ttuan. DCTA nih direct in ze position hmanh rian a pe lo. DCTA Board Room ah thla khat ii a donghnak zerh Nili ni ah zing suimilam 10:00 thok in board tonbiaruahnak pawl cu tuah ansi.

Board ii aa tel mi hna caah Texas Transportation Code 460 [Section 460.202] cu hman a ngah. Tonnak(appointment) caah tlintlak ding ah, mi pakhat nih: (i) phorhthirnak, business tuahnak, cozah, engineer lei silole phung(law) lei ah thiamnak sang a ngei hrim hrim lai; cun (ii) : (A) NawlNgeihnak(Authority) hmunhma chung ah a um lai; silole (B) nawlNgeihnak hmunhma leng ah a ummi asinain NawlNgeihnak a cheu umnak hmunhma asimi si-pin hmunhma ah a ummi asi lai,

Tungrin 2. Miphun lei Sersiamnak Board of Director

Kum	Miphun	Nupa sinnak	Fonhza t
2019	Caucasian 12, Middle Eastern 1	pa 11, nu 2	13
2020	Caucasian vialte	pa 8, nu 2	10
2021	Caucasian 10, Hispanic 2,1 nih Lehlo ding Aa thim	pa 11, nu 2	13

Pawngkam Ruahnakpeknak Committee(Community Advisory Committee (CAC))

DCTA nih agency ii Rawngkam Ruahnakpeknak Committee ah tel ding ah aa cittu, riantlaitu pawl, le pawngkam chungtel pawl cun a caan hmaan tein a khawmh hna. Caanttha pawl, rianttuanttinak pawl, Aa Cittu Theihternak pawl, le social media cataar pawl in thlafatin khawmhnaak tuah aa zuam.

DCTA rianttuantu, aa cittu pawl, lenthlennak kong he pehtlai in pawngkam chungtel pawl kar lak ah thawngpang i thlen ding ah Mipi Ruahnakpeknak Committee nih tonbiaruahnak a tuah. Pawngkam Ruahnakpeknak Committee cu biakhiahnak tuahnak ah nawlpek asi lo tik ah, hi ramchung zaanghlei cawi in rianttuantu pawl phu nih biakhiahnak, DCTA rianttuantu he neihnam in chawnhbiaknak, le biakhiahnak tuahnak rianttuannak chung ah telnak pawl cu an tawrel khawh. Teltumnak cu zaanghlei cawi(volunteer basic) in asi ii aa teltummi pawl cu ramchung rianttuanpiaknak hmun ah an um hau. DCTA ii rianttuanpiaknak hmun ah a ngahmi mipi phorhthirnak thimnak tthancho ter nak ah DCTA thlennak(transit) system hmangtu pawl, thlennak-lo(non-transit) hmangtu pawl, a sang deuhmi fimthiamnak aiawhtu pawl, minung rianttuanpiaknak bu pawl, le lam kawlnak lei a huammi aa teltummi pawl cu a tu lio committee ah an i tel. Hi khuasatu hna nih mipi phorhthirnak, pawngkam pehtlainak, thingkung ramkung lei kong pawl, sipuazi tthanconak, le senior pawl he aa pehtlaimi thil pawl asimi, a kaumi miaknak an aiawh.

Tungrin 3. Pawngkam Ruahnakpeknak Team – 2021 Miphun Teltumnak Sersiamnak

Miphun	Nupa sinnak	Fonhzat
Caucasian	pa 8, nu 1	9
Latin American	Pa 2, Nu 0	2
African American	Pa 0, nu 0	0
Fonhzat	pa 10, nu 1	11

Mipi Rianttuanpiaknak Agency Roundtable

Denton hmaithlakmi agency pawl caah tonbiaruahnak pakhat le Lewisville hmaithlakmi agency pawl caah tonbiaruahnak pakhat he DCTA Denton Pengkomh mipi rianttuanpiaknak agency pawl caah DCTA nih mipi rianttuanpiaknak agency tonbiaruahnak thlathum voikhat a tuah. Rian an ttuanpiakmi minung pawl an nunnak tthat ter deuh ding caah roundtable ah thiamnak sang ngeimi tampi an ra. Rianttuanpiaknak tharchuahmi pawl client sin ah an pek khawh nak hnga SSA tonbiaruahnak pawl cu DCTA caah caanttha

asi, ngahtthanmi ah, SSA rianttuanhawi pawl nih DCTA cu a hmangtu vialte caah a ttha deuhmi thlennak luhnak ah a herhmi le ruahnak pawl an pek lai. Chungtelsinak ah tonbiaruahnak kainak cu ruahcia khawh asi lo. Tungrin 4 nih lehnak 7 aa telmi he, a kaimi sin ah kuatmi miphun le nupa sinak biahalnak lehnak pawl a langhter.

Tungrin 4. Mipi Rianttuanpiaknak Agency Roundtable – February 2022 Tonbiaruahnak Kainak Lehnak pawl

Miphun	Nupa sinnak	Fonhzat
Caucasian	pa 1, nu 3	4
Latin American	pa 0, nu 1	1
African American	pa 0, nu 2	2
<i>Fonhzat</i>	<i>pa 1, nu 6</i>	7

Subrecipient nawlngaihnak

DCTA nih cun zeï subrecipients hmanh a ngei lo.

3. Thlen/tthialnak a tuahtu hna caah a herhmi thil dang.

DCTA nih cun minu 200,000 leng an umnak hmun ah lawng 50 reng lo rianttuannak cu an ngeih. FTA Circular 4702.1B nih sinin hmuh khawhmi cu, a rianttuannak caah DCTA nih a rianttuan piaknak tahfung le a zulh awk lam cu a tthancho ter deuh a hau. DCTA nih lawng 50 leng a hman lo caah, an nih cu ii thlen/tthialnak caah a rianttuan ning zohtthan cikcek, a rianttuannak a chunglei tling khitkhat tein zoh tthan ding le, a biapi mi rianttun piaknak le lawng ii citman lei he pehtlai in ceihlulh a hau tthan ti lo. Sihmanhsehlaw, lawng 50 leng rianttuannak a ngeih lio ah khan DCTA nih cun Title VI Policy cu a rak chuah. Cu nih a chuahpi mi cu DCTA nih vanlawng lei rianttuannak hi a peh awk maw a si deuh siloah a cung lei thil kong pawl ah hmailei fon ding a si maw ti hi an si. Hi a cheu nih hin a tlangpi pakhat cio kong cu cazin a tuah dih.

Rianttuannak tahfung le zulhphung hna

Tahfung le zulhphung hna an kauh deuhnak ding caah DCTA nih cun rianttuan piaknak umtuning le hlathlainak nih miphun, muici, silole khua zei miphun a si timi thleidannak a chuahterlo ti hi aa tinh mi a si. Rianttuannak zulhphung cu rianttuannak tahfung he aa dannak a ruang cu an nih cu a hramthok ah a tlawm le a tam kong ah aa hngatchan lo. Lawng citnak caah a ngahmi zat, lawng kalnak lam, caan hmaan mi rianttuannak, le a ngahmi rianttuanpiaknak pawl cu a tang lei cazin ah chiah ansi.

Rianttuanpiaknak tahfung pawl le phunghram pawl nih khiahmi lam rianttuanpiaknak pawl sernak, samhnak le zohchunhnak lei lamhruainak biakhiahnak caah tungtlang/framework) pakhat apek. Rianttuannak tahfung khiahpiakmi peknak in, DCTA rianttuantu le Board pawl nih rianttuanpiaknak pawl cu zeitindah kan cheuhbauh lai, papeknak kan tuah lai, rianttuanpiaknak pawl kan samh lai timi tahfung an ngeih.

Hi rianttuanpiaknak le design tahfung pawl ah hin a tang lei pawl an i tel:

- Lam tthancheunak.
- Duhmi a tlawmbik rianttuanpiaknak lei le a zat pawl.
- Duhmi a tlawmbik lam-level tahfung sernak.
- Caan hmaanmi rianttuannak

Lam Tthancheunak System.

Thlennak rianttuanpiaknak pawl cu design he rem tein an um caan ah le pawngkam nih an herhmi an tuahpiak hna caan ah hmual a ngei bik ansi. Timhtuahnak tinhmi caah, DCTA nih a pekmi rikhiahmi lam rianttuanpiaknak a phun le hmai lei ah DCTA nih a pek khawhmi rianttuanpiaknak a phun pahnih ning in tthancheu zohnak caah a tang lei rianttuanpiaknak phun pawl ii a sullam hrilhfhiahmi pawl cu hman asi lai.

- **Ramchung Pehtlaihnik Tlanglawng Rianttuanpiaknak pawl:** Hi rianttuanpiaknak hi rikhiahmi dirnak pawl, a rangmi khaulawnnak caan pawl, le minung tambik an umnak hmun pawl silole abiapimi rianttuannak hmun tinhnak ii station pawl ah a ummi lampahnih(bidirectional) tlanglawng rianttuanpiaknak tiah a ttha bik in hmuh asi. A-tlanglawng cu hi rianttuanpiaknak phun chung ah telh asi.
- **Ramchung Express Bus Rianttuanpiaknak pawl:** North Texas Xpress rianttuanpiaknak cu DCTA ii premium aa cittu pawl commuter in rianttuanpiaknak asi, nain ramchung express bus rianttuannak pawl cu Denton Pengkomh chung ii a dang hmun pawl ah an i tlak kho men. Hi rianttuanpiaknak phun cu rian ttum kai caan a tambik caan ah a rengmi rianttuanpiaknak a pek ii, rikhiahmi rianttuannak hmun silole a biapimi thlennak(transit) hmun pawl ah rianttuanmi pawl

khualtlawnnak tambiknak khuapi pawl silole sang pawl ah pehtlaih ding in aa hmaithlak. Express bus rianttuanpiaknak pawl nih HOV abiapimi le awaypyi(freeway) lam pawl ii tthatnemnak an laak khawh men cun mah pawl a zuamhcawh khomi rianttuanpiaknak level silole a dang thil pawl ah automobile khualtlawn caan pawl nak in a ttha deuhmi asi kho. DCTA ii North Texas Express (NTX) cu ramchung express bus rianttuanpiaknak ii bianabia asi.

- **Pawngkam heltu pawl(Community Circulators):** Minute 30 silole 60 a kal tawnmi (nain a tam duhmi zat pawl in asi kho) adang ramchung khiahciami lam bus rianttuanpiaknak, cu pawngkam heltu lam pawl tiah ti asi. DCTA ii Pehtlaihna lam tamdeuh cu pawngkam heltu ah chiah asi. Sianghleiruun lam pawl telh lo in, hi pawl hi thingkuang lam pawl bawmhnak ding caah milurelnak a tlawmtam silole rian a ngeilo mi sang pawl caah phunghram level rianttuanpiaknak pawl cu suai ansi. Rianttuanpiaknak pawl cu rian an ttuan piakmi hna khuapi pawl silole sang pawl ii hawi he an i lawh lo nak hmelchunhnak pawl he aa tlak in suai asi. Asi khawh caan paoh ah, clockface rianttuanak le thlennak hmun pawl(transit centers) ii thhialnak cu lam design pawl chung ah chiah ding ansi. Khiahmi caan le lam a tawisau ttha tein aa tlak ding caah hi nih hin lam a tawisau ralring tak in lungthin pekin zoh ding ah ruahnak a pek. Denton Pengkomh caah pawngkam heltu phunthum khiah asi.
 - **Sang Heltu pawl (Neighborhood Circulators):** Hi pawl hi a hlaan lio a rak umcia mi khiahmi lam ansi. A sang deuhmi bawmhnak hmualngei tein pek asi khawh lo tik ah sang heltu(neighborhood circulators) pawl cu ser ansi ding asi. Minute 30 in 60 tiang punghmaan in rian ttuan ii Asi khawh caan paoh ah clockface cung ah aa hel ding asi.
 - **Feeders:** Feeder bus pawl cu thingkuang lam pawl, khualtlawngtu tlanglawng, le ram chung express bus rianttuanpiaknak pawl "rawlpek" ding ah suai ansi. Clockface lam pawl bawmhnak peknak caah caankhiahmi pawl cu suai ansi. Feeder lam pawl cu khuapi chung ah le mi lu tlawm mi sang pawl ah tuah ansi ii feeder pawl in thlennak hmun pawl(transit centers) ah a dang lam he thhialnak tuahnak caan pek ding ah thazaang fak pin chuah ding asi.
 - **Sianghleiruun Heltu pawl(University Circulators):** Hi hi a hlaan in a rak umcia mi khiahmi lam pawl a lo kho men, asinain a fianghlangmi dawr(market) a ngei – siangngakchia, cachimtu, le rianttuantu hna citnak – cun mawtaw dirnak rikhiahmi silole a diheumi he hmunhna a ttuanpiak. Hi lam pawl nih a thhiam zat pawl in punghmaan rian an ttuan – minute 5 in 30 paoh ah– cun clockface lam pawl cu a tu le tu ceih a hau lo.

Atlawmbik Rianttuanpiaknak Tahnak le a Zat

Rianttuanpiaknak Tahnak

Lam cung ah ttuanmi khualtlawnnak a hramthoknak le a donghnak kar lak caan kha rianttuanpiaknak tahnak tiah ti asi. Chapmi ah, rianttuanpiaknak tahnak nih system chung ii point vialte ah a tlawmbik rianttuanpiaknak caan kha a khiah. Kha nih khan Tahnak suimilam caan chung ah direct in le pehtlaihna rianttuanpiaknak a pek lai tiah a hmangtu pawl cu zumhnak a pek hna. Rianttuanpiaknak phun nih a pek awk asi mi rianttuanpiaknak tahnak dikthlir cu a tang lei tungrin ah hmuh khawh asi.

Tungrin 5. Duhmi Atlawmbik Rianttuanpiaknak Tahnak

Lam Phun (Route Type)	Nikhatni in Ningani	Zerhteni	Zerhpini
Lamhlat Khualtlawng Tlanglawng (Commuter Rail)	zing suimilam 5 - zaanlei 9	zing suimilam 8 - zaanlei 11	N/A
Ramchung Express Bus	zing suimilam 6 - zaanlei 6	N/A	N/A
Pawngkam heltu pawl (Community Circulators)	zing suimilam 5 - zaanlei 9	zing suimilam 9 - zaanlei 6	N/A

GoZone	Nikhatni - Nilini	Ningani	zing suimilam 8 - zaanlei 11 Inn Ttinnak Aamahkhaan (Guaranteed Ride Home) zaan suimilam 11 - zing 2	GoZone
	zing suimilam 5 - zaan 10 Inn Ttinnak Aamahkhaan (Guaranteed Ride Home) Zaan suimilam 10 - zing 1	zing suimilam 5 - zaan 11 Inn Ttinnak Aamahkhaan (Guaranteed Ride Home) zaan suimilam 11 - zing 2		

A voizat (Frequency)

Thlennak citnak(transit ridership) ah rianttuanpiaknak a voizat(frequency) nih a biapimi uknak a ngeih. Pekding ah a tu le tu rianttuanpiaknak cu a man a tam ko nain a hmangpeng tu silole a caan ah a hmangtu hna nih man an ngeih ter. Tungrin 6 nih DCTA khiahmi-lam sining pawl caah a tu lio rianttuanpiaknak a zat a langhter.

Tungrin 6. A umcia mi Khiahmi-Lam Rianttuanpiaknak Zat

	Nikhatni in Ningani		Zerhdongh	
	Peak	Chunlaifang	Zerhteni	Zerhpini
Lamhlat Khuallawng Tlanglawng (Commuter Rail): A-tlanglawng	30	30	60	N.A.
Ramchung Express Bus: North Texas Express*	N.A.	N.A.	N.A.	N.A.
Lamhlat Tlanglawng: Lam 2	40	40	45	N.A.
Lamhlat Tlanglawng: Lam 3	40	40	45	N.A.
Lamhlat Tlanglawng: Lam 4	40	40	60	N.A.
Lamhlat Tlanglawng: Lam 5	30	30	30	N.A.
Lamhlat Tlanglawng: Lam 6	30	40	40	N.A.
Lamhlat Tlanglawng: Lam 7	30	40	60	N.A.

*North Texas Express nih AM/PM a zik caan(peak periods) pawl lawng ah khuallawnnak pakhat a tuah.

DCTA nih thlennak duhnak(transit demand) a sangmi hmun pawl ah helnak le rianttuanpiaknak zat(frequencies) pawl tthanchoter nak ding ah khiahmi lam network cu mit in cuai a thlai.

Caan hmaan tein Rianttuannak

DCTA nih tawrelmi khiahmi lam vialte caah caan hmaan tein rianttuannak cu caansermi(scheduled) in minute (1) hlaan ah phak lo ding le caansermi(scheduled) in minute (5) hnu ah phak lo ding in a tah. Hi metric caah a tang ii zatuak pahra um lam pawl cu rianttuannak tthanchonak caah silole caankhiahmi mersannak pawl hngalhnak caah zohhtthan a herh.

Rianttuanpiaknak Tuahmi Tahfung (Service Performance Standards)

DCTA nih rianttuannak bu ii hlawhtlinnak tahnak caah rak dirhciati tinhmi pawl hman in a biapimi system a ning in a zohfel lai. Citnak, humhinnak, zumhtlaksinak, le a hmangtu lungdiriamhnak pawl telh in a kau ngaimi ri system rianttuannak tahfung nih a huh chih. DCTA ii rianttuanpiaknak sernak cu hman duhmi(on- demand) GoZone rianttuanpiaknak he i fonh in aa pehtlaimi metrcis pawl langhter ding ah kha tahfung pawl kha tharchuahnak tuah asi lai.

Rianttuanpiaknak Zohfelnak ii Level le Quality

DCTA nih rianttuanpiaknak quality pawl ttha tein pek ding ah punghmaan kherhhlainak a tuah. A hlaan deuh zuamcawh kherhhlainak pawl nih mitlawm milurelnak(minority popilations) nih ukmi hmun pawl ah kal umnak rianttuanpiaknak level a sang tiah a langhter ii mitlawm milurelnak hmun(centers) pawl ah minung tampi nih an i cit tiah ruahnak a pek. Kaupi in lam tthancheunak pawl cu tangka lutmi kilvennak ah a herhmi rianttuanpiaknak thlennak pawl le aa cittu zeizah ansi timi cazin pawl theihternak a tuah.

Mitlawm u le Tangka Lut a Tlawmmi Pumpak pawl Rianttuannak Peknak

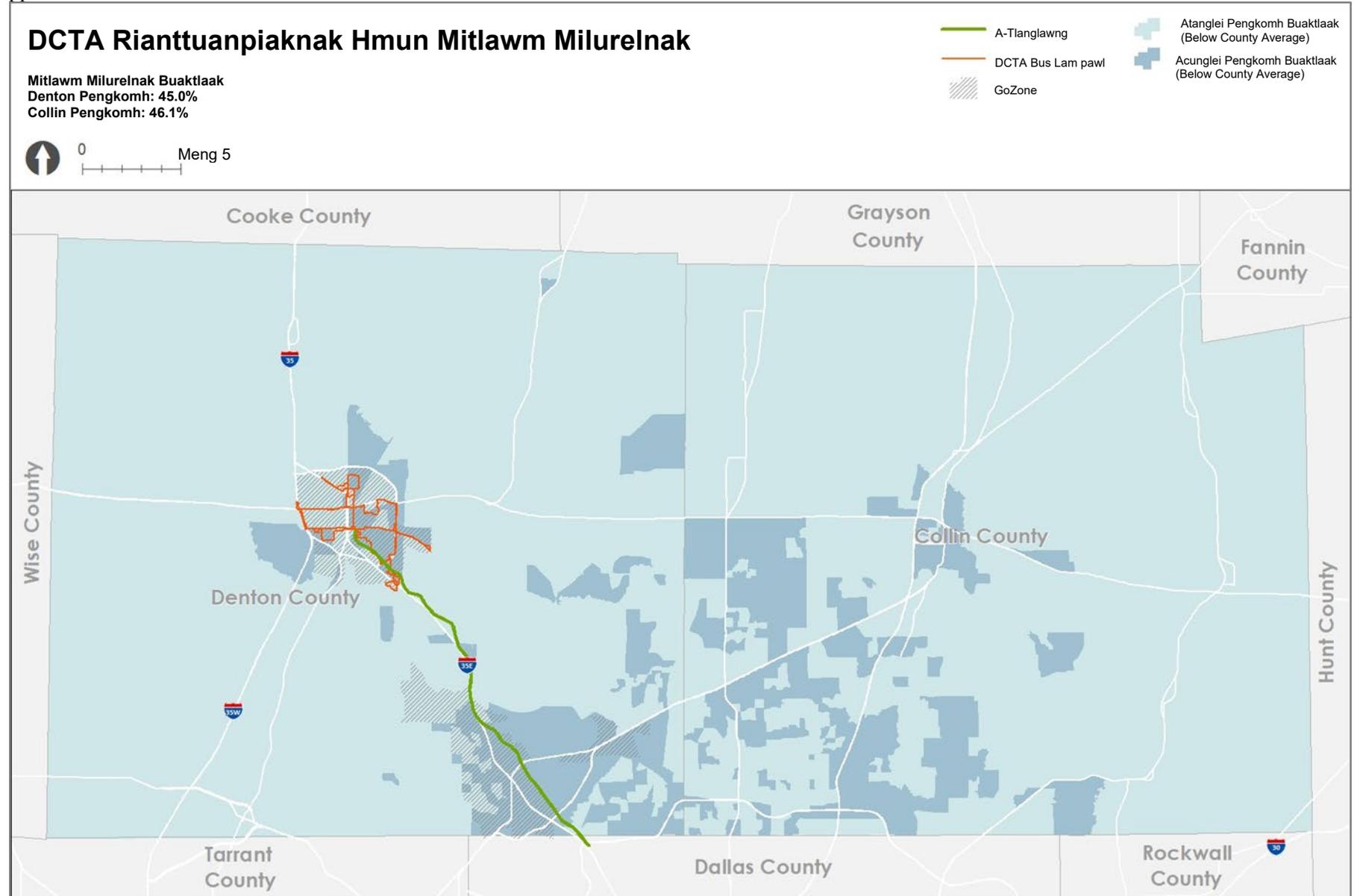
Khiahmi lam rianttuanpiaknak cu buaktlaak mitlawm u milurelnak nak in a tam deuhmi Denton le Lewisville ii hmunhma pawl ah aa theimi ngaimi(significant) luhnak a pek. DCTA nih khuami vial te caah quality a ngeimi rianttuanpiaknak asi hrim nak hnga a ngahmi rianttuanpiaknak le milurelnak cazin thawngpang pawl pehzul in cuaithlainak a tuah.

Rianttuanpiaknak Hmun Milurelnak pawl

Agency Ahuap in Zohnak dal chung ah fianter asi bantuk in, hi cahren ii aa ruahchanmi caah DCTA ii rianttuanpiaknak hmun pawl ah Denton le Collin Pengkomh vialte an i tel. DCTA ii a tulio a khiahmi lam rianttuanpiaknak pawl cu Denton Khuapi pawl le Lewisville ah aa hmaithlak cun on- demand rianttuanpiaknak cu Denton, Lewisville, le Tlangcung Khua hna ah an ngah. Milurelnak le aa tlukruang tein kherhhlainak tinhnak caah, Denton Pengkomh ii milurelnak cazin cu a dang chungkhar cazin pawl he zohttinak a chekhaan cazin rianttuanpiaknak cazin tiah ruah asi lai. DCTA nih Carrollton Khuapi chung ii ramchung thlennak pehtlaihna(transit network) he a pehtlaih tertu ram chung khualtlawngmi tlangtlawng rianttuanpiaknak zong a ngeih. DCTA ii citnak hmun chung ah siangngakchia, cachimtu, le UNT, North Central Texas College, le Texas Woman's University in zung rianttuantu hna tampi an i tel.

Langhternak 11 nih DCTA rianttuanpiaknak hmun ii buaktlaak mitlawm u milurelnak lonh in mitlawm u umnak chungkhar cazin khammi(block) phu pawl ii umnak pawl a langhter. Langhternak 12nih DCTA ii rianttuanpiaknak hmun chung ii pengkomh pahnih chung um tangka lut a tlawmmi milurelnak ii buaktlaak zatuak nak tam deuh chungkhar cazin khammi phu pawl a langhter.

Langhternak 11. Mitlawm Milurelnak (Minority Population).
 Appendix



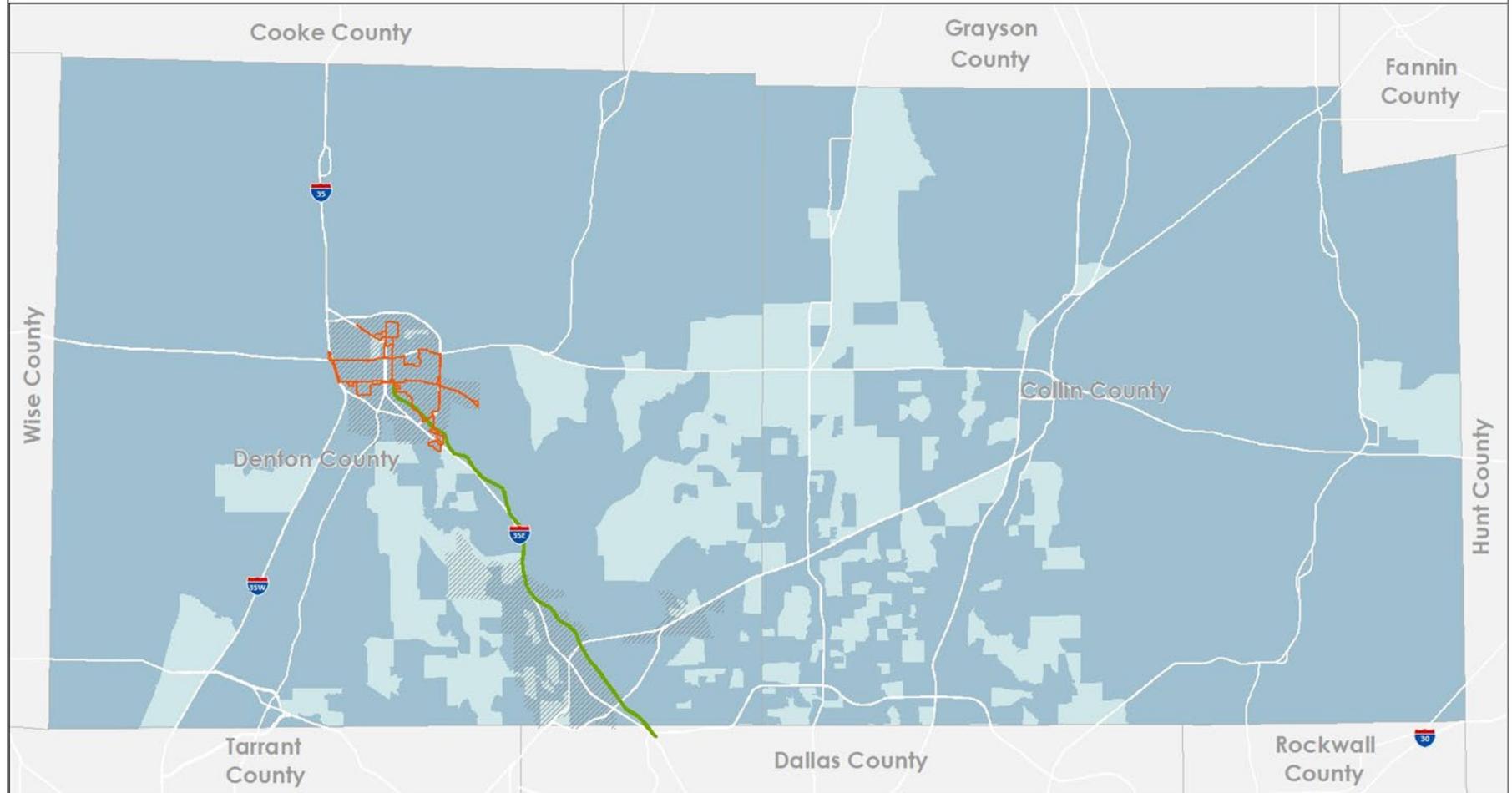
Langhternak 12. Sifahnak Sining(Poverty Status)

DCTA Rianttuanpiaknak Hmun Sifahnak Sining(Poverty Status)

Sifahnak Buaktlaak Tang Minung pawl
 Denton Pengkomh: 7.6%
 Collin Pengkomh: 6.3%



- A-Tianglawng
- DCTA Bus Lam pawl
- GoZone
- Atanglei Pengkomh Buaktlaak (Below County Average)
- Acunglei Pengkomh Buaktlaak (Below County Average)



4. Title VI Tlukruannak Kherhhlainak

DCTA nih rianttuanpiaknak le cit man thlennak hna ii hnorsuannak tahnak caah kherhhlainak tuahding in thim asi kho. Ruahnakpekmi lamhruainak cung ah aa thei ngaimi thlennak pawl le aa tlukruangmi cuaithlainak he pehtlai in chiahmi tahfung pawl cu Appendix G chung ah hmuh khawh ansi. Federal herhmi pawl zulhnak caah, hi theihternak peknak ca chung ii pekmi Title VI aa tlukruang in kherhhlainak cu mipi thlennak hmun ah lam pawl le sullam hrilhfhahmi pawl hmang in FTA lam hmuhsaknak cung ah aa ngatchan.

