



Spring 2012 Public Meetings

DCTA

Presentation Overview

- DCTA Update
 - Stadler Cars
 - Safety Campaign
 - Regional Fare
- August 20th Changes
 - Identified Needs
 - Financial Constraints
 - Recommendations
- Next Steps
- Wrap-Up



DCTA

Objective

- Provide a brief update on DCTA services and activities since last meetings.
- Finalize service changes for August 20th that best meet the community's transit needs, generates ridership, and is fiscally sustainable.

Update on Activities

- Actively pursue external funding for Positive Train Control and advocate for a legislative delay of implementation date to minimize impact to bus and rail operations.
Status: Regular regional, state and federal meetings. Likely will be multiple funding sources.
- Actively pursue grant programs to address capital and operational needs.
Status: Submitted two federal grants for fleet replacement and a regional grant for improved passenger information.
- Improve passenger information technology – Where's My Ride?, Text Alerts and Mobile Website
Status: Waiting on grant award for Where's My Ride program, launched RideDCTA Transit Talk blog and will approach more opportunities in FY13 budget.

The logo for DCTA (Delaware County Transit Authority) is displayed in white, bold, sans-serif capital letters on a dark green background. A yellow swoosh is positioned below the letters 'D', 'C', and 'T'.

Update on Activities

- Work with DART to relocate Local Service fare boundary to Trinity Mills and provide ability to purchase DCTA media at Trinity Mills.
Status: Ongoing discussions with DART on fare boundary. DCTA will accept DCTA local system passes south of Hebron as of June 1.
- Continue to monitor on-time performance and other service standards.
Status: Regular reports to board, already seeing improvement.
- Continue to improve customer experience – transit shelters, station information kiosks, and customer service software/mobile application.
Status: Working with Denton on installation of shelters along routes, information kiosks being installed at stations, GORrequest launched.

The logo for DCTA (Delaware County Transit Authority) features the letters "DCTA" in a bold, white, sans-serif font. The letters are set against a dark green rectangular background. Below the green bar, a yellow swoosh or underline element is visible, extending from the right side of the "A" and curving upwards.

DCTA Update: Stadler Cars



- Stadler DMUs will be rolled out between June and August
- 10 of 11 vehicles have been received.
- AVT waiver is expected within 60 days.
- August changes assume Stadler vehicles.
- Working to expand regional opportunities for this vehicle.
- RDCs will be returned to DART as soon as they are no longer necessary.

Community-Wide Rail Safety

**AT 80 TONS, A TRAIN
HITTING YOUR CAR IS LIKE
STOMPING ON A
SODA CAN.**

Before you drive beyond the safety line. Before you stand carelessly close on the platform. Before you decide to take that shortcut across the tracks. Consider the impact.



DCTA
ridedcta.net

- Rail safety presentations
 - Over 100 campaigns to over 10,000 individuals
- Regional marketing campaign – Consider the Impact
- Coordination with local law enforcement and FRA
 - Training
 - Trespassing
 - Traffic safety Enforcement
 - Incident investigation

DCTA

Community-Wide Rail Safety

- Thursday, May 17, 2012
- 6:30 p.m.
 - Downtown Denton Transit Center
 - Please RSVP to Rusty Comer at rcomer@dcta.net for this event by May 11th as space is limited.



DCTA

DCTA Update: Regional Fare

Currently:

- DART is currently in public comment phase on proposed December fare increases.
 - Regional Monthly Pass: \$120 to \$160
 - Regional Annual Pass: \$1200 to \$1600
 - Reduced Fares would only be accepted in off-peak hours
- The T will likely be proposing the same regional increase.
- DCTA does not support a fare increase at this time.

Next Steps:

- Continued discussions with regional partners.
- Public participation by all three agencies will occur throughout the summer.
- **DCTA will hold public meetings in June.**

The logo for DCTA, consisting of the letters 'DCTA' in a bold, white, sans-serif font. The letters are set against a dark green rectangular background. Below the green background, there is a yellow graphic element that resembles a stylized arrow or a speech bubble tail pointing downwards and to the right.

Service Changes: What We Heard

- Mid-day rail service is top priority. Shuttle bus is inconvenient and the fleet is unreliable.
- Friday night service in its current configuration is not working as well as everyone hoped.
- Late night and weekend service is highly desirable by community, especially to serve regional events.
- Smooth and timely connections between modes are essential.
- Bus services need to be expanded both in frequency and service hours.
- There are areas in our member cities that need bus service or are underserved by current service.
- Later weekday service is warranted to accommodate later work hours and night classes.

