



**DENTON PENG TLUNKALNAK ZUNG
LUCHUAHNAK RIAN MUMAI LE TUANNING**

Hman Ni, Otobor 1, 2010

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BIAHMAI THI

DCTA nih a tuanni rian dang hna bantuk in DCTA a hmuitinh le a rian thancho nakding caah luhnak (Access) lan a awnh:

Hmuitinh

Mizapi tlunkalnak thancho ternak ah hruaitu ding.

Timhmi (Rian)

Denton peng tlunkalnak zung cu pengtlang chung riantuan hawi a si bantuk in Denton peng caah a him daimi, a hmangtu a papekmi le a thami chawlehnak rian fakpi in a tuanni a si.

Denton peng tlunkalnak zung (DCTA) i a mumai cu America mi paopaoh kuke tlamtlinglo upadi (ADA) ning in kutke tlamtlinglo citmi lawng peknak a si. Hi riantuannak i aa hmaithlaknak bantuk in DCTA riantuannak ram chung ah a ummi tar le kutke tlamtlinglo hna caah duherh cah khawhnak le tuanpiak a ngeihpiak hna lai.

TINHMI LE HERHNAK

Access Rian Mumai le Tuanning cachuah hi DCTA riantuannak kongkau a tlangpi in langhternak caah a timhmi a si.

DCTA Access cu pumsa lei, theihnak lei le lungthin lei tlamtlinlonak asiloah a tlawmbik kum 65 a simi hna caah bawmtu mizapi tlunkalnak riantuannak a si. Hi Access cu ADA upadi ning in tuan a si I mizapi tlunkalnak ah cit i hrawm khi a si. Cu bantuk cu a si caah a dang khualtlawng mi hna cu an um ko lai i cu lawng cu tum duhnak paoh ah kal le tum a si ko lai.

I. TLAMTLINHNAK

Access ADA kutke tlamtlinglo caah Tlamtlinhnak

CFR 37. 123, ADA Kutke tlamtlinglo leeng phungphai chung ah ADA nih tlamtlinhnak a timi ah kuke tlamtling lo leeng a hmu khotu ding minung hi but hum ah a then hna. ADA kutke tlinglo leeng phungphai ning in cu hna cu a tanglei hna hi an si:

1. Pumsa asiloah thinlung lei rawhrlnak ruang ah tlamtlin lonak a ngei i midang (Leeng cung kaiternak seh tlai lo chim lo in) bawmh lo in pum tlamtling lomi hna hmuh khawhnak le hman khawhmi leeng kha a kai, aa cit i a tum kho lomi.

Hi chung ah hin thinlung, mit rawh raih ruang ah “leeng a hmang kho lomi” an i tel.

2. Pum tlam a tling lo i cawinak in cawichiah chim a haumi a si i cu bantuk bawmh chom cun a dang mi tlamtlinglo hna hmuhkhawh le hman khawhmi leeng kha a kai, aa cit i a tum kho mi, le khaulawh a duh ahcun hmanna caan chung ah a tlawng kho i cu leng cu a lawn caan ah zapi tlunkalnak ca i hman awk a si tik ah a hmang khomi.

*Hi bu chung i tlamtlinh khawhnak timi cu leeng le lam hman khawh a si le si lo cung ah aa hngat. A tlawh duhnak lam ah kal awk i an i timhmi leeng cu hmuh khawh a si rih lo ahcun cu kuke tlinglo **leeng** cu hman khawh a si. **DCTA bus vialte hamn khawh a si ko.***

3. Rawhrlnak pakhat khat ruang ah pum tlamtling lo a si i cu ruang ah cu leeng hmang in kai duhnak le tum duhnak hmun ah a kai, a tum kho lomi.

Hi phungphai chung ah hin hi bu ca i biapimi thil pathih a um. Pakhatnak ah, “rawhrlnak pakhat khat” nih cun kalnak lam ah kal ding in a dawnkhanh hrimhrim lai. Phan har deuh, tum har deuh timi cu tlamtlinhnak ah ruah a si lo. Pahnihnak, mizapi nih nawlgeih khawh lomi inn sakning pungsan le pawngkam dawnkhantu hna cu anmah ca lawng i ruah ahcun tlamtlinhnak ah chiah khawh a si lo. Asinain hi thil pahnih hna hi mi pakhat i a rawhrlnak he aa pehtlaih ruang ah a khual tlawnnak le a kainak ah a dawnkhanh ahcun kutke tling lo leeng hmanter a si hrimhrim lai.

A ruang tlamtlinhnak

Zei maw caan ah pum tlamtlinglo cheukhat nih anmah le an lam ah a kalmi bus Connect timi hman khawh a si nain zaidang kong cun hman khawh a si lo. Cu caah Luhchuahnak riantuannak ca i tlamtlinnak cu khual tlawnnak pakhat hnu pakhat in ceihkhan a si lai.