Lawngcitman le Rianttuanpiaknak Tlukruannak Kherhhlainak Rian

Lawngcitman le Rianttuanpiaknak Tlukruannak Kherhhlainak hruainak caah, DCTA nih a tang lei tuahnak pawl hi a hman khawh:

1. Lawngcitman silole rianttuanpiaknak pekmi chung ah thlennak a um le cangkaa, DCTA rianttuantu nih a dikthlir in thlennak cu an langhter. A dikthlir in langhternak ah zeilam pawl, zeitik caan, le rianttuanpiaknak hmuhsaktu (level le/silole rianttuanpiaknak ii quality) an ii tel. Cu leng ah, thlennak caah rianttuantu nih a herhmi silole thazaang chuahnak a langhter.
2. Agency ii a Biapimi Citman le Rianttuanpiaknak Thlennak Phungthram tang ah thlennak quality cu a biapimi citman silole rianttuanpiaknak thlennak asi ahcun biakhiahnak cu tuah asi. Hmailei ah, biakhiahnak pahnih ning in fim asi lai.
3. Biakhiahnak cu lungtlin asi asi ahcun, kherhhlainak tuah chap a herh, cun mipi teltumnak cu warrant chuah asi.
4. Thlennak nih a hnorsuanmi hna caah a um ciami riattuanpiaknak le pekmi rianttuanpiaknak kar lak ii an i dannak biakhiah ding ah thlaichunhnak cu ser asi.
5. Asi khomi tthatlonak pawl kherhhlainak caah, DCTA rianttuantu nih a tang lei hna hi an hman:
 - a. A hnorsuanmi hmun biakhiahnak
 - b. Milurelnak le aa cittu data a langhter cun aa cittu data cu kherhhlainak caah le zeitindah rak khomh ansi timi caah hman asi.
 - c. Pekmi thlennak nih fapi in hnorsuannak a ngeih ahcun zeitindah data cu hman asi lai timi biakhiahnak langhter.
 - d. File chung ii aa naih bik mi milurelnak data le pekmi thlennak hmun tahchunh hna. Data ning in, hnorsuannak hmun hi mitlawm u, tangka lut a tlawmmi, silole LEP hmun pawl asi maw?
 - e. Atlaangpi in aa citmi milurelnak he tahchunh asi bantuk in thlennak nih a hnorsuan hnga dingmi aa cittu milurelnak cu tahchunh hna. Aa dangmi hnorsuannak silole a zat aa khat lo mi thilri a um kho lai maw? Fianter.
 - f. A dikthlir in langhternak ah le a si khomi hnorsuannak samhnak caah data cu kherhhlainak tuah.
 - i. Lam thawngpang(route information) he hnorsuannak hmun pawl le milurelnak data a piahtu lamzohnak(maps) ser.
 - ii. Thlennak pakhat cio le hnorsuannak le aa cittu milu zat huap in hnorsuannak a langhtertu tungrin pawl ser.
 - iii. Phungthram pakhat cio ah ttialmi rikhiahnak pawl hmang in a tlangpi in milurelnak he tahchunh tik ah hnorsuanmi mitlawm u le silole tangka lut a tlawmmi minung hna ii a zat aa theih le theih lo biakhiahnak tuah. Aa theih lo ahcun, kherhhlainak cu dih ter law Board sin ah pe. Aa theih ahcun, hi tthatlonak lei hoih in hnorsuannak pawl hi langhter ding ah le kha hnorsuannak pawl kha zawrterding ah, hrial ding ah, silole ttumterding ah a dang thimnak pawl langhter a herh.

- iv. A dang thimnak ca paoh ah kherhhlainak nolhthannak.
- v. Hmuhmi zohthannak le cohlaannak caah Board of Director sin ah langhter.
- 6. Mipi Teltumnak Timhtuahnak nih aa tlaak ning in ruahnak ttialnak caan le aa tlakmi pehtlaihnaak le teltumnak lam pawl biakhiahnak a tuah,
- 7. Ruahnak ttialnak vialte cu khumh dih ansi ii biakhiahnak tuahnak caah Board of Director pawl sin ah pek ansi.

Appendix H nih 2019 DCTA ii Title VI Program Tharchuah lio in a rak cang cang mi pakhat cio pekmi rianttuanpiaknak thlennakcaah Title VI kherhhlainak cahren(documentation) a langh ter.

Saknak lei Tlukruannak Kherhhlainak(Construction Equity Analysis)

DCTA nih inn saknak silole kauhnak an i timh tik ah, agency nih timhtuahnak ngeihchung caan inn hmun cung ah Title VI Tlukruannak Kherhhlainak a hruai lai. A tang lei phunghram pawl hi kherhhlainak caah tuahmi ansi.

- 1. Pawngkam le sipuazi, silole mitlawm u le tangka lut a tlawmmi hna telh in, faak piin minung ngandamnak le pawngkam vawlei a hnorsuang tu hrial, tlawmter, silole ttumternak caah.
- 2. Phorhthirnak biakhiahnak sernak rian chung ah a hnorsuanmi pawngkam vialte tling tein le ttha tein an i teltumhrim nak ding ah.
- 3. Mitlawm u le tangka lut a tlawmmi hna ii tthatnemnak ngahnak ah elnak, tthumhnak silole aa thei ngaimi hnahnawhnak pawl khannak ding ah.

5. Grants, reviews, le certifications

DCTA nih an chiahchungmi mitampi nih an ii cuh len mi sohlua pakhat an ngeih ii FRA nih a tuah mi FY21 le a dang FTA nih nawl a pek awk ah chiah cuahmah lio mi phaisa hramsihnak sohlua hna an si.

Hi kumthum chung ah hin Civil Rights Compliance Reviews pawl ah DCTA kong hi ceih a si bal lo. Appendix I ii langhter bantu in, Title VI plan/cawlcangh ning pawl he pehtlai in DCTA 2022 Triennial Review nih thil phun hnih in a hmuh. DCTA caah Triennial Review tuah ding in 2021 ah rak timh a sinain, COVID-19 ruang ah FTA nih zohtthannak vialte cu a hnu ah a thawn tthan dih. DCTA nih 2022 Triennial Review pi cu a tuah cuahmah lio a si ii July 2022 ah a dih lai tiah zumh a si.

FTA nih a herh a ti bantu in certificate pawl le aamakhannak pawl tam deuh cu DCTA nih hlonh dih an si.

Contact

DCTA's Title VI Plan is a hleihluak theihhngalhnak, silole Civil Rights Act of 1964 silole Executive Order 13166 Improving Access to Services for Persons with Limited English Proficiency he an ii pehtlaihnak kong tam deuh theih na duh a si ah cun, zaangfahnak in hi kaa hmuh hin pehtlaihnak rak kan tuah:

Athena Forrester, CPPO, CPPB

Assistant Vice President of Regulatory Compliance

DENTON PENGKOMH PHORHTHIRNAK LEI NAWLNGEIHNAK

aforrester@dcta.net

972-316-6092

Appendix A - Boar of Directors Resolution Adopting Title VI Program

(April 28, 2022) ah hnatlakpi a si

DENTON PENGKOMH PHORHTHIRNAK LEI NAWLNGEIHNAK BIAKHIAHMI NO. R22-05

TITLE VI PROGRAM HE PEHTLAI IN DIRECTIONS OF DENTON COUNTY TRANSPORTATION AUTHORITY BORAD BIAKHIAHNAK FIANTERNAK; HRAWHHRAL A SINNAK DIRPINAK CATLANG; LE A NITHLA KHIAH A SINAK.

WHEREAS, Denton Pengkomh Phorhthirnak LEi Nawlgeihnak cu federak tangka a cohlang cu an si caah Federal Transit Administration Circula 4702 he pehtlaihna tuah a herh. IB le Civil Rights Act of 1964 ii Title VI le a mah he aa pehtlaimi phunglam; le

WHEREAS, FTA Circular 4702 ning in DCTA nih Title VI Zuhlphung cu a thlen. IB cu remh a sinak; le

WHEREAS, Miphun, biaknak, takvun muici, khuazei in rat, nu maw a si pa, kum, silole ngandamlo sinak tibantuk thleidannak hna dirternak he aa pehtlaih mi Civil Rights Act of 1964 ii Title VI; le

WHEREAS, DCTA cu federal tangka a bawmtu le Federal transit Administratin ii cohlangtu ah khiahmi a si caah kumthum lengmang Title VI Program caah zohtthannak le lungtlinnak a ngei leng mang mi Title VI he ii pehtlai a herh; cun

WGEREAS, DCTA nih title VI zuhlphung cu a thar in a tuah ii cucu 2022 Title VI Program Update ah telh a si lai.

CU A SI CAAH, DENTON PENGKOMH PHORHTHIRNAK NAWLNGEIHNAK BOARD DIRECTORS HNA NIH BIA NA KHIAH MI CU, HIHI:

SECTION 1. Denton Pengkomh Phorhthirnak Nawlgeitu Board Directors hna nih DCTA 2022 Title VI Program he pehtlai in an lung an tlin pimi tharchuah cu, hi biachahnak ii a ni le thla in chiahmi a hmasa bik ii cu AVP of Regulatory Compliance zung ah chiah ding a si.

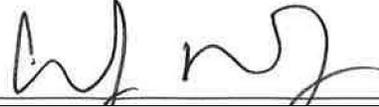
SECTION 2. Hi biakhiahmi cu Federal Transit Administration le a dang tangka hramsih piaknak hmun dangdang ah a herh ning in tthial a si lai.

SECTION 3. Mah i thilri vialte lei i biakhiahnak lei in DCTA i Board Director, in dohmi thilri lei he pehtlai in biakhiahnak nih, a khat in hi bia in, an hrawh than, cun a dang vialte pekmi thil dohnak biakhiahnak cu thazaang tlingtein le hmual a ngei lai.

SECTION 4. Hi biakhiahnak cu a catlang le hnatlakpinak cung ah hmual a ngei colh mi a si lai.

DENTON PENGKOMH PHORHTHIRNAK NAWLNGEIHNAK NIH DIKTE IN LUNGTLINNAK AN NGEI 28TH APRIL, 2022.

HNATLAKPINAK:



Cesar Molina, Chair

A SINAK LANGHTER:



Dianne Costa, Secretary



[Seal]

**DENTON PENGKOMH
PHORHTHIRNAK LEI
NAWLNGEIHNAK**

Appendix B - Title VI Mipi sin Theihternak



Title VI Policy

The Denton County Transportation Authority (DCTA) designs and operates services and programs without regard to gender, race, color, national origin. For more information regarding the commitment of DCTA to non-discrimination, please contact our offices using the information below. If you feel you or another person has been discriminated against by the actions of the DCTA or its employees, please address your complaint using the information below.

DCTA diseña y opera servicios y programas sin tomar en consideración alguna hacia el género, raza, color y nacionalidad. Para más información relacionada al compromiso de DCTA de no-discriminación por favor contacte nuestras oficinas usando la información proveída abajo. Si usted siente que usted u otra persona ha sido discriminada por las acciones de DCTA o de sus empleados por favor dirija su queja usando la información proveída abajo.

The Denton County Transportation Authority (DCTA) nih hin nu le pa, miphun, taksa, ratnak ram zelhmanh tleidang lo tein bawmhchannak le rian hi a ser i a tuan. DCTA i an i nautat zuamtiahnak dohnak kong he an i pekchannak kong he pehtlai in tam deuh theih na duh ahcun a tang lei ning in kan zung ah pehtlainak rak kan tuah te. Nangmah na siloah midang pakhatkhat nih DCTA asiloah riantuantu pakhatkhat i nautat zuamtiahnak nan ton asiahcun a tang lei ning in theihternak rak kan tuah te.

Denton County Transportation Authority
P.O. Box 96 • Lewisville, TX 75067
972.221.4600 • dctainfo@dcta.net

RideDCTA.net • 940.243.0077



HopOnBoardBlog.com • [#RideDCTA](https://twitter.com/RideDCTA)

Appendix C – Title VI Lungtlinlonak Tuahtawn Tuahning le Form pawl

English, Spain, le Hakha Chin

TITLE VI PROCEDURE

DCTA has established a process for passengers to file a complaint under Title VI. Any person who believes that he or she has been discriminated against on the basis of race, color, or national origin by DCTA or its contract operators may file a Title VI complaint by completing and submitting the agency's Title VI Complaint form available at DCTA administrative office, DCTA's Downtown Denton Transit Facility or on our website at www.dcta.net.

DCTA encourages complaints to be filed immediately. DCTA will investigate complaints up to 180 days after the alleged incident. DCTA will process complaints that are complete. Once the complaint is received, DCTA will review it and the complainant will receive an acknowledgement letter within 10 working days informing them whether the complaint will be investigated by DCTA.

Complaints can be filed in writing using the Title VI Complaint form or verbally by calling 972-221-4600. Completed forms are mailed to DCTA's Administrative Office at P.O. Box 96, Lewisville, Texas 75067. A person may also file a complaint directly to FTA's Office of Civil Rights at 1200 New Jersey Avenue SE in Washington, DC 20590.

DCTA has up to 30 days to investigate the complaint. If more information is needed to resolve the case, DCTA may contact the complainant. The complainant has 30 days from the date of the letter to send requested information to the investigator assigned to the case or the case could be administratively dismissed. A case may also be administratively dismissed if the complainant no longer wishes to pursue their case.

DCTA's Title VI Coordinator conducts all investigations in cooperation with the Human Resources Department and the General Counsel. The investigation may include discussion(s) of the complaint with all affected parties to determine the problem. The complainant and other affected parties may be represented by an attorney or other representative of his/her own choosing and may bring witnesses and present testimony and evidence in the course of the investigation.

Based upon all the information received and discovered during the investigation, an investigation report will be written by the Title VI Coordinator for submittal and final determination by the DCTA President.

Once the final determination is made, the complainant will receive a letter stating the final decision. The letter will either be a letter of finding or a closure letter. A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed. The closure letter will also include information about the complainant's right to appeal the decision within 10 days. A letter of finding summarizes the allegations and the interviews regarding the alleged incident, explains whether any disciplinary action, additional training of the staff member or other action will occur, and the right to appeal the decision within 10 days.

If the complainant simultaneously files a complaint with DCTA and with an external organization such as the state or federal government, the jurisdiction and investigation of the external agency will supersede DCTA's procedures and DCTA's investigation will be suspended.

PROCEDIMIENTO DEL TÍTULO VI

DCTA ha establecido un proceso para que los pasajeros presenten una queja bajo el Título VI. Cualquier persona que crea que ha sido discriminada por motivos de raza, color o nacionalidad por DCTA o sus contratistas puede presentar una queja que cumpla con el Título VI completando y enviando el formulario de Queja del Título VI de la agencia, que se encuentra disponible en la oficina administrativa de DCTA, en el Centro de Tránsito de DCTA del Centro de la ciudad de Denton o en nuestro sitio web en www.dcta.net.

DCTA insta a los demandantes a presentar las quejas inmediatamente. DCTA investigará las quejas hasta 180 días después de sucedido el presunto incidente. DCTA procesará las quejas que estén completas. Una vez recibida la queja, DCTA la revisará y el demandante recibirá una carta de reconocimiento dentro de los 10 días hábiles posteriores a su recepción, en la que se le informará si la queja será investigada por DCTA o no.

Las quejas se pueden presentar por escrito usando el formulario de Queja del Título VI, o verbalmente llamando al 972-221-4600. Los formularios completados se envían por correo a la Oficina administrativa de DCTA a la siguiente dirección: P.O. Box 96, Lewisville, Texas 75067. Una persona también puede presentar una queja directamente a la Oficina de Derechos Civiles de la FTA en 1200 New Jersey Avenue SE en Washington, DC 20590.

DCTA cuenta con hasta 30 días para investigar la queja. Si se precisa más información para resolver el caso, DCTA puede contactar al demandante. El demandante tiene 30 días a partir de la fecha de la carta para enviar la información solicitada al investigador asignado al caso; de lo contrario el caso puede ser desestimado administrativamente. Un caso también puede ser desestimado administrativamente si el demandante ya no desea proseguir con su caso.

El Coordinador del Título VI de DCTA lleva adelante todas las investigaciones en cooperación con el Departamento de Recursos Humanos y el Director de Asesoría Jurídica. La investigación puede incluir una discusión(es) sobre la queja con todas las partes afectadas para determinar el problema. El demandante y las otras partes afectadas pueden ser representados por un abogado o por otro representante de su elección, y pueden aportar testigos y presentar testimonios y evidencia durante el transcurso de la investigación.

A partir de toda la información recibida y exhibida durante la investigación, el Coordinador del Título VI escribirá un informe sobre la investigación para presentarlo al Presidente de DCTA, quien tomará la decisión final.

Una vez tomada la decisión final, el demandante recibirá una carta que contendrá la decisión final. La carta será una carta de resultados o una carta de cierre. Una carta de cierre resume las acusaciones y afirma que no existió una violación del Título VI y que el caso se cerrará. La carta de cierre también incluirá información acerca del derecho de apelación del demandante dentro de los 10 días posteriores. Una carta de resultados resume las acusaciones y las entrevistas con respecto al presunto incidente,

explica si tendrá lugar cualquier medida disciplinaria, capacitación adicional del miembro del personal u cualquier otra acción, y el derecho a apelar la decisión dentro de los 10 días posteriores.

Si el demandante presenta una queja de manera simultánea ante DCTA y ante una organización externa como el gobierno del estado o el gobierno federal, la jurisdicción e investigación de la agencia externa reemplazará a los procedimientos de DCTA y la investigación de DCTA se suspenderá.

TLANGTAR VI THIL KALNING

DCTA nih hin Tlangtar VI tengah lungtlinlonak langhter khawhnak a tuah. Ahohmanh nih miphun, taksa, ratnak ram hna ruangah DCTA le rian ngeih tu pakhatkhat sinin nautat zuamtaih ka tong tiah aa ruah asi ahcun Tlangtar VI ning in lungtlinlonak cu Tlangtar VI lungtlinlonak catlap ah tial in DCTA Tawlreeltu Zung, , DCTA's Downtown Denton Transit Facility ah siseh kan maivan www.dcta.net. Ah siseh arak tial khawh.

Lungtlinlonak a um ahcun makhat te ah chim colh lengmang dingin DCTA nih a duh. Lungtlinlonak langhter hnu ni 180 chung ah DCTA nih hlattlainak a tuah lai. Lungtlinlonak tlamtling te I tuahmi pawl cu DCTA nih rian a thok colh lai. Lungtlinlonak ca a hmuh le cangka, DCTA nih a zohfel lai i, lungtlinlonak catial tu sinah an lungtlinlonak hlattlai piak an si lai maw si lailo timi cu ni 10 chungah thawng an thanh than lai.

Tlangtar VI Lungtlinlonak Catlap mang in siseh, mah te bakin 972-221-4600 ah auh in siseh lungtlinlonak langh ter khawh asi. Ca cu tlamtling te in DCTA Tawlreeltu Zung e P.O. Box 96, Lewisville, Texas 75067 ah na kuat lai. Na duh ai ahcun FTA's Office of Civil Rights at 1200 New Jersey Avenue SE in Washington, DC 20590 zongah kuat khawh asi thiamthiam.

DCTA nih hin a tlawmbik ni 30 chung tal lungtlinlonak langhter mi kong ah hlatltaik a tuah lai. Theih aherhmi a um rih ahcun lungtlinlonak a lang tertu sinah DCTA nih a hal chap lai. Lungtlinlonak a lang tertu nih ca a kuat hnu ni 30 chungah thil cang kong hlattlai piak dingin a hal khawh bantu kin, hlattlai ti lo ding zongain a hal khawh. Hi thil cang kongah an peh duh tilo asi ahcun lungtlinlonak langter tu pehzulh tilo dingin a um khawh.

DCTA i Tlangtar VI kong Bawmchantu nih Human Resources Zung le General Counsel he i bawm in hlattlainak a tuah lai. Hi hlattlainak ahhin lungtlinlotu le nawlbualtu hna remdaihnak tuahnak ding caah bia i ruah tinak zong aa tel kho. Lungtling lotu le a dangdang pawl nih hin anmah aiawhtu an ngei lai I cucu anmah te in an I thim chommi zong asi kho thiamthiam/ cun hi thil cang kong i a hmumi midang le thildangdang zonh an ratpi khawh.

Hi hlatltaik chung i a ummi le hmuhmi thil hna chirhchan in, hlatltaik theihternak ca cu Tlangtar VI bawmchantu niha tial lai i a hnu bik apnak le biakhiahnak caah DCTA Hotu sinah a kuat lai.

Biakhiahnak an tuah khawh le cangka, lungtlinglotu sinah biakhiahnak ca kuat colh asi lai. Cu ca cu thilcang kong cung i hmuhmi asiloah tuaktanmi kong asi lai. Tuaktanmi ca ahcun Tlangtar VI ning in nautat zuamtaihnak a um lo zia tu langhter asi lai. Tuaktanmi ca chungah lungtlinlotu nih biakhiahnak cung i a lungtlinlo asiahcun ni 10 chungah a chal tthan khawh timi zong aa tel lai. Thilcang cung I hmuhnak ca ahcun thil a cangmi vialte le biahnak le bia I ruahnak vialte le hi thil kongah zeitindah dantatnak le remhnak a um lai timi le himinung pawl cawnnak pekchap ding kong le thildang dagn kongah ni 10 chungah zungah chimh tthan khawhnak nawl pawl tial asi lai.

Lungtlinglotu nih DCTA kongah lungtlinlonak DCTA sinah siseh adang zung tate le pengtlang zung tibantuk ahsiseh pehzulh in voi tampi a langhter ahcun, biakhiahnak le hlattlainak hi DCTA nih tuah tiloin, cu bu dang pawl nih an pehzulh lai I DCTA nih peh tilo in a ngol ta rih lai.



Formulario de Queja Título VI
 Autoridad de Transporte del Condado Denton (DCTA)

DCTA está comprometido con asegurar que nadie sea excluido de participar o sea negado los beneficios de sus servicios basado en raza, color u origen nacional, conforme a lo dispuesto por el Título VI del Acta de Derechos Civiles de 1964, en su forma enmendada. Quejas de Título VI deben ser sometidas dentro de 180 días de la fecha del presunto incidente de discriminación.

La siguiente información es necesaria para asistirnos en procesar su queja. Si usted requiere asistencia para llenar este formulario, por favor comuníquese con un coordinador de Título VI llamando al (972) 221-4600. El formulario completo debe regresarse a DCTA, P.O.Box 96, Lewisville, Texas 75067.

Su Nombre:	Numero de teléfono:
Dirección:	Número de teléfono sustituto:
	Ciudad, Estado & Código Postal
Persona(s) discriminada(s) (si es alguien aparte del acusador):	
Nombre(s):	
Dirección, Ciudad Estado & Código Postal:	

¿Cuál de los siguientes mejor describe la razón por la cual el presunto incidente de discriminación ocurrió?(Circular uno)

- Raza
- Color
- Origen Nacional (competencia de Ingles limitada)

Fecha del incidente:

Por favor describa el presunto incidente de discriminación. Proporcione los nombres y títulos de todos los empleados de DCTA involucrados si es posible. Explique lo sucedido y quien usted cree que fue responsable. Por favor utilice el lado reverso de este formulario si requiere de espacio adicional.

Complete el lado reverso de este formulario

Appendix D - Title VI Lungtlinlonak Cahren(Complaint Documentation)

FY 2018 – "Hmuhmi aumlo" tiah phungning ruahnak in DCTA cung ah lungtlinlonak langhternak pakhat.

FY 2019 - DCTA cung ah tazacuainak/lungtlinlonak aum lo

FY 2020 - DCTA cung ah tazacuainak/lungtlinlonak aum lo

FY 2021 - DCTA cung ah tazacuainak/lungtlinlonak aum lo

Appendix E – Thazaang chuahnak Phakmizat, Pawngkam Ruahnakpeknak Committee Tonbiaruahnak, le Mipi Rianttuanpiaknak Agency Cabuaikulh(Roundtable) Tonbiaruahnak

April in June 2021 tiang

- April 19 – June 25, 2021
 - GoZone On-Demand Rianttuanpiaknak Tuahtaknak le adang Rianttuanpiaknak pawl cung ah Hnorsuannak

June 2020

- June 15 – 26, 2020
 - DCTA ii COVID-19 Lehnak
 - Hnatlaakmi Rianttuanpiaknak Thlennak Remhnak a Huap in Zohnak
 - Hnatlaakmi Bus Rianttuanpiaknak Pehtlaihna Remhnak pawl
 - Hnatlaakmi A-tlanglawng Rianttuanpiaknak Remhnak
 - On-Demand Rianttuanpiaknak Thlennak
 - North Texas Sianghleiruun Rianttuanpiaknak Remhnak pawl
 - City of Coppell Lyft Program Pehzulhnak
 - Title VI Kherhhlainak

October 2019

- October 14, 2019
 - Kumfatin Project pawl Program

May 2019

- May 1 – 31, 2019
 - A-tlanglawng Rianttuanpiaknak Thlennak pawl
 - Denton Pehtlaihna Lam Thlennak pawl
 - Denton Enterprise Vanlawngbual Samhnak
 - UNT Khualtlawnnak Lam Thlennak
 - Sianghleirun Tannak Program Citman

May 2019

- May 28, 2019
 - Old Town Station Samhnak Hmunhma Cawknak lei Tonbiaruahnak

Pawngkam Ruahnakpeknak lei Committee Tonbiaruahnak pawl

- 2019
 - Lewisville
 - Nihnih ni, July 9
 - Nihnih ni, October 8
 - Denton
 - Nili ni, July 11
 - Nili ni, October 10

Mipi Rianttuanpiaknak Agency Cabuaikulh Tonbiaruahnak

- 2022
 - Lewisville
 - Nihnih ni, February 8
 - Nihnih ni, May 10
 - Denton
 - Nili ni, February 10
 - Nili ni, May 12

- **2021**
 - Lewisville
 - Nithum ni, March 10
 - Nihnih ni, May 18
 - Nihnih ni, August 17
 - Nihnih ni, October 19
 - Denton
 - Nithum ni, March 10
 - Nili ni, May 20
 - Nithum ni, August 18
 - Nili ni, October 21
- **2020**
 - Lewisville
 - Nithum ni, February 19
 - Nithum ni, July 8
 - Nihnih ni, October 27
 - Denton
 - Nili ni, February 20
 - Nithum ni, July 8
 - Nili ni, October 29
- **2019**
 - Lewisville
 - Nithum ni, February 6
 - Nithum ni, May 1
 - Nithum ni, August 7
 - Nithum ni, November 6
 - Denton
 - Nili ni, February 7
 - Nili ni, May 2
 - Nili ni, August 8
 - Nili ni, November 7

Denton	Nithla	CHINHCHIAHNAK
Denton CVB Ruahnakpeknak Council Tonbiaruahnak	October 1, 2018	Board tonbiaruahnak kainak le DCTA tharchuahmi pawl cheuhnak
CAT tonbiaruahnak phaknak	October 1 - 5	A ra laimi CAT tonbiaruahnak pawl GovDelivery le lam zohkhenhnak le rawlpeknak ah email in phaknak
Atlaangpi Pawngkam Phaknak	October	Denton Apts, Denton Sang(Neighborhood) Assoc., SEDNA ah Email le phone in chawnhnak pawl
Denton Vanlawngbual Phaknak Tinhmi Tonbiaruahnak	October 4, 2019	Email phaknak le Amber Beltrain Tinhmi HR Uktu he pehtlaihna
Lam Lamhruaitu le SFOT phaknak	October 4, 2018	Lewisville CVB, Denton CVB le Denton Donnak Hmun ah kuatnak
Denton Vanlawng Bual Phaknak Peterbilt tonbiaruahnak	October 5, 2018	Terry Harmon he tonbiaruahnak
Denton Vanlawng Bual Phaknak WinCo Foods tonbiaruahnak	October 7, 2018	Monice Odom, HR Uktu he tonbiaruahnak
Denton Vanlawng Bual WinCo tonbiaruahnak	October 17, 2018	
Atlaangpi Pawngkam Phaknak	November	Denton Apts, Denton Sang(Neighborhood) Assoc., SEDNA ah Email le phone in chawnhnak pawl

