

SIGN UP FOR DCTA'S NEW RIDER ALERTS!

TRAVEL TOOLS



DCTA has launched a new Rider Alert email subscription system – GovDelivery. The agency has transferred existing Rider Alert subscribers to the new system, and a secure email from GovDelivery has been sent to allow current subscribers to log in and manage their subscription.

This new system offers key features and enhancements to better help subscribers customize the types of service updates and notifications they receive from DCTA. Key features of the new Rider Alert email subscription system include:

- **Flexibility** – Allowing users to select specific DCTA services, routes, etc. in their subscription
- **Details** – Users can choose from a new, expanded topic list to meet their personal travel needs
- **Customization** – Offering Rider Alert delivery preferences, including instant, daily or weekly communications

- **Major Service Suspension Notifications** – Receive text message notifications for lengthy service suspension announcements

To sign up for DCTA's new Rider Alerts, visit RideDCTA.net.



WHERE'S MY RIDE

Utilize *Where's My Ride* to access real-time arrival times of select Denton and Lewisville Connect bus or all A-train schedules. *Where's My Ride* can be accessed online, via text or over the phone.



GOPASSSM

Download the GoPassSM application, available on the App Store or Google Play, to purchase your ticket straight from your mobile phone.



GOREQUEST

Have a question or comment? Download the GOREquest application and send your feedback to a DCTA staff member who will answer your question or address your comment in a timely manner.



RIDER ALERTS

Sign up for the new DCTA Rider Alerts to receive customized notifications regarding schedule delays, service changes and promotions.

To learn more about DCTA Travel Tools, visit RideDCTA.net.

enRoute

NEWS
NOVEMBER/DECEMBER 2016 EDITION

KEEP CALM AND JINGLE ON WITH DCTA'S HOLIDAY SCHEDULE

With the holiday season quickly approaching, we want to remind passengers to be mindful of our 2016-2017 holiday service schedule and to make note of when DCTA will not operate service.

A-TRAIN, CONNECT BUS AND EULINE BROCK DOWNTOWN DENTON TRANSIT CENTER

Thanksgiving Day

Thursday, November 24 – No Service

Day After Thanksgiving

Friday, November 25 – Saturday Schedule/DDTC Hours

Christmas Eve

Saturday, December 24 – Regular Schedule/DDTC Hours

Christmas Day

Sunday, December 25 – No Service

New Year's Eve

Saturday, December 31 – Regular Schedule/DDTC Hours

New Year's Day

Sunday, January 1 – No Service

The University of North Texas (UNT) and North Central Texas College (NCTC) campus shuttles will operate limited or no service as early as mid-December for the winter break, so make sure to check out both university websites. To view DCTA's entire 2016-2017 holiday service schedule with all service schedules listed, visit RideDCTA.net.

WHY I RIDE

Sarah Katz enjoys knitting while on her stress-free DCTA ride. Find out why else Sarah rides:

Q: What do you enjoy most about riding DCTA?

A: I enjoy the stress-free ride to Dallas without dealing with traffic.

Q: What are some of your favorite things to do while riding DCTA?

A: I enjoy knitting while riding DCTA.

Q: Do you have any advice to DCTA passengers and non-passengers?

A: Arrive on time and ask for help if you need it. DCTA staff are always kind and friendly!



DENTON COUNTY

TRANSPORTATION AUTHORITY

RideDCTA.net • 940.243.0077



Your Future is Riding on Us.

HopOnBoardBlog.com • [#RideDCTA](https://twitter.com/RideDCTA)



DESTINATION: DENTON COUNTY

VETERAN'S DAY PROMOTION

On Friday, November 11, DCTA will salute and honor veterans and active military personnel with free rides on the A-train and Connect buses by showing their military ID or discharge papers. This special promotion is a way for DCTA to thank those who have served our country.

DCTA-SPONSORED HIGHLAND VILLAGE UBER DISCOUNT

In an effort to provide more transit options for those traveling within Highland Village, DCTA has partnered with Uber to offer a \$2 discount on qualifying rides. Here's how the new discount program works:

- If a person requests a ride through the Uber app that starts and ends within the Highland Village Zone, including the Medical Center of Lewisville, between Monday and Friday from 5:30 a.m. to 7 p.m., a \$2 discount will automatically be applied to the individual's total at the end of their trip.

For more information, visit RideDCTA.net.

DENTON SERVICE CHANGES

DCTA will implement major Connect bus services changes in Denton in 2017.

The service changes are part of the second phase of DCTA's implementation of its Comprehensive Operational Analysis (COA), which identified service changes to existing bus services that would maintain strongest areas of existing service, strengthen the weaker areas, fill existing service gaps and ensure all significant transit markets are well served.

Bookmark our website and check it often for up-to-date information! You can also provide any feedback via our GORquest system at RideDCTA.net.

SOUTHERN DENTON COUNTY BUSINESS AND COMMUNITY EXPO | NOV. 3



Come out and support local businesses and organizations that will showcase their goods and services at this family-friendly event held at the Hilton Garden Inn Lewisville Convention Center on Thursday, November 3 from 3 p.m. to 7 p.m. Event goers can take Lewisville Connect Route 22 to see what all the community has to offer. For more information, visit lewisvillechamber.org/southern-denton-county-business-community-exp.

DENTON RYAN HIGH SCHOOL'S HOLIDAY CRAFT SHOW | NOV. 5



Don't miss Ryan High School's 30th Annual Holiday Craft Show on Saturday, November 5 from 9:30 a.m. to 4 p.m. More than 100 crafters will be there with homemade crafts, repurposed treasures, jewelry, clothing, art, florals, homemade baked goods, pottery, and holiday décor. Admission is \$2 for adults and students – children are free. Event goers can take Denton Connect Route 3 to see all the arts and crafts. For more information, visit facebook.com/ryancraftshow.

DENTON HOLIDAY LIGHTING FESTIVAL | DEC. 2 SPONSORED BY: **DCTA**



Denton's Annual Holiday Lighting Festival will take place on Friday, December 2, on the Denton Historic Courthouse Square, from 5:30 p.m. to 9:30 p.m. There will be live local music, food and family fun for all! The event is free with some food and activities available for purchase. In conjunction with the festival, DCTA is spreading holiday cheer with free rides on the A-train and Connect buses to the festival for passengers who say the secret code word "GINGERBREAD" to our rail and bus operators. For more information, visit dentonholidaylighting.com.

LEWISVILLE'S HOLIDAY STROLL | DEC. 3



Lewisville's Holiday Stroll will take place on Saturday, December 3, in Old Town Lewisville, from 8 a.m. to 7 p.m. Attendees can enjoy a wide range of free family activities, such as pictures with Santa, gingerbread house contest judging, tree lighting, window display stroll, live music and entertainment, children's crafts, and more. Event goers can ride the A-train and Lewisville Connect Route 22 to get to all the holiday festivities! For more information, visit cityoflewisville.com.

DENTON REINDEER ROMP | DEC. 19



Enjoy the holidays with a 4.2-mile run or a 2.5-mile walk on Friday, December 19, starting at 6:30 p.m. at South Lakes Park in Denton. The entry fee is \$15 per run before the registration deadline on December 9 and \$20 the day of the race. This includes a t-shirt, snacks and beverages. In addition, there will be a free holiday fun zone for kids from 7 p.m. to 8:30 p.m. which will include a giant bounce house, face painting, and arts and crafts. Event goers can take Denton Connect Route 1 to all the fun! For more information, visit cityofdenton.com.