Chikhat ca Tlamtlinhnak

Mi pakhat khat cu chikhat pum tlamtlin lonak ruang ah a tlamtlingmi bu thum bantuk in Connect bus a hman khawh lo ahcun Luhchuah riantuannak chung luh awk ah tlam a tling. Cu chikhat tlamtlinnak nawl cu siibawi nih a khiahmi caan chung tiang pek khawh a si.

Dikcakte in Khiahmi Luhchuahnak

Phunglam nih tlamtlinhnak sullam a chiahmi a tlinhmi hna lawng kha ADA kutke tling lo leeng hman nak nawl pek ding ah felte in a khiah. Cu phunglam nih a khiahmi sullam a tlinhmi hna lawng kha theih hngalh an si lai. A chim duhmi cu, cu hna lawng kha “ADA Kutke tlamtlinglo leeng caah tlamtling” an si tinak a si. ADA Kutke tlinglo leeng caah tlam a tling timi hna cu khiahmi lam leeng kha thil sining zulh in hman khawh a si. An pekmi hna theihhngalhna nih tlamtling an sinak a ri kha a langhter lai.

Access (ADASI Lomi) Tlamtlinhnak

ADA Kutke tlamtlinglo lawng hmanna rian caah hnatlakpi mi hna cu khiahmi caan bantuk in Access(ADA – asi lomi) khual tlawnnak nawl ngeih colh a si. ADA a si lomi khual tlawnnak cu riantuannak ramri lonh lo in ADA ramchung in a thok asiloah ramleng ah a dongmi a si.

Cu (ADA a si lomi) khual cu Lewisville/Highland Village Zone le Denton Zone in aa thok i a dongmi a si (hmanthlak I zoh). Cu hmun pahnih karlak cu kal khawh a si lo. DCTA nih Federal Transit Administration ah Luhchuah (ADA – a si lomi) nak rian caah tlamtlinnak ding ah “Tlunkal Man-cheu” phunglam tuahpik ding ah a sawk lio a si. Access (ADA – a si lomi) khual tlawnnak (Access trips) cu tlunkalna a hleihluat in a tlam tiang lawng tuahpik a si.

Access (ADA – a si lomi) tlunkalna ah tlam a tlingmi hna cu a tanglei mi hna hi an si:

1. Kum 65 le a cunglei;
2. Zawtnak, hma, kumkhua, chuaipimi tlamtlinlonak, a dang chambaunak, chikhat asiloah zungzal in a tlamtlin lonak (thutdan lawn hmanngmi mizaw mawtaw bantuk a hangmi an i tel) ruang ah bawmchantu thil hmanng lo in zapi tlunkalna lawng thate in a hmanng kho lomi
3. Mizaw zohkhenhnak lehmah a ngeimi

Kum 60 – 64 karlak a si i Access rian (Access Service) hman ding ah November 1, 2007 hlan asiloah cun caan khiah tlan kalnak nawl a ngei rih.

II. HNATLAKPINAK

Hnatlakpinak nih a tlinhmi cu phunglam chung i a ummi thil tlinhmi hna lawng ADA Kutke tlinglo leeng hman ding ah ruah a si ti kha fehter ding a si ti le ADA/FTA tlunkal man a cheu a hmumi hna lawng kha Access tlunkalna (Access trips) (ADA – a si lomi) ah an i tel kho ti a si.

Sawknak

Access hman khawhnak dingah sawknak ca chiah a herh. Sawknak ca cu SCTA zung ah (940) 243 – 0077 le Internet in thlenmi www.dcta.net ah lak khawh a si. Hna thei lo TDD hmanngtu nih Southwestern Bell TDD Line (1-800-735-2989) sin in kan zung ah chawnh khawh a si.

Sawknak ca chung ah:

1. Sawknak ca
2. Siibawi punhsan

A cunglei pahnih a tlin hlan lo cu sawknak ca zohpiak a si lai lo

Sawknak ca **tingte in** hmuh hnu ah ADA phunglam ning in a tambik ni 21 chung ah sawknak ca zohpiak a si. DCTA nih sawknak ca hmuh cangka te in thate in a zoh lai. A tlingmi, minthuhmi a si lai i cakuat in kuatmi a siloah Fax in kuatmi lawng kha zohpiak than a si lai. A sawktu nih ca in tialmi tlamtlinhnak thawngthanh ternak kha U.S cakuat nak in a hmuh te lai.