Denton	Nithla	CHINHCHIAHNAK
Dinhni Express	December 1, 2018	Denton Pengkomh Chungkhar ii Hawikom he rianttuantfinak
Denton Vanlawng Bual Phaknak	December 11 & 12, 2018	DAZ hmun chung ah chawleh chawrawl rian(businesses) pawl 61 sin ah bag pawl phaknak Business min pawl/S cung ah a ngahmi cazin: drive S:\PEHTLAIHNAK LE FAKTHANHNAK\Mipi Teltumnak\Pawngkam Phaknak
Lam Lamhruainak a tla		Denton CVB, Discover Denton, UNT, TWU, NCTC
Atlaangpi Pawngkam Phaknak	December	Denton Apts, Denton Sang(Neighborhood) Assoc., SEDNA ah Email le phone in chawhnhak pawl
CAT tonbiaruahnak phaknak	January 21 - 25, 2019	CAT phaknak, lam zohkhenhnak le rawlpekhnak, a ralaimi tonbiaruahnak pawl theihter tthannak caah email pawl kuat asi
Atlaangpi Pawngkam Phaknak	January	Denton Apts, Denton Sang(Neighborhood) Assoc ah email pawl kuatnak le phone chawhnhak. Assoc., SEDNA
UNT casual thlaknak	January 24	Trista Moxley ah UNT a dikthlir casual pawl thlak asi
Denton Black Film Puai	January 25, 2019	Film panel a tlaitu
Denton Mipi Rianttuanpiaknak Cabuaikulhnak	February 7, 2019	
Mipi Rianttuanpiaknak Agency Phaknak	February 21, 2019	SSA Cabuaikulh pehzulhnak le zohnak(survey)
Denton Dinhni Mei lei Puai tonbiaruahnak	March 6, 2019	
Atlaangpi Pawngkam Phaknak	March	Denton Apts, Denton Sang(Neighborhood) Assoc., SEDNA ah Email le phone in chawhnhak pawl
Mipi Rianttuanpiaknak Agency Phaknak	March 1	Telhmi Kuaticaan Timhtuahnak tharchuah (Inclement Weather Plan update)
Denton Dinhni Mei lei Assoc Tonbiaruahnak	October 2, 2019	
Denton CAT Tonbiaruahnak	October 10, 2019	
Denton Pengkomh Chungkhar ii Hawikom pawl	December 7, 2019	
Hmuhmi Denton Ruahnakpetu Board	January 6, 2020	
Rails to Trails Onnak Ni Timhtuahnak Committee Tonbiaruahnak	January 16, 2020	

Denton	Nithla	CHINHCHIAHNAK
Denton Black Film Puai Onnak Zaan Concert le Donnak	January 24, 2020	
Denton Black Film Puai Chungkhar a Tawinak langhternak	January 27, 2020	
CAT Denton	January 30, 2020	
Denton khuapi Art le Jazz Puai Tonbiaruahnak	February 7, 2020	
Rails to Trails Onnak Ni Timhtuahnak Committee Tonbiaruahnak	February 12, 2020	
SSA Denton	February 20, 2020	
Denton High Noon Kiwanis	February 24, 2020	
Rianttuanpiaknak Thlennak Chawhnhnak pawl	March 20, 2020	
Pawngkam Ruahnakpeknak Committee Tonbiaruahnak	April 15, 2020	
Denton Sipuazi Bu Tonbiaruahnak	April 15, 2020	
Pawngkam Fimthiamnak Phaknak Email pawl	April 16, 2020	
Pawngkam Ruahnakpeknak Committee Bike Thla Email	May 5, 2020	
EPP Program Mail kuatnak	May 11, 2020	
Rianttuanpiaknak Thlennak Phaknak Cakuat pawl	May 11, 2020	
Denton Chamber Zoom Fakthanhnak Tonbiaruahnak	May 19, 2020	
Denton Inn-ngeilo Hawikhomhnak	June 11, 2020	
Ngakchia pawl Humhimnak Muici thuhmi Thil	June 2020	
Mipi Rianttuanpiaknak Agency sin Zohnak	June 15, 2020	
Fonhmi Phaknak Cazin ah Email kuatnak: Mipi Tonbiaruahnak	June 17, 2020	
Mipi Rianttuanpiaknak Agency Muilang Tonbiaruahnak – Chimhcawnpiaktu Chimhcawnpiak	July 8, 2020	

Denton	Nithla	CHINHCHIAHNAK
A Lak in PPE hmurhuh pawl kuatnak	July 9, 2020	
Email in phaknak: Hmurhuh Herhmi pawl	July 20, 2020	
Pawngkam Rianttuanhawi email pawl	August 5, 2020	
RAC tonbiaruahnak kong email pawl	August 7, 2020	
Denton ISD Cachimtu Thar Donnak	August 7, 2020	
RAC	August 20, 2020	
Pawngkam Ruahnakpeknak lei Committee	August 20, 2020	
Lam Lamhruainak Samhnak	August 26, 2020	
Denton Radio Sponsor	September 2020	
Denton ISD Peachjar Cazual	September 15, 2020	
Pawngkam Ruahnakpeknak Committee Tonbiaruahnak	January 2021	
Denton Black Film Puai Alak Citnak Promo le Sponsor peknak	2021 January Donghnak lei peknak	
Denton Mipi Rianttuanpiaknak Agency	January 2021	
Chimhcawnpiaaktu Chimhcawnpiak	February 2021	
TMS Raikhamsii chuhnak Lawng	February 26, 2021	
April Pawngkam Ruahnakpeknak Committee	April 14, 2021	
Mipi Rianttuanpiaknak Agency Cabuaikulh Tonnak	March 10, 2021	
GoZone Mipi Teltumnak	April 19-June 25, 2021	
Tails Ni Caan Lawmhnak (Mahtein Lamhruainak/Muilang)	April 24, 2021	
Ahimmi Fimhthiamnak lei Dum	March – June 2021	
Juneteenth Sponsor peknak	June 2021	
Denton Cachimtu a Thar ISD	July 2021	
TWU Pioneer Zerh Timhtuahnak	August 2021	

Denton	Nithla	CHINHCHIAHNAK
August Mipi Rianttuanpiaknak Agency Cabuaikulh Tonnak	August 2021	
GoZone Rianttuanpiaknak Thoknak	September 7, 2021	
Texas Ramkomh Dinnak	September 2021	
Denton Art le Jazz	October 1, 2021	
Pawngkam Ruahnakpeknak lei Committee	October 19, 2021	
Denton Mipi Rianttuanpiaknak Agency	October 2021	
Kan Nifatin Rawl	December 8, 2021	
Pawngkam Phaknak Thawngpang	December 8, 2021	
GoZone Tarmi pawl	February 1, 2022	
Denton Biaknak lei Hawikomh Tonbiaruahnak	February 12, 2022	
Denton Mipi Rianttuanpiaknak Agency	February 10, 2022	
Point Bank Denton Thaithawh	March 1, 2022	
Thin Line Puai	March 7, 2022	
DDTC Rianttuanpiaknak Thlennak Lam Lamhruainak	March 10, 2022	
GoZone Ngaihnak Khaan	March 25, 2022	

Lewisville	Rianttuantu Min	Nithla	CHINHCHIAHNAK
Hnorsuanmi Inn/Business Ngeitu sin Phaknak		February 11, 2019	A hlaan ngeihmi hmun thlennak kong he pehtlai in Mr. O'Malley he pumpak in tonbiaruahnak
Pawngkam Hnorsuanmi he editorial tonbiaruahnak (Lewisville/Highland Village/Flower Mound edition)	Adrienne H.	October 3, 2018	Editorial ruahnak pawl le tuanbia pawl kong Pawngkam hnorsuanmi he thlathum voikhat tonbiaruahnak
Atlaangpi Pawngkam Phaknak	Kelly B	October	Ewisville Apts, Lewisville Neighborhood Assoc., Lewisville Neighborhood Outreach city rianttuantu sin ah email kuatnak le phone chawhnak
Pawngkam Hnorsuanmi he Fakthanhnak lei tonbiaruahnak	Adrienne H.	October 24	Fakthanhnak opps tuaktaanning(strategic) ceihhmai ding ah fakthanhnak lei tonbiaruahnak

Lewisville	Rianttuantu Min	Nithla	CHINHCHIAHNAK
Senior Pehtlaihnaq Thaihawh	Kelly B.	October 17, 2018	
Lewisville CVB	Kelly B.	October	Kent Boring he thlafatin lenkainak
Lewisville Chamber Luncheon	Kelly B/Nicole R	October 23,2018	
Atlaangpi Pawngkam Phaknak	Kelly B	October	Ewisville Apts, Lewisville Neighborhood Assoc., Lewisville Neighborhood Outreach city rianttuantu sin ah email kuatnak le phone chawhnaq
Lewisville CVB	Kelly B.	November	Kent Boring he thlathum voikhat lenkainak
Lewisville Community Expo	Kelly B./Adrienne H./Kayleigh B.	November 3, 2018	
Senior Rianttuantuapiaknak Hawikomh Pehtlaihnaq Thaihawh	Kelly B.	November 28, 2018	
Lakeway Zone Phaknak	Kelly B./Kiera G.	December 15	Lakeway Zone Business pawl sin ah cakuat 101 email in kuatnak, S:drive ah business min pawl le cazin pawl an um
Atlaangpi Pawngkam Phaknak	Kelly B	October	Ewisville Apts, Lewisville Neighborhood Assoc., Lewisville Neighborhood Outreach city rianttuantu sin ah email kuatnak le phone chawhnaq
Lakeway Zone Phaknak	MarCom Rianttuantu	December 17 - 21, 2018	Lam(Route) 21/22 a hnorsuang tu a ra lai dingmi rianttuantuapiaknak thlennak kong aa cittu sin ah caankhiaqmi(schedule) cit caan chimhnaq
Lakeway Zone Phaknak	Kiera G	January 8 & 9 , 2019	Spain lamhruaitu telh in; ramchung business pawl sin ah bag thlaknak
Lewisville CVB Lam Lamhruainak thlaknak	Kiera G.	January 16, 2019	
Atlaangpi Pawngkam Phaknak	Kelly B	January	Ewisville Apts, Lewisville Neighborhood Assoc., Lewisville Neighborhood Outreach city rianttuantu sin ah email kuatnak le phone chawhnaq
Lewisville Chamber Luncheon	Kelly B./Nicole R.	January 22, 2019	
CAT tonbiaruahnaq phaknak	Kelly B.	January 21 - 25, 2019	CAT phaknak, lam zohkhenhnaq le rawlpeknak, a ralaimi tonbiaruahnaq pawl theihter tthannak caah email pawl kuat asi
Lakeway Zone Lam Lamhruainak thlaknak	Kiera G.	January 21	A hlei Lakeway Zone le Routes 21,22 cu Spain lamhruainak pawl telh in zone ah a um mi tteih-khaan(apartment) pawl ah chiaq asi.
Lewisville Cabuai Kulhnaq	Kelly B.	February 1, 2019	

Lewisville	Rianttuantu Min	Nithla	CHINHCHIAHNAK
DCTA Mipi Rianttuaniaknak Cabuaikulhna	MarCom Rianttuantu	February 6, 2019	
Atlaangpi Pawngkam Phaknak	Kelly B	February	Ewisville Apts, Lewisville Neighborhood Assoc., Lewisville Neighborhood Outreach city rianttuantu sin ah email kuatnak le phone chawhna
Lewisville CVB Lam Lamhruainak thlaknak	Kiera G.	February 13, 2019	
Lewisville Hmunhma Chamber Ngandamnak zohkhenhna Hawikomhna	Kelly B.	February 13, 2019	
TWU Pawcawmnak le Riancawmnak	Kelly B.	February 13, 2019	
Chin Puai	Kelly B./Kiera G.	February 19, 2019	Chin Mibu sin Phaknak
Mipi Rianttuaniaknak Agency Phaknak	Kelly B./Kiera G.	February 21, 2019	SSA Cabuaikulh pehzulhna le zohna(survey)
Luncheon Ramkomh Khuapi pawl	Adrienne H./Kiera G.	February 26, 2019	
Lewisville CVB Lam Lamhruainak thlaknak	Kiera G.	February 27, 2019	
Lewisville Khuapi Hmun ah lam lamhruainak chiahna	Kiera G.	March 4, 2019	
Atlaangpi Pawngkam Phaknak	Kelly B	March	Ewisville Apts, Lewisville Neighborhood Assoc., Lewisville Neighborhood Outreach city rianttuantu sin ah email kuatnak le phone chawhna
Mipi Rianttuaniaknak Agency Phaknak	Kiera G./Kelly B.	March 1	Telhmi Kuaticaan Timhtuahn tharchuah (Inclement Weather Plan update)
Lewisville Senior Hmun – Flower Mound Lyft		October 7-11, 2019	
Lewisville CAT Tonbiaruahnak		October 8, 2019	
Parkway ii Lewisville Cawlcanghna		October 19, 2019	
TWU Commuter Chuncaw		October 22, 2019	
Charles Emery Old Town Station Minthar Pekna		October 29, 2019	
Lewisville Expo		November 2, 2019	
Evergreen Senior Living Access Hmuhsakna		November 13, 2019	
TWU Tteih-khaan Hmuhsakna		November 14, 2019	
Lewisville ISD Hram Hmuhsakna		November 21, 2019	

Lewisville	Rianttuantu Min	Nithla	CHINHCHIAHNAK
Lewisville Chamber HRUAINAK		January 17, 2020	
Lewisville Chin Community Tonbiaruahnak		January 24, 2020	
Chin Aiawhtu Email		January 25, 2020	
Lewisville Chamber Luncheon		January 28, 2020	
CAT Lewisville		January 28, 2020	
Lewisville Latino Tonbiaruahnak		February 6, 2020	
Mipi Rianttuanpiaknak Agency Lewisville		February 19, 2020	
Chin Chungkhar Puai		February 20, 2020	
Lewisville Khuapi Cabuaikulh Tonbiaruahnak		February 28, 2020	
Lewisville ISD Pawcawmnak Chuahnak		March 3, 2020	
Ahlel Milurelnak Phaknak		March 27, 2020	
Lewisville Chamber HRUAINAK		April 2020	
Lewisville Chamber Nihnihni Ruahnakpek Zoom Tonbiaruahnak		April 28, 2020	
Lewisville Chamber HRUAINAK		May 2020	
Lewisville Zinglei Rotary Club Biachimtu		May 28, 2020	
Inn ah Lewisville ii a Aw pawl		June 2020	
Inn ah Lewisville ii a Aw pawl		July 2020	
Lewisville Chamber Rianttuanhawi Chuncaw		September 15, 2020	
Mipi Rianttuanpiaknak Agency Lewisville		January 2021	
Ahimmi Fimhthiamnak lei Dum		March – June 2021	
Sianginn Cachimtu Thar Lewisville ISD		July 2021	
August Mipi Rianttuanpiaknak Agency Cabuaikulh Tonnak		August 2021	
Lewisville Khuapi Rianttuantu pawl Go Zone		October 7, 2021	
Mipi Rianttuanpiaknak Agency Lewisville		October 2021	

Lewisville	Riantuantu Min	Nithla	CHINHCHIAHNAK
LHS a Bu in Inntinnak		October 20, 2021	
Lewisville ISD Lewisville Luatnakmuhni ES Pawcawmnak rian Ni		November 18, 2021	
GoZone Cazual Phawt Samhnak (Lewisville Convention le Visitors Bureau, Salvation Army, CCA Food Pantry)		January 25, 2022	
Mipi Rianttuanpiaknak Agency Lewisville		February 8, 2022	
Lewisville Chamber Board Tonbiaruahnak		February 17, 2022	
Lewisville ISD Pawcawmnak Chuahnak		March 1, 2022	
ZOHKHENHNAK Program TWU GoZone		March 2022	
Mill Street Pawcawmnak rian Ni		March 10, 2022	
Evergreen Senior Adult GoZone Preso		March 18, 2022	

TLANGCUNG KHUATE	Rianttuantu Min	Nithla	CHINHCHIAHNAK
Atlaangpi Pawngkam Phaknak	Kelly B.	October	Highland Village Neighborhood Associations ah chawnhnak le email kuatnak
Cross Timbers Gazette he editorial le advertorial tonbiaruahnak	Adrienne H.	October 5, 2018	Fakthanhnak le tuanbia ruahnak tuaktaannak ceihhmai ding ah thlathum voikhat editorial le advertorial tonbiaruahnak
Atlaangpi Pawngkam Phaknak	Kelly B.	November	Highland Village Neighborhood Associations ah chawnhnak le email kuatnak
Highland Village Dawr pawl	Kelly B.	November	Phone chawnhnak
Atlaangpi Pawngkam Phaknak	Kelly B.	December	Highland Village Neighborhood Associations ah chawnhnak le email kuatnak
Atlaangpi Pawngkam Phaknak	Kelly B.	January	Highland Village Neighborhood Associations ah chawnhnak le email kuatnak
Highland Village Chuncaw	Kelly B.	January 8, 2019	
Highland Village Coffee	Kelly B.	March 7, 2019	
Atlaangpi Pawngkam Phaknak	Kelly B.	March	Highland Village Neighborhood Associations ah chawnhnak le email kuatnak
Highland Village Business Association Chuncaw		January 14, 2020	
Highland Village/Lyft Business Phaknak		March 24, 2020	

Highland Village/Lyft Business Phaknak		May 6, 2020	
Highland Village Business Association Lyft Email Blast		June 2, 2020	
Ahimmi Fimhthiamnak lei Dum		March – June 2021	
Highland Village Puai		June 2021	
Highland Village Business Association		October 5, 2021	
Highland Village ii Nawlingeitu pawl		October 16, 2021	
McAuliffe Chili Puai		March 31, 2022	

Chungtel Asilomi Khuapi pawl	Khuapi	Rianttuantu Min	Nithla	CHINHCHIAHNAK
North Texas Sianghleiruum	Denton	Adrienne H.	October 23, 2018	UNT Senior Khaan Client Project Hmuhsaknak
Drive.ai Campaign	Frisco	Adrienne H.	October	Drive.ai demo ni puai pawl (October 22 le 23) lio ii thlakhat chung ah Conference Auhnak
Lake Khuapi pawl Chuncaw	Lake Dallas	Kelly B	November 13	
Miaknak Umlomi Hruaitu lei Chuncaw	Flower Mound	Kelly B.	February 4, 2019	Miaknak umlomi hmun 65 chuncaw.
North Texas Vanlawng lam	Arlington silole phone in tonbiaruahnak	Kelly B.	January 17, 2019	
North Texas Vanlawng lam	Arlington silole phone in tonbiaruahnak	Kelly B	March	
UNT Theihngalhnak Peknak	Denton		January 6, 2020	
Country Inn le Suite pawl			January 3, 2020	
Cross Timbers Rotary			January 10, 2020	
UNT Tthialnak Theihngalhnak Peknak			January 9, 2020	
UNT Hmuhmi Dum Theihngalhnak Peknak			January 13-14, 2020	

Chungtel Asilomi Khuapi pawl	Khuapi	Rianttuantu Min	Nithla	CHINHCHIAHNAK
UNT Onmi Inn le Theihngalhnak Peknak			February 4, 2020	
OLLI UNT			February 19, 2020	
UNT Dinhnak Association			February 25, 2020	
Hodges Chungkhar caah Khuatlawnnak Timhtuahnak			February 26, 2020	
Luncheon Ramkomh Khuapi pawl			February 25, 2020	
Point Bank Business Thaithawh			March 12, 2020	
Heritage ES Khuruahhar Reltu			April 3, 2020	
Flower Mound Chamber Zoom Thoknak			April 21, 2020	
Mind Your Business Radio Show			May 9, 2020	
North Texas Vanlawng Lam Conference Auhnak			May 21, 2020	
Zeitindah UNT Siangngakchia pawl sin ah Around Collateral Laak Asi lai			July 31, 2020	
Healthcare Alliance Zoom tonbiaruahnak			September 2, 2020	
North Texas Vanlawng Lam Conference Auhnak			September 18, 2020	
Trail Moments Partner Email			September 18, 2020	
Nitlak lei Ni pawl			September 26, 2020	

Chungtel Asilomi Khuapi pawl	Khuapi	Rianttuantu Min	Nithla	CHINHCHIAHNAK
North Texas Fair le Rodeo Sponsorship			2021 August thla laifang	
UNT Theihngalhnak Peknak			August, 2021	
UNT a Voikhatnak Vanlawng Zerh Timhtuahnak			August 2021	
TX Rianttuantha Aphi Training			October 7, 2021	
Go Zone Hmuhsaknak (Flower Mound le Sianginn pawl chung ii Pawngkam pawl)			November 16, 2021	
Castle Hills Lawmhnak Caan			November 20, 2021	
Pedia Place – GoZone Cazual pawl le Ngakchia pawl Himnak			January 21, 2022	
UNT Siangngakchia Umnakhmun pawl piahnak			January 26, 2022	
Lake Khuapi pawl Rotary Hmuhsaknak			February 1, 2022	
GoZone Castle Hills Thilri			February 1, 2022	
A Mahlawng asimi Nulepa Golf Swag			March 7, 2022	
UNT Siangngakchia Umnakhmun pawl piahnak			March 30, 2022	

<https://www.dcta.net/media-center/news/2020/denton-county-transportation-authoritys-june-2020-public-meeting-goes-digital>

Appendix F – Public Meeting Advertisement Example



DROP BY OUR NEXT OPEN HOUSE MEETING!

PROPOSED FARE CHANGES

DCTA is recommending a new fare structure in an effort to simplify your fare options and to provide system-wide access. DCTA's Local Fare Promotion is set to expire on January 13, 2019 and be replaced by the new fare structure on January 14, 2019.

OPEN HOUSE TOPIC:

New Fare Structure and Fare Programs Effective January 14, 2019



LEWISVILLE

Saturday, November 3, 2018 | 9:00 a.m. - noon*
Lewisville Community Resource Expo | Next Steps Center
1305 TX-121 BUS | Lewisville, TX 75067

HIGHLAND VILLAGE

Saturday, November 3, 2018 | 10:00 a.m. - 2:00 p.m.*
City of Highland Village Fall Festival | Unity Park
2200 Briarhill Blvd | Highland Village, TX 75077

DENTON

Thursday, November 8, 2018 | 3:00 p.m. - 6:00 p.m.
Downtown Denton Transit Center | Lobby
604 E. Hickory Street, Denton, TX 76205

DENTON

Saturday, November 10, 2018 | 10:00 a.m. - 2:00 p.m.
Denton Welcome Center on the Square
111 W. Hickory St | Denton, TX 76201

ONLINE

Review the presentation and submit feedback online at dcta.net/about-dcta/public-engagement between Monday, October 29, and Friday, November 16.

*Come to this free event and locate the DCTA table for more information.

Everyone is welcome to attend the open house meetings. Those who need materials in large-print or translated in a different language, or persons with hearing or sight interpretive service needs are asked to contact DCTA at least five (5) days in advance of the specific meeting at 940.243.0077 or via email at dctainfo@dcta.net so that DCTA can accommodate requests.

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Denton County Transportation Authority's June 2020 Public Meeting Goes Digital

June 01, 2020



The Denton County Transportation Authority (DCTA) invites the public to view its online June public meeting video presentation to provide feedback on upcoming proposed agency projects. In lieu of in-person public meetings, DCTA will host its June public meeting presentation online due to the [coronavirus \(COVID-19\) health emergency.](#)

The agency regularly holds public meetings to inform and engage with the community regarding DCTA projects, programs and services. DCTA encourages people to provide feedback that will help the agency deliver mobility options that benefit the many communities DCTA serves.

The online video presentation will be available online from Monday, June 15, until Friday, June 26, and will include all the information on the proposed DCTA service changes and projects usually presented during an in-person public meeting.

Appendix G – Abiapimi Rianttuanpiaknak Thlennak le Aadangmi Hnorsuannak Lamhruainak

FTA lamhruainak lehnak ah, aadangmi hnorsuannak, azat aakhat lomi thilrit ruahchihnak, le a biapimi rianttuanpiaknak thlennak ah a ttha deuhmi sullam pawl telh in DCTA nih Abiapimi Rianttuanpiaknak Thlennak phunghram cu 2018 ah tharchuahnak a tuah. DCTA ii Board of Directors nih DCTA ii 2019 Title VI Program tharchuahnak ai in, hi tharchuahmi phunghram cu October 25, 2018 ah a cohlaan. FTA Ruahnakpeknak Circular4702.1B Ch IV, dal 4 nak ning in, DCTA nih aziklawng 50 cung tawlrel a hau ti lo cun hi phunghram pawl hi ser a hau tilo silole a biapimi rianttuanpiaknak thlennak kherhhlainak hrui ahau ti lo. Asinain, DCTA nih azik(peak) lawng 50 silole mah nak tam deuhmi ah a kir tthan ahcun silole DCTA nih a thimmi kherhhlainak pawl cu a mah ii biakhiahnak he aa tlak in tuah ding ah thim asi bantu in hi thawngpang cu pek asi

Aadangmi Hnorsuannak(Disparate Impact)

Milurelnak ah mitlawm u nih zatuak (5) nak in a tam deuhmi a karhmi thilrit an ton ahcunm silole mitlawm asilo mi hna he tahchunh tik ah akarhmi tthathnemnak cu zatuak (5) nak tlawm an ngah ahcun, DCTA nih citman thlennak, a biapimi rianttuanpiaknak thlennak, silole a dang phunghram chung ah aadangmi hnorsuannak(disparate impact) a um tiah a ruah lai. Aadangmi hnorsuannak hrialnak, tlawmternak, silole tthumnak caah, DCTA nih a faakmi hnorsuannak a can ter khotu chimciam thlennak caah a dang thimnak le/silole remhnak cu a tthanchoter lai.

DCTA nih a faakmi hnorsuannak pawl phi-shin ding ah chimciam thlennak pawl caah a dang thimnak silole remhnak a tuah lai:

- Thlennak caah phungning in tlukruannak a um lo ah cun, cun
- Aakhatmi phungning in tinhmi pawl ttuanpiaktu a dang thimnak a um lo nain miphun, muici silole ratnak ram cung ah ngatchan in aa tlukruang lo mi hnorsuannak a tlawm deuh lo ahcun

Aatlukruang lomi Thilrit

Tangka lut a tlawmmi zatuak (5) nak in a tam deuhmi a karhmi thilrit an ton ahcun silole tangka lut a tlawmmi asilo mi hna he tahchunh tik ah akarhmi tthathnemnak cu zatuak (5)nak tlawm an ngah ahcun, citman thlennak, a biapimi rianttuanpiaknak thlennak, silole a dang phunghram chung ah aa tlukruang lomi thilrit aum tiah DCTA nih a ruah lai.

Abiapimi Rianttuanpiaknak Thlennak Phunghram

Abiapimi thlennak DCTA nih a tuah tik paoh ah tlukruannak kherhhlainak rianttuanpiaknak cu tuah a herh kho. Abiapimi rianttuanpiaknak thlennak cu a tang lei pakhat silole tam deuh ruang ah a cangmi thlennak asi:

- Khiahmi bus lam sernak silole hlawtnak.
- Amah ii a lutmi tangka zatuak 25 leng a simi a nganmi vawleilei umtuning thlennak.
- Nifatin pekmi suimilam relnak ii thlennak asi ter kho tu remhnak pakhat cu bawmhnak pekmi a hlaan suimilam pawl ii zatuak 25 silole mahnak tam deuhmi karhnak silole zawrnak he aa khat.

Mizapi theih in ca chuah ni thok in FTA nih a hmemei phorhthirnak(microtransit) silole GoZone bantu asi mi rianttuanpiaknak caah a Biapimi Rianttuanpiaknak thlennak pawl fian ter ding ah FTA nih biakhiahnak a ser rih lo tiah fianding a biapi. Sihmanhsehlaw, DCTA nih aa tlukruangmi biakhiahnak pawl hmang in GoZone le a dang halnak tuahmi rianttuanpiaknak pawl zong ah a hman khawh.

Citman Thlennak Phunghram

FTA Circular 4702.1B ah aa khatlomi in langhtermi kha thlennak pawl telh lo DCTA nih lawng citman a kai a ttum zeitluk in siseh lawng citman thlennak cu a tak ah a tuah tik paoh ah citman lei ngeihmi kherhhlainak a tuah khawh. Lawng citman thlennak cu lawngcit man ii a kai silole a ttum ah fianter asi.

- System vialte ah,
- Acheu phorthirnak lei mode pawl, silole
- Lawng citman peknak phun in silole citman thawngzamhnak in.