Service Changes: Financial Constraints

- PTC: \$17 million unfunded federal mandate.
- Must maintain 90 day operating reserve.
- Must maintain 1.25 debt coverage ratio.
- Establishing sales tax and fuel stabilization funds.
- Establishing capital infrastructure fund.
- Farebox recovery not meeting expectations on the A-train.
- Fuel and utility costs exceeding budgeted projections.
- Still some unknowns associated with rail operations. Do not have a full year's history.

Sales tax and economic recovery are allowing for consideration of some service expansion.

Service Changes As Presented (4/26)

August 20, 2012

- Implement mid-day rail service with 2-3 additional NB/SB trips.
- Maximize key connections between modes.
- Begin Saturday rail service earlier.
- Move fare boundary to Trinity Mills.
- Modify Friday night service to better serve regional events.

January Considerations

- Additional bus frequency and expanded hours in Lewisville and Denton.
- Expanded bus service area in our member cities.
- Later weekday service warranted to accommodate later work hours and night classes.

The logo for DCTA (Dallas County Transportation Authority) is displayed in white, bold, sans-serif capital letters on a dark green background. A yellow swoosh is positioned below the letters 'A' and 'T'.

Direction	Current Hours		Current # of Trips	Proposed Hours		Proposed # of Trips
	1st depart	Last Depart		1st depart	Last Depart	
Monday-Thursday						
Southbound AM	4:57am	9:28am	10	5:04am	9:34am	11
Northbound AM*	4:17am	8:21am	10	4:30am	8:50am	11
Southbound-Midday	10:30am	2:00pm	4	11:15am	1:15pm	2
Northbound-Midday	10:30am	2:00pm	4	10:26am	2:06pm	3
Southbound PM	3:19pm	7:13pm	9	3:00pm	8:48pm	14
Northbound PM*	2:39pm	8:04pm	12	2:48pm	8:06pm	13
Friday						
Southbound AM	4:57am	9:28am	9	5:04am	9:34am	10
Northbound AM*	4:17am	8:21am	10	4:30am	8:50am	7
Southbound-Midday	10:30am	2:00pm	4	11:15am	1:15pm	3
Northbound-Midday	10:30am	2:00pm	4	10:26am	2:06pm	3
Southbound PM	3:19pm	11:38pm	12	3:00pm	1:30am**	16
Northbound PM*	2:39pm	10:45pm	14	2:48pm	12:47am	15
Saturday						
Southbound	11:31am	11:15pm	8	10:15am	?	8
Northbound*	10:39am	10:24pm	9	9:40am	?	8

* Includes partial trips for positioning of trains.

** Last trip does not go to Trinity Mills. No DART connection.



Trade Offs

Issue/Concern	Outcomes
Mid-day rail Service	Less trip opportunities/More reliability
Later Friday PM rail service	90 minute layover in Denton. No SB service between 9:00PM and 11:55PM.
Earlier AM/ Later Saturday PM rail service	Increase service spans to accommodate earlier/later schedule. May require more funds to do both
Move Fare Boundary to Trinity Mills	May not be able to buy DCTA local at Trinity Mills
Rail: NB PM weekday gap between 6:48PM & 8:04PM	January consideration
Bus: Additional bus frequency, span of service and coverage	January consideration

Service Changes: Next Steps

Status	Recommendation
Strong Support by Community and Board	Mid-day Rail Service
	Improve Transit Connections
	Earlier Saturday Service
	Move Fare Boundary to Trinity Mills
Need Additional Input for Board Consideration	Modify Friday and Saturday Night Service

Options for consideration and discussion:

- Modify Friday night as recommended.
- Eliminate Friday night and consider other transit improvements planned for later implementation.
- Modify Saturday schedule. Earlier versus later or both.
- Create a budget for transit service to key regional events.

Your Input is Appreciated

DCTA will continue collecting comments on the presentation through May 18. Your comments will be provided to our Board of Directors at the May 24 Board Meeting for consideration.

Denton County Transportation Authority
604 East Hickory
Denton, TX 76205
940-243-0077

info@dcta.net

<http://www.dcta.net/passenger-comments.html>

www.facebook.com/RideDCTA

www.twitter.com/RideDCTA

www.RideDCTA.wordpress.com

The logo for Denton County Transportation Authority (DCTA) features the letters "DCTA" in a bold, white, sans-serif font. The letters are set against a dark green rectangular background. Below the green background, there is a yellow graphic element that resembles a stylized speech bubble or a swoosh pointing downwards and to the right.