Pum tlamling lo sawktu hna caah laisen ngei sii-bawi asiloah hnathlarpimi caah riantuantu a si i a sawktu dam lonak a hngaltu nih sawknak ca zoh thannak a hnut lo ding ah siibawi pungsan kha tlingte in a tial chih lai. Laisen ngei asiloah hnathlarpimi ca riantuantu timi cu:

Siibawi, Lungthin zawtnak lei siibawi, Minung Lungthin lei thiamnak ngeimi, Mi zapi ca riantuantu, Hmunhama chiah thannak lei riantuantu, Pum/Rian tuannak lei thiamnak ngeimi, Siibawi Bawmtu, Nurse riantuanmi, Theihngalhmi nurse.

Sawknak ca tlam a tlin dih in minthutmi sawknak ca a tak kha a tanglei ah Fax asiloah ca in na kuat lai:

DCTA
604 East Hickory Street
Denton, Texas 76205
Fax: 940.387.1641

Atlamtlinh timi Khiahnak

DCTA riantuantu hna nih sawknak ca le siibawi pungsan chunh i komglam cung ah zoh in khuatlawn pakhat i a tlamtlinhnak dirhmun kha a kiah lai. Mi pakhat cu tlam a tling, chikhat caah tlam a tling, tlunkalnak cheukhat caah tlam a tling tiah cohlan a si lai. Cu ti cohlan hnu ah a sawktu cu tlam a tlinh tiah ca in theihternak tuah a si lai. Tlamtlinhnak khiahnak ding ah a minung in biahlnak tuah a herh lai. A minung pum in biahlnak tuah ding ah tlun kalnak cu DCTA nih a tuah lai.

Access ADA Puntlinglo Leeng (Access ADA Paratransit) ah tlam a tlingmi hna cu DCTA Connect ah tlunkal man pek lo in hmunnak nawl a ngei.

A Hramthok Biakhiahnak

ADA riantuannak ah tlam a tlinh tiah timi sawktu cu (sawknak ca chung i a umnak hmun) ah tlamtlinhnak fehternak cakuat a si lai. A sawktu cu “ADA Kuke tlinglo lawng caah tlam a tling” tiah a hlei in tialpiak a si lai. Hi tlamtlinhnak nih ADA bawmchantu kuke tlinglo lawng tlunkalnak le Access tlunkalnak (Access trips) (ADA – a si lomi) caan i suai khawhnak nawl a pek. Cu tlun kalnak Access trips (ADA – a si lomi) caah a tlamtling tiah timi a sawktu cu cu ca lawng ah fehternak a hmuh lai. Cu fehternak ca chung ah cunt lam a tlinhmi i a umnak, DCTA Access zung phone nambar, tlamtlinhnak a dih ni le tlamtlinhnak rikhiahnak, pumpak zohkhenhtu hmunnak vialte nan i tel dih lai. A sawktu cu a tlamtling lo ti a si ahcun theihternak ca chung ah sullam a tial lai. A sawktu paoh cu a hramthok te i tlamtlinhnak kong bia khiahnak zohpiak than ding ah sawknak nawl a ngei.

Tlamtlinnak Kong Ruahpiak Thannak

DCTA i tlamtlinnak ruahpiaknak cu a tanglei bantuk in a si:

- A sawktu hna cu DCTA Access ruat thantu bu (Access Appeal Panel - AAP) sin ah a hramthok biachiahnak theihternak ca a hmuh ni in ni (60) chung ah nawlhalnak a tuah lai;
- A sawktu cu a mipum in biaceih piak nawl a ngei, cun an tlamtlin lonak kong le Connect an han thiamnak kong chimnak nawl an ngei;
- AAP nih ruahpiak thannak kong cu ceih i a ceihmi cu a dongh chamhnak a si;
- Ruahthan piaknak kong biakhiahnak kha a sawktu sin ah ca in siseh, nawlhalnak a um ahcun hmuh khawhmi pungsan in siseh theihter an si i tlamtlinnak kong cu cohlan lo a si ahcun a sullam tial chih a si lai;
- :A sawktu nih ruahpiak thannak kong cu a tanglei ah a kuat lai:

**DCTA
Access Appeal Panel
P. O. Box 96
Lewisville, TX 75057**

- Ruah than piaknak kong cu ni 30 chung ah bia khiahnak a um lo ahcun a sawktu cu “a tlam a tling” tiah ruah a si lai i kutke tlinglo lawng hmanna cu ruahpiak thannak cohlan a si lo tiah ceihthan a si hlan lo tiang hmuhter a si lai.

Hnatlak thannak kong

Khual tlawngmi hna cu hnatlak pinak tuah an si ni in kum thum dan lengmang ah hnathlakpi thannak tuahpiak an si a hau. Cu hnathlak thannak cu thil sining zehmanh a thleng lo a si lo ah tlamtlinnak a um ko rih ti fehternak caah a si. Cu pin ah DCTA cu zeitik caan paoh ah tlamtlinhnak kong fehternak nawl a ngei.