Appendix H – Title VI Kherhhlainak

Achungum Ca(Content)

- Old Town Station Samhnak
- GoZone
- Khuasikthla 2020 Rianttuanpiaknak Thlennak

Old Town Station Samhnak - Ngeihmi Kherhhlainak

Title VI Tlukruannak Kherhhlainak: Old Town Station Samhnak

Hnulei Konglam le Tinhmi

U.S. Census Bureau ning in, Denton Pengkomh cu United States chung ah khuami 850,000 he a pa 25^{nak} karh a reng bikmi pengkomh asi. November 5, 2002 ah Denton Pengkomh nih mipi phorhthirnak thirnak a tthabik asi khawh nak hnga Denton Pengkomh Phorhthirnak NawIngeihnak (DCTA) sernak cu a cohlaan. DCTA nih Denton, Lewisville le Highland Village Khua pawl in cheuhbauhnak zuarmi ngunkhuai in 2003 kum chung ah bawmhnak an pek ii A-tlanglawng lam rianttuanpiaknak thoknak in 2011 kum June thla ah a voikhatnak bik rianttuanpiaknak cu a rak tuah. December 2011 ah, a voikhatnak hramthlaknak(investments) le hmunhma karhnak nih a chuaipimi mipi kalumnak herhmi tlinternak sernak ah DCTA nih a rianttuanpiaknak timhtuahnak cu system ning in tthanchonak telh in tharchuahnak a rak tuah. Nihin ah cun DCTA nih kumfatin aa cittu nuai(million) pathum dengmang rian a ttuanpiak hna ii Denton le Collin pengkomh cun Tarrant le Dallas pengkomh hna ah Trinity Metro le Dallas Area Rapid Transit in rianttuanpiaknak a pek hna.

Kan rianttuannak hmun ah tthialkaamnak, thli quality, sipuazi tthanchonak le umnak tthatnak tthancho ter ding ah DCTA nih bia aa kam. Aluancia kum 16 ah DCTA nih Denton Pengkomh a ummi hna caah aa rem ten karhnak le tthanchonak le khuami hna nun cawisannak tuah lio ah, motor lam pihnak zawrter ding ah le thli quality sanhnak ding ah a biapi ii a tharmi phorhthirnak a phi pawl cu a khulrang te'n a tuah.

655 East Main Street le station he aa peh ah a ummi on Burns Construction Company ngeihmi (± 5 acres) cawknak in Old Town Lewisville ah a ummi a tu lio A-tlanglawng lam cu DCTA nih kauhnak caah a timhtuah. Sagnak cung ah, Old Town Station nih ntermodal Transportation Center (ITC) le Lewisville khuachung um hmailei DCTA administrative zung pawl cu a kulh lai. Bus dirnak/thlennak, a pakhatnak/donghnak meng phishinank le minung umkalknak pehtlaihnik, bus gate pawl huhnak, aa cittu thawngpang(information) piahnak, minung lam kalnak, rikhiahnak, le lamhlat mawngnhak pawl telh ding ah bus thlennak hmun pawl ii innsaknak caah bus lam pawl onhnak le a um cia mi bus dirnak cu a hlaan te'n a rak ummi dot nih a remh tthan lai. Sak dih tik ah, ITC nih aa cittu tlamtlinnak le hngahnak hmun caah inn, mipi tonnak hmun aa tel lai cun TNC, taxi, tlanglawng lam, le sat-bing le minung umkal pehtlaihnik in a voikhatnak/donghnak meng phishinnak he DCTA tlanglawng le bus lam pawl cu ramchung a biapimi hmun pakhat in rian a ttuan lai.

Title VI Mipi NawIngeihnak Phung 1964 nih a huhpehnh bantuk in, miphun, muici silole ratnak ram cung ah ngatchan in a rianttuanpiaknak tthathnemnak in zeibantuk minung hmanh hnon lo ding le chuah lo ding in DCTA nih bia aa kam. Aherhmi halnak FTA C. 4702 1B a herhmi zulhnak caah 49 CFR Section 21.9(b)(3) nih a langhter mi cu, *"Rianttuanak hmun(site) silole inn ii a hmunhma biakhiahnak tuah tik ah, cohlaangtu silole a soktu nih minung pawl an tthathnemnak hnon ding hnorsuannak silole tinhnak an thim lai lo, silole miphun, muici, silole ratnak ram ngatchan in zulhphung peknak progam tang ah thleidannak an tuah lai lo; silole Act zulhphung silole hi a khaan ii a ummi dihding ah tinhnak silole sungnhak hnorsuan nak an tuah lai lo"*.

October 2019 ah, FTA nih DCTA ii biakhiahmi station *Samhnak Phun(Categorical)* ah tlinnak a ngeih a langhter.

23 CFR 771.117(c) he aa tlak in ("C List", Type 9)

Hi ka zawn ah Title VI tlukruannak kherhhlainak cu DCTA nih a tawlrelmi station samhnak caah hmunhma cu miphun, muici, silole ratnak ram he pehtlai lo in a tuahnak langhternak caah tinhmi asi.

Rianttuannak hmun(Site) Thimnak Rianttuannak

Ruahdamh acre-panga cu (Langhternak 1) Old Town station in dum le citnak hmun ii tlanglei hmunhma he aa peh in a um mi a hmetngan le umnak hmun ruang ah thim asi. Title 46 CFR Part 21, Appendix C, Dal 3(iv) nih a langhter mi cu "Rianttuannak hmun timhmi le minung pawl an umnak in le an business pawl in ttial ternak cu miphun, muici, silole ratnak ram cung ah biakhiah asi lai lo". John Burns Construction Company caah Rianttuannak hmun cu innsaknak hmun ah a tu lio hman asi cun a ngeitu an i khat. Title VI huhphenhmi khaan nih thilri silole innnsaknak cu a ngeih mi asi lo. Tungrin 1 cahren(documents) pumpak nih DCTA, a mah ii aiawhmi (Stateside) le thil a ngeitu hnorsuannak kar lak cawlcanghnak a phak.

Tungtin 1. Hnorsuanmi Inn/Business Ngeitu sin Phaknak

Nithla	Cawlcanghnak
March 22, 2017	Mr. O'Malley le aiawhtupawl, DCTA le Stateside he cawknak lei le a man khiahnak lei ceihnttinak Pumpak Tonbiaruahnak
February 11, 2019	Cawknak lei he pehtlai in ceihntti ding ah Mr. O'Malley caah aiawhtu a thar Pumpak Tonbiaruahnak
March 13, 2019	Pumpak Tonbiaruahnak, DCTA le Mr. O'Malley ii aiawhtu nih vawlei thlennak thawnnak peknak kong an ceih
May 28, 2019	Pumpak Tonbiaruahnak, Pumpak Tonbiaruahnak, DCTA, Mr. O'Malley ii aiawhtu le Stateside nih vawlei thlennak thawnnak peknak kong an ceih

Langhertnak 1

DCTA Intermodal Center/Administrative Zung Complex



 Subject Ngeihmi (Subject Property)

0 0.05 0.1 Meng



Tthathnemnak pawl le Thilrit pawl Kherhhlainak

Amah ii a Phundannak Kherhlainak Rianttuanak ca remh asi lio ah, DCTA nih a mah ii ITC le subject lei pehtlai in tawlrenak(administrative) zung pawl hmuhma peknak ii a tthatnak le thilrit pawl zohtthannak. Site pawnghrawing a tu lio tthanchonak a chene cu minung um lonak, a zaangmi seh lei hmanna pawl an si ii, Lewisville's Old Town Mixed-Use District he aa neih bik asi ii thlennak-bawmhna(transit-supportive) pungsan in tthancho ding tuah mi ah inn pawl le business pawl cuaithlainak aa tel. Tungrin 2 nih site he aa pehtlai mi tthathnemnak pawl le thilrit pawl cu an funtom.

Tungrin 2: Tthathnemnak pawl le Thilrit pawl

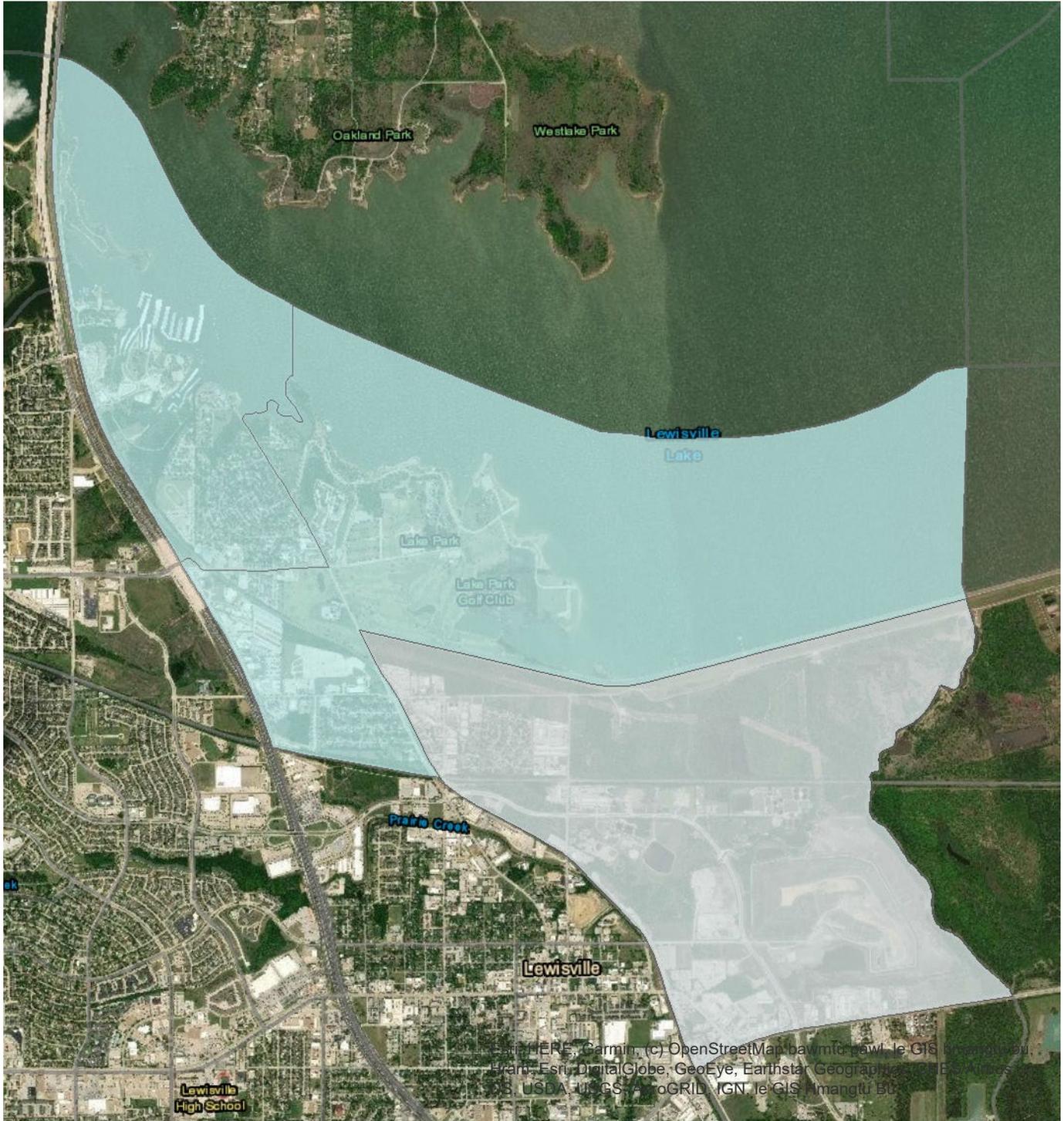
Tthathnemnak pawl/Tthatnak Hmanthlak pawl(Benefits/Positive Images)	Thilrit pawl/Tthatlonak Hnorsuannak pawl(Burdens/Adverse Impacts)
<ul style="list-style-type: none"> • Old Town A-tlanglawng station he peh-in(adjacency) • Tthanchoter liomi thil • Lewisville Khua ii Abiapimi Lam Bawmhna tthanchoter tthannak vision 	<ul style="list-style-type: none"> • Site ah business tuah lio mi

Ngeihmi Kherhhlainak le Akarhmi Hnorsuannak

DCTA nih 2017 American Community Survey (ACS) site he aa pehtlaimi kum 5 a raumi Khamnak Phu Tuaktaannak(Block Group Estimate) pawl hmang in thimnak ah miphun, muici silole ratnak ram thleidannak a um lo ding fehter ding ah DCTA nih cahrennak(documented) a tuah. Langhternak 2 ah langhter bantukin site cu Census Tract 21502, Block Group 3 luhna ah a um. Tungrin 3 nih thimmi site ah a um mii Denton County and the Census Tract le Khamnak Phu(Block Group) hna he aa pehtlai milurelnak hmelchunhna a langhter.

Langhernak 2

DCTA Intermodal Center/Administrative Zung Complex



- Census Tract: 21502
- Khammi Phu(Block Group): 3
- Subject Ngeihmi(Subject Property)

0 0.5 1 Meng 1



Tungrin 3(Table 3): Milurelnak Hmelchunhnak

	Khammi Phu 3 Tract 21502	Tract 21502	Denton Pengkoh, TX
Milurelnak Fonhzat(Total Population)	1,242	4,649	859,064
Mirang	1,129	3,560	655,466
Mirang asilomi	113	1,089	203,598
Mirang asilomi Zatuak	9%	23%	24%
Sifahnak Tang Zatuak(Percent Below Poverty)	35.7%	6.1%	7.3%
Median Chungkhar Tangkalut Cazin	\$32,221	\$86,532	\$83,376
Mirangholh Thiamnak Rikhiahmi Zatuak	26.0%	20.3%	23.1%

Hram(Source): US Census Geodatabase: 'ACS_2017_5YR_BG_48_TEXAS.gdb'

Site pawngkam ummi milurelnak hmelchunhnak pawl zohtthannak cu site ah a um mi hna ii chungkhar cazin khammi phu ah a ngan deuhmi chungkhar cazin silole Denton pengkoh he tahchunh tik ah mirang asi lomi minung an tawm deuh tuk a langh ter. Khammi phu level ah, sifak chungkhar hna lutmi tangka hna ii a zat cu tampiin a sang deuh ii cu cu khammi phu(block group) ii tlangnitlak lei(northwest) um hmun pawl ruang ah asi kho tiah ruah asi. Site caah remhmi *Phundannak Kherhlainak Rianttuanak caa* bawmtu NEPA zohtthannak ah kha tangka lut a tlawmmi pawngkam caah fak piin a hnorsuannak hmuh asi lo.

Adonghnak (Conclusion)

Hi hmun ah aa telmi cahren(documentation) pawl zohtthan tik ah, subject parcel ngahnak in a cang dingmi dannak hnorsuannak pawl a um lai lo tiah fiang tein a lang.

GoZone - Title VI - Ngeihmi Kherhhlainak

DCTA GOZONE TITLE VI IE NGEIHMI KHIRHLAINAK

April 15, 2022

DCTA GOZONE TITLE VI IE NGEIHMI KHIRHLAINAK

Caah Timhtuahnak:
DENTON PENGKOMH PHORHTHIRNAK LEI NAWLNGEIHNAK
1955 Lakeway Drive, Suite 260
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Project Number 24618.004

July 9, 2021



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THEIHTERNAK

DCTA ii a rianttuanpiaknak hmun chung le DCTA ii a tu lio Title VI phunghram lamhmuhsaknak ning in, hi cahren nih aa tinhmi cu Denton Pengkomh Phorhthirnak lei Nawlngeitu (DCTA) in tangka lut a flawmmi, mitlawm u le mirang ca thiamnak ah riakhiahnak a ngeimi (LEP) milurelnak pawl caah Khiahmi lam in GoZone ah a herhzat thlennak lei(transition) rianttuanpiaknak pawl feh ter ding ah a si khomi hnorsuannak pawl cu kherhhlai ding ah asi. Federal Transit Administration (FTA) ii Title VI lam hmuhsaknak pawl cu mipun/mitlawm u le/silole tangka lut a flawmmi mipi (hi kherhhlainak ah federal sifahnak level cu 125% tang asi) pawl aa tlukruang lo in thilrit a can ter tu phorhthirnak lei thlennak cu kham asi. Chapmi ah, hi nih hin Mirangholh Thiamnak Riakhiahmi (LEP) minung pawl a hnorsuannak hna a kherhhlai.

DCTA website cung ah DCTA ii aa tlukruang lomi thilrit phunglam pawl le a faakmi hnorsuannak a ning in ttialnak cu zoh khawh asi.

Hi lam(methodology) hi Title VI kherhhlainak caah Federal Transit Administration (FTA) a herhmi pawl he an i tlak. Asinain, a tu lio FTA lam hmuhsaknak (October 1, 2012 nithla aa telmi Circular 4702.1B ah hmuh asi bantuakin) ii duhzat in rianttuanpiaknak cu zeitindah kherhhlai ding asi timi he pehtlai in a dikthlir in lam hmuhsaknak pek asi lo caah kherhhlaitu hna nih a mah ii rianttuan ning he pehtlai in a dang catlap pawl an bawmh.

Hi cahren cu a tanglei bantu in ser asi:

- Dal 1 nak nih DCTA ii bus rianttuanpiaknak caah hnattlaakmi thlennak pawl a huap in a pek
- Dal 2 nak nih a herh ning in rianttuanpiaknak a tuah mi a dang thlennak(transit) agency pawl he ttuanttimi Title VI lam(methodology) cu a ttha bik cawnnak(practices) pawl fianding ah tawrelmi a huap zohnak cu a funntom
- Dal 3 nak nih DCTA ii khiahmi lam in GoZone duhzat rianttuanpiaknak pekmi in Title VI kherhhlainak tuahnak caah hmanmi lam(methodology) pawl a langh ter
- Dal 4 nak nih a hram thok lei kherhhlainak phichuak pawl an funtom
- Dal 5 nak nih hi kherhhlainak le GoZone tuahnak peknak he pehtlai in ruahnak cheuhnak pawl a pek.

Hmanmi lam ning in, hnattlaakmi GoZone pehtlaihnik cu tangka lut flawmmi hna le mitlawm u hna caah cohlaan khawhmi ri pakhat chung ah ttathnemnak can ternak, tangka lut flawmmi hna kumfatin rianttuanpiaknak ii 12.0-13.2% karhnak a langhter, an mah pawl caah ngahkhawhmi khuallam pawl le rianttuanpiaknak ii 43.4-45.7% cu a cohlaangtu mitlawm u(minority) an karh. Rianttuanpiaknak ah chapmi thlennak tuah a hau ti lai maw, hi kherhhlainak cu tharchuah a hau kho.

Hi kherhhlainak leng ah DCTA nih Title VI runvennak pekmi hmangtu pawl le pawngkam pawl cu theihnak pekding ah le tonnak pek ding ah milurelnak cazin thawngpang(information) pawl hman in a fekmi thawngpeknak le tonnak rian pawl a tuah. DCTA ii hnattlaakmi tinhnak pawl le ruahchanmi pawl tlinnak ding ah a biapimi rianttuanpiaknak cuaithlainak, data khomhnak, zohfelnak le samhnak(outreach) pawl lamhruai ding ah biakhiahnak tuahu pawl ii an lungretheihnak kong pawl theihter ding ah mah samhnak le a phi pawl cu a dang tein langhter asi.

1. HNATLAAKMI THLENNAK II A HUAPIN ZOHNAK

Denton Pengkomh Phorhthirnak lei Nawlngeitu hna (DCTA) nih DCTA ii a tu lio khiahmi thlennak(transit) lam pawl tam deuh cu Denton Pengkomh um le a caan ah khiahmi hmun pawl kar lak ii kuaatlawnnak pawl caah duhzat(on-demand) citnak rianttuanpiak in airol dingmi GoZone cu a kaunghtayphaw ding ah a timhtuah. Project nih DCTA ii rianttuanpiaknak hmun kauh ter deuh nak ding ah le duhzat fawi tein hman khawhmi hlaanmi lawng rianttuanpiaknak pek ding in aa zuam. A tak in tuah colhnak nih khiahciam lam tam deuh cu a herhmi rianttuanpiaknak in airolnak a tuah lai ii, hmai lei rianttuanpiaknak ah duhzat rianttuanpiaknak lam vialte hnornak in khiahmi lam vialte cu a hlawt lai.

1.1 AHAM LEI RIANTTUANPIAKNAK

DCTA rianttuanpiaknak pawl in rianttuan piakmi milurelnak cung ah GoZone hnatlaknak ii a si khomi hnorsuannak pawl fian ding ah hlatlaitu phu nih 2019 kum December ah halmi GoZone hnatlaknak tang ii rianttuanpiaknak pawl cu DCTA rianttuanpiaknak he a tahchunh. Hi a kannak a ruang cu punghman caan pawl ah a nganmi thlennak tiah ruah khawh asi mi COVID-19 Pandemic chung ah khiahmi lam rianttuanpiaknak tampi an hnon caah asi. GoZone hnatlaknak cu Covid hlaan rianttuannak pawl he tahchunhnhak nih hi lam pawl hnon an sinak leng ah GoZone rianttuanpiaknak zong telh khawh asi. Cu leng ah, Highland Village Shuttle khiahmi lam cung rianttuanpiaknak cu hmai lei project ii a telmi a cheuchum in a herhmi rianttuanpiaknak in airolnak tuah asi ko naan, Highland Village Shuttle cu a chekhaan kherhhlainak chung ah chiah asi.

Hi kherhhlainak ah hin UNT he rianttuan tthinak pekmi le GoZone he hmun chung ah a taang te lai ding mi, University of North Texas (UNT) aa tel lo.

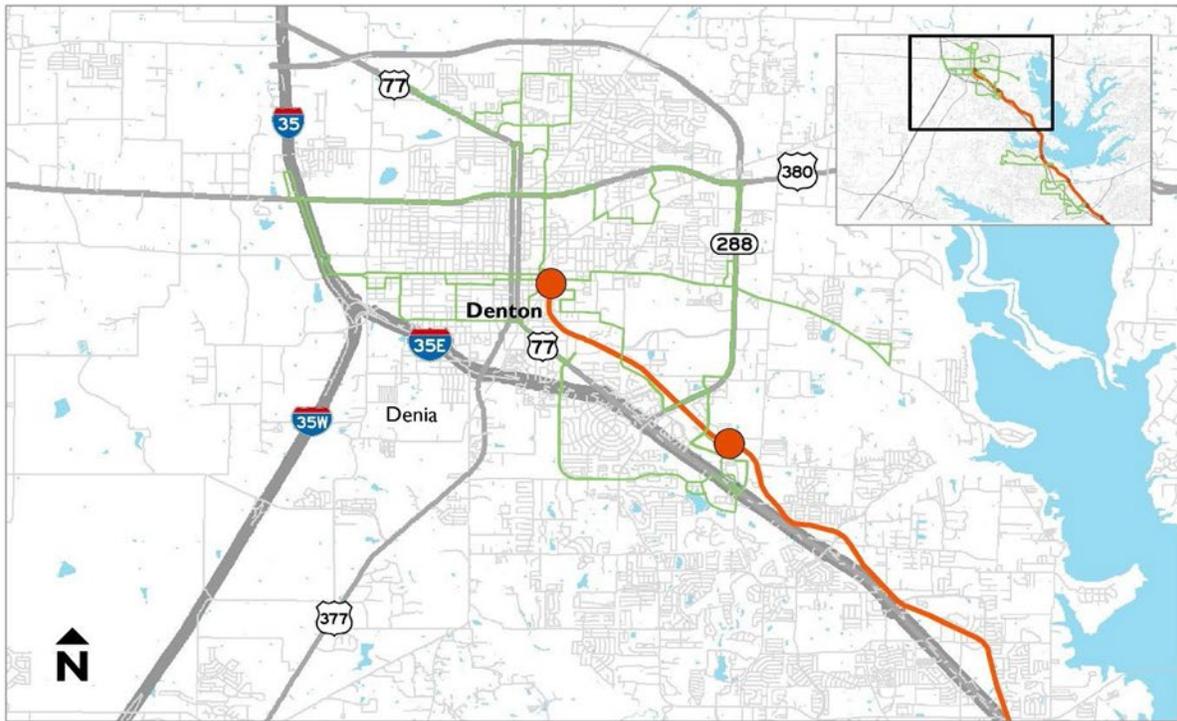
December 2019 rianttuanpiaknak hmun le hmelchunhnhak pawl cu langhternak 1 ah langhter ansi cun a tanglei link ah hin hmuh khawh ansi: <https://platform.remix.com/map/8e183926?latlng=33.11761,-97.08022,10.5&public=true>

A chekhaan kherhhlainak ah aa telmi Azik(peak) helnak lam pawl cu Tungrin 1 le Langhternak 2 ah pek ansi.

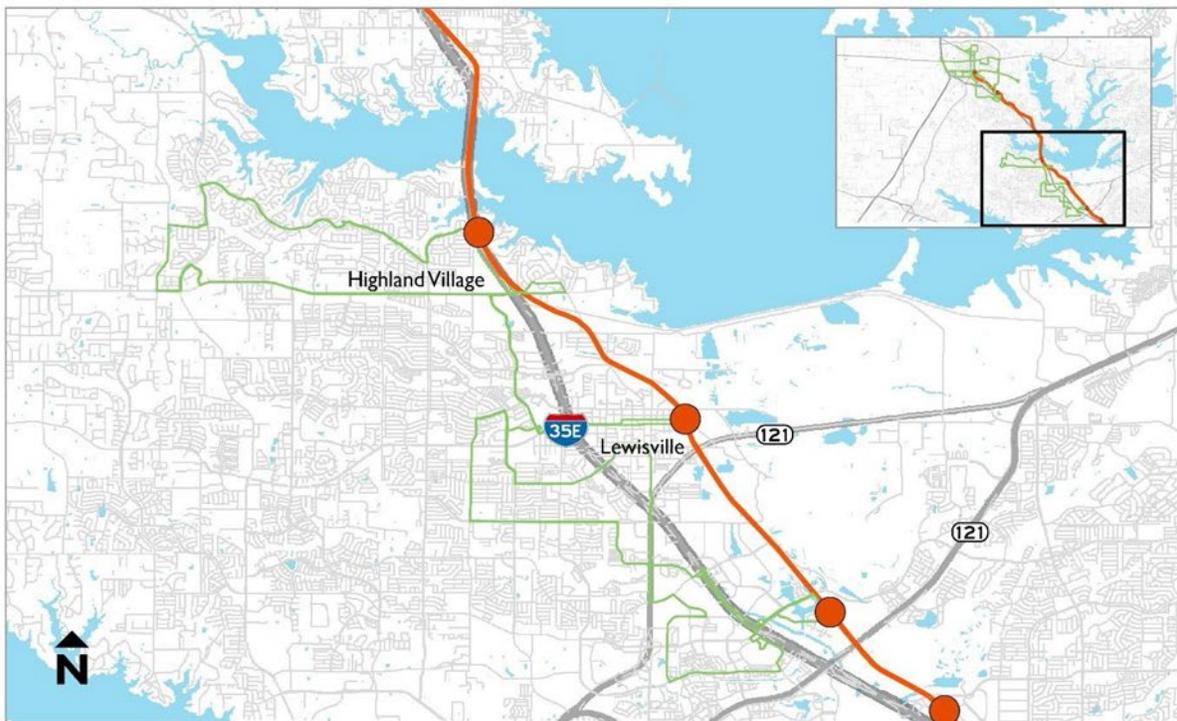
Tungrin 1. December 2019 ah Helnak Lam Umnak(Existing Route Headways)(Hram: Remix)

Lam Min	Peak Headway
1	44
2	31
3	21
4	30
5	17
6	26
7	30
8	19
21 Lewisville Connect	29
22 Lewisville Connect	30
A-tlanglawng	29
Highland Village Pehtlaihnhak Lawng	30

Langhternak 1. Aummi DCTA Riantuanpiaknak(Existing DCTA Service) (December 2019)

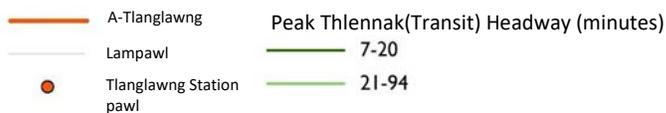
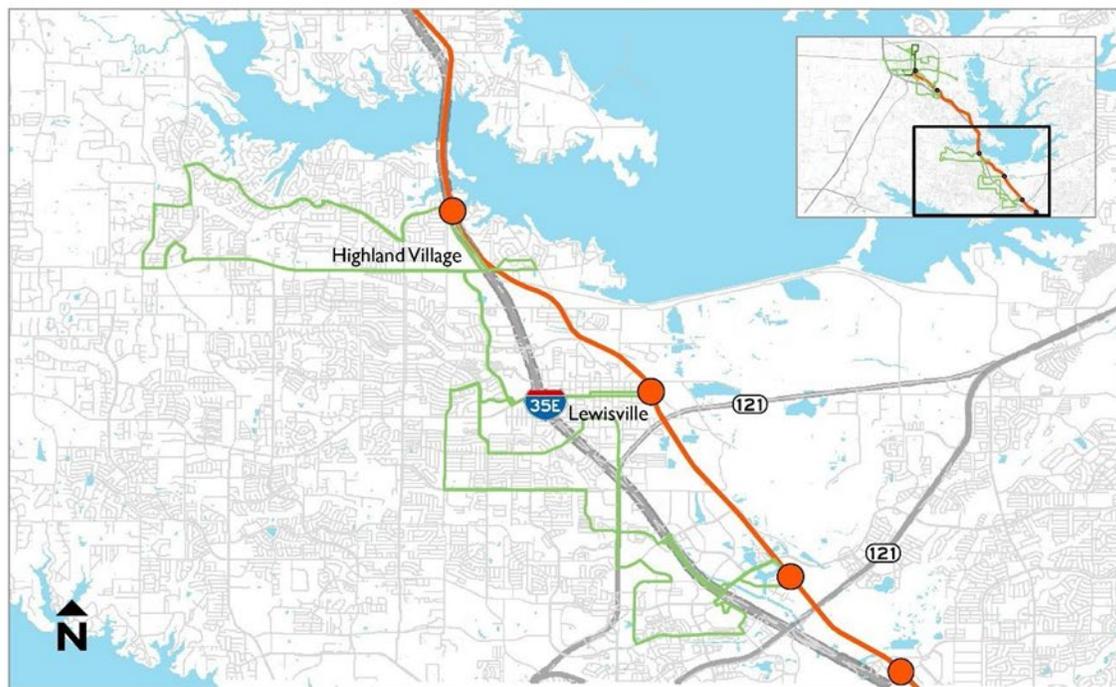
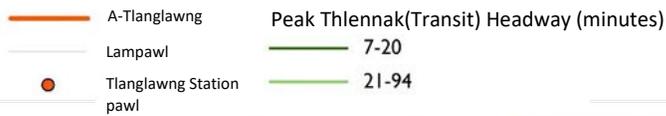


— Aummi Bus Lam pawl — A-Tlanglawng — Lampawl ● Tlanglawng Station pawl



— Aummi Bus Lam pawl — A-Tlanglawng — Lampawl ● Tlanglawng Station pawl

Langhternak 2. Aummi DCTA Riantuanpiaknak – Peak Headways (December 2019)



1.2 RIANTTUANPIAKNAK TUAHNAK DOT

Cahmai 147 June 24, 2021 caah chuahmi Board of Directors Punghman Tonbiaruahnak ah langhter asi bantuk in, GoZone rianttuanpiaknak cu a dot in tuah asi lai. Hi kherhlainak nih September 2021 ah tuahding in caansuai ciami Dot I(Phase I) a huh. Dot II(Phase II) cu 2022 chung vialte tuahding caah caansuai asi. Phase I khiahmi lam rianttuanpiaknak, GoZones telh lo, cu a tang lei link ah hmuh khawh asi: <https://platform.remix.com/map/14617d69?latlng=33.11761,-97.08022,10.5&public=true>

Dot I(Phase I) khiahmi lam rianttuanpiaknak le GoZone rianttuanpiaknak cu Langhternak 3.ah hmuhsak asi.

Denton le Lewisville/Highland Village GoZones rianttuanpiaknak peknak in, September 2021 chung ah Dot I(Phase I) nih a tang lei rianttuanpiaknak suimilam pawl cung ah aa ruahchanmi thoknak a tuah lai.

- Nikhatni - Nili ni - Zing suimilam 5 – zaanlei 10
- Ningani - Zing suimilam 5 – zaanlei 11
- Zerhteni - Zing suimilam 8 – zaaanlei 8

Dot I chapmi a tanglei rianttuanpiaknak samhnak peknak ah, tuah asi ahcun:

- Zaanlei suimilam 11 ah zerhteni rianttuanpiaknak suimillam
- Zerhteni le dinhni rianttuanpiaknak: Zing suimilam 8 – zaaanlei 6 (kumkhat ah dinhcaan ni 10 um tiah ruah asi)
- Denia tel ding ah Denton hmun kauhnak
- Business 121 North Zone Kauhnak (First Park 121 he) chung Rianttuanpiaknak
- Lewisville/Highland Village GoZone le Business 121 North Zone Kauhnak (First Park 121 he) kar lak Rianttuanpiaknak
- Denton le Lewisville/Highland Village hmun pawl kar lak Zerhpini pawl ah rianttuanpiaknak
- Lewisville/Highland Village GoZone le DART Frankford Station Nikhatni- Nihnihni zing suimilam 5 – zaanlei 10 le Ningani zing suimilam 5 – zaanlei 11 kartak rianttuanpiaknak.
- DART Trinity Mills Station in Denton Zone silole Lewisville/Highland Village Zone tiang rianttuanpiaknak hrampi donghnak hnu suimilam pathum chapmi caah, Nikhatni in Zerhteni "Inn Tiinnak Aamahkhaan (Guaranteed Ride Home)" rianttuanpiaknak. Hi rianttuanpiaknak suimilam pawl hi kan kherhlainak chung ruahchanmi rianttuanpiaknak suimilam pawl thoknak ah an i tel lo.
- Zerhpini A-Tlanglawng Chiatthannak, zinglei suimilam 8 – zaanlei 6.

Dot I(Phase I) a chekhaan rianttuanpiaknak can ah ruahlo in hnonnak caah a tanglei bus lam thluan pawl hi sui ansi:

- Denton Lam pawl 1, 2, 4, le 6¹
- Highland Villange Pehlaihna Lawng
- Lewisville Lam thluan 21 le 22

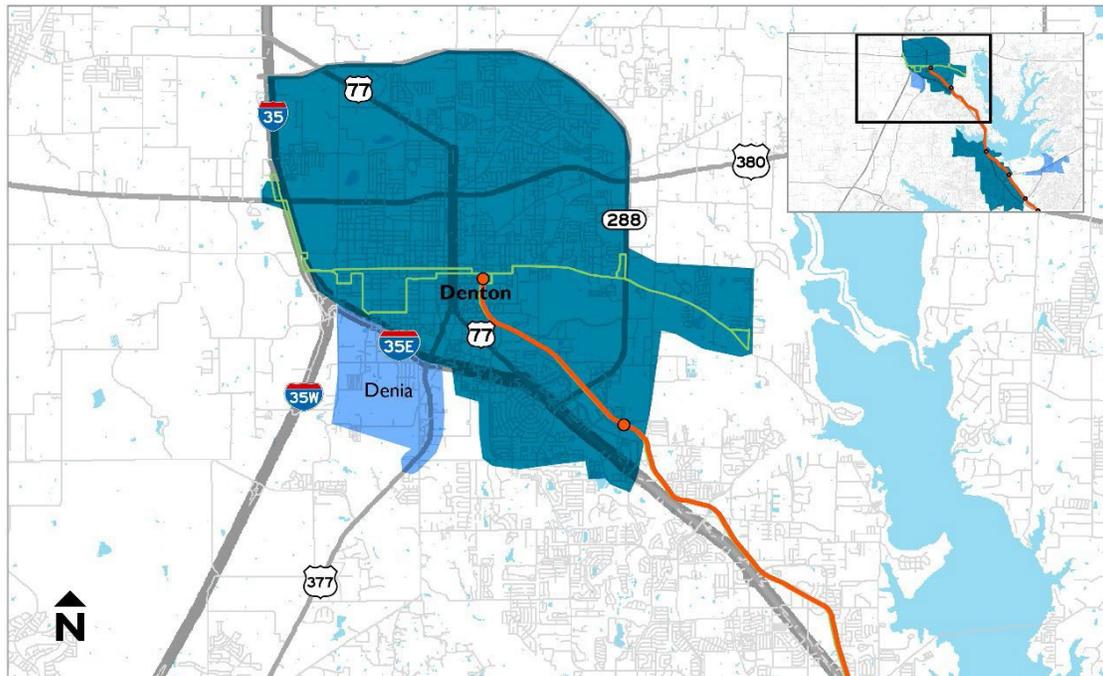
Chapchihmi ah, Denton lam thluan 3 le 7 cu hnonnak caah asi khomi ruahnak he, GoZone rianttuanpiaknak ii a voikhatnak thlaruk caah zofel ansi lai. Rianttuanpiaknak tuahnak a phak hlaan thlaruk a lonh hlaan ah Title VI kherhlainak cu tuah ding asi ii, rianttuanpiaknak thlennak cu thla 12 nak tam deuh a rau kho tiah ruahchan asi ahcun Lam 3 le 7 peh hlaan ah a hlei kherhlainak pakhat tuah ding asi.

A tanglei duhzat tuahnak hmun(on-demand zones) pawl cu Dot I (Phase I) ii ruahlo in hnonnak caah sui ansi:

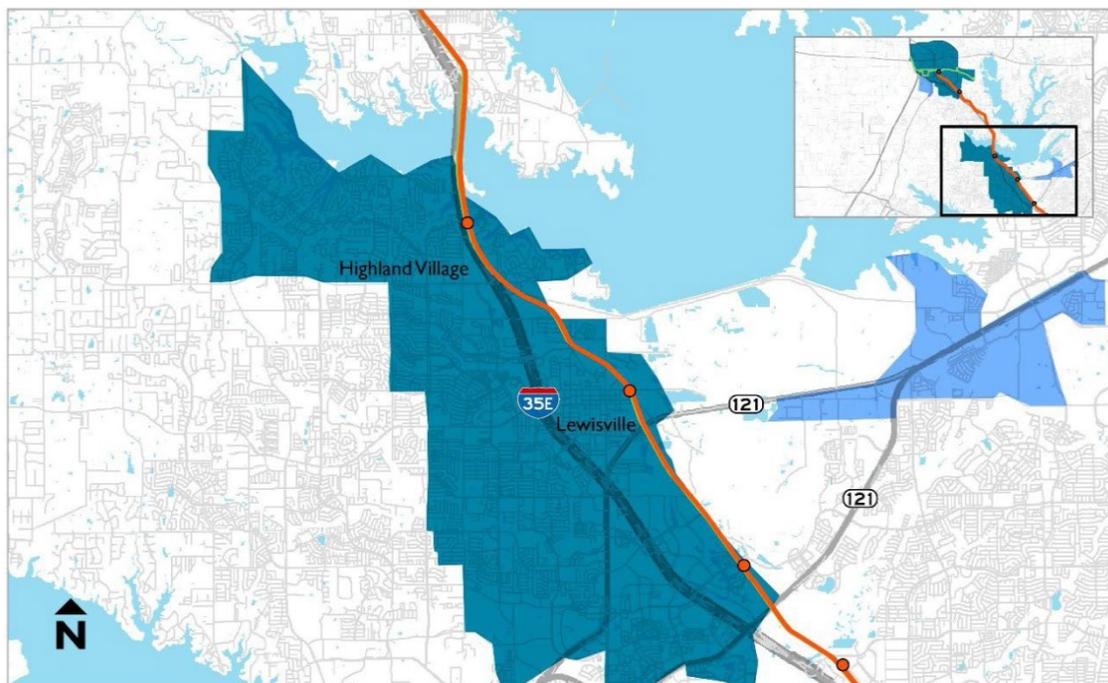
- Lewisville Lakeway Zone
- Highland Village Lyft Zone
- Denton Evening On-Demand Zone
- Lewisville to Flower Mound Lyft Zone

¹ A hlaan ah langhter asi bantuk in, lam thluan 5 le 8 cu Covid asi hlaan tein helnak an tuah kho rih lo; asinain, an nih cu a dang tein Title VI kherhlainak tuahlo in hnon an si caah an mah pawl hi kherhlainak caah a hlaan te'n hnataakmi lam thluan pehlaihna ii a cheukhat ansi tiah ruah asi.

Langhternak 3. Dot I(Phase I) DCTA GoZone Riantuanpiaknak



- A-Tlanglawng
- Dot I(Phase I) Bus Lamthluan pawl
- GoZone Achekhaan Riantuanpiaknak Hmun pawl
- GoZone Chapnak(Add-On) Riantuanpiaknak Hmun pawl
- Lampawl
- Tlanglawng Station pawl



- A-Tlanglawng
- Dot I(Phase I) Bus Lamthluan pawl
- GoZone Achekhaan Riantuanpiaknak Hmun pawl
- GoZone Chapnak(Add-On) Riantuanpiaknak Hmun pawl
- Lampawl
- Tlanglawng Station pawl

2. PEER AHUAP IN ZOHNAK

2012 nithla aa tel mi FTA Circular C 4702.1B ah langhtermi FTA Circular C 4702.1B cu langhtermi Title VI kherhlainak caah a tu lio lamhrainak cu khiahmi lam thluan in duhzat(on-demand) rianttuanpiaknak ah thlennak pawl cu, a hlei in hman ansi lo caah dothlattu hna nih a rauh hlaan ah, chapmi agency pawl ii aa khatmi zohthhannak an tuah, silole a umciam khiahmi lam thluan rianttuanpiaknak tlinnak ah silole a hlaan thlennak(transitions) rianttuanpiaknak a umlomi hmun pawl caah rianttuanpiaknak thar pakhat a herh. Tungrin 2 nih langhtermi agency pawl a funtom.

Tungrin 2. Peer Agency Ceihhmainak Funtomnak

Agency	Hmunhna	Rianttuanpiaknak Thlennak
Green Mountain Thlennak(Transit)	Montpelier, VT	Duhmi lehnak rianttuanpiaknak he ramchung khiahmi lam rianttuanpiaknak airolnak.
Maryland Phorhthirnak Zungththen – Maryland Thlennak Nawlngeihnak	Baltimore, MD	Duhmi lehnak rianttuanpiaknak he khuapi khiahmi lam rianttuanpiaknak airolnak ruah asi. COVID-19 ruang ah hi pilot project hi dir ter asi.
King County Metro	Seattle, WA	A zaangmi tlanglawng station pawl in an pawngkam ummi sang pawl ah a pakhatnak/donghnak meng pehtlaihnaak bawmh ding ah rianttuanpiaknak a chap chih. Khiahmi lam rianttuanpiaknak airolnak a rak tuah lo.

Mipi ngah khawhmi cahren pawl ii a huap in zohnak ah an rianttuanpiaknak pawl cu Title VI kherhlainak tuah ding ah hi agency pawl sin in zeihmanh a herh lo nak kong an hmuhsak leng ah dothlattu hna nih khiahciam lam rianttuanpiaknak cu DCTA in hnatlak cang bantuk in duhnak(demand)-lehnak ah thlenmi agency pakhat ii bianabia cu hmuh asi. Hi a rak um hmasa mi cuaithlainak cu cohlaan asi ii a dang agency hna cu duhzat(on-demand) rianttuanpiaknak ah zeitindah an neih timi tthat tein theihfian ding ah hlathlaitu phu cu a cung langhtermi agency pakhat he pehzul in rian an ttuan tti.

Aherhmi lehnak rianttuanpiaknak pilot caah hi agency pakhat nih Title VI kherhlainak tuah ding ah a herh lo nak kong a feh ter ii Oakland um AC Transit lawng hi mah bantuk in kherhlainak tuahding aa thim.² DCTA ah hi biahalnak tuahnak pawl ii a huap cu pek asi. Hlathlaitu nih Mipi Nawlngeihnak Covo Rianttuantu zong FTA Region 6 caah an phak ii Title VI kherhlainak ii duhzat(on-demand) rianttuanpiaknak ai in FTA nih chuahmi ah lamhrvaitu a um lo tiah an fehter.

DCTA ii a hmanngu(customer) le mipi tonnak neihnak he aa khat in, King County Metro nih a hmuhmi ah aa cit lengmang khotu phaknak ii duhnak lehnak caah lam a ttha bik cu zumhmi pawngkam hrambunh rianttuanbu in asi. Hi organizations nih agency pawl kha an tuanpiak mi hna pehtlaih khawhnak ding caah hmualngei mi rianttuan ningcang hngalh khawhnak ding caah an bawmh hna, dawntu ngeimi mino pawl le tamtlinlonak a ngeimi zong telchih. Zumhkhawhmi pawngkam rianttuan ttinak cu a hlaan rianttuanpiaknak timhnak ii a cheu asi silole rianttuanpiaknak hmun a kauhter, asinain hi kauhnak cu program ah a hnu bik aa cittu an tam biknak hmun asi.

Peer agency pawl nih cahren pawl cu an pek ii biahalnak tuahmi a huap cu DCTA ah pek asi.

3. LAM(METHODOLOGY)

Duhzat(on-demand) rianttuanpiaknak caah Title VI kherhlainak caah a tu lio a ttha bik mi cinhnak a um lo tiah feh ter asi hnu in, phu nih FTA ii hmai lei lamhrainak lehnak caah hi lam(methodology) cu hmai lei thlen a hau kho tiah theihpi can ah phu nih a tang ii langhter mi lam(methodology) cu an tthancho ter. Hi lam(methodology) cu GoZone langhtermi he pehtlai in hlathlaitu phu cu pekmi ruahnak pawl cung ah aa ngatchan; rianttuanpiaknak hmun le GoZone tuahsernak pawl in data ngah khawh le cang kaa kha ruahnak pawl kha zohthhan ding a herh. Hi dal nih a ummi DCTA Title VI Phunghram, sullam pawl, le kherhlainak thoknak pawl an ceih.

² MDOT MTA he biahalnak(interview) tuahnak hmuhmi.

3.1 DCTA TITLE VI PHUNGHRAM

DCTA Title VI Phunghram nih a nganmi rianttuanpiaknak thlennak pakhat in a tthami(qualifies) thil pawl, Title VI kherhlainak pakhat ser ding ah zeibantuk khamnak pawl dah an hman, le a zawr kho mi strategy pawl silole dannak(exception) a ngei timi a feh ter³.

DCTA ning in, Abiapimi rianttuanpiaknak thlennak cu a tang lei pakhat silole tam deuh ruang ah a cangmi thlennak asi:

- i. Khiahmi bus lam sernak silole hlawnak.
- ii. Amah ii a lutmi tangka zatuak 25 leng a simi a nganmi vawleilei umtuning thlennak.
- iii. Nifatin pekmi suimilam relnak ii thlennak asi ter kho tu remhnak pakhat cu bawmhnak pekmi a hlaan suimilam pawl ii zatuak 25 silole mahnak tam deuhmi karhnak silole zawrnak he aa khat.

Hnatlaakmi GoZone Pehtlaihnik cu khiahmi bus lam pawl duhnak(demand)-lehnak rianttuanpiaknak pawl in airolnak a tuah, cu ruang ah a biapimi rianttuanpiaknak thlennak ah a tling(qualifies) .

AADANGMI HNORSUANNAK(DISPARATE IMPACT)

Milurelnak ah mitlawm u nih zatuak (5) nak in a tam deuhmi a karhmi thilrit an ton ahcunm silole mitlawm asilo mi hna he tahchunh tik ah akarhmi tthatnemnak cu zatuak (5)nak tlawm an ngah ahcun, DCTA nih citman thlennak, a biapimi rianttuanpiaknak thlennak, silole a dang phunghram chung ah aadangmi hnorsuannak(disparate impact) a um tiah a ruah lai. Aadangmi hnorsuannak hrialnak, tlawmternak, silole tthumnak caah, DCTA nih a faakmi hnorsuannak a can ter khotu chimciam thlennak caah a dang thimnak le/silole remhnak cu a tthanchoter lai. DCTA nih a faakmi hnorsuannak pawl phi-shin ding ah chimciam thlennak pawl caah a dang thimnak silole remhnak a tuah lai:

- i. Thlennak caah phungning in tlukruannak a um lo ah cun, cun
- ii. Aakhatmi phungning in tinhmi pawl ttuanpiaktu a dang thimnak a um lo nain miphun, muici silole ratnak ram cung ah ngatchan in aa tlukruang lo mi hnorsuannak a tlawm deuh.

CITMAN THLENNAK PHUNGHRAM

FTA Circular 4702.1B ah aa khatlomi(exceptions) in langhtermi kha thlennak pawl telh lo Nawlngeitu nih lawng citman a kai a ttum zeitluk in siseh lawng citman thlennak cu a tak ah a tuah tik paoh ah citman lei ngeihmi(equity) kherhlainak a tuah khawh. Lawng citman thlennak cu lawngcit man ii a kai silole a ttum ah fianter asi.

- i. System vialte ah,
- ii. Acheu phorthirnak lei mode pawl, silole
- iii. Lawng citman peknak phun in silole citman thawngzamhnak in.

AATLUKRUANG LOMI THILRIT

Tangka lut a tlawmni zatuak (5) nak in a tam deuhmi a karhmi thilrit an ton ahcun silole tangka lut a tlawmni asilo mi hna he tahchunh tik ah akarhmi tthatnemnak cu zatuak (5)nak tlawm an ngah ahcun, citman thlennak, a biapimi rianttuanpiaknak thlennak, silole a dang phunghram chung ah aa tlukruang lomi thilrit aum tiah DCTA nih a ruah lai. Federal sifahnak level ii 125% ah silole a niam deuh ah a um ahcun tangka lut a tlawmni milurelnak ah chiah ansi lai.

AUMMI KHIAHNAK PAWL

DCTA nih mi tlawm u cung ah aa dangmi hnorsuannak le tangka lut tlawmni hna sin ah aa zatlomi thilrit cung ah 5% rikhihnik a tuah. A tak ah, hi nih a chim duhmi cu mitlawm u le tangka lut a tlawmni

³ https://www.dcta.net/sites/default/files/documents/Title%20VI/Title%20VI%20Program%202019_0.pdf

milurelnak caah rianttuanpiaknak tlawmternak cu an mah he aa pehtlaimi milurelnak ii share pawl nak in 5% nak in a tam deuh hrim lai lo, cu leng ah mitlawm u le tangka lut tlawm milurelnak caah rianttuanpiaknak sanhnak zat cu a tlambik asi ding asi. Milurelnak ii share pawl nak in 5% a tlawm deuh. Denton Pengkomh ah, milurelnak ii 41% cu mirang le/silole Hispanic/Latino pawl telh lo a dang cu miphun/miphun ttengnge an si ii milurelnak ii 8% cu federal sifahnak level ii 125% silole a tang ah a um.⁴ Cu ruang ah rianttuanpiaknak kherhlainak cu rianttuanpiaknak zawrternak ii 46% nak in tam deuh lo nak (Chimduhmi cu, 41% nak in zatuak 5 a tam deuh lai) nih mitlawm khuami hna cung ah hnorsuannak a um ding asi ii a tlawmbik rianttuanpiaknak ii 36% a kai (chimduhmi cu, 41% nak in za tuak 5 a tlawm deuh lai) nak cu mitlawm khuami hna nih an ngah ding asi. Rianttuanpiaknak zawr termi ii 13% nak in kai ter lo ding (chimduhmi cu, 8% nak in zatuak 5 a tam deuh lai) cu tangka lut tlawm hna caah hnorsuannak a um ii a tlawm bik 3% kai ternak (chimduhmi cu 8% nak in zatuak 5a tlawm deuh lai) nih tangka lut tlawm pawl nih an ngah ding asi.

DCTA nih Mirang holh Thiamnak Rikhiahnak a ngeimi milurelnak caah an khiahmi a um lo; cu ruang ah kha pawngkam hna caah hnorsuannak pawl cu a zat in cuaithlai asi lai nain hnorsuannak/thilrit sinnak caah khiahmi ri a um lai lo. Mirang holh "ttha tein" a holh lo mi pawl cu Denton Pengkomh milurelnak ah 8% an i tel.

3.2 SULLAM HRILHFIAHNAK PAWL LE KHERHHLAINAK

Mitlawm u le tangka lut tlawm mi pawngkam hna caah rianttuanpiaknak karhnak le zawrternak pawl cu cuaithlai ding ah le hi cuaithlainak pawl chung "Person-Trips" lam (methodology) cu hman asi lai. Person-Trips pawl cu 2010 Census Block Group richung ah an tuak ii ACS 2019 5-Year Counts cu Census Block Group tan in a kalmi bus khaulflawnnak fonh zat cu hi khaulflawnnak pawl ah a lut khomi zat karhnak in ruahdamh asi. Khiahmi lam rianttuanpiaknak pawl caah, bus line ah a lut khomi minung zat cu line cung um mi bus drinak in ¼ meng chung ah Block Group ii minung chap pan karhnak in biachahnak tuah asi. Bus pawl cu nikhat ah voi 10, kumkhat chung nifatin (ni 365) a um ii cu bus drinak pawl in meng ¼ chung minung 10 an um ahcun, hi nih hin kum fa tin aa cittu 36,500 he aa fluk (10 x 365 x 10).

Buaktlaak in minute 11 in 14 tiang hngahnak caan ruahdamh asi ii duhnak (demand) a karh caah GoZone ah chapmi lawng pawl cu chapchih ding ah hnatlak asi ii hi minute 11 in 14 tiang hngahnak caan cu i chiah asi. Duhnak (demand)-lehnak rianttuanpiaknak caah, rianttuanpiaknak hmun chung kua asa mi vialte caah buaktlaak 12.5 minute 11 in 14 tiang hngah caan cu buaktlaak in aa zatmi khiahmi lam ah thlennak in khaulflawnnak zat cu tuak a si. Rianttuanpiaknak a lut khomi zat cu Census Block Group nih milurelnak a chah pan cu duhnak (demand)-lehnak rianttuanpiaknak hmun chung ii fonhmi a hmetngan in karhnak in biakhiah asi – A dang in kan chim ah cun, hi kherhlainak ah a um mi vialte nih GoZone khaulflawnnak pawl cu aa flukruang tein luhnak nawl an ngeih tiah ruah asi, cun rianttuanpiaknak hmun pawl le khaulflawnnak pawl rianttuanpiaknak geography chung vialte aa fluk ruang tein tthan cehu aso. Aa pehtlaimi minung pakhat cio le aa pehtlaimi rianttuanpiaknak pakhat cio caah, pumpak pakhat cio le rianttuanpiaknak hmun chung Block Group vialte cu tuak si, cu hnu ah fonh asi. Langhternak 4 ah aihre muici in langhtermi hmun pawl cu ¼ meng chung ii khiahmi lam bus dirnak pawl ansi ii a hring muici GoZone pawl cu hman duhnak (demand) lehtthannak rianttuanpiaknak hmang ding nawl onhmi pawl ansi.

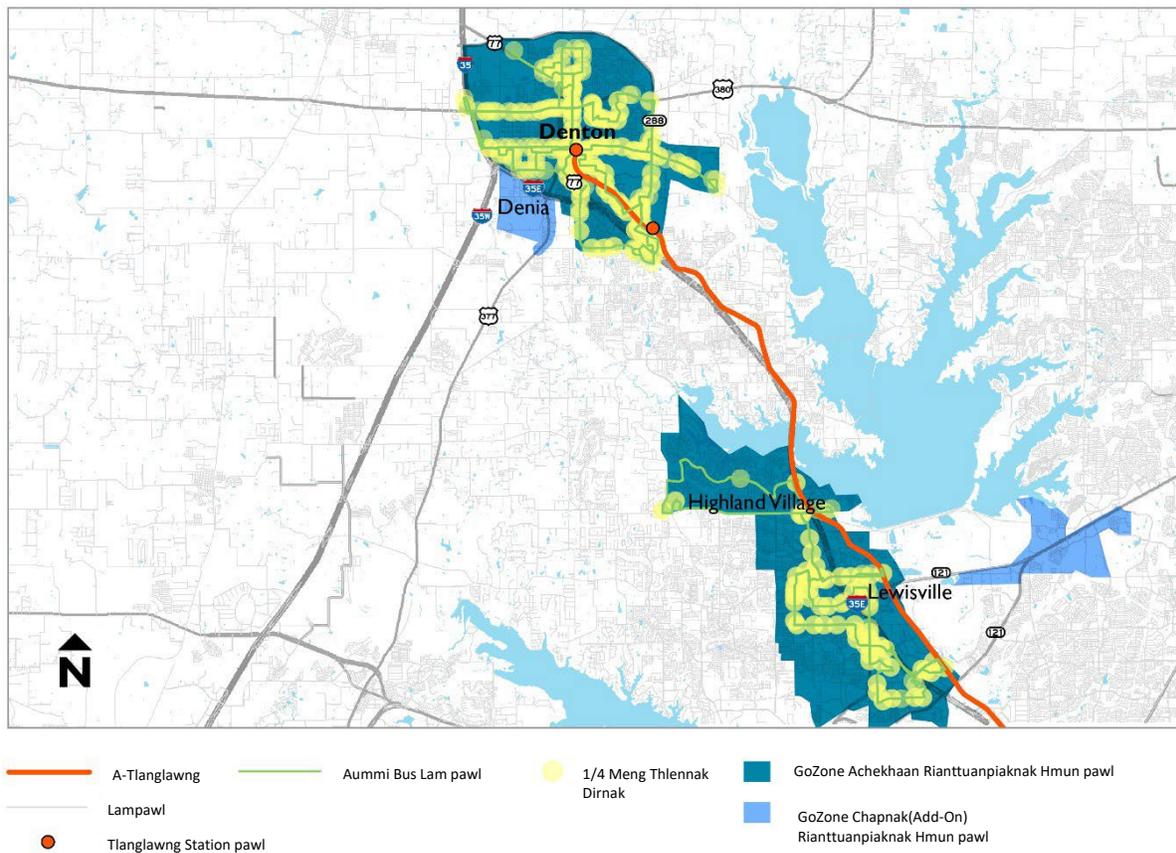
Kum khat voikhat thlennak (transit) khaulflawnnak pawl nambar in hi man pawl cu karh ansi. Khiahmi lam rianttuanpiaknak pawl caah, kumfatin lawng khaulflawnnak nambar cu lam caansermi (schedules) pawl nih bia an khiah. Duhmi (demand)-lehnak rianttuanpiaknak pawl caah, kumkhat chung lawng khaulflawnnak zat cu Via Simulation Results for Year One hmanna in lawng suimilam pakhat ah buaktlaak aacittu zat, vans nambar, le rianttuanpiaknak suimilam pawl cu biakhiah asi.⁵

Hi tuaknak langhternak (graphical illustration) caah Langhternak 5 le Langhternak 6 ah zoh.