III. RIAN RAMRI

Access ADA Kutke tlamtlinglo riantuannak cu Code of Federal Regulations dal 49 then 37 nak bantuk in hmun pakhat cio nih ri a khiahmi lam kam in khan cheu li hceu thum chung ah tuan a si. ADA kutke tlamtlinglo lawng cu atu lio ah Denton le Lewisville khuapi chung ah tuan a si. Cuti a si cu cu khuapi chung ah Connect le University North Texas Shuttle hna khiah piakmi lam ah rian a tuan ruang ah a si.

ADA kutke tlinglo lawng riantuannak leng ah DCTA nih riantuan hawi khuapi dihlak chung ah a ummi tar le pum tlamtling lo hna caah ADA a si lomi herhnak bawmchanhnak rian kha kau deuh in a tuan fawn. Hi a kau deuhmi rian hi 49 CFR – 37 chung ah a ummi ADA bawmchanhnak pum tlamtling lomi caah riantuannak rikhih nih a ltai lo.

Access tlun kalnak a hmangtu hna cu a tanglei khuapi hna chung ah um kalnak caan an i suai khawh:

- Denton
- Lewisville
- Highland Village

Access (ADA – a si lomi) herhnak bawmhchanh rian tlun kalnak cu a ra hmasa tuahipiak timi hram cung in tuahipiak a si, i tlum khawhnak a si le so lo nih lai a rel lai i rian hmunhma pakhat in aa thok lai i a dong lai.

Rian Tuancaan

DCTA Access riantuan caan cu mah le hmun cio in khiahmi lam zulhnak he aa lo ding in tuah a si. UNT Shuttle nih rian a tuan lio ah rian hmun dihlak ca i Access riantuan caan cu (zung khar ni tel lo) :

5:30 a.m. – 8:30 p.m. Ni khat ni in ni nga ni
9:00 a.m. – 6:00 p.m. Zarhte ni

UNT Shuttle (zung khar ni tel lo) nih Denton ah caantling in Access rian tuan caan:

5:30 a.m. – 10:30 p.m. Ni khatni in ni li ni tiang
5:30 a.m. – 8:30 p.m. Ni nga ni
7:30 a.m. – 6:30 p.m. Zarhte ni

DCTA zung khar ni:

- Kum thar ni
- May a hnu bik ni khat ni
- Zalennak ni (Independence Day)
- Rian tuantu ni (Labor Day)
- Thlaithar ni
- Christmas Ni

IV. KHUAL TLAWN CAAN HMANNAK

Access khualtlawn duh tikah 940 – 243- 0077 ah tlawn hlan ni 1 in ni 7 kar ah a hlan kan in na chawnh lai. Thutnak cu Ni khat ni le Zarhpi ni tiang 8: 00 a.m le 5: 00 p.m kar ah chiahipiak a si lai. Zarhte ni, Zarh pi ni le zungkhar ni ah seh nih an leh lai. Thutnak a um ahcun aa khatmi ni tlunkalnak tuahipiak a si lai. **Thutnak a um ahcun aa khatmi ni tlunkalnak tuahipiak a si lai.**

Khual tlawn a duhmi cu kal ni hlan ni khat ah telephone in cohlanak a hmuh lai. DCTA cauk ah phone nambar le biachahnak a um cia ah a tha. Khual tlawn dingmi a phone nambar aa palh i cohlan khawh a si lo ahcun, le biachahnak a um lomi phone ruang ah bialehnak a um lo ahcun aa timhmi ni ah tlawn khawh a si. ADA kutke tlinglo lawng khual tlawnnak caah DCTA nih ADA kutke tlinglo rian tuannak nih phung a tuah bantuk in suimilam pakhat a hlankan in asiloah a hnu ah tlawncaan a ruahpiak lai. Access (ADA – a si lomi) khualtlawnnak cu hi nih hin

a tlai lo. Cuccah DCTA nih khual tlawn caan cu suimilam pakhat hlan asiloah a hnu ah caan a pek khawh. A remni caan chung ah khual tlawn caan i tuah ding ah i zuam a hau.

Khualtlawn a duhmi hna cu lak caan theiher an si lai. Lawng mawngtu cu minutes 15 hlan asiloah hnu ah a phan lai (Timh cia caan minutes 30 Thlalaang awng); na khual tlawnnak ah veikhat tiah ruah a si lai. Khual tlawn dingmi hna cu kalding ah timh cia in an um lai i lawng thawng an theih le lawng an hmuh khawhnak hmun in an hngah lai. **Access lawng cu minutes 30 timhcia caan thlalang awng hnu ah a rat ahcun tlawn man pek a hau lai lo.**

A tinhmi tlawn ni hlan ni khat ah cohlanlak phone in a theih lai. Cu cohlanmi khual tlawnnak caan cu a hmasa a halmi caan he aa dang kho.