⁴ American Community Survey, 2019 Kum 5 Relnak

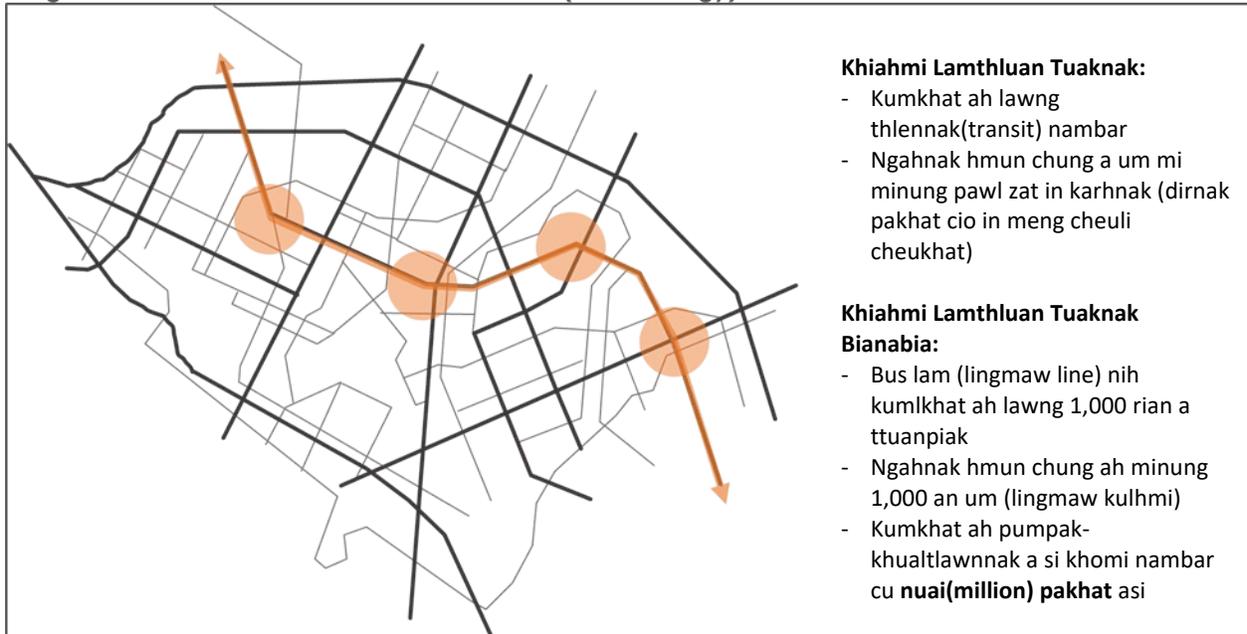
⁵ <https://dctafeedback.net/gozone/home> <https://dctafeedback.net/gozone/home>; July 8, 2021 ah Chuahmi

Langhternak 4. Phorthirnak lei Rianttuanpiaknak ah Luhnak Langhternak

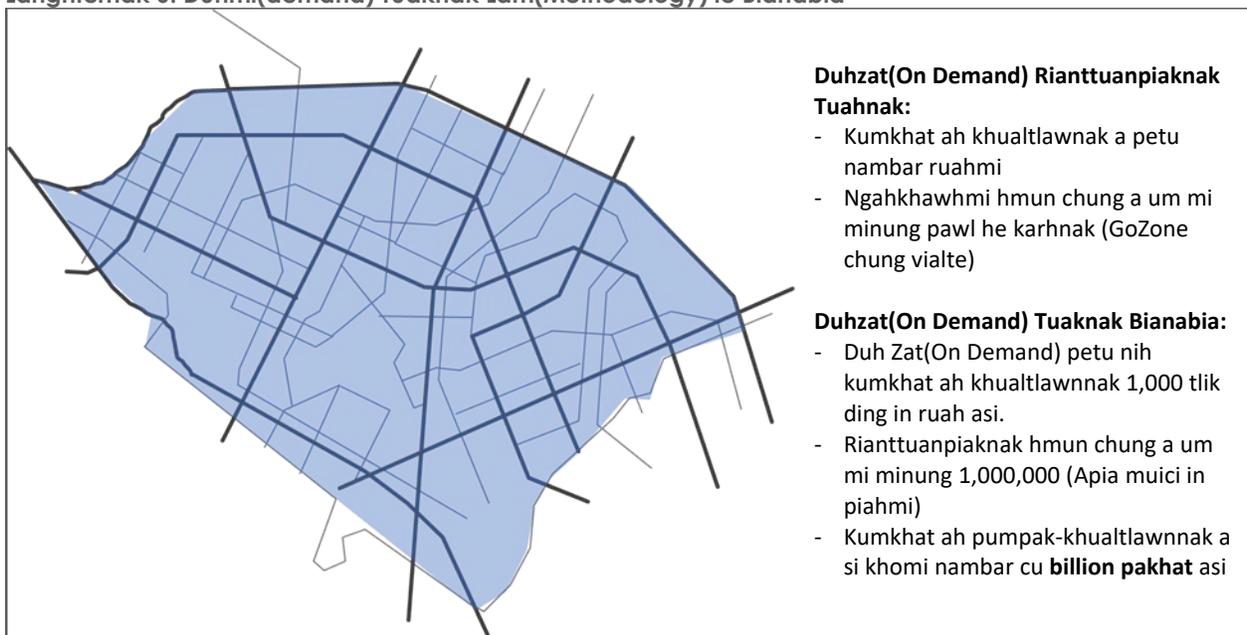


Abianabia ah – Simulation Result pawl in GoZone Base cu buaktlaak in lawng suimilam 3.8 zat silole suimilam pakhat ah 3.8 "lawng khuattlawnnak" (Voikhat ah aa cittu pakhat lawng rianttuanpiaknak pek asi). Rianttuan caan suimilam pawl cu Nikhat ni in Nilini, Zinglei 5 in zaanlei 10, Ningani zinglei 5 in zaanlei 11 le Zerhteni Zinglei 8 in Zaanlei 8 pawl ansi. Kumkhat voikhat, kumkhat cio nih zerkhat ah nikhat 51 a um tiah kan ruah. Pumpak pakhat cio ii kumfatin rianttuan caan suimilam a ngahmi 4,998 he a tluk lai. Suimilam pakhat lawng khuattlawnnak 3.8 ah, hi hi a kum khatnak chung GoZones caah kum khat ah 18,992 khuattlawnnak asi. A hlaan hmun pawl ii milurelnak 187,890 he, a tlangpi milu relnak ii kum fatin pumpak-khuattlawnnak pawl cu 3,568,482,036 asi lai.

Langhternak 5. Khiahmi Lamthluan Tuaknak Lam(Methodology) le Bianabia



Langhternak 6. Duhmi(demand) Tuaknak Lam(Methodology) le Bianabia



Existing Network tang ah hi kherhlainak nih Proposed Network he a tang lei phu pawl ii pumpak-khuatlawnnak cu a tuak.

- Mirang asilo mi le/silole Hispanic/Latino khuami (Mitlawm u) caah Pumpak-Khuatlawnnak pawl
- Sifahnak line tang ah tangka lut flawmmi khuami caah Pumpak-Khuatlawnnak pawl (Tangkalut flawm)
- Mirang holh rikhihmi (LEP) khuami hna caah Pumpak-Khuatlawnnak pawl
- Khuami vialte caah Pumpak-Khuatlawnnak pawl

Hi man pawl cu mitlawm u le tangka lut flawmmi hna nih an tonmi rianttuanpiaknak fonhmi karhnak silole zawrternak cuaithlainak tuaknak caah onh asi ii cu bantuk cuaithlainak zulh ding biakhiahnak caah a cung lei langhternak khiahmi pawl he tahchunh asi lai.

Hi kherhhlainak cu dot hnih in tuah asi. A pakhatnak, khiahmi lam rianttuanpiaknak hnonnak ii hnorsuannak cu zalong in zohn asi. Cu hnu ah GoZone rianttuanpiaknak ruahdamh minung khaulflawnnak cu fonh in ngahmi a phi cu zohchunh asi. Hi kherhhlainak cu Dot I(Phase I) GoZone rianttuanpiaknak hram caah le, hi memo ii Section 1.2 ah langhtertermi betmi(add-ons) Dot I(Phase I) a chekhaan rianttuanpiaknak pawl ca zong ah tuah asi.

4. APHICHUAK PAWL

Chapmi program rianttuanpiaknak hmun chung ah aa tel lomi Title VI kherhhlainak ii a phichuak mi pawl cu Tungrin 3 ah a huap in langhter asi -- Khiahmi Mirang holh Thiamnak kherhhlainak cu Tungrin 4 ah huap asi. Title VI a phichuak chapmi rianttuanpiaknak ah aa telmi hmun pawl cu Tungrin 5 ah huap in langhter ansi -- chapmi Khiahmi Mirang holh Thiamnak kherhhlainak cu Tungrin 6 ah huap asi. GoZone Dot I(Phase I) caah Censu Block Group-level ah minung-khaulflawnnak thlennak huapmi cu Langhternak 7 ah langhter asi. Minung-khaulflawnnak ah thlennak pawl cu GoZone Do I(Phase I) a chekhaan rianttuanpiaknak caah Census Block Group-level Langhternak 8 ah a huap in telh asi.

GoZone ii chapmi he rianttuanpiaknak ah thlennak cu chapmi rianttuanpiaknak hmun pawl ii a tak in tuah nak in silole aa tlukruang lo mi thilit a si ter lo tiah ruah asi.

A cung ah ceih asi bantu in, hi kherhhlainak nih a tang lei GoZone rianttuanpiaknak pawl a ruah:

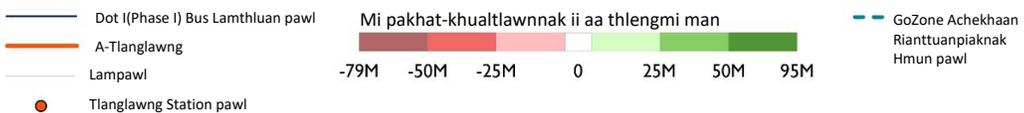
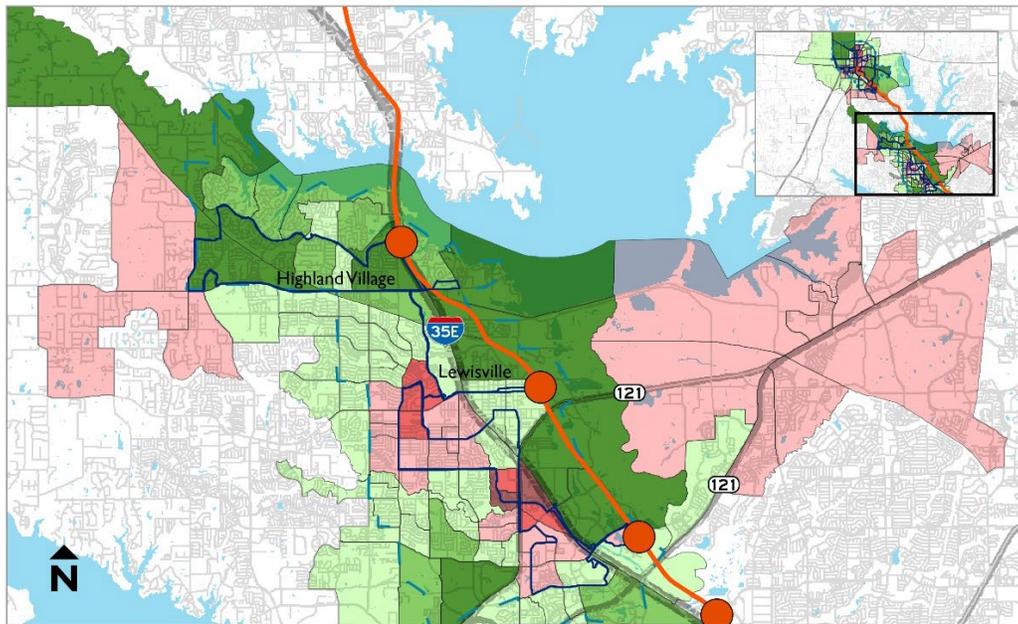
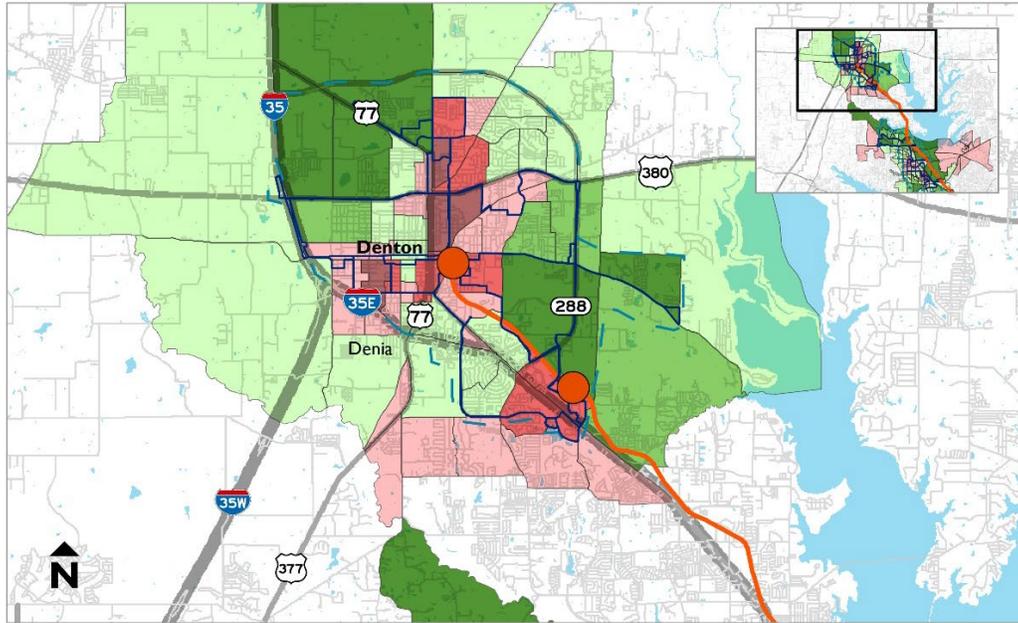
- Lawng suimilam pakhat ah buaktlaak minung 3.8 khaulflawnnak rianttuanpiaknak a pek lai tiah ruahchan asi⁶. Tahchunhnak caah, DCTA ii a um cia mi bus rianttuanpiaknak nih 2019 kum ah lawng suimilam pakhat ah 17 minung khaulflawnnak a pek.⁷
- Azik duhnak tam caan pawl ah tinbaw(fleet) sin ah lawng pawl fonhnak in minute 11 in 14 tiang hngahnak caan pawl cu chiahchap ding in bia khiah asi.
- Minute 11 in 14 hngah caan cu khiahmi-lam thlennak rianttuanpiaknak aa cittu minute 12.5 he aa khat.
- GoZone rianttuanpiaknak hmun pawl ah a um mi hna nih rianttuanpiaknak aa khat in an hmuh lai. Aa tlukruang in a veng kho tu rianttuannak pawl cu ngahnak ah aa tel, asinain rikhiah an silo:
 - Zeitindah GoZone rianttuanpiaknak ka ngah lai timi aa dannak pawl theihnak ah
 - A ba in cawknak card(credit cards) pawl le mobile app pawl hmannak he tahchunh ahcun tangka sa in peknak hmannak fawi deuhnak le phone chawnnak a chekhaan a hlaan kan in laaknak system pawl dannak ah.
 - Aa cittu pawl khual lawm he aa tlak in hmanmi algorithm ah ruah lo in geographic thleidannak

Langhternak 9 in langhternak 14 nih a zohmi cu a um cia phrohthirnak thil sining remhmi-lam, ¼ meng bus dirnak danhmi, le Denton le Lewisville ii Title VI milu rel. Langhter cang bang in, Title VI milu rel ii a tam deuh aa telmi cu a tu a um cuahmah mi phorhthirnak rianttuannak pawngkam ah an um ruang ah cu rianttuannak cu dirter nih pawngkam a um mi hna caah hmual a ngei deuh lai. Sihmanhsehlaw, GoZones can ter a sinak cu hi mipi hna caah rianttuanpiaknak a si khawh bantu in Nichuah lei Denton le Thlang le Lewisville bantu in bus a dirnak hmun ii meng ¼ chung a um lo mi hna ca zong ah rianttuanpiak khawh ding in kauhterchin a ngah.

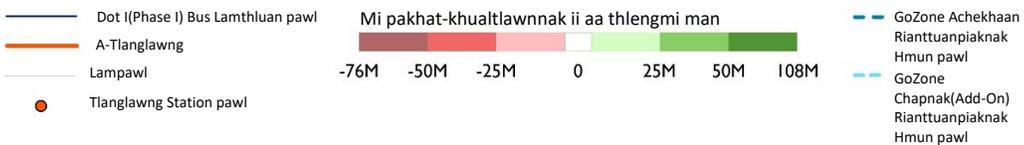
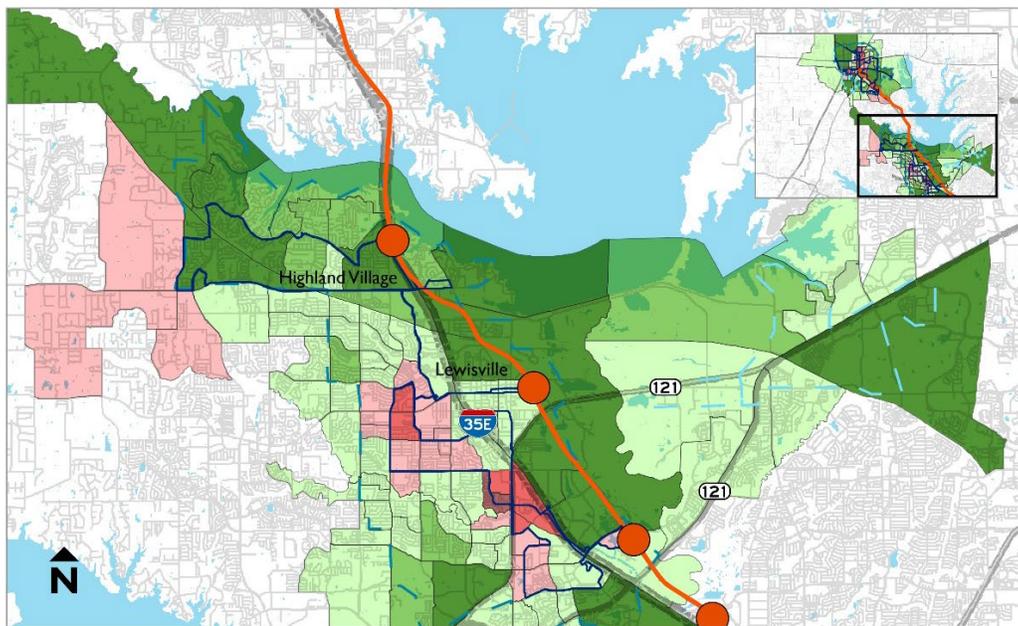
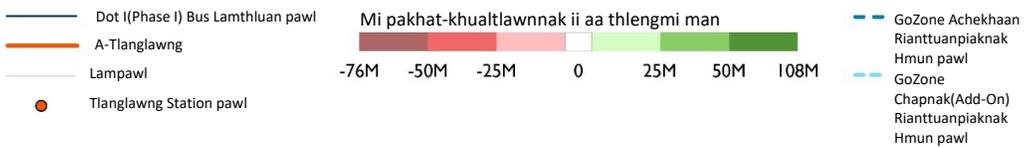
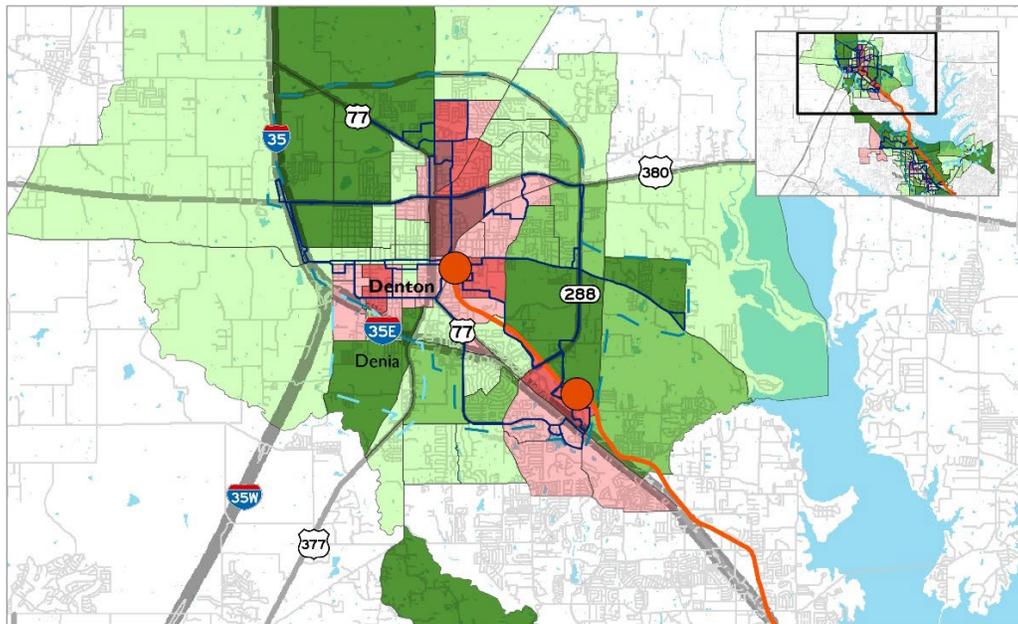
⁶ <https://dctafeedback.net/gozone/home> <https://dctafeedback.net/gozone/home>; July 8, 2021

⁷ Federal Transit Administration National Transit Database.

Langhternak 7. Census Block Group nih tuahmi, mi pakhat khualtlawnnak thawng in aa thlengmi man - GoZone Phase I Base Service



Langhternak 8. Census Block Group nih tuahmi, mi pakhat khualtlawnnak thawng in aa thlengmi man - GoZone Phase I Base Service with Add-Ons



Tungrin 3. Title VI zohthhannak a phichuak - Phase I Base rianttuanpiaknak¹

	Milu rel dih lak	Tangka hmuh a niam mi milu rel	Mi tlawm deuh milu rel	Tangka hmuh a tlawmmi milu rel zatuak nih a chuahpi mi	Mi tlawm milu rel zatuak nih a chuahpi mi	Cohlaan khawhmi Range Chung ah Tangka Lut Tlawm Hnorsuannak?	Cohlaan khawhmi Range Chung ah Mitlawm u Hnorsuannak?
A um cia kumfatin Pumpak Khuallawnnak pawl Rianttuanpiaknak	1,814,779,200	430,144,600	1,011,819,000	-	-	-	-
Hnon khawhmi Khiahmi Lam Rianttuanpiaknak he Kumfatin Pumpak-Khuallawnnak ah Thlennak	-1,524,006,800	-343,503,600	-855,897,500	22.5% (Thilrit)	56.2% (Thilrit)	Asi lo	Asi lo
A Taangmi Khiahmi Lam Rianttuanpiaknak LAWNG he Kumfatin Pumpak- Khuallawnnak	290,772,400	86,641,000	155,921,500	-	-	-	-
GoZone Kumfatin Pumpak Khuallawnnak pawl Rianttuanpiaknak Suainak	3,553,617,500	587,522,300	1,737,166,500	16.5% (Tthahnemnak)	48.9% (Tthahnemnak)	-	-
GoZone le A taangmi Khiahmi Lam Rianttuanpiaknak he Tuakmi Kumfatin Pumpak Khuallawnnak	3,844,389,900	674,163,300	1,893,088,000	-	-	-	-
Kumfatin Mi pakhat-khuallawnnak ii aa thlengmi man Suainak	2,029,610,700	244,018,700	881,269,000	12.0% (Tthahnemnak)	43.4% (Tthahnemnak)	Asi	Asi

Tungrin 4. Rikhihmi Mirang holh Thiamnak (LEP) Kherhhlainak Phichuak pawl – Dot I(Phase I) Ngatchan Rianttuanpiaknak²

	Milu rel dih lak	LEP Milurelnak	LEP milu rel zatuak nih a chuahpi mi
A um cia kumfatin Pumpak Khuallawnnak pawl Rianttuanpiaknak	1,814,779,200	231,065,300	-
Hnon khawhmi Khiahmi Lam Rianttuanpiaknak he Kumfatin Pumpak-Khuallawnnak ah Thlennak	-1,524,006,800	-200,881,900	13.2% (Thilrit)
A Taangmi Khiahmi Lam Rianttuanpiaknak LAWNG he Kumfatin Pumpak- Khuallawnnak	290,772,400	30,183,400	-
GoZone Kumfatin Pumpak Khuallawnnak pawl Rianttuanpiaknak Suainak	3,553,617,500	346,264,500	9.7% (Tthahnemnak)
GoZone le A taangmi Khiahmi Lam Rianttuanpiaknak he Tuakmi Kumfatin Pumpak Khuallawnnak	3,844,389,900	376,447,900	-
Kumfatin Mi pakhat-khuallawnnak ii aa thlengmi man Suainak	2,029,610,700	145,382,600	7.2% (Tthahnemnak)

¹ Mi pakhat-khuallawnnak pawl cu aa naih bik 100 in tuak piak a si.

² Mi pakhat-khuallawnnak pawl cu aa naih bik 100 in tuak piak a si.

Tungrin 5. Title VI Kherhhlainak a Phichuak - Phase I Base + Add-On Rianttuanpiaknak³

	Milu rel dih lak	Tangka hmuh a niam mi milu rel	Mi tlawm deuh milu rel	Tangka hmuh a tlawmmi milu rel zatuak nih a chuahpi mi	Mi tlawm milu rel zatuak nih a chuahpi mi	Cohlaan khawhmi Range Chung ah Tangka Lut Tlawm Hnorsuannak?	Cohlaan khawhmi Range Chung ah Mitlawm u Hnorsuannak?
A um cia kumfatin Pumpak Khuallawnnak pawl Rianttuanpiaknak	1,814,779,200	430,144,600	1,011,819,000	-	-	-	-
Hnon khawhmi Khiahmi Lam Rianttuanpiaknak he Kumfatin Pumpak-Khuallawnnak ah Thlennak	-1,524,006,800	-343,503,600	-855,897,500	22.5% (Thilrit)	56.2% (Thilrit)	Asi lo	Asi lo
A Taangmi Khiahmi Lam Rianttuanpiaknak LAWNG he Kumfatin Pumpak- Khuallawnnak	290,772,400	86,641,000	155,921,500	-	-	-	-
GoZone Kumfatin Pumpak Khuallawnnak pawl Rianttuanpiaknak Suainak	4,311,087,700	710,081,400	2,130,201,400	16.5% (Tthahnemnak)	49.4% (Tthahnemnak)	-	-
GoZone le A taangmi Khiahmi Lam Rianttuanpiaknak he Tuakmi Kumfatin Pumpak Khuallawnnak	4,601,860,100	796,722,400	2,286,122,900	-	-	-	-
Kumfatin Mi pakhat-khuallawnnak ii aa thlengmi man Suainak	2,787,080,900	366,577,800	1,274,303,900	13.2% (Tthahnemnak)	45.7% (Tthahnemnak)	Asi	Asi

Tungrin 6. Rikhihmi Mirang holh Thiamnak (LEP) Kherhhlainak Phichuak pawl – Dot I(Phase I) Base + Add-On Rianttuanpiaknak⁴

	Milu rel dih lak	LEP Milurelnak	LEP milu rel zatuak nih a chuahpi mi
A um cia kumfatin Pumpak Khuallawnnak pawl Rianttuanpiaknak	1,814,779,200	231,065,300	-
Hnon khawhmi Khiahmi Lam Rianttuanpiaknak he Kumfatin Pumpak-Khuallawnnak ah Thlennak	-1,524,006,800	-200,881,900	13.2% (Thilrit)
A Taangmi Khiahmi Lam Rianttuanpiaknak LAWNG he Kumfatin Pumpak- Khuallawnnak	290,772,400	30,183,400	-
GoZone Kumfatin Pumpak Khuallawnnak pawl Rianttuanpiaknak Suainak	4,311,087,700	413,105,600	9.6% (Tthahnemnak)
GoZone le A taangmi Khiahmi Lam Rianttuanpiaknak he Tuakmi Kumfatin Pumpak Khuallawnnak	4,601,860,100	443,289,000	-
Kumfatin Mi pakhat-khuallawnnak ii aa thlengmi man Suainak	2,787,080,900	212,223,700	7.6% (Tthahnemnak)

³ Mi pakhat-khuallawnnak pawl cu aa naih bik 100 in tuak piak a si.

⁴ Mi pakhat-khuallawnnak pawl cu aa naih bik 100 in tuak piak a si.

5. RUAHNAKPEKNAK PAWL

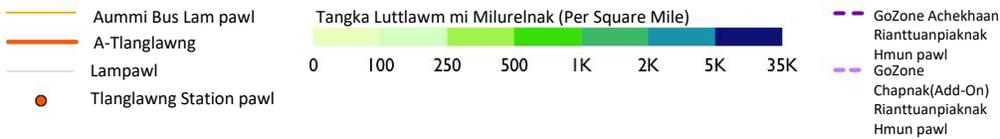
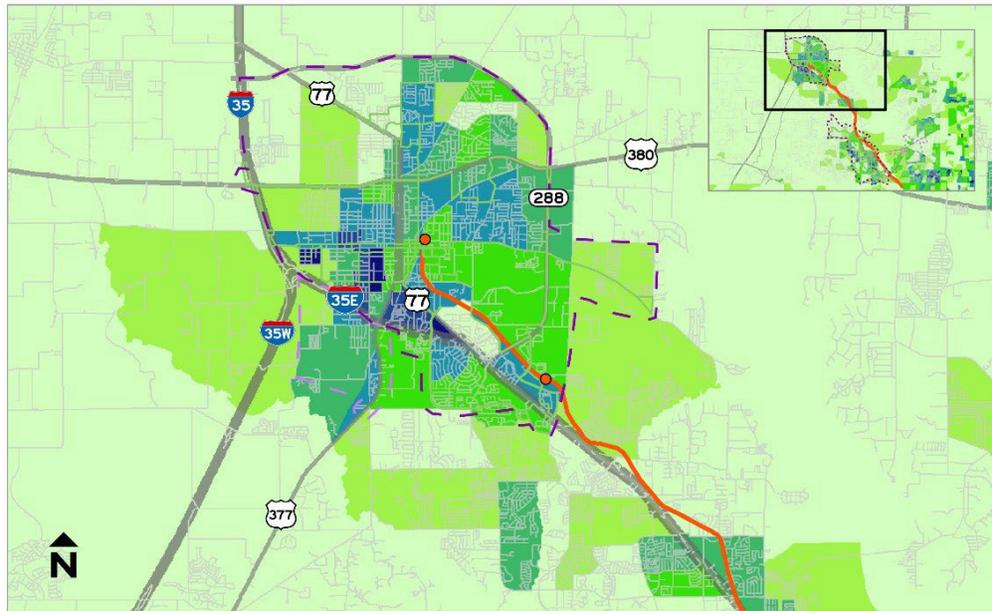
Hlathlatitu phu nih GoZone chimnak ah langhtermi cinak level le rianttuanpiaknak pawl cung ah ngatchan in a mah ii kherhhlainak pawl cu a ser. A hlaan deuh Dot I(Phase I), samhnak data ngah dih le cangka, kha zohfelnak ah zohthhannak tuah asi ii citnak, virtual dirnak hmun pawl le tangka lei rianttuanpiaknak suimilam he pehtlai in hmuhmi data pawl hmannak in hi kherhhlainak ah hmanmi lam(methodology) tam deuh in thiannh a herh tiah biakhiahnak cu aa tlak ko.

Khiahmi lam thlennak caah hi Title VI kherhhlainak ah, hnatlaakmi thlennak pawl cu khiahmi rianttuanpiaknak tuah ding ah Agency in Biakhamnak tuahmi a aiawh. A tak ah rianttuanpiaknak a kaughtayphawnak cu a cung lei ah langhtermi ruahnak he aa lawh lo ahcun, tangka lut tlawmmi, mitlawm u le/silole LEP pawngkam hna caah tthatlonak hnorsuannak pawl aa chap kho. GoZone a kaughtayphawnak ii a dikthir cu a dongh tiang suainak ah a cung lei langhtermi cu fehter ding ah le hi kherhhlainak ah hmuhmi he aa tlak ding in rianttuanpiaknak pawl cu zohfel ding ah faak piin ruahnak pek asi. DCTA nih Title VI he aa tlak in aa tluk ruang mi rianttuanpiaknak he tlak ding caah Census Block Group in khuatlawnnak kong pawl theihternak caah duhzat(on-demand) rianttuanpiaknak petu contractor pawl he a herhmi pawl a ruah chih awk asi. Asi khawhnak hmun paoh ah data pawl cu a leng minung(third party) nih an zoh ding asi. A dongnak bik ah, DCTA nih rianttuanpiaknak cu ruahning tluk in aa tlukruang mi asi feh ternak ah aa cittu pawl milurelnak thawngpang a kawl ding asi. Hi hi pumpek in tuahmi survey pawl in tuah ding asi. Tthanchonak caah punghman survey pawl cu DCTA ii lam thazaangchuahnak can ah tuah asi cang.

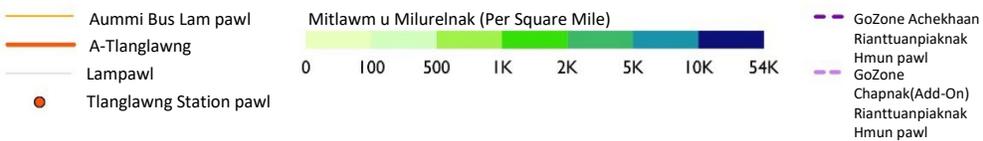
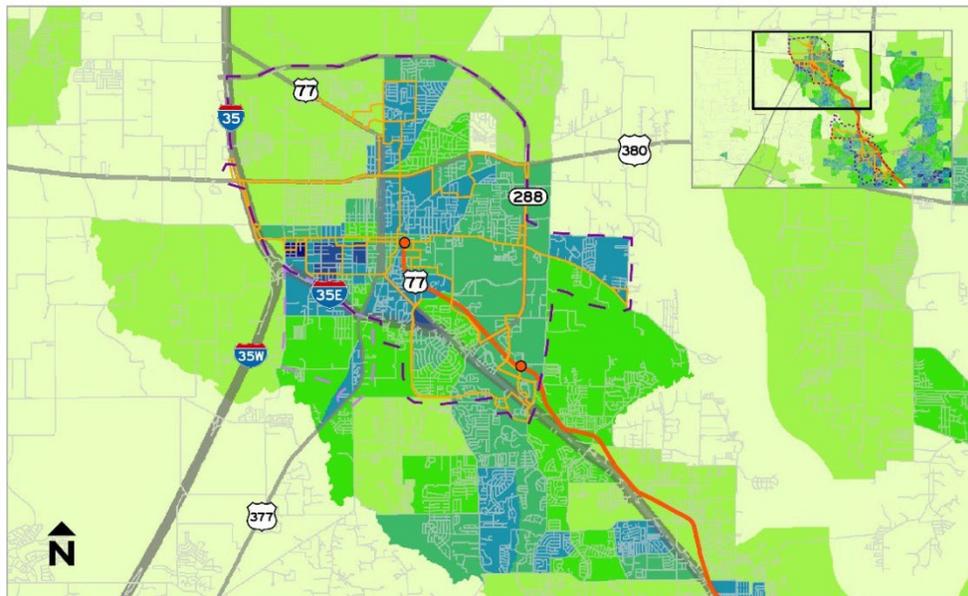
GoZone rianttuanpiaknak nih a hmasa bik thlaruk rianttuannak caah citman promotion pek nak a ngeih te lai. GoZone caah caan sau ca citman phunghram cu a donghnak biachah asi rih lo. March 2022 ah a donghnak bik citman phunghram cu DCTA ah pek asi te lai. Title VI zulhnak caah citman phunghram nih aa dangmi kherhhlainak cu a herh te lai.

FTA nih duhzat(on-demand) rianttuanpiaknak pawl cung ah Title VI kherhhlainak pawl tuah ding ah lam hruainak pawl cu chiah asi rih lo caah, an mah ii ruahnak peknak caah hi kherhhlainak cu FTA he i hrawmh ding ah aa tlak kho.

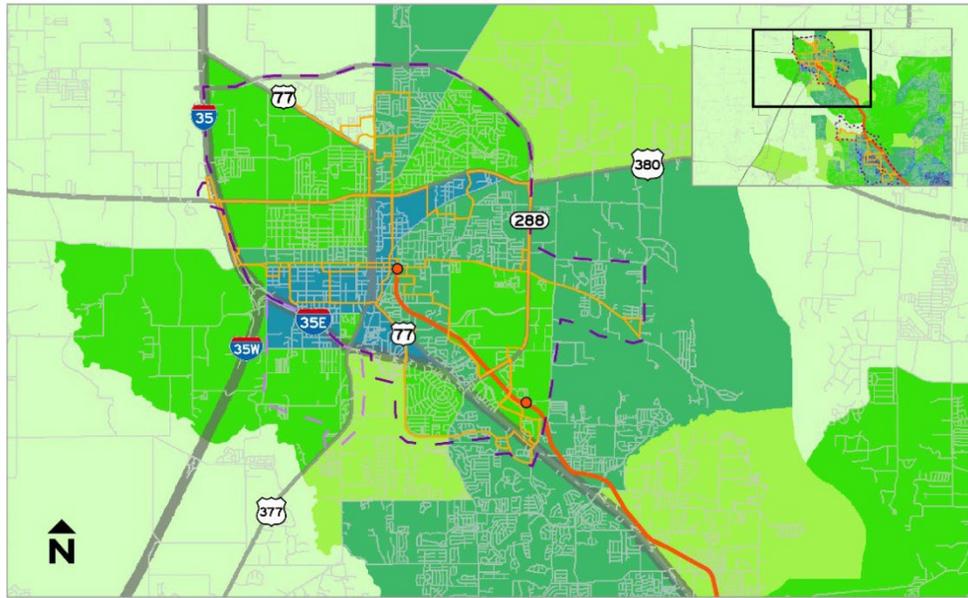
Langhternak 9. Denton khuah ah Tangka Lutl Tlawm mi Milurelnak pawl



Langhternak 10. Denton khuah ah Mitlawm u Milurelnak

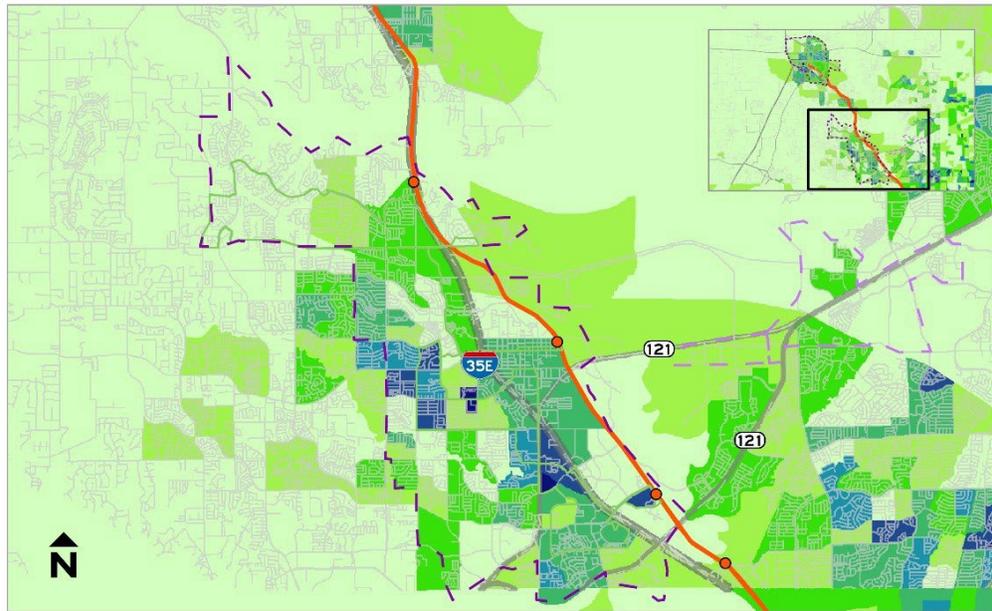


Langhternak 11. Denton ah Mirang ca Thiamnak Rikhiahmi Milurelnak

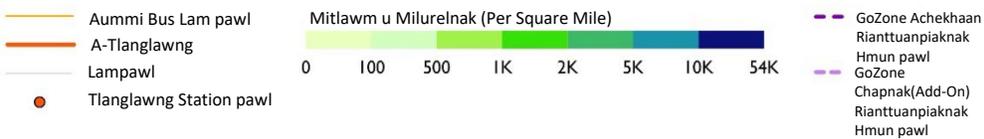
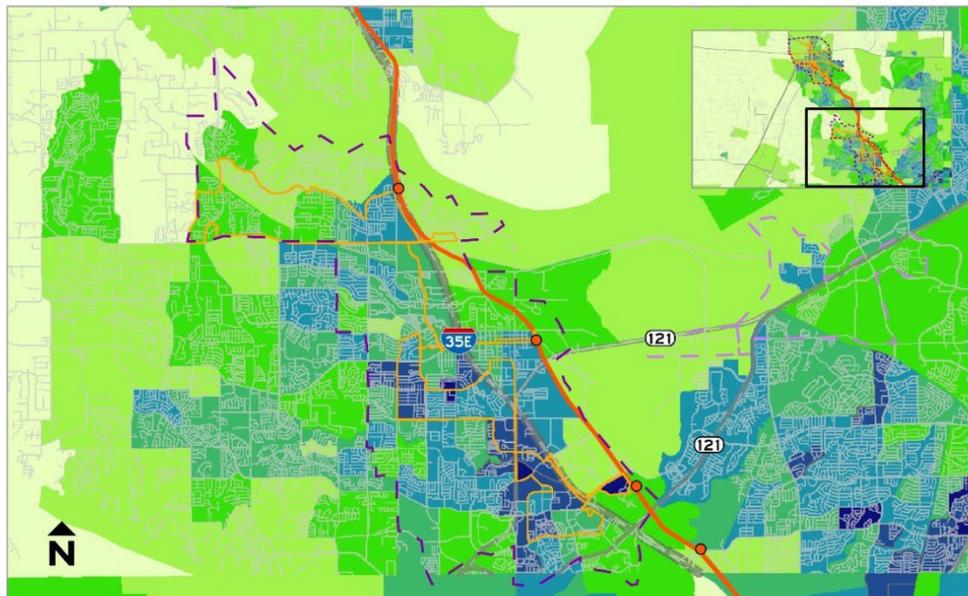


- Aummi Bus Lam pawl
- A-Tlanglawng
- Lampawl
- Tlanglawng Station pawl
- Mirang ca Thiamnak Rikhiahmi Milurelnak (Per Square Mile)
0 25 50 100 500 1K 5K 17K
- GoZone Achekhaan Rianttuanpiaknak Hmun pawl GoZone
- Chapnak(Add-On) Rianttuanpiaknak Hmun pawl

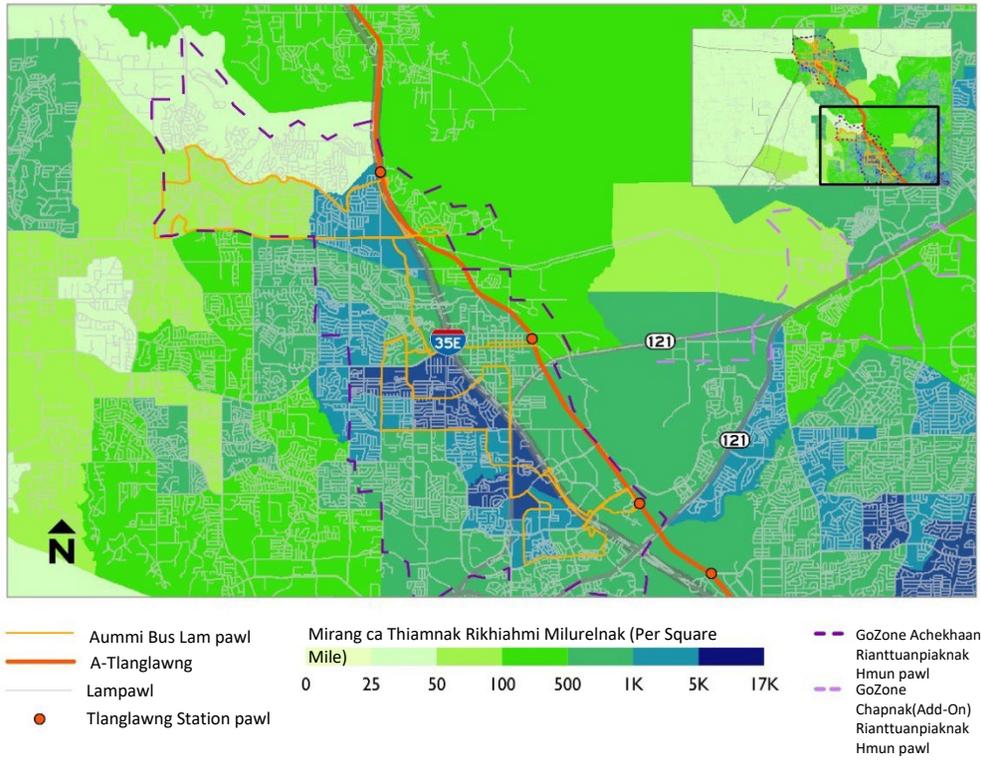
Langhternak 12. Lewisville khua ah Tangka LuT Tlawmmi Milurelnak pawl



Langhternak 13. Lewisville khua ah Mitlawm u Milurelnak



Langhternak 14. Lewisville ah Mirang ca Thiamnak Rikhiahmi Milurelnak



Khuasikthla 2020 Rianttuanpiaknak Thlennak



ONLINE OPEN HOUSE MEETING

Presentation and Video Online: June 15 – June 26, 2020
Available at RideDCTA.net

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- Title VI Analysis
- Feedback Opportunities
- Contact Information

DCTA'S COVID-19 RESPONSE



DCTA'S COVID-19 RESPONSE

- DCTA is closely monitoring what is happening with the [novel coronavirus \(COVID-19\)](#)
- At DCTA, our top priorities are keeping our passengers and employees healthy and ensure a safe commute for our riders
- DCTA has continued to operate as an essential business during COVID-19
- Due to the current COVID-19 risks, DCTA has increased precautions to protect our passengers and staff and have dedicated a webpage to communicate actions and updates with riders
- Information on the dedicated webpage includes, but is not limited to:
 - Efforts to keep passengers and staff safe
 - DCTA service updates related to COVID-19
 - Appreciation video dedicated to frontline workers
 - COVID-19 facts and resources
 - How to protect yourself and prevent the spread of illness
 - Downloadable resources
 - FAQs
- To view DCTA's dedicated webpage, visit <https://www.dcta.net/media-center/news/2020/denton-county-transportation-authority-coronavirus-covid-19-update>

PROPOSED SERVICE CHANGE MODIFICATION OVERVIEW



PROPOSED SERVICE CHANGE MODIFICATION OVERVIEW



- Due to COVID-19, stay-at-home orders and state-wide disaster declarations, DCTA experienced ridership declines across the system.
- Due to existing ridership declines and the impacts of projected ridership growth as businesses reopen, DCTA is proposing system-wide service modifications.
- On March 23, 2020, DCTA implemented temporary system-wide service modifications due to the impacts of COVID-19
- On May 11, 2020, DCTA implemented additional temporary system-wide service modifications due to the continued impacts of COVID-19
- On August 24, 2020, DCTA is proposing the permanent adoption of the system-wide service modifications made in March and May

PROPOSED CONNECT BUS SERVICE MODIFICATIONS

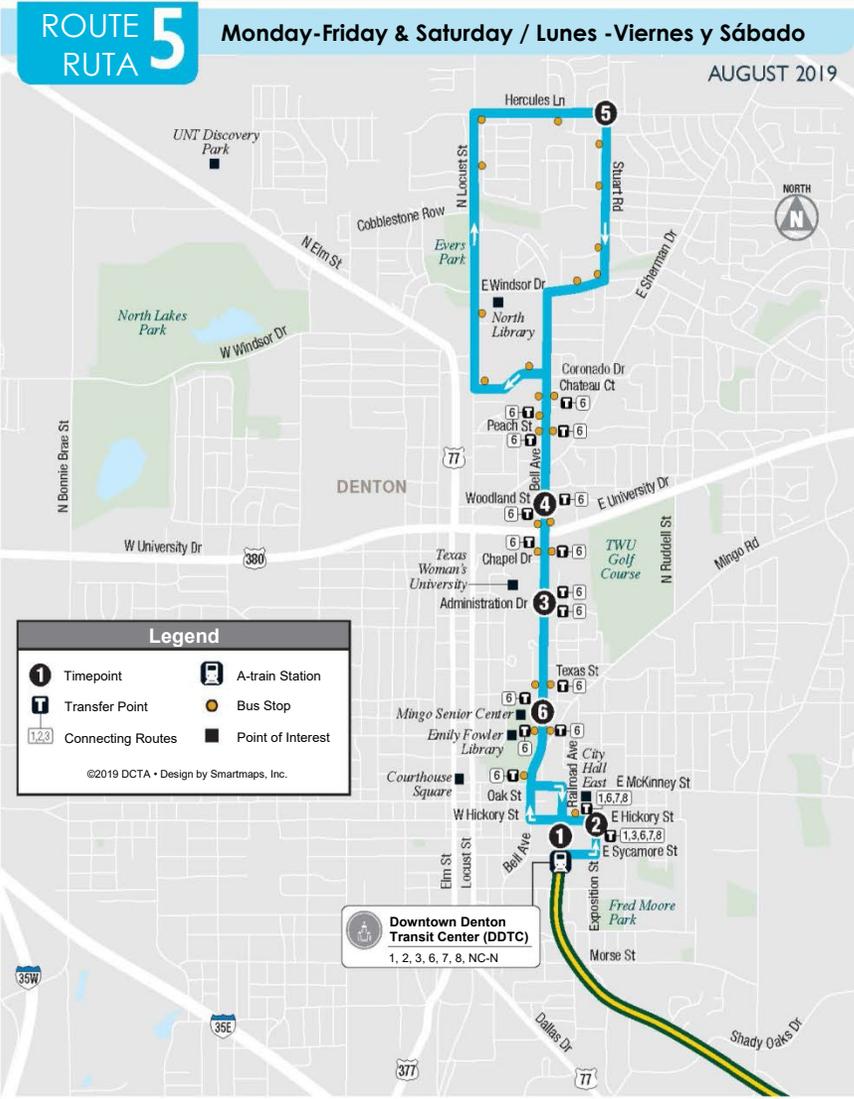


PROPOSED CONNECT BUS SERVICE MODIFICATIONS

The table below showcases the individual Connect service modifications that were made in both March and April, as well as the proposed modifications slated for August

Service	March 23 Changes	May 11 Changes	August 24 Changes
Route 1	<ul style="list-style-type: none"> • Saturday schedule with 60-minute frequency • Additional morning run 	Continued	Continued
Route 2	<ul style="list-style-type: none"> • Saturday schedule with 60-minute frequency • Additional morning run 	Continued	Continued
Route 3	<ul style="list-style-type: none"> • Saturday schedule with 60-minute frequency • Additional morning run 	Continued	Continued
Route 4	<ul style="list-style-type: none"> • Saturday schedule with 60-minute frequency • Additional morning run 	Continued	Continued
Route 5	<ul style="list-style-type: none"> • Saturday schedule with 60-minute frequency • Additional morning run 	Suspended Service	Removal of Route
Route 6	<ul style="list-style-type: none"> • Saturday schedule with 60-minute frequency • Additional morning run 	Continued	Continued
Route 7	<ul style="list-style-type: none"> • Saturday schedule with 60-minute frequency • Additional morning run 	Continued	Continued
Route 8	<ul style="list-style-type: none"> • Saturday schedule with 60-minute frequency • Additional morning run 	Suspended Service	Removal of Route
Route 21	<ul style="list-style-type: none"> • Saturday schedule with 60-minute frequency • Additional morning run 	Continued	Continued
Route 22	<ul style="list-style-type: none"> • Saturday schedule with 60-minute frequency • Additional morning run 	Continued	Continued
Highland Village Connect Shuttle	<ul style="list-style-type: none"> • Discontinued of service 	N/A	N/A

PROPOSED CONNECT BUS SERVICE MODIFICATIONS



Passengers who previously utilized Denton Connect Route 5 can utilize Denton Connect Route 6 to get to the majority of destinations.



PROPOSED CONNECT BUS SERVICE MODIFICATIONS



Passengers who previously utilized [Denton Connect Route 8](#) can ride [Denton Connect Route 7](#) to get to the majority of their destinations.



PROPOSED A-TRAIN SERVICE MODIFICATIONS



PROPOSED A-TRAIN SERVICE MODIFICATIONS

- A-train service will be provided hourly Monday through Friday from 6 a.m. to 9 p.m.
- Saturday service will remain the same



PROPOSED ON-DEMAND SERVICE MODIFICATIONS



PROPOSED ON-DEMAND SERVICE MODIFICATIONS

- Due to Connect bus service modifications, Connect bus service ends prior to A-train service
- To address last-mile connections during that time, DCTA implemented an on-demand service from four A-train stations
- On May 11, 2020, DCTA maintained the on-demand service at both the Hebron Station and the DDTC Station due to prior ridership trends
- On August 24, 2020, DCTA is recommending maintaining the on-demand service at the DDTC Station and utilizing the existing Lewisville Lakeway on-demand service for trips out of the Hebron Station

March 23 Changes	May 11 Changes	August 24 Changes
Hebron Station	Continued	Discontinued (Lewisville Lakeway Zone meets the needs)
Old Town Station	Discontinued	N/A
MedPark Station	Discontinued	N/A
DDTC Station	Continued	Made Permanent

NOTE: On-demand service was never added to the Highland Village/Lewisville Lake Station due to existing service through the Highland Village Lyft Program that met the last-mile needs of riders

PROPOSED UNT SERVICE MODIFICATIONS



PROPOSED UNT SERVICE MODIFICATIONS – FALL/SPRING ROUTES



- **{NEW} Parking Express (PE)** 
 - Will operate two (2) buses from 7:30 a.m. until 3:15 p.m. each scheduled weekday
 - Frequency of 20 minutes



- **Mean Green (MG)**
 - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
 - Frequency of 20 minutes



- **North Texan (NT)**
 - Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
 - This route will also include one (1) morning peak vehicle that will provide additional service from 7 a.m. until 11 a.m., Monday through Friday on scheduled days
 - Frequency
 - 11 minutes from 7 a.m. until 11 a.m.
 - 21 minutes from 11 a.m. until 5 p.m.



PROPOSED UNT SERVICE MODIFICATIONS – FALL/SPRING ROUTES



- **Eagle Point (EP)**

- Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
- Frequency of 30 minutes



- **Colorado Express (CE)**

- Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
- This route will also include one (1) morning peak vehicle that will provide additional service from 7 a.m. until 11 a.m., Monday through Thursday on scheduled days



- **Centre Place (CP)**

- Will operate four (4) buses from 7 a.m. until 5 p.m. each scheduled weekday
- This route will also include
 - Extended evening service that will operate one (1) bus until 9 p.m., Monday through Thursday on scheduled days
- Frequency
 - 28 minutes from 7 a.m. until 11 a.m.
 - 55 minutes from 11 a.m. until 5 p.m.

PROPOSED UNT SERVICE MODIFICATIONS – FALL/SPRING ROUTES



- **Discovery Park (DP)**

- Will operate three (3) buses from 7 a.m. until 5 p.m. each scheduled weekday
- This route will also include
 - {NEW} One (1) mid-day peak vehicle that will provide additional service from 9 a.m. until 3 p.m., Monday through Friday on scheduled days
 - Extended evening service that will operate one (1) bus until 9 p.m., Monday thru Friday on scheduled days
- Frequency
 - 12 minutes from 7 a.m. until 9 a.m.
 - 9 minutes from 9 a.m. until 3 p.m.
 - 12 minutes from 3 p.m. until 5 p.m.