Khual tlawn timh caan suimilam pakhat hlan ah lak a tolh ahcun hman a duhtu nih DCTA zung ah a ba cazin ah chiahpik ding ah nwlak nawl a ngei. Cu a tolhmi khual cu cohlanpiak a si ahcun a hnu deuh kalnak cazin chung ah chiahpik a si lai.

Min pek cianak

ADA phungning in 50% nak tam lo tlun kalnak cu min pekcia rian ah khumh khawh a si. DCTA nih min pek cia rian cu a tambik 50% tiang chiahding ah rikhiahnak a si lo ah thapek deuhnak nawl a ngei. Min pek cianak rian cu aa khatmi hmun le aa khatmi caan ah zarh khat ah voi thum a tung kalni hna caah a tlawn bik ni (90) chung chiahpik a si. DCTA nih min pek cai tlunkalnak ni (30) chung ah 50% a let thanmi cu a donghter khawh, asiloah hrawh thannak phunphai le min peknak ka khat khat ah zeilanghnak hmanh tuah lo ahcun a donghter lai.

V. RIAN PHUNGLAM

Lawng mawng hna cu khualtlawngmi hna va kawlding ah an umnak inn asiloah hmun dangdang ah va luh khawh a si lo. A dang khual tlawnngmi hna hnutter lo ding ah a phanh cangka in minute panga lawnglawng a hngah hna lai i aa thawh colh lai. Lak awk ah lawng a phanh hnu minute 15 chung ah timhcia in a um lo ahcun “mui langh lo” (No – shows) ah ruah a si lai.

Khualtlawng paohpaoh cu lawng an i cit caangka in lawng man tlingte in an pek a hau. Lawng man a hlankan in pek ciami lehmah a hman ahcun alwng aa citta nih voikhat cit lehmah kha lawng man kuang chung ah a sanh lai. Khual tlawn pawl cu an thu ko lai i tai sawm sawmh a hau lai. Himnak ding ah khualtlawn an thut dih hlan lo cu lawng a cawl canghter lai lo. Lawng aa citmi hna an sia a rem nakhnga khuazuk le ei le din khawh a si lo.

Lawng riantuantu hna nih DCTA zung nawl lo in kal caan le kal duhnak hmun thlen khawh a si lo.

DCTA riantuantu hna nih khual tlawng hna kha bawmhnaq tlawmpalte an pek hna. Cu bawmhnaq ah atanglei hna hi an i tel lo:

- Aa mermi thutdan ah thuter le thawhter
- Sii asiloah Oxygen pek
- Aa mermi thutdan in cung tang kalter
- Thil tamtuk i ken (ei din zalnihnaq tam deuh)
- Khual tlawngmi hna an lawng an kainak le an i dornak hmun i an tum tikah bawmh le tawltrepi

Khual tlawngmi nih khual lam ah sii-ai zohkhenhnaq a herh ahcun sii lei riantuantu hna kha va chimhchonh ding a si. Dam lonak raung ah khual tlawng nih lampi ah sii-ai zoh khenh a herh ahcun a dam lo chung cu zohkhenhnaq nawl a ngei kho lo. **Access cu mi zaw lakhruak tlunkalnaq rian a tuanni a si lo.**

VI. LAWNG MAN

Pumpak zopkhenhtu telh lo in khualtlawng le khual caah voikhat kal man cu \$ 3.00 a si. Aa cittu siaremnak ding ah voi hra kalnak ah \$ 30.00 in kehmah zuarpiak a si. Tam deuh theih ding ah 940 – 243 – 0077 ah hunk an chawn uh, asiloah www.dcta.net online in hun kan leng uh.

Lawng man cu khualtlawn i thawh caangka in pek a si. Tangka a zat rupte in asiloah DCTA lehmah in pek a si. Riantuantu nih lehmah caah cauk cawknak a si tung lo ahcun chek in a cohlang lai lo. Riantuantu nih cun tangka an thleng kho lo.

VII. KHUALTLAWNG ZULHKHALHNAK

Pumpak zohkhenhtu (PCA)

Pumpak zohkhenhtu cu khualtlawngtu he kal um ti a herh ahcun a man lo in aa cit lai. Man lo in aa cit khawh nakhnga sawknak ca chung ah min tial a si lai. Pumpak zohkhenhtu thutank chiahiak a herh caah mizaw kal caante ah kalter a si lai. Pumpak zohkhenhtu a umnak le a kalnak hmun cu mizaw he aa khat lai.

Khual

Khual tlawngtu nih amah le talti ding in khual pakhat aa sawm khawh i a dang khual pawl cu thutnak a um ahcun sawm khawh an si ve. **Khual cu Access a hmangtu zat in a man lak an si.** Access a hmangtu nih an khual caah ngakchia siseh, khualtlawngtu upa caah siseh hmunhna a hampiak hna lai. Khual cu Access a hmangtu umnak hmun ah lak le chiahi an si lai. Kum li tang man lo in aa citmi hna cu upa pakhat nih a zulh lai.