- **Bernard Street (BST)**

- Will operate two (2) buses from 7 a.m. until 5 p.m. each scheduled weekday
- Frequency of 10 minutes

PROPOSED UNT SERVICE MODIFICATIONS – FALL/SPRING ROUTES



- **Mean Green Night Rider (MGNR)**

- Will operate one (1) bus from 6 p.m. until 10 p.m. each scheduled weekday
- Frequency of 30 minutes



- **Mean Green Night Rider Late-Night (MGNR-LN)**

- Will operate one (1) bus from 10 p.m. until 2 a.m. each scheduled weekday
- Frequency of 30 minutes



PROPOSED UNT SERVICE MODIFICATIONS – SUMMER ROUTES



- **Mean Green (MG)**

- Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
- Frequency of 20 minutes



- **North Texan (NT)**

- Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
- Frequency of 21 minutes



- **Eagle Point (EP)**

- Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
- Frequency of 30 minutes



- **Colorado Express (CE)**

- Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
- Frequency of 55 minutes

PROPOSED UNT SERVICE MODIFICATIONS – SUMMER ROUTES



- **Centre Place (CP)**

- Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
- Frequency of 27 minutes



- **Discovery Park (DP)**

- Will operate one (1) bus from 7 a.m. until 7 p.m. each scheduled weekday
- Frequency of 35 minutes



- **Bernard Street (BST)**

- Will operate one (1) bus from 7 a.m. until 5 p.m. each scheduled weekday
- Frequency of 20 minutes



- **Mean Green Night Rider (MGNR)**

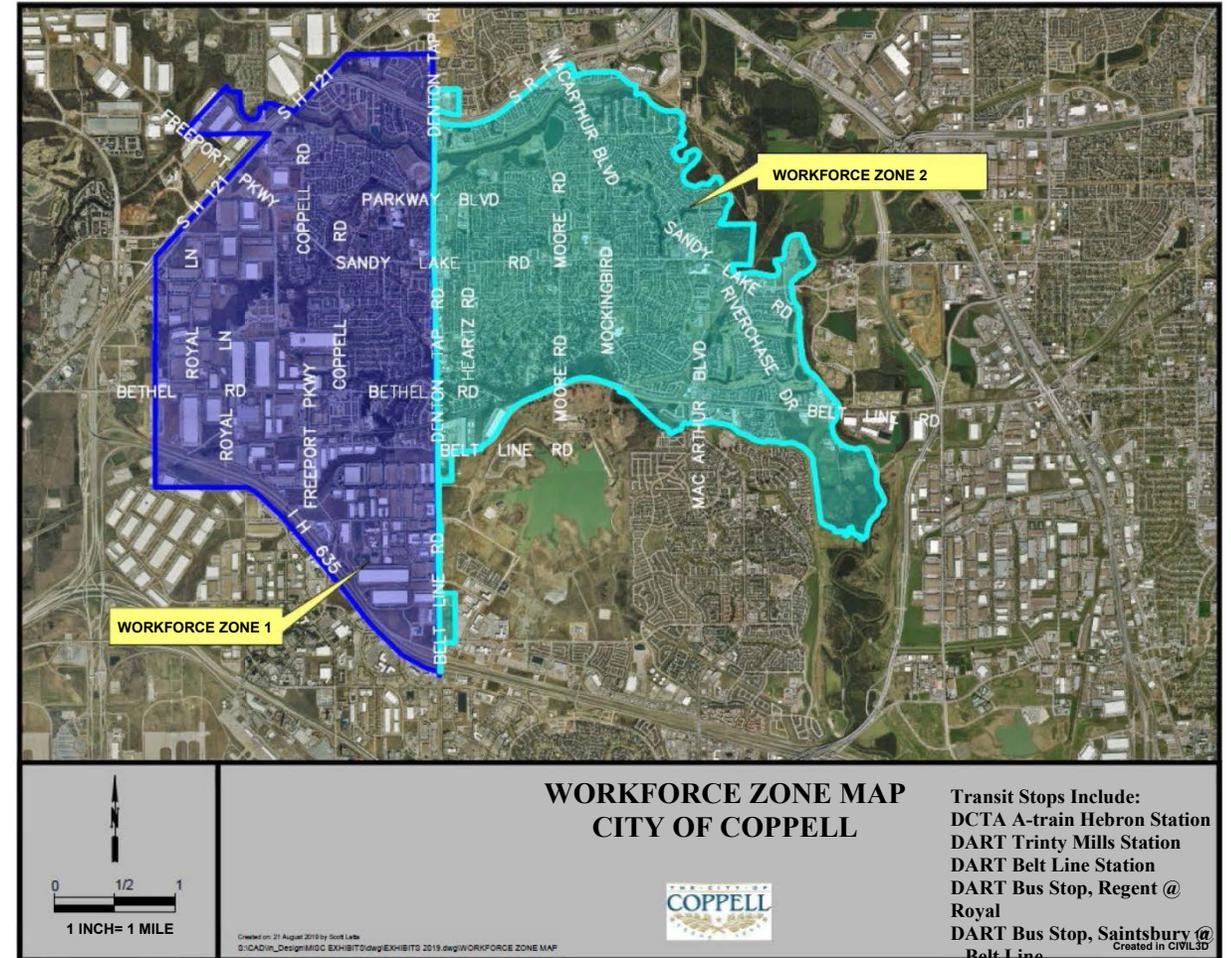
- Will operate one (1) bus from 5 p.m. until 9 p.m. each scheduled weekday
- Frequency of 30 minutes

CITY OF COPPELL LYFT PROGRAM CONTINUATION



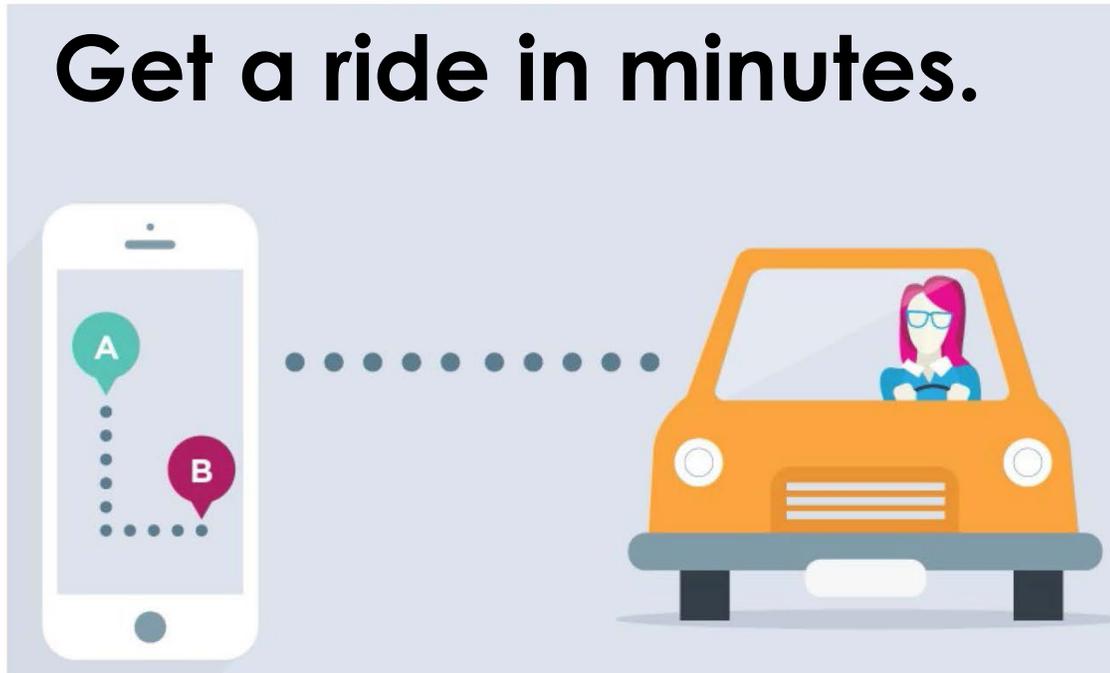
CITY OF COPPELL LYFT PROGRAM CONTINUATION

- DCTA and the City of Coppell partnered to provide workforce transportation to Coppell's west side business park, which includes large distribution facilities, and an east side zone
- The program began on October 1, 2019 as a 12-month pilot, scheduled to end September 30, 2020
- DCTA and the City of Coppell are in discussion to continue the Lyft Program for another 12 months, beginning October 1, 2020
- DCTA's agreement with Lyft provides first/last mile connections between area transit stops and the east and west side zones within the City of Coppell



CITY OF COPPELL LYFT PROGRAM CONTINUATION

Get a ride in minutes.



- Services are available from 4 a.m. – 12 a.m., Monday - Sunday
- The customer pays the first \$2 and the City of Coppell pays the next \$12 for a total trip cost of \$17
- Anything over \$17 is the customer's responsibility
- The average Lyft trip using this program is \$12

TITLE VI ANALYSIS (FIXED ROUTE ONLY)



TITLE VI ANALYSIS - OVERVIEW

What is Title VI?

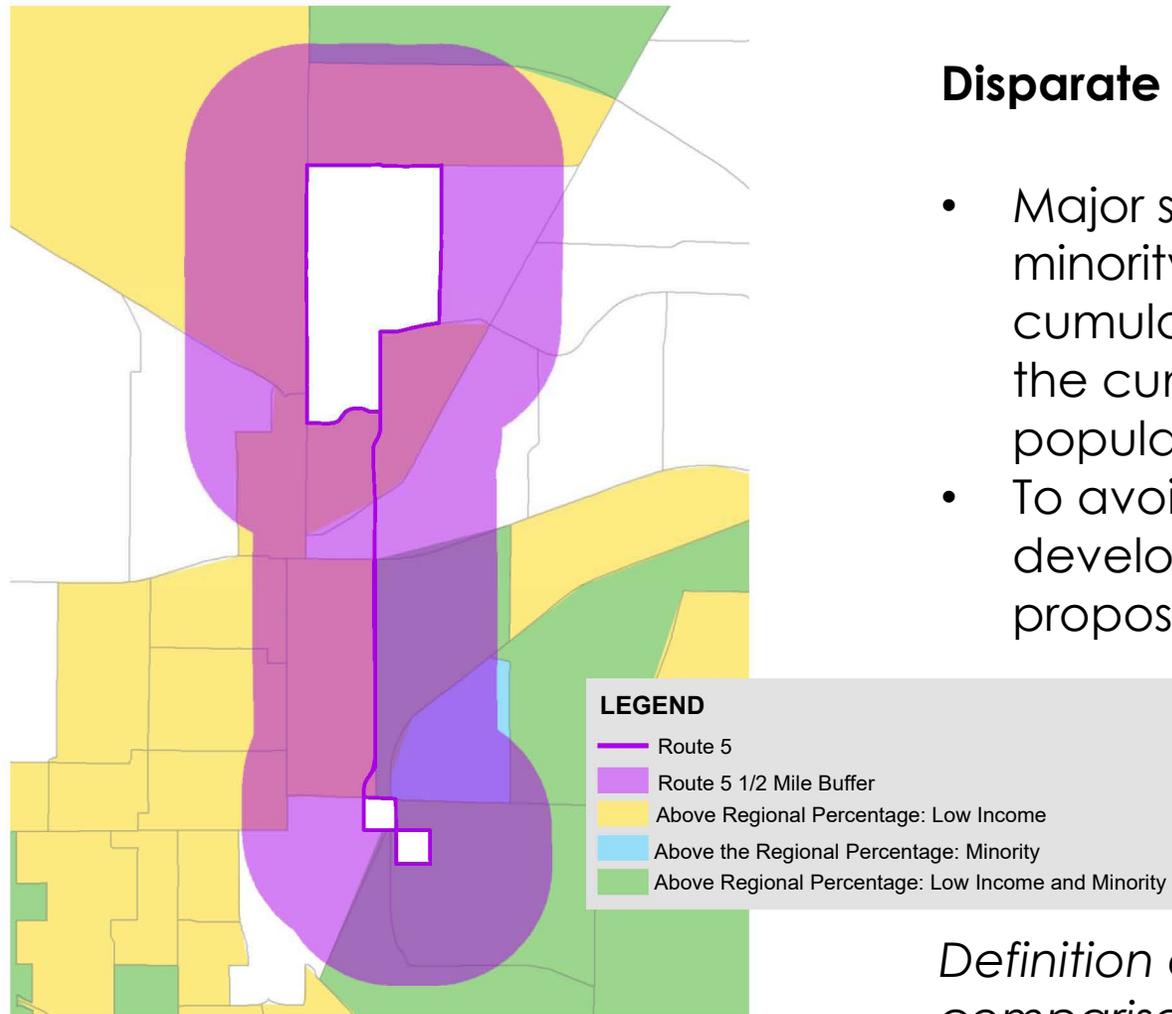
Title VI is part of the Civil Rights Act of 1964 which ensures that no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.

What is a Title VI Analysis?

It is a detailed analysis of proposed fixed-route bus service modifications and/or fare media adjustments to ensure that those modifications do not result in a disparate impact or a disproportionate burden on low-income populations.

DCTA is committed to ensuring that no person is excluded from participation in, or denied benefits of, its transit services based on race, color, or national origin.

TITLE VI ANALYSIS – DISPARATE IMPACT

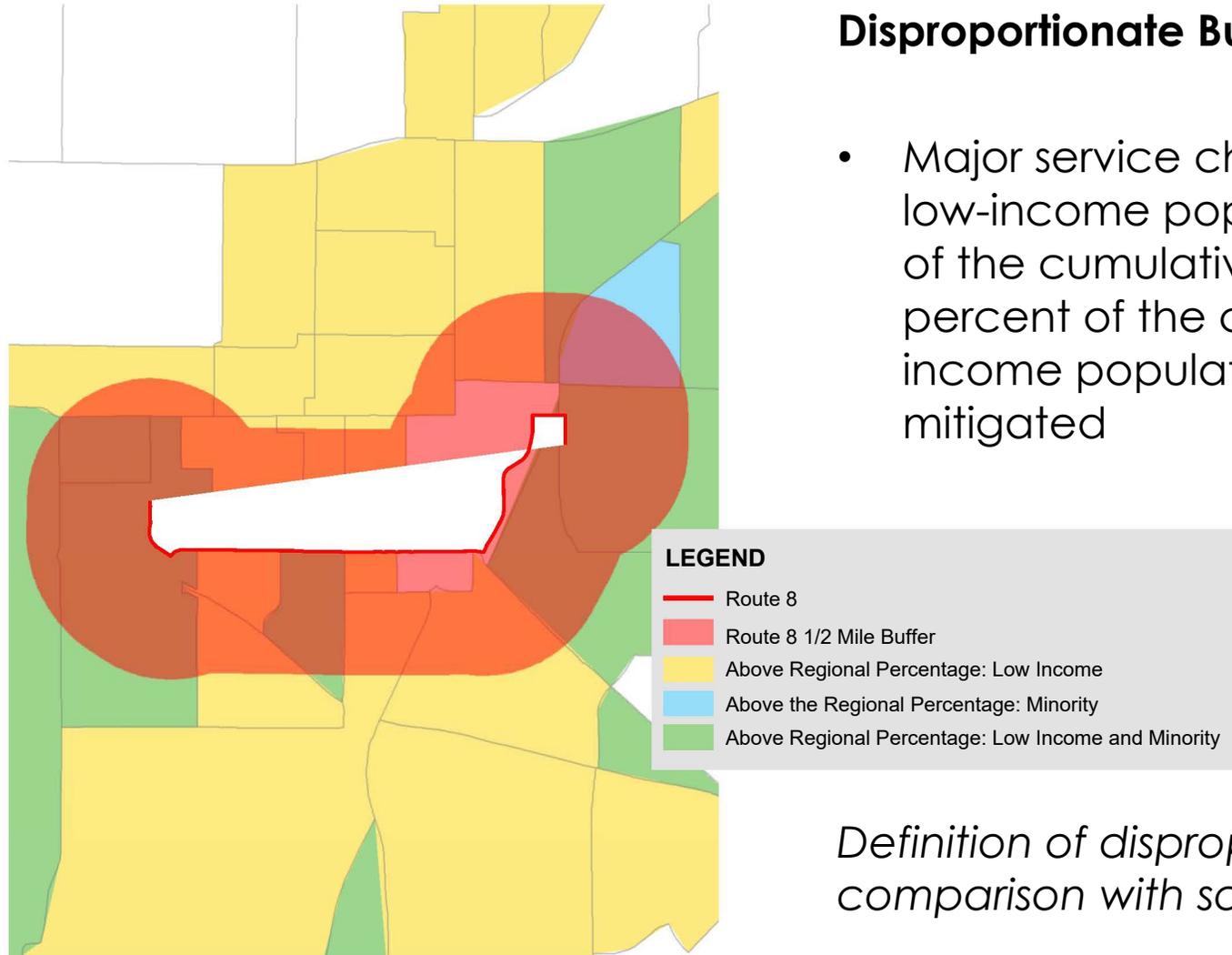


Disparate Impact Test

- Major service changes have a **disparate impact** if the minority populations experience five percent more of the cumulative burden, or experience less than five percent of the cumulative benefit, relative to the non-minority populations
- To avoid, minimize, or mitigate disparate impacts, DCTA develops and assesses alternatives and/or modifications to proposed changes that result in adverse impacts

Definition of disparate – essentially different in kind; not allowing comparison

TITLE VI ANALYSIS – DISPROPORTIONATE BURDEN



Disproportionate Burden Test

- Major service changes have a **disproportionate burden** if low-income populations experience more than five percent of the cumulative burden, or experience less than five percent of the cumulative benefit, relative to non-low-income populations unless the disproportionate impacts are mitigated

Definition of disproportionate – too large or too small in comparison with something else

TITLE VI ANALYSIS – ROUTE 5 RESULTS

Census Block Groups With 1/2 Mile of Denton Connect Route 5

Census Tract	Block Group	Total Population	Total Minority Population	Percent Total Minority	Ratio Total Minority to Regional Percentage	Individuals for Whom Poverty Status in Known	Total Below Poverty Population	Percent Below Poverty	Ratio Below Poverty to Regional Percentage	Minority Population Above Regional Percentage	Low Income Above Regional Percentage	Minority and Low Income Above Regional Percentage	SERVED BY DENTON CONNECT ROUTE 6
0211001	1	883	316	35.8%	0.683	883	129	14.6%	0.803	N	N	N	YES
0205042	2	2,033	979	48.2%	0.919	2,016	655	32.5%	1.785	N	Y	N	YES
0212023	3	2,402	1,628	67.8%	1.293	1,077	485	45.0%	2.475	Y	Y	Y	YES
0205041	1	1,231	725	58.9%	1.124	1,231	286	23.2%	1.277	Y	Y	Y	
0205053	3	950	101	10.6%	0.203	950	88	9.3%	0.509	N	N	N	
0212021	1	1,369	1,281	93.6%	1.785	1,323	593	44.8%	2.463	Y	Y	Y	YES
0206013	3	2,979	1,491	50.1%	0.955	1,197	444	37.1%	2.038	N	Y	N	YES
0205034	4	1,310	539	41.1%	0.785	1,310	234	17.9%	0.982	N	N	N	
0206012	2	813	586	72.1%	1.375	675	339	50.2%	2.760	Y	Y	Y	YES
0206022	2	2,525	1,654	65.5%	1.250	2,525	650	25.7%	1.415	Y	Y	Y	YES
0206023	3	577	500	86.7%	1.653	577	59	10.2%	0.562	Y	N	N	YES
0207003	3	614	203	33.1%	0.631	614	266	43.3%	2.381	N	Y	N	YES
0204011	1	4,984	1,925	38.6%	0.737	4,965	1,448	29.2%	1.603	N	Y	N	YES
0204023	3	1,251	128	10.2%	0.195	1,043	36	3.5%	0.190	N	N	N	YES
0204024	4	762	383	50.3%	0.959	699	132	18.9%	1.038	N	Y	N	YES
0204031	1	628	67	10.7%	0.204	628	206	32.8%	1.803	N	Y	N	YES
0204033	3	834	375	45.0%	0.858	834	380	45.6%	2.504	N	Y	N	YES
0205031	1	3,064	1,799	58.7%	1.120	3,064	1,091	35.6%	1.957	Y	Y	Y	YES
0205032	2	918	374	40.7%	0.777	918	234	25.5%	1.401	N	Y	N	YES
0205033	3	1,376	230	16.7%	0.319	1,376	621	45.1%	2.480	N	Y	N	YES
0205054	4	1,230	110	8.9%	0.171	1,230	17	1.4%	0.076	N	N	N	
0205055	5	1,151	263	22.8%	0.436	1,139	115	10.1%	0.555	N	N	N	
0205051	1	971	99	10.2%	0.195	971	133	13.7%	0.753	N	N	N	YES

Source: US Census Geodatabase: 'ACS_2017_5YR_BG_48_Texas.gdb'

TITLE VI ANALYSIS – ROUTE 8 RESULTS

Census Block Groups With 1/2 Mile of Denton Connect Route 8

Census Tract	Block Group	Total Population	Total Minority Population	Percent Total Minority	Ratio Total Minority to Regional Percentage	Individuals for Whom Poverty Status is Known	Total Below Poverty Population	Percent Below Poverty	Ratio Below Poverty to Regional Percentage	Minority Population Above Regional Percentage	Low Income Above Regional Percentage	Minority and Low Income Above Regional Percentage	SERVED BY DENTON CONNECT ROUTE 7
0211003	3	1,256	622	49.5%	0.945	1,256	859	68.4%	3.758	N	Y	N	YES
0211001	1	883	316	35.8%	0.683	883	129	14.6%	0.803	N	N	N	YES
0212023	3	2,402	1,628	67.8%	1.293	1,077	485	45.0%	2.475	Y	Y	Y	YES
0209002	2	2,575	1,398	54.3%	1.036	493	115	23.3%	1.282	Y	Y	Y	YES
0211002	2	995	506	50.9%	0.970	995	600	60.3%	3.314	N	Y	N	YES
0208001	1	1,570	1,025	65.3%	1.246	1,570	848	54.0%	2.968	Y	Y	Y	YES
0207001	1	1,253	454	36.2%	0.691	1,135	399	35.2%	1.932	N	Y	N	YES
0212021	1	1,369	1,281	93.6%	1.785	1,323	593	44.8%	2.463	Y	Y	Y	YES
0206013	3	2,979	1,491	50.1%	0.955	1,197	444	37.1%	2.038	N	Y	N	YES
0207002	2	935	441	47.2%	0.900	935	589	63.0%	3.462	N	Y	N	YES
0208002	2	3,248	1,069	32.9%	0.628	3,248	1,393	42.9%	2.357	N	Y	N	YES
0210004	4	944	492	52.1%	0.994	944	366	38.8%	2.131	N	Y	N	YES
0206012	2	813	586	72.1%	1.375	675	339	50.2%	2.760	Y	Y	Y	YES
0206022	2	2,525	1,654	65.5%	1.250	2,525	650	25.7%	1.415	Y	Y	Y	YES
0206023	3	577	500	86.7%	1.653	577	59	10.2%	0.562	Y	N	N	YES
0207003	3	614	203	33.1%	0.631	614	266	43.3%	2.381	N	Y	N	YES
0209001	1	2,301	1,498	65.1%	1.242	1,863	1,127	60.5%	3.324	Y	Y	Y	YES
0210001	1	694	303	43.7%	0.833	438	297	67.8%	3.726	N	Y	N	YES
0210002	2	3,704	1,793	48.4%	0.924	715	450	62.9%	3.459	N	Y	N	YES
0210003	3	785	464	59.1%	1.128	726	462	63.6%	3.497	Y	Y	Y	YES
0213011	1	3,254	983	30.2%	0.576	3,254	1,727	53.1%	2.916	N	Y	N	

Source: US Census Geodatabase: 'ACS_2017_5YR_BG_48_TEXAS.gdb'

TITLE VI ANALYSIS - FINDINGS

Route 5 Results:

- 18 of the 23 census block groups associated with Route 5's service area are also located in the Route 6 service area
- Findings demonstrate that Routes 5 and Route 6 serve the same communities and that minority and low-income populations will be able to access Route 6 to get to their destinations and connect to the larger DCTA network

Route 8 Results:

- 20 of the 21 census block groups associated with Route 8's service area also located in the Route 8 service area
- Findings demonstrate that Routes 8 and 7 serve the same communities and that minority and low-income populations will be able to access Route 7 to get to their destinations and connect to the larger DCTA network

DCTA's initial Title VI Analysis and review of demographic characteristics associated with the proposed fixed route modifications demonstrates that no adverse disparate impacts will result from the proposed service changes.

TITLE VI ANALYSIS

Denton County Transportation Authority (DCTA) complies with Title VI of the Civil Rights Act and provides services and operates programs without regard to race, color, and national origin in accordance with Title VI. Any person who believes he or she has been subjected to an unlawful discriminatory practice under Title VI may file a complaint with DCTA.

For more Information about DCTA's Title VI obligations and the [procedures to file a complaint](#) contact 972.221.4600, email dctainfo@dcta.net or visit our offices 1955 Lakeway Drive, Suite 260, Lewisville, TX 75057.

A complaint may also be filed directly with the Federal Transit Administration's Office of Civil Rights, Attention: Title VI Programs Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Avenue, SE, Washington, DC 20590.



FEEDBACK OPPORTUNITIES

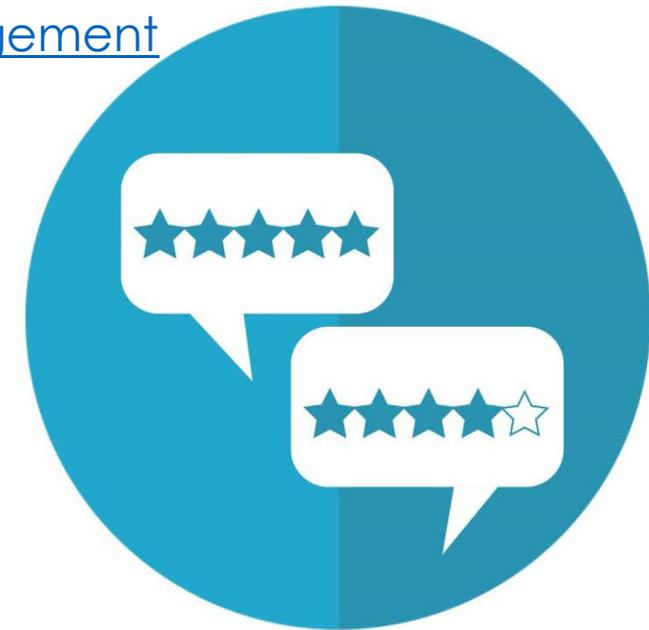


FEEDBACK OPPORTUNITIES

Your feedback is critical to best inform the agency's decision-making process related to services, programs and projects.

DCTA welcomes all feedback. Below are various options you can use to submit detailed feedback for consideration.

- **Online Feedback Form** – <https://www.dcta.net/about-dcta/public-engagement>
- **Email** – mworthington@dcta.net
- **Mail** – Written feedback can be sent to DCTA, Attn: Community Relations, P.O. Box 96, Lewisville, TX 75067
- **Phone** – Contact Mary Worthington at 972.316.6121
- **GORequest** – Available via mobile and desktop at <https://www.dcta.net/gorequest>



CONTACT INFORMATION



CONTACT INFORMATION



For any questions related to DCTA's public involvement process, please contact:

Mary Worthington
Community Relations Manager
972.316.6121
mworthington@dcta.net

Appendix I - FTA Triennial Title VI Hmuhmi pawl

Hmuhmi Funtomhna

10. TITLE VI	TVI2-I	Holh Bawmhna Timhtuahn caah tlamtlinlonak pawl	DCTA nih LAP ning in a mah ii rianttuannak contractor pawl chimhcawnpiaknak a tak ah tuahmi FTA RCRO cahren pawl cu a pek hrim lai. DCTA nih a cheu citman soknak, LAP hna caah holhlehpikmi cahren cu a pek hrim awk asi.	September 4, 2018	May 28, 2019
	TVI8-I	Azat tawk in checkhlat lo mi citman le/silole rianttuanniaknak thlennak pawl ii hnorsuannak	DCTA nih FTA RCRO ah peknak a tuah hrim ding asi ii Title VI program a herhmi thil pawl aa telmi tharchuahnak a tuah hrim ding asi. A cohlaang tu nih hmai lei tlukruannak khirhhlainak pawl a herh ning in remhnak a tuah lai timi fehter ding ah FTA RCRO remh tthanmi tuahtawn tuahning pawl halnak a tuah tthan lai. DCTA nih Xpress rianttuanniaknak ngeihmi kherhhlainak cu zohthhannak le fiannak a tuah tthan hrim ding asi ii RCRO ah a pek(submit) ding asi.	September 4, 2018	May 28, 2019