Satil Phurh

Lam hruaitu uico le a dang satil hna cu khualtlawngtu zulh ding ah sawknak ca chung ah telh an si ahcun DCTA lawng ih phurh khawh an si. Khual tlawnnak caan khiah tikah khualtlawngtu nih satil i phurh an duh ahcun Access khualtlawn caah khiahnak ah a theihter lai.

Thiltom

Access lawng chung ah eidin zal pahnih asiloah cu he aa ngawmi thiltom phurh khawh a si. Lawng riantuantu hna nih khualtlawng thil tom hnih lawng chung chiah le chuah an bawmh hna lai. Riantuantu nih thiltom kha kutka hram tiang an phurhpiak lai lo. Thiltom cu pawng kul cung a rih lai lo.

VIII. MILEENG

ADA hmanding ah tlam a tlingmi khua chungmi leeng cu ADA tlamtlinnak ca a ngeih ahcun DCTA Access hman khawh an si. ADA kutke tlinglo hmanmi lawng hman khawhnak ca a ngei lomi pum tlamtling lomi leeng hna cu an umnak hmun le tlamtlin lonak kong ca an chiah lai. Cu mileeng hna nih khiahmi lam an zulh khawh lonak kong an fehter hnu ah DCTA Access nih a cohlanpiak hna lai. DCTA nih ni 365 chung ah ni 21 hlan zarh khat in DCTA ni khat ni in ni nga ni tiang 8 a.m – 5: p.m kar ah 940-243-0077 ah chimchonhnak a tauh lai. Tuti tuah dih hnu ah a hlankan in ni 5 chung a hlankan in thutnak chiahpiak a si lai.

IX. MUI I LANGH LO LE LET THANNAK

Khualtlawng aa timmi nih voikhat kal a si zong ah min pek cia a si zong ah a leh than ahcun kal caan a zat hlan ni khat 5: 00 p.m ah cu khual cu leh than a si lai. Cu let thanmi khual cu **Ahlankan Lehthannak** tiah ruah a si lai. Let than duh tikah 940 – 243- 0077 ah a tlawng duhtu nih a chawnh lai.

Tlohmi khual tlawnnak nih riantuan ningcang le Access hmangtu hna midang a donhkhanh hna. Cu raung ah ningcangte in khual tlawn a tlohmi hna an um sual ah tiah DCTA nih zulh khawh phungl am a ser.

Aa Khatmi Ni Let Thannak

Aa khatmi ni lehthannak cu tlawn ni hlan nikhat 5: 00 p.m ah le laknak caan a cut hlan suimilam 2 ah a tlawng duhtu nih a let thanmi khi a si.

Ni 30 chung ah aa khatmi lehthannak voihnih a um ahcun voikhat mui i langh lo bantu in lak a si lai.

Mui i laangh lo le khualtlawng i letthannak hi riantuantu le a dang Access khualtlawng caah dawnkhangtu a si. Ningcang lo in lawng a tlohthu hna cu phungning in dantat khawh a si.

Mui I Langh Lo

Mui i langh lo timi cu tlawm a duhtu nih laknak a cut hlan a tlawmbik suimilam 2 le timhcia umnak caan chung ah Access lawng a phanh hnu minutes 5 chung ah a leh thanmi khi a si.

X. TLUNKAL NGOLTERNAK

Khua tlawngtu nih ningcang lo thil hmanna a chuahtertu zehmanh a tuah lai lo, asiloah hman a duhmi midang nih a hman khawh dingmi hmunnhama kha a herh lo in a ham lai lo.

Ningcang lo thil hmanna hna cu:

- Lawng cit caan ah mui langh lo (No-Shows)
- A hleihluat in aa khatmi ni letthannak
- Thil hrawhral phun umtu ziaza
- Tlamting sinak caah loh in sii bawi hnathlaknak lak

Tlunkal ngolhnak cu khual tlawngtu nih a tuah khawh lomi thil sining cung ah tuah a si lai lo. Tahchunhnak thil sining hna cu:

- Pumpak lakhruak herh hai
- Zawt fah nih tlunh asilo ah zawtnak zual
- Lawng phanh hnuh
- Mah duh in a chuak lomi dam lonak umtuning (tck. Tourette's Syndrome)

Mui Langh Lo Ruang Tlunkal Ngolnak

Mui i langh lo cu khual tlawng dang caah dawnkhantu a si caah voi tamtuk mui i langh lo cu tlunkal ngolternak a chuahter.

A tanglei dantatnak hna hi mui langhlo ruang ah ni 30 cio chung tuah a si:

<u>Ralrin peknak</u>	<u>Dan tatnak</u>
Voi khatnak	A hmanngu sin ah mumai theihternak cakuat
Voi hnahnak	A hmanngu kha bia in ralrinnak pek
A voi thumnak	A hmanngu kha ca in ralrinnak pek
A voi linak	Tlunkal ngolter khawhnak

Ni (60) chung ah voi 8 a mui aa langh lomi cu ni (30) tiang tlunkal ngolter a si lai.

A voi linak le voi riatnak hmu ah DCTA nih a hmanngu kha telephone in a chawnh lai i tlunkal ngolternak caan kha le dantatnak raung kha ca in a kuat lai. Tlunkal ngoltermi nih ruahpiak than awk ah a sawk ahcun biakhiahnak a um hlan lo a hman peng rih lo. A sawkmi cu cohlan lo a si ahcun cohlan lonak biakhiah ni in tlun kalnak ngolter a si lai i a donghnak theihternak cakuat a si lai.

A Ruhrangmi, Hrawhralnak tha lomi le Phung he aa ralkahmi Umtu ziaza raung ah Tlunkal Ngolternak

A ruhrangmi, hrawhralnak tha lomi le phung he aa ralkahmi umtu ziaza ruang ah khualtlawngtu cu ni 30 chung asiloah ruahpiak thannak a halmi ceihpiak a si hlan tiang tlunkal ngolter a si lai. Hi umtu ziaza hna cu:

- Khualtlawng dang, lawng mawng le riantuantu hna cung ah taksa fahnak pek ding ah thih phaih.
- Lawngmawngtu le a dang khual tlawngmi hna kha taksa fanhnak pek
- Lawng mawngtu le a dang khual tlawngmi hna kha bia in vawlpamh le tlerkhawnh
- Lawng mawngtu le a dang khual tlawng hna kha phung lo ning in tuaitam, nu le pa le miphun a sawhmi holh dawhdang lo le tuahsernak hna
- Lawng thilri khan awl peknak um lo in hman le hrawh
- Lawng chung ah kuak zuk
- Lawng chung khuakzuk, lawng a kal lio i dir, ngandamnak ah a si lomi ei le din, thilri hrawh le ca chung ah aa telmi a dang mumai vialte atu le atu buar
- Lawng mawngtu nih lawng daite in a mawngnak ding a hrawhralmi asiloah a dang khualtlawng daite in an um khawhnak a dawnkhanmi pumpak ngandamnak phung zulh lo
- Texas Dantatnak Upadi (Texas Penal Code) nih dantat khawh a si timi tuahsernak

A cunglei tuahserhnak raung ah tlunkal ngoltermi khualtlawng hna kha DCTA uknak zung nih cu bantuk thl a chuahnak kong kha a hal hna lai. DCTA uknak nih khual tlawngtu umtu ziaza cu a ruhrang, a hrawkhral tiah a hmuh ahcun DCTA nih tlunkal ngolter a sinak kong kha ca in a kuat lai.

Chinchiah ding: Khual tlawng dang le lawng mawng, riantuantu hna kha taksa fahnak a petu cu chikhat te ah tlunkal ngolter a si lai i taza cuai zong a si kho.

Tlunkal ngolter a simi cu ngolter a si hnu ni hra chung ah DCTA zung ah ruahthan piak ding sawknak nawl a ngei. Cu nu, cu pa nih ze cah dah tlunkal ngolter a si lai lo tinak kong ca in a fianter lai. Tha lo in thil hrawhral le ruhrang umtu kong ah tlunkal ngolter mi cu Access Ruah thannak komiti nih ca in biakhiahnak a chuah hlan ah lawng aa cit ti lai lo. Hrawkhral tuahsernak cu khualtlawng pum tlinlo ruang ah a si ti a si ahcun ngolter a si lai lo. Asinain khualtlawng dang hna le lawng mawngtu hna taksa fahnak a pek khawh tiah ruah a si ahcun pumpak zohkhenhtu nih zulh ding in DCTA nih a tuah lai. Cu bantuk hrawhralnak cu a chuah than rih i pumpak zohkhenhtu nih a kham khawh lo caah hnahnawhnak a chuak kho rih ti a si ahcun cu khualtlawng cu ngolter a si lai.

Tlunkal Ngolnak Ruahpiak Thanning

Ngolternak a raung a lung a tling lomi lawng hmangtu nih ceihpiak than ding ah DCTA ah telephone asiloah ca in nahak a kuat khawh:

**DCTA
Access Appeal Panel
P. O. Box 96
Lewisville, TX 75057
972-221-4600
972-221-4601 (fax)**

1. Lawng hman khamnak tuah hlan ah cu khamnak cu ceihpiak than ding ah sawk khawh a si. Access ruahpiak thannak bu ni sawk thannak vialte cung ah a dih donghnak bia a chah lai.
2. Ceihpiak thannak sawk hnu ah AAP nih a chuakmi phung buarnak vialte a ceih dih lai. Tahchunhnak ah May ni 2 khamnak kha a sawk than i May ni 17 hlan ah ceihpiak khawh a si rih hlan ah mui i langh lonak kong a chuah than rih ahcun cu phung buarnak bialte cu tonpumnak (meeting) pakhat chung ah cei dih an si lai.
3. Tlunkal ngolter a si hlan ah cu ngolter a simi nih mui langh lonak a hman lo tinak kong a tial lai i ceihpiak a si lai.
4. *Access* tlunkalnak rian cu ceihpiak tahnnak sawk lio caah ah ngolter chung a si lai lo.
5. DCTA nih AAP biachahnak kha a sawktu a theihter lai. Hi theihternak ahhin biachahnak le a sullam a tlangpi in a langhter lai. A sawktu nih sawkmi cung in ceihthanmi biachahnak cu ni 30 chung ah sawktu sin ah pek a si lai.
6. Cu biaceihnak cu theihter a si hnu ahcun khamnak cu an ngol lai asiloah tlunkal rian a thaizing in fehter a si lai.
7. Mui i langh lo tamtuk kong ah tlunkal ngolternak ca i langh lonak a ni 60 chung ah tuah a si lai. Ruhranh, hrawkral le phungning lo umtu ziaza kong ah ngolternak cu cu thil a chuah ni 10 chung ah sawk than khawh a si.
8. AAP biachahnak cu a dihdonghnak a si.

XI. HMANMI BIAFANG SULLAM

ADA Kutke tling lo lawng rian tuannak – Hi rian tuannak cu pum tlamtling lo raung ah khiahmi lam a zulmi lawng aa cit kho lomi hna caah lam in tlunkal khawhnak a bawmchantu ding ah tuahpiak a si. ADA tlunkalnak cu mah le hmunnha cio in khiahmi lam kam in meng $\frac{3}{4}$ chung ah tuan a si. ADA kutke tlinglo lawng riantuannak cu bawmchantu rian a si channak cu

mah le hmun i khiahmi lam tlunkalnak he aa tluk i pum tamtling lomi hna nih mizapi tlunkalnak an hmanmi hman khawh an si venak a si.

A hlankan in lehnak – Khual tlawn hlan ni khat duh ah 5:00 p.m ah letmi khual tlawnnak

Herhnak Tuanpiak Rian – Khiahpiakmi lam asi lomi tlunkalnak, bus man asi i hi rian ram chung ah a tlung kalmi hna cu khiah caimi caan le hmun ah i cit le tum a si.

Hmunhma cio khiahmi lam tlunkalnak- Khiah ciami lam le caan ah kalmi bus tlunkalnak a si i, thumhnak, kainak caan ah a kal i a dir, a kal lengmangmi a si (*Connect* tiah kan timi khi a si).

Thial khawh lomi thil (Mobility Device) – a lawn khomi ke ngei thutdan, thumhmi, saikal niamte bantuk, a kal kho lomi hna hmanmi seh thil an si.

Mui I Langhlonak – tlunkal a duhmi nih lak caan hlan suimilam 2 chung le Access lawng phanh hnu timh cia in um caan minute 5 chung ah leh than khi a si. ADA phungphai ning in tlawn caan a tlohmi hna cu zeizawzat chung tlunkal ngolter an si.

Kutke tlinglo citmi lawng – ADA nih khiahmi lam a zul kho lomi pum tamtling lo hna caah hmanmi lawng in tlunkalnak.

Pumpak Zohkhenhtu – Access hmang in khual a tlawnng i a bawmchantu hna khi an si.

Timhcia Umcaan – lak hlan minute 15, lak caan minute 15 hnu chung ah lakding ah timhcia in um .

Aa Khatmi Ni Letthannak – tlunkal duhmi nih tlawncaan kha a ni hlan ah nikhat 5 p.m le lakcaan hlan suimilam 2 chung i let than.

Satil phurh – pum tamtling lo hna bawmtu ah satil an cawnpiak hna – mi caw hruai, hnachetmi hna hlauh, ke pum ngei leeng hnuh, zawthruak a ngeimi hlauh le a dang rian an tuan. Riantuan satil cu inn um sawhsawh satil an si lo.

Min pek cia tlunkal rian – Hmun pakhat te le caan pakhat te ah zarh khat voi thum in tlawn bik ni 90 chung pekmi tlunkal.

Aa thialmi thutdan – Ke thum ke le a ngeimi thutdan, inn chung ah hman khawh, a cawlcaang kho lomi hna hman ding ah tuah a si i thazaang in asiloah seh in kalter a si.

FIGURE 1: Access Service Zones

